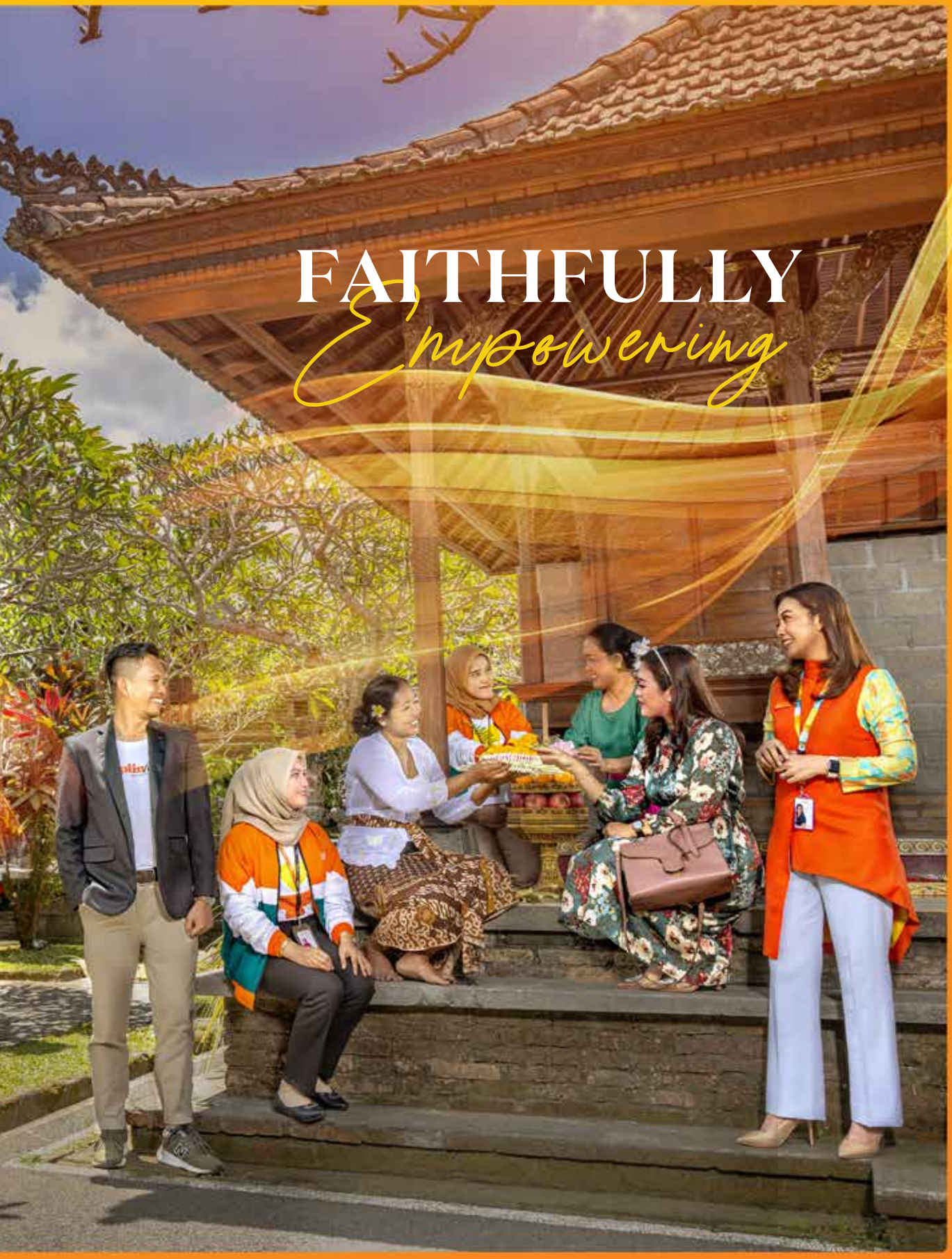
2023 annual report

syariah btpn



FAITHFULLY *Empowering*

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DISCLAIMER AND LIMITATION OF LIABILITY

In the case of different interpretations and/or information presented in foreign language from the ones presented in Indonesian, the referred information is the one presented in Indonesian.

For updated information, please contact us at Menara BTPN Lantai 12, CBD Mega Kuningan, Jl. Dr. Ide Anak Agung Gde Agung Kav. 5.5-5.6, Jakarta Selatan 12950, Indonesia.
Phone (+62 21) 300 26400 or E-mail: InvestorRelation@btpnsyariah.com

We are committed to openly communicate with each stakeholder. All stakeholders are welcome to visit our website at www.btpnsyariah.com for further information on BTPN Syariah.
The online version of this document is available at www.btpnsyariah.com



FAITHFULLY *Empowering*

For over a decade, BTPN Syariah has consistently demonstrated its dedication to fostering inclusivity in Indonesian society. The Bank's commitment to **faithfully empowering** inclusive communities is now exemplified through the establishment of four **key access points—financial access, knowledge access, goods supply access,** and **market access**. These components collectively form the foundation of the Sharia digital ecosystem, aimed at translating noble intentions into tangible improvements in the lives of millions of Indonesians.

Under the banner of #bankirpemberdaya, the Bank extends financial access to individuals who were previously underserved by formal financial services, with a particular focus on women operating ultra-micro businesses. Beyond mere financial transactions, the Bank provides financing to help individuals realize their dreams of a better life, offering empowerment and guidance along the way. For funding customers, the Bank creates avenues for collective empowerment, encouraging active involvement in initiatives that support inclusive communities.



In navigating a business landscape that strives to support inclusivity, BTPN Syariah faces the challenges posed by uneven post-Covid-19 economic recovery. Amid these conditions, the bank remains committed to innovation, reinforcing synergy and collaboration. The Bestee program, engaging thousands of students, stands as a testament to this collaborative spirit, with students playing a vital role in assisting inclusive communities. Continuous support is extended to inclusive customers, **fostering traits such as courage, discipline, hard work,** and **mutual assistance (BDKS)** to shape them into inspirational figures.

The transformative impact on the lives of individuals serves as tangible evidence of the positive changes driven by the Bank. This, in turn, builds trust among funding customers and instills a sense of loyalty among #bankirpemberdaya, who remain steadfast in **faithfully empowering** the community. The collective aim is to swiftly bring about positive changes in the lives of millions of inclusive Indonesians.

For over a decade, BTPN Syariah has been dedicated to advancing financial inclusion, with the goal of transforming the lives of millions of Indonesians. This commitment has engaged all stakeholders, including the Bank, all #bankirpemberdaya, customers, and the broader community, in collectively taking the necessary steps to faithfully empowering others.



Bestee

Engaging additional stakeholders is a concerted effort to expedite the expansion of customer inclusion. Through the Bestee program, BTPN Syariah facilitates empowerment by enlisting students to impart knowledge, offer support, and empower others, while also motivating them to lead a purposeful life.

#bankirpemberdaya

All #bankirpemberdaya are afforded equal opportunities to transition into bankers and empowerers, enabling them to lead more meaningful lives. Capacity-building and competency enhancement programs are designed to enhance our ability to serve all customers wholeheartedly, encompassing:

- Training and personal development initiatives
- Competitive rewards and benefits



financing customers

All funds collected by the Bank are entirely directed towards providing access to financing through BTPN Syariah, thereby extending broader access to inclusive communities. Diverse programs are meticulously tailored to meet the requirements of financing customers, motivating them to become more empowered through initiatives such as:

- Tepat Sharia Financing
- Empowerment programs such as Daya and Bestee
- Additionally, one of the incentive and appreciation programs includes Umrah in a single flight.

funding customers

Becoming a customer of BTPN Syariah presents an opportunity for affluent families to contribute to the empowerment of others. All collected funds are exclusively allocated to financing Indonesia's inclusive community. Funding customers can actively engage in this endeavor by:

- Becoming a Sahabat DAYA to directly participate in empowering inclusive customers.
- Utilizing technology for positive impact by opening additional savings accounts via mobile banking and internet banking to direct funds towards inclusion customers.

By engaging all stakeholders in empowerment activities, BTPN Syariah recognizes that achieving high performance is consistently driven by fostering a positive environment (do good, do well).



By working together and implementing the necessary steps to empower individuals, all stakeholders can actively participate in the Bank's initiative aimed at fostering inclusive communities. Customers who provide funding to BTPN Syariah understand that their entrusted funds are entirely allocated towards financing other customers. This not only ensures top-notch service and optimal returns but also presents funding customers with the opportunity to contribute to empowerment.

The aspiration to further support the realization of inclusion goals for customers is a commendable endeavor for funding customers, leading to a more fulfilling life.



FUNDING CUSTOMERS
Faithfully Empowering

>27 k funding customers

Rp **12.14 t** total third party fund



Wholeheartedly dedicated to faithfully empowering inclusive customers, BTPN Syariah consistently realizes their dreams. An exemplary initiative involves uniting hundreds of inspiring customers in a single plane to embark on the sacred Umrah pilgrimage to the holy land.

In addition to this, a spectrum of incentive and appreciation programs is continually extended to customers, aiming to motivate and foster the development of four key customer behaviors: Courage, Discipline, Hard Work, and Mutual Assistance (BDKS).



Faithfully Empowering

FINANCING CUSTOMERS

customers appreciation and incentive programs

free umrah in 1 flight

320 customers

incentive program

Rp **3.3 t**

Tumbuh Bersama Nasabahku (TBNku) mentoring program

10 k customers



To expedite the realization of noble intentions, the Bank actively engages in collaborations with a broader spectrum of stakeholders committed to empowerment. A notable collaboration is exemplified through the **Bestee Program** (Berdaya Bersama Sahabat Tepat Indonesia), underscoring the Bank's dedication to **faithfully empowering** inclusive communities.

This empowerment-driven initiative resonates positively with thousands of students across Indonesia, all eager to join forces in empowering women in ultra-micro enterprises by providing direct support and companionship.



the Bestee Program throughout 2023 involved:

- **1.821** students
- **24** provinces
- **257** universities
- **827** subdistrict
- **49 k** customers

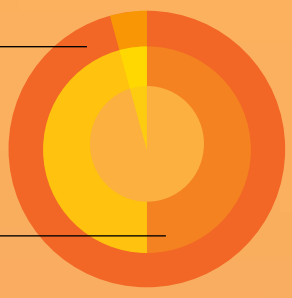


Fostering opportunities for continuous growth by cultivating healthy industrial relations and nurturing a harmonious work environment. Consistently enhancing the capacity of **#bankirpemberdaya** through diverse training programs aimed at boosting their capabilities and competencies, with clear career paths to instill a sense of empowerment and ensure high motivation to remain **faithfully empowering** the inclusive communities.

14 k #bankirpemberdaya

95%
resilient women wholeheartedly serving customers

50%
professionally trained high school graduates





#BANKIRPEMBERDAYA *Program*

9.772 community officers participated in the learning management system platform for career advancement

856 training sessions

608,509 training hours

Financial PERFORMANCE

Rp 11.39 T
total financing

Rp 8.78 T
total equity

Rp 12.14 T
total third party funds

51.6 %
capital adequacy ratio (CAR)

Rp 21.44 T
total assets

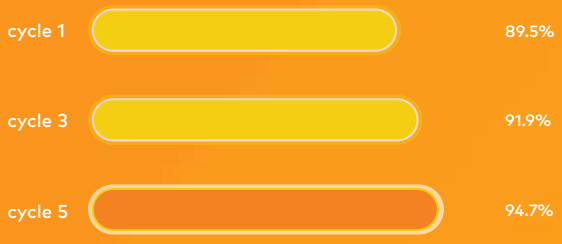
13.2 %
return of equity (ROE)

Social PERFORMANCE

fostering healthy and sustainable business growth to uphold a lasting stream of beneficial and quantifiable social outcomes for customers

housing quality improvements

The number of families with adequate quality flooring materials have increased



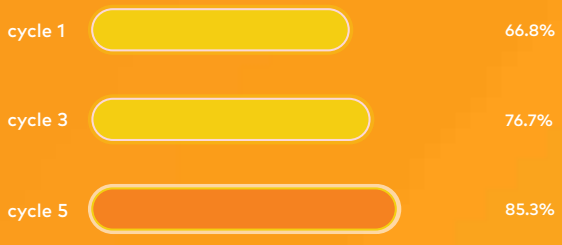
child education improvements

The number of children (6-18 years) attending school has increased



toilet condition improvements

The number of families with toilets and decent sanitation systems have increased



household carbon emission improvement

The number of families switching from using firewood have increased





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01

Performance

HIGHLIGHTS



Financial HIGHLIGHTS

in millions of Rupiah, except basic earnings per share

	2023	2022	2021	2020	2019
	Audited	Audited	Audited	Audited	Audited
Balance Sheet					
Total Assets	**21,435,366**	21,161,976	18,543,856	16,435,005	15,383,038
Earning Assets	**20,304,224**	19,422,089	17,075,443	14,954,676	13,759,194
Murabaha Receivables	**11,367,662**	11,463,672	10,433,091	9,514,196	8,969,565
Total Liabilities	**2,737,413**	2,910,720	2,543,053	2,632,890	2,439,054
Total Temporary *Syirkah* Funds	**9,920,820**	9,843,261	8,905,903	7,923,366	7,550,664
Total Equity	**8,777,133**	8,407,995	7,094,900	5,878,749	5,393,320
Profit and Loss					
Sharia Activity Income	**5,746,182**	5,373,790	4,673,842	4,037,474	4,457,352
Temporary Syirkah Fund Profit Sharing Expenses	**(486,433)**	(344,440)	(394,632)	(497,511)	(523,587)
Other Operating Income	**60,949**	65,646	22,332	21,893	17,742
Other Operational Expenses	**(2,043,512)**	(1,869,492)	(1,693,292)	(1,592,032)	(1,761,041)
Allowance for Impairment Losses (CKPN) Costs for Productive and Non-productive Assets	**(1,898,117)**	(945,052)	(728,220)	(850,184)	(309,402)
Net Operating Income	**1,379,069**	2,280,452	1,880,030	1,119,640	1,881,064
Profit Before Income Tax	**1,379,894**	2,282,394	1,877,473	1,124,296	1,878,249
Tax Expense	**(299,306)**	(502,814)	(412,468)	(269,682)	(478,615)
Net Profit for the Year	**1,080,588**	1,779,580	1,465,005	854,614	1,399,634
Other Comprehensive Profit/ (Loss)	**(550)**	4,570	4,277	(9,216)	8,584
Total Comprehensive Profit for the Year (after tax)	**1,080,038**	1,784,150	1,469,282	845,398	1,408,218
Net Profit per Share (full amount)	**140**	231	190	111	182

in millions of rupiah, except basic earnings per share

	2023	2022	2021	2020	2019
	Audited	Audited	Audited	Audited	Audited
Financial Ratio					
Capital					
Capital Adequacy Ratio (CAR)	**51.60%**	53.66%	58.27%	49.44%	44.57%
Earning Assets					
Non-performing Earning Assets and Non-Earning Assets Against Total Earning Assets and Non-Earning Assets	**1.65%**	1.57%	1.45%	1.22%	0.89%
Non-performing Earning Assets Againts Total Earning Assets	**1.65%**	1.57%	1.45%	1.22%	0.89%
Provision for Allowance for Impairment Losses on Earning Assets	**5.98%**	3.96%	4.09%	5.68%	2.12%
Provision for Allowance for Impairment Losses/NPF	**362.89%**	251.84%	282.80%	466.53%	238.13%
NPF Gross	**2.94%**	2.65%	2.37%	1.91%	1.36%
NPF Nett	**0.29%**	0.34%	0.18%	0.02%	0.26%



	2023	2022	2021	2020	2019
	Audited	Audited	Audited	Audited	Audited
Profitability					
Return on Assets (RoA)	**6.34%**	11.43%	10.72%	7.16%	13.58%
Return on Equity (RoE)	**13.22%**	24.21%	23.67%	16.08%	31.20%
Cost to Income Ratio (CIR)	**38.38%**	36.71%	39.35%	44.68%	44.50%
Operational Costs to Operating Income (BOPO)	**76.24%**	58.12%	59.97%	72.42%	58.07%
Profit Sharing Financing to Total Financing	**0.17%**	0.52%	0.10%	0.09%	0.32%
Profit (Loss) to Total Assets Ratio	**5.04%**	8.41%	7.90%	5.20%	9.10%
Profit (Loss) to Equity Ratio	**12.31%**	21.17%	20.65%	14.54%	25.95%
Profit (Loss) to Revenue Ratio	**18.61%**	32.72%	31.20%	21.05%	31.28%
Liabilities to Equity Ratio	**31.19%**	34.62%	35.84%	44.79%	45.22%
Liabilities to Total Assets Ratio	**12.77%**	13.75%	13.71%	16.02%	15.86%

	2023	2022	2021	2020	2019
	Audited	Audited	Audited	Audited	Audited
Liquidity					
Financing to Deposit Ratio (FDR)	**93.78%**	95.68%	95.17%	97.37%	95.27%
Compliance					
Percentage of LLL Violations					
a. Related Parties	**0.00%**	0.00%	0.00%	0.00%	0.00%
b. Unrelated Parties	**0.00%**	0.00%	0.00%	0.00%	0.00%
Percentage of LLL Exceeded					
a. Related Parties	**0.00%**	0.00%	0.00%	0.00%	0.00%
b. Unrelated Parties	**0.00%**	0.00%	0.00%	0.00%	0.00%
GWM Rupiah	**5.54%**	5.77%	3.80%	3.80%	4.90%
GWM Foreign Exchange	**0.00%**	0.00%	0.00%	0.00%	0.00%
Overall Net Open Position (NOP)	**0.00%**	0.00%	0.00%	0.00%	0.00%



Overview of BTPN Syariah SHARES

initial public offering of BTPN Syariah shares in 2018

One of the Bank's strategic priorities in 2018 was the implementation of an Initial Public Offering (IPO), preceded by an increase in Authorized Capital aimed to create enough space to issue new shares in the future.

This Initial Public Offering of BTPN Syariah Shares was in line with the Company's Mission and Vision to open financial access, while empowering inclusive communities and providing growth opportunities for millions of Indonesian people to achieve a better life. The Bank aimed to open up opportunities for change, become more able to adapt to progress and become more transparent by inviting the public to get involved in developing the Indonesian economy.

The decision to conduct an Initial Public Offering of Shares was in accordance with the Resolution of the Extraordinary General Meeting of Shareholders dated November 16, 2017 as outlined in the Deed of Statement of Shareholders Resolution on Amendments to the Articles of Association of PT Bank Tabungan Pensiunan Nasional Syariah 2017 (currently named PT Bank BTPN Syariah Tbk) Number 57 dated November 16, 2017.

initial public offerings of shares milestones in 2018

Description	
Total Shares	7,703,700,000 shares
Founders Shares	6,933,330,000 shares
Public Offering	770,370,000 shares
Shares Nominal Value	Rp100 per share
Initial Public Offering Price	Rp975 per share
Share Registration Board	Main Board
Share Listing Date	May 8, 2018
Share Trading Commencement Date	May 8, 2018
Name of Stock Exchange	PT Bursa Efek Indonesia
Trading Code	BTPS
Share Price at the Close of Trading as of December 31, 2023	Rp1,690 per share

buyback of BTPN Syariah shares in 2019

BTPN Syariah is committed to contributing through the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks in accordance with Financial Services Authority Regulation No. 59/POJK.03/2017 and in line with the implementation of Basel II regarding Market Discipline in disclosing transparency to the public and market players, especially regarding remuneration to encourage discipline so that stakeholders can provide reasonable assessments while maintaining competitive advantage.

Guided by the laws and regulations in force in the Republic of Indonesia, including Law No. 40 of 2007 concerning Limited Liability Companies (UUPT), which has now been partly amended by Law Number 6 of 2023 concerning Stipulation of Government Regulations in Lieu of Law Number 2 of 2022 concerning Job Creation Becoming a Law and Regulation of the Financial Services Authority (POJK) No. 30/POJK.04/2017 concerning the Buyback of Shares issued by a public company, BTPN Syariah has received approval from Shareholders to carry out a Buyback of Bank Shares in the context of providing variable remuneration to the Board of Directors for the Bank's performance, by referring to the Statement of Decision of the Extraordinary General Meeting of Shareholders of PT Bank Tabungan Pensiunan Nasional Syariah Tbk (currently named PT Bank BTPN Syariah Tbk) Number 02 dated September 2, 2019.

The implementation of the BTPN Syariah share buyback was completed on October 23, 2019 totaling 2,500,000 (two million five hundred thousand) shares with an average price of Rp 3,905.20. The total cost of share buyback was Rp 9,763 million.

Regarding the implementation of this share buyback, BTPN Syariah has submitted a share buyback Implementation Report to the Authority via letter No. S.360/DIR/CSL/XII/2019 dated December 6, 2019 and has made Information Disclosure on the BTPN Syariah website and the Indonesian Stock Exchange website, which is integrated with the Financial Services Authority (OJK) website.

initial public offerings of shares milestones in 2019

Description	
Submission of the Implementation Plan and Notification of the Extraordinary GMS Agenda to the Financial Services Authority (OJK)	July 17, 2019
Announcement of Plans to Hold an Extraordinary GMS Together with Information Disclosure regarding Share Buybacks	July 25, 2019
Invitation to the Extraordinary GMS	August 9, 2019
Implementation of the Extraordinary GMS	September 2, 2019
Summary of Extraordinary GMS Minutes in Newspapers and Website	September 4, 2019
Implementation of Share Buyback	October 23, 2019
Submission of Share Buyback Implementation Results Report (December reporting period)	December 6, 2019

The 2,500,000 shares resulting from the buyback have been recorded as shares in the Bank's Treasury.

transfer of a portion of BTPN Syariah treasury shares

The implementation of the transfer of Treasury shares in BTPN Syariah has received approval from the Board of Commissioners as a result of the decision of the Extraordinary General Meeting of Shareholders dated September 2, 2019 that the implementation of variable remuneration payments must be with written approval from the Board of Commissioners.

The transfer of Treasury shares in BTPN Syariah resulting from the purchase in 2019 has been carried out 3 (three) times with the following details:

1. **First Transfer**
   Distribution Date : January 25, 2021
   Total Shares Transferred : 402,800 (Four Hundred Two Thousand and Eight Hundred) shares
   Remaining Saham Treasuri : 2,097,200 (Two Million Ninety Seven Thousand Two Hundred) shares
   Reporting Date : January 26, 2021

First Transfer of Treasury Shares Milestones	
Recommendations from the Nomination and Remuneration Committee for implementing a variable remuneration program in the form of share distribution to the Board of Directors in accordance with Circular Decree No. 001/CIR/KNR/I/2021	January 4, 2021
Approval of the Board of Commissioners for the implementation of a variable remuneration program in the form of distribution of shares to the Board of Directors in accordance with Circular Decree of the Board of Commissioners of BTPN Syariah No. 001/CIR/DEKOM/I/202	January 4, 2021



First Transfer of Treasury Shares Milestones	
Submission of the Implementation Plan for the Distribution of a portion of Treasury Shares in order to provide them to the Board of Directors via Letter to the Financial Services Authority No. S.008/DIR/CSGC/I/2021	January 8, 2021
Disclosure of Information regarding the Plan to Transfer a portion of Treasury Shares	January 8, 2021
Submission of Additional Information regarding the Implementation of the Distribution of a portion of Treasury Shares in the context of providing Variable Remuneration by BTPN Syariah	January 19, 2021
Share Placement	January 25, 2021
Disclosure of Information regarding the Implementation of the Transfer of a portion of Treasury Shares	January 25, 2021
Information Disclosure Report regarding the Realization of the Transfer of a portion of Treasury Shares to the Regulator through Directors' Letter No. S.028/DIR/CSGC/I/2021	January 26, 2021
Report on Ownership or Changes in Share Ownership of Members of the Board of Directors to the Regulator via Board of Directors' Letter No. S.027/DIR/CSGC/I/2021	January 26, 2021
Announcement at the 2021 Annual General Meeting of Shareholders regarding the Report on the Realization of the Transfer of Part of the Number of Shares Resulting from the Buyback	April 21, 2021

BTPN Syariah shareholders composition (as of December 31, 2021)

Shareholders	Total Share Ownership (Prior to share buyback) as of November 30, 2019		Total Share Ownership (Post share buyback) as of December 31, 2019		Total Share Ownership (after the first transfer of Treasury shares) as of January 31, 2021		Total Share Ownership as of December 31, 2021	
	Shares	%	Shares	%	Shares	%	Shares	%
PT BANK BTPN Tbk	5,392,590,000	70%	5,392,590,000	70%	5,392,590,000	70%	5,392,590,000	70%
Public	2,311,110,000	30%	2,308,610,000	29.97%	2,309,012,800	29.97%	2,309,012,800	29.97%
Treasury Shares	-	-	2,500,000	0.03%	2,097,200	0.03%	2,097,200	0.03%
Total	7,703,700,000	100%	7,703,700,000	100%	7,703,700,000	100%	7,703,700,000	100%

2. Secondary Transfer

Distribution Date : January 25, 2022
Total Shares Transferred : 829,200 (Eight Hundred Twenty Nine Thousand and Two Hundred) shares
Remaining Treasury Shares: 1,268,000 (One Million Two Hundred and Sixty Eight Thousand) shares
Reporting Date : January 26, 2022

Secondary Transfer of Treasury Shares Milestones	
Recommendations of the Nomination and Remuneration Committee for implementing a variable remuneration program in the form of share distribution to the Board of Directors in accordance with the Minutes of Committee Meeting No. 004/RNC/XII/2021	December 16, 2021
Approval of the Board of Commissioners for the implementation of a variable remuneration program in the form of distribution of shares to the Board of Directors in accordance with the Minutes of Meeting of the Board of Commissioners of BTPN Syariah No. MOM.013/KOM/CSGC/XII/2021	December 16, 2021
Submission of the Implementation Plan for the Distribution of a portion of Treasury Shares in the context of providing Variable Remuneration to the Board of Directors via Letter to the Financial Services Authority No. S.008/DIR/CSGC/I/2022	January 10, 2022
Disclosure of Information regarding the Plan to Transfer a portion of Treasury Shares	January 10, 2022
Share Placement	January 25, 2022
Disclosure of Information regarding the Implementation of the Transfer of a portion of Treasury Shares	January 25, 2022
Information Disclosure Report regarding the Realization of the Transfer of a portion of Treasury Shares to the Regulator through the Board of Directors Letter Number S,031/DIR/CSGC/I/2022	January 26, 2022
Report on Ownership or Changes in Share Ownership of Members of the Board of Directors to the Regulator via the Board of Directors Letter No. S.030/DIR/CSGC/I/2022	January 26, 2022
Announcement at the 2022 Annual General Meeting of Shareholders regarding the Report on the Realization of the Transfer of Part of the Number of Shares Resulting from the Buyback	April 21, 2022

BTPN Syariah shareholders composition (as of December 31, 2022)

Shareholders	Total Share Ownership as of December 31, 2021		Total Share Ownership (Post secondary transfer of Treasury shares) as of January 25, 2022		Total Share Ownership as of December 31, 2022	
	Shares	%	Shares	%	Shares	%
PT Bank BTPN Tbk	5,392,590,000	70%	5,392,590,000	70%	5,392,590,000	70%
Public	2,309,012,800	29.97%	2,309,842,000	29.98%	2,309,842,000	29.98%
Treasury Shares	2,097,200	0.03%	1,268,000	0.02%	1,268,000	0.02%
Total	7,703,700,000	100%	7,703,700,000	100%	7,703,700,000	100%

3. Third Transfer

Distribution Date : January 25, 2023
Total Shares Transferred : 651,900 (Six Hundred Fifty-One Thousand Nine Hundred) shares
Remaining Treasury Shares: 616,100 (Six Hundred Sixteen Thousand and One Hundred) shares
Reporting Date : January 26, 2023

Third Transfer of Treasury Shares Milestones	
Recommendations of the Nomination and Remuneration Committee for implementing a variable remuneration program in the form of share distribution to the Board of Directors in accordance with the Minutes of Committee Meeting No. M.006/RNC/XI/2022	November 11, 2022
Approval of the Board of Commissioners for the implementation of a variable remuneration program in the form of distribution of shares to the Board of Directors in accordance with the Minutes of Meeting of the Board of Commissioners of BTPN Syariah No. MOM.012/KOM/CSGC/XI/2022	November 11, 2022
Submission of the Implementation Plan for the Distribution of a portion of Treasury Shares in the context of providing Variable Remuneration to the Board of Directors via Letter to the Financial Services Authority No. S.006/DIR/CSGC/I/2023	January 10, 2023
Disclosure of Information regarding the Plan to Transfer a portion of Treasury Shares	January 10, 2023
Share Placement	January 25, 2023
Disclosure of Information regarding the Implementation of the Transfer of a portion of Treasury Shares	January 25, 2023
Information Disclosure Report regarding the Realization of the Transfer of a portion of Treasury Shares to the Regulator through Board of Directors' Letter No. S.034/DIR/CSGC/I/2023	January 26, 2023
Report on Ownership or Changes in Share Ownership of Members of the Board of Directors to the Regulator via Board of Directors Letter No. S.035/DIR/CSGC/I/2023 to No. S.039/DIR/CSGC/I/2023	January 26, 2023
Announcement at the 2023 Annual General Meeting of Shareholders regarding the Report on the Realization of the Transfer of Part of the Number of Shares Resulting from the Buyback	April 12, 2023

BTPN Syariah shareholders composition (as of December 31, 2023)

Shareholders	Total Share Ownership as of December 31, 2022		Total Share Ownership (post third transfer of Treasury shares) as of January 25, 2023		Total Share Ownership as of December 31, 2023	
	Shares	%	Shares	%	Shares	%
PT Bank BTPN Tbk	5,392,590,000	70%	5,392,590,000	70%	5,392,590,000	70%
Public	2,309,842,000	29.98%	2,310,493,900	29.99%	2,310,493,900	29.99%
Treasury Shares	1,268,000	0.02%	616,100	0.01%	616,100	0.01%
Total	7,703,700,000	100%	7,703,700,000	100%	7,703,700,000	100%



dividend distribution at BTPN Syariah

initial cash dividend distribution

In fulfillment of commitments in line with the 2018 Initial Public Offering Prospectus, BTPN Syariah has paid initial cash dividends to Shareholders in 2020 based on the performance of the 2019 financial year with a payout ratio of 25% (Twenty Five Percent).

first cash dividend distribution milestones

Description	
End of Trading Period for Shares with Dividend Rights (Cum Dividend) Regular and Negotiated Markets Cash Market	 April 24, 2020 April 28, 2020
Beginning of Stock Trading Period without Dividend Rights (Ex Dividend) Regular and Negotiated Markets Cash Market	 April 27, 2020 April 29, 2020
Recording Date of Shareholders Entitled to Dividends	April 28, 2020
Cash Dividend Payment Date	May 20, 2020

Further information regarding the distribution of the Initial Cash Dividend has been disclosed in the 2020 BTPN Syariah Annual Report.

second cash dividend distribution

BTPN Syariah distributed its second Cash Dividend to Shareholders in 2021 based on the performance of the 2020 financial year, with a payout ratio of 30% (Thirty Percent).

second cash dividend distribution milestones

Description	
End of Trading Period for Shares with Dividend Rights (Cum Dividend) Regular and Negotiated Markets Cash Market	 April 29, 2021 May 3, 2021
Beginning of Stock Trading Period without Dividend Rights (Ex Dividend) Regular and Negotiated Markets Cash Market	 April 30, 2021 May 4, 2021
Recording Date of Shareholders Entitled to Dividends	May 3, 2021
Cash Dividend Payment Date	May 20, 2021

Further information regarding the Distribution of the Second Cash Dividend has been disclosed in the 2021 BTPN Syariah Annual Report.



third cash dividend distribution

BTPN Syariah will distribute its third Cash Dividend to Shareholders in 2022 based on the performance of the 2021 financial year, with a payout ratio of 32.5% (Thirty Two Point Five Percent).

third cash dividend distribution milestones

Description	
End of Trading Period for Shares with Dividend Rights (Cum Dividend) Regular and Negotiated Markets Cash Market	 May 9, 2022 May 11, 2022
Beginning of Stock Trading Period without Dividend Rights (Ex Dividend) Regular and Negotiated Markets Cash Market	 May 10, 2022 May 12, 2022
Recording Date of Shareholders Entitled to Dividends	May 11, 2022
Cash Dividend Payment Date	May 20, 2022

Further information regarding the Distribution of the Third Cash Dividend has been disclosed in the 2022 BTPN Syariah Annual Report.

fourth cash dividend distribution

BTPN Syariah distributed its fourth Cash Dividend to Shareholders in 2023 based on performance for the 2022 financial year, with a payout ratio of 40,0% (Forty Point Zero Percent).

Further information regarding the distribution of the fourth cash dividend is disclosed in the Corporate Actions section of this 2023 Annual Report.

BTPN Syariah share performance in 2023

BTPN Syariah is entering its fifth year as a public company since listing its initial shares on the Indonesia Stock Exchange on May 8, 2018 with the stock code BTPS.

At the opening of trading at the beginning of January 2023, BTPN Syariah shares were worth Rp 2,830 per share with a market capitalization value of Rp 19.72 million and at the closing trading session at the end of December 2023 they were worth Rp 1,690 per share with the market capitalization value reached Rp 13.02 million.

BTPN Syariah shares did not receive any suspension throughout 2023

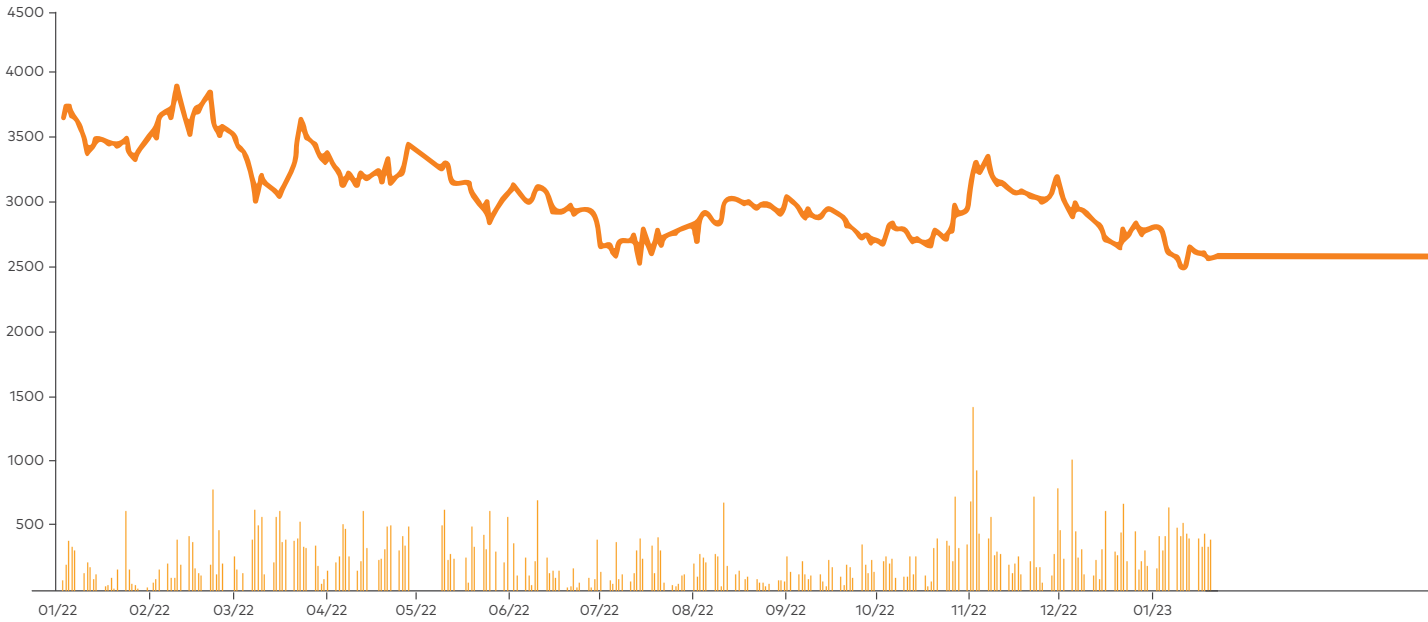
As part of its commitment to improving the quality of governance implementation, BTPN Syariah continuously improves the quality of good communication to shareholders, investors and stakeholders to ensure that all information related to BTPN Syariah is conveyed clearly, transparently and on time.

There was no suspension of trading in BTPN Syariah shares by the Indonesian Stock Exchange in 2023.

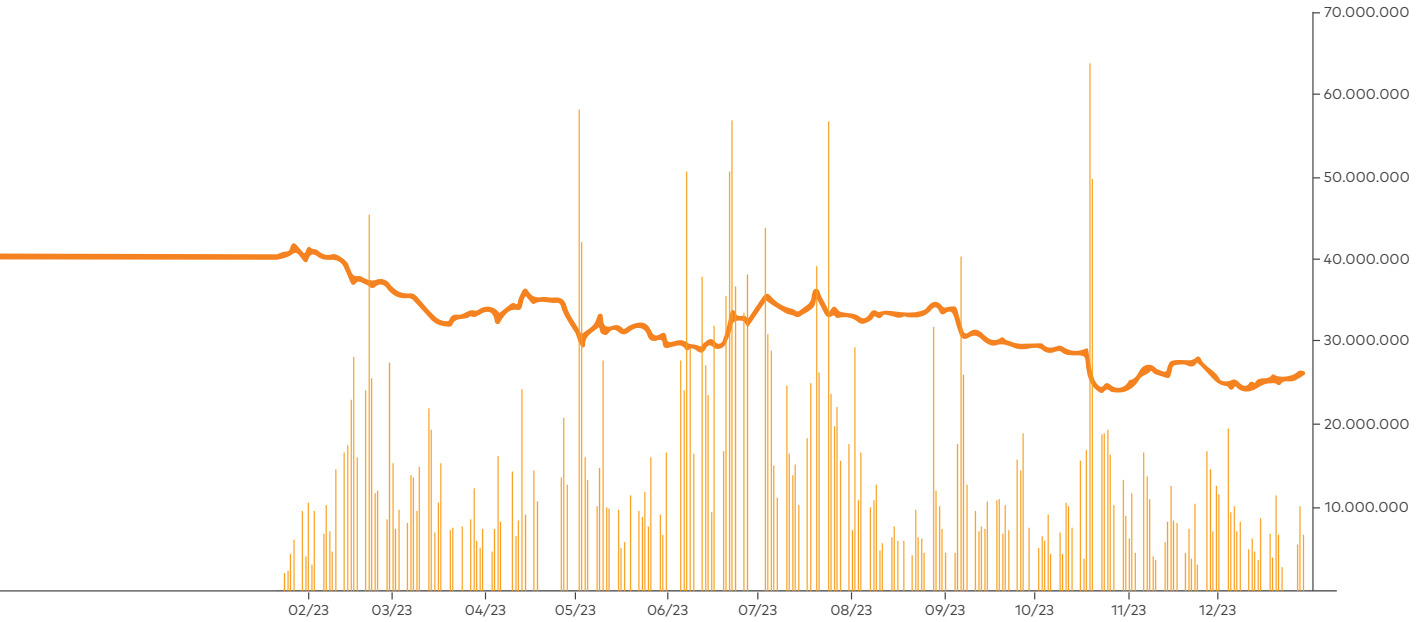


Stock Performance of BTPN Syariah

As of December 31, 2023



Period	Highest		Lowest		Closing	
	2022	2023	2022	2023	2022	2023
January	3,790	2,890	3,300	2,450	3,480	2,560
February	3,990	2,660	3,400	2,290	3,590	2,340
March	3,650	2,390	2,930	2,000	3,300	2,190
April	3,460	2,340	3,100	2,090	3,450	2,140
May	3,500	2,160	2,830	1,885	3,050	1,900
June	3,180	2,200	2,810	1,855	2,820	2.070
July	2,870	2,350	2,530	2,060	2,810	2,130
August	3,070	2,260	2,700	2,050	2,960	2,160
September	3,070	2,230	2,670	1,860	2,730	1,905
October	3,020	1,925	2,630	1,550	2,950	1,575
November	3,380	1,825	2,960	1,575	3,200	1,655
December	3,200	1,720	2,650	1,565	2,790	1,690



Period	Volume (shares)		Market Capitalization (in million Rupiah)	
	2022	2023	2022	2023
January	560,400	4,174,600	26,808,876	19,721,472
February	3,431,100	27,274,100	27,656,283	18,026,658
March	1,568,300	7,553,300	25,422,210	16,871,103
April	7,863,200	12,782,300	26,577,765	16,485,918
May	8,961,800	16,611,000	23,496,285	14,637,030
June	6,257,000	37,796,500	21,724,434	15,946,659
July	2,100,700	17,648,500	21,647,397	16,408,881
August	1,292,700	7,543,200	22,802,952	16,639,992
September	2,322,700	7,677,700	21,031,101	14,675,549
October	5,625,100	9,025,400	22,725,915	12,133,328
November	12,398,600	12,649,900	24,651,840	12,749,624
December	3,136,900	6,869,200	21,493,323	13,019,253

Note
BTPN Syariah officially listed and traded its shares on the Indonesia Stock Exchange on May 8, 2018.

The 2023 Closing Share Price is Rp 1,690.



LIST OF BTPN Syariah SHARE PERFORMANCE INDEXES *on the Indonesian Stock Exchange*

Until December 31, 2023, BTPN Syariah was listed in several indices on the Indonesia Stock Exchange:

No.	Index	Definition	Period
1	IHSG	CSPI is an index that measures the price performance of all shares listed on the main board and development board of the Indonesian Stock Exchange	Since May 2018
2	IDX80 Index	IDX80 is an index that measures the price performance of 80 shares that have high liquidity and large market capitalization and are supported by good company fundamentals. IDX80 index calculation factors: a. Liquidity: transaction value, transaction frequency, number of trading days in the regular market and free float stock market capitalization; and b. Fundamentals: financial performance, compliance and more. c. Periodical review: • Major Review: January and July • Minor Review: April and October	1. August 2019 – January 2020 2. February 2020 – July 2020 3. August 2020 – January 2021 4. February 2021 – July 2021 5. August 2021 – January 2022 6. January 2022 – August 2022 7. August 2022 – January 2023
3	LQ45 Index	The LQ45 Index is an index that measures the price performance of 45 shares that have high liquidity and large market capitalization and are supported by good company fundamentals. LQ45 Index calculation factors: a. Liquidity: transaction value, transaction frequency, number of trading days in the regular market and free float stock market capitalization; and b. Fundamentals: financial performance, compliance and more. c. Periodical review: • Major Review: January and July • Minor Review: April and October	1. August 2019 – January 2020 2. February 2020 – July 2020 3. August 2020 – January 2021 4. February 2021 – July 2021
4	IDX30 Index	The IDX30 Index is an index that measures the price performance of 30 shares that have very high liquidity, large market capitalization, and are supported by good company fundamentals. Where the constituents are part of the LQ45 Index. IDX30 Index calculation factors: a. Liquidity: transaction value, transaction frequency, number of trading days in the regular market and free float stock market capitalization; and b. Fundamentals: financial performance, compliance and more. c. Periodical review: • Major Review: January and July • Minor Review: April and October	1. August 2020 – January 2021 2. February 2021 – July 2021

No.	Index	Definition	Period
5	Quality 30 Index	The Quality 30 Index is an index that measures the price performance of 30 shares whose companies historically have relatively high profitability, good solvency and stable profit growth with transaction liquidity and good financial performance. Periodical review • Major Review: January and July • Minor Review: April and October	1. August 2020 – January 2021 2. February 2021 – July 2021
6	Growth 30 Index	The Growth 30 Index is an index that measures the price performance of 30 shares that have price trends relative to net profit and revenue growth with transaction liquidity and good financial performance.	1. August 2021 – February 2022 2. May 2022 – August 2022
7	ISSI Index	The ISSI Index is an index that measures the price performance of all shares on the Main Board and Development Board which are declared as sharia shares in accordance with the Sharia Securities List (DES) determined by the Financial Services Authority (OJK).	Since May 8, 2018
8	JII Index	The JII Index is an index that measures the price performance of 30 sharia shares with relatively large market capitalization and high liquidity. Periodical review: Every 6 months, namely every May and November.	1. June 2019 – November 2019 2. December 2019 – July 2020 3. August 2020 – November 2020 4. December 2020 – May 2021
9	JII70 Index	The JII70 Index is an index that measures the price performance of 70 sharia shares with relatively large market capitalization and high liquidity. Periodical review: Every 6 months, namely every May and November	1. June 2019 – November 2019 2. December 2019 – July 2020 3. August 2020 – November 2020 4. December 2020 – July 2021 5. August 2021 – November 2021 6. December 2021 – May 2022 7. June 2022 – November 2022 8. December 2022 – May 2023 9. June 2023 – November 2023 10. December 2023 – May 2024
10	SMC Liquid IDX	An index that measures the price performance of stocks with high liquidity that have small and medium market capitalization. Periodical review: Every 6 months, namely every January and July.	1. August 2018 – January 2019 2. February 2019 – July 2019 3. August 2019 – January 2020 4. February 2020 – July 2020 5. August 2020 – January 2021 6. February 2021 – July 2021 7. August 2021 – February 2022 8. February 2022 – August 2022 9. August 2022 – February 2023 10. February 2023 – August 2023 11. August 2023 – February 2024



No.	Index	Definition	Period
11	SMC Composite IDX	An index that measures the price performance of stocks with small and medium market capitalization. Periodical review: Every 6 months, namely every January and July.	1. August 2018 – January 2019 2. February 2019 – July 2019 3. August 2019 – January 2020 4. February 2020 – July 2020 5. August 2020 – January 2021 6. February 2021 – July 2021 7. August 2021 – February 2022 8. February 2022 – August 2022 9. August 2022 – February 2023 10. February 2023 – August 2023 11. August 2023 – February 2024
12	MNC36 Index	The MNC36 Index is an index that measures the price performance of 36 shares that have positive performance selected based on market capitalization, transaction liquidity, and fundamentals and financial ratios. The MNC36 index was launched and managed in collaboration with the media company Media Nusantara Citra (MNC) Group. Periodical review: Every 6 months, namely every April and October.	November 2020 – April 2021
13	INFOBANK15 Index	The INFOBANK15 Index is an index that measures the price performance of 15 banking stocks that have good fundamental factors and high trading liquidity. The infobank15 index was launched and managed in collaboration with the media company PT Info Artha Pratama (publisher of Infobank Magazine). Periodical review: Every 6 months, namely every June and December.	1. July 2019 – December 2019 2. January 2020 – August 2020 3. September 2020 – December 2020 4. January 2021 – June 2021 5. July 2021 – December 2021 6. January 2022 – June 2022 7. July 2022 – December 2022 8. January 2023 – June 2023 9. July 2023 – December 2023
14	Bisnis-27 Index	The Bisnis27 Index is an index that measures the price performance of 27 shares selected by the Indonesian Business Index Committee. The BISNIS-27 Index was launched and managed in collaboration with the media company PT Jurnalindo Aksara Graphics (publisher of the daily newspaper Bisnis Indonesia). Periodical review: Every 6 months, namely every April and October.	November 2020 – April 2021

No.	Index	Definition	Period
15	KOMPAS100 Index	The KOMPAS100 Index is an index that measures the price performance of 100 shares that have good liquidity and large market capitalization. The KOMPAS100 index was launched and managed in collaboration with the media company Kompas Gramedia Group (publisher of the Kompas daily newspaper). Periodical review: Every 6 months, namely every January and July.	1. August 2019 – January 2020 2. February 2020 – July 2020 3. August 2020 – January 2021 4. February 2021 – July 2021 5. August 2021 – January 2022 6. February 2022 – July 2022 7. August 2022 – January 2023 8. February 2023 – July 2023 9. August 2023 – January 2024
16	Pefindo25 Index	The Pefindo25 Index is an index that measures the share price performance of 25 small and medium listed companies that have good financial performance and high transaction liquidity. The PEFINDO25 Index was launched and managed in collaboration with the rating company PT Pemeringkat Efek Indonesia (PEFINDO). Periodical review: Every 6 months, namely every January and July.	1. August 2021 – January 2022 2. February 2022 – July 2022 3. August 2022 – January 2023 4. February 2023 – July 2023 5. August 2023 – January 2024
17	ESGS KEHATI Index	An index containing stocks with ESG performance assessment results that are above the sector average and have good liquidity. Industrial classification refers to the IDX industrial Classification (IDX-IC). ESG Sector Leaders IDX KEHATI was launched and managed in collaboration with the Indonesian Biodiversity Foundation (KEHATI Foundation). Periodical review: Every 6 months, namely every May and November	Since December 2021
18	ESGQ KEHATI Index	An index containing the 45 best stocks based on ESG performance assessments and company financial quality and good liquidity. ESG Quality 45 IDX KEHATI was launched and managed in collaboration with the Indonesian Biodiversity Foundation (KEHATI Foundation). Periodical review: Every 6 months, namely every May and November	Since December 2021



Significant EVENTS 2023

Throughout 2023, BTPN Syariah experienced a series of significant and meaningful moments, steadfast in its mission to empower inclusive communities and facilitate the swift realization of noble intentions.



21.02 Umrah in One Flight with 320 Inspirational Customers and #bankirpemberdaya

The One Flight Umrah Program, which took place from February 22 to March 3, 2023, marked a remarkable gesture of appreciation for 320 loyal customers who had shown growth. These inspiring customers hailed from various regions across Indonesia, including Sumatra, Java, Kalimantan, Sulawesi, Bali, and Nusa Tenggara.



12.04 Annual General Meeting of Shareholders

During the BTPN Syariah Annual General Meeting of Shareholders, several significant resolutions were made. These included the approval of the Financial Report, Annual Report, and Sustainability Report for the 2022 financial year, along with other agendas. Additionally, the appointment of Dewi Nuzulianti as director to replace Gatot Adhi Prasetyo, and Mulya Effendi Siregar as an Independent Commissioner replacing Yenny Lim was also approved.



14.04 Received Affirmation of the National Long-Term Rating Remaining at AAA (idn) Stable Outlook

BTPN Syariah once again earned a high level of trust, as evidenced by its performance and reaffirmation by PT Fitch Ratings Indonesia. The National Long-Term Rating remained at AAA (idn) with a Stable Outlook. This AAA National Rating signifies the highest rating awarded to an issuer or bond, indicating the lowest expected risk of default compared to all other issuers or bonds within the same country or monetary union.



12.05 Distribution of Cash Dividends to Shareholders

BTPN Syariah once again distributed dividends based on its performance for the financial year ending on December 31, 2022. This marks the fourth dividend distribution since BTPN Syariah became a public company in 2018, demonstrating the firm's steadfast commitment to its shareholders.



26.06 ISO 27001 Certification

BTPN Syariah has attained ISO 27001 certification in support of its Information Security Management System.



14.07 Celebrating a Decade of BTPN Syariah

The 10th anniversary celebration of BTPN Syariah was a memorable event, marked by inspiring stories that resonated with both #bankirpemberdaya and customers alike, held simultaneously across various locations.



26.10 Live Public Expose

BTPN Syariah's Annual Public Expose on Financial Performance, as of September 30, 2023, was conducted both live and online. This event was organized as part of the initiative to enhance capital market literacy. It aimed to introduce and foster broader access and relationships between BTPN Syariah and local retail investors in Indonesia.



26.10 Go Live Treasury System OSTS

The OSTS Treasury System has been successfully implemented and is now operational. With this system in place, BTPN Syariah's treasury transaction process has become more automated, spanning from transaction dealing to bookkeeping. This advanced system also provides enhanced support for treasury activities, elevating the efficiency and effectiveness of the overall process.



01.12 Improvements on New Tepat Mobile feature e-KYC

#semakinmudah (so much easier) to open BTPN Syariah savings account with Tepat Mobile where more and more people can empower others. Fundings are directed entirely towards financing productive ultra-micro businesses, thereby empowering inclusive communities across Indonesia.



Awards 2023

In the journey of faithfully empowering, guided by the principles of good governance, BTPN Syariah has garnered notable achievements and accolades from diverse entities.

international



23.08

Mercomm Inc - ARC Awards International XXXVII

Gold Award – Sustainability Report 2022



28.08

Annual Report Competition by LACP Vision Award 2023

- Gold Award
- Top 80 Reports Asia-Pacific Region
- Top 20 Indonesian Reports
- Technical Achievement Report

national



31.01

2021 ASEAN Corporate Governance Scorecard

- Domestic Significantly Improved PLCs category
- ASEAN Asset Class PLCs category



17.03

Public Relations Indonesia Awards 2023

- Most Popular Categories in Print and Online Media 2022; sub-categories of national and multinational publicly listed companies
- Gold Winner private sector annual report category; annual report sub-category



31.01

Infobank 12th Digital Brand Awards

- The Best Sharia Bank (KBMI) 3 – Asset category under 50T



17.03

Warta Ekonomi Indonesia Sharia Finance Awards 2023

- Indonesia Best Sharia Finance 2023 with Outstanding Development of Digital Ecosystem to Improve Financial Inclusion and Banking Access – Category Sharia Bank



26.05

Her Story Indonesia Best Workplace for Women Awards 2023

- Best Workplace for Women 2023 in Dedicating for Inclusive Employees Development – Category Sharia Bank



23.06

52 Indeks Tempo – IDN

Portfolio financial performance that has increased in the last 5 years until February 2023 for the categories:

- Main Index
- High Growth



05.07
Nusantara CSR Awards 2023

- Category/SDGs #3 Healthy and prosperous life for the inclusive family healthy life and welfare program
- Category/SDGs #5 Gender equality for the Program to Achieve Gender Equality Through Women's Empowerment in Remote Areas of the Country



24.08
Bisnis Indonesia Financial Award (BIFA) 2023

- The Best Performance Bank
- The Most Efficient Bank



25.08
28th Infobank Award

- Excellent Financial Performance Bank in 5 Consecutive Years (2018-2022)
- Excellent Financial Performance Bank in 2022



18.09
The 14th Indonesian Institute for Corporate Directorship (IICD) Corporate Governance Conference and Award

- Top 50 issuers with the biggest Market Capitalization (Big Cap)
- Best Financial Sector



29.09
12th Sharia Award 2023, Infobank

- The Best Islamic Commercial Banking in Performance Quality and Empowering Micro Business
- Excellence Financial Performance Islamic Commercial Banking in 5 Consecutive Years (2018-2022)
- Excellence Financial Performance Islamic Commercial Banking in 2022 KBMI 2 (asset class < Rp 50 T)



30.10
CNBC Awards 2023: Best Sharia Bank – CNBC Indonesia

Most Outstanding Sharia Banking in Microfinance



27.11
5th Anniversary Best 50 Financial Institution Awards 2023

Best Brand Popularity in Sharia Bank Category



29.11
Bank Indonesia (BI) Award 2023 - BI

- Best Inclusive Financing Supporting Bank
- Best BI FMI System (BI-RTGS and BI-SSSS) participant



30.11
CNBC Awards 2023: Best Sharia Bank – CNBC Indonesia

Most Outstanding Sharia Banking in Microfinance



05.12
Social Collaboration Summit (SCS) 2023 – Yayasan Daarut Tauhiid (DT)

Inspirational CSR Partner Nominee



05.12
Top 100 CEO & The Next Leader 2023- Infobank

- Top 100 CEO (Hadi Wibowo)
- Top 200 The Next Leader (Fachmy Ahmad)





02

MANAGEMENT *Report*

Kemal Azis Stamboel
President/Independent Commissioner





PRESIDENT COMMISSIONER *Report*

BTPN Syariah's commitment to **faithfully empowering** productive pre-prosperous customers is a conscious choice to make a significant positive impact on millions of inclusive Indonesian society.

Bismillahirrahmanirrahim
Assalamualaikum Warahmatullahi Wabarakatuh
Respected Stakeholders,

Alhamdulillah, we express our gratitude to Allah SWT for His blessings and mercy to all #bankirpemberdaya serving inclusive customers in line with BTPN Syariah's vision and mission, meeting the expectations of stakeholders in the challenging conditions in 2023.

In carrying out the supervisory function, the Board of Commissioners has paid special attention to the slow economic recovery in the ultra-micro segment, coupled with uncertainties in the financial sector. The Board of Commissioners inputs in 2023 focused on the Bank's efforts to empower and assist pre-prosperous productive customers to recover to pre-pandemic levels. The The Board of Commissioners also ensured that every strategic step taken by the management aligns with the goal of realizing the digital ecosystem aspiration initiated in the previous year.

view on economic and industry conditions

We are grateful that the global recession predicted for 2023 did not occur despite the ongoing uncertainty in the world. The global economy post Covid-19 pandemic recovery turned out to take longer than expected. The persistent inflation in the United States has led The Fed to maintain high-interest rates. Meanwhile, other developed countries, such as Germany and China, face economic slowdowns. Prolonged Russia-Ukraine conflict, Israel-Palestine conflict, and tensions in the South China Sea also contribute to vulnerability and protectionism. Producer countries prioritize domestic needs, affecting global trade. The International Monetary Fund (IMF) projects global economic growth in 2023 at only 3%, lower than the previous year's 3.5%. The World Bank even predicts lower global economic growth in 2023, at 2.1%.

The decrease in global demand for consumer goods, coupled with geopolitical instability, has affected the export performance of several countries, including Indonesia. Nevertheless, national economic growth is still above 5% with maintained inflation. Macroscopically, Indonesia's achievements in 2023 were better than many other countries in the ASEAN and G20. This condition provides optimism amid the widening economic disparity after the Covid-19 pandemic. Throughout 2023, the upper-middle-income group has boosted growth, reflected in the recovery of large-medium business groups to pre-pandemic conditions. On the other hand, the lower economic bracket needed more time to recover, affecting the performance of financial service providers serving this segment. Fintech companies targeting tier-3 and tier-4 cities have started reducing their exposure. Meanwhile, some banks faced deteriorating loan quality.



For more than a decade, BTPN Syariah, which focuses on financing for the productive pre-prosperous segment, has faced similar challenges. The slow economic recovery in the lower-middle class directly impacts the Bank's portfolio performance. However, BTPN Syariah's commitment to the previously unbanked inclusive community has been a commitment since the Bank's inception. BTPN Syariah specifically provides financing facilities with mentoring for productive pre-prosperous women. This commitment creates a unique business model, requiring a human touch and strength of heart to implement. #bankirpemberdaya are required to have a strong determination that what BTPN Syariah does is a direct contribution to empowering the inclusive community in remote Indonesia. With this conviction, BTPN Syariah's consistency in assisting underprivileged productive mothers has been tested from year to year. The mentoring aimed at building four superior behaviors in inclusive customers: Courage, Discipline, Hard Work, and Mutual Assistance (BDKS) has proven to have a positive impact on realizing a better life. The Bank continues to assist inspirational customers in expanding their businesses, inspiring more pre-prosperous productive mothers. This unique business model proves to be more sustainable and has a broad impact, both for the Bank and for customers and the inclusive segment in Indonesia.

performance evaluation of the Board of Directors

Alhamdulilah, we have passed the pandemic stage, however, it is inevitable that we must continue on this challenging transitional stage. With a situation vastly different from before the pandemic, we need new learning, discipline, and new knowledge to be reintroduced to the inclusive community. #bankirpemberdaya (empowered bankers) in the field also need to update their knowledge and be reminded of the choices and preferences of the Bank for the underprivileged but productive segment.

However, every cloud has a silver lining. The Covid-19 pandemic, laden with extraordinary challenges, has cultivated resilience and a strong fighting spirit among our inclusive customers. All #bankirpemberdaya have unwavering confidence in the ability of underprivileged productive customers to rise and recover. With consistent mentoring, they will undoubtedly achieve sustainable economic improvement, even though it may require time.

The Board of Commissioners acknowledges that the Board of Directors and the Management have successfully implemented an approach and mindset focused on problem-solving and solutions to address the challenges of 2023. The Board of Commissioners appraises that the Directors and Management have adeptly adapted to the challenging situation and tailored services to meet the evolving needs of customers.

The bank continues its selective approach in seeking new customers. Group-based financing products are further strengthened to facilitate portfolio monitoring. Community Officers (CO) are equipped with a continuously refined digital application to enhance customer service. Productivity increases with a more efficient working system.

Empowering productive underprivileged customers now involves multiple parties through the Bestee Tepat platform and synergy with the Ministry of Education, Culture, Research, and Technology (Kemendikbudristek) and universities. Many socially minded students are involved in this program, directly engaging with underprivileged productive pre-prosperous women by applying their academic knowledge in mentoring. Through this approach, customers are encouraged to optimize their potential for a better life. It's also the bank's way of encouraging more parties, especially the younger generation, to contribute to addressing real economic disparities in thefield.



The financing products resulting from customer initiatives are showcased in BTPN Syariah's updated branch offices, providing direct visibility to funding customers. This experience enhances the closeness and loyalty of funding customers, encouraging them to continue their positive impact through BTPN Syariah's products. They are also facilitated to transact from anywhere through the application enriched with zakat features and Sharia information.

Meanwhile, for the organization, the Bank continues to refine operational processes for efficiency. Digitization and automation are continually enhanced to achieve the expected efficiency. The Bank also adopts a new approach for employees, predominantly from Generation Z (Gen-Z), aiming to increase their loyalty through more relevant methods.

All these efforts, as assessed by the Board of Commissioners, reflect the commitment and seriousness of the Board of Directors and management in maintaining the Bank's performance and providing a positive impact on the inclusive community. We believe that more than a decade of experience among the underprivileged community strengthens and enables the Bank to adopt the right approaches and methods in maintaining the quality of financing. Healthy performance is reflected in BTPN Syariah's financial ratios, which are higher than its industry.

The technology and digitization aspects are continually evolving in tandem with the Bank's efforts to establish the sharia digital ecosystem, demonstrating the Bank's understanding of the conditions and needs of the inclusive community. The productive pre-prosperous segment adaptive ability to technological and digitization developments, distinct from other groups, has been aptly addressed. We believe that all digital initiatives implemented by the Board of Directors and Management have considered aspects aligned with customer needs, streamlining processes for enhanced simplicity. The Bank's initiatives, breakthroughs, and adjustments not only grant access to formal financial services but also prioritize empowerment, enabling customers to enhance their business skills and leverage technology for a better life. The #bankirpemberdaya in the field sincerely and wholeheartedly strive to introduce technology and digitization to productive pre-prosperous women who previously only used mobile phones for calls and messages.

Despite the challenges, we evaluate that the Board of Directors and Management can discern opportunities to serve customers better while ensuring a significant social impact.
The Board of Commissioners assesses the Board of Directors performance in ensuring that the Bank's empowerment of inclusive customers is highly optimal and meets expectations.
The dedicated efforts of #bankirpemberdaya have successfully assisted millions of inclusive customers in navigating through 2023, upholding the four superior behaviors or BDKS.

Therefore, the Board of Commissioners expresses high appreciation for the Bank's demonstrated commitment in accompanying the steps of inclusive customers. The Board of Commissioners also observes that all work plans and strategies presented have progressed well and optimally.
The trust of funding customers reflects how the performance of the Board of Directors and Management extends beyond positive returns, fostering a sense of togetherness that strengthens the Bank's actions as reflected in its 2023 performance.

assessment of governance

Since its inception, BTPN Syariah has consistently adhered to good governance principles, embodying its role as a Sharia Commercial Bank, Public Company, and Financial Services Institution. The Bank transparently discloses information, ensuring accessibility and comprehension by stakeholders as an accountability measure for genuine, measured performance in accordance with applicable regulations. Managed independently, the Bank considers the interests of shareholders and other stakeholders based on fairness and equality. For instance, the Bank promotes equal opportunities in employee recruitment, allowing all employees to pursue careers and fulfill their duties professionally, without discrimination based on ethnicity, religion, race, group, gender,



or physical condition. Governance principles are a daily obligation for all #bankirpemberdaya, and to enhance efforts, BTPN Syariah has adopted the latest international CG (Corporate Governance) Scorecard standards issued in 2023.

The Board of Commissioners, the Sharia Supervisory Board, and the Board of Directors are fully committed to ensuring the implementation of GCG (Good Corporate Governance) within its corridor. The supervisory function of the Board of Commissioners over the Board of Directors and the Management is conducted intensively through regular and periodic meetings. The Board of Commissioners' supervision focuses on the Bank's efforts to strengthen service and business processes, improve the organization's relevance in every business dynamic, and the Bank's commitment that aligns with efforts to build a Sharia digital ecosystem for the inclusive community.

The Bank's commitment to continually improving the application of GCG principles is a key factor in achieving effective, efficient, and sustainable business performance. The Board of Commissioners is grateful for the 2023 Corporate Governance Award from the Indonesian Institute for Corporate Directorship (IICD) to BTPN Syariah.

prospects for 2024

The pace of global economic recovery is expected to remain slow and uneven in 2024, influenced by the prolonged impact of inflation spikes and geopolitical crises. Domestically, economic growth will be determined by key factors such as investment recovery, increased consumer spending, and government spending. The smooth running of the 2024 General Election democracy party, followed by the new Government leadership period, will be crucial in determining next year's economic direction.

Nevertheless, Indonesia's achievements in 2023, reflecting the resilience of the economic and political foundation, provide a significant source of optimism. We have full confidence in the Government's ability to accelerate the national economic recovery to achieve a growth projection of 5.2%, according to the 2024 State Budget's macro assumptions, with inflation maintained below 3%. The financial services sector will be encouraged to further drive economic growth and investment in 2024, particularly in energy transition and the Nusantara Capital City (IKN) project. On the other hand, the impact of uneven economic recovery in 2023 is expected to remain a challenge for the financial services sector. Some financial service providers targeting tier-3 and tier-4 are predicted to stabilize and shift their targets to areas near urban centers. Meanwhile, BTPN Syariah will persistently empower this segment, considering the resilience demonstrated in serving this segment repeatedly through challenging times. We assess that the efforts to improve the quality of financing undertaken in 2023 can sustain the Bank's performance and will continue with the integration of various regional strategies and activities. Through enhanced risk mitigation, the Bank can offer competitive profit-sharing and boost the confidence of funding customers.

Funding products are presented through improved services. The enhancement of mobile banking and internet banking services will persist, particularly in functional and display improvements that enhance the user experience (UI-UX). Consequently, funding customers can realize their good intentions more easily, actively engaging in empowering the inclusive community in a convenient, safe, precise, anytime, and anywhere manner.

Improvement efforts will align with the Bank's endeavor to establish the Sharia digital ecosystem for the inclusive community. The pandemic has accelerated the introduction of technology and digitization to the inclusive community. However, digitalization processes inevitably take time, especially with limited capacity and the still sluggish economic growth. The Bank recognizes that the development of technology and digitization will bring opportunities for accelerating economic growth as well as the risk of cybercrime. Promoting digital literacy among the inclusive community also entails accompanying them during the education process. Through thousands of Mitra Tepat, acting as an extension of the Bank and delivering financial literacy, the Board of Commissioners is confident that these efforts will undoubtedly yield positive impacts on their well-being in the future.



Therefore, the Board of Commissioners instructs the Directors and Management to remain confident that BTPN Syariah has served the right segment to realize good intentions more swiftly. Despite the numerous challenges on its journey, we must maintain confidence that these good intentions will lead to positive outcomes. The Board of Commissioners will ensure that the Directors and Management continue to employ the right and effective methods, staying focused on serving inclusive customers.

closing

Economic inequality, a particular concern of the Bank, is a shared responsibility for all. We hope that all parties, including customers and stakeholders, will support each other for a more equitable economic recovery, fostering stronger, sustainable economic growth for all segments of society.

Without the support of many parties, BTPN Syariah's commitment to serving inclusive customers would lack meaning and endurance. Therefore, on behalf of the Board of Commissioners, I express my deepest gratitude to all customers, shareholders, government, regulators, and stakeholders for the support and overflowing motivation given to BTPN Syariah. I also extend my gratitude to the Chairman and members of the Sharia Supervisory Board, Mr. H. Ikhwan Abidin, MA, and Mr. H. Muhammad Faiz, MA. The Sharia Supervisory Board's supervision has managed to ensure that the Bank always stays within the Sharia corridor.

We appreciate the Board of Directors and the management team, as well as all #bankirpemberdaya, for their commitment, dedication, hard work, and integrity in loyally empowering inclusive customers, providing opportunities for millions of Indonesians to grow and realize a more meaningful life.

Wabillahitaufik Walhidayah Wassalammu'alaikum Warahmatullahi Wabarakatuh.

Kemal Azis Stamboel
President/Independent Commissioner

Hadi Wibowo
President Director





PRESIDENT DIRECTOR *Report*

Wholeheartedly, throughout 2023, all #bankirpemberdaya have demonstrated unwavering faithfulness in empowering inclusive customers.

Bismillahirrahmanirrahim
Assalamualaikum Warahmatullahi Wabarakatuh
Esteemed Shareholders & Stakeholders,

We begin with gratitude to Allah SWT for His mercy upon all #bankirpemberdaya who have consistently dedicated themselves to **faithfully empowering** inclusive customers amidst the challenges posed by the pandemic throughout 2023.

The year 2023 witnessed a gradual economic recovery following the Covid-19 pandemic. Mobility increased notably after the World Health Organization officially rescinded the global pandemic status in early May 2023, a development echoed in Indonesia when the national pandemic status was officially lifted at the end of June 2023. This increased mobility spurred household consumption, supported by relatively stable public purchasing power and sustained consumer confidence, leading to robust domestic demand. The Government's strategic measures effectively controlled inflation, maintaining national economic growth above 5%. While the value of exports of goods decreased in line with the global slowdown, overall export performance still grew, supported by an increase in foreign tourist visits. Economic growth was particularly evident in the processing industry, wholesale and retail trade, and construction sectors.

However, this recovery has not been uniform across all sectors, a phenomenon described by some economists as a "K-shaped" recovery. While the upper-middle economic segment has driven growth, the lower-middle economic segment still faces challenges in fully rebounding from the pandemic. Central Bureau of Statistics (BPS) data indicates that the productivity index for Micro and Small Enterprises remains below pre-pandemic levels, contrasting with the significant recovery observed in Large Medium Enterprises productivity.

faithfully empowering

Amidst various challenges contributing to the slow recovery of the middle to lower economic groups, including the ultra-micro segment, one significant factor is the limited circulation of money in rural areas. Heightened economic uncertainty prompts investors to favor financial market investments over real sector ventures in rural regions. Citing data from the Central Bureau of Statistics (BPS), Indonesia's economic inequality reached its worst level in the past five years as of March 2023.

This situation presented exceptional challenges for financial service providers targeting the middle to lower economic segments, particularly the ultra-micro segment. Several fintech companies that previously catered to this segment have scaled back their exposure. However, amidst these challenges, BTPN Syariah's commitment to serving an inclusive society remains steadfast. Upholding its initial commitment, BTPN Syariah has remained devoted to **faithfully empowering** financing customers to endure and gradually recover from the pandemic's impact.

The Bank has continued to cultivate exemplary behavior among its customers, aligning with the goals of its empowerment activities encapsulated in the BDKS acronym: Courage, Discipline, Hard Work, and Mutual Assistance.



We're reinvigorating our efforts to support customers through regular gatherings at designated centers (often the homes of our customers), held every two weeks. These gatherings foster a sense of optimism among customers, encouraging them to diligently repay installments and save for the future. Through mutual support at these meetings, customers empower each other to persevere in pursuing their dreams. In times of hardship, when a customer struggles to make timely payments due to unforeseen circumstances, our solidarity system operates with genuine sincerity. Meanwhile, those who receive assistance make every effort to fulfill their commitments promptly and return the solidarity funds to other members.

In order to maintain financing quality and uphold BDKS customer behavior, the Bank rigorously selects prospective customer profiles and provides training and assistance before disbursing funds. This approach aims to support the Bank's sustainable growth, enabling it to assist more individuals in the future, in line with BTPN Syariah's vision and mission. For funding customers, the Bank's focus on financing quality aims to maintain stable returns aligned with humanitarian benefits.

The Bank's resilience and growth in challenging circumstances are intrinsically linked to the capacity and competence of #bankirpemberdaya, continuously nurtured over more than a decade. BTPN Syariah has increasingly positioned itself as Indonesia's sole commercial bank focusing on empowering productive pre-prosperous women groups. Its business model is viewed as a breakthrough in serving the base of the Indonesian societal pyramid, contributing to positive change for customers and inclusive society. This highlights the Bank's significant mission to foster growth opportunities and meaningful lives for all stakeholders.

positive achievements 2023

BTPN Syariah's accomplishments in **faithfully empowering** inclusive communities are not solely measured by financial performance but are also evidenced by the significant social impacts they generate. These include empowered inclusive communities, #bankirpemberdaya who demonstrate unwavering dedication and high fighting spirit, as well as innovative solutions that enhance the Bank's operations, benefiting a larger demographic.

healthy financial performance

Aligned with the sluggish economic recovery among the lower middle economic group, particularly the ultra-micro segment, the majority of financial service providers are grappling with the challenge of declining financing quality. As we enter the second half of 2023, the Bank persists in enhancing financing quality through diversified strategies and field activities. While the pursuit of new customers expands, strict selection criteria for prospective financing customers remain in place.

Throughout 2023, the Bank successfully disbursed funds totaling Rp11.4 trillion to approximately 4.21 million underprivileged customers across 2,600 sub-districts throughout Indonesia. This was accompanied by effective risk management in fund distribution, resulting in BTPN Syariah's financing quality being classified as excellent within its sector. The Bank also implements various tactical programs, including incentives, to promote bi-weekly center meetings with a customer attendance rate exceeding 90%, that not only facilitate payments but also enable portfolio quality monitoring. Being part of a supportive community can bolster customers' determination to fulfill their obligations and equip them with knowledge and solutions to overcome challenges. The efficiency of #bankirpemberdaya in serving and assisting customers significantly contributed to reducing the Bank's non-performing credit (NPF) ratio to 2.94%. Furthermore, provisions for total financing reached Rp1.2 trillion in 2023.

In addition to serving financing customers, the Bank has undertaken initiatives to enhance the comfort of funding customers in contributing to inclusive community empowerment. BTPN Syariah branch offices have been optimized with an attractive redesign to provide enhanced comfort and inspire continued contributions to Indonesia's inclusive society. Optimization efforts extend to mobile banking and internet banking services, enriching features to facilitate



contributions from customers, including women across the country. By December 31, 2023, the number of funding customers increased by 22% compared to the previous year, totaling over 27,000 customers nationwide. Third Party Funds rose to Rp 12.1 trillion, supporting sharia financing with a Financing to Deposit Ratio of 93.78%. The digitalization of banking services for funding customers also increased Current Account Savings Account to Rp 3.1 trillion, maintaining a CASA Ratio of 25.6%, as the Bank does not currently position itself as a transactional bank.

The Bank's total assets stood at Rp21.4 trillion as of December 31, 2023, with a net profit of Rp1.08 trillion. Operational expenses to operating income were maintained at 76.2%, despite increased investment in system and software development to enhance services. Additionally, the Bank recorded a capital adequacy ratio of 51.6%, exceeding the industry average for commercial and sharia banks. The Bank's Return on Assets reached 6.3%, and the Return on Equity of 13.2% is considered robust within its sector. These achievements led to the Bank maintaining a stable AAA (Idn) Outlook Rating from PT Fitch Ratings Indonesia. The total assets of the BTPN Syariah Ventura subsidiary reached Rp 321 billion, with total equity of Rp 321 billion as of December 31, 2023.

Overall, the Bank's financial performance in 2023 complies with various regulatory standards, reflecting its commitment to excellence across all aspects of operations.

widespread positive social impact

Amidst challenging economic conditions that affect the Bank's financial performance, dedicated efforts to foster widespread positive social impact persist. Collaborating with various stakeholders, the Bank strives to instigate measurable and sustainable changes in its business model to benefit customers. In 2023, initiatives targeting customers with expanding financing cycles yielded notable improvements. Collaborative endeavors led to a 5% increase in customer families with adequate housing, an 18.8% increase in those with adequate sanitation facilities, and a 7.8% rise in children attending school. Environmentally, household carbon emissions from firewood burning decreased, with an 8% increase in families transitioning to alternative fuel sources. According to research by the Demographic Institute of the University of Indonesia, customer family incomes averaged Rp 4.7 million per month, surpassing non-customers' average income of Rp 3.2 million per month. Additionally, the average income of 100% inclusive women customers reached Rp 2.5 million per month, exceeding non-customer averages of Rp1.8 million per month. While BTPN Syariah is not the sole contributor to these improvements, its financing, complemented by empowerment and assistance, significantly enhances the lives of inclusive communities.

Empowerment initiatives for financing customers further expand through the involvement of students nationwide via the Bestee program. In collaboration with the Ministry of Education and Research and Technology's Merdeka Campus, the Bank introduced an internship program enabling students to directly support inclusion customers, such as by providing marketing guidance. By the end of 2023, 1,821 students from 257 universities had joined the Bestee program as facilitators, assisting 49,000 customers across 24 provinces. This marked a substantial increase from 2022, driven by the program's digital platform accessibility and growing popularity. In 2022, the Bestee program only involved 108 facilitators from 42 universities in assisting 1,614 customers throughout 5 provinces in Indonesia.

Recognizing the significant positive impact, the Bank plans to expand the Bestee program to engage all stakeholders in measurable and sustainable empowerment endeavors.



continuously improved innovations

BTPN Syariah firmly believes that every challenge presents an opportunity for innovation, driving the Bank's performance forward. Technologically, we have upgraded and enhanced application features to support seamless operations in customer service. Furthermore, we have undertaken extensive measures to align the rapid advancements in technology with the unique conditions and characteristics of customers in the ultra-micro segment. We maintain that digitization efforts within community groups must prioritize understanding their characteristics, be tailored to their readiness and adaptability, and address their specific needs.

In 2023, our journey towards realizing the vision of a sharia digital ecosystem for an inclusive society focused on enhancing four key platforms. These platforms cater to Bank employees, Laku Pandai agents (known as Mitra Tepat), empowerment facilitators, and customers. All applications are interconnected, facilitating a smooth process between #bankirpemberdaya, customers, and Mitra Tepat.

#bankirpemberdaya utilizes the Terra application to efficiently and accurately serve financing customers. Meanwhile, Mitra Tepat utilizes the Warung Tepat application as an extension of the Bank, enabling financial transactions for customers, applying for working capital, accessing suppliers, and reaching markets. Additionally, digital literacy education is integrated into each community.

For funding customers, the Bank continuously enhances e-channel services through Tepat Mobile Banking and Internet Banking. These applications offer secure and convenient digital banking transactions and facilitate customer engagement in funding for inclusive communities. Islamic features, such as zakat payment channels and sharia information, are incorporated to enhance user experience. Moreover, a new feature introduced this year is e-KYC Tepat Mobile, allowing customers to open savings accounts online.

The realization of the vision for a sharia digital ecosystem for an inclusive society is further bolstered by our subsidiary, PT BTPN Syariah Ventura ("BTPN Syariah Ventura"), which commenced full operations in 2022. As Indonesia's first Islamic Venture Capital company, it focuses on improving the welfare of inclusive communities through capital inclusion in start-up companies sharing our mission of empowering inclusive communities. In line with the Bank's commitment to enhancing financing quality, BTPN Syariah Ventura also adopts a selective approach amidst the dynamic startup landscape. This situation presents valuable lessons for the Bank in selecting the right partners to deliver solutions and benefits for inclusive communities.

human capital with a calling

At BTPN Syariah, talent is categorized into two primary groups: community officers (COs) in the field, predominantly composed of trained high school graduates, and office-based employees. The COs serve as the Bank's frontline in catering to inclusive customers. In addition to possessing technical expertise tailored for inclusive community services, they undergo extensive training to effectively engage with customers at the Center. These COs are nurtured to exhibit empathy, strong leadership, and effective communication skills, emphasizing that the relationship between the Bank and its customers transcends mere transactions. Given the humanistic approach embedded in BTPN Syariah's business model, which prioritizes serving the productive underprivileged, the humane aspect is deemed crucial. Working conditions in the field can pose significant challenges for young women COs, ranging from difficult-to-access locations to unpredictable weather conditions. Hence, without a heartfelt commitment, COs may easily become discouraged.

In addressing this, the Bank focuses on enhancing the capacity of the CO team in the field, including providing guest houses as residential accommodations for COs. These guesthouses serve as spaces for camaraderie and support, fostering a sense of togetherness. Various incentives are offered to recognize outstanding COs, and the Bank remains



open to policies that better accommodate the lifestyle and preferences of Gen-Z, such as non-patronizing training models, diverse educational resources like short videos, and flexible work contracts allowing them to choose their desired duration. This open-minded approach to embracing generational diversity is also extended to office-based employees. Recognizing that employee loyalty is a crucial asset for the Bank's operations, the Bank acknowledges that fostering employee loyalty over time accelerates the fulfillment of its noble intentions.

governance & risk management

In its journey as a public company, BTPN Syariah remains committed to upholding the highest standards of Good Corporate Governance (GCG) and adhering to relevant regulations. The Bank's implementation of GCG is centered on fostering a robust sharia banking industry, safeguarding stakeholders' interests, enhancing compliance with regulations, and upholding universally accepted ethical values within the sharia banking sector.

Throughout 2023, BTPN Syariah diligently executes its GCG principles within the appropriate sharia corridors, concurrently enhancing the quality of information disclosure. All new initiatives undertaken by the Bank during this period are meticulously reported and authorized by the regulator. Additionally, the Bank places significant emphasis on risk management, bolstering infrastructure, refining risk management methodologies, and cultivating a risk-awareness culture across the organization.

important changes

In 2023, there were important changes in the organizational structure of BTPN Syariah with the appointment of Dewi Nuzulianti as director replacing Gatot Adhi Prasetyo, and Mulya Effendi Siregar as independent commissioner replacing Yenny Lim.

business prospects 2024

The pace of global economic recovery post-Covid-19, amidst geopolitical tensions, is anticipated to remain sluggish and uneven in 2024, primarily due to the prolonged impact of soaring inflation.

This assessment led the International Monetary Fund to revise its projection for global economic growth in 2024 downwards to 2.9%, falling short of the historical average growth rate of 3.8% (2000-2019). Global economic uncertainty persists, including in Indonesia.

In 2024, Indonesia will witness a democratic General Election, heralding a new government leadership era. This transition will introduce numerous dynamics, yet the robust economic resilience displayed in 2023 serves as a strong foundation for continued optimism. Indonesia's economic trajectory hinges on investment recovery, the balance of public consumption levels, and government spending. Therefore, concerted efforts from all stakeholders are imperative to uphold national economic resilience.

The government foresees economic growth within the range of 5%-5.2% (yoy) in 2024, with inflation expected to moderate to 2.8%, falling back within Bank Indonesia's inflation target corridor of 3% ± 1%. The projected interest rate response is expected to track with the decisions of the Fed, showing a gradual decline and not yet having a significant impact. Financial service providers caterin g to the inclusive community segment in slow adopter (tier-3) and rigid watchers (tier-4) cities or districts are anticipated to encounter notable challenges.

In the face of uncertain global economic developments and their spillover effects on the Indonesian economy, the Bank aligns with the Government's precautionary principle. To ensure stability, the Bank will steadfastly pursue four key strategic initiatives: strengthening business processes, exploring new opportunities and innovative products, enhancing operational process excellence, and fortifying organizational capabilities.

The bank aims to reach more inclusive customers by selectively channeling financing funds and providing financing in stages according to the growth of businesses and portfolio quality. It will continue to explore new products based on customer needs and enrich features to enhance business process efficiency. Innovation and digital technology development will continue to support the realization of the digital Sharia ecosystem in the next stage for inclusive society, always adhering to principles aligned with customer needs and capacity.



Furthermore, the Bank will reinforce synergy with all stakeholders and collaborate with like-minded entities, including BTPN Syariah Ventura, to support the development of a sharia digital ecosystem for an inclusive society.

Acknowledging the persistent challenges amid global uncertainty, the Bank remains confident in its unwavering commitment to empower productive underprivileged customers, which will continue to yield widespread positive impacts. Driven by a commitment to faithfully empower, every strategic initiative is aimed at accelerating the positive transformation of inclusive community life, in line with the Bank's Business Plan.

appreciation

In closing, on behalf of the Board of Directors and management of BTPN Syariah, I extend our heartfelt gratitude to all stakeholders who have supported us. We are grateful for the unwavering support and trust extended to BTPN Syariah by the Government, financial regulators, and other stakeholders, which has provided us with the opportunity to continue our growth trajectory. We also extend our appreciation to the Board of Commissioners for their diligent supervision and the Sharia Supervisory Board for their oversight of compliance and adherence to sharia principles.

Our deepest gratitude goes out to all BTPN Syariah customers who walk alongside us, continually developing and serving as our greatest motivation to provide the best products and services.

A special acknowledgment is reserved for all #bankirpemberdaya who have faithfully carried out their duties with dedication, unwavering commitment, in faithfully empowering and serving all customers, particularly the inclusive community.

We express our thanks to shareholders and all Indonesians for their trust and support, which allows us to uphold our commitment to realizing positive intentions. With divine guidance, we aspire to continually improve our performance over time. May Allah SWT shower His blessings upon our collective efforts to empower individuals and enhance the quality of life for millions of Indonesians.

Wabillahitaufik Walhidayah Wassalammu'alaikum Warahmatullahi Wabarakatuh.



Hadi Wibowo
President Director

H. Ikhwan Abidin, MA
Chairman of Sharia Supervisory Board





Chairman OF SHARIA SUPERVISORY BOARD REPORT

The Sharia Supervisory Board has successfully integrated sharia principles into all of the Bank's that continue to faithfully empowering millions of inclusive communities in Indonesia.

Bismillahirrahmanirrahim
Assalamualaikum Warahmatullahi Wabarakatuh

We praise Allah SWT, the ultimate deity of nature. Blessings and salutations upon our leader, Prophet Muhammad SAW, his family, companions, and devoted followers.

Alhamdulillah, we have made it through the tumultuous year of 2023. The uneven economic recovery has left a lasting impact on our inclusive customers, who still need time to recover. Meanwhile, banks are expected to maintain optimal performance as they work towards creating a sharia-compliant digital ecosystem for an inclusive society. Despite these challenges, we see that the Bank remains committed to empowering and upholding human values through business practices that align with sharia principles.

However, out in the field, we witness dedicated #bankirpemberdaya supporting disadvantaged customers as a testament to the Bank's unwavering dedication to fostering direct connections and communication between individuals. We commend the Bank for promoting digital fluency that caters to the capabilities and needs of inclusive communities. Our belief is that humanitarian principles, rooted in sharia values, will always be the backbone of the Bank, regardless of how advanced technology may become.

The bonds of friendship, unity, and mutual cooperation forged through regular meetings at the centers align with the gracious teachings of Islam. Through this distinct business model, the Bank serves as a conduit for those who have means to aid underprivileged groups in achieving their aspirations. The Bank opens doors to financial resources for individuals who have never had access to banking services before, particularly capital, based solely on their abilities and reputation within their community. Moreover, the bank offers support through bi-weekly meetings and provides simplified financial education for easy comprehension.

Underprivileged customers are gradually and steadily growing and developing, managing their businesses with success thanks to productive rotating funds provided by #bankirpemberdaya. With the consistent support of #bankirpemberdaya, these once underprivileged funding customers now lead better lives and serve as inspirations for their communities. As their businesses grow, so does their recurring financing support and sustainable profit sharing. Apart from economic benefits, Bank products also promote an inclusive society and a more prosperous life.



The loyalty between the Bank and its customers, including #bankirpemberdaya who strives to empower others, inclusive customers who are loyal to the Bank, as well as funding customers who believe in our products and services, is a reflection of how businesses can succeed while adhering to sharia values.

We commend the Bank's efforts in accompanying customers through 2023, a challenging task. We ensure that all products and services offered by the Bank align with sharia principles, without any elements of usury or haram. Our guidance has also been instrumental in helping the BTPN Syariah Ventura subsidiary align their products, services, and standard operational procedures with sharia principles.

As we continue to evolve, we regularly evaluate our implementation in the field and make necessary adjustments. Before launching any new products, we thoroughly review them to ensure they comply with sharia principles. Additionally, we conduct field tests after launch to monitor customer implementation and gather feedback for future consideration. In 2023, we carried out 7 sampling tests in Bandung, Mataram, Makassar, Solo, Aceh and Madura, taking into account the dynamics of each community.

In the ever-evolving landscape of information technology, we strive to consistently engage in discussions with relevant teams. The Sharia Supervisory Board is expected to remain mindful of the extraordinary dynamics in the field of technology capable of altering societal lifestyles. We also keep abreast of the latest OJK policies regarding Islamic banking and consistently coordinate with the National Sharia Board-Indonesian Ulema Council (DSN-MUI). We consistently provide guidance to ensure that the technology used by the bank always adheres to Sharia principles and legal aspects, thus minimizing the potential for misuse or criminal activities. We also provide guidance to ensure that technological aspects in the bank's business processes do not replace the sense of togetherness and emotional bonds that have been established between the bank and its customers. Nevertheless, the culture of gathering inclusive customers remains a distinctive value of the bank. Therefore, the technology used by the bank must be implemented in line with the culture and wisdom of BTPN Syariah.

We are committed to having all Bank products and services comply with sharia principles by December 31, 2023. Through monthly Sharia Supervisory Board meetings, the Sharia Supervisory Board has provided 20 sharia opinions on the Bank's products and services. These opinions are based on explanations from relevant Bank officials and reviews of their compliance with DSN-MUI Fatwa. In addition, we conduct regular visits to Branch Offices throughout 2023, oversee fund collection and distribution activities, and ensure that all Bank services align with sharia principles.

By offering products and services that align with sharia principles, the Bank aims to spread the teachings of Islam globally. Through direct engagement with inclusive communities, the Bank works towards improving their quality of life. This access to financing also demonstrates the Bank's commitment to the green economy, as ultra-micro financing for customers' essential working capital needs does not contribute to environmental harm or climate change.

With the help of Allah SWT, the Bank will continue to empower inclusive communities, foster a sense of unity among customers, and support the inclusion of all individuals in society towards a better future.

Wabillahitaufik Walhidayah Wassalammu'alaikum Warahmatullahi Wabarakatuh.



H. Ikhwan Abidin, MA
Chairman of Sharia Supervisory Board



Statement Letter of the Board of Commissioners and the Board of Directors

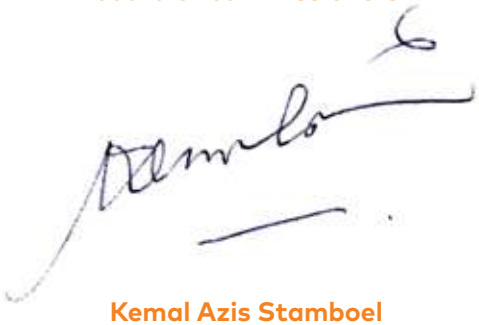
CONCERNING THE RESPONSIBILITY FOR 2023 ANNUAL REPORT OF PT BANK BTPN SYARIAH Tbk

We, the undersigned, declare that all information contained in the 2023 Annual Report of PT Bank BTPN Syariah Tbk has been presented in its entirety, and that we assume full responsibility for the accuracy of the contents of the Annual Report of PT Bank BTPN Syariah Tbk.

This statement is made in truth.

Jakarta, February 2024

board of commissioners



Kemal Azis Stamboel
president/independent commissioner



Mulya Effendi Siregar
independent commissioner



Dewie Pelitawati
independent commissioner



Ongki Wanadjati Dana
commissioner



Jakarta, February 2024

board of directors



Hadi Wibowo
president director



Arief Ismail
compliance director



Fachmy Achmad
director



Dwiyono Bayu Winantio
director



Dewi Nuzulianti
director





COMPANY
Profile





Information for SHAREHOLDERS

name	PT BANK BTPN Syariah Tbk
head office & corporate secretary address	Menara BTPN, Floor 12 CBD Mega Kuningan Jl. Dr. Ide Anak Agung Gde Agung Kav. 5.5-5.6 Jakarta Selatan 12950 Telephone/phone: +62-21 300 26 400 Facsimile: +62-21 255 67 190 (general) Email: corsec@btpnsyariah.com
business activities	Sharia Banking
ownership (as of December 31, 2023)	PT BANK BTPN Tbk (70.00%) Public (29.99%) Treasury Shares (0.01%)
year of establishment	1991

legal bases of establishment

- Deed of Meeting Resolution of PT Bank Purba Danarta Number 10 dated March 7, 1991, which was later revised by Deed of Amendment to the Articles of Association Number 39 dated May 25, 1992, and Deed of Amendment Number 25 dated 11 July 1992 made before Notary H. Abu Jusuf, S.H;

- Deed of PT Bank Purba Danarta Meeting Resolution Statement Number 5 dated August 27, 2007 made before Notary Winarti Lukman Widjaja, SH, regarding adjustments to Law Number 40 of 2007 concerning Limited Liability Companies and has obtained approval from the Minister of Law and Human Rights of the Republic Indonesia dated January 18, 2008 number AHU-02507.AH.01.02. 2008, which was announced in the State Gazette of the Republic of Indonesia dated March 14 2008 number 22, Supplement number 3032;

change of name

- Deed of Statement of Resolution of the Extraordinary General Meeting of Shareholders of PT Bank Purba Danarta No. 01 dated April 1, 2009 made before Notary Winarti Lukman Widjaja, SH, regarding the change of name of PT Bank Purba Danarta to PT Bank Sahabat Purba Danarta and has obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia dated July 22, 2009 No. AHU-34303.AH.01.02.Year 2009;

- Deed of Amendment to the Articles of Association of PT Bank Sahabat Purba Danarta also known as Bank Sahabat Number 25 dated August 27, 2013 in conjunction with Notarial Deed Number 30 dated 25 September 2013 made before Notary Hadijah S.H., M.KN regarding the change of name of PT Bank Sahabat Purba Danarta (BSPD) became PT Bank Tabungan Pensiunan Nasional Syariah (BTPN Syariah) and has received approval from the Ministry of Law and Human Rights based on Decree No. AHU-50529.AH.01.02. year 2013



dated 1 October 2013 and announced in State Gazette Number 94, addition No. 124084 dated November 22, 2013; And

- Deed of Statement of Resolution of the Annual General Meeting of Shareholders of PT Bank Tabungan Pensiunan Nasional Syariah Tbk Number 26 dated April 16, 2020, made in the presence of Ashoya Ratam, S.H., M.Kn., regarding the change of name of PT Bank Tabungan Pensiunan Nasional Syariah Tbk to PT Bank BTPN Syariah Tbk and has obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on Decree No. AHU-0034666.AH.01.02.Year 2020 dated May 8, 2020 and Letter of Acceptance of Notification of Amendments to the Articles of Association No. AHU-AH.01.03-0214020 dated May 8, 2020.

changes to the articles of association

- Deed of Statement of Resolution of Shareholders of PT Bank Tabungan Pensiunan Nasional Syariah Number 15 dated October 31, 2013 made before Notary Indah Indriani, S.H., M.Kn., regarding the change of domicile of the Company from Semarang to South Jakarta and has been registered with the Ministry of Law and Human Rights of the Republic of Indonesia in accordance with the Resolution and Approval of Changes to the Company's Articles of Association Number AHU-60408. AH.01.02.Year 2013 dated November 21, 2013 and Receipt of Notification of Changes to the Company's Articles of Association No. AHU.AH.01.10-47895 dated November 12, 2013.

- Deed of Meeting Resolution Statement (Capital Increase and Amendment to Articles of Association) Number 27 dated January 30, 2014 made before Notary Hadijah, S.H., M,Kn., regarding the separation of the Sharia Business Unit PT Bank Tabungan Pensiunan Nasional Tbk ("UUS BTPN") from PT Bank Tabungan Pensiunan Nasional Tbk ("BTPN") and has received Notification of Amendments to the Articles of Association of PT Bank Tabungan Pensiunan Nasional Syariah No. AHU-AH.01.10-04338 on February 12, 2014;

- Deed of Shareholder Resolution Statement, Amendment to the Articles of Association of PT Bank Tabungan Pensiunan Nasional Syariah Number 57 dated November 16, 2017 made before Notary Jose Dima Satria, S.H., M,Kn., regarding the change in status to a public company and has obtained approval from the Minister of Law and Human Rights Man of the Republic of Indonesia with its Decree dated November 16, 2017 number AHU-0024076. AH.01.02.Year 2017 and notification of changes to its Articles of Association has been received and recorded by the Minister of Law and Human Rights of the Republic of Indonesia in accordance with his letter dated November 16, 2017 No. AHU-AH .01.03-0191730;

- Deed of Shareholder Resolution Statement, Amendment to the Articles of Association of PT Bank Tabungan Pensiunan Nasional Syariah Tbk Number 8 dated April 5, 2018 made before Notary Jose Dima Satria, S.H., M,Kn., regarding changes to the Articles of Association of BTPN Syariah and has obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia with his Decree dated April 10, 2018 No. AHU-0007953.AH.01.02. Year 2018;

- Deed of Shareholder Resolution Statement, Amendment to the Articles of Association of PT Bank Tabungan Pensiunan Nasional Syariah Tbk Number 178 dated May 31, 2018 made before Notary Jose Dima Satria, S.H., M.Kn. regarding changes to BTPN Syariah's Articles of Association (capital) and notification of changes to its Articles of Association has been received and recorded by the Minister of Law and Human Rights of the Republic of Indonesia exactly on June 21, 2018 No. AHU-AH.01.03-0215425; And

- Deed of Statement of Resolution at the Annual General Meeting of PT Bank Tabungan Pensiunan Nasional Syariah Tbk Number 26 dated April 16, 2020, made before Notary Ashoya Ratam, S.H., M.Kn., regarding changes to the Company's Articles of Association and has obtained approval from the Minister of Law and Human Rights Republic of Indonesia based on Decree No. AHU-0034666.AH.01.02.

Year 2020 dated May 8, 2020 and Letter of Acceptance of Notification of Amendments to the Articles of Association No. AHU-AH.01.03-0214020 dated May 8, 2020.

- Deed of Statement of Resolution of the Annual General Meeting of PT Bank BTPN Syariah Tbk Number 35 dated 21 April 2021, made before Ashoya Ratam, S.H., M.Kn., concerning the Company's Articles of Association and has obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on the Letter Receipt of Notification of Amendment to Articles of Association No. AHU-AH.01.03-0309443 dated May 17, 2021.

changes in the composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board

- Deed of Statement of Resolution of the Extraordinary General Meeting of Shareholders of PT Bank Tabungan Pensiunan Nasional Syariah Tbk Number 02 dated September 2, 2019 made before Notary Ashoya Ratam, S.H., M.Kn., regarding the composition of the Board of Commissioners, Directors and Sharia Supervisory Board and has received Notification Regarding the Changes of Company Data dated September 17, 2019 No. AHU-AH.01.03-0332927;

- Deed of Statement of Resolution of the Annual General Meeting of Shareholders of PT BANK BTPN Syariah Tbk Number 36 dated April 21, 2021 made by Ashoya Ratam, S.H., M.Kn., concerning the Composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board and obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on the Letter of Acceptance of Notification Regarding the Changes of Company Data of PT BANK BTPN Syariah Tbk No. AHU-AH.01.03-0260167 dated April 23, 2021;

- Deed of Statement of Resolution of the Annual General Meeting of Shareholders of PT BANK BTPN Syariah Tbk Number 42 dated April 21, 2022 made by Ashoya Ratam, S.H., M.Kn., concerning the Composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board and obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on the Letter of Acceptance of Notification Regarding the Changes of Company Data of PT Bank BTPN Syariah Tbk No. AHU-AH.01.09-0010849 dated May 1, 2022;

- Deed of Statement of Resolution of the Extraordinary General Meeting of Shareholders of PT BANK BTPN Syariah Tbk Number 25 dated October 13, 2022 made by Ashoya Ratam, S.H., M.Kn., concerning the Composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board and obtained approval from the Minister of Law and Human Rights of the Republic Indonesia based on the Letter of Acceptance of Notification Regarding the Changes of Company Data of PT BANK BTPN Syariah Tbk No. AHU-AH.01.09-0067440 dated October 20, 2022;

- Deed of Statement of Resolution of the Annual General Meeting of Shareholders of PT BANK BTPN Syariah Tbk Number 27 dated April 12, 2023 made by Ashoya Ratam, S.H., M.Kn., concerning the Composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board and obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on the Letter of Acceptance of Notification Regarding the Changes of Company Data of PT Bank BTPN Syariah Tbk No. AHU-AH.01.09.0112366 dated April 19, 2023; And

- Deed of Statement of Resolution of the Annual General Meeting of Shareholders of PT BANK BTPN Syariah Tbk Number 46 dated April 27, 2023 made by Ashoya Ratam, S.H., M.Kn., concerning the Composition of the Board of Directors, Board of Commissioners and Sharia Supervisory Board and obtained approval from the Minister of Law and Human Rights of the Republic of Indonesia based on the Letter of Acceptance of Notification Regarding the Changes of Company Data of PT BANK BTPN Syariah Tbk No. AHU-AH.01.09.0112846 dated April 27, 2023



as of December 31, 2023	
authorized capital	Rp 2.750.000.000.000 (Two Trillion Seven Hundred and Fifty Billion Rupiah)
issued capital and paid in capital	Rp 770.370.000.000 (Seven Hundred Seventy Billion and Three Hundred Seventy Million Rupiah)
stock exchange	PT Bursa Efek Indonesia • **April 25, 2018** BTPN Syariah's Go Public Registration Statement was declared effective by the Capital Market Supervisory Financial Services Authority • **May 3, 2018** BTPN Syariah was listed on the Indonesia Stock Exchange • **May 8, 2018** Listing and Trading of BTPN Syariah Initial Shares
ticker code	BTPS
isin code	ID1000142805
website & email	www.btpnsyariah.com corsec@btpnsyariah.com corporatecommunications@btpnsyariah.com investorrelation@btpnsyariah.com The Annual Report and other information regarding BTPN Syariah are listed on the BTPN Syariah Website
social media	• Instagram: @btpnsyariah https:///www.instagram.com/btpnsyariah/ • Instagram: @saya.bankirpemberdaya https:///www.instagram.com/saya.bankirpemberdaya/ • tiktok: @btpnsyariah https://www.tiktok.com/btpnsyariah • Facebook: BTPN Syariah / @btpnsyariah.id https://facebook.com/btpnsyariah.id • Youtube: @BTPN Syariah https://www.youtube.com/BTPNSyariah • Linkedin: BTPN Syariah https://www.linkedin.com/company/btpnsyariah



networks	15 Branch Offices 41 Functional Operational Offices (KFO) 3 Non-Operational Functional Offices (KFNO) 14 ATMs spread across 26 provinces in Indonesia (data as of December 31, 2023)
total employees	14.310 employees: 13.637 female employees 673 male employees (data as of December 31, 2023)
ratings	National Long-Term Rating: AAA (idn) with stable Outlook Affirmed by PT Fitch Ratings Indonesia on April 14, 2023
annual general meeting of shareholders	BTPN Syariah Annual General Meeting of Shareholders will be held on March 20, 2024
tax payer identification number (NPWP)	**PT BANK BTPN Syariah Tbk** 001.551.806.1-511-000
business identification number (NIB)	**PT BANK BTPN Syariah Tbk** 9120209291387
corporate secretary	Arief Ismail Menara BTPN floor 12 CBD Mega Kuningan Jl. DR. Ide Anak Agung Gde Agung Kav. 5.5-5.6, Jakarta Selatan 12950 Phone : +62 21 300 26 400 Facsimile : +62 21 255 67 190 Email : corsec@btpnsyariah.com



About BTPN Syariah

Established through the conversion process of PT Bank Sahabat Purba Danarta and the spin off of the BTPN Sharia Business Unit on July 14, 2014, BTPN Syariah became Indonesia's 12th Sharia Commercial Bank. BTPN Syariah is the only bank in Indonesia that focused on reaching out and providing banking services to the unbanked segment, namely the underprivileged segment, since its inception as BTPN's Sharia Business Unit. It is this commitment that consistently accompanies BTPN Syariah's every step to provide real benefits for millions of customers so they can realize their good intentions more quickly and achieve a more meaningful life.

To carry out its mandate in the form of empowerment and financial literacy activities, especially for women in the inclusion segment of society, BTPN Syariah accompanies and provides appropriate banking access, services and products in accordance with sharia principles so that they can achieve their dreams and build a better life.

Apart from continuing to sustainably grow and have good financial performance, as the only sharia bank in Indonesia that focuses its services and products on empowering inclusive customers, and developing inclusive finance, BTPN Syariah continuously strives to provide added value through making a difference in the life of every customer it serves lives which it serves. To date, the reach of BTPN Syariah's operational activities has covered up to 23 provinces in Indonesia.

In the future, BTPN Syariah will continue to improve and develop products and services that are effective for customers in order to bring more benefits to millions of people in Indonesia and realize *Rahmatan Lil Alamin* (a blessing for all creation).

brief information on subsidiary

PT BTPN Syariah Ventura

Aiming at continuing the call to build a Sharia Digital Ecosystem for Mass Market, adapt to changing customer needs and having the opportunity to serve more customers in a sustainable manner, PT BTPN Syariah Ventura (BTPN Syariah Ventura) is here to ensure an increase in the welfare of inclusive customers by optimizing various breakthroughs through the use technology for doing good.

To accelerate the realization of these aspirations more quickly, BTPN Syariah Ventura builds cooperation and collaboration with strategic partners who share the same vision and have the right digital competencies from various backgrounds such as financial services institutions, digital start-ups or other platforms.

Supported by shareholders, PT Bank BTPN Syariah Tbk and PT Bank BTPN Tbk, the establishment of BTPN Syariah Ventura is as recorded in the Deed of Establishment Number 36 dated October 21, 2021, which has received approval for the establishment of a limited liability company based on the Decree of the Minister of Law and Human Rights. Human Republic of Indonesia Number AHU-0066702.AH.01.01.Year 2021 concerning Ratification of the Establishment of the Limited Liability Company Legal Entity PT BTPN Syariah Ventura and in accordance with Information Disclosure based on letter Number S.417/DIR/CSGC/X/2021 dated October 22, 2021.

PT BTPN Syariah Ventura operational licensing

PT BTPN Syariah Ventura has obtained an operational permit from the Financial Services Authority through Decree of Members of the Board of Commissioners Number KEP-23/D.05/2022 dated May 20, 2022 concerning the Granting of a Sharia Venture Capital Company Business License to PT BTPN Syariah Ventura and is effectively carrying out its operational activities on May 30, 2022.

Further information regarding Subsidiaries can be found on the website at www.btpnsyariahventura.com



information to shareholders regarding PT BTPN Syariah Ventura

(as of December 31, 2023)

company name	PT BTPN Syariah Ventura
company address	Jalan Radio Dalam No 100 Kebayoran Baru Jakarta Selatan 12140 Telephone : +62 21 2709 95330 Facsimile : +62 21 2709 9616
business activities	Sharia Venture Capital Company A company that carries out Sharia Venture Capital Business activities, manages venture funds, and other business activities with the approval of the Financial Services Authority, all of which are carried out based on sharia principles.
ownership	99% (ninety-nine percent) owned by BTPN Syariah
deed of establishment	Number 36 dated October 21, 2021, made before Notary Ashoya Ratam, SH, M.Kn., Notary in Jakarta who has received approval for the establishment of a limited liability company legal entity based on the Decree of the Minister of Law and Human Rights of the Republic of Indonesia Number AHU-0066702.AH.01.01.Year 2021 concerning Ratification of the Establishment of the Limited Liability Company Legal Entity PT BTPN Syariah Ventura.
authorized capital	Rp 500,000,000,000 (Five Hundred Billion Rupiah) divided into 5,000,000 (Five Billion) shares, each share with a nominal value of Rp 100 (One Hundred Rupiah)
issued and fully paid up capital	Rp 300.000.000.000 (Three Hundred Billion Rupiah) or constitutes 60% of the Company's authorized capital
shareholders structure	1. PT BANK BTPN Syariah Tbk, a total of 2,970,000,000 (Two Billion Nine Hundred and Seventy Million) shares with a nominal value of Rp 297,000,000,000 (Two Hundred Ninety Seven Billion Rupiah) or representing 99% (ninety nine percent) of the total number of shares that have been issued by the Company; 2. PT BANK BTPN Tbk, a total of 30,000,000 (Thirty Million) shares with a nominal value of Rp 3,000,000,000 (Three Billion Rupiah) or representing 1% (one percent) of the total number of shares that have been issued by the Company
year of establishment	2021
operating date	May 30, 2022
tax payer identification number (NPWP)	PT BTPN Syariah Ventura 053.077.726.7-063.000
business identification number (NIB)	BTPN Syariah Ventura 0411210043066
website	www.btpnsyariahventura.com



Mission, Vision AND CORPORATE VALUES

mission

Together we create opportunities for growth and a more meaningful life

vision

To be the best Sharia Commercial Bank for financial inclusion, making a difference in the lives of millions of Indonesians

values

PRISMA
Profesionalism,
Integrity,
Mutual respect,
Cooperation

The Board of Directors and Board of Commissioners have reviewed and ensured the alignment of BTPN Syariah's Vision and Mission for 2023 as stated in the Bank Business Plan (RBB) and Sustainable Financial Action Plan (RAKB) which were proposed by the Board of Directors and approved by the Board of Commissioners at the Board of Directors and Board of Commissioners meeting on November 22, 2023 and which has been submitted to the OJK.

Disclosure of the alignment of Vision and Mission is as stated in the Corporate Governance Implementation Report in connection with the Board of Directors and Board of Commissioners' Duties Implementation Report in this 2023 Annual Report.



socialization of the company's vision, mission, values, and collective identity

The Bank has made various active efforts to ensure that the Mission, Vision, Corporate Values and Collective Identity continued to be upheld and implemented, through:

1. Induction program for all new employees and executive officers.
2. Implementation of company values and collective identity in every activity

collective identity

In implementing Corporate Vision and Mission, collective identity is essential to unite the spirits of all employees.

#bankirpemberdaya is the spirit that awakens all BTPN Syariah employees to their mandate of being different kind of bankers. Bankers who choose to acquire funds from the privileged and channel them to empower the inclusive communities. Taking a different path, in order to fulfill their calling to benefit others.

This is in line with the Mission and Vision of the Company to fulfill the calling of the soul, that is, by becoming #bankirpemberdaya who relentlessly empower the inclusive communities in Indonesia.

#bankirpemberdaya work hand in hand in their respective functions and duties to fulfill their mandate to realize good intentions faster.



MILESTONES

2008

PT BANK BTPN Tbk (formerly known as PT Bank Pensiunan Nasional Tbk) establish a Sharia Business Unit

2010

The Tunas Usaha Rakyat piloting project, which focused on serving customers from the productive inclusive segment, started with three communities in Banten and Pandeglang areas.

2011

Started area expansion to serve inclusive segment in Jakarta, Banten, West Java, East Java, Central Java, Sumatra and East Nusa Tenggara.

2014

July 14

PT Bank Tabungan Pensiunan Nasional Syariah (BTPN Syariah) is the 12th Shariah-compliant bank in Indonesia, resulting from the merger of PT Bank Sahabat Purba Danarta, which has obtained a business license to become a Shariah commercial bank, and the Shariah Business Unit of BTPN, which has obtained a spin-off license.

2017

November 16

Changing the status from a Closed Company to a Public Company and changing the name from previously PT Bank Tabungan Pensiunan Nasional Syariah to PT Bank Tabungan Pensiunan Nasional Syariah Tbk

2018

May 8

PT Bank Tabungan Pensiunan Nasional Syariah Tbk was officiated as a publicly listed company with the ticker code BTPS on the Indonesia Stock Exchange.



2019

July 14

It has been five years since PT Bank Tabungan Pensiunan Nasional Syariah Tbk has become a Sharia Commercial Bank and is the only financial institution focuses on serving productive inclusive families.

2020

June 2

BTPN Syariah officially changed its name from PT Bank Tabungan Pensiunan Nasional Syariah Tbk to PT Bank BTPN Syariah Tbk, in accordance with the name of the Parent Company.

June 7

BTPN Syariah moved up a rank from BUKU 2 bank to BUKU 3 bank organically.

November 18

PT Fitch Ratings Indonesia upgraded BTPN Syariah's National Long-Term Rating from AA+ (idn) with Stable Outlook to AAA (idn) with Stable Outlook.

2021

October 23

Establishment of Subsidiary, PT BTPN Syariah Ventura

October 30

Referring to Financial Services Authority Regulation (POJK) Number 12/POJK.03/2021 concerning Commercial Banks, the Bank's grouping has been redefined so that BTPN Syariah belonged to a Bank Group based on Core Capital 2 (KBMI 2)

November 2

PT Fitch Ratings Indonesia affirmed the National Long-Term Rating at AAA (idn) Stable Outlook

2022

May 30

PT BTPN Syariah Ventura, as a Subsidiary, officially operates

June 2

Tepat Mobile Banking dan Internet Banking e-channel service update for financing customers.

September 30

PT Fitch Ratings Indonesia affirmed the Long-Term National Rating of PT Bank BTPN Syariah Tbk, still on AAA (idn), with Stable Outlook.

2023

April 14

PT Fitch Ratings Indonesia affirmed that the National Long-Term Rating remains at AAA (idn) Stable Outlook

June 26

Received ISO 27001 certification in Information Security Management System

October 26

The Treasury System has been officially used as an effort to automate the Treasury transaction process

December 1

Updates to the Tepat Mobile Banking e-channel service: opening online savings applications via Tepat Mobile



Organization STRUCTURE

Board of Directors' Committees

- ALCO
- Human Capital Committee
- Business Committee
- Risk Management Committee
- Information Security Management System Committee
- Financing Policy Committee
- Infomation Technology Steering Committee

President Director
Hadi Wibowo

Financing Business Director
Dwiyono Bayu Winantio

- Financing Business Planning & Support Head — Hendrianto
- Mitra Tepat & Project Implementation Head — Hanan Yulianto
- Financing Business Risk Head — Mohamad Rizal
- DAYA Head — Saenah Farida
- Distribution Head 1 A — Andi Setio
- Distribution Head 1 B — Vicky Agus Setiawan
- Distribution Head 2 — Yulianto
- Distribution Head 3 — Ali Andi Leon Arkantoro
- Distribution Head 4 — Firmansyah

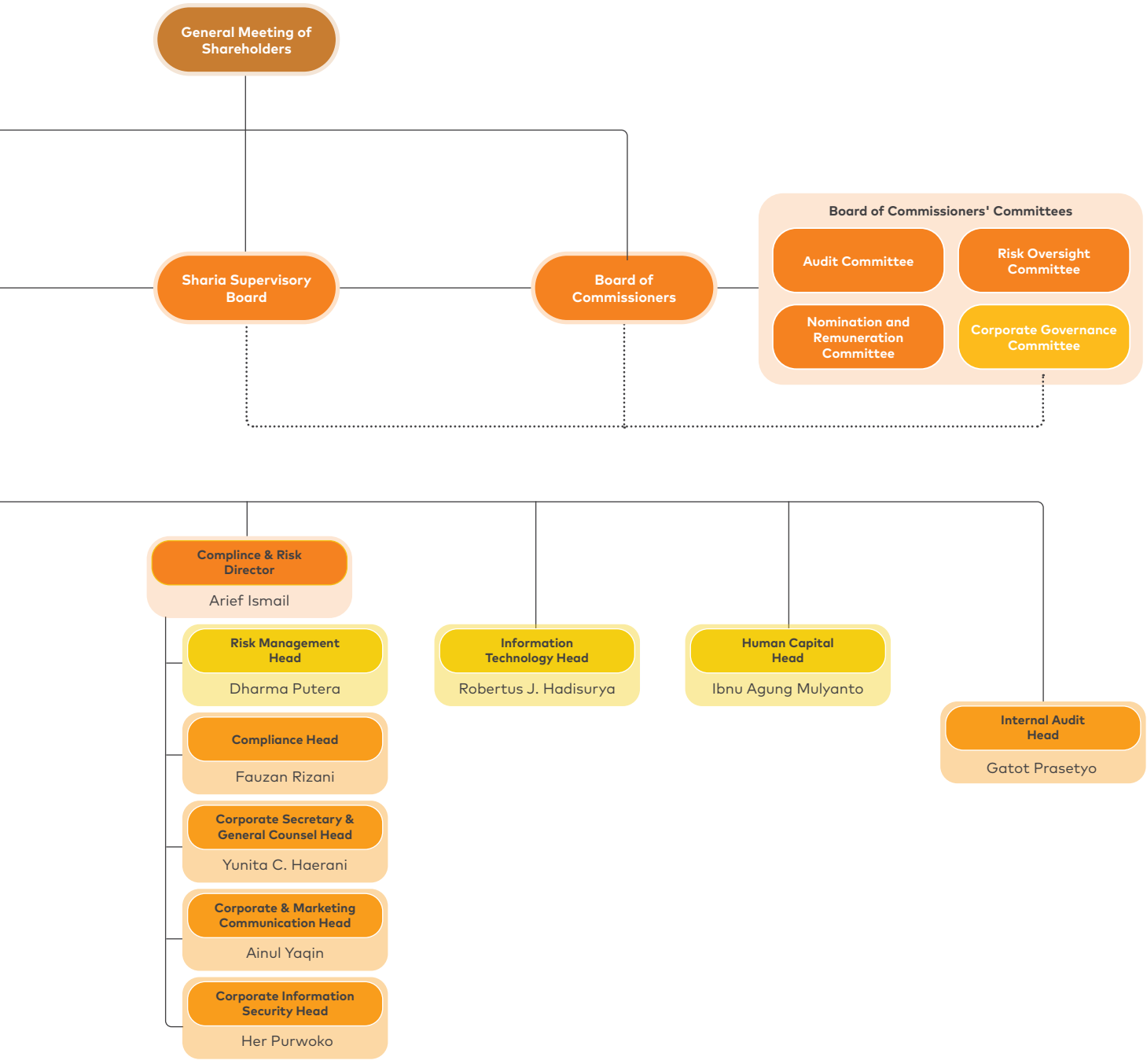
Funding & New Business Director
Dewi Nuzulianti

- Retail & Wholesale Funding Head — Shita Satyawati P.
- Funding & New Business Planning & Support Head — Dwi Prasetya
- Business Development Head — Erikal Mirtha
- New Business Project Team

Finance, Treasury & Operations Director
Fachmy Achmad

- Financial Control & Analytic Head — Andrew Adhitia
- Treasury & Financial Institution Head — Antonius Priyadi
- Operation Development Head — Sinarwati Murtiningsih
- QA Funding & Operations Head — Mila Anita
- Transaction Services Head — Muhammad Affendie
- Corporate Services Head — Herjandi





as of December 31, 2023

Board of COMMISSIONERS

Mulya Effendi Siregar
independent commissioner

Kemal Azis Stamboel
president commissioner/independent



Dewie Pelitawati
independent commissioner

Ongki Wanadjati Dana
commissioner





Board of COMMISSIONERS

education history
- Bachelor of Psychology from the University of Indonesia (1974)
- Master of Science in Business Management from Hult International Business School USA (1985)

certification
- Risk Management Certification (SMR) Level 2 for the Independent Board of Commissioners issued by the Banking Professional Certification Institute and SMR Maintenance issued by the Risk Management Certification Agency with a validity period of up to July 5, 2026

2023 training
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners in the Corporate Governance Report contained in this Annual Report 2023

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-8/D-03/2014 dated February 24, 2014
- Effectively took office on May 22, 2014.
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions

Financial institutions
- None

Non-Financial Institutions
- President Commissioner of PT Digital Solusi Pratama
- Member of the Advisory Board of WWF Indonesia
- Member of the Board of Trustees of Padjadjaran University

career history
- Secretary General of the Indonesian International Bank Association (PERBINA) (2013 2017)
- Advisor to the Directors of Bloomberg TV Indonesia (2013)
- Member of Commission XI DPR RI (2010-2013)
- Chairman of Commission I DPR RI (2009-2010)
- Independent Commissioner and Chair of the Audit Committee of PT Holcim Indonesia Tbk (2004-2018)
- Independent Commissioner and Chair of the Audit Committee of PT Titan Petro Chemical (2006-2012)
- Independent Commissioner and Chair of the Audit Committee of PT Krakatau Steel (Persero) Tbk (2007-2008)
- Deputy Chief Executive of the National Information and Communication Technology Council (2006-2008)
- Supervisory Member in the Management of the Aceh and Nias Rehabilitation and Reconstruction Agency (BRR) Audit Committee (2005-2008)
- Country Leader & Partner IBM Consulting Services (Business Management in the Asia Pacific region) (2002-2004)
- President Director, Managing Partner PricewaterhouseCoopers Consulting Indonesia (1982-2002)
- HRD Manager PT Asahan Indonesia Asahan Aluminium (1977-1982)

affiliated relationship
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders

statement of independence
- Detailed statements of independence from independent commissioners are contained in the Governance Report sub-chapter of the Board of Commissioners in this 2023 Annual Report



Kemal Azis Stamboel

president commissioner/independent

Indonesian | Jakarta, Indonesia | 74 years old

education history
- Bachelor of Agriculture from Bogor Agricultural Institute (1980)
- Master of Science from Ohio State University (1989)
- Doctor of Philosophy from Ohio State University (1998)

certifications
- SMR Level 5 is issued by the Risk Management Certification Agency with a validity period until November 30, 2023 and SMR Maintenance is issued by the Sharia Financial Professional Certification Agency with a validity period until November 30, 2025
- Sharia Banking Certification by Takzia Institute

training 2023
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners in the Corporate Governance Report contained in this Annual Report 2023.

position history and legal basis
- Obtain approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEPR-19/D.03/2023 on April 17, 2023;
- Effective for the first time on April 17, 2023 in accordance with the results of the Annual GMS decision on April 12, 2023

concurrent positions

Financial institutions
- None

Financial institutions
- Independent Commissioner of PT Delameta Bilano
- Strategic Adviser Alami Group
- Board of Directors Expert Staff from LPPI

career history
- President Commissioner of PT Bank Syariah Indonesia Tbk (February-August 2021)
- President Commissioner of PT Bank Syariah Mandiri (2017-2021)
- Deputy Commissioner for Banking Supervision 1 Financial Services Authority (2014-2017)
- Assistant Governor of Bank Indonesia (May – December 2013)
- Executive Director of DPNP Bank Indonesia (2012-2013)
- Head of Sharia Banking Directorate, Bank Indonesia (2010 – 2012)
- Head of Sharia Banking Development and Regulation Research Bureau, Bank Indonesia (2006-2010)
- Chairman of Bank Indonesia Sharia Banking R&D Team (2002-2006)
- Member of the International Islamic Financial Market Working Committee (2000-2002)
- Senior Researcher in Sharia Banking R&D at Bank Indonesia (1999-2002)
- Head of Section in Bank Indonesia (1983-1999)

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders

statement of independence
- Detailed statements of independence from independent commissioners are contained in the Governance Report sub-chapter of the Board of Commissioners in this Annual Report



Mulya Effendi Siregar
independent commissioner

Indonesian | Jakarta, Indonesia | 67 years old



education history
- Bachelor of Law from Padjadjaran University (1984)
- Master of Law from Padjadjaran University (2005)

certifications
- SMR Level 2 for the Independent Board of Commissioners is issued by the Banking Professional Certification Institute and SMR Maintenance is issued by the Risk Management Certification Agency with a validity period until July 5, 2026

training 2023
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners in the Corporate Governance Report contained in this Annual Report 2023.

position history and legal basis
- Obtain approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-9/D.03/2014 on February 24, 2014 and Effectively took office on May 22, 2014.
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions

Financial institutions
- None

Non-Financial Institutions
- Member of the Padjadjaran University Audit Committee

career history
- Senior GM Corporate Legal, Governance and Compliance and Advisor to CEO XL-Axiata Tbk (2013-2018)
- Partners at Bahar and Partners Attorney at Law (2010-2013)
- Commissioner of PT Indosat Mega Media Mobile (2002-2003)
- Commissioner of PT Satelindo (2002-2003)
- SPV Legal/General Counsel PT Indosat (2002-2008)
- Secretary to Junior Minister at the Minister for National Economic Restructuring-RI (2001)
- Head of Chairman Office of Indonesia Bank Restructuring Agency (1999-2000)
- Legal Manager PT Indosat (1985-1999)

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Boar and Controlling Shareholders

statement of independence
- Detailed statements of independence from independent commissioners are contained in the Governance Report sub-chapter of the Board of Commissioners in this Annual Report



Dewie Pelitawati
independent commissioner

Indonesian | Jakarta, Indonesia | 64 years old

education history
- Bachelor of Mechanical Engineering from Bandung Institute of Technology (1981)

certifications
- SMR Level 5 is issued by the Banking Professional Certification Institute and SMR Maintenance is issued by the Risk Management Certification Agency with a validity period until October 18, 2024

training 2023
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners in the Corporate Governance Report contained in this Annual Report 2023.

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-129/D.03/2022 on August 25, 2022
- Effectively taking office on October 13, 2022.
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions

Financial institutions
- Non-Independent Commissioner of PT Bank BTPN Tbk

Non-Financial Institutions
- Independent Commissioner of PT Nusantara Sejahtera Raya Tbk (Cinema XXI)

career history
- President Director of PT Bank BTPN Tbk (2019-April 2022)
- Deputy President Director of PT Bank Tabungan Pensiunan Nasional Tbl (2018-January 2019)
- Wholesale Banking Director PT Bank Permata Tbk (2002-2008)
- Deputy President Director of Bank Universal (2000-2002)
- Senior Advisor, Universal Bank (1999-2000)
- President Director of Bank Subentra (1993-1998)
- Credit Cycle Manager – Consumer Banking Citibank, N.A (1987-1990)

affiliated relationships
- Has a management relationship with the Controlling Shareholder, PT Bank BTPN Tbk



Ongki Wanadjati Dana
commissioner

Indonesian | Jakarta, Indonesia | 64 years old

Board of DIRECTORS

Dwiyono Bayu Winantio
director

Hadi Wibowo
president director



Fachmy Achmad
director

Arief Ismail
compliance director and
corporate secretary

Dewi Nuzulianti
director





Board of DIRECTORS

education history
- Bachelor of Civil Engineering from Bandung Institute of Technology (1991)

certifications
- SMR Level 5 issued by the Banking Professional Certification Institute and SMR Maintenance issued by the Risk Management Certification Agency with a validity period until July 5, 2024

training 2023
- Details of the training attended throughout 2023 can be found in the Board of Directors' discussion in the Corporate Governance Report contained in this Annual Report 2023.

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-41/D-03/2020 dated April 3, 2020.
- Effective for the first time on April 17, 2023 in accordance with the results of the Annual GMS decision on April 12, 2023.
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions
- Has no concurrent positions

career history
- Chief of Process Transformation PT Bank BTPN Syariah Tbk (January-April 2020)
- Head of Branchless Banking PT Bank Tabungan Pensiunan Nasional Tbk (2017-2019)
- Head of Operations PT Bank Tabungan Pensiunan Nasional Tbk (April-December 2016)
- Operations Director PT Bank Tabungan Pensiunan Nasional Tbk (2014-2016)
- UMK Business Director PT Bank Tabungan Pensiunan Nasional Tbk (2010-2013)
- EVP Operations Head – UMK PT Bank Tabungan Pensiunan Nasional Tbk (2008-2010)
- SVP, Special Task Force UMK PT Bank Tabungan Pensiunan Nasional Tbk (June-October 2008)
- EVP, Distribution & Sales Force Development Head – Personal Banking Division Bank Danamon (2005-2008)
- SVP Business Support Head Bank Danamon (2004-2005)
- VP, E-Banking Division Head Bank Danamon (2003-2004)
- VP, Universal Bank (1994-2003)

membership in associations/organizations
- Chair of the Social Committee at the Indonesian Sharia Bank Association (Asbisindo) for the 2021-2024 term of office

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Hadi Wibowo
president director

Indonesian | Jakarta, Indonesia | 56 years old

education history
- Bachelor of Industrial Engineering from Bandung Institute of Technology (1990)

certifications
- SMR Level 5 is issued by the Banking Professional Certification Institute and SMR Maintenance is issued by the Sharia Financial Professional Certification Institute with a validity period until August 24, 2024

training 2023
- Details of the training attended throughout 2023 can be found in the Board of Directors' discussion in the Corporate Governance Report contained in this Annual Report 2023

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-69/D-03/2017 dated August 22, 2017.
- Effective for the first time on August 22, 2017 in accordance with the results of the Annual GMS decision on March 6, 2017
- Reappointment in accordance with the Annual GMS on April 12 2023

concurrent positions
Has no concurrent positions

career history
- Head of Retail Banking & Wealth Management Risk HSBC Indonesia (2011-2017)
- Head of Retail Credit Risk PT ANZ Panin Bank Indonesia (2010-2011)
- Country Head Risk dan Head of Consumer Risk ABN Amro (2005-2010)
- Unsecured Risk Management Head PT Bank Danamon Tbk(2001-2005)
- Marketing Director PT Rahajasa Media Internet (1999-2001)
- Director of New Business GE Capital (1995-1999)
- Direct Sales Manager Citibank, NA (1990-1995)

membership in associations/organizations
- Member of the Banking Compliance Director Communication Forum
- Member of the Indonesian Issuers Association
- Member of the Indonesian Corporate Secretary Association

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Arief Ismail

compliance director as well as corporate secretary

Indonesian | Tangerang Selatan, Indonesia | 57 years old

education history
- Bachelor of Economics from IMMI Jakarta Management College (2007)

certifications
- SMR Level 5 is issued by the Banking Professional Certification Institute and SMR Maintenance issued by the Risk Management Certification Agency with a validity period until July 5, 2024

training 2023
- Details of the training attended throughout 2023 can be found in the Board of Directors' discussion in the Corporate Governance Report contained in this Annual Report 2023.

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-32/D-03/2021 dated February 26, 2021.
- Effective for the first time on April 21, 2021 in accordance with the results of the Annual GMS decision on April 21, 2021
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions
- Has no concurrent positions

career history
- Chief of Financing Business PT Bank BTPN Syariah Tbk (2020-2021)
- Distribution Head Region 2 (East) PT Bank BTPN Syariah Tbk (2017-2020)
- Head of Business Development, Planning and Support Sales PT Bank Tabungan Pensiunan Nasional Syariah Tbk (2014-2017)
- Head of Consumer Advocacy and Service Quality PT Bank UOB Indonesia (2011-2014)
- Group Head Service Quality & Network Development PT Bank CIMB Niaga Tbk (2009-2011)
- Division Head Service Quality & Assurance PT Bank CIMB Niaga Tbk (2008-2009)
- Division Head Jakarta 1 Sales & Service Area PT Bank Niaga Tbk (2007-2008)
- Division Head Jakarta Marketing Communication & Business Development PT Bank Niaga Tbk (2004-2007)
- Service Quality Head PT Bank Niaga Tbk Head Office (2003-2004)
- Manager Service Quality Head Office PT Bank Niaga Tbk (2003)
- Head of Jakarta Individual Banking Service Quality Assurance and Network Development Division PT Bank Niaga Tbk (2002-2003)
- Branch Manager PT Bank Niaga (1999-2002)
- Branch Operation Head PT Bank Niaga Jakarta Thamrin branch (1998-1999)
- Business Unit Manager PT Bank Niaga Jakarta Design Center branch (February 1998)
- Operations Officer PT Bank Niaga (1993-1998)

membership in associations/organizations
- -

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Dwiyono Bayu Winantio
director

Indonesian | Tangerang Selatan, Indonesia | 60 years old

education history
Bachelor of Accounting from Padjadjaran University (2004)

certifications
- SMR Level 5 is issued by the Banking Professional Certification Institute and SMR Maintenance is issued by the Risk Management Certification Agency with a validity period until July 5, 2024
- Advanced Level Sharia Treasury Dealer by the Banking Professional Certification Institute
- Public Accountant Certification by the Banking Professional Certification Institute

training 2023
- Details of the training attended throughout 2023 can be found in the Board of Directors' discussion in the Corporate Governance Report contained in this Annual Report

position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEP-58/D-03/2020 dated May 27, 2020
- Effective for the first time on May 20, 2020 in accordance with the results of the Annual GMS decision on April 16, 2020
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions
President Commissioner of PT BTPN Syariah Ventura

career history
- Head of Finance & Investor Relations PT Bank BTPN Syariah Tbk (2017-2020)
- Senior Manager KAP Tanudiredja, Wibisana & Rekan (PwC Indonesia) (2013-2017)
- Head of Finance Project & Performance Standard Chartered Indonesia (2012-2013)
- Manager & Assistant Manager KAP Tanudiredja, Wibisana & Rekan (PwC Indonesia) (2009-2012)
- Senior Associate PwC Sydney (Juli-September 2009)
- Senior Associate KAP Tanudiredja, Wibisana & Rekan / Partners (PwC Indonesia) (2006-2009)
- Associate KAP Tanudiredja, Wibisana & Rekan / Partners (PwC Indonesia) (2004-2006)

membership in associations/organizations
- Member of the Indonesian Sharia Accounting Standards Board at the Indonesian Accountants Association for the 2020-2024 term of office

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Fachmy Achmad
director

Indonesian | Jakarta, Indonesia | 41 years old



education history
- Bachelor of Industrial Engineering from Bandung Institute of Technology (1994)

certifications
- SMR Level 5 issued by the Banking Professional Certification Institute with a validity period of December 10, 2024

training 2023
- Details of the training attended throughout 2023 can be found in the Board of Directors' discussion in the Corporate Governance Report contained in this Annual Report 2023

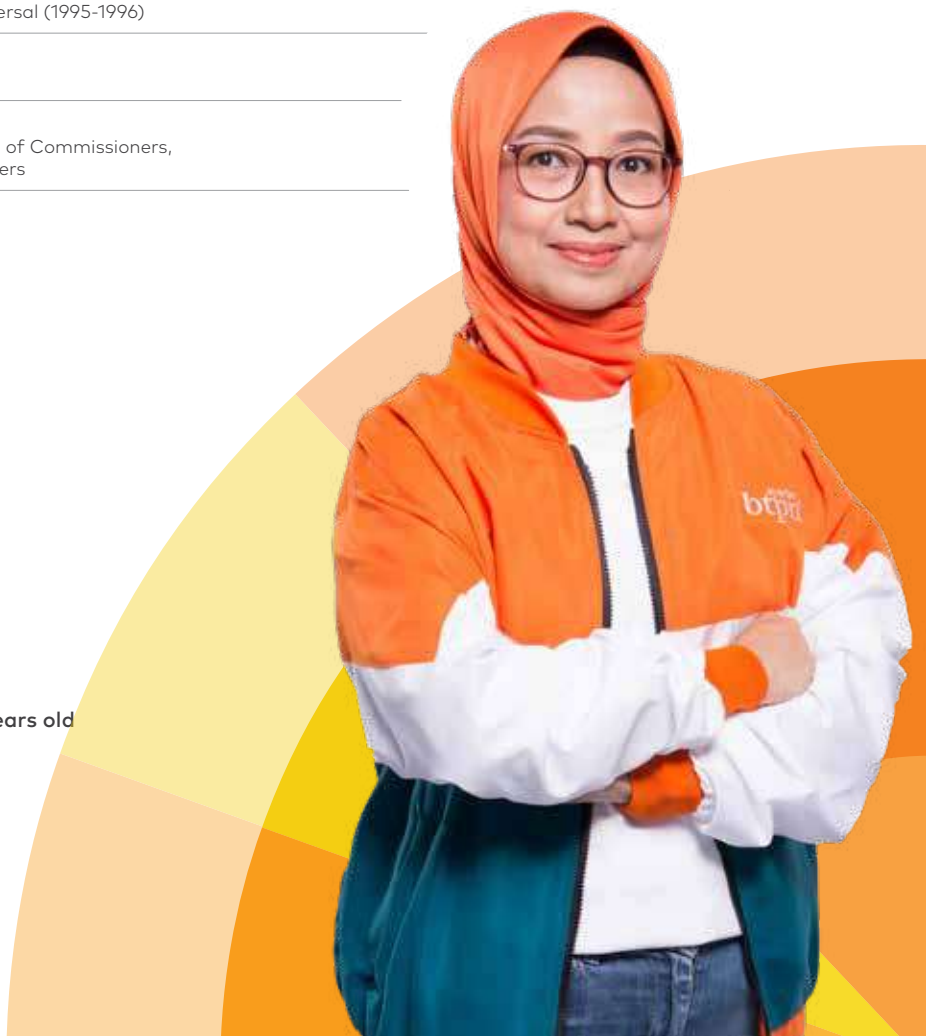
position history and legal basis
- Obtained approval from the Financial Services Authority based on the Decree of the Board of Commissioners of the Financial Services Authority Number KEPR-2/D-03/2023 dated March 10, 2023 and became effective based on the decision of the Annual GMS on April 12, 2023.

concurrent positions
- Has no concurrent positions

career history
- Financing Business Planning & Support Head PT Bank BTPN Syariah Tbk (2021-2023)
- Business Planning & Assurance Head PT Bank BTPN Syariah Tbk (2017-2021)
- Alignment & Customer Experience Head PT Bank BTPN Syariah Tbk (2015-2017)
- Human Capital Corporate & Business Partner Head PT Bank BTPN Syariah Tbk (2014-2015)
- Human Capital Head for Retail Banking, Corporate, HC, Operations, IT & Support Functions, and Operations & Services PT Bank BTPN Tbk (2010-2014)
- Head for HR Operations & Information System dan Retail Banking Bank Permata (2007-2009)
- Senior HR, RM for Shared Distribution PT Bank Permata Tbk (2005-2006)
- HR, Coordinator for Rewards and HR Relationship Management PT Bank Permata Tbk (Januari-Oktober 2005)
- Head of Rewards & Performance Management PT Bank Permata Tbk (2003-2004)
- HR Integration Team Member – 5 Banks Merger Project PT Bank Permata Tbk (Agustus-Desember 2002)
- HR Department Head PT Bank Universal (2000-2002)
- HC Service Center Manager PT Bank Universal (1998-1999)
- HR Coordinator PT Bank Universal (1997-1998)
- Operations Policy and Procedure PT Bank Universal (1996-1997)
- Banker Development Program Trainee PT Bank Universal (1995-1996)

membership in associations/organizations
- -

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Dewi Nuzulianti
Director

Indonesian | Tangerang Selatan, Indonesia | 53 years old

Sharia SUPERVISORY BOARD

H. Ikhwan Abidin, MA
chairperson of the sharia supervisory board

H. Muhamad Faiz, MA
member of the sharia supervisory board





Sharia SUPERVISORY BOARD

education history
- Bachelor of Islamic Economics from International of Islamic Economics, Islamabad, Pakistan (1992)
- Master of Islamic Economics from International of Islamic Economics, Islamabad, Pakistan (1994)
- Master of Islamic Studies from Jamiah Islamiah, Faisalabad, Pakistan (1994)

certification
- Certification of the Sharia Supervisory Board of Financing Companies from OJK and DSN MUI (2015)

rraining 2023
- Details of the training attended throughout 2023 can be found in the Sharia Supervisory Board training discussion in this Annual Report

position history and legal basis
- Obtained approval from the Financial Services Authority based on Decree Number SR-25/PB.13/2017 on June 13 2017
- Effective for the first time on June 13, 2017 in accordance with the Resolution of the Annual GMS on March 6, 2017
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions

Financial institutions
- Chairman of the Sharia Supervisory Board of PT Radana Bhaskara Finance Tbk (2013-present)
- Chairman of the Sharia Supervisory Board of PT Bahana Artha Ventura (2008-present)
- Chairman of the Sharia Supervisory Board of PT Bank Syariah Bukopin (2000-present)
- Member of the Sharia Supervisory Board of PT Asanusa Asset Management (2014-present)

Non-Financial Institutions
- Postgraduate Lecturer at the Institute of Al-Quran Sciences (2007-present)

career history
- Expert Staff to the Directors of Sharia at the Indonesian Banking Development Institute (2004-2008)

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners and Controlling Shareholders



H. Ikhwan Abidin, MA

chairman of the sharia supervisory board

Indonesian | Bogor, Indonesia | 58 years old

education history
- Bachelor of Sharia from the Islamic University of Madinah (1997)
- Master Daarul Ulum from Cairo University (2013)

certifications
- Sharia Banking Sharia Supervisory Board certification level II from DSN-MUI (2013)
- Sharia Banking Sharia Supervisory Board certification level I from DSN-MUI (2008)

training 2023
- Details of the training attended throughout 2023 can be found in the Sharia Supervisory Board training discussion in this Annual Report

position history and legal basis
- Obtained approval from the Financial Services Authority based on Decree Number SR-23/PB.13/2017 on May 2, 2017
- Effective for the first time on May 2, 2017 in accordance with the Annual GMS Decision on March 6, 2017
- Reappointment in accordance with the Annual GMS on April 12, 2023

concurrent positions

Financial institutions
- Chairman of the Sharia Supervisory Board of PT Bank Permata Tbk Sharia Business Unit (2008-present)
- Chairman of the Sharia Supervisory Board of PT IMFI Syariah (2012-present)
- Member of the Sharia Supervisory Board of PT Bank Tabungan Negara (Persero) Tbk Sharia Business Unit (2023-present)

Non-Financial Institutions
- Deputy Caretaker PP Darul Rohman (2008-present)
- Deputy Secretary of the MUI Fatwa Commission (2010-present)
- Deputy Chair of the Bahtsul Masail Institute at PBNU (2015-present)
- Member of the MUI DSN Plenary (2020-2025)
- PBNU Sharia Chief (2022-2027)
- General Chairperson of the DKI Jakarta MUI (2023-2028)

Career history
- As per the information provided in the disclosure column of concurrent positions (still active)

Affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners and Controlling Shareholders



H. Muhamad Faiz, MA

member of the sharia supervisory board

Indonesian | Jakarta, Indonesia | 49 years old



Board of Commissioners COMMITTEES PROFILE

compotition of the board of commissioners' committee

Risk Oversight Committee	Audit Committee	Nomination and Remuneration Committee
Chairman: **Dewie Pelitawati** (Independent Commissioner) **Members:** 1. Kemal Azis Stamboel (President/Independent Commissioner) 2. Mulya Effendi Siregar* (Independent Commissioner) 3. Ongki Wanadjati Dana (Commissioner) 4. Tika Arundina (Independent Party) 5. Rena Mutia Indriani (Independent Party)	**Chairman:** **Mulya Effendi Siregar*** (Independent Commissioner) **Members:** 1. Tika Arundina (Independent Party) 2. Rena Mutia Indriani (Independent Party)	**Chairman:** **Kemal Azis Stamboel** (President Commissioner/ Independent) **Members:** 1. Mulya Effendi Siregar* (Independent Commissioner) 2. Dewie Pelitawati (Independent Commissioner) 3. Ongki Wanadjati Dana (Commissioner) 4. Ibnu Agung Mulyanto (Human Capital Head)

Notes:
* Mulya Effendi Siregar effectively serves as Chairman of the Audit Committee and member of the Risk Oversight Committee and Nomination and Remuneration Committee on July 18, 2023

Complementing membership in the Committee at the level of the Board of Commissioners, the Independent Commissioners and members of the Sharia Supervisory Board act as Permanent Invitees to the Corporate Governance Committee which has been formed by the Parent Entity as part of fulfilling the supervisory duties of the Committee at the level of the Board of Commissioners in the Financial Group.

Further explanation can be found in the Corporate Governance Report section, the Board of Commissioners level Committee section in this 2023 Annual Report.

education history
- Bachelor in Economics from University of Indonesia (2007)
- Master of Science in Finance dari International Islamic University of Malaysia (2010)
- Doctor in Islamic Banking & Finance dari International Islamic University of Malaysia (2014)

certification
- Capital Market Sharia Expert Certification (ASPM)
- Certification in Audit Committee Practices from the Indonesian Audit Committee Association
- Certification as an Islamic Economic Trainer from Akhwat University Pakistan

training 2023
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners, Board of Directors and Independent Parties in the Corporate Governance Report contained in this 2023 Annual Report

position history and legal basis
- Effective for the first time on February 14, 2019
- Final reappointment in accordance with Circular Decree of the Board of Commissioners No.006/CIR/DEKOM/VII/2023 dated July 18, 2023

concurrent positions
- Director of the Islamic Economics Study Program, Faculty of Economics and Business, University of Indonesia (2018-present)
- Researcher and Trainer at the Center for Sharia Economics and Business (PEBS) Faculty of Economics and Business, University of Indonesia (2017-present)
- Lecturer in the Islamic Economics Study Program, Faculty of Economics and Business, University of Indonesia (2014-present)

career history
- Research Manager at the Center for Sharia Economics and Business (PEBS) Faculty of Economics and Business, University of Indonesia (2016-2018)
- Lecturer at International Islamic University Malaysia - Institute of Islamic Banking & Finance (2011-2012)
- Researcher at Kulliyyah of Economics and Management Science, International Islamic University Malaysia (2008-2010 and 2011-2012)
- Researcher at the Demography Institute, Faculty of Economics, University of Indonesia (2010)

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Tika Arundina

independent party
member of the audit committee and
the risk oversight committee

Indonesian | Jakarta, Indonesia | 39 years old



education history
- Bachelor of Economics from Jendral Soedirman University, Purwokerto (1987)

certifications
- Level 4 Risk Management Certification from the Banking Professional Certification Institute
- Level 2 Compliance Certification from the Banking Professional Certification Institute
- Certification in Audit Committee Practices from the Indonesian Audit Committee Association

training 2023
- Details of the training attended throughout 2023 can be found in the discussion of the Board of Commissioners, Board of Directors and Independent Parties in the Corporate Governance Report contained in this 2023 Annual Report

position history and legal basis
- Effective for the first time on November 1, 2021
- Final reappointment in accordance with Circular Decree of the Board of Commissioners No.006/CIR/DEKOM/VII/2023 dated 18 July 2023

concurrent positions
- No concurrent positions

career history
- Head of Compliance Work Unit Division PT Bank BTPN Syariah Tbk (2014-2021)
- Head of Operations and Services Division PT Bank BRI Syariah Tbk (2008-2014)
- Head of Sharia Head Office Sharia Business Unit PT Bank Permata Tbk (2006-2008)
- Head of Business Development & Sharia Network Sharia Business Unit PT Bank Permata Tbk (2004-2006)
- Head of Policy, Procedure & System Development PT Bank Permata Tbk (2002-2004)
- Head of Operation Compliance Division PT Bank Universal (1999-2002)
- PT Bank Universal Operation Policy (1996-1999)
- Head of PT Bank Dharmala Branch Operations Development Division (1994-1996)
- Head of Sub-Branch Operations at PT Bank Dharmala (1992-1994)
- Head of Sub-Branch Operations PT United City Bank (1990-1992)
- Accounting Officer at PT United City Bank (1989-1990)

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders



Rena Mutia Indriani

independent party
member of the audit committee and risk oversight committee

Indonesia | Tangerang Selatan, Indonesia | 59 years old

Board of MANAGEMENT

Ibnu Agung Mulyanto
human capital head

Robertus J. Hadisurya
information technology head

Dharma Putera
risk management head





education history
- Bachelor of Economics from Gadjah Mada University
- Master of Management (Summa Cum Laude) from Prasetiya Mulya Business School (2015)

certification
- Level 4 Risk Management Certification from Raharja Duta Solusindo

position history
- Has served as Human Capital Head of PT Bank BTPN Syariah Tbk since 2021

roles & responsibilities
- Develop and develop Human Capital strategies and ensure the implementation of HC functions in the areas of Resourcing, Learning & Talent Management, Reward & Performance Management, Industrial & Employee Relations, HC Business Partners and operational activities for service to employees run effectively and efficiently in accordance with strategic direction company

career history
- General Manager Human Resources PT Bank QNB Indonesia (2019-2021)
- Deputy of Human Resources Director PT Bank HSBC Indonesia (2017-2019)
- Head of Human Resources PT Bank Ekonomi Raharja Tbk (2011-2017)
- Country Head of Human Resources Royal Bank of Scotland Indonesia Branch (2010-2011)

concurrent positions
- Does not hold concurrent positions or hold other positions outside PT Bank BTPN Syariah Tbk

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Supervisory Board and Controlling Shareholders



Ibnu Agung Mulyanto
human capital head

Indonesia | Jakarta, Indonesia | 50 years old

education history
- Bachelor of Information Management from STMIK Bina Nusantara (1995)

certification
- Level 4 Risk Management Certification by Raharja Duta Solusindo

position history
- Has served as Information Technology Head of PT Bank BTPN Syariah Tbk since 2020

roles & responsibilities
- Ensure that IT strategies, products and solutions support the achievement of the Bank's strategy, both short and long term, and ensure that the IT infrastructure supports the Bank's operational processes so that they run well in accordance with established standards to increase user satisfaction and support overall business processes

career history
- Head of Information Technology PT Great Eastern Life Indonesia (2020)
- Head of IT Service & Solution Delivery PT Commonwealth Life Indonesia (2017-2020)
- Head of IT Service Delivery, Solution Delivery & Quality Management AXA Services Indonesia (2011-2017)
- Head of Operation and IT Division PT Bank Sahabat Purba Danarta (2008-2011)
- Head of IT Solutions PT Bank Commonwealth (2006-2007)

concurrent positions
- Does not hold concurrent positions or hold other positions outside PT Bank BTPN Syariah Tbk

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Supervisory Board and Controlling Shareholders



Robertus J. Hadisurya
information technology head

Indonesian | Tangerang Selatan, Indonesia | 59 years old



education history
- Bachelor of Aviation Engineering from Bandung Institute of Technology (2002)
- Masters in Mechanical Engineering from Toyohashi University of Technology, Japan

certifications
- Level 4 Risk Management Certification from Raharja Duta Solusindo
- Qualified Risk Management Professional Certification from CRMS

position history
- Has served as Risk Management Head of PT Bank BTPN Syariah Tbk since 2020

roles & responsibilities
- Building a comprehensive process for identifying, measuring, monitoring and controlling risks as well as submitting reports on the level of risk both internal and external to BTPN Syariah. Coordinating and socializing all Bank risk management processes to minimize the potential and impact of various types of risks faced by the Bank

career history
- Distribution Head Wilayah Barat PT Bank BTPN Syariah Tbk (2017-2020)
- Financing Risk Head Head PT Bank BTPN Syariah Tbk (2014-Des 2016)
- Strategic Development Unit Head Citibank (2008-Des 2013)
- Management Information System (MIS) Team Head Citibank (2006-2008)
- Management Associate Citibank (2005-2006)

concurrent positions
- Does not hold concurrent positions or hold other positions outside PT Bank BTPN Syariah Tbk

affiliated relationships
- Has no affiliation with the Board of Directors, Board of Commissioners, Supervisory Board and Controlling Shareholders



Dharma Putera
risk management head

Indonesian | Tangerang Selatan, Indonesia | 45 years old

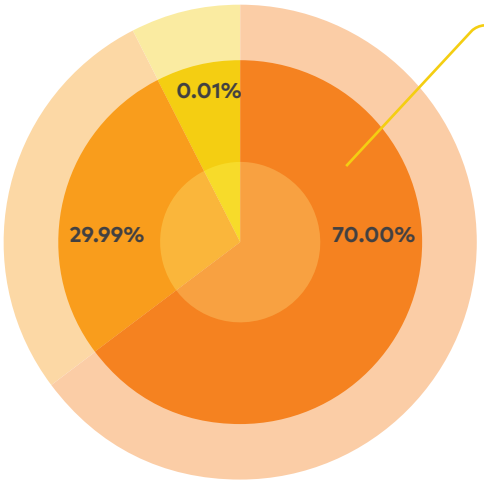


Shareholders COMPOSITION AND PROFILE

BTPN Syariah shareholders composition

as of December 31, 2023

ownership structure



PT Bank BTPN Tbk (70.00%)
total shares : 5,392,590,000
total nominal shares : Rp 539,259,000,000

Public (29.99%)
total shares : 2,310,493,900
total nominal shares : Rp 231,049,390,000

Treasury Shares (0.01%)
total shares : 616,100
total nominal shares : Rp 61,610,000

authorize capital, issued capital and paid-in capital

authorized capital	Rp 2,750,000,000,000 (Two Trillion Seven Hundred and Fifty Billion Rupiah)
issued and fully paid in capital	Rp 770,370,000,000 (Seven Hundred and Seventy Billion Three Hundred Seventy Million Rupiah)
total shares	7,703,700,000 shares
share nominal value	Rp 100 per share

controlling shareholder

name	PT BANK BTPN Tbk

ultimate controlling shareholder

name	Sumitomo Mitsui Financial Group (through Sumimoto Mitsui Banking Corporation)



PT Bank BTPN Tbk PROFILE

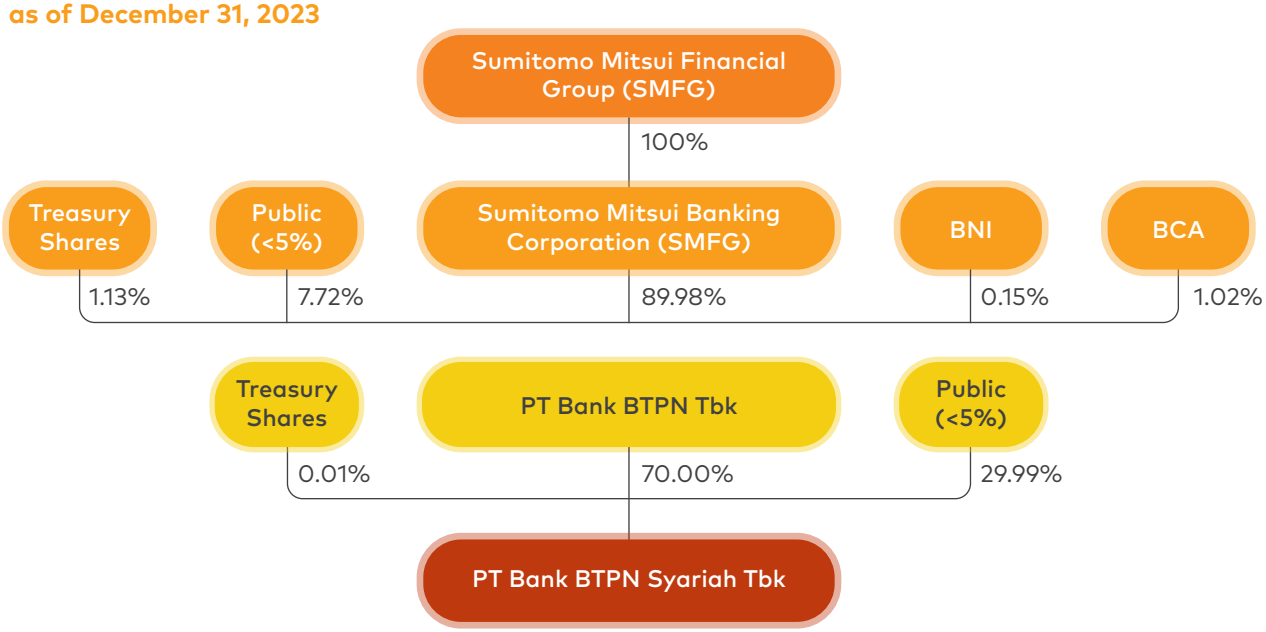
PT BANK BTPN Tbk (Bank BTPN) incorporated in Bandung, West Java in 1958 is a foreign exchange bank resulting from the merger of PT Bank Tabungan Pensiunan Nasional Tbk with PT Bank Sumitomo Mitsui Indonesia (SMBCI) in 2019.

After the merger, Bank BTPN in the management of its business became a universal bank with the support of digital technology with a more comprehensive business to serve a wider range of customers, from retail to corporate segments.

For more information, visit www.btpn.com

Ownership STRUCTURE

as of December 31, 2023



ultimate controlling shareholder	Sumitomo Mitsui Financial Group (through Sumimoto Mitsui Banking Corporation)
controlling shareholders	PT BANK BTPN Tbk (70.00%)
non-PSP shareholders through the capital market (≥5%)	Nil
non-PSP shareholders through the non capital market (≥5%)	Nil



Information Related to THE ULTIMATE CONTROLLING SHAREHOLDER

sumitomo mitsui financial group

Sumitomo Mitsui Financial Group, Inc. ("SMFG") was established on December 2, 2002 and is the Parent Company of Sumitomo Mitsui Banking Corporation ("SMBC"), the Ultimate Controlling Shareholder of BTPN Syariah. The shares of SMFG is listed in Tokyo Stock Exchange (First Section) and Nagoya Stock Exchange (First Section). The mission of SMFG is to grow and prosper with the customers by providing services that generates greater value for the customers, to maximize shareholders value through sustainable business growth, and to create work environment thatencourages and appreciates highly dedicated and motivated employees.

Having its head quarter in Tokyo, Japan, SMFG operates through the management of its banking subsidiaries and other companies that are categorized as subsidiaries according the Japanese Banking Law, and perform the ancillary functions, and the functions of a bank holding company under the provisions of the Japanese Banking Laws. The companies in the SMFG Group mostly operate in commercial banking that provides financial services such as: leasing, securities, consumer financing, finance, data development system processing, and asset management.

For more information, visit www.smfg.co.jp

sumitomo mitsui banking corporation

Sumitomo Mitsui Banking Corporation ("SMBC") was established on April 2021 through the merger of two leading banks, The Sakura Bank, Limited and The Sumitomo Bank, Limited. Sumitomo Mitsui Financial Group, inc. was established on December 2002 as the Bank's Parent Company through share transfer and SMBC was a subsidiary that was solely owned by SMFG. On March 2002, SMBC merged with The Wakashio Bank, Ltd.

Having its Headquarters in Tokyo, Japan, today SMBC is one of the largest bank in Japan with business network spread in several regions in the world, such as Australia, Europe, Canada, Brazil, and Indonesia. SMBC and its Group of Companies offer several financial services that are centralized around banking. SMBC operates banking businesses in 16 countries other than the country of origin, Japan. They also operate other businesses such as leasing, securities, credit card, investment, mortgage securitization, venture capital, and other related credit businesses.

In Indonesia, beside banks, SMBC also has several other subsidiaries, namely PT Sumitomo Mitsui Finance and Leasing Indonesia, PT Nikko Sekuritas Indonesia, PT SBCS Indonesia, and PT BANK BTPN Tbk.

For more information, visit www.smbc.co.jp



20 Largest SHAREHOLDERS COMPOSITION

as of December 31, 2023

No.	Ownership Status	Total Shareholders	Percentage of Ownership (%)
1	PT BANK BTPN TBK	5,392,590,000	70.00
2	CITIBANK NEW YORK S/A GOVERNMENT OF NORWAY - 16	220,000,000	2.86
3	MORGAN STANLEY AND CO INTL PLC - IPB CLIENT ACCOUNT	143,828,600	1.87
4	THE NT TST CO S/A CIM INVESTMENT FUND ICAV	134,837,800	1.75
5	JPMSE LUX RE UCITS CLT RE-SCHRODER INTERNATIONAL SELECTION FUND	79,848,000	1.04
6	HSBC BANK PLC S/A EAM LONG-ONLY EMERGING MARKETS MASTER FUND LIMITED HBEU AS AGENT	58,730,400	0.76
7	STATE STREET BANK-GOLDMAN SACHS FUNDS	40,293,700	0.52
8	AMIN	39,368,400	0.51
9	STATE STREET BANK-VANECK FUNDS- EMERGING MARKETS FUND	38,406,000	0.50
10	BP2S LUXEMBOURG S/A UBAM - POSITIVE IMPACT EMERGING EQUITY	38,030,000	0.49
11	BNYM RE GOLDMAN SACHS TRUST-GS EMER MAR EQ FUND-2039927836	36,779,200	0.48
12	BNYM RE BNYMLB RE EMPLOYEES PROVIDENTFD BOARD-2039927326	36,532,700	0.47
13	PT. AMB FINANSIAL INDONESIA	35,000,000	0.45
14	JPMCB NA RE - VANGUARD EMERGING MARKETS STOCK INDEX FUND	31,867,700	0.41
15	JPMCB NA RE-VANGUARD TOTAL INTERNATIONAL STOCK INDEX FUND	31,155,157	0.40
16	STATE STREET BANK-COLUMBIA THREADNEEDLE (LUX) III	30,015,200	0.39
17	STATE STREET BANK-ISHARES CORE MSCI EMERGING MARKETS ETF	27,826,200	0.36
18	STATE STREET BANK-GOLDMAN SACHS FUNDS	24,099,300	0.31
19	STATE STREET BANK-THE GOLDMAN SACHS TRUST COMPANY NA COLLECTIVE TRUST	21,819,000	0.28
20	BROWN BROTHERS HARRIMAN + CO. BOSTON GRANDEUR PEAK EMERGING MARKETS OPPORTUNITIES FUND	21,107,600	0.27



Composition of Shareholders and PERCENTAGE OF OWNERSHIP BY CLASSIFICATION

as of December 31, 2023

No.	Ownership Status	Total Shareholders	Total Shares (Shares)	Percentage of Ownership (%)
1	Indonesian individuals	28.949	758.334.083	9.84376
2	Cooperatives	1	300	0.00000
3	Foundations	1	100	0.00000
4	Pension Funds	17	25.462.700	0.33053
5	Insurance	36	39.725.300	0.51567
6	Bank	3	5.393.586.100	70.01293
7	Limited Liabilities Companies	77	61.265.314	0.79527
8	Mutual Funds	38	28.331.100	0.36776
9	Foreign Individuals	31	1.583.400	0.02055
10	Foreign Companies	191	1.395.411.603	18.11352
	Total	29.344	7.703.700.000	100.00000



Disclosure of Share Ownership OF THE BOARD OF COMMISSIONERS, THE SHARIA SUPERVISORY BOARD, AND THE BOARD OF DIRECTORS OF BTPN SYARIAH

Pursuant to the Regulations of Financial Services Authority Number 11/POJK.04/2017 concerning the Report of Shares Ownership or Changes of Shares Ownership of Public Companies, the composition of BTPN Syariah shares ownership of the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors as of December 31, 2023 is reported, as follows:

No.	Shareholders	Total BTPN Syariah Shares (shares)	Percentage of Ownership (%)
Board of Commissioners			
1	Kemal Azis Stamboel	Nil	0
2	Mulya Effendi Siregar	Nil	0
3	Dewie Pelitawati	Nil	0
4	Ongki Wanadjati Dana	Nil	0
Sharia Supervisory Board			
1	H. Ikhwan Abidin, MA	Nil	0
2	H. Muhamad Faiz, MA	Nil	0

No.	Shareholders	Total BTPN Syariah Shares (shares)	Percentage of Ownership (%)
Board of Directors			
1	Hadi Wibowo	64,800	0.00084*
2	Arief Ismail	195,900	0.00254*
3	Fachmy Achmad	34,500	0.00045*
4	Dwiyono Bayu Winantio	34,600	0.00045*
5	Dewi Nuzulianti	Nil	0

Note:
*represents direct ownership of the receipt of variable remuneration



The Bank's Policy Concerning DISCLOSURE OF BTPN SYARIAH SHARES OWNERSHIP OF THE BOARD OF COMMISSIONERS, THE SHARIA SUPERVISORY BOARD, AND THE BOARD OF DIRECTORS

BTPN Syariah set the disclosure obligation of each ownership of BTPN Syariah shares by the Board of Commissioners, Sharia Supervisory Board, and Board of Directors in the Corporate Governance Policy.

The implementation of BTPN Syariah Shares Ownership Disclosure has been periodically reported to the public as part of the Bank's information transparency through the Monthly Registration of Securities Holders Report and other incidental reports regarding the share ownership or every time there is a change in the Bank's share ownership.

The Corporate Governance Policy and Information Transparency on the Registration of Securities Report are available on BTPN Syariah's Website.

No member of the Board of Commissioners, Sharia Supervisory Board, and Board of Directors own any share on SMBC business group.

There is a share ownership of PT BANK BTPN Tbk shares by member of the Board of Commissioners who was a representative of shareholders at BTPN Syariah, related to the earning while having the role of a Material Risk Takers with ownership under 0.01%.



Corporate ACTION 2023

1. changes to the composition of the Board of Commissioners

The composition, criteria and number of members of the Board of Commissioners at BTPN Syariah has considered the needs and complexity of the Bank, and in accordance with the prevailing regulation including but not limited to Bank Indonesia Regulation Number 11/33/PBI 2009 concerning the implementation of Good Corporate Governance for Sharia Commercial Banks (BUS) and Sharia Business Units (UUS), SEBI Number 12/13/DPbS dated April 30, 2010 concerning Implementation of GCG for BUS, Financial Services Authority Regulation Number 33/POJK.04/2014 concerning the Board of Directors and Board of Commissioners of Issuers or Public Companies, Financial Services Authority Regulation Number 16/POJK.03/2022 concerning Sharia Commercial Banks, and Financial Services Authority Regulation Number 17/2023 concerning Implementation of Governance for Commercial Banks.

The membership composition of the Board of Commissioners has taken into account the diversity of expertise, knowledge and experience required in carrying out the duties and functions of the Board of Commissioners, including knowledge of sharia banking as well as various competencies with other professional backgrounds.

All members of the Board of Commissioners at BTPN Syariah have sufficient experience and knowledge in various fields, including serving as a supervisory board for banking and sharia banking as well as regulatory supervision, Chair of the Audit Committee, leading companies in the Financial Group which includes Consumer Banking, Corporate Banking, Law and Compliance, Finance, Accounting, Risk Management, Treasury, Human Resources, Audit, Corporate Governance, Internal Control, Corporate Planning and other areas under the auspices of the Joint Business Group in the Financial Group and other companies, both banking and sharia banking and other companies besides financial services institutions.

At the BTPN Syariah Annual GMS on April 12, 2023, shareholders approved changes to the composition of the Board of Commissioners by:

1. approval of the resignation of a member of the Board of Commissioners whose term of office has expired effective as of the closing of the said Annual GMS; And

2. approval of the appointment of a member of the Board of Independent Commissioners and serving effectively since obtaining approval from the Financial Services Authority and/or fulfilling the requirements set out in the approval letter from the Financial Services Authority.

The new members of the Independent Board of Commissioners have been effective since April 17, 2023 in accordance with approval from the Financial Services Authority in the Decree of Members of the Board of Commissioners of the Financial Services Authority Number KEPR-19/D.03/2023 dated April 17, 2023.

Due to changes in the composition of the Board of Commissioners in 2023, BTPN Syariah has carried out Information Disclosure on the BTPN Syariah website, the PT Bursa Efek Indonesia website, and the Capital Market Supervisory Financial Services Authority.

2. changes in the Composition of the Board of Directors

Determination of the composition, criteria and number of members of the Board of Directors at BTPN Syariah has taken into account the needs and complexity of the Bank, as well as fulfilling the provisions of applicable laws and regulations including but not limited to Bank Indonesia Regulation Number 11/33/PBI 2009 concerning the implementation of Good Corporate Governance for (BUS) and Sharia Business Unit (UUS), SEBI Number 12/13/DPbS dated April 30, 2010 concerning Implementation of GCG for BUS, Financial Services Authority Regulation Number 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers or Public Companies, Financial Services Authority Regulation Number 16/POJK.03/2022 concerning Sharia Commercial Banks, and Financial Services Authority Regulation Number 17/2023 concerning Implementation of Governance for Commercial Banks.



The composition of the Board of Directors membership has taken into account the diversity of banking knowledge, expertise, background, and professional experience to support the effective implementation of the Board of Directors' duties including knowledge of Consumer Financing, Law, Finance, Accounting, Risk Management, Human Resources, Corporate Governance, Internal Control , Corporate Planning, Business Planning & Development, and Customer Experience both in the world of banking and sharia banking.

At the BTPN Syariah Annual GMS on April 12, 2023, shareholders approved changes to the composition of the Board of Directors by approving the resignation of a member of the Board of Directors whose term of office has expired effective as of the closing of the said Annual GMS and approving the appointment of a member of the Board of Directors effective from the closing of the Annual GMS in question.

Regarding changes in the composition of the Board of Directors in 2023, BTPN Syariah has carried out Information Disclosure on the BTPN Syariah website, the PT Bursa Efek Indonesia website, and the Capital Market Supervisory Financial Services Authority.

3. reappointment of members of the Board of Commissioners, Sharia Supervisory Board and Board of Directors

In connection with the end of the term of office of members of the Board of Commissioners, Sharia Supervisory Board and Board of Directors who served at the closing of the Annual GMS held in 2023, the same Annual GMS has also approved the re-appointment of all members of the Board of Commissioners, Sharia Supervisory Board and Directors who have expressed their willingness to to be reappointed at the 2023 Annual GMS with the term of office of all members of the Board of Commissioners, Sharia Supervisory Board and Directors effective from the closing of the 2023 Annual GMS until the closing of the Annual GMS to be held in 2026.

Due to the re-appointment of the Board of Commissioners, Sharia Supervisory Board and Board of Directors at the 2023 Annual GMS, BTPN Syariah has carried out Information Disclosure on the BTPN Syariah website, the PT Bursa Efek Indonesia website, and the Capital Market Supervisory Financial Services Authority.

Further discussion on the Board of Commissioners, Sharia Supervisory Board and Board of Directors can be found in the Corporate Governance Implementation Report section of this Annual Report.

4. cash dividend distribution

dividend policy

The distribution and determination of dividends is the authority of the Shareholders and is determined at the Annual GMS.

Dividend distribution at BTPN Syariah is regulated in the Articles of Association and Corporate Governance Policy.

Observing the development and growth of BTPN Syariah's financial performance and considering that to maximize public shareholder value, the Dividend Policy at BTPN Syariah can reach more than 40%, while still paying attention to related factors, including the Company's income and cash flow availability, financial prospects, needs company working capital, future business prospects, capital and infrastructure expenditure as well as investment plans and other growth drivers

The proposal for dividend distribution is submitted by the Board of Directors and approved to be proposed to the Annual GMS by the Board of Commissioners. This proposal was brought to the Annual GMS for approval by Shareholders.

fulfillment of commitments to shareholders

BTPN Syariah upholds the rights of shareholders and continuously grows the trust of shareholders and investors.

Fulfilling this commitment takes into account sectors and industries as well as size and complexity as a sharia commercial bank and as a changing public.

cash dividend distribution in 2023

By prioritizing the implementation of good corporate governance principles based on transparency, accountability, liability, professionalism and sharia principles, and in line with the results of the healthy development and growth of the sharia banking industry, BTPN Syariah has again distributed dividends based on the performance of the financial year ending in December 31, 2022.



This dividend distribution is the fourth dividend distribution since BTPN Syariah was founded in 2014 and became a public company in 2018.

The distribution of dividends for the performance of the financial year ending on December 31, 2022 has been approved by Shareholders through the BTPN Syariah Annual GMS on April 12, 2023.

The total dividend distribution paid in 2023 will come from BTPN Syariah's Net Profit based on the financial year ending on December 31, 2022, amounting to Rp 1,779,542,863,537 (one trillion seven hundred seventy-nine billion, five hundred forty-two million eight hundred six thirty-three thousand five hundred thirty-seven rupiah), of which Rp 20,000,000,000 (twenty billion Rupiah) has been set aside as mandatory general reserves and Rp 92.50 (ninety-two point five rupiah), per share or a total of Rp 712,535,260,750 (seven hundred twelve billion, five hundred thirty-five million, two hundred sixty thousand, seven hundred and fifty rupiah) set aside as cash dividends to shareholders. BTPN Syariah recorded the remaining net profit for the financial year ending on December 31, 2022, amounting to Rp 1,047,007,602,787 (one trillion forty-seven billion seven million six hundred two thousand seven hundred and eighty-seven rupiah), as retained profit to finance Bank business activities.

pay-out ratio cash dividend distribution in 2023

The pay-out ratio for dividend distribution based on performance for the financial year ending on December 31, 2022 distributed in 2023 is a maximum of 40%.

cash dividend distribution schedule for 2023

No.	Description	Date
1	End of Trading Period for Shares with Dividend Rights (Cum Dividend) • Regular and Negotiated Markets • Cash Market	 April 27, 2023 May 2, 2023
2	Beginning of Stock Trading Period Without Dividend Rights (Ex Dividend) • Regular and Negotiated Markets • Cash Market	 April 28, 2023 May 3, 2023
3	Recording Date of Shareholders Entitled to Dividends	May 2, 2023
4	Cash Dividend Payment Date	May 12, 2023

procedures for distribution of cash dividends in 2023

The procedures for distributing Cash Dividends in 2023 have taken into account the applicable provisions.

BTPN Syariah has implemented Information Disclosure regarding Procedures for Distribution of Cash Dividends in 2023 which is available on the BTPN Syariah website and the PT Bursa Efek Indonesia website since April 14 ,2023 at the same time as the Summary of Minutes of the 2023 Annual GMS was published.

realization of cash dividend distribution in 2023

PT Kustodian Sentral Efek Indonesia (KSEI) has made Cash Dividend payments to Shareholders (owners of scriptless documents) who have Accounts at KSEI on May 12, 2023 (Payment Date) in accordance with ownership on the Recording Date as of May 2, 2023.

Notification regarding the distribution of Cash Dividends has been delivered to the Shareholders of the relevant Account Holders on May 12, 2023.

BTPN Syariah has also distributed Cash Dividends (non-scriptless documents) to PT Bank BTPN Tbk as the controlling shareholder, for 1% ownership which is not listed on the Indonesia Stock Exchange on May 12, 2023.

Regarding the realization of the distribution of Cash Dividends in 2023, BTPN Syariah has carried out Information Disclosure in accordance with applicable regulations.

Historical details of the distribution of Cash Dividends at BTPN Syariah are available in the Stock Overview discussion in this 2023 Annual Report.



Name and Address of CAPITAL MARKET SUPPORTING INSTITUTIONS AND/OR PROFESSIONALS

independent auditor	**Siddharta Widjaja & Rekan** (an Indonesian partnership and member firm of the KPMG network of independent member firm affiliated with KPMG International Cooperative) Wisma GKBI floor 32, Jl. Jend. Sudirman No. 28, Jakarta 10210, Indonesia Phone : +62 21 574 2333 Facsimile : +62 21 574 1777 **Services Provided** Examining or auditing BTPN Syariah Financial Reports ending on December 31, 2023 **Cost** Rp 887,000,000,- (Eight Hundred and Eighty Seven Million Rupiah) excluding OPE and 11% VAT (according to engagement letter) **Assignment Period** Check or audit BTPN Syariah Financial Reports for the financial year ending on December 31, 2023. Throughout the audit period for the 2023 financial year, KAP does not provide other services apart from Annual Financial Report audit services so that no fees are paid for non-audit services.
share registrar	**PT Datindo Entrycom** Jl. Hayam Wuruk No. 28 Jakarta 10120 Phone : +62 21 350 8077 (Hunting) Facsimile : +62 21 350 8078
rating company	**PT Fitch Ratings Indonesia** DBS Bank Tower, Lt 24, Suite 2403 Jl. Prof. Dr. Satrio Kav. 3-5 Jakarta 12940 Phone : +62 21 2988 6800 Facsimile : +62 21 2988 6822 **Services Provided** Rating of Companies and Securities Issued **Cost** Rp 140,000,000 (one hundred and forty million Rupiah) (excluding 11% VAT) **Assignment Period** Until January 2024
notary	**Ashoya Ratam, SH, MKn** Notaris & PPAT Kota Administrasi Jakarta Selatan Jl. Suryo No. 54 Jakarta 12180 – Indonesia Phone : +62 21 2923 6060 Facsimile : +62 21 2923 6070



Commitment to THE SUSTAINABLE DEVELOPMENT GOALS

BTPN Syariah actively adopts several external initiatives in response the current development and actively supports the achievement of several goals of global scale sustainable development in the Sustainable Development Goals (SDGs).

For the said goals, BTPN Syariah is actively involved in establishing collaboration with several institutions and related global association, both as member and as collaborating partner.

The elaboration of BTPN Syariah participation is further expounded in Sustainability Report.

Membership in National AND/OR INTERNATIONAL ASSOCIATIONS RELATED TO THE IMPLEMENTATION OF SUSTAINABLE FINANCE

membership in similar associations and commitment to external initiatives

In supporting sustainable development programs that are in line with the Sustainable Development Goals, BTPN Syariah plays an active role as a member of various associations and/or institutions as explained in the following table:

No.	Name of Association/ Initiative	Purpose	Participation	Funds Contribution	PIC
1	PT Kustodian Sentral Efek Indonesia (KSEI)	Mandatory in nature Assist in distributing the rights of equity securities holders in the form of money and/or securities and assist in the implementation of Corporate Actions by providing a List of Equity Securities Holders and Securities Holders' KTUR	Member	Rp 11,000,000	Corporate Secretariat
2	Indonesia Issuer Association (AEI)	An organizational forum for BTPN Syariah as a Public Company	Member	Rp 12,000,043	Corporate Secretariat



No.	Name of Association/ Initiative	Purpose	Participation	Funds Contribution	PIC
3	Indonesia Corporate Secretary Association (ICSA)	An organizational forum for the Corporate Secretary of BTPN Syariah	Member	Rp 5,000,000	Corporate Secretariat
4	National Private Banks Association (Perbanas)	Mandatory A forum for association for BTPN Syariah as a National Private Bank	Member	Rp 60,000,000	Corporate & Marketing Communication
5	Indonesian Sharia Bank Association (ASBISINDO)	Mandatory A forum for association for BTPN Syariah as a Sharia Commercial Bank in Indonesia	Member	Rp 150,000,000	Corporate & Marketing Communication
6	Banking Compliance Director Communication Forum Forum (FKDKP)	A forum for consultation and communication among the Indonesian Bank Compliance Directors	Member	Rp 5,000,000	Compliance
7	National Sharia Board (DSN); Indonesia Ulema Council (MUI)	An alternative dispute resolution institution that is professional, fair, reliable, and the main choice for customers and banks in resolving banking disputes	Member	Rp 36,000,000	Compliance
8	Alternative Institution for Settlement of Financial Services Sector Disputes (LAPS SJK)	An alternative Dispute Resolution institution that is professional, fair, trustworthy, and the first choice for customers and banks in resolving banking disputes.	Member	Rp 17,500,000	Legal/ Corporate Secretariat
9	Financial Services Industry Communication Forum (FK-IJK)	A means of communication for coordination between the Financial Services Industry and the Regulator	Member	Rp 18,000,000 (for South Kalimantan, East Nusa Tenggara, South Sulawesi and North Sumatra)	Corporate & Marketing Communication
10	Indonesian Payment Systems Association (ASPI)	An organization that represents all parties involved in payment systems and becomes Bank Indonesia partner in realizing Bank Indonesia's goals in regulating and maintaining smooth payment systems	Member	Rp 35,000,000	Transaction Services



Company Website INFORMATION

The information contained on the BTPN Syariah website is guided by the Financial Services Authority Regulation Number 8/POJK.04/2015 dated June 25, 2015 concerning Issuer or Public Company Websites.

All information can be accessed by the public via the website www.btpnsyariah.com

Information available includes:

Information	Link
Company Profile	https://www.btpnsyariah.com/
General Information: Name, Address, Head Office Contact, Representative	https://www.btpnsyariah.com/web/guest/kantor-pusat-cabang
Information on Shareholders and Bank Management	https://www.btpnsyariah.com/web/guest/pemegang-saham
About Us	https://www.btpnsyariah.com/web/guest/profil
Board of Commissioners Profiles	https://www.btpnsyariah.com/web/guest/dewan-komisaris
Sharia Supervisory Board Profiles	https://www.btpnsyariah.com/web/guest/dewan-pengawassyariah
Board of Directors Profiles	https://www.btpnsyariah.com/web/guest/manajemen
Corporate Mission, Vision, and Values	https://www.btpnsyariah.com/web/guest/misi-visi-nilai
Organizational Structure	https://www.btpnsyariah.com/web/guest/manajemen
Career	https://www.btpnsyariah.com/web/guest/karir
Shareholders	https://www.btpnsyariah.com/web/guest/pemegang-saham
Investors Info	https://www.btpnsyariah.com/web/guest/investor-news
Public Offering Prospectus	https://www.btpnsyariah.com/web/guest/laporan-keterbukaan
Code of Conduct	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Sustainability Report	https://www.btpnsyariah.com/web/guest/sustainability-report
Annual Report	https://www.btpnsyariah.com/web/guest/annual-report
Financial Reports (consisting of Quarterly Financial Reports and Annual Financial Reports)	https://www.btpnsyariah.com/web/guest/laporan-keuangan
Good Corporate Governance	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Board of Commissioners Charter	https://www.btpnsyariah.com/web/guest/dewan-komisaris
Sharia Supervisory Board Charter	https://www.btpnsyariah.com/web/guest/dewan-pengawassyariah
Board of Directors Charter	https://www.btpnsyariah.com/web/guest/direksi
Audit Committee Charter	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Risk Monitoring Committee Charter	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Nomination and Remuneration Committee Charter	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Internal Audit Charter	https://www.btpnsyariah.com/web/guest/tata-kelolaperusahaan
Information Disclosure	https://www.btpnsyariah.com/web/guest/laporan-keterbukaan
General Meeting of Shareholders	https://www.btpnsyariah.com/web/guest/rapat-umum-pemegang-saham
Supporting Institution and Professionals	https://www.btpnsyariah.com/web/guest/lembaga-profesipenunjang-pasar-modal

To complement the information as stated on the website, BTPN Syariah also has other social media channels including Instagram, Facebook, YouTube and Linkedin which are managed by the Corporate & Marketing Communication Division, as follows:



Instagram: @btpnsyariah

https://www.instagram.com/btpnsyariah/



Instagram: @bankirpemberdaya.btpns

https://www.instagram.com/bankirpemberdaya.btpns/



Tiktok: @btpnsyariah

https://www.tiktok.com/btpnsyariah/



Facebook: @btpnsyariah.id

https://facebook.com/btpnsyariah.id



YouTube: BTPN Syariah

https://www.youtube.com/@BTPNSyariah



LinkedIn: BTPN Syariah

https://www.linkedin.com/company/btpnsyariah





04

Management Discussion & ANALYSIS



Business and FINANCIAL REVIEW

With over ten years of experience in supporting and faithfully empowering underprivileged customers, BTPN Syariah has been able to maintain strong business performance while also making a positive impact on Indonesia's inclusive society.

economic review

The situation of uncertainty continues to shroud the global economic conditions during the year 2023, especially triggered by dynamics in several advanced countries and endless geopolitical tensions. The United States is still struggling to overcome inflation that has soared above the target. Several countries in Europe are still experiencing weakness, as is the case in China. Prolonged geopolitical tensions also contribute to protectionism, thus weakening global trade. While manufacturing activities were expected to pick up strongly after the global pandemic status was lifted by the World Health Organization (WHO) on May 5, 2023, it did not recover as expected. A total of 69.6% of countries are in contraction zones, including the United States, Germany, France, the United Kingdom, Italy, Japan, South Korea, Thailand, Malaysia, and Vietnam. Global economic growth is projected to remain weak as stated by international institutions. Global economic growth for the year 2023 was revised downward by the IMF to only 3%, and the World Bank set the growth rate at only 2.1%. Inflation is also predicted to reach the level of 5.8%, higher than the pre-pandemic period.

The persistent weakness in global economic growth has repercussions for exporting nations, including Indonesia, which grapples with declining export values amidst war conditions and political factors impacting the prices of its key commodities. Throughout the year, commodities like coal, oil, natural gas, and palm oil (CPO) have witnessed significant price corrections. Despite the dip in goods exports, Indonesia has seen a robust increase in the value of service exports, buoyed by a rise in foreign tourist arrivals.

Overall, national economic growth remains robust, underpinned by strong household consumption. This resilience stems from the populace's relatively stable purchasing power and elevated levels of consumer confidence. The Government's measures have effectively curbed inflation, as evidenced by the 2023 Consumer Price Index (CPI) inflation rate of 2.61% (yoy), marking a decline from the previous year's 5.51% (yoy). Indonesia's economic growth has outperformed, maintaining levels above 5%, positioning it favorably among ASEAN and G20 nations. This growth is mirrored in the thriving business sector, particularly in processing industries, wholesale and retail trade, and construction. Despite global challenges, Indonesia remains among the 30% of countries still experiencing expansion in manufacturing activities.

Nevertheless, the post Covid-19 economic recovery remains disparate across various sectors, a phenomenon often described by national economists as a "K-shaped" recovery. The upper middle economic segment has managed to propel economic growth forward, whereas the lower middle economic segment continues to grapple with challenges in returning to pre-pandemic levels. This trend is corroborated by data from the Central Bureau of Statistics (BPS), indicating that the productivity index for Micro and Small Enterprises (UMK) still lags behind pre-pandemic levels.



sharia banking industry review

Globally, the Islamic finance industry has exhibited notable advancements in recent years, with average asset growth surging by 9% throughout 2015 and 2021, reaching nearly USD 4 trillion. This uptick in total assets has been propelled by the expanding footprint of Islamic financial markets in Asian and African nations like Kazakhstan, Tajikistan, and Algeria. Furthermore, the progress of Sharia finance in countries such as Indonesia, Malaysia, and Saudi Arabia has significantly contributed to the industry's global expansion.

From a sectoral standpoint, the banking sector continues to dominate the development of the Sharia financial industry. The Islamic Finance Development Report 2023 underscores that Islamic banking remains the primary driver of growth, constituting approximately 72% of the industry's total assets in 2022, closely followed by Sukuk. The adoption of digitalization and the global economic recovery amid the Covid-19 transition period have served as positive catalysts for enhancing the operational performance of Islamic banks worldwide. In terms of macroeconomic management, leveraging various Sharia financial products and instruments facilitates closer integration between the financial and real sectors. Additionally, the utilization of Sharia-compliant products and instruments is anticipated to mitigate speculative transactions, thereby bolstering overall financial system stability.

Aligned with global Sharia financial trends, national Sharia financial assets are on the rise. As of July 2023, total national Sharia financial assets reached USD 163.17 billion, equivalent to Rp 2,461.11 trillion, commanding approximately 10.89% of the national financial market share. The sharia capital market made the largest contribution, followed by sharia banking. During the same period, total sharia banking assets amounted to Rp 819.10 trillion, representing around 7.30% of the total assets of the national banking industry. Recognizing its pivotal role in fostering inclusive development, the Government remains committed to enhancing the role of sharia banking. Furthermore, the national Sharia financial industry plays a significant part in shaping the global Sharia finance landscape. To this end, the Government has launched the 2023-2027 Roadmap for the Development and Strengthening of Indonesian Sharia Banking (RP3SI), building upon the 2020-2025 RP2SI, in line with Law Number 4 of 2023 regarding the Development and Strengthening of the Financial Sector (UU PPSK). These developments underscore the evolving dynamics of Sharia banking in Indonesia.

In terms of its characteristics, the Islamic banking system holds considerable appeal. Its operations based on profit-sharing, emphasis on transactional justice, ethical investments, values of solidarity and brotherhood, and avoidance of speculative activities present an alternative banking model for the community. Year after year, public confidence in Sharia financial services continues to strengthen, evident in the 7.66% year-on-year increase in third-party funds (DPK) to Rp 625.95 trillion as of November 2023. Total financing also saw a 14.66% year-on-year growth to Rp 559.32 trillion. Nevertheless, Islamic banks are urged to offer more competitive products and services. Additionally, the proliferation of digital technology has spurred numerous financial service providers targeting tier 3 (slow adopter district) tier 4 (rigid watchers).

Throughout 2023, addressing the needs of the ultra-micro segment remained a daunting challenge. The number of fintech companies catering to low-income demographics and micro, small, and medium enterprises (MSMEs) in tier-3 and tier-4 regions continued to dwindle, as they scaled back their involvement in these segments to mitigate risks. Overall, financial service providers in Indonesia grappled with the persistently deteriorating quality of financing, despite the official lifting of the national pandemic status on June 21, 2023.

business review

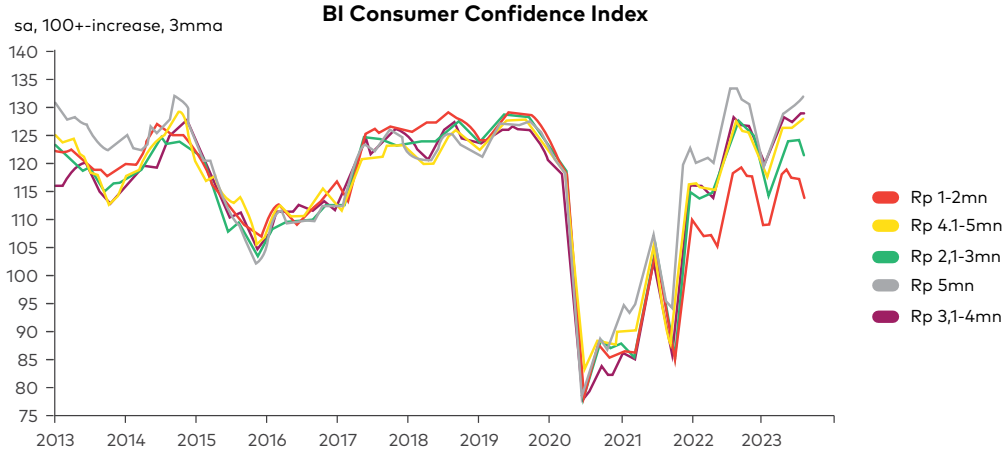
Several factors contributed to the sluggish economic recovery in the ultra-micro segment throughout 2023. One key factor was the slow circulation of money in rural areas. Social assistance and government subsidies, previously targeted at this segment during 2020-2022, were only disbursed towards the end of the year. Specifically, during November-December 2023, El Nino Direct Cash Assistance was distributed to 18.8 million beneficiary families, amounting to Rp 400 thousand every two months. Additionally, private sector investment in the real sector of tier-3 and tier-4 areas remained limited, as evidenced by the ongoing rise in domestic ownership levels in stock and bond markets.These conditions directly impacted the economic resilience of the ultra-micro segment, which constitutes the bank's primary customer base.



Throughout the pandemic, family incomes within this segment were significantly affected, as highlighted by research from the University of Indonesia's Demography Institute, indicating a decline in family income of Rp 200 thousand. While productive underprivileged women customers experienced a slight increase in income by Rp 300 thousand, many customers' husbands relied on casual labor, and their daily wages were affected by the lack of investment in the real sector during the pandemic. The impact of the pandemic was most severe on the island of Java, where economic activity restrictions were frequently imposed from 2020 to mid-2022. Consequently, the economies of customers and their families in this region suffered greatly.

The bank acknowledges that economic conditions in rural areas have yet to recover fully and remain challenging, despite improvements in macroeconomic conditions compared to the Covid-19 pandemic period. UBS research titled "APAC Economic Perspectives ASEAN: K-Shaped Consumption Recovery, The Real (and Nominal) Reasons Behind It" illustrates Indonesia's dual-speed economic growth, evident in differing spending profiles among the public. Furthermore, the K-shaped consumer recovery phenomenon, as observed in the Consumer Confidence Index, highlights disparities between consumers with high and low spending capacities.

BI Consumer Confidence Index



In addition to the economic recovery slowdown, there are factors reshaping customer behavior regarding center meetings. Amidst the 2020-2022 pandemic, the Bank prioritized the safety and health of #bankirpemberdaya and customers, leading to the non-mandatory nature of regular center meetings. This shift has impacted the previously solid customer support and hindered the effectiveness of mentoring.

As 2023 unfolds, BTPN Syariah is reintroducing a group financing program and reactivating centers as meeting hubs. The bank is incentivizing center meetings, aiming for over 90% attendance from the center's customers. This encouragement embodies the Bank's steadfast commitment to empowerment, ensuring that inclusive customers do not face their challenges alone. What was once communicated online during the pandemic can now be addressed through face-to-face meetings at the center.

Typically lasting around 30 minutes, center activities facilitate customers in installment payments and savings through bank officers equipped with the Terra application. Subsequently, these officers provide reinforcement, assistance, and business insights while sharing practical health tips. These routine meetings not only aid in monitoring portfolio quality but also foster a supportive environment where customers can strengthen each other. Additionally, a joint responsibility system operates, enabling customers facing difficulties



in payment to receive help while committing to replenish the funds and honor their obligations. In 2023, BTPN Syariah effectively executed its strategies aimed at serving the inclusive community segment. The Bank's commitment to the precautionary principle ensured the expansion of its customer base while prioritizing safety. Concurrently, enhancements in customer service and business processes were implemented. Moreover, the Bank pursued innovation by exploring new businesses and advanced products, alongside efforts to bolster operational excellence and organizational capabilities.

Beyond providing access to financing and empowerment through #bankirpemberdaya, BTPN Syariah continued its commitment to its customers through various sharing programs. These initiatives include the Inspirational Customer Umrah program, mentoring programs for Inspirational and Successful Customers, the Bersemi (Berkah Seru Silaturahmi) program, and the Bestee program.

1. **Umrah for Inspiring Customer program**
   In 2023, BTPN Syariah embarked on a significant journey by sending 320 inspiring customer on Umrah, accompanied by 60 dedicated employees. The umrah commenced on February 22, 2023, and concluded on March 2, 2023, marking a memorable spiritual experience for all participants.

2. **Tumbuh Bersama Nasabahku (TBNku)**
   Building on the success of last year's mentoring initiatives for Inspirational and Successful Customers, BTPN Syariah consolidated these programs into a unified effort known as the Tumbuh Bersama Nasabahku (Growing Together with My Customer/TBNku) Program. Running from April to December 2023, this comprehensive program aimed to extend assistance to a broader customer base, with nearly 10,000 successful customers and 400 Inspiring customers benefiting from its guidance and support.

3. **BERSEMI Program (Berkah Seru Silaturahmi / Blessings of Fun Friendship)**
   The BERSEMI Program incentivizes timely payment discipline among customers, fostering key empowerment characteristics such as Courage, Discipline, Hard Work, and Mutual Assistance (BDKS).
   During the April 2022-April 2023 period, the BERSEMI program successfully engaged over 235,000 customers with outstanding financing totaling Rp 3.1 trillion. Recognizing its impact, the Bank extended the BERSEMI program into its third phase from April 2023 to March 2024. By December 31, 2023, outstanding customer financing for this phase amounted to Rp 3.3 trillion.

4. **Bestee Program**
   Since its inception in 2021, the Bestee Program has garnered significant interest from thousands of students eager to contribute to empowering inclusive communities. Through partnerships with universities, funding initiatives for customers, #bankirpemberdaya involvement, and support from various public institutions, the Bestee Program has facilitated empowerment efforts across 24 provinces and 827 sub-districts. As of December 31, 2023, more than 1,821 students from 257 universities have actively participated as facilitators, furthering the reach and impact of the program.

5. **Digital Ecosystem**
   In its pursuit of fostering a Sharia-compliant digital ecosystem, the Bank has made significant strides in seamlessly integrating digitalization into the daily operations of both bankers and customers alike. Through the Terra application, Community Officers (COs) extend financial services to include customers, with ongoing trials for installment payments Mitra Tepat by the end of December 2023, over 30,000 Mitra Tepat have become integral to the Bank's sustainability efforts through the Warung Tepat application.

With the evolving functionalities of the application, Mitra Tepat serves not only as an representatives of the Bank for transactions like cash deposits, transfers, and savings withdrawals, but also as a service hub for bill payments, purchasing credit and data packages, as well as PLN payments. These initial strides in digital transformation towards creating an inclusive Sharia digital ecosystem are not only operationally efficient but also cater to the diverse needs of customers and business partners.



Furthermore, the Bank actively promotes broader community involvement in empowering economically disadvantaged customers through the Bestee Tepat application. By partnering with the Ministry of Education, Culture, Research, and Technology in the Independent Campus program and collaborating with various universities, the Bank encourages students to actively support inclusive customers, such as by assisting them in marketing products through digital channels.

As a driving force behind the realization of a Sharia digital ecosystem, the Bank's subsidiary, PT BTPN Syariah Ventura ("BTPN Syariah Ventura"), stands as Indonesia's sole Sharia venture capital firm. Throughout 2023, BTPN Syariah Ventura has been dedicated to fostering synergies with strategic partners to expedite the realization of the Sharia digital ecosystem with precision and efficiency. These partnerships are forged with entities possessing the requisite digital acumen and a shared vision. Moreover, the synergy established must be continuous, sustainable, and yield optimal benefits for both the parent company/PSP and the strategic partner. BTPN Syariah Ventura has invested in startup companies aimed at providing essential daily supplies to rural communities or small towns at tier-3 and tier-4 levels.

financial review

in millions of Rupiah

Description	2023	2022	Increase/Decrease Rp	Increase/Decrease %
Assets				
Cash	497,153	729,843	(232,690)	-31.9
Current Accounts and Placements with Bank Indonesia	763,443	731,427	32,016	4.4
Accrued Income from Placements with Bank Indonesia	-	-	-	-
Current Accounts with Other Banks	7,119	11,337	(4,218)	-37.2
Placement in other bank	238,000	230,500	7,500	3.3
Investments in Marketable Securities	8,571,244	7,615,789	955,455	12.5
Income to be Received from Investment in Securities	75,512	64,941	10,571	16.3
Securities Purchased under Resell Agreements (Reverse Repo)	-	-	-	-
Murabaha Receivables	11,367,662	11,463,672	(96,010)	-0.8
Accrued Income from Murabahah Receivables	164,890	138,773	26,117	15.8
Loss: Allowance for Impairment Losses	(1,213,542)	(768,259)	(445,283)	58.0
Funds of Qardh	353	3,456	(3,103)	-89.8
Musharakah Financing	19,472	59,672	(40,200)	-67.4
Prepayments	48,012	53,141	(5,129)	-9.7
Fixed Assets - Net	376,242	378,767	(2,525)	-0.7
Intangible Assets - Net	210,744	170,612	40,132	23.5
Deferred tax assets	273,592	160,622	112,970	70.3
Other Assets	35,470	117,683	(82,213)	-69.9
Total Assets	21,435,366	21,161,976	273,390	1.3
Liabilities				
Customer Deposit and Temporary Syirkah Funds	12,142,817	12,048,529	94,288	0.8
Tax Payable	50,901	59,293	(8,392)	-14.2
Employee Benefits Liabilities	229,290	185,693	43,597	23.5
Other Liabilities	235,225	460,466	(225,241)	-48.9
Total Liabilities and Temporary Syirkah Funds	12,658,233	12,753,981	(95,748)	-0.7

in millions of Rupiah

Description	2023	2022	Increase/Decrease Rp	Increase/Decrease %
Equity				
Authorized capital	770,370	770,370	-	0.0
Additional Paid-in Capital	846,440	846,440	-	0.0
Other Reserves	5,382	5,302	80	1.5
Retained earning	7,136,434	6,769,100	367,334	5.4
Other equity components	20,916	20,916	-	0.0
Treasury shares	(5,538)	(7,173)	1,635	-22.8
Non-controlling interests	3,129	3,040	89	2.9
Total Equity	8,777,133	8,407,995	369,138	4.4

Despite the slow economic recovery in the ultra-micro segment served by BTPN Syariah, the unwavering efforts of #BankirPemberdaya have ensured the maintenance of the Bank's financial performance throughout 2023. Aligned with the Bank's strategic focus on enhancing the quality of financing, we have selectively provided new financing to customers who exhibit consistent adherence to BDKS behavior (Courage, Discipline, Hard Work, Mutual Assistance), resulting in a targeted financing figure of Rp 11.4 trillion for 2023. Furthermore, the Bank's total assets are projected to reach Rp 21.4 trillion, marking a modest increase of 1.3% from Rp 21.2 trillion in 2022. Additionally, Third Party Funds (DPK) are expected to rise to Rp 12.1 trillion, while maintaining the Bank's total equity above Rp 8.8 trillion. These measures ensure that BTPN Syariah remains categorized within the group of banks with level 2 core capital (KBMI 2).

profit and loss

in millions of Rupiah

Description	2023	2022	Rp	%
Net Margin Income	5,259,749	5,029,350	230,399	4.6
Other Operating Income	60,949	65,646	(4,697)	-7.2
Total Operating Income	5,320,698	5,094,996	225,702	4.4
Provision for Allowance for Impairment Losses on Earning Assets and Other Assets	(1,898,117)	(945,052)	(953,065)	100.8
Operating Expenses	(2,043,512)	(1,869,492)	(174,020)	9.3
Operating Income	1,379,069	2,280,452	(901,383)	-39.5
Profit Before Income Tax	1,379,894	2,282,394	(902,500)	-39.5
Net Profit	1,080,588	1,779,580	(698,992)	-39.3

cash flow

in millions of Rupiah

Description	2023	2022	Rp	%
Net Cash Flow from Operating Activities	1,779,110	2,106,059	(331,092)	-15.6
Net Cash Flow from Investing Activities	(849,851)	(852,640)	6,932	-0.3
Net Cash Flow from Funding Activities	(812,535)	(375,626)	(436,909)	116.3
(Decrease)/Increase in Cash and Cash Equivalent	116,724	877,793	(761,069)	-86.7
Cash and cash equivalents at the beginning of the year	4,143,991	3,266,198	877,793	26.9
Cash and cash equivalents at the end of the year	4,260,715	4,143,991	116,724	2.8



As of December 31, 2023, BTPN Syariah's cash and cash equivalents were recorded at Rp 4.26 trillion, an increase of 2.8% compared to the previous year's figure of Rp 4.14 trillion.

cash flow from operating activities

The amount of net cash obtained from operating activities decreased 15.5% to Rp 1.78 trillion compared to the previous year of Rp 2.11 trillion. This decrease was mainly due to a decrease in BTPN Syariah's net profit of 39%.

cash flows from investing activities

The amount of net cash used for investment activities only decreased slightly by 0.3% from Rp 852.64 billion in 2022 to Rp 849.89 billion in 2023. BTPN Syariah's investment was mainly supported by investment in securities which increased by 12.5% and investment in development. software increased by 23.5% to improve service to customers.

cash flow from funding activities

The amount of net cash used for funding activities increased by 116.3% from Rp 375.63 billion in 2022 to Rp 812.54 billion in 2023. This was due to BTPN Syariah paying back a loan of Rp 100 billion obtained last year, and paying dividends of Rp 681.15 billion.

solvability to pay debt

In 2023, Fitch Ratings Indonesia affirmed PT Bank BTPN Syariah Tbk's National Long-Term Rating at 'AAA(idn)' Stable Outlook. The highest rating from Fitch on the National Rating scale reflects the possibility of the Bank's very low risk of default, relative to other issuers or debt securities in Indonesia. The huge support from BTPN as

The Controlling Shareholder and SMBC as the Final Controlling Shareholder also helps maintain investor and capital market confidence in BTPN Syariah.

liquidity

BTPN Syariah has maintained an exceptional Financing to Third Party Funds Ratio of 93.78%. Additionally, the liquidity coverage ratio and the fulfillment of the Net Stable Funding Ratio stand at 367.1% and 89.1%, respectively, significantly exceeding regulatory requirements. Despite the economic uncertainties prevalent in 2023, BTPN Syariah remains vigilant in preserving ample liquidity amidst potential tightness in the domestic market. This approach ensures the Bank's liquidity resilience to fulfill obligations to third parties, both in normal circumstances and during critical periods, aligning with the predetermined risk appetite.

financing quality

The uneven economic recovery in the ultra-micro segment served by BTPN Syariah remains a significant concern. The Bank meticulously distributes financing to support the inclusive society's growth while safeguarding the quality of financing. Throughout 2023, the Bank served approximately 4.21 million inclusion customers across tier-3 and tier-4 cities, as well as rural areas in 26 provinces. Notably, the non-performing financing ratio (NPF) stood at 2.94%, remaining well below the OJK's set limit of 5%.

In a bid to ensure the Bank's sustainability in fostering an inclusive society in the future, we have established a Reserve for Losses on Impairment of the Value of financial assets relative to Non-Performing Financing (CKPN/NPF) ratio, which currently stands at 362.89%. Additionally, we have successfully maintained the NPF-net ratio at 0.3%. These sustained ratios underscore our growth strategy, which consistently prioritizes the principle of prudence.

capital structure and strategy

As of December 31, 2023, BTPN Syariah's core capital stood at Rp 8.24 trillion, marking an increase from Rp 8.02 trillion in the previous year. Efforts aimed at bolstering the capital structure both organically and inorganically have enabled BTPN Syariah to maintain its position within the Core Capital Bank Group (KBMI) 2, comprising banks with core capital ranging from Rp 6 trillion to Rp 14 trillion. Furthermore, the Bank has sustained its capital adequacy ratio (CAR) at an exemplary level of 51.6%, significantly exceeding the minimum requirement of 9-10%. This healthy capital adequacy ratio not only supports growth strategies but also reinforces supporting infrastructure, including information technology and operations, positioning BTPN Syariah for continued success.

capital

in millions of Rupiah

Description	2023	2022
Capital		
Core Capital	8,235,764	8,019,187
Supplementary Capital	107,043	99,814
Total Capital	8,342,807	8,119,001
Risk-Weighted Assets		
Credit, Operational and Market Risk	16,167,428	15,130,661
Capital Adequacy Risk	51.6%	53.7%

infrastructure

As of December 31, 2023, the BTPN Syariah network includes 1 Head Office, 15 Branch Offices (KC), 41 Functional Operational Offices (KFO), 3 Functional Non-Operational Offices (KFNO), and 14 ATMs.

commitment to capital expenditures

BTPN Syariah has no material ties/commitments related to capital goods investment during 2023.

capital expenditures

In 2023, BTPN Syariah allocated Rp 210.12 billion for investments, representing an increase from Rp 178 billion in the previous year. These investments were directed towards acquiring fixed assets and intangible assets, primarily aimed at system development and implementation, network optimization, and hardware upgrades.

target and realization

Amidst persistently challenging economic conditions, particularly in the ultra-micro segment, banks prioritizing prudence have become increasingly discerning in their financing allocations, particularly as we entered the latter half of 2023. Consequently, the total financing realized for inclusive communities in 2023 is projected to reach Rp 11.4 trillion. These efforts have effectively kept the Non-Performing Financing (NPF) rate at a commendable 2.9%, aligning with our targeted goal and staying below the threshold set by the Financial Services Authority (OJK) of 5%.

On the income statement front, the Bank has recorded an operational income of Rp 5.3 trillion, surpassing the predetermined target. Leveraging this operational income, the Bank has bolstered its reserves twofold compared to the previous year, amounting to Rp 1.9 trillion, thereby achieving a net profit of Rp 1.1 trillion, albeit slightly lower than the set target. Furthermore, the Capital Adequacy Ratio (CAR) has been maintained at a robust level of 51.6%, exceeding the predetermined target and meeting regulatory requirements.

The substantial reserves accrued by the Bank underscore our prudence in navigating the economic challenges of 2023, safeguarding the Bank's sustainability and its steadfast commitment to empowering inclusive customers in the years ahead.

use of funds from public offering proceeds

In 2023 BTPN Syariah did not carry out a Public Offering.

important information about corporate actions (investment, expansion, divestment, mergers & acquisitions, debt or capital restructuring, transactions with conflicts of interest)

BTPN Syariah did not carry out corporate actions (investment, expansion, divestment, mergers and acquisitions, debt or capital restructuring, transactions with conflicts of interest) in 2023.

regulatory changes with significant impact on BTPN Syariah

As of December 31, 2023, there were no regulatory changes that had a significant impact on BTPN Syariah's financial condition.



changes in accounting policies

The accounting standards which are effective on January 1, 2023 and are relevant to these consolidated financial statements, do not have a significant impact on changes to the Bank's and Subsidiaries' accounting policies and the amounts reported in the current or previous year. Details of the accounting policy overview are outlined in note 2F of the 2023 BTPN Syariah Financial Report.

business prospects for 2024

The pace of global economic recovery post-Covid-19 pandemic is anticipated to remain sluggish and uneven throughout 2024, primarily driven by the lingering effects of prolonged inflationary pressures. Additionally, the persistent geopolitical crises will further contribute to global economic uncertainty. In Indonesia, the trajectory of economic growth in 2024 will hinge on several key factors, including the resurgence of investments, heightened levels of public consumption, and government expenditure. The smooth execution of the 2024 General Election, followed by the inauguration of the new Government, will play a pivotal role in shaping the economic trajectory for the upcoming year. The government's forecast for economic growth ranges from 5% to 5.2% year-on-year (yoy). Inflation is expected to be contained, with a projected decline to 2.8%, aligning with Bank Indonesia's inflation target corridor of 3% ± 1%. The anticipated increase in interest rates corresponds with the Federal Reserve's planned rate hikes.

Financial service providers catering to the inclusive community segment in slow-adopter (tier-3) and rigid watcher (tier-4) cities or districts are anticipated to encounter notable challenges. The decline in the number of fintech companies, from 161 in 2019 to 101 in 2023, will reshape the landscape of financial service providers in the ultra-micro segment. Given these challenging conditions, a continued decrease in the number of fintech companies is projected. Moreover, other financial service providers are expected to adjust their business scales to smaller ones, withdraw from Java, or strive for stabilization.

In light of these challenges, the Bank identifies two key factors conducive to business growth. Firstly, the Bank will persist in enhancing the quality of financing by integrating various strategies and activities at the regional level. This entails monitoring portfolio quality issues in each region, enhancing quality, maintaining field team capabilities, and adapting business processes to address problem areas. The Bank's Quality Assurance team serves as an educational and monitoring partner for the MMS team, with efforts to enhance financing quality tailored to expected achievement benchmarks.

Secondly, the Bank is focusing on enhancing its mobile banking services, particularly Itu Mobile and internet banking. Functional and aesthetic enhancements to Itu Mobile aim to enhance user experience (UI-UX), such as incorporating a biller option to facilitate transactions with third parties, including purchasing electricity tokens, and integrating Islamic features like zakat payments and Sharia financial information. From the Bank's funding business perspective, new initiatives will be launched to bolster the growth of individual customers, enhance retention rates, and increase the composition of Current Account Savings Account (CASA) deposits. These measures underscore the Bank's commitment to continually enhance customer service and ensure optimal competitiveness in the market.



parent company support

The synergy between BTPN Syariah and its parent company, BTPN as the Main Entity, is encapsulated within the Key Strategic Initiatives aimed at creating a digital ecosystem for inclusive finance within the segments served by BTPN Syariah. In this context, the presence of PT BTPN Syariah Ventura as a subsidiary of BTPN Syariah plays a crucial role in ensuring business continuity. This synergy is continuously refined to uphold BTPN Syariah's adherence to Sharia principles in subsidiary operations, implementing robust risk management oversight, including monitoring the adoption of sound corporate governance (GCG) principles, prudent capital participation, offering high-quality Sharia-compliant products and services, and supervising members of the Board of Directors and Bank Management serving in subsidiary companies.

Accountability for achieving Banking Synergy is documented in various reports in compliance with regulatory requirements, including Consolidated Financial Statements, Bank Business Plan Realization Report, Banking Synergy Report, Bank Annual Report, and Bank Sustainability Report. Oversight of Banking Synergy is directly conducted by the Governance Committee established by BTPN as the Main Entity in accordance with regulatory guidelines. As of December 31, 2023, BTPN Syariah has established ten cooperation agreements related to banking synergies.

Synergy and innovation will continue to be pivotal for the Bank's steadfast commitment to **faithfully empowering** its customers, addressing challenges, and seizing opportunities in 2024.



Business REVIEW

During challenging economic circumstances, the bank remains faithfully empowering inclusive customers, often achieve positive and sustainable outcomes for its funding customers. This commitment to customer empowerment aligns with a focus on business development that supports the aspiration to establish a sharia-compliant digital ecosystem aimed at fostering inclusivity within society.

financing

In accordance with the vision and mission of BTPN Syariah to serve inclusive communities and transform the lives of millions of Indonesians, the bank develops financing products and services for productive underprivileged mothers. In addition to providing access to business capital, the bank also empowers customers so that their skills in managing businesses can improve over time. These products and services are group-based, with banking transactions and customer mentoring activities taking place in centers (at the home of one of the customers in a particular area). This gathering habit is actually an old tradition that is a key activity but was interrupted during the Covid-19 pandemic and needed to be reactivated.

During the pandemic, BTPN Syariah prioritized the safety and health of customers and employees, thus no meeting activities were held at the centers. This policy also complied with government regulations. Entering 2023, activities at the centers have resumed in full, following the government's decision to lift the implementation of community activity restrictions (PPKM) across Indonesia on December 30, 2022. Furthermore, in June 2023, the government issued Presidential Decree No. 17 of 2023 concerning the Determination of the End of the Covid-19 Pandemic Status in Indonesia.

With the reopening of the centers, customers and community officers (COs) can interact directly again. COs resume providing mentoring while also receiving installment payments. Customers can also meet their friends in a positive and supportive atmosphere. However, this behavior change requires time and adaptation, both from the COs and customers. Several efforts have been made to revitalize the centers, such as through various incentives. Nevertheless, activities at the centers are key activities that allow COs to provide reinforcement and mentoring to foster 4 effective customer behaviors, namely, daring to try, discipline, hard work, and mutual assistance (BDKS). They will also be more enthusiastic to see their friends at the center achieve their dreams one by one.

In addition to the time-consuming behavior adjustments, the efforts of underprivileged customers also require more time to recover. This is in line with the slow economic recovery recorded in the lower-middle economic group. Nevertheless, the bank remains committed to moving forward together with inclusive customers to survive and rise again. The bank continues to innovate by developing technology for the benefit of the community through the development of a digital Sharia ecosystem for inclusive communities. This ecosystem not only provides benefits and added value to customers but also to COs who play a frontline role for the bank in the field to continually improve efficiency and service quality to inclusive customers.

In response to the challenging situation in 2023, the bank's strategy relies on a cautious approach, with a focus on the growth of financing distribution in areas that recover economically more quickly. As a form of risk management implementation, the bank also continues to strengthen provisions and be more selective in providing restructuring and write-offs..

financing

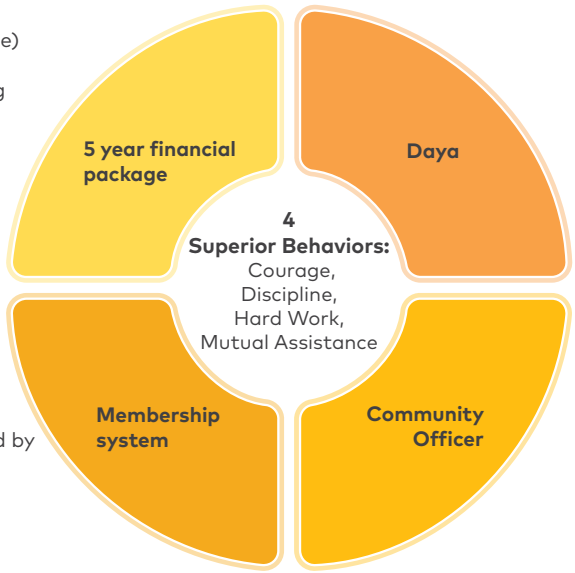
5-year financial package

Financial solution in one package:
- Working Capital
- Free Life Insurance
- Saving (free monthly fee)

Future Benefits
- Entitlement for working increase in each cycle
- After the third year, entitled for house renovation and education financing

daya

Capacity building trainings/ workshops in the topics of health, entrepreneurial skills and environment



membership system

- Group Member selected by customers
- Routine meeting
- Mandatory saving
- Shared liabilities

community officer

- Well-trained #bankirpemberdaya who become the role models of:
  - Honesty
  - Courtesy
  - Dicipline
- Facilitator of Daya Program

2023 achievements

Despite the lifting of the Covid-19 pandemic status in Indonesia in June 2023, external conditions are still not fully supportive for enhancing the quality of the Bank's portfolio post-pandemic, particularly in most regions in Java. In order to improve financing quality and reduce risks, the Bank is focusing on improving portfolio quality while selectively expanding financing services.

Internally, during the pandemic, there has been a significant impact on how teams operate in the field due to shifting business models. One of the main challenges faced during this time was high turnover rates, which is being addressed by revamping the business model for COs so they can better serve customers. On the customer side, there is also a need for them to be more active and engaged. To achieve this, the Bank remains committed to empowering customers through mentoring and training involving multiple parties. The Bank's major investment in this area is the Bestee Tepat Empowerment Platform.

The Bestee Tepat Empowerment Platform is part of the Bank's participation in the Independent Campus program with the Ministry of Education, Culture, Research and Technology (Kemenbud Ristek) through tertiary institutions' Certified Independent Study and Internship Program (MSIB). Bestee has successfully attracted hundreds of students who are involved in empowering inclusive communities. Through this program, students have the opportunity to provide one-on-one assistance to customers, helping their businesses grow and inspiring their families to live better lives. This also helps build a sustainable relationship between customers and the Bank.

Despite these external and internal challenges, the Bank's performance in 2023 shows adjustments in ultra-micro financing growth. However, the Bank recognizes the importance of stability and discipline in business processes as a foundation for healthy growth in the future. As of December 31st, 2023, customer discipline levels have increased, showing their trust and loyalty towards BTPN Syariah as it continues to empower and improve the lives of millions of inclusive communities.



digital ecosystem

Through continuous business strategy and planning, the Bank continues to support the development of digital ecosystem stages for customers and #bankirpemberdaya. This year, the Bank continues to enhance the Terra application to become an integrated application that facilitates COs in serving inclusive customers, while also improving control and productivity.

The Bank also develops Mitra Tepat to actively engage customers in conducting banking transactions digitally. Features in the Mitra Tepat application are continuously improved, enabling it to provide savings services, installment payments, bill payments (PPOB), and digital purchases.

In line with the development of the digital ecosystem, the Bank is also preparing digital-based products and services that can be tailored to customer needs. However, the Bank realizes that not all Mitra Tepat have equal digital literacy. In response to this, the Bank is more selective in choosing Mitra Tepat. The Bank also reviews and adjusts Mitra Tepat who are truly ready to conduct transactions digitally. With this approach, the Bank can provide more inclusive, effective, and technology-based products and services that align with the conditions of inclusive customers.

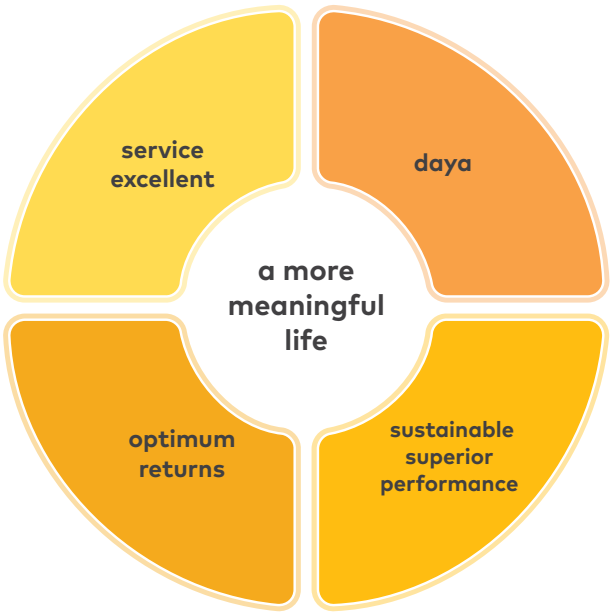
2024 plans

The Bank's main focus remains on serving the economically disadvantaged sector, enhancing operational processes, and enhancing the quality of its portfolio and services to meet the demands of an inclusive sharia digital ecosystem. The DAYA program, aimed at empowering customers, will continue to be a priority for the Bank, along with the Bestee program that strives for sustainable growth and added value in business development tailored to customer needs.

While targeting financing growth in the inclusion segment, the Bank is also committed to creating products and services that cater to this market. Our business team will work diligently to achieve our 2024 targets by increasing disbursement quality, expanding into new regions, acquiring new customers, and enhancing overall service quality.

funding

BTPN Syariah's investment options not only offer attractive returns, but also guarantee that customer funds will be directed towards those in need of support to achieve their dreams of a better life. By utilizing different funding products from the bank, communities can work together to empower individuals and promote prosperity for all.





BTPN Syariah always prioritizes providing funding services and products with competitive profit sharing while focusing on customer comfort, security, and satisfaction. Our selection of savings and deposit products adheres to Sharia principles, including Accu Savings, Tepat Platinum Savings, Tepat Deposits, Tepat Savings Plans, Tepat Current Accounts, and Hajj Pilgrim Savings Accounts. For our ultra-micro segment, we offer savings packages with financing options for TUR customers, as well as Basic Saving Account (BSA) and Regular Saving Account (RSA) products through our Mitra Tepat service.

For convenient transactions anytime and anywhere, we also offer mobile banking and internet banking services. Additionally, automated teller machines (ATMs) have been installed at branch locations to increase accessibility for funding. By utilizing these products and services, BTPN Syariah customers can contribute to a loyal business model that supports millions of productive inclusion customers in Indonesia.

2023 achievements

Business still needed time to pick up speed considering the slow economic recovery in the ultra-micro segment, which comprises the bank's customers. The use of funds must also be adjusted according to the Financing to Deposit Ratio (FDR) and Cost of Fund (COF) references, which are aimed at optimizing profit-sharing costs and maximizing company profits in challenging situations. Additionally, the plethora of investment options outside of banking that offered higher returns poses a considerable challenge in convincing customers to channel funds through the bank's products.

Several initiatives were undertaken by the bank in 2023 to obtain savings and deposit funds that could support the Sharia financing program with an FDR in the range of 96%. The bank endeavors to build a stable funding portfolio with relevant COF by optimizing the Tepat Mobile mobile banking platform and ensuring that potential customers understand the unique value of BTPN Syariah's funding, which is distributed to empower inclusive communities and "doing good."
For funding customers, the bank strives to enhance transaction convenience at branch offices, including relocating branches with a new branch design concept in Bandung, Pondok Indah Jakarta, and Yogyakarta. In these new branch offices, funding customers can see the works of financing customers, making it easier for them to understand BTPN Syariah's efforts to use pooled funds as a tool for empowering inclusive communities.

The uniform of #bankirpemberdaya serving funding customers has also been updated to strengthen the bank's image of wholeheartedly empowering inclusive communities. The bank also added ATMs to five branch offices in Padang, Banjarmasin, Yogyakarta, Aceh, and Lampung. The bank also continues to deepen customer research to understand their personalities and aspirations so that the bank can provide products and services with the right benefits.

In 2023, the bank introduced a new product called "on-call deposits" to optimize the potential for short-term fund placements. As the name suggests, on-call deposits are deposit savings that can be withdrawn at any time as agreed between the customer and the bank. Since its launch in October, this new product has attracted considerable interest from customers, as evidenced by the achievement of on-call deposit volumes exceeding Rp600 billion at the end of 2023.

The bank also developed the MB-EKYC feature, allowing customers to undergo electronic verification processes through facial scanning. This innovation is expected to support funding business performance through mass acquisition and self-account opening.

The competent performance of #bankirpemberdaya in executing all of these initiatives, combined with the bank's good reputation, has yielded pleasing results. The number of funding customers increased by 22% compared to the previous year, reaching more than 27,000 customers. The bank also successfully met funding needs with an FDR ratio of 94-95% and increased the CASA composition to 25%. Considering the bank's primary focus on serving the productive underprivileged segment, the bank is currently not targeting itself as a transactional bank. Moving forward, the bank will maintain the CASA ratio in the range of 21%-26% and continue to strive to increase this target.



2024 plans

The bank plans to implement various innovations in order to attract more customers and increase the proportion of current account savings account (CASA) towards term deposits (TD). Mobile banking (Tepat Mobile) and internet banking will both be upgraded in terms of functionality and appearance. This includes adding more billers and introducing Islamic features such as zakat payments and sharia information. Additionally, the bank is promoting Tepat Mobile as a means for savings to empower inclusive communities. To further incentivize customers, the bank will introduce a variety of prizes through a new savings program based on mudharabah contracts.

In order to expand its services, the bank will apply for a permit as an LKS-PWU (Sharia Financial Institution-Cash Waqf Recipient), develop a CWLD (Cash Waqf Linked Deposit) product, and conduct limited implementation runs with this product. The bank also plans to reach out to formal and informal Islamic communities to explore opportunities for selling payroll and virtual accounts with limited offers aimed at corporate customers. Furthermore, the bank is considering becoming a seller of sukuk and bond products through conducting studies and evaluations.

BTPN Syariah funding products

1. **tepat syariah savings**
   A saving product with wadiah yad dhamanah contract for Tepat Sharia Financing customers or non-financing customers. This product was created to support financial inclusivity, whereby customers can have the flexibility to conduct transactions to pay their bills, buy credit for their phones, transfer funds, as well as make cash deposits and withdrawals with BTPN Syariah Mitra Tepat. Currently, this service is equipped with a service feature to help customers to pay for their daily needs, and it is expected that this will help make their lives easier and improve the welfare of their families and communities.
2. **tepat savings**
   It can be opened without a minimum initial deposit based on wadiah yad dhamanah contract. Customers can easily do banking transactions in all Branches of the Bank with a free monthly administration fee.
3. **tepat tabungan platinum**
   Saving accounts for individual customers (Tepat Platinum Savings) and corporate customers (Tepat Business Platinum Savings), which are managed based on a profit-sharing-agreement (mudharabah mutlaqah contract) with unlimited cash withdrawal facility and free monthly administration fee (terms and conditions applies) for optimum return.
4. **tepat term savings**
   A saving plan product to realize future dreams, offering various options of monthly installment and time period (wadiah yad dhamanah contract)
5. **hajj pilgrims' savings account**
   Saving product for customers who plan to do Hajj Pilgrimage in the Holy Land. Using Wadiah Yad Dhamanah contract, this secured and guaranteed product is equipped with an online connection with SISKOHAT in the Ministry of Religious Affairs of the Republic of Indonesia.
6. **tepat deposit**
   Time deposit based on profit sharing agreement (mudharabah mutiaqah contract) between BTPN Syariah (mudharib) with customers as fund owners (shahibul maal) with various maturities from 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and 24 months, in Rupiah Curency, and for on call deposito with maturity from 1-28 days.
7. **tepat giro**
   Fund placement product using *wadiah yad dhamanah* contract, providing flexibility for customers to conduct transactions using Cheque or Transfer Form.

business development

The commitment to faithfully empowering customers forms the foundation for BTPN Syariah's business development, as it strives to realize a Sharia-compliant digital ecosystem.

2023 achievements

The Business Development department plays a crucial role in the Bank's effort to improve the quality of financing. One of their main focuses is on digitalization, which aims to enhance customer service and streamline business processes. The team is dedicated to developing a digital ecosystem that benefits both internal operations and customers, with a focus on flexibility, efficiency, and utilizing the latest appropriate technology. All products are designed with the needs of potential customers and #bankirpemberdaya in mind.

Despite facing challenges in 2023, the Business Development team remains committed to utilizing the latest technology for convenience and continuously launching innovations. Communication with stakeholders, including regulators, is also being improved to ensure compliance with regulations in the development of digitalization. These efforts are all geared towards supporting the sharia digital ecosystem.



digital ecosystem

The Bank's development of the digital ecosystem unfolds in several stages, beginning with the enhancement of an internal operational support platform and progressing to the development of customer-facing platforms. The first stage focuses on strengthening the Terra application used by Community Officers (CO) in their daily interactions with inclusion customers. Enhancements to the Terra application encompass improvements in the acquisition process, central activities, and cash management processes.

In the second stage, the Bank introduces the Warung Tepat application utilized by Mitra Tepat as an extension of the Bank's services at customer locations. This application facilitates Laku Pandai activity support, streamlining customer service processes. The Warung Tepat application is also equipped with various biller payment features, such as purchasing credit and electricity, providing an additional source of income for Mitra Tepat.

The third stage involves collaborating with third parties to support ecosystem development. This collaboration aims to provide solutions for Mitra Tepat to purchase necessary goods for shop supplies, enhancing convenience and efficiency in merchandise procurement.

In the fourth stage, the Bank develops an application to facilitate individual customers' access to the Tepat Individual Community Sharia Financing product, offering greater flexibility and ease of customer financing in line with Sharia principles. The SiTepat application enables faster service and convenient access to financing for customers. In 2023, this application received regulatory approval, paving the way for further expansion of its use in 2024.

Additionally, for funding customers, continuous technological advancements are being made to enhance customer experience and support business strategies in serving customers. Mobile banking services are continually evolving, with the introduction of features such as e-KYC to streamline customer acquisition independently. These developments are expected to increase the usage of financial products and services among customers, fostering a more seamless and efficient banking experience.

2024 plans

Facing challenges in the coming year, the Bank will continue to strengthen business processes by improving services to customers to support the Bank's strategy to focus on business stability, implementing prudential principles and business strategies in accordance with the Bank's 4 pillar initiatives.

In line with the 1st pillar strategy, the Bank will strengthen existing business processes by improving portfolio quality and improving customer service. To support better financing in 2024, the Bank will continue to improve the Terra application in terms of increasing control and productivity. Meanwhile, to support the funding strategy, the Bank will continue to improve its mobile banking, Tepat Mobile Banking, to improve service quality. Among other things, by adding the QRIS feature as a digital payment instrument, improving the experience of using the application to make it more intuitive for customers, and completing the biller payment list to accommodate all types of customer transactions.

The Bank will also explore new business opportunities and advanced products in line with the 2nd pillar strategy. The SiTepat application will be developed so that it not only functions as a financing channel but also provides various service options to individual financing customers in the form of transaction features such as PPOB and transfers. The application will also be equipped with features resulting from collaboration with third parties, such as sharia paylater features and cash deposits and withdrawals at outlets. Apart from providing convenience for customers, these improvements also increase customer engagement with the Bank.

As we continue our exploration into business development, we remain focused on the obstacles and tactics that the Bank will encounter in the upcoming year. All advancements made will align with our strategies to enhance financing quality, delve into new ventures, and maximize CASA growth for funding purposes.



social impact

The Bank uses a gauge to assess the well-being of customers in the inclusion sector, ensuring positive and sustainable social impacts.

The Poverty Probability Index (PPI) is an internationally recognized tool used by organizations and businesses with a commitment to serving underprivileged communities. This reliable measurement was developed by Innovation for Poverty Action (IPA) and tailored to fit each country's specific context. In Indonesia, PPI draws data from the National Socio-Economic Survey / SUSENAS (www.povertyindex.org/country/Indonesia) and is deemed suitable by the Bank for measuring welfare levels of moderate and productive underprivileged customers. The credibility of PPI lies in its use of recent Susenas data and involvement of reputable institutions in creating welfare scorecards, particularly for microfinance institutions. Ultimately, these measurements provide more accurate insights into the conditions faced by individuals and aid the Bank in making informed decisions.

By 2023, the Bank has implemented more precise methods for measuring customer welfare, including the adoption of basic digital access for customers. As part of this innovation, the Bank has updated its database and added new indicators to gain deeper insights into customer well-being. The process of measuring welfare begins with the customer acquisition stage, where a survey is conducted to gather information on the condition of the customer's household, consumer habits, ownership, and decision-makers within the household.

Based on the results of the PPI survey of customers who have joined in the last five years, it is noted that the number of families with adequate housing has increased to 94.6%, adequate toilets to 85.3%, and the number of families with children attending school continues to increase to 92.5%.

Aside from using a scorecard to measure welfare, BTPN Syariah also collaborates with the Demographic Institute at the University of Indonesia to assess the social impact of their financing services. The Bank continuously strives to improve and update their welfare measurements, whether it be through changes in methodology, database updates, or variables used as indicators of welfare.

2024 plans

Next year, the Bank's main objective will be to track changes in customer well-being using the most up-to-date measurement tools available. This will involve conducting surveys during the customer acquisition process, but with newer databases and additional welfare indicators that better reflect current societal conditions. The Bank will also enhance and update the scorecard used for more precise and reliable insights into the well-being of BTPNS customers and potential customers.



I never imagined I could fulfill my dream of going to Makkah, thanks to BTPN Syariah. The Bank's exceptional loyalty has been evident to me since I became a customer for the first time. Applying for financing to kickstart my business felt seamless. The Community Officers always serve with a warm smile and wholehearted attitude, even offering to be partners in brainstorming business solutions. The team at BTPN Syariah has also enabled me to embody the exemplary behavior taught, particularly the BDKS practice (Courage, Discipline, Hard Work, Mutual Assistance).

Ms Sawiyah
Financing Customer



By saving funds in BTPN Syariah, I actively contribute to empowering inclusive women in remote areas of Indonesia. I'm confident that the funds I deposit are fully channeled to empower members of the inclusive community. Moreover, as a funding customer, I appreciate the increasing ease of making transactions through the mobile banking and internet banking applications. These platforms continually improve their features to ensure that transactions are secure, convenient, and effortless, available at any time.

FL Harto Subono PR
Funding Customer



Operational REVIEW

The spirit of the Bank is rooted in faithfully empowering its customers, as demonstrated by the dedication of its #bankirpemberdaya who are committed to serving inclusive communities. With a focus on operational efficiency, advancements in information technology, and effective risk management, the Bank consistently maintains its performance.

human capital

Employee turnover is a persistent challenge for every company, and BTPN Syariah is no exception. Within the BTPN Syariah community officer (CO) team, who work directly in the field, turnover stands out as a primary concern. Unlike the conventional image of bank employees confined to desks, COs are tasked with serving inclusion customers in tier-3 and tier-4 cities as well as rural areas, facing high mobility compounded by weather challenges and limited infrastructure. The lifting of the national pandemic status by the Government on June 21, 2023, resulted in increased job options, contributing to a notable turnover among COs, who are pivotal in serving productive underprivileged customers.

In response to this challenge, the Bank has initiated several measures to bolster CO effectiveness and maintain their commitment to **faithfully empowering** inclusive communities. The Human Capital (HC) team is dedicated to swiftly addressing CO needs, enhancing employee engagement, and nurturing high-performing and high-potential talent. Aligned with the Board of Directors' directives, the HC team promptly enhanced the resourcing process to boost productivity through various strategies. Firstly, relocating the CO Resourcing function to the Operations Directorate strengthens synergy with Corporate Services and Operations teams across all provinces where the Bank operates. Secondly, the Bank provides intensive support for the Resourcing team. Thirdly, internal resourcing processes, from sourcing to selection, have been improved with the aid of technology.

Refining the quality of the CO team begins with the recruitment process through the BIJAK (Bimbing Jaga Keluarga) onboarding program, where newly joined COs at Wisma receive guidance from their supervisors (Business Managers) or senior COs during their first 21 days of work. During these initial 21 days, a series of mentoring programs are organized, ranging from observing work methods, trying tasks with guidance, to eventually carrying them out independently. This program aims to foster a family-like atmosphere at Wisma, where new members are warmly welcomed and properly guided in their new environment. Additionally, the bank conducts the Nostalgia Tepat training, which serves as a refresher on BTPN Syariah's processes and business models, showcasing its continuous success in assisting productive underprivileged customers in realizing their dreams one by one.

Furthermore, the Bank prioritizes managing the Generation Z (Gen-Z) cohort, comprising the majority of COs. Recognizing Gen-Z's desire for empowerment and recognition, the Bank offers facilities and sponsorship support for Gen-Z to pursue activities aligned with their interests and aspirations. Beyond empowering COs' potential, this approach fosters a stronger sense of attachment to the work environment.



digital ecosystem

In line with BTPN Syariah's efforts to realize the aspiration of a Shariah digital ecosystem for inclusive communities, the bank requires #bankirpemberdaya who possess digital competencies as well as a social conscience at every level, whether they are field workers (CO) or office employees. The competencies of COs are enhanced through the Tumbuh Tepat Penuh Manfaat career path, which provides gradual and structured training and capacity development. Meanwhile, for office employees, the bank recruits and develops their digital skills to strengthen BTPN Syariah's capabilities in building and creating technology to fulfill good intentions. The HC team also strives to build processes and work culture that support the creation of an agile mindset and new way of working.

Addressing the demands of the digital ecosystem, the HC team has implemented several programs throughout 2023. To cater to the needs of programmers, the Bank continues the SHIFTED (Sharia Full-Stack Engineer Development) program, aimed at enhancing and refining programmers' skills in a Sharia-compliant environment. In 2023, the Bank conducted in-class and on-the-job training for 10 junior programmers belonging to batch 4.

Furthermore, the Bank initiated a Management Trainee program called SHINE (Sharia Digital Ecosystem Apprentice) to nurture and cultivate future leaders early on, equipped with a robust understanding, capability, and purpose to develop the ultra-micro segment within BTPN Syariah's unique business model. As of December 31, 2023, SHINE has recruited six talented individuals from premier universities, following a rigorous selection process. Currently, they are undergoing an On-the-Job Training (OJT) program with rotational assignments across the Financing, Funding, and Operations Directorate.

Another initiative, the People Talent Squad, has intensified through sharing and dialogue sessions within circles or study groups known as Communities of Practices (CoP).

These activities aim to bolster the agile mindset and practices at BTPN Syariah. Some study groups focus on technical skills material, such as for Developers and Product Owners. Regular sharing sessions with presenters from both internal and external sources are held to stay abreast of developments in technology and agile practices. To ensure the team remains well-informed and aligned with BTPN Syariah's digital development direction, town halls and dialogues with management are regularly conducted. Additionally, regular Agile Health Checks, comprising surveys of employees to gather feedback and suggestions for future improvements, are undertaken.

achievements 2023

The Bank's endeavors to enhance the caliber of #empoweredbankers are complemented by a variety of innovative strategies tailored for the Z-generation, who constitute a significant portion of the workforce at BTPN Syariah. In addressing human resources challenges, the Bank has successfully implemented several programs.

To mitigate the turnover rate among COs, the Bank has amplified the efficacy of the BIJAK Onboarding program (Family Care Guidance) to streamline the process of introducing and integrating new employees. Additionally, a Stay Rate Incentive will be introduced for employees at Wisma to incentivize their retention and contribution to the company. In pursuit of expedited CO fulfillment, we are enhancing Resourcing productivity and elevating candidate quality through the referral program KAGUM (Kenal Ajak Gabung Uang Melimpah). Furthermore, the role of line managers is being reinforced through a series of leadership exercises aimed at enhancing their ability to manage team members effectively.

Simultaneously, to retain and cultivate the company's top talent, we have instituted a Leadership capability development program known as LEAP (Leaders with Purpose), scheduled to be conducted in two batches by the end of 2023.



Among our many leadership programs are those designed for first line managers, department heads, senior leaders, distribution heads, and growth mindset training. These programs have proven to be effective in enhancing the management and development skills of our leaders.

We also launched the Bunda Pintar program, which specifically caters to the needs of female employees in their prime years. This program has strengthened the position of women within the company and provided them with necessary support.

Employee engagement is a top priority for us and we have various programs in place to achieve this. Our Bank has created an Employee Engagement Playbook, allowing each division to design their own engagement initiatives. We provide training across all departments and promote open communication channels between superiors and subordinates, both online and offline.

As of December 31, 2023, these efforts have yielded positive results. While turnover rates remain a challenge, our BIJAK Onboarding program has successfully increased the retention rate of COs at Wisma, making it easier to assist and develop their capacities. Moreover, our talent management program has been successful in identifying and nurturing top talent within the company. Our focus on developing leadership skills, increasing employee engagement, implementing management trainee programs, and digitizing HR services has started to show promising results.

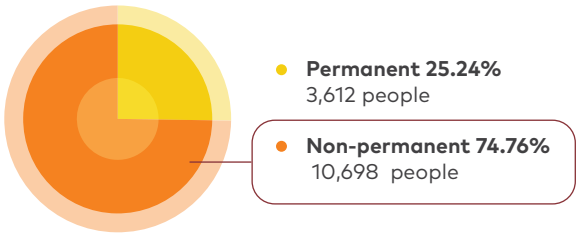
2024 plans

In 2024, BTPN Syariah will continue the ongoing development and strengthening processes while launching several new initiatives to address current challenges and issues. These programs will undergo further refinement to enhance their effectiveness over the next year, aiming for a more significant impact on the Bank and its operations.

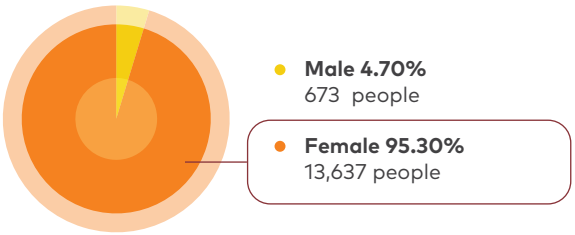
The focus will also be on managing Generation Z (Gen-Z) employees, who constitute the majority of the existing workforce. The Generation Z development strategy will be implemented through several key initiatives:

1. BM Excellaration Program
   This program for grooming the next generation of Business Managers will feature an accelerated design, inclusive recruitment programs, and development academies.
2. Sharia My Way
   Aimed at enhancing employees' understanding and practice of Sharia principles.
3. Kakak Curhat
   A capability development program targeting Senior COs and BMs to equip them with counseling skills for managing COs' mental health in the field.
4. CO Fest
   This program will provide a platform for recognition and empowerment for CO Gen-Z employees based on their interests and aspirations, thereby fostering greater engagement among #bankirpemberdaya in the field.
5. Movement to Manage a Generation
   A training program developed and implemented to help employees recognize and effectively handle generational differences, promoting positive interactions between different age groups. This focuses on developing specific skills necessary for managing and collaborating with individuals from varying generations.

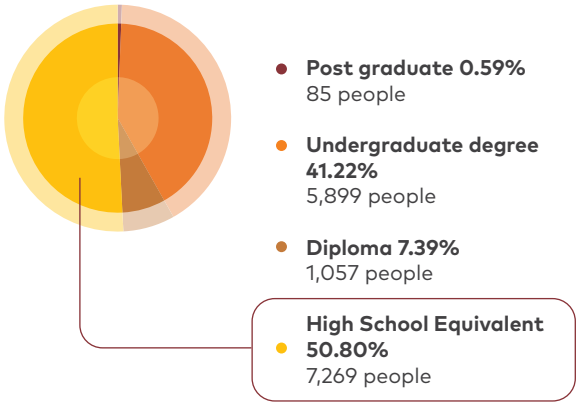
Based on Status



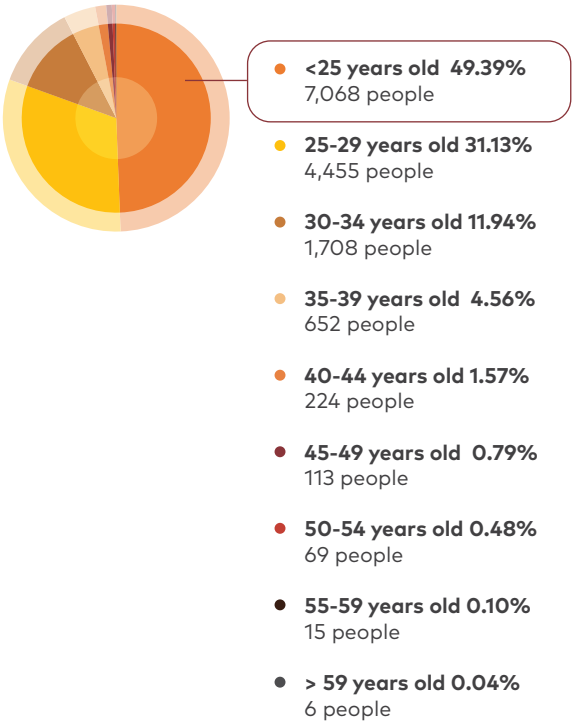
Based on Gender



Based on Education Level



Based on Age



operational

In alignment with the steadfast commitment to **faithfully empowering**, the Bank persistently strengthens its capacity and updates operations to enhance the effectiveness and efficiency of every work process. This endeavor aims to bolster the Bank's competitiveness, thereby supporting the success of its funding, financing, and agency businesses.

Overall, the Bank's operational challenges in 2023 revolved around enhancing operational efficiency, considering that economic conditions had not fully recovered to pre-pandemic levels. Concurrently, the Bank endeavors to elevate service quality for financing customers, including reinforcing control over customer transactions and reporting at the Head Office. Especially for ultra-micro segment customers, the Bank strives to provide convenience and flexibility in services.

To address these challenges, the Bank embarked on various initiatives aligned with BTPN Syariah's Key Strategic Initiatives (KSI). The primary focus of the Bank's operational functions in 2023 was on continuously improving operational services and processes in terms of quality and control. Leveraging technology and implementing automation through application systems or Robotic Process Automation (RPA) mechanisms across operational activities is expected to enhance efficiency. Moreover, operational and control mechanisms are continually refined and developed for MMS transactions, as well as transactions at KFO and branch offices.



The operational team remains adaptable, adjusting processes and systems to support the gradual digitization of banking services in Mobile Banking and Internet Banking products/ services. For ultra-micro segment customers, the Bank seeks to strengthen and enhance service-supporting infrastructure through strategic partnerships. Validation, quality assurance, and control processes in managing Bank customer data have been enhanced, including validating new customer data based on Population and Civil Registry Service (Dukcapil) data. Additionally, the Bank endeavors to improve system efficiency and management mechanisms for addressing internal and external customer needs and complaints.

In terms of control, the Bank refines risk-based audit methods to enhance the quality of internal control. The inspection mechanism is continually improved and made more effective, incorporating technology and data analysis to identify anomalies.

2023 achievements

Throughout 2023, the Bank made significant strides in enhancing operational efficiency and customer service. The successful implementation of Robotic Process Automation (RPA) in operational and reporting services at the head office resulted in accelerated processes and ensured accuracy.

Notably, mobile banking and internet banking services underwent substantial improvements, including the development of the e-KYC/validation automation feature for new customers. This feature enables customers to independently open an account using a device, eliminating the need to visit a bank office. It is anticipated that the introduction of such features, compliant with security standards and regulatory requirements, will stimulate an increase in the number of funding customers.

Additionally, for ultra-micro segment customers, the Bank diligently enhanced the service support application system through Mitra Tepat. Evaluations and studies were conducted to ensure the effectiveness of its implementation for ultra-micro customers, making the Bank's services truly flexible and easily accessible to them. Furthermore, tailored assistance was provided to enhance customers' digital literacy according to their specific needs.

2024 strategies

Facing an economic landscape still fraught with uncertainty in 2024, the Bank is poised to enhance operational processes' efficiency in terms of both quality and control. Operational efficiency will be pursued through two main strategies. Firstly, the Bank will persist in developing application-based technology and implementing automation, including RPA mechanisms, across all business activities. Secondly, the Bank will optimize resource utilization through synergy with the Parent Bank or other internal initiatives.

Aligned with this overarching strategy, the Bank has devised a series of initiatives and programs slated for implementation in 2024, outlined as follows:

1. Continuously improving and strengthening processes and operational automation of services for productive underprivileged customers, operational activities at KFO/KC, and Head Office. This entails reducing manual processes and transitioning from physical/ paper documentation to electronic media for transaction and operational activity media.
2. Automating processes in internal Bank/ corporate services activities, encompassing asset management, procurement of goods and services, and resourcing.
3. Continuing efforts to enhance the validation process, focusing on improving quality and control in managing customer data.
4. Synergizing the utilization of the office network with the Parent Bank to optimize operational efficiency, especially at KFOs, alongside enhancing the effectiveness of automation across all Bank operational activities.
5. Strengthening infrastructure and improving operational mechanisms for transaction service activities for customers in the ultra-micro segment in rural areas. This ensures the continuity of operational processes and addresses system issues if they arise.



A robust industrial relations framework, fostering a harmonious work environment, and consistently enhancing capacity, #bankirpemberdaya emerge as adept problem solvers in every demanding scenario. This dependable human resources prowess will fortify the Bank's commitment to empowering the ultra-micro segment. Throughout 2023, the HC team endeavors to orchestrate self-development programs aimed at bolstering the capacity of #bankirpemberdaya to effectively serve inclusive communities amidst challenging conditions.

Isma Nurlaela
Learning Support Officer



information technology

As a bank that values human interaction, technological advancements play a crucial role in **faithfully empowering** an inclusive society at a larger and faster scale. This is why we continuously enhance and update our digital systems and infrastructure to provide effective and efficient services to all our customers.

During the pandemic, our digital-based products and services have proven to be the backbone of our business continuity and have helped support our customers' businesses during difficult times. A reliable and capable digital technology infrastructure has also reduced operational costs, enabling us to serve underprivileged customers and remain committed to empowering them. However, the significant increase in technology usage post-pandemic also poses its own challenges for banks serving the ultra-micro segment. We must keep up with the steps and pace of the inclusive community in implementing technology and digitalization to truly impact their lives.

In 2023, our IT team prioritized infrastructure, service, and security aspects. To guide future development, we have created an efficient, transparent, organized, and well-managed digital infrastructure roadmap.

We have strengthened our Core Banking technology and architecture (Prospera Revamp and Strengthen T24) and continue to develop our Digital Front End including Terra, Warung Tepat, SiTepat, Daya, Mobile Banking, and Internet Banking. Our payment system has also been modernized to improve customer convenience and reduce operational costs through integrated infrastructure and connected transactions.

On the data front, we have modernized data processing, analysis, governance capabilities, and increased IT governance capabilities in the digital realm. Our IT team's security capabilities are also being enhanced through collaboration with our Corporate Information Security unit.

In executing these priorities, the bank implements several development strategies that align with the Bank's Strategy and IT Strategic Plan 2022-2026 gradually. These strategies encompass work methods, capacity and capability enhancement of business services, optimization of IT resources, cybersecurity, and strengthening of human resources aspects.

From the aspect of work methods, the Bank has built an agile and collaborative organization and work methods through a streamlined and results-oriented organizational approach. Meanwhile, to refine IT capacity and capability, the Bank is building business and data platforms to support business growth and innovation in digital channels and digital platforms; core banking and robotic process automation platforms; as well as big data and deep analytics platforms.

Our IT resources are being optimized through the implementation of strong technology platforms for infrastructure, IT operational automation, and development automation. We are also enhancing our Governance Risk & Compliance capabilities in a digital manner.



The security of customer data is guaranteed through our ability to protect, detect, and respond to cyber threats at all levels of our information technology infrastructure. We continuously update our technology and strengthen our data analysis capabilities to safely store and process important information throughout all areas of our bank's activities. This enables us to serve customers safely and efficiently through sharia banking products that are appropriate, fast, easy, and affordable. To further empower #bankirpemberdaya in serving customers, we provide them with training opportunities to build their skills and capabilities.

digital ecosystem

Following the strategic direction of the Bank, our focus in IT system development is to provide innovative and technological solutions for all areas of our company's operations. Our main priority is measurable IT risk management, with special attention placed on enhancing services through our Digital Front End Platform, including Terra, Warung Tepat, SiTepat, Daya, Mobile/Internet Banking, and other digital applications.

Moreover, at BTPN Syariah we prioritize strengthening our Core Banking System to support our business strategy and growth, as well as exploring new business opportunities and advanced products. We are continuously improving integration features and services to align with our vision of developing new financing products and generating fee-based income. With each development, we also ensure Operational Excellence by strengthening our operational back-end infrastructure and increasing automation in various areas. Data management modernization and technology architecture reinforcement are also ongoing processes, reflecting our commitment to technological advancement.

Our IT system development efforts also include strengthening our IT infrastructure and governance, such as our Data Center and Disaster Recovery infrastructure. We are constantly working on enhancing cyber security capabilities and building a stronger integrated IT risk management infrastructure and framework. Additionally, we aim to increase the speed and agility of our IT organization to provide customer-centric services.

Through the utilization of infrastructure exploration and public cloud technology with data centers in Indonesia, we aim to improve our innovative IT operational efficiency while meeting security standards. By remaining committed to technological innovation, BTPN Syariah guarantees an excellent banking services that cater to the changing needs of customers in an ever-evolving era.

IT governance

The IT Strategic Plan encompasses two key components of IT Governance policies and strategies. The first is focused on developing risk and security management capabilities, with the goal of ensuring system resilience in a highly interconnected environment. This includes embedding a risk and security mindset throughout all processes and operations.

The second component pertains to digital governance, positioning Governance, Risk, and Compliance (GRC) as an essential part of the life cycle process to ensure alignment with both business and IT strategies. This encompasses managing all IT services, promoting stability and continuity as enablers for business growth.

Throughout 2023, the Bank has taken significant steps towards enhancing its ability to secure assets and information through the implementation of sound governance and management practices for IT security devices. This includes strengthening IT infrastructure security, prioritizing data protection for customers, and exploring the use of Security As A Service platforms by implementing ISO 27001 as a standard for information security management. Additionally, efforts have been made to increase efficiency within the IT security team by integrating it with the Corporate Information Security (CIS) unit at the bank.

Furthermore, the Bank continues to strengthen its integrated IT risk management infrastructure and framework to enhance GRC's competency and capacity in this area. This involves improving IT governance tools in line with the Bank's strategy and risk appetite, while ensuring compliance with all relevant regulations. Ultimately, these efforts are crucial for building a strong foundation to guarantee security, resilience, and adherence to established standards.



cyber security

The Bank places a high priority on cyber security and has implemented policies to protect personal data and comply with international standards, such as ISO 27001. All banking products are evaluated to ensure they meet these standards and comply with regulations. This evaluation process is carried out at multiple layers, including internal processes and the capabilities of individuals involved. The Bank also implements a layered IT security infrastructure tailored to specific needs.

From a technological standpoint, regular testing and assessments are conducted by independent external agencies to detect vulnerabilities and review security for any IT infrastructure changes. This is done in accordance with regulations and ISO 27001 standards, with efforts to continuously minimize risks and potential security gaps through zero-day attack detection and prevention.

In addition, IT teams constantly evaluate and update response and recovery capabilities against cyber attacks as a last line of defence. This helps protect customer information and critical bank data from threats that could cause disruption or harm. Through this approach, the Bank ensures its IT systems and services are always prepared to effectively handle any cyber security challenges that may arise.

2023 achievements

Amidst rapid technological advancements and fierce business competition, the Bank no longer sees digital applications and automation as a competitive advantage, but rather as essential necessities for organizational growth and sustainability. From a technology selection perspective, there are various options available. However, these options present challenges for the IT team in providing solutions that are relevant, efficient, and consider operational and security risks. Meanwhile, IT professionals with competent skills and capabilities are highly competitive as they are in high demand by other companies.

The IT team also faces challenges in managing increasing technology costs. The changing cost model of some technologies from a one-time purchase to automatic subscription systems increases operational costs. In response to market trends and demands, the IT team must continuously improve work methods and process efficiency to provide the necessary services to the Bank and its customers safely and efficiently. Additionally, IT technology, processes, and methods must always consider the use of energy and resources efficiently, in a paperless and environmentally friendly manner, in a measured and secure way.

The implementation steps and solutions chosen by the IT team for 2023 align with the overall IT Strategic Plan that is integrated into the bank's strategic plan. Each initiative and solution is carefully evaluated based on cost-benefit analysis, technology risks, implementation risks, operational risks, and security risks.

The IT team follows the principles of Project Management Life Cycle (PMLC) and Software Development Life Cycle (SDLC) to ensure quality and compliance during implementation. Operational readiness, monitoring, control, continuity, and adherence to service level agreements are critical factors in ensuring seamless service delivery and security.

With these initiatives in place, we can confidently achieve our targeted capabilities for 2023 as planned. These achievements will serve as a solid foundation for future capability targets and business priorities in 2024 that align with the Bank's strategy and needs.

2024 plans

In 2024, our main focus in IT development will be on strengthening various aspects, such as cyber security, updates and improvements for resilience and recovery, enhancing front-end digital features in our services, and increasing automation and data management. We also plan to align our digital governance with regulations to ensure compliance.

This IT development strategy is a continuation of our bank's overall strategic plan and the 2022-2026 IT Strategic Plan. It involves building operational infrastructure and developing capabilities to support services, transactions, security, and automation in both the Digital Front End Platform and Core System areas.Our focus also includes modernizing technology and capabilities in Risk & Compliance, particularly in areas such as Anti Money Laundering (AML) and Enterprise Risk Management System (ERMS).

We are committed to integrating features and continuously improving our back-end infrastructure, data management technology architecture, and overall IT infrastructure. Furthermore, we strives to strengthen our IT governance to comply with regulations and maintain strong cyber security policies (ISO 27001), while staying agile and dynamic.

Being a part of the BTPN Syariah IT team gives me a sense of purpose as we work towards building a sharia digital ecosystem for an inclusive Indonesian society. We believe in implementing technology appropriately while maintaining a humanistic approach. Through innovation and technological solutions, we aim to improve operations' efficiency and effectiveness, making it easier for #bankirpemberdaya in faithfully empowering our inclusive customers.

Ni Made Nevira
IT Workplace Management



risk management

The economic recovery in Indonesia following the Covid-19 pandemic has presented challenges for financial service providers, particularly in terms of financing quality. This has been especially difficult for the Bank, that has been catering to the ultra-micro segment, as the slow circulation of money in tier-3 and tier-4 cities and rural areas has affected our productive pre-prosperous customers' ability to recover quickly. While there have been some signs of improvement, these businesses have not fully bounced back, making it hard for them to pay off their debts. On the other hand, the Bank must continue providing financing to maintain sustainable performance, but this requires caution to ensure the quality of financing remains intact.

To address these challenges, the Bank's Risk Management Work Unit (SKMR) will focus on credit and operational risks in 2023. This involves leveraging human and system aspects in daily business activities, with COs providing assistance to customers and collecting payments. To achieve this, SMKR has prioritized strengthening its infrastructure, implementing advanced methodologies in risk management, and fostering a risk-aware culture throughout the year.
These priorities align with BTPN Syariah's Risk Management framework and serve as a strategy to maintain the Bank's risk profile.
In carrying out its risk management system, BTPN Syariah is guided by Good Corporate Governance



principles and Risk Awareness, with four main pillars:

1. active supervision from the Board of Directors, Board of Commissioners, and DPS;
2. well-defined policies and procedures for risk management, including setting risk limits;
3. thorough processes for identifying, measuring, monitoring, and controlling risks; and
4. an extensive internal control system to implement risk management strategies and define Risk Appetite & Tolerance.

active supervision from the board of directors, board of commissioners, and the sharia supervisory board

The Bank implements a strong organizational structure to support risk management. At the highest level, there is an Audit Committee, Risk Oversight Committee, and Nomination and Remuneration Committee within the Board of Commissioners. They actively oversee the work of the Board of Directors and management through regular meetings and provide important guidance and recommendations.

The Board of Directors has various committees in place to support their duties, including the Assets and Liabilities Committee (ALCO), Risk Management Committee, Technology and Information Steering Committee, Human Capital Committee, Business Committee, and Financing Policy Committee. The Board of Directors is also supported by a Risk Management Work Unit and Compliance Work Unit (SKK) which play crucial roles in supervising activities. Decisions are made and banking activities are carried out in regular meetings of the Board of Directors and relevant committees. All recommendations and directions given in these meetings are closely monitored and implemented by the respective committees and units. This structure allows for effective risk management and ensures transparency in implementation.

The Bank also has supporting divisions to assist the Board of Directors in their responsibilities. The Sharia Supervisory Board (DPS) oversees compliance with sharia principles with help from the Compliance Work Unit. DPS holds meetings with related units and conducts field visits to provide recommendations. The Compliance Work Unit then monitors the implementation of these recommendations.

Throughout 2023, supervision is carried out effectively through both face-to-face and online meetings and conferences. Members have shown satisfactory levels of attendance and participation in these gatherings. Proper documentation is kept for all meetings to ensure efficient monitoring of follow-up actions on decisions made. This careful implementation helps strengthen the Bank's transparency and accountability in its operations.

adequacy of risk management policies and procedures, and risk limit setting

To successfully manage risk, the Bank recognizes the importance of implementing a comprehensive framework that includes elements such as organization, policies, procedures, boundaries, systems, tools, and strategies. Central to this framework is a strong and capable organization with adequate human resources.

The Bank has developed policies and procedures that align with its risk management strategies, tolerance, and limits. These policies and procedures reflect a deep understanding of the intricacies of business activities, risk profiles, and regulatory requirements, while also adhering to sound banking practices.

Furthermore, the Bank sets risk tolerance and limits at both the portfolio and transactional levels within its risk management policies and procedures. This ensures a balanced integration of all aspects of risk management to effectively navigate the constantly evolving business landscape.

adequacy of processes for identification, measurement, monitoring, and control of risk and risk management information systems

BTPN Syariah has a systematic process for identifying, evaluating, and controlling 10 primary types of risks that the Bank may face. These include credit risk, market risk, liquidity risk, operational risk, compliance risk, legal risk, strategic risk, reputation risk, investment risk, and return risk. The Bank follows a Risk Management Framework to manage these risks effectively.

During the risk identification process, the Bank takes a proactive approach by considering all business activities. In addition, the Bank conducts thorough analyses to identify potential sources of risks and their potential impacts. Risk measurement is carried out using both quantitative and qualitative methods, following



guidelines set by regulators as well as internal methods developed by the Bank.

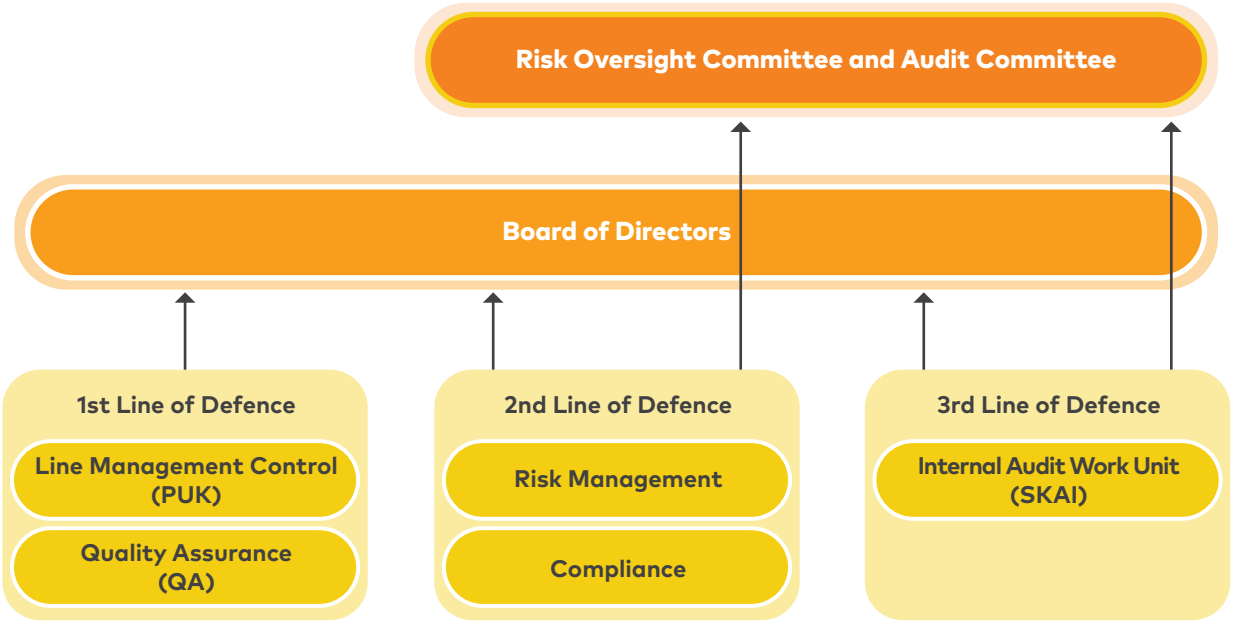
The Bank uses several steps in its risk measurement process, such as assessing its risk profile, evaluating capital adequacy through the Internal Capital Adequacy Assessment Process (ICAAP), and determining its health level using the Risk Based Bank Rating (RBBR). In implementing Risk Management practices, BTPN Syariah also refers to documents from the Basel Committee on Banking Supervision.

As of December 31, 2023, the Bank's risk profile was at level 2. Additionally, the composite soundness rating was determined to be at level 2 (Sound) based on evaluations of its Risk Profile, Good Corporate Governance practices, profitability, and capital. The Bank's capital adequacy ratio stood at 9.18% on December 31, 2023 with Operational Risk Weighted Assets (RWA) totaling Rp8.09 trillion. Operational losses during this period amounted to Rp7.42 billion or less than 0.1% of Operational Risk RWA. Meanwhile, Credit Risk RWA reached Rp8.44 trillion with low quality assets minus low quality CKPN on core capital plus general reserves amounting to Rp264 billion or 3.28%.

These figures demonstrate that the Bank has effectively managed its business operations and continues to monitor and measure potential risks. The Bank also maintains strong capital resilience to handle any potential risks that may arise while remaining flexible in allocating capital for other business developments.

In managing liquidity risk, BTPN Syariah adheres to regulatory provisions and manages its liquidity risk carefully, as evidenced by a financing to third party funds ratio (FDR) of 93.78% and a Liquidity Coverage Ratio of 367.62%.

internal control system





2023 achievements

The year 2023 presented a multitude of challenges to BTPN Syariah's risk management efforts, with the main focus being on instilling a culture of risk awareness throughout the company. To address this challenge, the Bank appointed risk champions in each Work Unit, who will serve as leaders in implementing risk management principles. Additionally, a risk management curriculum program was developed and training sessions were held for both the risk champions and other stakeholders. The implementation of Behavior Design is intended to strengthen the risk awareness among #bankirpemberdaya and other stakeholders.

In the first and second semester of 2023, the Bank achieved a rank 2 position in the self-assessment Bank Health Level Rating (RBBR), with a Composite Rating Composition of Rank 2 for Risk Profile, Rank 1 for Profitability, Rank 1 for Capital, and Rank 2 for GCG (Good Corporate Governance).

2024 plans

In 2024, SMKR's efforts will focus on credit risk management and operational risk. This includes strengthening market risk management, cyber security, protecting personal data, and developing a Recovery Plan and Resolution Plan in line with the regulator's program to strengthen the financial sector.

The Bank has placed a high priority on credit risk, with a focus on improving the customer acquisition process, maintaining existing customers, and optimizing collections. Operational risk will also be addressed by streamlining financing processes and enhancing infrastructure through technological advancements.
Market risk is another area of focus for next year, with preparations being made for technology systems and risk management methodologies, particularly taking into account upcoming trading activities in Q2 2024.

Moving forward, SMKR will continue to prioritize strengthening infrastructure, refining risk management methodologies, and promoting a culture of risk awareness within the organization. These initiatives from 2023 will carry over into 2024, with an added emphasis on market risk management through the implementation of policies and procedures, measurement tools, and advanced technology systems. The Bank will also adapt its risk management practices to align with those of its parent company, BTPN.

risk profile and risk management

Credit risk and operational risk remain significant challenges in 2023. In the micro and small business segments, the recovery process from the Covid-19 pandemic effects was ongoing, requiring more time. Consequently, the bank was making continuous efforts to sustain its business performance optimally. The operational risk aspect has also been impacted by the Covid-19 pandemic, leading to changes in business process behaviors. This, in turn, has affected the effectiveness of credit risk mitigation, particularly through group meetings. Moreover, the high turnover rate among employees outside the Head Office has raised concerns. In response, the Bank has initiated various measures, including enhancing human resources quality, implementing Human Capital programs for recruitment and employee retention, refining business processes, and boosting customer engagement initiatives.

the bank's 10 risk profiles

For the fiscal year 2023, BTPN Syariah has identified and delineated 10 Risk Profiles as follows:

1. Credit Risk
2. Market Risk
3. Operational Risk
4. Liquidity Risk
5. Legal Risk
6. Strategic Risk
7. Compliance Risk
8. Reputation Risk
9. Rate of Return Risk
10. Investment Risk



management of 10 types of risks

1. Credit Risk

In 2023, the Bank faces persistent challenges concerning the quality of financing portfolios, exacerbated by external factors stemming from the ongoing Covid-19 pandemic, especially in the micro and small business segments. Internally, shifts in customer behavior within business processes have caused credit risk mitigation through the group meeting mechanism to be less than optimal, and the impact of the high turnover rate outside the Head Office has resulted in a limited number of employees who can serve as role models for the business processes that should be followed.

These factors have affected repayment capabilities, consequently increasing the risk of customer defaulting on their obligations to the Bank as agreed (Credit Risk) through the appropriate Tepat Pembiayaan Syariah products. To ensure effective credit risk management and mitigation, the Bank emphasizes procedural discipline across all operations as a tagline throughout the line so that business processes can return to normal as before the Covid-19 pandemic.

One effort to ensure that business processes run in accordance with applicable procedures is by supporting technology applications and digital-based platforms that can continue to provide services and mentoring patterns to customers in building the Bank's Islamic digital ecosystem, while still monitoring customer businesses, analyzing payment capacities, account maintenance processes, and fostering good relationships between customers and #bankirpemberdaya in the field.

Adequacy of Policies, Procedures, and Limit Setting

The Bank continuously enhances the application of cautionary principles in the financing granting process. This effort is always accompanied by periodic reviews and improvements in financing policies, adapting to the latest socio-economic conditions, and regulatory requirements, including ensuring compliance with Sharia principles.

The implementation of credit risk management is supported by policies, procedures, and limit settings as comprehensive and detailed guidelines for financing activities, from financing proposals, analysis processes, approvals, monitoring, documentation, control, to rescue or restructuring processes.

The Bank has also set Limits of Authority to Decide on Financing to ensure that financing approvals are made only by officials who qualify according to applicable regulations. In addition, the Bank has set Maximum Fund Disbursement Limits to ensure that the financing disbursed does not exceed the rules previously established by the regulator.

Adequacy of Risk Identification, Measurement, Monitoring, Risk Control, and Risk Management

Information Systems Credit risk control at the Bank has been carried out with an integrated process, consisting of Identification, Measurement, Monitoring, and Control or Mitigation of risks. Risk identification is carried out by setting Risk Acceptance Criteria (RAC) for customers to be financed and analyzing customer financing applications. Studies are also conducted on products and programs, as well as other business initiatives that may impact credit risk exposure.

Meanwhile, credit risk measurement is carried out using a portfolio approach based on the transition matrix method. Indicators of financing portfolio quality measured include roll rates for each DPD (Days Past Due) bucket, Special Mention ratios to total financing portfolios, Non-Performing Financing ratios to total financing portfolios, and including the adequacy ratio of reserves to troubled financing portfolios. Based on the identification and measurement results, the Bank monitors and reports periodically to the Board of Directors and Board of Commissioners, through the Risk Management Committee and Risk Oversight Committee according to the risk management information system framework.



Internal Control System

Financing activities are accompanied by Quality Assurance functions to ensure that all processes have been carried out in accordance with applicable policies and procedures. Inspections are carried out periodically, both for performance evaluations and specific objectives, where any findings are then reported for follow-up by the relevant work units.

Definition of Impairment of Receivables

The Bank uses an incurred loss model in recognizing impairment losses on financial assets for accounting purposes, so that losses are only recognized if there is objective evidence of specific loss events. This is a primary consideration in evaluating impairment of the provided financing, especially for principal payments or margins that are overdue for more than 90 days, or if there are issues or violations of requirements in the initial contract. The evaluation of impairment is done collectively by the Bank. In determining the amount of impairment loss reserves, the Bank considers factors such as the debtor's ability to improve performance when facing financial difficulties, revenue projections, and expectations of costs in the event of bankruptcy, the availability of other financial support including insurance claims, and expectations of the timing of cash flows. Evaluation of impairment loss reserves is done at each reporting date.

Meanwhile, impairment is a condition where there is objective evidence of the consequences of one or more adverse events that occurred after the initial recognition of the provided financing, where such adverse events that can be accurately estimated will impact future cash flow estimates, financial assets, or groups of financial assets.

Approach to Provision for Allowance for Impairment Losses

The Bank calculates impairment loss reserves using a collective method based on PSAK 55 regarding Financial Instruments: Recognition and Measurement. Impairment loss reserves recognized in financial statements are only losses that have occurred at the financial statement date on the financial position in question and based on objective evidence.

Credit risk disclosure with standard approach

The Bank calculates Risk-Weighted Assets (RWA) for Credit Risk with reference to SEOJK No. 34/SEOJK.03/2015 regarding Calculation of Risk-Weighted Assets for Credit Risk Using the Standard Approach for Islamic Commercial Banks, along with its amendments.



Disclosure of Quantitative Risk Exposure Information (December 31, 2023)

1.1 Disclosure of Net Receivables by Region - Bank Only

No.	Portfolio Category	Position as of December 31, 2023		
		Net Receivables by Region		
		Java	Bali and Nusa Tenggara	Sumatera
(1)	(2)	(3)	(4)	(5)
1	Receivables on Sovereign	8,295,962	-	-
2	Receivables on Public Sector Entities	456,003	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-
4	Receivables on Banks	582,884	-	-
5	Loans Secured by Residential Property	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-
7	Employee/Retiree Loans	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	6,396,691	453,901	2,828,793
9	Receivables on Corporations	39,281	-	-
10	Past Due Receivables	27,214	787	3,572
11	Other Assets	655,399	33,081	203,644
	Total	**16,453,434**	**487,769**	**3,036,009**

1.2 Disclosure of Net Receivables by Region - Consolidated with Subsidiaries

No.	Portfolio Category	Position as of December 31, 2023		
		Net Receivables by Region		
		Java	Bali and Nusa Tenggara	Sumatera
(1)	(2)	(3)	(4)	(5)
1	Receivables on Sovereign	8,295,962	-	-
2	Receivables on Public Sector Entities	456,003	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-
4	Receivables on Banks	823,288	-	-
5	Loans Secured by Residential Property	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-
7	Employee/Retiree Loans	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	6,396,691	453,901	2,828,793
9	Receivables on Corporations	119,345	-	-
10	Past Due Receivables	27,214	787	3,572
11	Other Assets	655,417	33,081	203,644
	Total	**16,773,920**	**487,769**	**3,036,009**



(in million rupiah)

		Position as of December 31, 2023				
		Net Receivables by Region				
Kalimantan, Sulawesi, Maluku & Papua	Total	Java	Bali and Nusa Tenggara	Sumatra	Kalimantan, Sulawesi, Maluku & Papua	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
-	**8,295,962**	7,544,580	-	-	-	7,544,580
-	**456,003**	355,081	-	-	-	355,081
-	**-**	-	-	-	-	-
-	**582,884**	441,563	-	-	-	441,563
-	**-**	-	-	-	-	-
-		-	-	-	-	-
-	**-**	-	-	-	-	-
587,406	**10,266,791**	7,183,435	417.632	2.642,559	534,389	10,778,015
-	**39,281**	79,719	-	-	-	79,719
1,191	**32,764**	33,281	1.333	2,844	2,122	39,580
64,735	**956,859**	897,221	40.559	279,306	62,348	1,279,434
653,332	**20,630,544**	**16,534,880**	**459.524**	**2,924,709**	**598,859**	**20,517,972**

(in million rupiah)

		Position as of December 31, 2023				
		Net Receivables by Region				
Kalimantan, Sulawesi, Maluku & Papua	Total	Java	Bali and Nusa Tenggara	Sumatera	Kalimantan, Sulawesi, Maluku & Papua	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
-	**8,295,962**	7,544,580	-	-	-	7,544,580
-	**456,003**	355,081	-	-	-	355,081
-	**-**	-	-	-	-	-
-	**823,288**	673,382	-	-	-	673,382
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
587,406	**10,266,791**	7,183,435	417,632	2,642,559	534,389	10,778,015
-	**119,345**	160,670	-	-	-	160,670
1,191	**32,764**	33,281	1,333	2,844	2,122	39,580
64,735	**956,877**	897,221	40,559	279,306	62,348	1,279,434
653,332	**20,951,030**	**16,847,650**	**459,524**	**2,924,709**	**598,859**	**20,830,742**



2.1 Disclosure of Net Receivables Based on Remaining Contract Term - Individual Banks

No.	Portfolio Category	Position as of December 31, 2023		
		Net Receivables by Residual Contract Maturity		
		< 1 Year	> 1 year to 3 Yrs	> 3 yrs to 5 yrs
(1)	(2)	(3)	(4)	(5)
1	Receivables on Sovereign	4,845,315	1,887,934	899,270
2	Receivables on Public Sector Entities	305,183	100,730	50,090
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-
4	Receivables on Banks	568,169	10,000	-
5	Loans Secured by Residential Property	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-
7	Employee/Retiree Loans	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	7,665,125	2,598,542	3,124
9	Receivables on Corporations	34,825	4,456	-
10	Past Due Receivables	30,952	1,779	33
11	Other Assets	-	-	-
	Total	**13,449,569**	**4,603,441**	**952,517**

2.1 Disclosures on Net Receivables Based on Remaining Contract Term - Consolidated with Subsidiaries

No.	Portfolio Category	Position as of December 31, 2023		
		Net Receivables by Residual Contract Maturity		
		< 1 Year	> 1 year to 3 Yrs	> 3 yrs to 5 yrs
(1)	(2)	(3)	(4)	(5)
1	Receivables on Sovereign	4,845,315	1,887,934	899,270
2	Receivables on Public Sector Entities	305,183	100,730	50,090
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-
4	Receivables on Banks	806,169	10,000	-
5	Loans Secured by Residential Property	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-
7	Employee/Retiree Loans	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	7,665,125	2,598,542	3,124
9	Receivables on Corporations	34,825	4,456	-
10	Past Due Receivables	30,952	1,779	33
11	Other Assets	-	-	-
	Total	**13,687,569**	**4,603,441**	**952,517**



(in million rupiah)

		Position as of December 31, 2023				
		Net Receivables by Residual Contract Maturity				
Non-Contractual	Total	< 1 Year	> 1 year to 3 Yrs	> 3 yrs to 5 yrs	Non-Contractual	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
663,443	**8,295,962**	4,470,069	1,559,434	820,650	694,427	7,544,580
-	**456,003**	355,081	-	-	-	355,081
-	**-**	-	-	-	-	-
4,715	**582,884**	408,444	23,101	-	10,018	441,563
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
-	**10,266,791**	7,782,837	2,991,957	3,221	-	10,778,015
-	**39,281**	37,643	42,076	-	-	79,719
-	**32,764**	37,562	1,990	28	-	39,580
956,859	**956,859**	-	-	-	1,279,434	1,279,434
1,625,017	**20,630,544**	**13,091,636**	**4,618,558**	**823,899**	**1,983,879**	**20,517,972**

(in million rupiah)

		Position as of December 31, 2023				
		Net Receivables by Residual Contract Maturity				
Non-Contractual	Total	< 1 Year	> 1 year to 3 Yrs	> 3 yrs to 5 yrs	Non-Contractual	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
663,443	**8,295,962**	4,470,069	1,559,434	820,650	694,427	7,544,580
-	**456,003**	355,081	-	-	-	355,081
-	**-**	-	-	-	-	-
7,119	**823,288**	638,944	23,101	-	11,337	673,382
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
-	**-**	-	-	-	-	-
-	**10,266,791**	7,782,837	2,991,957	3,221	-	10,778,015
80,064	**119,345**	37,643	42,076	-	80,951	160,670
-	**32,764**	37,562	1,990	28	-	39,580
956,877	**956,877**	-	-	-	1,279,434	1,279,434
1,707,503	**20,951,030**	**13,322,136**	**4,618,558**	**823,899**	**2,066,149**	**20,830,742**



Disclosure of Quantitative Risk Exposure Information (December 31, 2023)

3.1 Disclosure of Net Receivables Based on Economic Sector - Bank Only

No.	Portfolio Category	Receivables on Sovereign	Receivables on Public Sector Entities	Receivables on Multilateral Development Bank and International Institutions	Receivables on Bank
(1)	(2)	(3)	(4)	(5)	(6)
	Position as of December 31, 2023				
1	Agriculture, Hunting and Forestry	-	-	-	-
2	Fisheries	-	-	-	-
3	Mining and excavation	-	-	-	-
4	Manufacturing	-	-	-	-
5	Electricity, Gas and Water	-	-	-	-
6	Construction	-	-	-	-
7	Wholesale and Retail Trading	-	-	-	-
8	Accomodation and Food & Beverages Services	-	-	-	-
9	Transportation, Warehousing and Communication	-	-	-	-
10	Financial Intermediaries	-	-	-	-
11	Real Estate, Rental Business and Corporate Services	-	-	-	-
12	Government Administration, Defense and Compulsory Social Security	-	-	-	-
13	Education Services	-	-	-	-
14	Health Services and Social Services	-	-	-	-
15	Social, Socio-cultural, Entertainment and Other Personal Services	-	-	-	-
16	Personal Household Services	-	-	-	-
17	International Institutions and Other Extra International Institutions	-	-	-	-
18	Undefined Services	-	-	-	-
19	Non-Productive Sector	-	-	-	-
20	Others	8,295,962	456,003	-	582,884
	Total	8,295,962	456,003	-	582,884
	Position as of December 31, 2022				
1	Agriculture, Hunting and Forestry	-	-		-
2	Fisheries	-	-	-	-
3	Mining and excavation	-	-	-	-
4	Manufacturing	-	-	-	-
5	Electricity, Gas and Water	-	-	-	-
6	Construction	-	-	-	-
7	Wholesale and Retail Trading	-	-	-	-
8	Accomodation and Food & Beverages Services	-	-	-	-
9	Transportation, Warehousing and Communication	-	-	-	-
10	Financial Intermediaries	-	-	-	-
11	Real Estate, Rental Business and Corporate Services	-	-	-	-



(in million rupiah)

Loans Secured by Residential Property	Loans Secured by Commercial Real Estate	Employee/ Retiree Loans	Receivables on Micro, Small Businesses and Retail Portfolios	Receivables on Corporations	Past Due Receivables	Other Assets
(7)	(8)	(9)	(10)	(11)	(12)	(13)
-	-	-	1,877,761	-	3,607	-
-	-	-	120,912	-	255	-
-	-	-	5	-	-	-
-	-	-	877,663	-	2,637	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	6,842,206	19,809	24,567	-
-	-	-	545	-	13	-
-	-	-	48	-	2	-
-	-	-	62	19,472	127	-
-	-	-	12	-	-	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	15	-	-	-
-	-	-	169	-	3	-
-	-	-	547,160	-	1,552	-
-	-	-	-	-	-	-
-	-	-	164	-	-	-
-	-	-	-	-	-	-
-	-	-	69	-	1	956,859
-	-	-	10,266,791	39,281	32,764	956,859
			-	-	-	-
-	-	-	621,443	-	632	-
-	-	-	34,043	-	19	-
-	-	-	102	-	-	-
-	-	-	658,037	-	1,263	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	8,850,937	20,046	35,600	-
-	-	-	7,902	-	32	-
-	-	-	844	-	3	-
-	-	-	3,363	59,673	39	-



3.1 Disclosure of Net Receivables Based on Economic Sector - Bank Only

No.	Portfolio Category	Receivables on Sovereign	Receivables on Public Sector Entities	Receivables on Multilateral Development Bank and International Institutions	Receivables on Bank
(1)	(2)	(3)	(4)	(5)	(6)
12	Government Administration, Defense and Compulsory Social Security	-	-	-	-
13	Education Services	-	-	-	-
14	Health Services and Social Services	-	-	-	-
15	Social, Socio-cultural, Entertainment and Other Personal Services	-	-	-	-
16	Personal Household Services	-	-	-	-
17	International Institutions and Other Extra International Institutions	-	-	-	-
18	Undefined Services	-	-	-	-
19	Non-Productive Sector	-	-	-	-
20	Others	7,544,580	355,081	-	441,563
	Total	**7,544,580**	**355,081**	**-**	**441,563**

3.2 Disclosure of Net Receivables Based on Economic Sector - Consolidated with Subsidiaries

No.	Portfolio Category	Receivables on Sovereign	Receivables on Public Sector Entities	Receivables on Multilateral Development Bank and International Institutions	Receivables on Bank
(1)	(2)	(3)	(4)	(5)	(6)
	Position as of December 31, 2023				
1	Agriculture, Hunting and Forestry	-	-	-	-
2	Fishery	-	-	-	-
3	Mining and excavation	-	-	-	-
4	Manufacturing	-	-	-	-
5	Electricity, Gas and Water	-	-	-	-
6	Construction	-	-	-	-
7	Wholesale and Retail Trading	-	-	-	-
8	Accomodation and Food & Beverages Services	-	-	-	-
9	Transportation, Warehousing and Communication	-	-	-	-
10	Financial Intermediaries	-	-	-	-
11	Real Estate, Rental Business and Corporate Services	-	-	-	-
12	Government Administration, Defense and Compulsory Social Security	-	-	-	-
13	Education Services	-	-	-	-
14	Health Services and Social Services	-	-	-	-



(in million rupiah)

Loans Secured by Residential Property	Loans Secured by Commercial Real Estate	Employee/ Retiree Loans	Receivables on Micro, Small Businesses and Retail Portfolios	Receivables on Corporations	Past Due Receivables	Other Assets
(7)	(8)	(9)	(10)	(11)	(12)	(13)
-	-	-	261	-	-	-
-	-	-	-	-	-	-
-	-	-	97	-	-	-
-	-	-	4,412	-	19	-
-	-	-	596,153	-	1,973	-
-	-	-	-	-	-	-
-	-	-	55	-	-	-
-	-	-	-	-	-	-
-	-	-	366	-	-	1,279,434
-	**-**	**-**	**10,778,015**	**79,719**	**39,580**	**1,279,434**

(in million rupiah)

Loans Secured by Residential Property	Loans Secured by Commercial Real Estate	Employee/ Retiree Loans	Receivables on Micro, Small Businesses and Retail Portfolios	Receivables on Corporations	Past Due Receivables	Other Assets
(7)	(8)	(9)	(10)	(11)	(12)	(13)
-	-	-	1,877,761	-	3,607	-
-	-	-	120,912	-	255	-
-	-	-	5	-	-	-
-	-	-	877,663	-	2,637	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	6,842,206	19,809	24,567	-
-	-	-	545	-	13	-
-	-	-	48	-	2	-
-	-	-	62	19,472	127	-
-	-	-	12	-	-	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	15	-	-	-



3.2 Disclosure of Net Receivables Based on Economic Sector - Consolidated with Subsidiaries

No.	Portfolio Category	Receivables on Sovereign	Receivables on Public Sector Entities	Receivables on Multilateral Development Bank and International Institutions	Receivables on Bank
(1)	(2)	(3)	(4)	(5)	(6)
15	Social, Socio-cultural, Entertainment and Other Personal Services	-	-	-	-
16	Personal Household Services	-	-	-	-
17	International Institutions and Other Extra International Institutions	-	-	-	-
18	Undefined Services	-	-	-	-
19	Non-Productive Sector	-	-	-	-
20	Others	8,295,962	456,003	-	823,288
	Total	8,295,962	456,003	-	823,288
	Position as of December 31, 2022				
1	Agriculture, Hunting and Forestry	-	-	-	-
2	Fishery	-	-	-	-
3	Mining and excavation	-	-	-	-
4	Manufacturing	-	-	-	-
5	Electricity, Gas and Water	-	-	-	-
6	Construction	-	-	-	-
7	Wholesale and Retail Trading	-	-	-	-
8	Accomodation and Food & Beverages Services	-	-	-	-
9	Transportation, Warehousing and Communication	-	-	-	-
10	Financial Intermediaries	-	-	-	-
11	Real Estate, Rental Business and Corporate Services	-	-	-	-
12	Government Administration, Defense and Compulsory Social Security	-	-	-	-
13	Education Services	-	-	-	-
14	Health Services and Social Services	-	-	-	-
15	Social, Socio-cultural, Entertainment and Other Personal Services	-	-	-	-
16	Personal Household Services	-	-	-	-
17	International Institutions and Other Extra International Institutions	-	-	-	-
18	Undefined Services	-	-	-	-
19	Non-Productive Sector	-	-	-	-
20	Others	7,544,580	355,081	-	673,382
	Total	**7,544,580**	**355,081**	**-**	**673,382**



(in million rupiah)

Loans Secured by Residential Property	Loans Secured by Commercial Real Estate	Employee/ Retiree Loans	Receivables on Micro, Small Businesses and Retail Portfolios	Receivables on Corporations	Past Due Receivables	Other Assets
(7)	(8)	(9)	(10)	(11)	(12)	(13)
-	-	-	169	-	3	-
-	-	-	547,160	-	1,552	-
-	-	-	-	-	-	-
-	-	-	164	-	-	-
-	-	-	-	-	-	-
-	-	-	69	80,064	1	956,877
-	-	-	10,266,791	119,345	32,764	956,877
-	-	-	621,443	-	632	-
-	-	-	34,043	-	19	-
-	-	-	102	-	-	-
-	-	-	658,037	-	1,263	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	8,850,937	20,046	35,600	-
-	-	-	7,902	-	32	-
-	-	-	844	-	3	-
-	-	-	3,363	59,673	39	-
-	-	-	261	-	-	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	97	-	-	-
-	-	-	4,412	-	19	-
-	-	-	596,153	-	1,973	-
-	-	-	-	-	-	-
-	-	-	55	-	-	-
-	-	-	-	-	-	-
-	-	-	366	80,951	-	1,279,434
-	**-**	**-**	**10,778,015**	**160,670**	**39,580**	**1,279,434**



4.1 Disclosure of Receivables and Provision Based on Region - Bank Only

No.	Portfolio Category	Position as of December 31, 2023		
		Geographic Area		
		Java	Bali and Nusa Tenggara	Sumatera
(1)	(2)	(3)	(4)	(5)
1	Gross claims	17,203,144	505,504	3,117,438
2	Impaired claims			
	a. Not yet matured	-	-	-
	b. Matured	280,712	8,120	33,396
3	Allowance for impairement losses - Individual	-	-	-
4	Allowance for impairement losses - Collective	1,030,421	25,856	114,825
5	Amounts written-off	3,291,607	171,581	523,109

4.2 Disclosure of Receivables and Provision Based on Region - Consolidated with Subsidiaries

No.	Portfolio Category	Position as of December 31, 2023		
		Geographic Area		
		Java	Bali and Nusa Tenggara	Sumatera
(1)	(2)	(3)	(4)	(5)
1	Gross claims	17,523,630	505,504	3,117,438
2	Impaired claims			
	a. Not yet matured	-	-	-
	b. Matured	280,712	8,120	33,396
3	Allowance for impairement losses - Individual	-	-	-
4	Allowance for impairement losses - Collective	1,030,421	25,856	114,825
5	Amounts written-off	3,291,607	171,581	523,109



(in million rupiah)

Position as of December 31, 2023						
Geographic Area						
Kalimantan, Sulawesi, Maluku & Papua	Total	Java	Bali and Nusa Tenggara	Sumatera	Kalimantan, Sulawesi, Maluku & Papua	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
683,858	**21,509,944**	16,937,496	471,265	2,957,587	615,223	20,981,571
-	**-**	-	-	-	-	-
12,288	**334,516**	263,465	8,989	18,527	14,345	305,326
-	**-**	-	-	-	-	-
42,814	**1,213,916**	666,084	20,729	51,404	30,708	768,925
218,208	**4,204,505**	2,059,331	123,510	406,014	154,280	2,743,135

(in million rupiah)

Position as of December 31, 2023						
Geographic Area						
Kalimantan, Sulawesi, Maluku & Papua	Total	Java	Bali and Nusa Tenggara	Sumatera	Kalimantan, Sulawesi, Maluku & Papua	Total
(6)	(7)	(8)	(9)	(10)	(11)	(12)
683,858	**21,830,430**	17,250,266	471,265	2,957,587	615,223	21,294,341
-	**-**	-	-	-	-	-
12,288	**334,516**	263,465	8,989	18,527	14,345	305,326
-	**-**	-	-	-	-	-
42,814	**1,213,916**	666,084	20,729	51,404	30,708	768,925
218,208	**4,204,505**	2,059,331	123,510	406,014	154,280	2,743,135



5.1 Disclosure of Receivables and Provision Based on Economic Sector - Bank Only

No.	Portfolio Category
(1)	(2)
	Position as of December 31, 2023
1	Agriculture, Hunting and Forestry
2	Fishery
3	Mining and excavation
4	Manufacturing
5	Electricity, Gas and Water
6	Construction
7	Wholesale and Retail Trading
8	Accomodation and Food & Beverages Services
9	Transportation, Warehousing and Communication
10	Financial Intermediaries
11	Real Estate, Rental Business and Corporate Services
12	Government Administration, Defense and Compulsory Social Security
13	Education Services
14	Health Services and Social Services
15	Social, Socio-cultural, Entertainment and Other Personal Services
16	Personal Household Services
17	International Institutions and Other Extra International Institutions
18	Undefined Services
19	Non-Productive Sector
20	Others
	Total
	Position as of December 31, 2022
1	Agriculture, Hunting and Forestry
2	Fishery
3	Mining and excavation
4	Manufacturing
5	Electricity, Gas and Water
6	Construction
7	Wholesale and Retail Trading
8	Accomodation and Food & Beverages Services
9	Transportation, Warehousing and Communication
10	Financial Intermediaries
11	Real Estate, Rental Business and Corporate Services
12	Government Administration, Defense and Compulsory Social Security
13	Education Services
14	Health Services and Social Services
15	Social, Socio-cultural, Entertainment and Other Personal Services
16	Personal Household Services
17	International Institutions and Other Extra International Institutions
18	Undefined Services
19	Non-Productive Sector
20	Others
	Total



(in million rupiah)

Gross Claims	Impaired Invoice		Allowance for impairement losses - Individual	Allowance for impairement losses - Collective	Amount Written Off
	Not yet matured	Matured			
(3)	(4)	(5)	(6)	(7)	(8)
1,950,967	-	34,536	-	104,135	174,174
125,842	-	2,507	-	7,182	11,153
43	-	-	-	38	336
928,138	-	26,052	-	73,890	156,578
-	-	-	-	-	-
-	-	-	-	-	-
7,597,939	-	255,340	-	966,697	3,552,526
3,194	-	156	-	2,792	61,468
413	-	31	-	394	4,808
19,733	-	302	-	374	245
165	-	6	-	159	11,363
-	-	-	-	-	-
-	-	-	-	-	-
53	-	2	-	40	731
1,371	-	88	-	1,287	1,637
590,081	-	15,490	-	56,859	227,938
-	-	-	-	-	-
164	-	-	-	-	54
-	-	-	-	-	-
10,291,841	-	6	-	69	1,494
21,509,944	**-**	**334,516**	**-**	**1,213,916**	**4,204,505**
-		**-**			**-**
636,547	-	6,211	-	20,683	109,262
34,720	-	241	-	900	7,184
121	-	7	-	26	320
675,216	-	8,553	-	24,469	85,496
-	-	-	-	-	-
-	-	-	-	-	-
9,312,738	-	274,437	-	680,589	2,305,278
9,949	-	928	-	2,943	59,475
1,126	-	75	-	354	4,591
63,693	-	48	-	666	138
396	-	25	-	160	11,390
-	-	-	-	-	-
-	-	-	-	-	-
148	-	12	-	63	687
5,243	-	369	-	1,181	675
620,558	-	14,403	-	36,837	157,150
-	-	-	-	-	-
55	-	-	-	-	55
-	-	-	-	-	-
9,621,061	-	17	-	54	1,434
20,981,571	**-**	**305,326**	**-**	**768,925**	**2,743,135**



5.2 Disclosure of Receivables and Provision Based on Economic Sector - Consolidated with Subsidiaries

No.	Portfolio Category
(1)	(2)
	Position as of December 31, 2023
1	Agriculture, Hunting and Forestry
2	Fishery
3	Mining and excavation
4	Manufacturing
5	Electricity, Gas and Water
6	Construction
7	Wholesale and Retail Trading
8	Accomodation and Food & Beverages Services
9	Transportation, Warehousing and Communication
10	Financial Intermediaries
11	Real Estate, Rental Business and Corporate Services
12	Government Administration, Defense and Compulsory Social Security
13	Education Services
14	Health Services and Social Services
15	Social, Socio-cultural, Entertainment and Other Personal Services
16	Personal Household Services
17	International Institutions and Other Extra International Institutions
18	Undefined Services
19	Non-Productive Sector
20	Others
	Total
	Position as of December 31, 2022
1	Agriculture, Hunting and Forestry
2	Fishery
3	Mining and excavation
4	Manufacturing
5	Electricity, Gas and Water
6	Construction
7	Wholesale and Retail Trading
8	Accomodation and Food & Beverages Services
9	Transportation, Warehousing and Communication
10	Financial Intermediaries
11	Real Estate, Rental Business and Corporate Services
12	Government Administration, Defense and Compulsory Social Security
13	Education Services
14	Health Services and Social Services
15	Social, Socio-cultural, Entertainment and Other Personal Services
16	Personal Household Services
17	International Institutions and Other Extra International Institutions
18	Undefined Services
19	Non-Productive Sector
20	Others
	Total



(in million rupiah)

Gross Claims	Impaired Invoice		Allowance for impairement losses - Individual	Allowance for impairement losses - Collective	Amount Written Off
	Not yet matured	Matured			
(3)	(4)	(5)	(6)	(7)	(8)
1,950,967	-	34,536	-	104,135	174,174
125,842	-	2,507	-	7,182	11,153
43	-	-	-	38	336
928,138	-	26,052	-	73,890	156,578
-	-	-	-	-	-
-	-	-	-	-	-
7,597,939	-	255,340	-	966,697	3,552,526
3,194	-	156	-	2,792	61,468
413	-	31	-	394	4,808
19,733	-	302	-	374	245
165	-	6	-	159	11,363
-	-	-	-	-	-
-	-	-	-	-	-
53	-	2	-	40	731
1,371	-	88	-	1,287	1,637
590,081	-	15,490	-	56,859	227,938
-	-	-	-	-	-
164	-	-	-	-	54
-	-	-	-	-	-
10,612,327	-	6	-	69	1,494
21,830,430	**-**	**334,516**	**-**	**1,213,916**	**4,204,505**
636,547	-	6,211	-	20,683	109,262
34,720	-	241	-	900	7,184
121	-	7	-	26	320
675,216	-	8,553	-	24,469	85,496
-	-	-	-	-	-
-	-	-	-	-	-
9,312,738	-	274,437	-	680,589	2,305,278
9,949	-	928	-	2,943	59,475
1,126	-	75	-	354	4,591
63,693	-	48	-	666	138
396	-	25	-	160	11,390
-	-	-	-	-	-
-	-	-	-	-	-
148	-	12	-	63	687
5,243	-	369	-	1,181	675
620,558	-	14,403	-	36,837	157,150
-	-	-	-	-	-
55	-	-	-	-	55
-	-	-	-	-	-
9,933,831	-	17	-	54	1,434
21,294,341	**-**	**305,326**	**-**	**768,925**	**2,743,135**



6.1 Disclosure of Detailed Movement of Provision for Impairment of Earning Assets - Bank Only

No.	Portfolio Category
(1)	(2)
1	Beginning Balance
2	Provision (recovery) for the period
	2.a Provision for the period
	2.b Recovery for the period
3	Write-offs for the period
4	Other provision (recovery) for the period
	Ending Balance

6.2 Disclosure of Detailed Movement of Provision for Impairment of Earning Assets - Consolidated with Subsidiaries

No.	Portfolio Category
(1)	(2)
1	Beginning Balance
2	Provision (recovery) for the period
	2.a Provision for the period
	2.b Recovery for the period
3	Write-offs for the period
4	Other provision (recovery) for the period
	Ending Balance

disclosure of credit risk with standard approach

The bank calculates Risk-Weighted Assets (RWA) for Credit Risk in accordance with SEOJK No. 34/ SEOJK.03/2015 concerning Calculation of Risk-Weighted Assets for Credit Risk Using the Standard Approach for Islamic Commercial Banks, along with its amendments. RWA for Credit Risk is calculated using the following formula:

NET RECEIVABLES X RISK WEIGHTS

Whereby the Net Receivables are:

(Booked Asset Value + Accrued Margin Income (if any)) - Allowance for Impairment Losses



(in million rupiah)

	Position as of December 31, 2023		Position as of December 31, 2023	
	Individual impairment	Collective impairment	Individual impairment	Collective impairment
	(3)	(4)	(5)	(6)
	-	768,925	-	699,265
	-	1,898,117	-	945,052
	-	1,898,117	-	945,052
	-	-	-	-
	-	(1,501,410)	-	(950,224)
	-	48,284	-	74,832
	-	1,213,916	-	768,925

(in million rupiah)

	Position as of December 31, 2023		Position as of December 31, 2023	
	Individual impairment	Collective impairment	Individual impairment	Collective impairment
	(3)	(4)	(5)	(6)
	-	768,925	-	699,265
	-	1,898,117	-	945,052
	-	1,898,117	-	945,052
	-	-	-	-
	-	(1,501,410)	-	(950,224)
	-	48,284	-	74,832
	-	1,213,916	-	768,925



7.2 Disclosure of Net Receivables Based on Portfolio and Ranking Scale - Consolidated with Subsidiaries

Position as of December 31, 2023						
No.	Portfolio Category	Net Claims				
		Rating Agencies	Long-Term Rating			
		Standard and Poor's	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Fitch Rating	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Moody's	Aaa	Aa1 s.d Aa3	A1 s.d A3	Baa1 s.d Baa3
		PT. Fitch Ratings Indonesia	AAA (idn)	AA+(idn) s.d AA-(idn)	A+(idn) s.d A-(idn)	BBB+(idn) s.d BBB-(idn)
		PT. Pemeringkat Efek Indonesia	idAAA	idAA+ s.d idAA-	idA+ s.d idA-	idBBB+ s.d idBBB-
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Receivables on Sovereign		-	-	-	-
2	Receivables on Public Sector Entities		-	-	456,003	-
3	Receivables on Multilateral Development Banks and International Institutions		-	-	-	-
4	Receivables on Banks		32,879	-	-	-
5	Loans Secured by Residential Property					
6	Loans Secured by Commercial Real Estate					
7	Employee/Retiree Loans					
8	Receivables on Micro, Small Businesses and Retail Portfolios					
9	Receivables on Corporations		-	-	19,472	-
10	Past Due Receivables					
11	Other Assets					
	Total		**32,879**	**-**	**475,475**	**-**



	BB+ s.d BB-	BB+ s.d B-	Less than B-	A-1	A-2	A-3	Less than A-3	Without Rating	Total
	BB+ s.d BB-	BB+ s.d B-	Less than B-	F1+ s.d F1	F2	F3	Less than F3		
	Ba1 s.d Ba3	Ba1 s.d Ba3	Less than B3	P-1	P-2	P-3	Less than P-3		
	BB+(idn) s.d BB-(idn)	B+(idn) s.d B-(idn)	Less than B-(idn)	F1+(idn) s.d F1(idn)	F2(idn)	F3(idn)	Less than F3(idn)		
	idBB+ s.d idBB-	idB+ s.d idB-	Less than idB-	idA1	idA2	idA4	Less than idA4		
	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
	-	-	-	-	-	-	-	8,295,962	**8,295,962**
	-	-	-	-	-	-	-	-	**456,003**
	-	-	-	-	-	-	-	-	**-**
	-	-	-	5	-	-	-	550,000	**582,884**
								-	**-**
								-	**-**
								-	**-**
								10,266,790	**10,266,790**
	-	-	-	-	-	-	-	19,809	**39,281**
								32,764	**32,764**
								956,861	**956,861**
	-	**-**	**-**	**5**	**-**	**-**	**-**	**20,122,186**	**20,630,545**



Position as of December 31, 2022						
No.	Portfolio Category	Net Claims				
		Rating Agencies	Long-Term Rating			
		Standard and Poor's	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Fitch Rating	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Moody's	Aaa	Aa1 s.d Aa3	A1 s.d A3	Baa1 s.d Baa3
		PT. Fitch Ratings Indonesia	AAA (idn)	AA+(idn) s.d AA-(idn)	A+(idn) s.d A-(idn)	BBB+(idn) s.d BBB-(idn)
		PT. Pemeringkat Efek Indonesia	idAAA	idAA+ s.d idAA-	idA+ s.d idA-	idBBB+ s.d idBBB-
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Receivables on Sovereign		-	-	-	-
2	Receivables on Public Sector Entities		-	-	355,081	-
3	Receivables on Multilateral Development Banks and International Institutions		-	-	-	-
4	Receivables on Banks		118,558	-	-	-
5	Loans Secured by Residential Property					
6	Loans Secured by Commercial Real Estate					
7	Employee/Retiree Loans					
8	Receivables on Micro, Small Businesses and Retail Portfolios					
9	Receivables on Corporations		-	-	59,672	-
10	Past Due Receivables					
11	Other Assets					
	Total		**118,558**	**-**	**414,753**	**-**



	BB+ s.d BB-	BB+ s.d B-	Less than B-	A-1	A-2	A-3	Less than A-3	Without Rating	Total
	BB+ s.d BB-	BB+ s.d B-	Less than B-	F1+ s.d F1	F2	F3	Less than F3		
	Ba1 s.d Ba3	Ba1 s.d Ba3	Less than B3	P-1	P-2	P-3	Less than P-3		
	BB+(idn) s.d BB-(idn)	B+(idn) s.d B-(idn)	Less than B-(idn)	F1+(idn) s.d F1(idn)	F2(idn)	F3(idn)	Less than F3(idn)		
	idBB+ s.d idBB-	idB+ s.d idB-	Less than idB-	idA1	idA2	idA4	Less than idA4		
	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
	-	-	-	-	-	-	-	7,544,580	**7,544,580**
	-	-	-	-	-	-	-	-	**355,081**
	-	-	-	-	-	-	-	-	**-**
	-	-	-	5	-	-	-	323,000	**441,563**
								-	**-**
								-	**-**
								-	**-**
								10,778,015	**10,778,015**
	-	-	-	-	-	-	-	20,047	**79,719**
								39,580	**39,580**
								1,279,434	**1,279,434**
	-	**-**	**-**	**5**	**-**	**-**	**-**	**19,984,656**	**20,517,972**



7.2 Disclosure of Net Receivables Based on Portfolio Category and Rating Scale - Bank Consolidated with Subsidiaries

Position as of December 31, 2023						
No.	Portfolio Category	Net Claims				
		Rating Agencies	Long-Term Rating			
		Standard and Poor's	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Fitch Rating	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Moody's	Aaa	Aa1 s.d Aa3	A1 s.d A3	Baa1 s.d Baa3
		PT. Fitch Ratings Indonesia	AAA (idn)	AA+(idn) s.d AA-(idn)	A+(idn) s.d A-(idn)	BBB+(idn) s.d BBB-(idn)
		PT. Pemeringkat Efek Indonesia	idAAA	idAA+ s.d idAA-	idA+ s.d idA-	idBBB+ s.d idBBB-
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Receivables on Sovereign		-	-	-	-
2	Receivables on Public Sector Entities		-	-	456,003	-
3	Receivables on Multilateral Development Banks and International Institutions		-	-	-	-
4	Receivables on Banks		35,283	-	-	-
5	Loans Secured by Residential Property					
6	Loans Secured by Commercial Real Estate					
7	Employee/Retiree Loans					
8	Receivables on Micro, Small Businesses and Retail Portfolios					
9	Receivables on Corporations		-	-	19,472	-
10	Past Due Receivables					
11	Other Assets					
	Total		**35,283**	**-**	**475,475**	**-**



	BB+ s.d BB-	BB+ s.d B-	Less than B-	A-1	A-2	A-3	Less than A-3	Without Rating	Total
	BB+ s.d BB-	BB+ s.d B-	Less than B-	F1+ s.d F1	F2	F3	Less than F3		
	Ba1 s.d Ba3	Ba1 s.d Ba3	Less than B3	P-1	P-2	P-3	Less than P-3		
	BB+(idn) s.d BB-(idn)	B+(idn) s.d B-(idn)	Less than B-(idn)	F1+(idn) s.d F1(idn)	F2(idn)	F3(idn)	Less than F3(idn)		
	idBB+ s.d idBB-	idB+ s.d idB-	Less than idB-	idA1	idA2	idA4	Less than idA4		
	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
	-	-	-	-	-	-	-	8,295,962	**8,295,962**
	-	-	-	-	-	-	-	-	**456,003**
	-	-	-	-	-	-	-	-	**-**
	-	-	-	5	-	-	-	788,000	**823,288**
								-	**-**
								-	**-**
								-	**-**
								10,266,790	**10,266,790**
	-	-	-	-	-	-	-	99,873	**119,345**
								32,764	**32,764**
								956,878	**956,878**
	-	**-**	**-**	**5**	**-**	**-**	**-**	**20,440,267**	**20,951,030**



Position as of December 31, 2022						
No.	Portfolio Category	Net Claims				
		Rating Agencies	Long-Term Rating			
		Standard and Poor's	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Fitch Rating	AAA	AA+s.dAA-	A+s.dA-	BBB+ s.d BBB-
		Moody's	Aaa	Aa1 s.d Aa3	A1 s.d A3	Baa1 s.d Baa3
		PT. Fitch Ratings Indonesia	AAA (idn)	AA+(idn) s.d AA-(idn)	A+(idn) s.d A-(idn)	BBB+(idn) s.d BBB-(idn)
		PT. Pemeringkat Efek Indonesia	idAAA	idAA+ s.d idAA-	idA+ s.d idA-	idBBB+ s.d idBBB-
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Receivables on Sovereign		-	-	-	-
2	Receivables on Public Sector Entities		-	-	355,081	-
3	Receivables on Multilateral Development Banks and International Institutions		-	-	-	-
4	Receivables on Banks		119,877	-	-	-
5	Loans Secured by Residential Property					
6	Loans Secured by Commercial Real Estate					
7	Employee/Retiree Loans					
8	Receivables on Micro, Small Businesses and Retail Portfolios					
9	Receivables on Corporations		-	-	59,672	-
10	Past Due Receivables					
11	Other Assets					
	Total		**119,877**	**-**	**414,753**	**-**

Disclosure of counterparty credit risk

Credit risk arising from counterparty failure at the Bank involves the risk of counterparty defaulting on a contract with the Bank, where there is potential loss for the Bank if the contract is altered. Counterparty credit risk generally arises from transactions such as fx swaps, repo/reverse repo.

In the counterparty selection process, the Bank conducts analysis based on a scoring system to ensure the counterparty has the capacity to make payments. The scoring results are then periodically reviewed using current data to ensure the validity of the generated scores.



	BB+ s.d BB-	BB+ s.d B-	Less than B-	A-1	A-2	A-3	Less than A-3	Without Rating	Total
	BB+ s.d BB-	BB+ s.d B-	Less than B-	F1+ s.d F1	F2	F3	Less than F3		
	Ba1 s.d Ba3	Ba1 s.d Ba3	Less than B3	P-1	P-2	P-3	Less than P-3		
	BB+(idn) s.d BB-(idn)	B+(idn) s.d B-(idn)	Less than B-(idn)	F1+(idn) s.d F1(idn)	F2(idn)	F3(idn)	Less than F3(idn)		
	idBB+ s.d idBB-	idB+ s.d idB-	Less than idB-	idA1	idA2	idA4	Less than idA4		
	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
	-	-	-	-	-	-	-	7,544,580	**7,544,580**
	-	-	-	-	-	-	-	-	**355,081**
	-	-	-	-	-	-	-	-	**-**
	-	-	-	5	-	-	-	553,500	**673,382**
								-	**-**
								-	**-**
								-	**-**
								10,778,015	**10,778,015**
	-	-	-	-	-	-	-	100,998	**160,670**
								39,580	**39,580**
								1,279,434	**1,279,434**
	-	**-**	**-**	**5**	**-**	**-**	**-**	**20,296,107**	**20,830,742**



8.1 Disclosure of Counterparty Credit Risk - Bank Only

(1) Sharia Over the Counter Derivates Transaction

No.	Underlying Variables	Position as of December 31, 2023						
		Nototional Value			Sharia Derivatives Assets	Sharia Derivatives Liabilities	Net Claims before CRM	CRM
		< 1 Year	> 1 year to 5 yrs	> 5 yrs				
1	Shariah Compliant Profit Rate Swap	-	-	-	-	-	-	-
2	Shariah Compliant Foreign Currency Swap	-	-	-	-	-	-	-
3	Others	-	-	-	-	-	-	-
	Total	**-**	**-**	**-**	**-**	**-**	**-**	**-**

(2) Repo Transactions

No.	Portfolio Category
(1)	(2)
1	Receivables on Sovereign
2	Receivables on Public Sector Entities
3	Receivables on Multilateral Development Banks and International Institutions
4	Receivables on Banks
5	Receivables on Micro, Small Businesses and Retail Portfolios
6	Receivables on Corporations
	Total

(3) Reverse Repo Transaction

No.	Portfolio Category
(1)	(2)
1	Receivables on Sovereign
2	Receivables on Public Sector Entities
3	Receivables on Multilateral Development Banks and International Institutions
4	Receivables on Banks
5	Receivables on Micro, Small Businesses and Retail Portfolios
6	Receivables on Corporations
	Total



(in million rupiah)

Position as of December 31, 2023								
Net Claims post CRM	Nototional Value		Sharia Derivatives Assets	Sharia Derivatives Liabilities	Net Claims before CRM	CRM	Net Claims post CRM
	> 1 year to 5 yrs	> 5 yrs					
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-

(in million rupiah)

Position as of December 31, 2023				Position as of December 31, 2022			
SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA	SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA
(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
				-	-	-	-

(in million rupiah)

Position as of December 31, 2023				Position as of December 31, 2022			
SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA	SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA
(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-



8.2 Disclosure of Counterparty Credit Risk - Bank Consolidated with Subsidiaries

(1) Sharia Over the Counter Derivates Transaction

No.	Underlying Variables	Position as of December 31, 2023						
		Nototional Value			Sharia Derivatives Assets	Sharia Derivatives Liabilities	Net Claims before CRM	CRM
		< 1 Year	> 1 year to 5 yrs	> 5 yrs				
1	Shariah Compliant Profit Rate Swap	-	-	-	-	-	-	-
2	Shariah Compliant Foreign Currency Swap	-	-	-	-	-	-	-
3	Lainnya	-	-	-	-	-	-	-
	Total	**-**	**-**	**-**	**-**	**-**	**-**	**-**

(2) Repo Transactions

No.	Portfolio Category
(1)	(2)
1	Receivables on Sovereign
2	Receivables on Public Sector Entities
3	Receivables on Multilateral Development Banks and International Institutions
4	Receivables on Banks
5	Receivables on Micro, Small Businesses and Retail Portfolios
6	Receivables on Corporations
	Total

(3) Reverse Repo Transaction

No.	Portfolio Category
(1)	(2)
1	Receivables on Sovereign
2	Receivables on Public Sector Entities
3	Receivables on Multilateral Development Banks and International Institutions
4	Receivables on Banks
5	Receivables on Micro, Small Businesses and Retail Portfolios
6	Receivables on Corporations
	Total



(in million rupiah)

Position as of December 31, 2023								
Net Claims post CRM	Nototional Value			Sharia Derivatives Assets	Sharia Derivatives Liabilities	Net Claims before CRM	CRM	Net Claims post CRM
	> 1 year to 5 yrs	> 5 yrs						
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-

(in million rupiah)

Position as of December 31, 2023				Position as of December 31, 2022			
SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA	SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA
(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
				-	-	-	-

(in million rupiah)

Position as of December 31, 2023				Position as of December 31, 2022			
SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA	SSB Repo Fair Value	Repo Liabilities	Net Claims	RWA
(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-



9.1 Disclosure of Net Receivables Based on Risk Weight after Calculating the Impact of Credit Risk Mitigation - Bank Only

No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims Post Credit Risk Mitigation			
		0%	20%	35%	40%
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	8,295,962	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	582,884	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	185,188	-	-
9	Receivables on Corporations	39,281	-	-	-
10	Past Due Receivables	-	-	-	-
11	Other Assets	497,153	-	-	-
	Total Balance Sheet Exposure	**8,832,396**	**768,072**	**-**	**-**
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	**-**	**-**	**-**	**-**
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	-	-	-	-



							RWA	Capital Charge
	45%	50%	75%	100%	150%	Others		
	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
	-	-	-	-	-	-	-	-
	-	456,003	-	-	-	-	228,002	18,240
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	116,577	9,326
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
	-	-	10,081,602	-	-	-	7,598,239	607,859
	-	-	-	-	-	-	-	-
	-	-	-	32,764	-	-	32,764	2,621
	-	-	-	459,706	-	-	459,707	36,777
	-	**456,003**	**10,081,602**	**492,470**	**-**	**-**	**8,435,289**	**674,823**
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No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims Post Credit Risk Mitigation			
		0%	20%	35%	40%
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	7,544,580	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	441,563	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	2,001,471	-	-
9	Receivables on Corporations	59,672	-	-	-
10	Past Due Receivables	-	-	-	-
11	Other Assets	729,843	-	-	-
	Total Balance Sheet Exposure	**8,334,095**	**2,443,034**	**-**	**-**
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	**-**	**-**	**-**	**-**
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	**-**	**-**	**-**	**-**



45%	50%	75%	100%	150%	Others	RWA	Capital Charge
(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
-	-	-	-	-	-	-	-
-	355,081	-	-	-	-	177,541	14,203
-	-	-	-	-	-	-	-
-	-	-	-	-	-	88,313	7,065
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	8,776,544	-	-	-	6,982,702	558,616
-	-	-	20,047	-	-	20,047	1,604
-	-	-	39,580	-	-	39,580	3,166
-	-	-	549,591	-	-	549,591	43,967
-	**355,081**	**8,776,544**	**609,218**	**-**	**-**	**7,857,774**	**628,622**
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
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9.2 Disclosure of Net Receivables Based on Risk Weight after Calculating the Impact of Credit Risk Mitigation - Consolidated with Subsidiaries

No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims Post Credit Risk Mitigation			
		0%	20%	35%	40%
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	8,295,962	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	823,288	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	185,188	-	-
9	Receivables on Corporations	39,282	-	-	-
10	Past Due Receivables	-	-	-	-
11	Other Assets	497,153	-	-	-
	Total Balance Sheet Exposure	**8,832,397**	**1,008,476**	**-**	**-**
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	**-**	**-**	**-**	**-**
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	**-**	**-**	**-**	**-**



45%	50%	75%	100%	150%	Others	RWA	Capital Charge
(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
-	-	-	-	-	-	-	-
-	456,003	-	-	-	-	228,002	18,240
-	-	-	-	-	-	-	-
-	-	-	-	-	-	164,658	13,173
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	10,081,602	-	-	-	7,598,239	607,859
-	-	-	80,063	-	-	80,063	6,405
-	-	-	32,764	-	-	32,764	2,621
-	-	-	459,725	-	-	459,724	36,778
-	**456,003**	**10,081,602**	**572,552**	**-**	**-**	**8,563,450**	**685,076**
-	-	-	-	-	-	-	-
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No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims Post Credit Risk Mitigation			
		0%	20%	35%	40%
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	7,544,580	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	673,382	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	2,001,471	-	-
9	Receivables on Corporations	59,672	-	-	-
10	Past Due Receivables	-	-	-	-
11	Other Assets	729,843	-	-	-
	Total Balance Sheet Exposure	**8,334,095**	**2,674,853**	**-**	**-**
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	**-**	**-**	**-**	**-**
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	**-**	**-**	**-**	**-**



45%	50%	75%	100%	150%	Others	RWA	Capital Charge
(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
-	-	-	-	-	-	-	-
-	355,081	-	-	-	-	177,541	14,203
-	-	-	-	-	-	-	-
-	-	-	-	-	-	134,676	10,774
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	8,776,545	-	-	-	6,982,702	558,616
-	-	-	100,998	-	-	100,998	8,080
-	-	-	39,579	-	-	39,580	3,166
-	-	-	549,591	-	-	549,591	43,967
-	**355,081**	**8,776,545**	**690,168**	**-**	**-**	**7,985,088**	**638,807**
-	-	-	-	-	-	-	-
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10.1 Disclosure of Net Receivables and Credit Risk Mitigation Technique - Bank Only

No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims	Claims Guaranteed by		
			Collateral	Guaranteed Letter	Credit Insurance
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	8,295,962	-	-	-
2	Receivables on Public Sector Entities	456,003	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	582,884	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	10,266,790	-	-	185,188
9	Receivables on Corporations	39,281	39,281	-	-
10	Past Due Receivables	32,764	-	-	-
11	Other Assets	956,861	-	-	-
	Total Balance Sheet Exposure	**20,630,545**	**39,281**	**-**	**185,188**
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	**-**	**-**	**-**	**-**
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	**-**	**-**	**-**	**-**
Total (A+B+C)		**20.630.545**	**39.281**	**-**	**185.188**



Position as of December 31, 2023							
			Claims Guaranteed by				
Others	Claims Not Guaranteed	Net Claims	Collateral	Guaranteed Letter	Credit Insurance	Others	Claims Not Guaranteed
(7)	(8)=(3)-[(4)+(5)+(6)+(7)]	(9)	(10)	(11)	(12)	(13)	(14)=(9)[(10)+(11)+(12)+(13)]
	8,295,962	**7,544,580**	**-**	**-**	**-**		**7,544,580**
	456,003	355,081	-	-	-		355,081
	-	-	-	-	-		-
	582,884	441,563	-	-	-		441,563
	-	-	-	-	-		-
	-	-	-	-	-		-
	-	-	-	-	-		-
	10,081,602	10,778,015	-	-	2,001,471		8,776,544
	-	79,719	59,673	-	-		20,046
	32,764	39,580	-	-	-		39,580
	956,861	1,279,434	-	-	-		1,279,434
-	20,406,076	20,517,972	59,673	-	2,001,471	-	18,456,828
-	**18,513,567**	**18,259,805**	**10,197**	**-**	**4,669,039**	**-**	**13,580,569**
	-	-	-	-	-		-
	-	-	-	-	-		-
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	-	-	-	-	-		-
-	**-**	**-**	**-**	**-**	**-**	**-**	**-**
-	**20.406.076**	**20.517.972**	**59.673**	**-**	**2.001.471**	**-**	**18.456.828**



10.2 Disclosure of Net Receivables and Credit Risk Mitigation Technique - Consolidated with Subsidiaries

No.	Portfolio Category	Position as of December 31, 2023			
		Net Claims	Claims Guaranteed by		
			Collateral	Guaranteed Letter	Credit Insurance
(1)	(2)	(3)	(4)	(5)	(6)
A	**Balance Sheet Exposure**				
1	Receivables on Sovereign	8,295,962	-	-	-
2	Receivables on Public Sector Entities	456,003	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	823,288	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	10,266,790	-	-	185,188
9	Receivables on Corporations	119,345	39,281	-	-
10	Past Due Receivables	32,764	-	-	-
11	Other Assets	956,878	-	-	-
	Total Balance Sheet Exposure	20,951,030	39,281	-	185,188
B	**Off-Balance Sheet Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
9	Receivables on Corporations	-	-	-	-
10	Past Due Receivables	-	-	-	-
	Total Off-Balance Sheet Exposure	-	-	-	-
C	**Counterparty Credit Risk Exposure**				
1	Receivables on Sovereign	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-
4	Receivables on Banks	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-
6	Receivables on Corporations	-	-	-	-
	Total Counterparty Credit Risk Exposure	**-**	**-**	**-**	**-**
Total (A+B+C)		**20,951,030**	**39,281**	**-**	**185,188**

Position as of December 31, 2022							
			Claims Guaranteed by				
Others	Claims Not Guaranteed	Net Claims	Collateral	Guaranteed Letter	Credit Insurance	Others	Claims Not Guaranteed
(7)	(8)=(3)-[(4)+(5)+(6)+(7)]	(9)	(10)	(11)	(12)	(13)	(14)=(9)[(10)+(11)+(12)+(13)]
	8,295,962	7,544,580	-	-	-		7,544,580
	456,003	355,081	-	-	-		355,081
	-	-	-	-	-		-
	823,288	673,382	-	-	-		673,382
	-	-	-	-	-		-
	-	-	-	-	-		-
	-	-	-	-	-		-
	10,081,602	10,778,015	-	-	2,001,471		8,776,544
	80,064	160,670	59,673	-	-		100,997
	32,764	39,580	-	-	-		39,580
	956,878	1,279,434	-	-	-		1,279,434
-	20,726,561	20,830,742	59,673	-	2,001,471	-	18,769,598
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-	-						
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	-						
	-						
-	-						
-	20,726,561	20,830,742	59,673	-	2,001,471	-	18,769,598



13.1 Disclosure of the Calculation of Risk Weighted Average (RWA) Credit Risk - Individual Bank

(1) Assets Exposure on the Statement of Financial Position

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	8.295.962	-	-	7.544.580	-	-
2	Receivables on Public Sector Entities	456.003	228.002	228.002	355.081	177.541	177.541
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	582.884	116.577	116.577	441.563	88.313	88.313
5	Loans Secured by Residential Property	-	-	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	10.266.791	7.700.093	7.598.240	10.778.015	8.083.510	6.982.701
9	Receivables on Corporations	39.281	29.545	-	79.719	49.883	20.047
10	Past Due Receivables	32.764	32.764	32.764	39.580	39.580	39.580
11	Other Assets	956.859	-	459.706	1.279.434	-	549.591
	Total	20.630.544	8.106.981	8.435.289	20.517.972	8.438.827	7.857.773



(2) Exposure to Commitment and Contigencies Receivables in the Commitment and Contigencies Report

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	-	-	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	-	-	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-	-	-
9	Receivables on Corporations	-	-	-	-	-	-
10	Past Due Receivables	-	-	-	-	-	-
	Total	-	-	-	-	-	-



(3) Exposure to Counterparty Credit Risk

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	-	-	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	-	-	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-	-	-
6	Receivables on Corporations	-	-	-	-	-	-
	Total	-	-	-	-	-	-

(4) Exposure on Settlement Risk

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Delivery versus payment	-	-	-	-	-	-
	a. 8% capital charge (5-15 days)	-	-	-	-	-	-
	b. 50% capital charge (16-30 days)	-	-	-	-	-	-
	c. 75% capital charge (31-45 days)	-	-	-	-	-	-
	d. 100% capital charge (more than 45 days)	-	-	-	-	-	-
2	Non-delivery versus payment	-	-	-	-	-	-
	Total	-	-	-	-	-	-

(5) Securitization Exposure

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023		Position as of December 31, 2022	
		Capital Deduction Factor	Post-CRM RWA	Capital Deduction Factor	Post-CRM RWA
(1)	(2)	(3)	(4)	(5)	(6)
1	Eligible credit facility	-	-	-	-
2	Non-eligible credit facility	-	-	-	-
3	Eligible liquidity facility		-		-
4	Non-eligible liquidity facility	-	-	-	-
5	Eligible Asset-Backed Securities purchases	-	-	-	-
6	Non-eligible Asset-Backed Securities purchases	-	-	-	-
7	Other securitization exposure which not included in Bank Indonesia regulation regarding prudent principles in undergoing assets securitization activities in banking industries		-		-
	Total	-	-	-	-

(6) Total Credir Risk Exposure

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023	Position as of December 31, 2022
1	Total Credit Risk RWA	8.435.289	7.857.773
2	Total Capital Deduction Factor	-	-



13.2 Disclosure of the Calculation of Risk Weighted Average (RWA) Credit Risk - Consolidated with Subsidiaries

(1) Assets Exposure on the Statement of Financial Position

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	8.295.962	-	-	7.544.580	-	-
2	Receivables on Public Sector Entities	456.003	228.002	228.002	355.081	177.541	177.541
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	823.288	164.658	164.658	673.382	134.676	134.676
5	Loans Secured by Residential Property	-	-	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	10.266.791	7.700.093	7.598.239	10.778.015	8.083.511	6.982.702
9	Receivables on Corporations	119.345	109.609	80.063	160.670	130.834	100.998
10	Past Due Receivables	32.764	32.764	32.764	39.580	39.580	39.580
11	Other Assets	956.877	-	459.724	1.279.434	-	549.591
	Total	20.951.030	8.235.126	8.563.450	20.830.742	8.566.142	7.985.088

(2) Exposure to Commitment and Contigencies Receivables in the Commitment and Contigencies Report

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	-	-	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	-	-	-	-	-	-
5	Loans Secured by Residential Property	-	-	-	-	-	-
6	Loans Secured by Commercial Real Estate	-	-	-	-	-	-
7	Employee/Retiree Loans	-	-	-	-	-	-
8	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-	-	-
9	Receivables on Corporations	-	-	-	-	-	-
10	Past Due Receivables	-	-	-	-	-	-
	Total	-	-	-	-	-	-



(3) Exposure to Counterparty Credit Risk

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Receivables on Sovereigns	-	-	-	-	-	-
2	Receivables on Public Sector Entities	-	-	-	-	-	-
3	Receivables on Multilateral Development Banks and International Institutions	-	-	-	-	-	-
4	Receivables on Banks	-	-	-	-	-	-
5	Receivables on Micro, Small Businesses and Retail Portfolios	-	-	-	-	-	-
6	Receivables on Corporations	-	-	-	-	-	-
	Total	-	-	-	-	-	-

(4) Exposure on Settlement Risk

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023			Position as of December 31, 2022		
		Net Claims	Pre-CRM WRA	Post-CRM WRA	Net Claims	Pre-CRM WRA	Post-CRM WRA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Delivery versus payment	-	-	-	-	-	-
	a. 8% capital charge (5-15 days)	-	-	-	-	-	-
	b. 50% capital charge (16-30 days)	-	-	-	-	-	-
	c. 75% capital charge (31-45 days)	-	-	-	-	-	-
	d. 100% capital charge (more than 45 days)	-	-	-	-	-	-
2	Non-delivery versus payment	-	-	-	-	-	-
	Total	-	-	-	-	-	-



(5) Securitization Exposure

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023		Position as of December 31, 2022	
		Capital Deduction Factor	Post-CRM RWA	Capital Deduction Factor	Post-CRM RWA
(1)	(2)	(3)	(4)	(5)	(6)
1	Eligible credit facility	-	-	-	-
2	Non-eligible credit facility	-	-	-	-
3	Eligible liquidity facility		-		-
4	Non-eligible liquidity facility	-	-	-	-
5	Eligible Asset-Backed Securities purchases	-	-	-	-
6	Non-eligible Asset-Backed Securities purchases	-	-	-	-
7	Other securitization exposure which not included in Bank Indonesia regulation regarding prudent principles in undergoing assets securitization activities in banking industries		-		-
	Total	-	-	-	-

(6) Total credit Risk Exposure

(in million rupiah)

No.	Portfolio Category	Position as of December 31, 2023	Position as of December 31, 2022
1	Total Credit Risk RWA	8.563.451	7.985.088
2	Total Capital Deduction Factor	-	-



2. market risk

Market Risk is the risk that arises from the positions of assets, liabilities, and/or equity, due to changes in market prices that can affect the Bank's objectives. The Bank has adequate policies and procedures related to the key principles of the market risk management framework. Market risk management applied by the Bank includes measurement and monitoring of changes in benchmark rates in the banking book portfolio, in line with the Bank's current activities. Managing the banking book benchmark rates is part of the overall Assets and Liabilities Management of the Bank and has been adjusted to the Bank's business conditions.

The Bank has also established policies and procedures regarding the separation of duties, responsibilities, and authorities between the Treasury & FI unit, which collects and provides information on transactions and business volumes, and the Risk Management Unit, which identifies, manages, and monitors potential market risks. Limit setting and risk tolerances are well-documented in Liquidity and Market Risk Management Policies, as well as Market Risk Management SOPs. Market risk-related policies and guidelines are periodically reviewed to ensure their relevance to the Bank's business activities, compliance with regulatory requirements, and Sharia principles.

adequacy of risk identification, measurement, monitoring, and control processes, and risk management information systems

The Bank consistently identifies, measures, manages, and monitors market risks arising from its business activities, both potential risks under normal conditions and special conditions. The identification of benchmark rate risks begins with analyzing potential risk sources in all rate-sensitive Bank instruments, both in asset and liability positions, as well as off-balance sheet items that could cause Bank income and economic value losses. The banking book exposure of the Bank's assets and liabilities is measured using sensitivity analysis based on the benchmark rate adjustment profile, known as the Repricing Gap Profile.

The Repricing Gap Profile method is used by the Bank to measure the banking book benchmark rate from two perspectives:

a. Income perspective, involving: Net Income Projection Calculation
b. Economic Value perspective, involving: EVE (Economic Value of Equity) Calculation
c. As part of market risk monitoring against the value of securities held, the Bank also conducts a revaluation process through Mark to Market. Every month, the Bank monitors the Net Income Projection and EVE measurement, and the securities' value through the Mark to Market process, which is then reported in ALCO and related committee meetings.

internal control system

The internal control process for market risk focuses on measuring resilience to losses under stressed market conditions. Stress test scenarios are conducted on changes in market interest rates, allowing the Bank to assess their impact on income. If there are discrepancies or breaches in the tolerance or risk limits set by the Bank or regulators, or provisions in existing policies and procedures, the Bank will escalate the Market & Liquidity Risk process to the Head of Risk Management, Treasury and FI, and the Director or relevant committee for such breaches. Treasury and FI or other business units are responsible for normalizing market risk exposure according to the predetermined improvement plan within a specified timeframe. Market & Liquidity Risk then monitors the improvement plan to be presented to the relevant committee.



3. operational risk

Operational Risk is the risk arising from inadequate or malfunctioning internal processes, human errors, system failures, and/or external events affecting the Bank's operations in achieving business objectives. The Bank has policies and procedures in place to manage operational risks, including a framework, internal control mechanisms, core processes, and the development of a risk-aware culture. For fraud management, the Bank has an Anti-Fraud Strategy Policy, which includes defining the roles and responsibilities of employees in the context of fraud incidents, prevention, detection, and handling of fraudulent activities, including efforts to build a fraud-aware culture.

Supporting policies and procedures for operational risk management have also been established, including Operational Risk Management Policy, Business Impact Analysis procedures, Business Continuity Plan, Business Continuity Management, Anti-Fraud Strategy, Information Asset Security, and Cybersecurity. All policies and procedures are periodically reviewed to enhance and adjust them to current business developments and regulatory requirements, including ensuring compliance with sharia principles.

adequacy of risk identification, measurement, monitoring, control processes, and risk management information systems

To identify potential operational risks, the Bank conducts reviews of all policies, procedures, and operational activities. The review results in recommendations that are then communicated to the relevant units for appropriate and adequate mitigation measures. Each unit is also required to conduct regular evaluations of its activities and measure the level of risk for each activity according to the Process Risk Control (PRC), Key Control Self-Assessment (KCSA), and Risk Grading Matrix (RGM) frameworks.

The results are periodically reviewed to ensure that the risk levels of all processes are measurable. Periodically, units conduct self-assessments of processes deemed to have significant risk potential. The examination results are then validated by the Quality Assurance function to ensure that the examinations are conducted according to the established framework.

The Bank continuously monitors and records every risk event in the Operational Risk Management System (ORMS) through its respective units. The Operational Risk Management Unit manages all information in the ORMS to analyze the need for follow-up actions on incoming information.

As an early detection mechanism for fraud, the Bank has a system called JAGA, allowing every employee to report potential fraud incidents anonymously. Reports are followed up by the Fraud Management unit, arranging investigations according to applicable regulations. Fraud cases must be periodically reported to Management and regulators. The Bank also holds regular coordination meetings or communication forums involving relevant units to discuss the results of operational risk management monitoring.



Operational Risk - Bank Only

(in million rupiah)

No.	Approach	Position as of December 31, 2023			Position as of December 31, 2022		
		Gross Income (Average in Last 3 Years)	Capital Charge	RWA	Gross Income (Average in Last 3 Years)	Capital Charge	RWA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Standard Indicator Approach	4,316,218	647,433	8,092,909	3,936,164	590,425	7,380,308
	Total	**4,316,218**	**647,433**	**8,092,909**	**3,936,164**	**590,425**	**7,380,308**

Operational Risk - Consolidated with Subsidiaries

(in million rupiah)

No.	Approach	Position as of December 31, 2023			Position as of December 31, 2022		
		Gross Income (Average in Last 3 Years)	Capital Charge	RWA	Gross Income (Average in Last 3 Years)	Capital Charge	RWA
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Standard Indicator Approach	4,317,402	647,610	8,095,128	3,936,193	590,429	7,380,362
	Total	**4,317,402**	**647,610**	**8,095,128**	**3,936,193**	**590,429**	**7,380,362**

The results of examinations and emerging issues are periodically reported to the Board of Directors and Board of Commissioners in the Risk Management Committee and Risk Oversight Committee meetings. Directives and recommendations from the Board of Commissioners and the Board of Directors will be communicated to the relevant units for follow-up. The implementation of these recommendations is also monitored and reported back to the Board of Commissioners and the Board of Directors.

internal control system

The Bank's internal control system is implemented through the three lines of defense framework. In the first line, units are assisted by the Quality Assurance function to ensure that all activities are in line with applicable policies and procedures. In the second line, the Risk Management Unit maintains methodologies to identify, measure, monitor, and control risks. Meanwhile, the Compliance Unit ensures that all Bank activities comply with regulatory requirements, including adherence to Sharia principles. Finally, in the third line, Internal Audit ensures that all residual risks are managed according to the established risk appetite and tolerance.



4. liquidity risk

Liquidity Risk is the risk arising from the Bank's inability to meet maturing obligations from cash flow funding sources and/or from highly liquid quality assets that can be encashed without disrupting the Bank's activities and financial condition. The Bank establishes liquidity risk control policies tailored to its mission, business strategy, capital adequacy, human resources, and risk appetite. The Bank establishes clear separation of duties, responsibilities, and authorities between units responsible for liquidity risk management and units whose activities are exposed to liquidity risk. Meanwhile, the Risk Management Unit independently provides input and objective analysis in the process of identifying, measuring, monitoring, and managing liquidity risk.

The Bank also has policies and procedures governing the separation of duties, responsibilities, and authorities between the Treasury and FI units, responsible for collecting and providing information on transactions and business volumes, and the Risk Management Unit, which independently provides objective input and analysis in the process of identifying, measuring, monitoring, and managing liquidity risk.

To regulate liquidity risk management in times of crisis, the Bank has policies and procedures, starting from the activation of the Contingency Funding Plan (CFP) and its implementation until the return to normal conditions (Business as Usual or BAU). All existing policies and procedures are periodically reviewed to ensure their relevance to the Bank's business activities, compliance with regulatory requirements, and adherence to sharia principles.

adequacy of risk identification, measurement, monitoring, and control processes, and risk management information system

The Bank has routinely, effectively, and adequately conducted the identification, measurement, monitoring, and control processes for liquidity risk, referring to the measurement and monitoring processes, methodologies, assumptions, and risk control processes outlined in liquidity risk management policies and procedures.

The Bank measures and monitors liquidity risk indicators through a set of observation ratios consisting of the Financing to Deposit Ratio (FDR), funding concentration, and adequacy of liquid assets to assess the bank's liquidity resilience. The Bank regulates funding strategies both in normal and special conditions.

Under normal conditions, bank funding comes from capital and third-party funds, which are well-governed to ensure liquidity ratios are maintained with maximum profitability. In crisis conditions, the Bank will implement borrowing strategies or utilize facilities from bank counterparties, regulated in the SOP for Measuring and Monitoring Liquidity Risk and Contingency Funding.

To monitor the vulnerability of liquidity risk positions on a daily basis, the Bank pays attention to Early Warning Indicators, reported to the ALCO Committee. The Bank has a system that provides data for reporting purposes, both internally within the bank and to regulators, including individual reporting (maturity profile).



1.1 Disclosure of Rupiah and Foreign Currency Maturity Profile - Bank Only

a) Disclosure of Rupiah Maturity Profile

No.	Porfotolio Category	Balance	Position as of December 31, 2023		
			Maturity		
			≤ 1 month	> 1 month s.d. 3 month	> 3 month s.d. 6 month
(1)	(2)	(3)	(4)	(5)	(6)
I	**Balance Sheet**				
	A. Assets	21,844,458			
	1. Cash	497,153	497,153	-	-
	2. Bank Indonesia Placement	763,443	763,443	-	-
	3. Interbank Placement	4,715	4,715	-	-
	4 Marketable Securities - Owned	8,566,692	2,898,723	591,975	570,282
	5. Reverse Repo	-	-	-	-
	6. Murabahah Reeeivables (gross)	11,532,552	205,560	654,777	1,559,722
	7. Salam Receivables	-	-	-	-
	8. Istishna' Receivables	-	-	-	-
	9. Qardh Receivables	530	355	7	5
	10. Mudharabah Financing	-	-	-	-
	11. Musyarakah Financing	19,669	408	1,593	8,507
	12. Ijarah	-	-	-	-
	13. Other Assets	459,704	459,704	-	-
	B. Liabilities	12,658,242			
	1. Third Party Funds				
	a. Wadiah Current Account	24,009	24,009	-	-
	b. Mudharabah Time Deposits	9,030,866	7,329,602	1,467,881	227,896
	c. Wadiah Saving Account	2,197,988	2,197,988	-	-
	d. Mudharabah Saving Account	890,066	890,066	-	-
	e. Others	-	-	-	-
	2. Liability to Bank Indonesia	-	-	-	-
	3. Liability to Other Banks	-	-	-	-
	4. Marketable Securities - Issued	-	-	-	-
	5. Receivables	-	-	-	-
	6. Other Liabilities	515,313	515,313	-	-
	C. Off Balance Sheets				
	1. Commitments	-	-	-	-
	2. Contigencies	-	-	-	-
	D. Difference (A-B)	9,186,216			



		Balance	Position as of December 31, 2022				
			Maturity				
> 6 months to 12 months	>12 months		≤ 1 month	> 1 month to 3 months	> 3 months to 6 months	> 6 months to 12 months	>12 months
(7)	(8)	(3)	(4)	(5)	(6)	(7)	(8)
		21,286,897					
-	-	729,843	729,843	-	-	-	-
-	-	731,427	731,427	-	-	-	-
-	-	10,018	10,018	-	-	-	-
1,557,689	2,948,023	7,599,779	2,837,024	1,269,336	191,364	898,870	2,403,185
-	-	-	-	-	-	-	-
6,276,133	2,836,360	11,602,445	158,606	589,254	1,430,336	6,243,743	3,180,506
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
33	130	3,519	62	1,296	2,100	16	45
-	-	-	-	-	-	-	-
4,660	4,501	60,275	-	-	-	17,775	42,500
-	-	-	-	-	-	-	-
-	-	549,591	549,591	-	-	-	-
		12,752,972					
-	-	27,646	27,646	-	-	-	-
5,487	-	9,079,595	6,964,122	1,928,041	180,550	6,860	22
-	-	2,177,623	2,177,623	-	-	-	-
-	-	764,392	764,392	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	100,000	100,000	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	603,716	603,716	-	-	-	-
-	-						
-	-						
		8,533,925					



b) Foreign Currency Maturity Profile

No.	Porfotolio Category	Balance	Position as of December 31, 2023		
			Maturity		
			≤ 1 month	> 1 month s.d. 3 month	> 3 month s.d. 6 month
(1)	(2)	(3)	(4)	(5)	(6)
I	**Balance Sheet**				
	A. Assets				
	1. Cash				
	2. Bank Indonesia Placement				
	3. Interbank Placement				
	4 Marketable Securities - Owned				
	5. Reverse Repo				
	6. Murabahah Reeeivables (gross)				
	7. Salam Receivables				
	8. Istishna' Receivables				
	9. Qardh Receivables				
	10. Mudharabah Financing				
	11. Musyarakah Financing				
	12. Ijarah				
	13. Other Assets				
	B. Liabilities				
	1. Third Party Funds				
	a. Wadiah Current Account				
	b. Mudharabah Time Deposits				
	c. Wadiah Saving Account				
	d. Mudharabah Saving Account				
	e. Others				
	2. Liability to Bank Indonesia				
	3. Liability to Other Banks				
	4. Marketable Securities - Issued				
	5. Receivables				
	6. Other Liabilities				
	C. Off Balance Sheets				
	1. Commitments				
	2. Contigencies				
	D. Difference (A-B)				



			Balance	Position as of December 31, 2022				
				Maturity				
	> 6 months to 12 months	>12 months		≤ 1 month	> 1 month to 3 months	> 3 months to 6 months	> 6 months to 12 months	>12 months
	(7)	(8)	(3)	(4)	(5)	(6)	(7)	(8)



1.2 Disclosure of Rupiah and Foreign Currency Maturity Profile - Consolidated with Subsidiaries

a) Disclosure of Rupiah Maturity Profile

No.	Porfotolio Category	Balance	Position as of December 31, 2023		
			Maturity		
			≤ 1 month	> 1 month s.d. 3 month	> 3 month s.d. 6 month
(1)	(2)	(3)	(4)	(5)	(6)
I	**Balance Sheet**				
	A. Assets	22,084,418			
	1. Cash	497,153	497,153	-	-
	2. Bank Indonesia Placement	763,443	763,443	-	-
	3. Interbank Placement	244,657	136,157	108,500	-
	4 Marketable Securities - Owned	8,566,692	2,898,723	591,975	570,282
	5. Reverse Repo	-	-	-	-
	6. Murabahah Reeeivables (gross)	11,532,552	205,560	654,777	1,559,722
	7. Salam Receivables	-	-	-	-
	8. Istishna' Receivables	-	-	-	-
	9. Qardh Receivables	530	355	7	5
	10. Mudharabah Financing	-	-	-	-
	11. Musyarakah Financing	19,669	408	1,593	8,507
	12. Ijarah	-	-	-	-
	13. Other Assets	459,722	459,722	-	-
	B. Liabilities	12,658,233			
	1. Third Party Funds				
	a. Wadiah Current Account	24,009	24,009	-	-
	b. Mudharabah Time Deposits	9,030,866	7,329,602	1,467,881	227,896
	c. Wadiah Saving Account	2,197,988	2,197,988	-	-
	d. Mudharabah Saving Account	889,954	889,954	-	-
	e. Others	-	-	-	-
	2. Liability to Bank Indonesia	-	-	-	-
	3. Liability to Other Banks	-	-	-	-
	4. Marketable Securities - Issued	-	-	-	-
	5. Receivables	-	-	-	-
	6. Other Liabilities	515,416	515,416	-	-
	C. Off Balance Sheets				
	1. Commitments	-	-	-	-
	2. Contigencies	-	-	-	-
	D. Difference (A-B)	9,426,185			



			Position as of December 31, 2022				
		Balance	Maturity				
> 6 months to 12 months	>12 months		≤ 1 month	> 1 month to 3 months	> 3 months to 6 months	> 6 months to 12 months	>12 months
(7)	(8)	(3)	(4)	(5)	(6)	(7)	(8)
		21,518,249					
-	-	729,843	729,843	-	-	-	-
-	-	731,427	731,427	-	-	-	-
-	-	241,370	241,370	-	-	-	-
1,557,689	2,948,023	7,599,779	2,837,024	1,269,336	191,364	898,870	2,403,185
-	-	-	-	-	-	-	-
6,276,133	2,836,360	11,602,445	158,606	589,254	1,430,336	6,243,743	3,180,506
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
33	130	3,519	62	1,296	2,100	16	45
-	-	-	-	-	-	-	-
4,660	4,501	60,275	-	-	-	17,775	42,500
-	-	-	-	-	-	-	-
-	-	549,591	549,591	-	-	-	-
		12,753,981					
-	-	27,646	27,646	-	-	-	-
5,487	-	9,079,595	6,964,122	1,928,041	180,550	6,860	22
-	-	2,177,622	2,177,622	-	-	-	-
-	-	763,666	763,666	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	100,000	100,000	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
-	-	605,452	605,452	-	-	-	-
-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-
		8,764,268					



b) Foreign Currency Maturity Profile

No.	Porfotolio Category	Balance	Position as of December 31, 2023		
			Maturity		
			≤ 1 month	> 1 month s.d. 3 month	> 3 month s.d. 6 month
(1)	(2)	(3)	(4)	(5)	(6)
I	**Balance Sheet**				
	A. Assets	80,526			
	1. Cash	-			
	2. Bank Indonesia Placement	-			
	3. Interbank Placement	462	462		
	4 Marketable Securities - Owned	80,064	80,064		
	5. Reverse Repo	-			
	6. Murabahah Reeeivables (gross)	-			
	7. Salam Receivables	-			
	8. Istishna' Receivables	-			
	9. Qardh Receivables	-			
	10. Mudharabah Financing	-			
	11. Musyarakah Financing	-			
	12. Ijarah	-			
	13. Other Assets	-			
	B. Liabilities	-			
	1. Third Party Funds				
	a. Wadiah Current Account	-			
	b. Mudharabah Time Deposits	-			
	c. Wadiah Saving Account	-			
	d. Mudharabah Saving Account	-			
	e. Others	-			
	2. Liability to Bank Indonesia	-			
	3. Liability to Other Banks	-			
	4. Marketable Securities - Issued	-			
	5. Receivables	-			
	6. Other Liabilities	-			
	C. Off Balance Sheets				
	1. Commitments				
	2. Contigencies				
	D. Difference (A-B)	80,526			



			Balance	Position as of December 31, 2022				
				Maturity				
	> 6 months to 12 months	>12 months		≤ 1 month	> 1 month to 3 months	> 3 months to 6 months	> 6 months to 12 months	>12 months
	(7)	(8)	(3)	(4)	(5)	(6)	(7)	(8)
			81,418					
			-					
			-					
			467	467				
			80,951	80,951				
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			-					
			81,418					



internal control system

The Bank has an adequate Internal Control System to ensure that transactions and processes exposed to Liquidity Risk are conducted in accordance with existing policies and procedures. In case of discrepancies or deviations from liquidity ratios, the Bank will escalate the matter from Market & Liquidity Risk to the Head of Risk Management, Treasury and FI, and the Board of Directors or relevant committees. Treasury and FI or other business units are responsible for normalizing liquidity risk exposure according to the determined improvement plan and timeframe. Market & Liquidity Risk also monitors the improvement plan, which is then reported to the relevant committee.

The Bank also has a Contingency Funding Plan that regulates the identification process for liquidity crisis conditions through Early Warning Indicators (EWI). Internal audits are also periodically conducted on liquidity risk processes and crisis liquidity management processes, through monitoring internal and external indicators in both crisis and normal conditions.

5. legal risk

Legal Risk is the risk arising from legal claims and/or weaknesses in legal aspects of business operations, which may disrupt the achievement of the Bank's objectives. Some actions to manage legal risk include ensuring that clauses in every contract or agreement are sufficient and adequate to secure the Bank's position, monitoring agreements approaching maturity, and updating these agreements to ensure sufficient documentation.

Additionally, the Bank also has sufficient policies and procedures related to legal risk management, including reviewing documents in accordance with applicable laws and regulations.

adequacy of risk identification, measurement, monitoring, and control processes, and risk management information system

Until now, the legal risk management process has been running very well, where the identification, measurement, monitoring, and control processes of legal risk conducted can avoid or minimize potential legal claims. This can be observed and applied when providing opinions for legal case settlements or reviewing legal documents. The identification, measurement, monitoring, and control processes of legal risk are carried out by the Corporate Secretary and General Counsel Division, which oversees the Legal specialized unit. Information about legal cases or lawsuits is reported periodically to the Risk Management Committee. The Bank supervises legal risks through the Risk Management Committee and Internal Audit to ensure that residual risks have been controlled.

6. strategic risk

Strategic Risk is the risk arising from the Bank's inadequacy in making and/or implementing strategic decisions and failures to anticipate changes in the business environment. Every year, the Bank consistently develops corporate plans and work plans according to the Bank's mission and strategy, approved by the Board of Commissioners and the Board of Directors, considering the impact on capital. Every semester, an assessment is conducted on the implementation results of the corporate plan and the risks that have arisen and been handled.

The Bank also builds a Management Information System by measuring performance and periodically monitoring the implementation of Key Strategic Initiatives by Bank units to achieve work plan targets within set deadlines.

7. compliance risk

Compliance Risk is the risk arising from the Bank's non-compliance and/or failure to implement laws and regulations applicable to public companies as well as Sharia Principles. The Bank places great emphasis on compliance with applicable regulations. Therefore, the Bank consistently identifies and updates information related to regulations and rules relevant to financial banking services and public companies. The Bank also formulates internal regulations to promote compliance across all operational elements of the Bank, enhance communication with Regulators, and foster a compliance culture that permeates throughout the organization. Throughout 2023, in line with the Bank's planning and strategy, activities have been carried out to enhance Compliance Culture, including:

I. Governance Perspective

- Oversight by the Board of Commissioners, Board of Directors, and Sharia Supervisory Board is conducted through well-structured mechanisms, including regular meetings and direct field reviews.
- Availability of a regulations portal containing external and internal rules that facilitate employees in finding reliable references as work guidelines.
- Monitoring of the validity period of regulations is effectively implemented to ensure that internal regulations are always up-to-date, in accordance with applicable external regulations.
- Through a relationship-oriented working process with business units, the internalization of external rules can be achieved more quickly and effectively with good quality.
- Commitment to Regulators regarding recommended improvements can be resolved well, even faster than the agreed timeframe.
- Compliance risk management processes are conducted effectively to ensure that the composite value of the compliance risk profile is at a strong level, indicating that the compliance culture has been well-implemented in the Bank.

II. Awareness Perspective

- Training has been provided using effective methods to ensure that every employee understands the training material to be implemented effectively in their daily tasks and responsibilities.
- Various information to enhance compliance culture has been presented through various engaging and easily understandable media for employees.
- Platforms and help desk mechanisms have been established to assist with compliance issues, allowing employees to easily ask questions and receive quick and thorough answers.
- Sharia Supervisory Board visits to the field, in addition to conducting spot checks on Sharia principle implementation, are also for providing explanations and guidance on existing issues to increase awareness of Sharia principles.

III. Assessment Perspective

- Establishing direct field checking mechanisms together with the Sharia Supervisory Board (DPS) and other supervisory teams to ensure that the Bank's operational implementation complies with regulations.
- Assessments are also conducted for the implementation of the Anti-Money Laundering and Countering the Financing of Terrorism (AML-CFT) program to identify customers and the Bank's treatment based on customer classification. This is done to prevent the Bank from engaging in money laundering or terrorist financing practices.
- Assessments are conducted directly in the field so that employees receive input and guidance, as well as involvement in process improvements.
- The main achievements of compliance risk control in 2023 based on completed activities are:
  - Compliance culture has been well-implemented in BTPN Syariah, evidenced by all prudential ratios being well-maintained, with no significant fines from Regulators and all compliance risk profile parameters showing positive values, resulting in the compliance risk profile composite value being at level 1 (strong).
  - Regulator Rules Internalization has been effectively carried out, evidenced by the absence of delays in the implementation of external regulations into internal regulations and the availability of the Bank's regulations portal, which can monitor the review period of regulations to ensure they are always up-to-date with existing regulations.
  - All commitments made by the Bank to Regulators can be fulfilled even within a shorter timeframe than stipulated, both in terms of the Bank's commitments regarding the results of inspections in 2021 and other commitments such as the implementation of the AML-CFT program based on the Risk-Based Approach (RBA) through methods and National Risk Assessment (NRA) and Risk Sectoral Assessment (RSA) conducted in accordance with applicable regulations.



The achievements attained by the Bank are the result of the Bank's ability to face and overcome challenges during the year 2023, including:

i. The Bank's obligation to comply with all regulations issued by the Regulator, which are numerous. To address this, the Bank conducts daily updates and assigns Person-in-Charge (PIC) to follow up according to the regulatory field, ensuring the Bank's compliance with regulations is maintained.
ii. The large number of employees spread across various regions creates a high potential for non-compliance. To address this, the Bank ensures adequate internal controls are in place. This is complemented by periodic inspections by the Sharia Supervisory Board (DPS) to ensure compliance with Sharia principles by both employees and customers in the field. The Bank also conducts compliance assessments to ensure that the Bank's operational implementation complies with applicable rules, as well as disseminates rules through communication media accessible to all employees.
iii. The reports that must be submitted to the Financial Services Authority (OJK) are very intensive with different target times. To address this, the Bank always ensures that the reminder system functions properly to avoid delays in the preparation and submission of reports.

The Bank believes that a Compliance Culture must be continually enhanced to support rapid and healthy business growth. Compliance should be the responsibility of all organizational lines and can reflect the implementation of good corporate governance. To support compliance strategy implementation, the Compliance Division organizes the organizational structure into 3 Work Units:

i. Compliance Advisory & Assessment (CAA)
ii. Compliance Development & Reporting
iii. Compliance Anti Money Laundering (AML) & Counter Financing of Terorrism (CFT)

These three work units collaborate to monitor and control Compliance Risks, starting from determining/ identifying risk measurement parameters. Compliance risk measurement parameters for the Bank have been determined based on POJK and SEOJK and the Bank's business model, with appropriate weights and percentages.

The Bank's compliance risk measurement is documented in compliance risk measurement working papers, and the results of compliance risk level measurements are reported monthly to Risk Management for discussion in the Risk Management Committee (KMR) and the Risk Oversight Committee (KPR). In addition, the compliance risk level is also reported in Compliance Reports prepared on a monthly, quarterly, and semester basis.

Through regular monitoring and control of compliance risks, increases in compliance risks can be detected quickly, enabling swift mitigation. The Bank hopes that through its activities throughout 2023, the Compliance Culture will become stronger and integrated into the work ethos of all Bank elements.

8. reputation risk

Reputation risk is the risk arising from the decline in the level of trust of stakeholders stemming from negative perceptions of the Bank, which can affect the Bank's goal achievement. Efforts to manage this risk include improving or enhancing positive impressions of the Bank through quality service and constructive responses to negative publicity to enhance the Bank's reputation with all stakeholders.

9. rate of return risk

Yield risk is the risk resulting from changes in the yield rates paid by the Bank to customers due to changes in the yield rates received by the Bank from fund deployments, which can influence the behavior of third-party fund customers of the Bank. The Bank has policies for managing Yield Risk regulated in the Risk Management Policy and Market & Liquidity Risk Management Policy. To manage yield risk, the Bank determines the inherent yield risk of each product and transaction and measures the yield risk profile with a risk rating. These policies and procedures are periodically reviewed to ensure their relevance to the Bank's business activities, including compliance with regulations and sharia principles.

10.investment risk

Investment risk is the risk that the Bank shares in the business losses of customers financed in profit-sharing-based financing, whether using net revenue sharing or profit and loss sharing methods. The potential risk in this financing model is customer default, either due to a decline in business performance or external conditions. The Bank has implemented investment risk management since the customer acquisition process, including customer selection, payment capacity analysis, and account maintenance processes carried out through fostering good relationships with customers by Bank staff. Periodically, the Bank also measures and monitors customer performance, including monitoring changes in external factors that may affect customer payment performance. The monitoring results are then reported to Management so that necessary mitigation steps can be promptly taken.

It's been over eight remarkable years since I joined as a #bankirpemberdaya. Unlike traditional bank employees who interact with customers within the confines of an office building, my role involves meeting customers in the comfort of their homes, which double as regular meeting centers every two weeks. Each day presents its own unique story, and every day I am filled with gratitude for being at the forefront of the Bank's efforts to serve the inclusion community. My work involves helping individuals realize their dreams by providing access to finance, while also educating them about the risk profile associated with financing in the inclusion segment.

Wida Ayu Sekarini
Senior Business Manager Badung Region, Bali







05

Corporate Social

RESPONSIBILITY





Corporate Social RESPONSIBILITY

The Bank's commitment to faithfully empowering customers is further evidenced through its Corporate Social Responsibility programs. These initiatives are geared towards enhancing the capabilities of diverse customers and encouraging broader participation in impactful empowerment endeavors.

The persistent economic challenges faced by underprivileged communities, particularly in tier-3 and tier-4 cities, pose obstacles to the recovery of their businesses post-Covid-19. The sluggish circulation of money in these areas diminishes purchasing power, hindering the return to pre-pandemic conditions. Throughout the daunting landscape of 2023, BTPN Syariah has remained steadfast in its commitment to faithfully empowering its customers, initiating interventions even prior to engaging productive underprivileged women as clients. A comprehensive mentoring program, conducted both in group settings and through personalized guidance, underscores the bank's unwavering dedication. Presently, the Bank champions the Daya and Bestee programs, designed to bolster the business acumen of its clientele.

The Daya Program prioritizes the cultivation of BDKS behaviors while enhancing the capacity of inclusive customers. Conversely, the Bestee program fosters collaboration with diverse stakeholders to amplify the empowerment of underrepresented customers. These initiatives align with the Bank's broader objective of nurturing a Sharia-compliant digital ecosystem for a more inclusive society.

daya

The Daya Program serves as a cornerstone for the Bank's mentoring and empowerment endeavors targeting inclusive communities, encompassing both prospective and existing customers. This sustainable capacity-building initiative spans across the realms of health, entrepreneurship, and environmental stewardship. Through the Daya Program, the Bank facilitates financial access in the form of tailored financing options for individuals equipped with enhanced financial literacy.

Key components of the Daya Program include three main activities: mini meetings, foundational membership training (PDK), and regular center gatherings.

1. Mini Meeting
   Community Officers (CO) conduct mini meetings in the field to introduce prospective customers to the Bank's products and services as part of the initiation of the financial inclusion program.
2. Basic Membership Training (PDK)
   Newly onboarded inclusion community members undergo a comprehensive five-day Basic Membership Training (PDK), where they delve into understanding their rights, obligations, and financial management skills. This daily one-hour training instills crucial values such as Courage, Discipline, Hard Work, and Mutual Assistance, motivating them to pursue their aspirations.



3. Regular Center Meetings
   Held bi-weekly at designated centers within the community, these face-to-face gatherings serve as platforms for continuous skill enhancement and capacity building. With over 100 modules and interactive games, these meetings cater to the specific needs of the inclusion customer community. Community Officers provide group assistance and empowerment, covering topics ranging from health and environmental awareness to entrepreneurship. Additionally, the meetings reinforce the application of BDKS principles (Courage, Discipline, Hard Work, and Mutual Assistance) for consistent growth.
4. Entrepreneurship Webinars for Successful Customers
   Successful customers receive specialized entrepreneurship training through webinars conducted by expert speakers, aimed at further refining their business acumen.
5. Inspirational Customer Assistance
   This intensive entrepreneurial assistance program is tailored for inspirational customers, focusing on continuous development of their business capacity through personalized support and guidance.

Bestee

The Covid-19 pandemic has propelled the widespread adoption of digital technology across various facets of life. Those adept at harnessing technology stand poised to leverage its full potential, even spearheading the creation of new ventures. However, this reality doesn't extend to ultra-micro business operators who are clients of the Bank. Hindered by limited capacity and infrastructure, these individuals require additional effort and time to navigate and adapt to these evolving technological landscapes.

As we approach 2023, the lingering ramifications of the pandemic continue to pose multifaceted challenges for inclusion customers. Apart from the arduous task of revitalizing businesses affected by the pandemic, they also contend with competition from counterparts with higher levels of digital literacy. In response to this pressing scenario, the Bank remains steadfast in enhancing its mentoring program, which now involves a broader spectrum of stakeholders. This initiative, initiated in 2021, is known as the Bestee program.

Aligned with the Bank's vision of fostering a Sharia Digital Ecosystem for an Inclusive Society, the Bestee program utilizes an integrated digital platform (Bestee Tepat). This platform offers comprehensive learning and empowerment programs, facilitating broad access to knowledge for customers. Moreover, it serves as a conduit for collaboration with various contributors from academic and governmental institutions, as well as individuals who volunteer their expertise. Anyone with the desire, commitment, and proficiency can collaborate with BTPN Syariah in empowering inclusive communities.

By December 31, 2023, collaborative efforts for empowerment have been forged between the Bank and universities, students, the Ministry of Education, Culture, Research, and Technology (Kemendikbudristek) through the Independent Campus program, and other external entities.

The platform boasts features for recruiting facilitators, coordinating activities, conducting site visits, and maintaining integrated documentation. Modules tailored to the specific business types of customers are continually refined for ease of comprehension, with the number of modules steadily increasing. From 2022 to 2023, the Bestee Tepat platform has hosted accessible modules, with customers receiving intensive guidance to navigate the platform. Notably, the mentoring program saw a remarkable surge in participation, with 1,821 students enrolled in 2023, marking a 92% increase from 125 students in 2022. Each student undergoes a rigorous one-on-one mentoring program, covering areas such as business identity establishment and digital marketing strategies tailored to customer businesses.

Bestee Platform

The Bestee Platform comprises four integrated platforms, two of which are applications, while the other two are web-based. The Android application, Bestee Ku, caters to customers, while Kita Bestee serves as the application for contributors. The web-based platforms include Web Mentor for mentors and Web Admin for data management.

Customer Application (Bestee Ku)

Bestee Ku serves as a digital learning platform for financing customers, offering tailored business modules and various features such as:



- 368 Business Modules
- Login & Logout
- My Courses
- Popular Learning
- Recommended Content
- Search Content
- Learning Category
- Program in Progress
- Contact the Facilitator
- Profile

The Recommendation Module and Help Center menu is a new menu in 2023.

Contributor Application (Kita Bestee)

Kita Bestee is utilized by contributors, including students, volunteers, and stakeholders, to deliver mentoring materials to customers and monitor their activities. This application offers features like:

- Register
- Login & Logout
- Edit Profile
- Performance Dashboards
- Customer Assessment
- Assistance (Schedule, Materials & Reports)
- My activities
- Geotagging photos
- Mentoring
- Help Center
- Scoreboard
- Forum
- Personal Chat
- Bulletin board
- Recommendation Module
- Assessment Module
- Recruitment Digital Dashboard
- Gamification
- Flagging Fraud
- Mentoring Survey

Notably, new features introduced in 2023 include Photo Geotagging, Notice Board, Recommendation Module, Assessment Module, Digital Recruitment Dashboard, Gamification, Flagging Fraud, and Mentoring Survey.

Bestee Mentor Web

This web-based platform supports expert mentors in their mentoring activities with contributors/mentees. Key features include assessing contributor reports, scheduling mentoring sessions, providing guidance via personal chat, and sharing insights in the forum.

Bestee Web Admin

The Web Admin platform serves as the central hub for data integration, program management, communication, and problem resolution. Administrators utilize features such as reviewing contributor performance, handling assistance-related issues, and accessing reports generated by mentors.

The platform's development roadmap for 2023 includes the addition of companion survey features, SMO and SMC reports, report creation tools on Web Mentor, and enhancements to the Recommendation Module Menu and Help Center.



2023 Achievements

In general, the Bank has implemented customer inclusion mentoring programs as planned.

The other Daya programs include providing financial literacy materials to prospective customers during Basic Membership Training (PDK) activities and providing Daya tips during Routine Center Meetings on entrepreneurship, family and social environment topics, as well as providing Daya modules in the form of playing cards with content on Innovation, Basic Marketing, and Workspace Layout/5R.

Meanwhile, for intensive group mentoring programs, the Bank provides online mentoring programs by the MMS Team to customer groups through entrepreneurship training via digital media (webinars) and offline mentoring programs by entrepreneurship practitioners to customer groups in specific areas through workshops or entrepreneurship activities with various themes and topics.

Other specific group mentoring programs conducted in 2023 include customer mentoring through the Bestee program and Inspirational customer mentoring. In 2023, a total of 49,000 mentored customers were involved, engaging 1,821 students from 257 universities. For inspirational customer mentoring through the TBNKu program, 10,000 intensively mentored customers.

The Bank's digital ecosystem development needs to precisely address customer needs and provide access that is not only useful for improving customer abilities but also supports measurable and sustainable empowerment activities.

The main challenge in implementing this program is increasing the number of customers receiving mentoring programs and contributors to participate in this program. Anticipatory steps taken include introducing the Bestee mentoring program more widely, both internally to BTPN Sharia and externally through social media and online or offline awareness sessions at universities.

2024 Plans

In 2024, our overarching goal is to foster a significant increase in customer and contributor participation by leveraging synergies with BTPN, our parent company, and fostering collaborations with internal and external stakeholders, including universities, government bodies, and community institutions/ organizations.

In addition to scaling up participation, we remain committed to advancing development and innovation efforts, particularly in enhancing access to knowledge (A2K) and market access (A2M) for our customers. This includes the development of tailored assistance modules for specific types of customer businesses and the expansion of power markets in various regions, both online and offline.

Aligned with the government's Sehati Program, aimed at providing free halal certification for MSMEs, we plan to extend opportunities for customers with food/culinary businesses to obtain halal certification at no cost. To facilitate this, student contributors will undergo training in halal product certification assistance, empowering them to assist customers in registering for halal certification as needed.

Having completed a fulfilling five-month internship with a bank dedicated to empowering the community, my participation in the Bestee program stands out as a memorable experience I will always cherish. The nurturing internship environment, access to various facilities and knowledge, along with the opportunity to assist female clients, left a profound impact on me and instigated positive personal growth. Engaging with female clients allowed me to recognize the significant role women play in various facets of life. It was a privilege to share knowledge and stories with these clients, further reinforcing my awareness of their invaluable contributions.

Meisy Salsabiela Hamdi
Bestee Program Student







06

Good Corporate

GOVERNANCE



GCG IMPLEMENTATION REPORT

Improving the quality of governance implementation is a testament to the bank's commitment to remain **faithfully empowering** through increasingly transparent, accountable, and professional bank management. This commitment prioritizes fairness and complete Sharia compliance for all stakeholders.

overview of BTPN Syariah good corporate covernance implementation

By adhering to its pledge of implementing the guidelines and principles of Good Corporate Governance (GCG), BTPN Syariah has taken an active stance not only in fulfilling its commitment on a consistent basis, but also in continuously perfecting the quality of GCG implementation over time. This provides assurance that BTPN Syariah is dedicated to empowering all stakeholders and carrying out their aspirations.

The application of GCG principles at BTPN Syariah is executed in a measurable manner, guided by regulatory provisions for operational and business activities that are tailored to the Bank's complexity and current situation. This is achieved without sacrificing the Bank's efforts to innovate using information technology to facilitate GCG practices in daily operations.

BTPN Syariah follows the principles of GCG in its role as a Sharia Commercial Bank, Public Company, and Financial Services Institution. It also upholds sustainable finance practices as an Issuer and Public Company, while implementing good corporate governance as a commercial bank within the scope of the Financial Group.

The bank strives to continuously improve the implementation of good corporate governance by adhering to POJK 17 issued in 2023 regarding Governance for Commercial Banks, as well as incorporating it into bank regulations, guidelines, and internal work policies for management and supervisory committees.
This specific implementation aims to enhance the accountability and responsibilities of these entities while demonstrating BTPN Syariah's commitment to upholding high standards of good corporate governance for all stakeholders. These efforts complement the bank's compliance with POJK 16 of 2022 concerning Sharia Commercial Banks released the previous year.

In addition to these improvement efforts, BTPN Syariah continues to raise the bar for GCG implementation by adopting the latest international CG Scorecard standards published in late 2023.

Improving governance implementation reflects the bank's dedication towards **faithful empowerment** by promoting transparency, accountability, professionalism, fairness, and full compliance with sharia principles throughout all levels and aspects of operation.



legal basis for GCG implementation

The implementation of GCG in the Sharia Bank environment refers to various guidelines from various statutory provisions and regulations, as follows:

1. Republic of Indonesia Laws relating to Capital Markets, Limited Liability Companies and Banking;
2. Financial Services Authority Regulations (POJK) and OJK Circular Letters (SEOJK) regarding Governance, Annual Reports, Risk Management and various POJK and SEOJK which refer to the implementation of governance;
3. ASEAN Corporate Governance Scorecard (ACGS);
4. Company Articles of Association and Resolutions of the General Meeting of Shareholders (GMS); as well as
5. Bank Governance Policy;
6. Company Policies and Procedures and Code of Conduct.

goals of GCG implementation

The implementation of GCG at BTPN Syariah aims to build a healthy and resilient sharia banking industry to protect the interests of stakeholders, increase compliance with applicable regulations and ethical values generally accepted in the sharia banking industry.

BTPN Syariah upholds the rights of stakeholders and continuously makes BTPN Syariah accountable and transparent, by continuing to grow the trust of shareholders and investors through the implementation of Public Company GCG guidelines, while still paying attention to sectors and industries as well as size and complexity as a sharia commercial bank.

Internally, BTPN Syariah ensures the continued commitment to implementing good GCG principles, namely managing business activities and operational activities professionally, and continuing to improve the quality of improving the bank's internal control system and risk management and always complying with applicable regulations and in line with the Sharia principles.

Externally, BTPN Syariah carries out business competition that is healthy, fair, and with integrity whilst still paying attention to risks that arise and upholding the bank's mission and vision in maintaining the Company's reputation through implementing good GCG guidelines for Public Companies.

commitment to the basic principles and governance guidelines at BTPN Syariah

BTPN Syariah continues to fulfill its commitment to the basic principles of good corporate governance within the Bank. The implementation of GCG principles at BTPN Syariah is carried out by all levels, until it becomes part of the company culture.

Commitment to implementing GCG aims to build a healthy and resilient sharia banking industry, to protect the interests of stakeholders, to increase compliance with applicable regulations and ethical values generally accepted in the sharia banking industry.

In building a healthy and resilient sharia banking industry, BTPN Syariah upholds the rights of stakeholders. Each Bank Organ function has carried out management and supervision of the Bank in an accountable and transparent manner with the aim of maintaining the trust of shareholders and investors through the implementation of Public Company GCG guidelines by always paying attention to sector, industry developments as well as the size and complexity of BTPN Syariah itself.

In an effort to ensure the implementation of Good Corporate Governance (GCG) in the management of the Bank, the effectiveness of the check and balance process as well as the control system at BTPN Syariah is adequately provided. As a sharia commercial bank, BTPN Syariah is subject to the provisions for implementing GCG for Sharia Commercial Banks based on 6 (six) basic principles. And as a public company, the implementation of GCG guidelines at BTPN Syariah includes 5 (five) aspects, 8 (eight) good GCG principles and 25 (twenty five) applications of good GCG aspects and principles.

roadmap for GCG implementation in BTPN Syariah

GCG principles have been implemented since BTPN Syariah still had the status of a Sharia Business Unit (UUS) at PT Bank BTPN Tbk, which at that time was called PT Bank Tabungan Pensiunan Nasional Tbk.

In its development, BTPN Syariah strives to continue to perfect its governance support tools to ensure compliance with prevailing laws and regulations as well as the foundation of the Bank's governance to ensure sustainable business growth.



GCG Implementation Milestones at BTPN Syariah

2012 - 2013

Set-up of governance mechanism to prepare for the conversion of conventional commercial banks into sharia commercial banks, and the spin-off into Sharia Business Units as the forerunners of BTPN Syariah

2014

- Becoming a Sharia Commercial Bank (BUS)
- Determination of GCG Policy for BUS
- Establishment of Committees at the the Board of Directors and the Board of Commissioners level
- Establishment of a Risk Management Work Unit, Compliance Work Unit, and Internal Audit Work Unit
- Availability of Bank Organ Governance Structure and supporting Infrastructure (Work Guidelines and Rules, Code of Ethics, Policies, Procedures, Program Products, Organizational Structure, Work Plan, Bank Business Plan)
- Widespread socialization of the Anti-Fraud and Whistleblowing System
- Implementation of Sharia Compliance and Implementation of GCG Self Assessment

2015 - 2016

- Strengthened infrastructure for bank organs
- Refined GCG Policy equipped with Integrated Governance within the scope of financial conglomerates
- Implementation of Integrated Governance with the Parent Company including the establishment of an Integrated Governance and Integrated Risk Management Committee
- Strengthened Supporting Organs through the formation of a Business Committee, complementing the Board of Directors level Committee that was formed in 2014

2017

- Established and Strengthened the Governance Structure for the intended Initial Public Offering plan, including the appointment of a Corporate Secretary and Independent Director
- Amendments to the Articles of Association refering to provisions for Public Companies
- Preparation of all supporting mechanism and infrastructure for the needs of a public company

2018

- Becoming a Public Company (Initial Public Offering)
- Refined the Main and Supporting Infrastructure for Bank Organs
- Established GCG policy that adopts provisions for sharia commercial banks and public company provisions
- Established the Confidential Information and Investment Ownership Policy for Employees related to insider trading
- Strengthened the Structure of Governance Supporting Organs through the formation of a Financing Policy Committee, complementing the Board of Directors level Committee that was formed in 2014 and additional in 2015
- Updated the Bank's website in accordance with the provisions on issuers or public companies
- Update the annual report in accordance with the provisions on SCB as well as provisions on issuers or public companies
- Implementation of Information Disclosure and Reporting to Regulators and the Public



2019 - 2020

- Change of name to PT Bank BTPN Syariah Tbk in accordance with the name of the Parent Entityv
- Adopted the ASEAN Corporate Governance Scorecard to implement GCG guidelines for the 2019 financial year and achieved a score of 87.75 (above the industry average)
- Submission of the Sustainable Financial Action Plan 1 (one) year earlier than BUKU 2 Bank obligations
- Integrity Pact for all employees

2021

- Amended the Articles of Associations, including the refinement of GCG Policies and other Procedures related to the implementation of e-GMS.
- Improved the quality of implementing GCG guidelines as a public company and as a sharia commercial bank through the availability of electronic proxy (e-Proxy) at the 2021 Annual GMS
- Strengthened the implementation of GCG by adopting the ASEAN Corporate Governance Scorecard for the 2020 financial year and successfully increased the score to 92.03 equivalent to Very Good
- Implementation of Banking Synergy
- Declaration of Compliance

2022

- Improving the implementation of GMS through electronic GMS implementation (e-GMS) using electronic calculation and voting methods (e-Voting)
- Improving the quality of implementation of GCG guidelines adopting the ASEAN Corporate Governance Scorecard and again succeeded in increasing the score to 101.57, equivalent to LEADERSHIP IN CORPORATE GOVERNANCE for the 2021 financial year
- The Subsidiary, PT BTPN Syariah Ventura, officially began its operations
- Implementation of Consolidated Risk Management with Subsidiaries
- Implementation of GCG Self-Assessment in consolidation with Subsidiaries, completing GCG Self-Assessment in consolidation with Parent Entities
- Continuing the implementation of Banking Synergy
- Preparation of the Ten Year Corporate Plan, initially prepared in 2022

2023

- Implementation of the GMS electronically (e-GMS) is equipped with e-Voting and e-Proxy
- Adopted the revised ASEAN Corporate Governance Scorecard 2023
- Improvements to the Bank's website refer to the provisions of issuers or public companies and the revision of the ASEAN Corporate Governance Scorecard
- Completion of the annual report by taking into account the provisions of the BUS and the provisions of issuers or public companies and the governance of Commercial Banks and the revision of the ASEAN Corporate Governance Scorecard
- Continued the Implementation of Banking Synergies
- Refinement of GCG Policy by taking into account POJK 16/ POJK.03/2022 concerning Sharia Commercial Banks and Law No. 4 of 2023 concerning Development and Strengthening of the Financial Sector
- Updated the Charter of the Board of Commissioners, Directors and Committees at the Board of Commissioners level as well as the implementation of POJK No. 17 of 2023 concerning the Implementation of Governance for Commercial Banks;
- Strengthened the Structure of Governance Supporting Organs through the Establishment of an Information Security Management System Committee to complement the Board of Directors level committee formed in 2014 and to ensure operational implementation of information security at BTPN Syariah as a manifestation of the commitment to implement the Information Security System in accordance with national and international standards, namely the ISO 27001: 2022;



Basic Principles and GCG GUIDELINES

as a sharia commercial bank

BTPN Syariah complies with and applies all good GCG principles, including Transparency, Accountability, Responsibility, Professionalism, Fairness and Sharia Compliance in the company's business activities.

The embodiment of these principles is as follows:

Transparency	The Bank must provide material and relevant information in a way that is easily accessible and understood by stakeholders in order to maintain objectivity in running business. The Bank must take the initiative to disclose not only issues required by statutory regulations, but also matters that are important for decision making by Shareholders, Customers and other Stakeholders;
Accountability	The Bank must be able to account for their performance transparently and fairly. For this reason, the Bank must be managed correctly, measurably and in accordance with the interests of the Bank while still taking into account the interests of Shareholders and other stakeholders. Accountability is a necessary prerequisite for achieving sustainable performance;
Responsibility	The Bank must comply with all Sharia Principles and applicable laws and regulations, as well as carry out their responsibilities towards God Almighty, Shareholders, society, the environment and other relevant stakeholders so that from time to time the implementation of Sharia Principles is carried out and maintained properly. optimal long-term business sustainability and gaining recognition as a good entity that complies with sharia law and applicable positive law;
Professional	The Bank is managed independently so that each Bank organ does not dominate each other and cannot be intervened by other parties and has competence, is able to act objectively, is free from any influence and has a high commitment to developing the Bank. This is to ensure that good GCG principles are always applied in all Bank activities;
Fairness	The Bank always pays attention to the interests of Shareholders and other stakeholders in fulfilling stakeholder rights based on the principles of justice and equality in carrying out its business activities;
Sharia Compliance	The Bank is a banking institution that carries out financial intermediation functions, managed and operated based on Sharia Principles as the soul and spirit of the Bank's establishment. Therefore, compliance with Sharia Principles in all activities and products for distributing and collecting funds and other banking service products is a necessity and mandatory, including in this aspect the ethical and moral standards of all Bank management and employees in their daily activities do not conflict with Sharia Principles and Values.

as a public company

As a Public Company, the implementation of GCG guidelines at BTPN Syariah includes 5 (five) aspects, 8 (eight) good GCG principles and 25 (twenty five) good GCG aspects and principles, namely:

ASPECTS of GCG Implementation for Public Companies, including:v	1. Aspect of Relationship between Public Company and Shareholders in ensuring the Rights of Shareholders; 2. Aspect of Functions and Roles of the Board of Commissioners and the Sharia Supervisory Board; 3. Aspect of Functions and Role of the Board of Directors; 4. Aspect of Stakeholders' Participation; 5. Aspect of Information Disclosure.
PRINCIPLES for implementing GCG Guidelines for Public Companies, including:	1. Improvement of the Value of General Meeting of Shareholders (GMS); 2. Improvement the Quality of Communication between Public Company and Shareholders or Investors; 3. Strengthening of the Membership and Composition of the Board of Commissioners; 4. Improvement of the Quality of Duties and Responsibilities' Performance by the Board of Commissioners; 5. Strengthening of the Membership and Composition of the Board of Directors; 6. Improvement of the Quality of Duties and Responsibilities' Performance by the Board of Directors; 7. Improvement of the Corporate Governance Aspects through Stakeholders' Participation; 8. Increased Implementation of Information Disclosure.
IMPLEMENTATION OF ASPECTS and PRINCIPLES of GCG, including:	1. Public Company shall have a method or technical procedure on voting, whether open or closed, which prioritizes the independence and interest of shareholders; 2. All members of the Board of Directors and Board of Commissioners of Public Company shall attend Annual GMS; 3. Summary of GMS shall be available in the Website of Public Company for at least 1 (one) year; 4. Public Company shall have policy on communication with shareholders or investors; 5. Public Company shall disclose its policy on communication with shareholders or investors in the Website; 6. The number of members in the Board of Commissioners shall take into account the condition of the Public Company; 7. The composition of members in the Board of Commissioners shall take into account the diversity of skills, knowledge, and experience required; 8. Board of Commissioners shall have its own self-assessment to assess the performance of the Board of Commissioners; 9. The self-assessment policy to assess the performance of Board of Commissioners shall be disclosed in the Annual Report of Public Company; 10. Board of Commissioners shall have policy on resignation of its members if the person were involved in financial crime; 11. Board of Commissioners, or a Committee performing Nomination and Remuneration function, shall make policy on succession in the process of Nominating members of the Board of Directors; 12. The number of members in the Board of Directors shall take into account the condition of the Public Company and effectiveness in decision making; 13. The composition of members in the Board of Directors shall take into account the diversity of skills, knowledge, and experience required; 14. Member of the Board of Directors that supervises accounting and finance sector should have expertise and/or knowledge in accounting; 15. Board of Directors shall have its own self-assessment to assess the performance of the Board of Directors; 16. The self-assessment policy to assess the performance of Board of Directors shall be disclosed in the Annual Report of Public Company; 17. Board of Directors shall have policy on resignation of its members if the person were involved in financial crime; 18. Public Company shall have policy to prevent insider trading; 19. Public Company shall have policy on anti-corruption and anti-fraud; 20. Public Company shall have policy on selection and capacity improvement of suppliers or vendors; 21. Public Company shall have policy on the fulfillment of creditors' rights; 22. Public Company shall have policy on whistleblowing mechanism; 23. Public Company shall have policy on long-term incentive for the Board of Directors and employees; 24. Public Company shall utilize information technology more expansively in addition to website as information disclosure media; 25. Annual Report of Public Company shall disclose the final beneficial owner within the shares ownership of at least 5% (five percent) in the Public Company, in addition to the disclosure of final beneficial owner within the shares ownership in the Public Company through main and controlling shareholders.

Throughout 2023, BTPN Syariah has continued its commitment to prioritizing the implementation of GCG guidelines in all levels of organization.



Implementation of GOVERNANCE

increasing the sstandards for implementing GCG guidelines in BTPN Syariah

The Bank has been mandated to improve its standards for implementing guidelines on good corporate governance (GCG). BTPN Syariah is continuously working towards presenting transparent and high-quality information to all stakeholders, following both regulatory and international standards at the Southeast Asian level.

Guided by the Asean Corporate Governance Standards (ACGS), BTPN Syariah has successfully implemented GCG practices that have been recognized by the Indonesian Stock Exchange and OJK Capital Markets, resulting in receiving the International Asean Corporate Governance award in early 2023. In response to this achievement, the Implementation Team was invited by the Indonesian Stock Exchange in January 2024. This invitation serves as a positive indication of BTPN Syariah's commitment to maintaining effective GCG principles, as recognized by the Indonesia Stock Exchange. As a testament to its efforts, BTPN Syariah has been included in the TOP 20 public companies in Indonesia, meeting international Southeast Asia standards since the assessment began based on performance for the 2021 financial year.

Complementing the achievement of implementing good GCG principles at the international level, Alhamdullilah, BTPN Syariah also achieved achievements at the national level by winning the Top 50 Issuers with the Largest Market Capitalization at the 14th IICD Corporate Governance Award at the end of September 2023, in the Best Financial Sector category.

BTPN Syariah will surely continue to perfect every process appropriately through sustainable and consistent business growth and running in rhythm with perfecting the implementation of good GCG principles in the Bank.

Quality standards for implementing GCG are implemented through various mechanisms and parameters, including:

1. Active Role of Bank Organs;
2. Internal Reporting;
3. Handling Conflicts of Interest;
4. Implementation of a Compliance Culture;
5. Supervision in the field of Internal Audit;
6. External Audit Function;
7. Implementation of the precautionary principle in the field of Risk Management;
8. Internal Control System;
9. Providing Remuneration;
10. Implementation of Sharia Principles in Fund Collection and Fund Distribution Activities and Services;
11. Integrity of Reporting and Information Technology Systems;
12. Bank Strategic Plan;
13. Shareholder Aspects;
14. Implementation of Anti-Fraud Strategy, including anti-bribery;
15. Implementation of Sustainable Finance, including implementation of social and environmental responsibility;
16. Implementation of governance in the bank business group;
17. Establishment of a Collective Identity;
18. Implementation of the Maximum Fund Distribution Limit Provisions;
19. Transparency of Financial and Non-Financial Conditions;
20. Report and Assessment of GCG Implementation.

standard of quality for implementing GCG through the active role of bank organs

The Bank's organs at BTPN Syariah, which consist of the General Meeting of Shareholders, Board of Directors, Board of Commissioners and Sharia Supervisory Board, are deemed to have implemented good GCG implementation.

The form of active supervision by the Board of Commissioners and the Sharia Supervisory Board is to ensure that GCG principles are implemented at BTPN Syariah. In carrying out its supervisory function, the Board of Commissioners is assisted by a Committee at the level of the Board of Commissioners to ensure that every policy, strategic decision, product and service as well as the management of human resources, logistics and supporting documentation are fulfilled properly.



The type of supervision by the Sharia Supervisory Board, supported by the Compliance Team, is to ensure that the supervisory function is carried out over BTPN Syariah regarding the implementation of GCG principles and sharia principles in every activity, product and service, as well as the bank's operational activities.

Supervision of the Board of Commissioners and Sharia Supervisory Board includes supervision of the implementation of GCG principles in branch offices and functional offices throughout Indonesia through periodic visits. As community activities and mobility begin to recover in 2023, supervision via the direct visit method will be carried out again. Throughout 2023, the Board of Commissioners has visited several regions online and in person, while the DPS has carried out direct supervision visits to several cities in Indonesia. Every recommendation and follow-up from the results of the visit has been well managed.

The Board of Directors has carried out management functions assisted by a Committee at the level of the Board of Directors at BTPN Syariah and has ensured the suitability of operational activities, products and services, the availability of supporting equipment and infrastructure in the form of adequate provisions and procedures and in accordance with Regulator provisions.

When it comes to the adequacy of risk identification, measurement, monitoring and control, as well as the risk management information system, BTPN Syariah has fulfilled process adequacy, including good capital adequacy. The Bank also has an Operational Risk Management System (ORMS) system to support operational risk supervision and control where all risk events are recorded, managed and analyzed to anticipate and mitigate the possibility of the same thing happening again in the future.

In the context of the supervision of Subsidiaries, the Board of Directors, Board of Commissioners and Sharia Supervisory Board have their respective duties and responsibilities to ensure prudential principle in capital investment activities and the implementation of consolidated risk management for Banks that exercise control over subsidiaries as well as the implementation of good corporate governance in regards to the maximum limit for channeling funds whilst ensuring supervision of the bank's soundness level on a consolidated basis.

Further information regarding Bank Organs is contained in the presentation regarding Shareholders, Board of Directors, Board of Commissioners and Sharia Supervisory Board in the GCG Implementation Report in this 2023 Annual Report.

standard of quality for implementing GCG through handling conflicts of interest

Handling conflicts of interest at BTPN Syariah is regulated in the Corporate Governance Policy, Charters for Bank Organs and Bank Supporting Organs, as well as the Code of Ethics.

The Bank has adequate internal procedures in accordance with the provisions for handling conflicts of interest which are binding on every management and employee at BTPN Syariah. The administration, recording, documentation and disclosure of conflicts of interest are contained in the minutes of meetings and/or other documents in accordance with the requirements.

As a sharia commercial bank and public company, BTPN Syariah is obliged to disclose information and report to the Regulator as regulated in OJK provisions in the event of a conflict of interest in the implementation of a transaction at the Bank. In 2023, there were no transactions containing conflicts of interest at BTPN Syariah.

Further information regarding Information Disclosure is presented in the Corporate Secretary's presentation in the 2023 Annual Report.

standard of quality for implementing GCG based on implementing compliance culture

As a Public Company with shares listed on the stock exchange, the Bank's level of compliance with applicable regulations must continue to be improved from time to time, not only complying with the provisions of the Financial Services Authority, but also complying with the provisions of the Capital Market Supervisory Financial Services Authority, the provisions of the Stock Exchange Indonesia as well as other related Regulatory provisions.

The compliance culture at BTPN Syariah prioritizes several things, namely Governance, Awareness and Assessment. BTPN Syariah has implemented a Risk Based Approach (RBA) through the Sectoral Risk Assessment (SRA) method for implementing the APU-PPT program in line with the provisions of the Financial Services Authority and PPATK.



In accordance with Key Strategic Initiatives, the compliance function is adjusted to existing needs, namely ensuring a culture of compliance is implemented at BTPN Syariah. Apart from the Sharia Compliance and Advisory functions, and AML and CFT Compliance, Compliance Development was also developed to perfect tools and various concepts in order to increase the ease of employees accessing external and internal regulations.

Systems and procedures continue to be refined to support all processes at BTPN Syariah to run simply and securely.

The Bank also ensures the availability of adequate systems and procedures for Subsidiaries in carrying out their business activities.

Further information regarding Compliance is presented in the GCG Implementation Report in this 2023 Annual Report.

standard of quality for implementing GCG through supervision in the field of internal audit

Internal Audit is an independent work unit that is directly responsible to the President Director and functionally to the Audit Committee. Internal Audit at BTPN Syariah has successfully implemented all plans and work programs for 2023 where the results of inspections and supervision have been used as material for evaluating improvements in terms of management policies, business processes and operational activities that comply with internal and external procedures, infrastructure completeness and supporting procedures as well as in terms of managing human resources.

In order to ensure good GCG implementation as assessed by independent reports, there are regular discussions on audit results between the Board of Directors and the Internal Audit Committee where a summary of the discussion is routinely submitted to the President Director and Board of Commissioners through the Audit Committee or at related corporate meetings.

Internal Audit has recommended corrective steps for all Divisions and Work Units using both direct supervision and consultation methods, which refer to regulatory provisions regarding the Implementation of the Internal Audit Function in Commercial Banks, International Standards for the Professional Practice of Internal Auditing, and the Annual Audit Plan 2023.

Further information regarding Internal Audit is presented in the GCG Implementation Report in the 2023 Annual Report.

standard of quality for implementing GCG through the external audit function

BTPN Syariah applies GCG principles in the process of appointing public accountants and public accounting firms registered with Bank Indonesia to audit the Bank's financial reports. The appointment of a public accountant and Public Accounting Firm always refers to the decision at the General Meeting of Shareholders.

The Bank's financial reports and other financial information audited by external auditors are used as references in assessing the Bank's health.

Further information regarding the External Audit and Public Accounting Firm selected by the Bank in 2023 can be found in the GCG Implementation Report in this 2023 Annual Report.

standard of quality GCG implementation quality standards are based on the precautionary principle through the field of risk management

BTPN Syariah pursues quality standards for implementing GCG based on the precautionary principle through the field of Risk Management by continuously improving the implementation of internal risk management and coordinating the implementation of integrated risk management with PT Bank BTPN Tbk as the Parent Entity.

In relation to supervision of Subsidiaries, the Bank applies the principle of prudence in capital participation and the principle of prudence in the context of implementing consolidated risk management for banks that exercise control over subsidiaries, including supervision of the maximum limit for providing financing to related parties.

In order to build a Risk Management framework, BTPN Syariah developed a systematic and measurable first line of defense through the CARE (Champion of Assurance for Risk Enterprise) Program. CARE has the responsibility to identify, understand & monitor the Inherent Risk Indicator, RCSA, LED, Risk Appetite and Risk Tolerance in each work unit in the Bank as well as ensuring the adequacy, suitability and existence of Policies and Procedures as well as monitoring unit limits and authority it works. CARE also ensures that contingency plans are available for emergency situations. In terms of supervision, CARE is carried out through active discussions and sharing

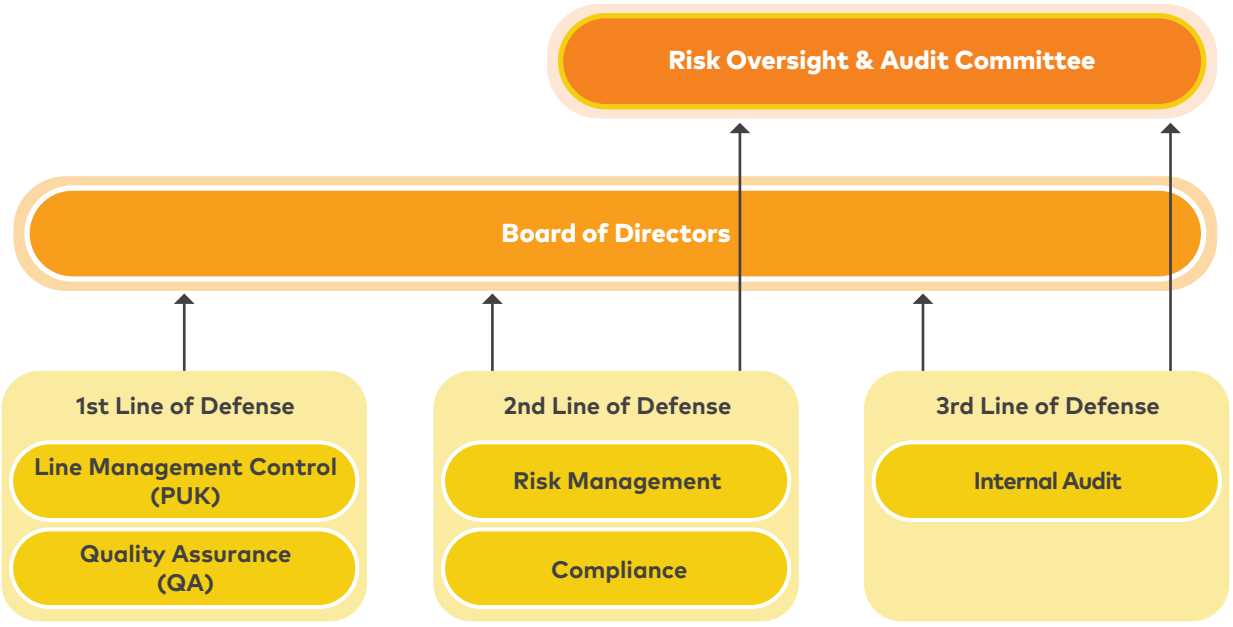
with RMU and the Internal Risk Forum regarding the risk exposure that occurs, control mechanisms and action plans as well as coordinating in completing improvements to risk indications, auditor findings and Quality Assurance.

Further information regarding Risk Management is presented in the GCG Implementation Report in the 2023 Annual Report.

standard of quality for implementing GCG through the internal control system

BTPN Syariah implements 3 (three) lines of defense to carry out internal control, namely:

First Line	Second Line	Third Line
Internal control function (Quality Assurance), assisting the Risk Taking Unit in enforcing discipline in daily operational risk control practices;	The Risk Management Division together with the Compliance Division defines, refines and maintains the operational risk management methodology, ensures the adequacy of risk mitigation, policies and procedures, and coordinates/facilitates overall operational risk management activities;	Internal Audit will independently ensure that all residual risks have been managed in accordance with the agreed risk tolerance.



standard of quality for implementing GCG based on remuneration

BTPN Syariah is committed to implementing governance in providing remuneration. The Bank has a Remuneration Policy which aims to ensure that remuneration is provided in accordance with applicable legal provisions, individual work performance, fairness with peer groups, and the Bank's capabilities.

Further information regarding Remuneration Governance is presented in the GCG Implementation Report in the 2023 Annual Report.



standard of quality for implementing GCG through the implementation of sharia principles in fund acquisition, fund channeling, and service quality

As a sharia commercial bank, BTPN Syariah fulfills sharia principles in the Bank's operational activities as regulated in Bank Indonesia regulations regarding the implementation of Sharia Principles in Fund Acquisition and Fund Channeling as well as sharia banking services.

During 2023, BTPN Syariah has implemented sharia principles in fund acquisition and channeling activities as well as providing good services.

standard of quality for implementing GCG in the integrity of reports and information technology systems

In order to improve the quality of the decision-making process by the Board of Directors as well as the quality of the supervision process by the Board of Commissioners and the Sharia Supervisory Board, BTPN Syariah applies reliability in the preparation of financial reports and financial performance information that is not audited by External Audit, as well as ensuring the availability and adequacy of internal reporting supported by adequate and reliable management information system in the Bank.

In 2023, internal reporting compliance was properly available.

As a Sharia Commercial Bank, the Bank undertakes the obligation to implement transparency regarding products and use of customer data as regulated in Bank Indonesia provisions concerning Transparency of Bank Product Information and Use of Customer Personal Data.

Further information regarding Information Technology Reports and Systems is presented in the Information Technology presentation in this 2023 Annual Report.

standard of quality for implementing GCG in preparing the bank's strategic plan

In order to realize sustainable growth, the Board of Directors has prepared and submitted strategic plans in the form of a Corporate Plan, Business Plan and Sustainable Financial Action Plan that have been reviewed by the Board of Commissioners in accordance with the prevailing laws concerning commercial banks and sharia commercial banks.

standard of quality in GCG implementation based on the shareholders aspect

Shareholders in BTPN Syariah, both controlling and the public, provide support for the implementation of bank business activities and management that are healthy, competitive and in accordance with the principles of prudence, risk management and applicable laws and regulations, one of which is proven through granting approval to use most of the profits are to support the Bank's business activities.

Further information regarding the fulfillment of rights and obligations to Shareholders is presented in the GCG Implementation Report in the Compliance presentation in this 2023 Annual Report.

standard of quality for implementing GCG through fraud awareness

The Board of Directors is committed to continuing to reduce the number of internal violations through routine "fraud awareness" outreach programs to all employees through JAGA, which is an internal tool for employees or other parties who wish to submit reports/information on suspected fraud.

As a form of commitment to ensure zero tolerance for fraud in all Bank business activities, the Board of Directors provides various JAGA channels that can be accessed easily.

Further information regarding JAGA and Anti Fraud Management is presented in the GCG Implementation Report in the Compliance report in this 2023 Annual Report.

standard of quality for implementing GCG in the implementation of sustainable finance

BTPN Syariah implements sustainable finance in business activities and the Board of Directors has prepared a Sustainable Finance Action Plan. In its implementation, BTPN Syariah has a social and environmental responsibility fund to support activities to implement sustainable finance and fulfill POJK regarding the implementation of sustainable finance for financial service institutions, issuers and public companies.

Further information regarding sustainable financial actions is presented in the GCG Implementation Report in the Compliance report in this 2023 Annual Report.



standard of quality for implementing GCG in bank business groups

As part of the BTPN and SMBC Group business groups, the Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board carry out regular coordination and evaluation regarding the implementation of good corporate governance and carries out banking synergies guided by POJK regarding commercial banks or POJK regarding Sharia Commercial Banks.

To ensure cooperation is always within the compliance corridor, strategic coordination is carried out between related functions to support efforts to provide supporting documents for the preparation of the Banking Synergy Report for the needs of both entities in a timely manner.

Further information regarding Banking Synergy within the Business Group is presented in the GCG Implementation Report in the Compliance presentation in this 2023 Annual Report.

standard of quality for implementing GCG with the declaration of a collective identity

Along with the development of the Bank's scale and business activities, the challenges it faces are becoming bigger and more complex. In order to unite the determination of employees in carrying out the mission and vision as well as strengthening character at BTPN Syariah, a collective identity was launched, namely as #bankirpemberdaya. The term #bankirpemberdaya means a profession that works in a bank (banker), but is a different kind of banker, who raises funds from prosperous groups and then distributes them to empower underprivileged families, in order to fulfill the soul's longing to benefit others.

Each #bankirpemberdaya has unique characteristics that are built together and are important indicators that are really needed by productive underprivileged families, namely:

- **For #bankirpemberdaya who deal directly with customers**
  Responsible for every service with customers (Responsible Customer Engagement), which means #bankirpemberdaya on the front line have full awareness of always being responsible for serving customers;
- **For #bankirpemberdaya who do not have direct contact with customers**
  Simple and secure in building every product and process (simple and secure), which means having full awareness of building simple but secure products and processes with a defined risk tolerance. This is because underprivileged families have limited education, financial records and formal documentation.

This distinctive characteristic of #bankirpemberdaya makes BTPN Syariah remain loyal in serving inclusive underprivileged families, so that developments in the implementation of BDKS (Courage, Discipline, Hard Work, and Mutual Assistance) have a big impact on performance, quality and building business from businesses inclusive underprivileged families.

BTPN Syariah is committed to creating a positive work environment, creating opportunities to grow and have a more meaningful life as well as stepping together and making achievements to be resilient together in facing business challenges and opportunities.

standard of quality for GCG implementation through the provisions of legal lending limit (LLL)

In order to increase its role in the economy, BTPN Syariah is taking steps to support economic growth, including financing the real sector.

The Bank always strives to pay attention to the prudential principle in managing risks properly, especially risks related to concentration risk.

BTPN Syariah has provisions governing BMPD as well as provisions for providing funds, especially providing funds to related parties, distributing large funds (large exposures) and/or distributing funds to other parties who have an interest in the Bank.

During 2023, BTPN Syariah has fulfilled the provisions regarding the legal lending limit and there have been no violations of the LLL.

standard of quality for implementing GCG through transparency of financial and non-financial conditions

In order to implement transparency in financial and non-financial conditions, the Board of Directors has prepared and presented reports as regulated in the Regulatory provisions regarding Transparency and Publication of Sharia Commercial Bank Reports and Public Company Reports.



BTPN Syariah has a Website to ensure Information Disclosure and that all information to stakeholders, both financial and non-financial conditions, is presented in an integrated and complete manner and updated regularly.

BTPN Syariah also has a mechanism for conveying financial and other non-financial information to stakeholders, including through General Meetings of Shareholders and Public Exposes.

Further information regarding Information Disclosure is presented in the presentation of the Corporate Secretary and financial conditions in the presentation of the Financial Report (audited) in this 2023 Annual Report.

standard of quality for GCG implementation through GCG implementation reports and assessments

BTPN Syariah has carried out a self-assessment for Semester I and Semester II 2023. The results of the GCG self-assessment carried out by BTPN Syariah in Semester I and Semester II 2023 illustrate that the Bank's GCG is stable at level 2 (Good) in the overall assessment of the Governance Structure, Governance Process, and Governance Outcome.

In consolidation with the Parent Entity, the Bank's GCG value is level 2 (good). The Bank has also carried out a consolidated self-assessment with Subsidiary Companies as an assessment parameter whose weight is measured with a value of level 2 (Good). This fulfillment is the Bank's commitment to monitoring initiatives regarding the implementation of governance in Subsidiary Companies which have carried out operational activities since 2022.

The Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board have also submitted a GCG implementation report for 2022 at the General Meeting of Shareholders on April 12, 2023. The scope of the GCG implementation report is as regulated in Bank Indonesia Regulations regarding the implementation of GCG for Sharia Commercial Banks and is listed on the Bank's Website.

The GCG implementation report for 2023 is as stated in this 2023 Annual Report.

2023 GCG implementation results

The application of GCG principles coupled with the spirit of innovation for good and #tangguhbersama (#resilienttogether) has brought BTPN Syariah to achieve healthy performance growth during 2023 as seen in the main performance indicators as of 31 December 2023 as follows:

- ROE 13.2%
- CAR 51.6%
- Total Asset Rp 21.4 trillion
- Total Financing amounting to Rp 11.4 trillion
- Third Party Funds amounting to Rp 12.4 trillion

As well as gaining trust and recognition from external parties both on a national and international scale through receiving various national and international awards during 2023.

international

1. **2021 ASEAN Corporate Governance Scorecard (ACGS)**
   - ASEAN Assets Class PLCs
2. **Annual Report 2022 – LACP 2022 Vision Awards Annual Report Competition**
   - Gold Winner Category
   - Top 80 Reports – Asia Pacific Region
   - Top 20 – Indonesian Reports
   - Technical Achievement Award
3. **ARC Award International XXXVII**
   - Gold Award Category

national

1. **Public Relation Indonesia Awards 2023**
   - Gold Winner in the Annual Report Category for the private sector
2. **Infobank 12th Digital Brand Awards**
   - The Strongest Company in Ultra Micro Market Segment Penetration
   - The Best Sharia Bank (KBMI) kategori asset dibawah 50T
3. **Warta Ekonomi Indonesia**
   - Indonesia Best Sharia Finance 2023 with Outstanding Development of Digital Ecosystem to Improve Financial Inclusion
4. **Her Story Indonesia Best Workplace for Women Awards 2023**
   - Best Workplace for Women 2023 in Dedicating for Inclusive Employees Development
5. **Appreciation for 52 Issuers Tempo Index - IDN**
   - Improved financial performance portfolio in the last 5 years up to February 2023



6. **Bisnis Indonesia Financial Award (BIFA) 2023**
   - The Best Performance Bank
   - The Most Efficient Bank
7. **28th Infobank Award**
   - Sharia Institution with predicate "Excellent" for Financial Performance in 5 Consecutive Years (2018 – 2022)
   - Sharia Institution with predicate "Excellent" for Financial Performance Bank in 2022
8. **The 14th Indonesian Institute for Corporate Directorship (IICD) Corporate Governance Conference and Award**
   - Top 50 Issuers with the Biggest Market Capitalization
   - Best Financial Sector
9. **12th Infobank Sharia Award 2023**
   - The Best Islamic Commercial Banking in Performance Quality and Empowering Micro Business
   - Excellence Financial Performance Islamic Commercial Banking in 5 Consecutive Years (2018-2022)
   - Excellence Financial Performance Islamic Commercial Banking in 2022 KBMI 2 (asset class < Rp 50T)
10. **Bank Indonesia Awards 2023**
    - Best Inclusive Financing Supporting Bank, in the category KBMI 1 & 2 Bank (2016-2023)
    - Best Participant of FMI BI System (BI-RTGS and BI-SSSS)
11. **Republika Sharia Award 2023**
    - Best MSME Financing
12. **The Iconomics 5th Anniversary Best 50 Financial Institution Awards 2023**
    - Best Brand Popularity in Sharia Bank Category
13. **CNBC Awards 2023**
    - Most Outstanding Sharia Banking in Microfinance
14. **Infobank Top 100 CEO & The Next Leader, 2023**
    - *Top 100* CEO
      Hadi Wibowo
      BTPN Syariah's President Director
    - Top 200 The Next Leader
      Fachmy Achmad
      BTPN Syariah's Director

GCG implementation commitment realization

By upholding its commitment to implementing the guidelines and principles of Good Corporate Governance, with the Government declaring endemic status at the end of June 2023, BTPN Syariah has played an active role not only in realizing the commitment on an ongoing basis, but has gradually continued to improve the quality of GCG implementation over time to time which ultimately provides confidence that BTPN Syariah is present in realizing empowerment to realize the aspirations of all stakeholders.

The realization of the implementation of GCG principles is carried out in a measurable manner guided by regulatory provisions in the implementation of operational and business activities which are adapted to the complexity of the Bank and the current situation, without reducing the Bank's efforts to continue to innovate through the presence of information technology to provide convenience in implementing GCG in its daily implementation throughout organizational level.



The three strategies adopted by BTPN Syariah in realizing the implementation of GCG include:

Governance

All supervisory actions taken by the Board of Commissioners, Sharia Supervisory Board, Board of Directors, and Other Supporting Organs through measured and structured mechanism, updating of the overall internal control procedures and provisions as well as ensuring that they are in sync with all operational processes, fulfillment of the Bank's commitment and improvement for the Regulator and all stakeholders, and ensuring that every aspect of the compliance have been properly implemented.

Awareness

The initiatives across all levels of organization in an effort to improve culture of compliance with the regulations and the employees' daily tasks and work, the provision of attractive media and platform to inform employees on regulations, and the involvement of the Sharia Supervisory Board in the Bank to ensure that business and operational processes have been in line with the sharia principles and are accountable.

Assessment

All supervisory, inspection, and formulation of efforts to improve and develop, which aim to improve the Bank's compliance with regulations, including by inspection at the Head Office, Branch Office, and on the Site, through identification of customers to guard and protect the Bank from any practice of money laundering, terrorism-related funding, and others.

the fullfillment of commitment for GCG implementation at BTPN Syariah as a public company and as a Sharia Commercial Bank in 2023, includes the following:

1. In order to fulfill PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, Board of Directors with the approval of the Board of Commissioners and the Sharia Supervisory Board has carried out regular updates on Main Policies and other supporting Policies in 2023;
2. In order to comply with PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has had Guidelines and Work Rules for Bank Organs and Bank Supporting Organs, including Charter for the Board of Commissioners, Directors, Board of Commissioners Committee and Board of Directors Committee;
3. In order to fulfill PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, PBI Number 15/13/PBI/2013 concerning amendments to PBI 11/3 /PBI/2009 concerning Sharia Commercial Banks and POJK Number 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers, BTPN Syariah has ensured that the entire nomination and appointment process for new members of the Board of Directors and Board of Commissioners is in accordance with the provisions. All effective members of the Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board have passed the Fit and Proper Test from the Financial Services Authority (OJK);
4. In order to comply with PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, the Board of Commissioners and Directors have given approval for changes to the composition of Board of Commissioners and Board of Directors Committees in 2023;



5. In order to fulfill POJK 8/POJK.03/2014 concerning Assessment of the Soundness Level of Sharia Commercial Banks and Sharia Business Units and POJK Number 65/ POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, as well as paying attention to SEOJK Number 10 / SEOJK.03/2014 regarding the Soundness Assessment of Sharia Commercial Banks, BTPN Syariah has risk management and internal control standards in accordance with the three lines of defense principle;
6. In order to comply with POJK Number 21/ POJK.04/2015 concerning Implementation of Public Company Governance Guidelines, in conjunction with OJK Circular Letter Number 32/SEOJK.04/2015 concerning Public Company Governance Guidelines, BTPN Syariah is guided by the Governance Guidelines which include 5 (five) aspects, 8 (eight) principles of good corporate governance, as well as 25 (twenty five) recommendations for implementing aspects and principles of good corporate governance;
7. In order to fulfill POJK Number 8/ POJK.04/2015 concerning Issuer or Public Company Websites, BTPN Syariah is committed to transparency and disclosure of information in accordance with the provisions;
8. In order to comply with POJK Number 29/ POJK.04/2016 concerning Annual Reports of Issuers or Public Companies, the Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board have submitted its Annual Report for the financial year ending on December 31, 2022 and has received shareholder approval at the General Meeting of Shareholders on April 12, 2023;
9. In order to fulfill POJK Number 30/ POJK.04/2017 concerning the Buyback of Shares Issued by Public Companies and POJK Number 59/POJK.03/2017 concerning the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has transferred some of the treasury shares resulting from the buyback, with a distribution date of January 25, 2023 in order to provide variable remuneration to the Board of Directors for BTPN Syariah's performance in accordance with applicable regulations;
10. In order to fulfill POJK Number 38/ POJK.03/2019 concerning POJK Number 31/ POJK.03/2018 concerning Amendments to POJK Number 32/POJK.03/2018 Maximum Limits for Providing Credit and Providing Large Funds for Commercial Banks, the Board of Directors prioritizes the principle being careful and submitting reports regarding Related Parties periodically or incidentally in the event that there is an update to the data in the report;
11. In order to fulfill POJK Number 15/ POJK.04/2020 concerning Planning and Organizing General Meetings of Shareholders of Public Companies, BTPN Syariah has held an Annual General Meeting of Shareholders in 2023;
12. In order to fulfill POJK Number 16/ POJK.04/2020 concerning the Implementation of General Meetings of Shareholders of Public Companies electronically, BTPN Syariah has held the Annual General Meeting of Shareholders in 2023 electronically (e-GMS) and provided alternatives for granting proxies and casting votes. electronically (e-Proxy and e-Voting);
13. In order to comply with SEOJK Number 16/ SEOJK.04/2021 concerning the Form and Content of Annual Reports of Issuers or Public Companies, the 2023 Annual Report and Sustainability Report of BTPN Syariah has adopted the provisions in question;
14. In order to fulfill SEOJK Number 29/ SEOJK.03/2022 concerning Cyber Resilience and Security for Commercial Banks and POJK Number 11/POJK.03/2022 concerning the Implementation of Information Technology by Commercial Banks (including Sharia Commercial Banks), the Board of Directors has formed an Information Security Management System Committee in 2023;
15. In order to comply with POJK Number 9 of 2023 concerning the Use of Public Accounting Services and Public Accounting Firms in financial services activities regarding Procedures for Using Public Accounting Services and Public Accounting Firms in financial services activities, BTPN Syariah has paid attention to restrictions on the use of audit services for annual historical financial information from the same public accountant and ensure that the appointment of the Public Accountant and Public Accounting Firm to examine the Bank's books for the financial year ending on December 31, 2023 is in accordance with the provisions;
16. In order to fulfill POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks, BTPN Syariah has made adjustments to the Guidelines and Regulations for Bank Organs and Bank Supporting Organs in 2023.



the fulfillment of commitment to implement gcg for information disclosure in 2023 includes the following:

1. In order to fulfill POJK Number 31/POJK.04/2015 concerning Disclosure of Information or Material Facts by Issuers or Public Companies, the Board of Directors has implemented transparency in the presentation of Annual Reports, Interim Financial Reports and Annual Financial Reports, consolidated reports and other incidental reports through reporting system to Regulators and announcing to the public via the BTPN Syariah website;
2. In order to fulfill POJK No. 7/POJK.04/2018 concerning Submission of Reports through the electronic reporting system of issuers or public companies, the Board of Directors has submitted regular reports;
3. In order to fulfill the Decree of the Board of Directors of PT Bursa Efek Indonesia Number KEP-00066/BEI/09-2022 concerning Amendments to Regulation Number I-E concerning Obligations to Submit Information, the Board of Directors ensures the fulfillment of the obligation to submit information on the Monthly Report on Securities Holder Registration or Changes in Shareholder Structure through the reporting system to regulators periodically and the information is listed on the Bank's website;
4. In order to fulfill the Decree of the Directors of PT Bursa Efek Indonesia Number KEP-00066/BEI/09-2022 concerning Amendments to Regulation Number I-E concerning the Obligation to Submit Information, part III 1.3.1, BTPN Syariah carried out a Public Expose on 26 October 2023 and has submitted a Public Expose Implementation Report to the Financial Services Authority and PT Bursa Efek Indonesia on October 31, 2023 and carried out information disclosure for this purpose;
5. In order to fulfill the Decree of the Board of Directors of PT Bursa Efek Indonesia Number KEP-00101/BEI/12-2021 concerning Amendments to Regulation Number I-A concerning the Listing of Shares and Equity Securities Other Than Shares Issued by Listed Companies in connection with the Free Float provisions as a requirement to remain listed on the Main Exchange Board, the composition of public share ownership in BTPN Syariah has met the provisions where as of December 31, 2023, public share ownership reaches 29.99%. The information referred to is submitted to the public every month along with the Monthly Securities Holder Registration Report to the Indonesian Stock Exchange and the Capital Market Supervisory Financial Services Authority.

the fulfillment of commitment for gcg implementation through banking synergy in 2023, include the following

In order to fulfill POJK Number 16/POJK.03/2022 concerning Sharia Commercial Banks which regulates Banking Synergy, BTPN Syariah together with PT Bank BTPN Tbk which has an ownership relationship, has carried out banking synergy:

1. Contained in 10 (ten) cooperation agreements as of 31 December 2023. These Cooperation Agreements aim to support the implementation of BTPN Syariah activities and provide added value for sharia commercial banks and commercial banks;
2. The presence of a Subsidiary Entity from BTPN Syariah called PT BTPN Syariah Ventura which aims to adapt to the ever-changing needs of customers and ensure that there is an increase in the welfare of underprivileged/ moderately prosperous customers, as well as the opportunity to serve more customers in a sustainable manner by utilizing technology for good to build aspirations: Sharia Digital Ecosystem for the Unbanked.

Explanation regarding Subsidiaries is in the explanation of Subsidiaries in this 2023 Annual Report

the fulfillment of commitment for gcg implementation through sustainability actions in 2023, which include the following:

In order to fulfill POJK Number 51/POJK.03/2017 concerning the Implementation of Sustainable Finance for Financial Services Institutions, Issuers and Public Companies:

1. BTPN Syariah has a Sustainable Financial Action Plan for the 2020-2024 period (2024 indicators);
2. BTPN Syariah has published a Sustainability Report for the 2022 financial year which will be published in 2023 by presenting the report in a timely manner;
3. The 2022 financial year Sustainability Report is available on the Bank's Website as of the date of the Invitation to the Annual General Meeting of Shareholders on April 12, 2023;
4. The Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board have carried out transparent communication to stakeholders, including Shareholders and Investors regarding the Sustainable Finance Action Plan as required by POJK Number 51/POJK.03/2017 regarding the Implementation of Sustainable Finance at the Annual General Meeting of Shareholders on April 12, 2023;



the fulfillment of commitment related to subsidiary, include the following:

1. In the context of initial capital participation and additional capital in Subsidiaries, BTPN Syariah has taken into account provisions including:
   a. Fulfillment of POJK Number 38/POJK.03/2019 concerning Amendments to POJK Number 32/POJK.03/2018 concerning Maximum Limits for Providing Credit and Providing Large Funds for Commercial Banks;
   b. Fulfillment of POJK Number 22 of 2022 concerning Capital Investment Activities by Commercial Banks;
   c. Fulfillment of POJK Number 35/POJK.05/2015 concerning the Implementation of Venture Capital Company Business in connection with the business activities of Subsidiaries;
2. In order to fulfill POJK Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, the Board of Directors has implemented consolidated Risk Management implementation with Subsidiaries including submitting a consolidated Risk Profile Report to the OJK in 2023; and
3. In order to fulfill POJK Number 8/POJK.03/2014 and SEOJK Number 10/SEOJK.03/2014 concerning Health Assessment of Sharia Commercial Banks and Sharia Business Units, the Board of Directors has carried out a consolidated GCG Self Assessment with Subsidiaries to complete the GCG Self Assessment with Parent Entity.

initiatives to improve the implementation of good corporate governance (GCG) at BTPN Syariah as a public company and Sharia Commercial Bank in 2023 included:

1. compliance with regulators and shareholders:

a. Completing the electronic implementation of the 2023 Annual General Meeting of Shareholders (RUPST), BTPN Syariah has facilitated shareholders by providing electronic voting (e-voting) and electronic proxy (e-proxy) facilities in accordance with the Financial Services Authority (OJK) Regulation No. 15/POJK.04/2020 regarding the Plan and Implementation of General Meetings of Shareholders of Public Companies and OJK Regulation No. 16/POJK.04/2020 concerning Electronic General Meetings of Shareholders of Public Companies and the company's articles of association with easily accessible supporting documents;
b. Aiming to provide fair treatment to shareholders, BTPN Syariah distributed cash dividends to shareholders and executed the payment date on May 12, 2023. This cash dividend distribution marks the fourth cash dividend distribution since BTPN Syariah became a public company;
c. Improving the quality of communication through the timely delivery of the Annual Report. The accountability report on the implementation of GCG by the Board of Commissioners, Sharia Supervisory Board, and Board of Directors along with supporting organs in the Bank has been included in BTPN Syariah's Annual Report for the fiscal year ending on December 31, 2022, and was presented at the RUPST held on April 12, 2023. All information regarding the Annual Report and the minutes of the 2023 RUPST has been reported to regulators and is available on the BTPN Syariah website;
d. Fulfilling annual obligations, the Board of Directors, the Board of Commissioners, and the Sharia Supervisory Board submitted the Sustainability Report for the fiscal year ending on December 31, 2022, at the RUPST on April 12, 2023, as compliance with OJK 51/POJK.03/2017, indicating the commitment to sustainable financial action for Financial Institutions, Issuers, and Public Companies. Highlights of the sustainable financial action plan were communicated to shareholders during the 2023 RUPST;
e. Guided by the provisions of the Indonesia Stock Exchange (IDX) Regulation No. Kep-00066/BEI/09-2022 dated September 30, 2022, regarding Amendments to Regulation No. I-E on the Obligation to Submit Information, the Board of Directors is committed to enhancing the quality of transparency and information openness through an annual public disclosure at least once a year. This annual public expose is intended as a continuous commitment to improving communication quality with authorities, shareholders, investors, and the public.
f. The 2023 BTPN Syariah public disclosure took place on October 26, 2023. BTPN Syariah adhered to information disclosure regulations and legislation during the implementation of the public disclosure.



2. bank's organs - Board of Commissioners, Sharia Supervisory Board, and Board of Directors

Initiatives s to enhance the quality of tasks and responsibilities performed by the Bank's organs are pursued through the application of good corporate governance principles, continuously refined over time. Specifically, in 2023, these principles were reinforced through the implementation of OJK Regulation No. 17 of 2023 regarding the Application of Public Company Corporate Governance, complementing the application of other governance provisions at BTPN Syariah, including;

a. To ensure diversity in membership and the composition of the Board of Directors and Board of Commissioners at BTPN Syariah as a form of good GCG implementation, the strengthening of the Board of Commissioners in 2023 involved appointing a new Independent Commissioner and a female Director, both approved at the 2023 Annual General Meeting of Shareholders.

   All members of the Board of Directors and Board of Commissioners have been declared competent and qualified by OJK.

b. The number of Independent Commissioners at BTPN Syariah exceeds 50%. The current composition of the Board of Commissioners is four members, with three Independent Commissioners and one Non-Independent Commissioner representing shareholders. One member of the Board of Commissioners has been appointed as the President Commissioner.

   Further details are provided in the Board of Commissioners section of this Annual Report.

c. Updates to the Guidelines and Working Procedures of the Bank's Organs at BTPN Syariah as per OJK Regulation No. 17 of 2023 regarding the Application of Governance for Commercial Banks, complementing Bank Indonesia Regulation No. 11/33/PBI/2009 on the implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, and OJK Regulation No. 33/POJK.04/2014 on the Board of Directors and Board of Commissioners of Issuers or Public Companies;

d. In improving the quality of the Board of Commissioners' tasks and responsibilities, aiming to consistently fulfill good GCG, BTPN Syariah has established mechanisms for fulfilling tasks and responsibilities while adhering to relevant regulations concerning the implementation of good GCG for Sharia commercial banks and as a public company. This involves compliance reporting, compliance evaluations, business plan implementation, supervision, field visits, and periodic strategic discussions;

e. During 2023, both the Board of Directors and the Board of Commissioners have approved strengthening arrangements within the Committees at the Board of Director and Board of Commissioners levels, following regulations.

   Committees at both levels have fulfilled their functions as per the applicable regulations. Task fulfillment involves organizing meetings, strategic discussions, evaluations, and periodic supervisory visits.

   Meetings are conducted according to the Corporate Schedule, considering the effective and efficient working guidelines of each Committee. Outcomes of Committee Meetings, as well as compliance with the required number of meetings and attendance of each Committee member, have been well documented, recorded, and adequately followed up.

f. Strengthening diversity within the Board of Directors at BTPN Syariah
   The current Board consists of five members, with one serving as President Director, and another appointed as Compliance Director concurrently serving as Corporate Secretary. To comply with the principle of diversity in the Board's composition, one woman Director is part of the Board.

   All members of the Board of Directors at BTPN Syariah have fulfilled OJK's competency and qualification requirements.

   Further details are provided in the Board of Directors section of this Annual Report.

g. The Bank has appointed the Corporate Secretary following the Financial Services Authority Regulation No. 35/POJK.04/2014 dated December 8, 2014, regarding the



Corporate Secretary of Issuers or Public Companies and the Decision of the Board of Directors of the Indonesia Stock Exchange on Share Listing.

h. In enhancing the quality of its tasks and responsibilities, the Board of Directors has developed and approved key strategic initiatives incorporated into the New Basic Bank Product and New Advanced Products (RPPB) and Information Technology Development Plan (RPTI). Both plans are then reflected in the Bank's Business Plan (RBB) and Sustainable Financial Action Plan (RAKB). The realization of RPPB, RPTI, RBB, and RAKB is documented in Periodic Reports submitted to the Authorities, Shareholders, and Stakeholders, as detailed in the Annual and Sustainability Reports each year.

   From the Bank's Compliance perspective, the Board of Directors have also compiled and submitted Compliance Reports to the Board of Commissioners semi-annually, demonstrating transparency in the Bank's commitment to implementing GCG guidelines and Sharia principles.

i. The composition of the Sharia Supervisory Board (DPS) at BTPN Syariah is 2 (two) members, with one serving as the Chair of the Sharia Supervisory Board. DPS members possess substantial experience and knowledge in various fields of Sharia finance, accounting, Risk Management, Sharia Compliance, Internal Control, including experience in Islamic banking.

   There have been no changes to the DPS membership in 2023.
   All DPS members at BTPN Syariah have met OJK's competency and qualification requirements.

   Further details are provided in the Board of Commissioners section of this Annual Report.

j. Supported by the Compliance Division, the DPS has performed its supervisory tasks by conducting periodic oversight and visits to Branch Offices in 2023 to ensure compliance with the supervisory tasks of fund raising, fund distribution, and banking services at Branch Offices align with Sharia principles.

   Throughout 2023, the DPS has provided Sharia Opinions on the Bank's products and services through monthly DPS meetings. The DPS has sought explanations from relevant Bank officials in related work units and conducted studies on the compliance of Sharia principles with the National Sharia Council's (DSN-MUI) fatwa

k. In the interest of transparency, each member of the Board of Directors, Board of Commissioners, and Sharia Supervisory Board has disclosed concurrent positions in other institutions in the GCG implementation report as regulated.

3. disclosure of conflict of interest

The Bank applies provisions for disclosing conflicts of interest in the minutes of Corporate meetings. Throughout 2023, there were no conflicts of interest in the application of GCG principles at BTPN Syariah.

4. compliance function

BTPN Syariah has ensured compliance with OJK regulations and statutory provisions. The Bank has appointed a Compliance Director who oversees the compliance function and has established a compliance unit.

The obligation to report to the Board of Commissioners by the Compliance Director has been well fulfilled semi-annually. No significant fines were imposed by regulators on the Bank during 2023. The Bank continues efforts for improvements to ensure no fines in the future. Following this report, the Board of Commissioners has conducted a compliance evaluation and submitted the report to the President Director with a copy to the Compliance Director.

Further details regarding compliance are available in the Corporate Governance Report of BTPN Syariah for the year 2023.

5. internal and external audit functions

The Bank has an internal audit function conducted by the Internal Audit Unit (SKAI) to encourage the adequate implementation of internal audit activities and follow-up on SKAI audit results.

The Board of Directors have ensured the availability of reports on the implementation of the Bank's internal audit function, which is documented in the Annual Report.



SKAI is assessed to have acted objectively in conducting the audit process in line with audit policies and procedures, considering the risk levels in each operational unit and guided by SPFAIB principles.

To provide transparent and quality financial information, BTPN Syariah employs external audit functions by public accountants and/or public accounting firms, adhering to regulations regarding the use and appointment of public accountants and/or public accounting firms in financial services activities.

The Board of Directors have followed up on findings and recommendations from the OJK and External Auditor, providing periodic updates to the Board of Commissioners and Committees on their progress.

In terms of internal control, the Quality Assurance function has operated according to its role to ensure BTPN Syariah's operational activities comply with applicable regulations. Regular inspections are also conducted by Internal Audit (SKAI) on existing work units. Both of these internal examinations are part of BTPN Syariah's internal control.

6. risk management implementation

The Board of Directors has implemented effective risk management and risk management systems, including an early warning system for risks. The Bank conducts periodic evaluations of risk management implementation adjusted to the bank's conditions and complexity, guided by OJK regulations.

In governance management, the Board of Directors has applied compliance supported by digitalization, technological innovation, and has the necessary systems and procedures adequately in place.

The implementation of risk management at the level of the Boards of Commissioners and Board of Directors is carried out through the Risk Management Committee and the Risk Oversight Committee. These committees actively and efficiently supervise through regular corporate meetings and committee reports.

The Board of Directors has ensured that 10 types of inherent risks are identified, measured, monitored, and controlled rigorously and continuously. As part of the information system, the Board of Directors also reports the results of assessments of these risks quarterly to regulators.

For both Semester I 2023 and Semester II 2023, the self-assessment results for inherent risk measurement and the quality of risk management implementation are at Level 2. Inherent risks generally fall under the "Low to moderate" category, and the overall Quality of Risk Management Implementation is rated as "Satisfactory."

In addition to risk monitoring, the bank has implemented anti-money laundering, terrorism financing prevention, and prevention of the proliferation of weapons of mass destruction programs in accordance with OJK regulations.

For sound bank management, the Board of Directors practices partnerships based on the principle of prudence and the application of measured risk management.

7. remuneration granting

BTPN Syariah has established governance in remuneration granting and has a remuneration policy for the Board of Directors, Board of Commissioners, Sharia Supervisory Board, and employees, regulated in the Bank's internal policy and guidelines and the working rules of the Nomination and Remuneration Committee.

To fulfill commitments to regulators, BTPN Syariah has implemented variable remuneration.

Further details regarding remuneration at BTPN Syariah can be found in the 2023 Annual Report.

8. legal lending limit and provisions related to providing funds to related parties and large fund provision

BTPN Syariah applies the prudential principle in the implementation of fund raising and disbursement activities, service provision, and product development carried out in accordance with sharia principles, as reported by the compliance director to the Board of Commissioners in 2023.

Regarding the management of LLL, the Board of Directors has submitted Related Party Reports semi-annually and incidentally from time to time. Reports on the provision of funds to related parties have been submitted in accordance with regulations. The Board of Directors



also conducts periodic reviews of Affiliate Transactions and Conflict of Interest procedures. The Related Party Report has been submitted to OJK as required.

The application of transparency in product information is available on the BTPN Syariah website, and the bank periodically reports product developments to OJK and Bank Indonesia. The bank fully ensures the security of customers' personal data as regulated in the Information Security Policy. The active role of the Sharia Supervisory Board (DPS) in implementing Sharia principles at BTPN Syariah is to ensure that all new products and their developments have received the DPS's Opinions and Approvals and are in accordance with the Fatwa DSN-MUI & Opinions.

Directly, the DPS actively oversees to ensure the implementation of Sharia principles and good corporate governance principles in the bank's business activities. In addition to their duties and oversight visits, the DPS submits the Supervision Results Report semi-annually to OJK in a timely manner.

Further details on the fulfillment of DPS duties can be found in the Implementation of GCG Report in the 2023 Annual Repori.

9. transparency of the bank's condition and integrity of reporting and information technology systems

Upholding the integrity of reporting and information technology systems as required by regulators, the bank has provided transparency on financial and non-financial conditions to regulators in a timely manner.

BTPN Syariah has fulfilled its obligation to disclose information about the presentation of reports and other corporate activities during 2023 through information channels and the Regulator's reporting system, including announcements to the public through nationally circulated newspapers and on the BTPN Syariah website as required for a Public Company. The bank also conducts Annual Public Presentations, Information Disclosure, and Press Releases.

10. bank's strategic plan

BTPN Syariah has developed a Bank Business Plan and Business Plan in accordance with the provisions of the OJK. The Bank Business Plan has been formulated by the Board of Directors, reviewed, and approved by the Board of Commissioners.

In addition to the Bank Business Plan, BTPN Syariah also has a ten-year Corporate Plan in accordance with the regulations, with the inaugural Corporate Plan being prepared in 2022.

11. shareholder and stakeholder aspects

The Controlling Shareholders and the Final Controlling Shareholders at BTPN Syariah, namely PT Bank BTPN Tbk and Sumitomo Mitsui Financial Group through Sumitomo Mitsui Banking Corporation, have acted in accordance with the provisions in the financial services sector, supporting the implementation of healthy, competitive, and prudently managed banking activities and risk management.

Prioritizing fair treatment to shareholders, BTPN Syariah distributed its fourth dividend in 2023. Further details regarding dividends can be found in the Corporate Actions section of the 2023 Annual Report.

Initiatives to enhance corporate governance through stakeholder participation include the availability of various internal provisions and procedures, such as measures to prevent insider trading outlined in the Corporate Governance Policy, internal control measures including Whistle-Blowing, the Code of Ethics, Anti-Corruption Measures, and Vendor Management. The internal provisions in the efforts to improve through stakeholder participation are listed on the BTPN Syariah website and are periodically updated.

12. implementation of anti-fraud strategy

The Board of Directors has implemented risk management and internal control systems to minimize fraud in the bank and has an anti-fraud strategy, including the implementation of an Anti-Bribery Management System and the existence of an Anti-Fraud Management Unit responsible for implementing the anti-fraud strategy in the bank.

13. self-assessment of governance implementation

Improvements to the self-assessment of GCG implementation at BTPN Syariah are further enhanced through a self-assessment of the application of good GCG principles every six months, guided by Bank Indonesia Regulation No. 11/33/PBI/2009 on the Implementation of GCG for Sharia Commercial Banks and Sharia Business Units consolidated with the self-assessment results of the subsidiaries GCG Entity Child.



banking synergy

objective of implementing banking synergy under one ownership for the development of BTPN Syariah

The aim of implementing Banking Synergy is to increase the efficiency of BTPN Syariah as a national banking industry and develop BTPN Syariah as a sharia banking industry.
The implementation of Banking Synergy at BTPN Syariah is guided by the Regulation of the Financial Services Authority of the Republic of Indonesia (POJK) Number 16/POJK.03/2022 dated August 30, 2022 regarding Sharia Commercial Banks and POJK Number 17 of 2023 regarding the Implementation of Governance for Commercial Banks, by considering BTPN Syariah as a part of the SMBC Group Business.

To increase efficiency, there has been cooperation between Sharia Commercial Banks and Commercial Banks that has an ownership relationship through optimizing Commercial Bank resources, as in this case PT Bank BTPN Tbk (BTPN) as the Parent Entity to support the implementation of activities at BTPN Syariah as a Sharia Commercial Bank, which through this collaboration will provide added value both for BTPN Syariah and BTPN. Whereas in its implementation, BTPN Syariah as a member of the business group is obliged to carry out periodic coordination and evaluation regarding the implementation of good governance at BTPN Syariah.

implementation of banking synergy

implementation of banking synergy with BTPN

To enhance added value, BTPN Syariah works together with BTPN in a strategic partnership to improve efficiency and growth. This is detailed in 10 Cooperation Agreements (PKS) approved by authorized representatives from each institution. These agreements cover areas such as Human Capital through Salary Transfer Services, Information Technology Infrastructure, Sharia Bank Services, Cash Management including Withdrawal and Deposit Services, Multifinance Segment Financing, and productive financing for institutions supporting the development of the ultra micro segment. They also outline cooperation in specific tasks, exchanging data and information with vendors and service providers, shared locations, implementing anti-fraud policies, APU PPT and PPPSPM, and a Collective Agreement PKS that governs synergy between BTPN Syariah and BTPN.

fulfillment at the implementing level from BTPN Syariah and BTPN

1. BTPN Syariah has a Work Unit related to Banking Synergy Monitoring which is under the coordination of the Corporate Secretariat Unit as Coordinator. The Work Unit was formed through the Board of Directors Decree Number 012/CIR/DIR/XII/2022 dated December 27, 2022;
2. Implementation of Banking Synergy Monitoring Meeting;
   The Banking Synergy Monitoring Meeting for the first semester of 2023 will be held on July 20, 2023, while the second semester of 2023 was held on January 18, 2024.
3. Implementation of the Governance Coordination Meeting
   a. The 2022 Semester II period was held on February 9, 2023
      Discussing the alignment of General Service, Compliance, AML & CFT, Corporate Secretary, Legal and Litigation, Corporate Communication, DAYA, Internal Audit, Risk Management, Finance functions, progress on gap analysis of provisions and procedures between the two entities, and discuss risk mitigation steps and its implementation in each entity, formulating solutions and joint agreements for studies that require follow-up;

   b. The 2023 Semester I period has been held in stages on:
      - July 27, 2023 with a discussion of the Compliance and Governance function;
      - August 1, 2023 with a discussion of the Internal Audit function;
      - August 2, 2023 with a discussion of the Risk Management function; And
      - August 4, 2023 with a discussion of the Finance function

   c. The Semester II 2023 period will be held in early 2024

4. submission of Banking Synergy Monitoring result report implementation.

Report Regarding the Update of Cooperation Agreements in the field of Banking Synergy

In compliance with Article 135 POJK 16 concerning Sharia Commercial Banks, the Board of Commissioners has submitted a report regarding the PKS extension accompanied by a DPS Opinion on all PKS that are still active regarding Banking Synergy according to the specified time limit.

Report regarding the Realization of Banking Synergies according to the Bank's Business Plan

BTPN Syariah has submitted a report to the OJK regarding the Realization of Banking Synergies in 2023.

In fulfillment of its obligations, BTPN as the Parent Entity has also carried out reporting on Banking Synergy Monitoring for the Semester I 2023 period to the OJK with a report date of 14 August 2023 with the results:

1. The implementation of Banking Synergy has generally gone well
2. BTPN and BTPN Syariah have carried out an addendum to extend their cooperation for the period 2023-2025
3. BTPN Syariah has submitted an addendum to the extension of 9 collaborations and there are 3 (three) agreements that have been decided not to be extended.

Meanwhile, reports for Semester II 2023 will be carried out in early 2024.

5. Implementation of integrated compliance, risk management and audit function coordination;
6. Implementation of Audit Inspections by BTPN on BTPN Syariah

fulfillment at supervisory level from BTPN Syariah and BTPN

In line with the commitment to monitor Banking Synergy by BTPN Syariah and BTPN, supervision at the Board of Commissioners level is realized through the function of the Corporate Governance Committee which consists of members of the Independent Board of Commissioners from BTPN as the Coordinating Entity and representatives of the Independent Commissioners and representatives of the Sharia Supervisory Board from BTPN Syariah as permanent guests. Committee meeting.

The Corporate Governance Committee is tasked with monitoring to ensure that internal and integrated controls are implemented within the SMBC financial group in a prudent and transparent manner, fulfilling the principles of governance as a Conventional Commercial Bank, Sharia Commercial Bank and as a Public Company.

Implementation of the 2023 Corporate Governance Committee Meeting:

1. The Corporate Governance Committee Meeting in Semester I 2023 was held on February 23, 2023, with an agenda for Anti-Fraud Management Meetings, Banking Synergy Monitoring and Implementation of GCG within the Financial Group
2. The Corporate Governance Committee Meeting in Semester II was held on August 25, 2023, with an agenda for meetings on Cyber Security Update, Anti Fraud Management, Banking Synergy Report, Report of Implementation of GCG within the Financial Group and Introduction to CxO Concept.

In order to support supervision and uniform delivery of information, all members of the Board of Commissioners at BTPN Syariah have received information regarding the results of the 2023 Governance Committee meeting. Submission of information to the Board of Commissioners for the Semester I 2023 position was carried out on April 18, 2023, and for the Semester II position 2023 was held on October 25, 2023 through a meeting forum between the Board of Commissioners and the Compliance Director.

implementation of banking synergy with BTPN Syariah Ventura

BTPN Syariah's commitment to developing Sharia banking is realized by the realization of a strategic capital investment initiative by BTPN Syariah and BTPN in a Sharia venture capital company, namely PT BTPN Syariah Ventura, as a subsidiary company which is a non-bank financial services institution which has been effectively carrying out operational activities since May 30, 2022.

BTPN Syariah Ventura is dedicated to accelerating the fulfillment of evolving customer needs and enhancing the welfare of pre- and moderately prosperous customers. Our mission is to serve a larger customer base in a sustainable manner by leveraging technology for positive impact, thereby realizing our vision of creating a Sharia Digital Ecosystem for the Unbanked.



In order to support business development at BTPN Syariah Ventura, BTPN Syariah and BTPN as shareholders have carried out additional authorized capital and additional issued and paid-up capital which was completed in 2022.

The Annual Report and Sustainability Report for the 2022 financial year contains a complete report regarding capital participation in the Subsidiary. The Subsidiary also held its inaugural Annual General Meeting of Shareholders on April 12, 2023.

Complementing the strengthening of capital, to support the development of BTPN Syariah Ventura in company management, the implementation of synergy between BTPN Syariah and BTPN Syariah Ventura has been signed through a Cooperation Agreement covering 11 (eleven) fields, namely Human Resources, Information Technology, Compliance, Legal and Litigation, Corporate Secretary, Internal Audit, Finance and Treasury, Risk Management, Corporate Communication, DAYA and Operations.

Periodically, this Banking Synergy will continue to be refined from time to time to ensure the Bank's compliance with the fulfillment of the principles of good corporate governance and suitability of needs and implementation

consolidation report with BTPN Syariah Ventura

Complementing the Banking Synergy Implementation report through the BTPN Syariah Business Plan Realization Report for the first and second semesters of 2023, BTPN Syariah and BTPN Syariah Ventura have prepared a consolidated financial report, the bank's health level and a self-assessment report on compliance with good corporate governance in 2023.

fulfillment sustainable GCG

Guided by POJK Number 51/POJK.03/2017 to fulfill the implementation of sustainable financial actions for Financial Services Institutions, Issuers, and Public Companies, BTPN Syariah is entering its third year of actively declaring its commitment to implementing sustainable finance through the preparation and submission of a Sustainable Financial Action Plan to the Authority for 2023.

The presence of BTPN Syariah makes a tangible and positive contribution to the stability of the financial system in Indonesia. The Bank aims to enhance resilience and competitiveness through improved management of social and environmental risks, reducing social disparities, preventing environmental damage, preserving biodiversity, and promoting efficient use of energy and natural resources by adhering to sustainable financial principles.
The inclusive principle has been ingrained in BTPN Syariah for 10 years, since the company operated as a Sharia Business Unit in 2010, up to the current condition where the Bank has achieved 6 Sustainable Development Goals in 2023.

The implementation of sustainable finance at BTPN Syariah involves various cross-functional divisions at different levels. The Board of Commissioners, Sharia Supervisory Board, and Directors support the implementation and supervision of sustainable finance. They are committed to providing adequate infrastructure adapted to conditions at BTPN Syariah, including sustainable GCG management. Supervision at the Board of Commissioners level is facilitated by the presence of an Integrated Governance Committee, ensuring integrated governance management within the financial conglomeration under one ownership.

Steps for implementing sustainable GCG principles include continuing efforts to promote environmental sustainability and the use of eco-friendly products.

Further details regarding sustainable GCG can be found in the 2023 BTPN Syariah Sustainability Report.

corporate governance policy ("GCG Policy")

The Corporate Governance Policy ("GCG Policy") is the Main Policy at BTPN Syariah and is a commitment to implementing Corporate Governance Principles at every level of the organization.

BTPN Syariah has carried out a review and update of the 2023 GCG Policy by referring to the applicable rules and regulations.

In accordance with GCG Policy, the Board of Commissioners, Sharia Supervisory Board, Directors, Executive Officers and all Employees have implemented GCG principles and there have been no material violations of applicable regulations during 2023.

good corporate governance bank's principle at BTPN Syariah in 2023:

introduction
1.1 Background to GCG implementation
1.2 Purpose of Preparing GCG Policy
1.3 Scope of GCG Policy
1.4 Information Dissemination and Distribution

the bank's good corporate governance principles
2.1 General Principles
2.2 Corporate Governance Guidelines
2.3 Implementation of GCG Guidelines as a Public Company
2.4 Legal Basis and Reference
2.5 Vision, Mission, Values (PRISMA) and Collective Identity
2.6 Internal Policies and Regulations
2.7 Code of Ethics
2.8 Corporate Governance Structure
This is a description of existing Bank Organs, which consist of Shareholders, Board of Commissioners, Sharia Supervisory Board, The Board of Commissioners' Committee, The Board of Directors' Committee

bank strategy
Describes Bank Business Plan, Key Strategic Initiative, and Risk Appetite implemented in the Bank

internal control and assurance systems in the bank
3.1 Internal Control System
3.2 Risk Management
3.3 Compliance Function
3.4 Internal Audit
3.5 External Audit,
3.6 Consumer Protection
3.7 Legal Lending Limit (LLL)
3.8 Sharia Principles Implementation in Fund Acquisition, Fund Channeling, and Service Delivery
3.9 Internal Reporting
3.10 Provisions concerning Affiliate Transactions and Conflict of Interest Transactions, Handling Conflict of Interest in the Bank
3.11 Handling Conflicts of Interest
3.12 GCG Implementation Report and Assessment
3.13 GCG Self-Assessment
3.14 Responsibilities for Environment and Work Safety and Health Practices
3.15 Work Safety and Health

human capital management in the bank

information transparency and disclosure

governance of information and communication proprietary rights

other policies and regulations

company policies and regulations
As a Limited Company, BTPN Syariah has Company Policies and Regulations.

Policies are guidelines that regulate every activity or process in a bank that reflects the general management of the Bank's risk appetite for these activities, along with their processes and supervision.

Company Regulations create legal certainty, clarity of rights and obligations for workers and employers in implementing employment relations at the Bank.

program procedures and products
To ensure the implementation of the process arrangements from start to finish, BTPN Syariah has Program Procedures and Products.

Procedures explain the stages of an activity that must be carried out, including who, how, where, when and the monitoring mechanism, by strictly implementing the four eyes principles function, adequate internal control functions and referring to applicable policies.

Product Program provisions prepared as a sharia commercial bank, which regulates a product in a structured and systematic manner, which explains the type and name of the product, product characteristics, benefits and costs incurred by the Bank, along with the risks for the Bank attached to the product, analysis as well as the targets set.

technical instructions
Technical Instructions can be prepared as part of the steps in carrying out a process that has been regulated in standard operational procedures at BTPN Syariah (if necessary).



hierarchy of provision

The Hierarchy of Provisions aims to organize the Bank's internal regulatory structure properly and ensure consistent implementation.

BTPN Syariah has it for every line of organization. Hierarchy of provisions referring to provisions related to GCG for Sharia Commercial Banks.

All provisions in BTPN Syariah are reviewed periodically, according to schedule or sooner if there is a change process or regulatory provisions underlying them.

plans to improve the implementation of good corporate governance at BTPN Syariah in 2024

plan for implementing good corporate governance as a Sharia Commercial Bank and Public Company

In compliance with Bank Indonesia Regulation Number 11/33/PBI/2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, POJK Number 21/POJK.04/2015 and Financial Services Authority Circular Letter (SEOJK) Number 32/SEOJK. 04/2015 concerning Public Company Governance Guidelines, as well as POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks, BTPN Syariah will continue its commitment to implementing Good Corporate Governance (GCG) guidelines as a public company while still paying attention to aspects of implementing GCG guidelines as a Sharia Commercial Bank.

good corporate governance implementation plan for shareholder aspects

From the Shareholder aspect, the Bank is committed to implementing the principles of good governance which aims to build a healthy and resilient sharia banking industry, protect the interests of stakeholders, increase compliance with regulations and ethical values generally accepted in the sharia banking industry.

The Bank's commitment is to continue to uphold the rights of stakeholders and consistently make BTPN Syariah accountable and transparent by continuing to foster trust for Shareholders and Investors by always paying attention to sector and industry developments as well as the Bank's complexity.

good corporate governance implementation plan regarding sustainability aspects

BTPN Syariah is committed to implementing sustainable finance in line with POJK Number 51/POJK.03/2017 and POJK 17 of 2023 concerning the Implementation of Governance for Commercial Banks in the context of implementing sustainable financial actions to make a real and positive contribution to the stability of the financial system in Indonesia.

BTPN Syariah continues to support the Government in realizing sustainable development that is able to maintain economic stability and is inclusive and prioritizes harmony between economic, social and environmental aspects.

internal and external good corporate governance implementation plan

Internally, BTPN Syariah continues to be a bank that manages business and operational activities professionally based on good GCG principles and Sharia Principles in accordance with provisions related to the implementation of good corporate governance.

Externally, BTPN Syariah is committed to carrying out healthy, fair and integrity business competition, paying attention to risks that may arise, and upholding the vision and mission of maintaining the bank's reputation through good GCG in accordance with regulations.

Governance ASSESSMENT

Summary of PT Bank BTPN Syariah Tbk (BTPN Syariah) composite self assessment score calculation per December 31, 2023 is in the following table:

Implementation of Governance Self-Assessment Results

	Rating	Definition of Rating
Individual	2	Good
Consolidation with Subsidiary	2	Good

1. general description of the implementation of good corporate governance (GCG)

BTPN Syariah continuously improves the quality of GCG implementation in its efforts to tighten management and supervision functions as well as a manifestation of its commitment to continuously improve the quality of good GCG implementation for all stakeholders. Efforts to improve in 2023, among which were carried out through the adoption of the provisions of POJK 17 of 2023 concerning Governance for Commercial Banks into Bank regulations, including the Bank Organ Charter. Complementing improvement efforts, BTPN Syariah is improving the quality of GCG implementation by adopting the latest GCG Scorecard standards published at the end of 2023.

The implementation of GCG principles at BTPN Syariah is carried out consistently by seeking to fulfill obligations in a timely manner and in line with its function as a Sharia Commercial Bank, Public Company, Implementation of Sustainable Finance as a Financial Services Institution, Issuer and Public Company, Implementation of Governance as a Commercial Bank, which is strengthened by the implementation of good and integrated corporate governance within the Financial Group.

commitment to the basic principles and governance guidelines at BTPN Syariah

BTPN Syariah is committed to implementing good GCG principles with the aim of building a healthy and resilient sharia banking industry, to protect the interests of stakeholders, increase compliance with applicable regulations and ethical values generally accepted in the sharia banking industry.

Internally, BTPN Syariah ensures the continued commitment to implementing good GCG principles, namely managing business activities and operational activities professionally, and continuing to improve the quality of improving the bank's internal control system and risk management and always complying with applicable regulations and in line with the principles -Sharia principles.

The Bank upholds the rights of stakeholders by consistently carrying out accountable and transparent Bank management in order to grow and maintain the trust of shareholders and investors through the implementation of Public Company GCG guidelines, while always paying attention to sector and industry developments as well as the size and complexity of the Bank.



standard of quality for implementation of GCG in BTPN Syariah

Human resources play an important role in maintaining the quality of GCG implementation. Starting from this understanding, establishing quality standards for GCG implementation at BTPN Syariah begins with strengthening employee character where each new employee is equipped with a good understanding of GCG principles and their application to business and operational activities at every level of the organization.

The Bank also carries out regular refresher programs for employees to maintain the quality of GCG implementation while ensuring that employees have a sustainable commitment to the implementation of applicable GCG.

realization of GCG implementation at BTPN Syariah

The realization of the implementation of GCG at BTPN Syariah in 2023 was carried out in a measurable manner guided by regulatory provisions in the implementation of operational and business activities which were adapted to the complexity of the Bank and the current situation, without reducing the Bank's efforts to continue to innovate through the use of information technology which makes it easier to implement GCG in implementation. daily activities at all levels of the organization.

The Bank is committed to improving the quality of implementing good and sustainable GCG principles in accordance with the provisions of the Articles of Association and applicable laws and regulations. The implementation of GCG at BTPN Syariah is in line with its function as a Sharia Commercial Bank, the GCG Guidelines for Public Companies, the Implementation of Sustainable Finance for Financial Services Institutions, Issuers and Public Companies, the provisions of the Indonesian Stock Exchange, as well as other related provisions.

BTPN Syariah also always strives to fulfill all obligations in a timely manner. This proves its commitment to regulators and stakeholders that BTPN Syariah consistently applies GCG principles.

The implementation of the principles of good governance on a consolidated basis in 2023 is also applied by the Bank to the implementation of the principles of good governance in Subsidiaries which have been effectively operating since 2022.

efforts to improve the implementation standards of GCG guidelines at BTPN Syariah

BTPN Syariah's efforts to improve the standards for implementing GCG guidelines are a mandate. The Bank continuously makes improvements to the presentation of increasingly transparent and quality information to all stakeholders referring to international standards.
With standards that continue to be sharpened using the Asean Corporate Governance Standards (ACGS) methodology within the scope of Southeast Asia Regional standards, the implementation of GCG at BTPN Syariah has succeeded in gaining recognition by receiving the Asean Corporate Governance (ACGS) International award. Complementing the achievement of implementing good GCG principles at the international level, Alhamdulillah, BTPN Syariah also achieved achievements at the national level by winning the Top 50 Issuers with the Largest Market Capitalization at the 14th IICD Corporate Governance Award at the end of September 2023, in the Best Financial Sector category.

BTPN Syariah will continue to improve every process appropriately through sustainable and consistent business growth and run in line with improving the implementation of good GCG principles in the Bank.

supervision of governance in the financial group in the implementation of banking synergy at BTPN Syariah

As part of the Financial Group, BTPN Syariah synergizes with PT Bank BTPN Tbk (BTPN) as the Parent Entity, which is a Conventional Commercial Bank. Synergy is carried out through various strategic coordinations across divisions in an effort to increase efficiency and development in various fields as outlined in 10 (ten) Cooperation Agreements (PKS) in 2023 and periodic reviews are carried out through coordination meetings to supervise the implementation of banking synergies. In order to comply with article 135 POJK 16 of 2023 concerning Sharia Commercial Banks, BTPN Syariah has submitted a report regarding PKS accompanied by a DPS Opinion for new PKS and extensions according to the deadline determined by the regulator.

To ensure the availability of adequate infrastructure, BTPN Syariah carries out periodic reviews of supporting tools in the form of internal policies and procedures which are

aligned with the provisions and procedures of the Parent Entity, Regulatory Regulations and the Bank's mission and vision which are well well-coordinated and measurable in 2023.

BTPN Syariah has also formed a Banking Synergy Work Unit whose task is to coordinate the implementation of Banking Synergy, both with the Parent Entity and with Subsidiaries.

In line with the commitment to monitor Banking Synergy by BTPN Syariah and BTPN, supervision of the implementation of Banking Synergy is carried out by the Board of Directors as well as the Board of Commissioners and the Sharia Supervisory Board of both financial services institutions. Supervision at the Board of Commissioners level is realized through the function of the Corporate Governance Committee which consists of members of the Independent Board of Commissioners from BTPN as the Coordinating Entity and representatives of the Independent Commissioners and representatives of the Sharia Supervisory Board from BTPN Syariah as permanent invitees to Committee meetings.

BTPN Syariah's commitment to developing sharia banking is realized by the realization of the strategic initiative of BTPN Syariah and BTPN capital investment in sharia venture capital companies, namely PT BTPN Syariah Ventura (BTPN Syariah Ventura) which has effectively carried out its operations on May 30, 2022.

To complement the strengthening of capital, to support the development of BTPNS Ventura in company management, the implementation of synergy between BTPN Syariah and BTPN Syariah Ventura has been signed through a Cooperation Agreement covering 11 (eleven) fields.

BTPN Syariah also ensures the implementation of Risk Management in supervision of Subsidiaries, including monitoring the principle of prudence in capital investment, the presentation of quality sharia products and services, as well as supervision of members of the Board of Directors and BTPN Syariah Management who serve in Subsidiaries and the fulfillment of reports consolidation of BTPN Syariah to BTPN as the Parent Entity as well as carrying out its own assessment regarding good corporate governance.

Conclusion

BTPN Syariah has **continuously improved the standard of quality for the implementation of GCG** principles by referring to regulatory provisions and applicable international standards as an effort to align business growth with improving the implementation of implementation of good corporate governance in 2023.

2. the Bank's GCG implementation is generally viewed from governance aspects at BTPN Syariah in accordance with the GCG implementation provisions for Sharia commercial Banks and Sharia business units

governance structure

Positive Factors in the Governance Structure aspect of BTPN Syariah

1. Bank Organ Requirements are assessed from the Number, Composition, Criteria, concurrent positions for the Board of Commissioners, Sharia Supervisory Board (DPS) and Directors are subject to applicable provisions relating to the implementation of GCG for Sharia Commercial Banks and Sharia Business Units and provisions relating to Directors and Board of Commissioners for companies public. Currently there are 4 (four) members of the Board of Commissioners, of which 3 (three) are Independent Commissioners, 2 (two) members of the DPS and 5 (five) members of the Board of Directors;
2. BTPN Syariah has 3 (three) Committees at the level of the Board of Commissioners, namely the Audit Committee, Risk Oversight Committee and Nomination and Remuneration Committee based on applicable regulations. Each Committee at the level of the Board of Commissioners has guidelines and work rules and is reviewed regularly. At the end of 2023, improvements were made to the Board of Commissioners Committee Work Guidelines and Rules of Procedure which were adjusted to the provisions of POJK 17 of 2023;
3. As a continuation of the supervision at the Board of Commissioners level in the Financial Group, members of the Board of Commissioners and members of the Sharia Supervisory Board stated that they remain consistent in supporting the implementation of integrated supervision in the Financial Group and attended as invitees to the Corporate Governance Committee meeting



held in 2023.

4. BTPN Syariah has a Board of Directors level Committee. Board of Directors level committees consist of the Assets & Liabilities Committee (ALCO), Risk Management Committee, Human Capital Committee, Information Technology Steering Committee, Business Committee, Financing Policy Committee and Information Security Management System (ISMS) Committee.
   The ISMS Committee was officially formed in 2023 as a manifestation of BTPN Syariah's commitment and seriousness in improving information security, especially cyber security
5. Each Committee submits reports on the implementation of its duties to the Board of Directors through Board of Directors Meetings and other strategic meetings. Each Director-level Committee at BTPN Syariah has Charter and is reviewed periodically in 2023;
6. BTPN Syariah has other Work Units for business development, operations, implementation of risk management and internal control. The Bank's internal work units are:
   a. Internal Audit Work Unit (SKAI),
   b. Risk Management Work Unit (SKMR), as well as
   c. Compliance Work Unit equipped with a Financing Business Team, Funding & New Business Business Team, Operations Team, Information Technology Team, Human Resources, Legal, Finance and Analytics, Treasury, Information Security, Communication and DAYA;
7. The Compliance Work Unit (SKK) acts independently of operational work units. From the existing organizational structure, it can be seen that the SKK is separate from operational work units and does not carry out other tasks outside the compliance function and in 2023 there will be no changes or resignations from the director in charge of the compliance function;
8. The Internal Audit work unit (SKAI) is in accordance with the provisions, namely being directly responsible to the President Director and can communicate directly with the Board of Commissioners through the Audit Committee. There is a line of communication between SKAI and the Compliance Director and SKAI has an independent attitude towards operational work units which is reflected in the bank's organizational structure. SKAI has Bank Internal Audit Function Implementation Standards (SPFAIB) which are equipped with an Internal Audit Charter as well as risk-based audit policies and procedures;
9. The Risk Management Work Unit acts through the implementation of the four pillars of risk management, in accordance with Financial Services Authority Regulation Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, where the implementation includes managing 10 types of risk, namely: risk credit, market risk, liquidity risk, operational risk, legal risk, reputation risk, strategic risk, compliance risk, return risk and investment risk.
   The implementation of risk management is carried out in line with the implementation of the bank's business plan with an internal control system implemented by the Bank using the three layers of defense framework.
   a. In the first line, the Risk Taking Unit, assisted by the Quality Assurance (QA) function, ensures that the activities carried out are carried out in accordance with the Bank's policies and procedures.
   b. In the second line, SKMR identifies, measures, monitors and controls risks faced by the Bank. The Compliance Work Unit (SKK) ensures that all Bank activities are in accordance with regulatory regulations and comply with sharia principles.
   c. In the third line, the Internal Audit Work Unit ensures that all residual risk has been managed properly, and reports it to the Board of Directors and Board of Commissioners.
10. In managing the Maximum Fund Distribution Limit (LLL), BTPN Syariah has a Credit Risk Management Procedure which regulates the Management of LLL (Maximum Fund Distribution Limit) and related procedures, Providing Financing Facilities to bank and non-bank counterparties which regulates the provision of funds to related parties. and providing large funds, along with monitoring and resolution. The limits of the authority of the Board of Directors by the Board of Commissioners have been outlined in the Board of Commissioners' Decree taking into account applicable provisions, best practices in BTPN Syariah and the Articles of Association. BTPN Syariah also has internal

procedures which regulate the handling of affiliate transactions and conflict of interest transactions.

11. BTPN Syariah has policies and procedures regarding transparency of financial and non-financial conditions and has prepared reports in a timely manner, as regulated in the regulatory provisions regarding Transparency of Bank Financial Conditions;
12. BTPN Syariah has policies and procedures that regulate the implementation of information transparency regarding products and the use of Bank customer data;
13. BTPN Syariah has implemented Sharia Principles in collecting funds and distributing funds as well as providing services. The presence of the Sharia Supervisory Board is to ensure the implementation of supervision over the implementation of sharia principles in the Bank, apart from of course implementing good GCG principles;
14. BTPN Syariah has an internal reporting mechanism in order to improve the quality of the decision-making process as well as the quality of supervision by the Board of Commissioners and the Sharia Supervisory Board and has ensured the availability and adequacy of Internal Reporting which is supported by an adequate management information system;
15. Handling conflicts of interest is clearly stated in the GCG policy and stated in the Bank Organ Work Guidelines and Regulations at BTPN Syariah. The Bank's Code of Ethics regulates the handling of conflicts of interest for all employees.
16. BTPN Syariah carries out a GCG Implementation Assessment every semester through a GCG Self Assessment. In 2023, BTPN Syariah effectively carried out a Consolidated GCG Self Assessment with the Implementation of GCG of Subsidiaries.

other structures

1. BTPN Syariah has carried out various strategic coordinations to align the fulfillment of the needs of sharia commercial banks with the Parent Company in the context of Banking Synergy. The alignment process is outlined in the updating of the Cooperation Agreement and the provision of supporting documents for the Banking Synergy Report.
   Internally, BTPN Syariah has formed a Banking Synergy Work Unit whose task is to coordinate monitoring of Banking Synergy. Complementing the coordination task to support the supervisory level, the Working Unit is also tasked with ensuring that a review process is carried out on the alignment of supporting infrastructure at the implementation level with respect to internal provisions and procedures at BTPN Syariah which are aligned with the Parent Company;
2. BTPN Syariah has a Sustainability Task Force, the formation of which is in line with POJK No.51/POJK.03/2017 concerning the Implementation of Sustainable Finance for Financial Services Institutions, Issuers and Public Companies. The Task Force is tasked with ensuring comprehensive internal coordination and supervision of the implementation of bank plans in accordance with the Sustainable Finance Action Plan. The Board of Commissioners, DPS and Board of Directors also support the implementation and supervision of sustainable finance and are committed to supporting the provision of adequate supporting infrastructure that is adapted to the Bank's conditions;
3. BTPN Syariah has a Bank Business Plan (RBB), Corporate Plan (RK) and Sustainable Financial Action Plan (RAKB) which have been reviewed and approved by the Board of Commissioners.
   The realization of the RBB, RK and RAKB for the 2022 financial year has been contained in the 2022 Annual Report and Bank Sustainability Report and has been reported to Shareholders at the Annual General Meeting of Shareholders on April 12, 2023. The 2023 RBB, RK and RAKB have been submitted to the Regulator in person. on time in accordance with provisions;
4. BTPN Syariah has a Business Continuity Management and Contingency Funding Plan and is committed to ensuring the continuity of the Bank's operational and business



activities in emergency conditions;
5. BTPN Syariah has strategic initiatives of policies and other supporting procedures to assist its operational process, that is regularly reviewed.

negative factors in governance structure aspects in BTPN Syariah

Providing access to sharia banking services for people who are unaware of, use and/or obtain sharia banking services, especially those in Tier 3 and Tier 4 areas, requires qualified infrastructure and of course requires large capital investment and a thorough plan.

Infrastructure and service limitations have been bridged through collaboration with the Parent Entity in various fields, including human resources, information technology and office networks. Implementation of this synergy provides added value for sharia commercial banks and conventional commercial banks.

With the development and improvement of the Bank's business, collaboration with other institutions can be an opportunity for the Bank to grow sustainably.

governance process

Positive Factors in the Governance Process aspect at BTPN Syariah

BTPN Syariah has taken the process of implementing good and effective corporate governance, including:

1. Bank Organ Requirements in terms of number, composition, criteria and multiple positions are in accordance with the provisions for good GCG implementation. All Bank Organs have obtained permission from the OJK. There are no concurrent positions on the Board of Commissioners, Sharia Supervisory Board and Board of Directors exceeding the applicable provisions. The implementation of the duties of the Board of Directors and the implementation of supervisory functions by the Board of Commissioners and DPS have been carried out effectively and independently;
2. In fulfilling the work guidelines and regulations, Committees at the level of the Board of Commissioners carry out the monitoring process through committee meetings which are held periodically according to the meeting agenda based on provisions and according to the bank's needs as well as other forms of supervision such as field visits. Every recommendation has been followed up and there has been no intervention in the implementation of the Committee's duties at BTPN Syariah. The Committee which is an Independent Party states that it remains independent. There is no conflict of interest in the process of implementing supervision by the Board of Commissioners Committee at BTPN Syariah throughout 2023;
3. The Board of Directors is supported by a Director-level Committee in managing the bank. In 2023, the Board of Directors formed an Information Security Management System (SMKI) Committee as a form of commitment to improving information security, complementing the 6 (six) Committees at the Level of the Board of Directors that had been previously formed. Each Board of Directors Committee is tasked with ensuring the fulfillment of the Bank's operational activities and business targets in accordance with GCG principles. This fulfillment is carried out through Committee meetings, Board of Directors decisions and regular strategic meetings. The implementation of the Committee's duties refers to the Committee's Charter.

   Fulfilling the duties and responsibilities of the Board of Directors, which are supervised by the Board of Commissioners and the Sharia Supervisory Board, is carried out through various stages and mechanisms, including through holding corporate meetings. The holding of the Meeting remains subject to the implementation of good GCG, referring to the Charter of each bank organ, and the Articles of Association;

   There is no conflict of interest in the implementation of GCG principles at BTPN Syariah by the Board of Directors-level Committee in 2023.

4. The selection and formation of Work Units in the Bank are based on provisions and their composition is adjusted to the Bank's conditions;
5. The Compliance Working Unit (SKK) acts independently of operational work units. Guided by the applicable organizational structure, the Compliance Work Unit is separate from the operational work unit and does not carry out other tasks outside the compliance function as a form of independence. SKK is tasked with identifying, measuring, monitoring and controlling Compliance risks. SKK is responsible to the Director in charge of the



compliance function who has carried out his functions in accordance with applicable laws and regulations;

6. The implementation of the BTPN Syariah internal audit function is guided by the requirements and procedures in accordance with OJK provisions and the International Professional Practice Framework (IPPF). The results of the SKAI inspection were reported to stakeholders within BTPN Syariah and have been followed up properly. The implementation of SKAI is reviewed regularly by external auditors every 3 years. The results of the 3-year review by the last external auditor were carried out in June-July 2023 for the period 1 July 2020 – 30 June 2023, and the next review will be carried out in 2026;
7. The Risk Management Work Unit (SKMR) ensures that the risk identification, measurement, monitoring and control processes, as well as the risk management information system, are well managed;
8. Management of the Maximum Fund Distribution Limit at BTPN Syariah has been running well. The limits of the Board of Directors' authority are with the approval of the Board of Commissioners as regulated in the Articles of Association. The Board of Directors' authority limits have been updated in 2022. The said authority has taken into account applicable regulations, while still referring to the Bank's Articles of Association and Conditions, including best practices in the industry in general. throughout 2023, there were no affiliate transactions or transactions that gave rise to a conflict of interest at BTPN Syariah.

   BTPN Syariah has updated its Credit Risk Management policies, systems and procedures, which regulate the Management of LLL (Maximum Fund Distribution Limit) and there is an adequate process to ensure the provision of funds to related parties, decision making regarding the provision of funds is carried out independently;

9. BTPN Syariah has carried out transparency regarding financial and non-financial conditions to stakeholders through information disclosure and reporting in accordance with applicable regulations, both as a Sharia Commercial Bank and as a Public Company. Transparency regarding financial conditions is contained in the Corporate Financial Report which is available on the BTPN Syariah website, as well as on the PT Bursa Efek Indonesia Website and the Financial Services Authority periodically. BTPN Syariah also periodically discloses other information for non-financial aspects;
10. BTPN Syariah includes bank product information on the Company's website and guarantees complete security of Bank customer data information. Information related to Bank products has also been reported to the Authority periodically, including accountability at the General Meeting of Shareholders;
11. The active role of the Sharia Supervisory Board has ensured the implementation of sharia principles in collecting funds and distributing funds as well as providing Bank services. In accordance with the Work Guidelines and Rules, DPS holds regular meetings with various business units in the Bank every month. Periodically, DPS also coordinates with the Board of Commissioners and Board of Directors regarding the implementation of sharia principles in the Bank, including carrying out supervisory duties through DPS visits to branch and central offices;
12. The internal reporting mechanism supported by an adequate management system has been running effectively. BTPN Syariah has various provisions and procedures to ensure that each Business Unit carries out its duties and obligations appropriately and refers to GCG provisions;
13. Handling conflicts of interest at BTPN Syariah is regulated in the GCG Policy, Bank Organ Charter and Code of Conduct. Updates to policies and guidelines as well as socialization of the Code of Conduct are carried out periodically. Every employee signs an Integrity Pact as a form of written commitment to implementing GCG principles and Bank values;
14. Every year, BTPN Syariah prepares a report on the implementation of GCG (Good Corporate Governance), which includes the results of a self-assessment. This report for the 2022 financial year was included in the Annual Report and submitted to various organizations such as Bank Indonesia, the Indonesian Consumers Foundation, Rating Agencies, Perbanas, and research institutions in the field of economics and finance. It was also shared with economic and financial magazines before March



15. 2023. Additionally, it was presented to shareholders at the General Meeting of Shareholders on April 12, 2023, following a timely notification through the bank's information channels and regulatory reporting platform;
16. The implementation of the Governance Process in Subsidiaries has gone well and has had its own Assessment of GCG Implementation in 2023. The implementation of good governance in Subsidiaries is in accordance with the provisions for implementing good governance in sharia venture capital companies.

other processes

1. BTPN Syariah continues banking synergy with the Parent Entity in accordance with the provisions by carrying out regular monitoring of the Cooperation Agreement and holding coordination meetings to ensure compliance with various provisions and procedures in each Bank. The Banking Synergy Monitoring Meeting for the Semester I 2023 period was held on July 20, 2023, while the Semester II 2023 period will be held on January 18, 2024;

2. BTPN Syariah ensures the implementation of commitments to sustainable financial action initiatives contained in the 2023 plan for the 2020-2024 RAKB. The implementation of the 2022 sustainability action plan has been stated in the 2022 Sustainability Report and transparency regarding the Sustainability Report is available on the BTPN Syariah website and other authority information disclosures.

   In 2023, the Bank communicated the RAKB to Shareholders and stakeholders at the Annual General Meeting of Shareholders on April 12, 2023 as a fulfillment of the provisions.

Throughout 2023, Task Force meetings were held 2 (two) times as follows:

2023 Sustainability Task Force Coordination Meeting

No	Meeting Date	Discussion Topic
1	May 9, 2023	Strengthening the Sustainability Task Force PIC; Strengthening the membership of the Sustainability Task Force
2	November 13, 2023	Kick Off for Preparation of the 2023 Sustainability Report

Sustainability Task Force Coordination Meeting with SMGR Financial Group 2023

No	Meeting Date	Discussion Topic
1	May 2, 2023	Sustainability Meeting Update with SMBC: Sustainability Initiatives towards Zero Emission 2030

3. The Bank's Business Plan has been prepared realistically, comprehensively, measurably (achievable) by taking into account the principle of prudence and has been submitted to the Financial Services Authority in a timely manner.
4. BTPN Syariah has also submitted a Revised RBB which is adjusted to the latest bank business growth which aims to have a healthier portfolio and quality human capital while being accompanied by operational activities and achievement targets that have sustainable growth for the interests of all stakeholders
5. Each Business Unit in the Bank periodically carries out Business Continuity Management and Contingency Funding Plan updates to ensure that the Bank's operational and business activities continue to run in emergency conditions. Even though the Government has officially revoked the pandemic status in June 2023, throughout 2023 BTPN Syariah continues to pay close attention to the conditions of customers and employees in the endemic era (new normal) in the Bank's offices and representatives throughout Indonesia;
6. In supporting the smooth running of operational processes at the Bank, especially responding to the endemic era, BTPN Syariah continues to implement new agile work mechanisms, by continuing to

strive to develop systems and internal talent to support the Bank's strategic initiatives;
7. Subsidiaries have Business Plans, Guidelines and Rules for Corporate Organs, Corporate Governance Policies and other Policies and Procedures required for sharia venture capital companies. Business processes in Subsidiaries are in accordance with the provisions as stated in the Self-Assessment Report on Corporate Governance in 2023.

Negative Factors in Governance Process aspects at BTPN Syariah
With a business model that requires physical presence at meetings with financing customers, Management has ensured that the implementation of business process policies which during the pandemic period were hampered due to social restrictions, is gradually returning to a strict disciplinary process, one of which is growing and rebuilding 4 (four) key behavior, namely Courage, Discipline, Hard Work, and mutual Assistance (BDKS). The process of returning activities by bringing discipline to a large number of pre-prosperous segment customers requires time in the process of re-adapting to a culture that is firmly embedded. In an effort to restore a culture of discipline, the Bank continues to prioritize the health and safety of employees and customers in the underprivileged segment as a top priority.

The Bank utilizes a customer service business model through regular financing meetings, while also offering digital payment options and services to enhance transaction convenience for customers. Additionally, the Bank provide empowerment activities and personalized support to its financing customers throughout Indonesia, promoting the development of skills and business capabilities for both the customers and their families.

In line with the fulfillment of POJK Number 76/POJK.07/2016 concerning Increasing Literacy and Financial Inclusion in the Financial Services Sector to expand and improve customer services, BTPN Syariah collaborates with the Ministry of Education, Culture, Research and Technology in organizing Certified Internship and Independent Study Programs (MSIB) which is one of the Independent Campus Learning (MBKM) policy programs. Complementing the internship program, BTPN Syariah is exploring cooperation with the National Committee for Sharia Economics and Finance regarding the Free Halal Certification Assistance Training Program (SEHATI) for Micro and Small Enterprises. This collaboration is carried out to improve service and engagement with BTPN Syariah financing customers, especially those in the food and beverage business type so that their products receive official halal certification.

governance outcome

Positive Factors in Governance Outcome aspects at BTPN Syariah
The Board of Commissioners, Sharia Supervisory Board (DPS) and Board of Directors are committed to faithfully empowering the pre- and moderately prosperous customer segments served and achieving sustainable business performance while maintaining a commitment to improving the implementation of GCG principles for Sharia Commercial Banks and Public Companies. All organizational lines at BTPN Syariah work together to ensure the continuation of the commitment to implementing good GCG, including:

1. Accountability reports on the implementation of GCG and Sustainability Actions by the Board of Commissioners, DPS and Directors as well as supporting organs at the Bank for the 2022 financial year have been outlined in the Annual Report and Sustainability Report for the 2022 Financial Year, and have been submitted at the Annual General Meeting of Shareholders held on April 12, 2023.

   Fulfillment of corporate reporting obligations by the Board of Directors, as well as fulfillment of supervisory functions by the Board of Commissioners and the Sharia Supervisory Board for 2023 have been carried out in accordance with the provisions.

2. Fulfillment of the duties and responsibilities of the Board of Directors, as well as supervisory functions by the Board of Commissioners and the Sharia Supervisory Board, is carried out through various stages and mechanisms, including through the implementation of Corporate meetings and the results of Corporate Meetings have been well documented with no dissenting opinions throughout 2023.

   The meetings of the Board of Commissioners, DPS and Directors are



carried out in accordance with the guidelines and regulations (Charter) and are held effectively and efficiently. The results of the meetings of the Board of Commissioners, DPS and Directors have been recorded and properly documented. The Board of Directors regularly follows up on various recommendations submitted by the Board of Commissioners and the Sharia Supervisory Board in a timely manner accompanied by adequate supporting information.

Throughout 2023, corporate meetings have been arranged in such a way while still paying attention to the fulfillment of good corporate governance (GCG) provisions. Meetings are held in a combination of online via video conference and face-to-face (offline) to prioritize the effectiveness and efficiency of meeting implementation. Fulfilling the duties and responsibilities of the Board of Commissioners, DPS and Directors includes supervision of Branch Offices and Functional Offices as well as Customer Centers which are visited regularly at various locations;

3. Each committee at the level of the Board of Commissioners has carried out its functions in accordance with applicable regulations. The implementation of Committee meetings at the Board of Commissioners level is carried out in accordance with the guidelines and regulations (Charter) and is held effectively and efficiently. The results of Committee Meetings at the Board of Commissioners level have been well documented and the recommendations submitted at the meeting have been followed up in a timely and adequate manner.

   Entering the endemic era, Committees at the level of the Board of Commissioners are regulated in such a way that they remain subject to corporate governance (GCG) provisions and are implemented using a combination of online via video conference and face-to-face (offline).

4. Each committee at the level of the Board of Directors has carried out its functions in accordance with applicable regulations. The implementation of Committee meetings at the Board of Directors level is carried out in accordance with the guidelines and regulations (Charter) and is held effectively and efficiently. The results of the Committee Meeting have been stated in the minutes and managed well. The Committee's recommendations are a benchmark and reference for the Board of Directors and Management in making strategic decisions. For recommendations that require follow-up, each Division Head ensures that the follow-up is carried out appropriately.

   There were no dissenting opinions at Committee at the Level of the Board of Directors meetings at BTPN Syariah throughout 2023.

   Committee at the Level of the Board of Directors meetings during 2023 were held in a combination of online via video conference and face-to-face (offline) while still paying attention to compliance with good corporate governance (GCG) provisions.

5. Fulfillment of Reporting obligations and implementation of the duties of the Compliance Director for Semester I 2023 has been submitted in accordance with the provisions and in a timely manner on July 31, 2023 and the Report for 2023 will be submitted at the end of January 2024.

   Throughout 2023, alhamdulillah, there were no significant fines imposed by the regulator on the Bank. The Bank continues to make improvements to ensure there are no fines in the future. In cultivating a culture of compliance, BTPN Syariah has submitted reporting obligations to the OJK and related authorities in a timely manner;

6. The Board of Directors encourages the implementation of internal audit activities adequately and follow-up to SKAI audit results. The Board of Directors also ensures the availability of reports on the implementation of the Bank's internal audit function as outlined in the Annual Report. In carrying out the audit, SKAI has acted objectively (based on existing facts/evidence). In the Bank's current condition, the SKAI function has been implemented adequately. In order to ensure independence and objectivity, BTPN Syariah has implemented a review of the SKAI function carried out by a third party in accordance with the provisions of POJK and the International Professional Practices



Framework (IPPF), where in 2023 the results were generally conform;

7. The implementation of risk management at the level of the Board of Commissioners and Board of Directors is carried out through the Risk Management Committee and Risk Oversight Committee and these Committees have carried out active and efficient supervision through regular corporate meetings and Committee reporting.

   BTPN Syariah's Board of Directors has carried out active supervision of the effective implementation of Risk Management policies and strategies. Such supervision includes, among other things, the Board of Directors and Risk Management Committee Meetings and the Risk Management Work Unit at BTPN Syariah;

8. Regarding the management of LLL, BTPN Syariah submits Related Party Reports semi-annually and in the event of changes, they are reported incidentally from time to time. Reports regarding the provision of funds to related parties have been submitted in accordance with provisions. The Bank also conducts periodic reviews of procedures related to Affiliate Transactions and Conflicts of Interest;

9. BTPN Syariah has conveyed transparency regarding financial and non-financial conditions to the relevant authorities in a timely manner. BTPN Syariah has also fulfilled its obligation to disclose information, by presenting Quarterly Published Financial Reports online through a reporting system to Regulators and announcing them to the public on the BTPN Syariah Website as required for Public Companies, as well as conducting Information Disclosure and other Press Releases related to the implementation of corporate actions and Financial Performance and other Corporate activities throughout 2023.

   As a form of fulfilling its obligations and commitment as a company in improving the quality of harmonious and transparent communication to stakeholders, BTPN Syariah has fulfilled its Annual Public Expose independently on October 26, 2023;

10. The implementation of transparent information regarding products is available on the BTPN Syariah website and the Bank reports product developments regularly to the OJK and Bank Indonesia. The Bank maintains the full security of customers' personal data as regulated in the Information Management and Security Policy and the Policy on Ownership, Confidentiality of Information and Investments for Employees;

11. The active role of DPS in implementing sharia principles at BTPN Syariah is to ensure that all new products and developments have received DPS Opinion and Approval and are in accordance with the DSN-MUI Fatwa & Opinion. DPS has also actively reviewed the Banking Synergy cooperation agreement (PKS) entered into with the Parent Company to ensure its conformity with Sharia principles;

12. GCG implementation reports and internal reporting have been carried out in accordance with the provisions required in OJK and Bank Indonesia regulations. The 2022 GCG implementation report has been included in the 2022 Annual Report which was submitted to shareholders at the 2023 Annual GMS and is available on the BTPN Syariah website.

    BTPN Syariah has carried out internal reporting in the form of transparency regarding financial and non-financial conditions to stakeholders. Transparency of procedures for customer complaints and resolution of problems in accordance with applicable regulations;

13. The Bank implements disclosure of conflicts of interest in the minutes of corporate meetings. In 2023, there was no conflict of interest in the implementation of GCG principles at BTPN Syariah;

14. The GCG and Integrated GCG self-assessment process is carried out every 6 (six) months by referring to the provisions of Bank Indonesia as a Sharia Commercial Bank. BTPN Syariah carries out other Self Assessments in coordination with the Parent Company regarding the fulfillment of subsidiary obligations to the Parent Company;

15. The Subsidiary, PT BTPN Syariah Ventura has carried out a Self-Assessment process on the implementation of GCG on a semi-annual basis since 2022 and has carried out



a Self-Assessment for Semesters I and II 2023.

other outcomes

1. Accountability for the realization of Banking Synergy is stated in reports in accordance with regulations, including the Consolidated Financial Report, Bank Business Plan Realization Report, Annual Report, and Bank Sustainability Report.

   The Banking Synergy Work Unit together with the relevant person in charge in the main entity (BTPN) monitors the implementation of Banking Synergy periodically, then the main entity submits a Banking Synergy Monitoring Report to the BUK Banking Supervisory Financial Services Authority (with a copy to the BUS Supervisor). The Banking Synergy Monitoring Report for Semester I 2023 was submitted on July 29, 2023, while the Banking Synergy Monitoring Report for Semester II 2023 will be reported January 2024;

2. Business Plan Realization Report by the Board of Commissioners Fourth Quarter 2022 Report was submitted on January 30, 2023, First Quarter Business Plan Realization Report 2023 was submitted on April 28, 2023, Second Quarter Business Plan Realization Report 2023 was submitted on July 31, 2023, Business Plan Realization Report Quarter III 2023 was submitted on October 31, 2023, and the Business Plan Realization Report for Quarter IV 2023 was submitted at the end of January 2024;

   The BTPN Syariah Sustainable Financial Action Plan 2022 – 2024 has been reported to the Authority along with the Bank's Business Plan in a timely manner in accordance with the provisions, while the updated Corporate Plan was submitted on November 29, 2023.

3. Complete transparency to Stakeholders, where the Bank has obtained approval for the Appointment of a Public Accountant and Public Accounting Firm to examine the Bank's books for the financial year ending December 31, 2023, and the Audit Committee has carried out an evaluation regarding the Performance of the Public Accountant and Public Accounting Firm which has implemented in Semester I 2023, then in Semester II 2023, the Board of Commissioners, taking into account the recommendations of the Audit Committee, has given approval regarding changes to the Public Accountant taking into account the decisions of the 2023 Annual GMS;

4. Business Continuity Management and Contingency Funding Plan at BTPN Syariah are updated regularly;

5. In line with the development of the Bank's business, BTPN Syariah consistently develops Human Resources to support the implementation of good GCG principles and continuously carries out special induction, training, refresher and certification programs for the Board of Commissioners, Sharia Supervisory Board, Directors and all employees.

negative factors in governance outcome aspects at BTPN Syariah

None

BTPN Syariah continues to improve the overall results and implementation of good GCG quality in every line of the organization so that the processes carried out and outcomes comply with applicable regulations and are in line with the Bank's mission and vision.

The Board of Commissioners, DPS and Board of Directors are fully committed to ensuring that the principles of good corporate governance continue to be implemented.



Implementation of Public Company GOVERNANCE GUIDELINES

implementation of public company governance guidelines in BTPN Syariah in 2023

Guided by Financial Services Authority Regulation (POJK) Number 21/POJK.04/2015 and Financial Services Authority Circular Letter (SEOJK) Number 32/SEOJK.04/2015 concerning Public Company Governance Guidelines, BTPN Syariah is committed to making Public Company Governance Guidelines as a basis for implementing good corporate activities and the basis for making important decisions.

The Public Company Governance Guidelines are a reference for BTPN Syariah in providing the best service to stakeholders whose quality is increasingly being sought every day.

The implementation of the Public Company Governance Guidelines at BTPN Syariah in 2023, based on the fulfillment of "Comply" and "Explain" is as stated in the table below.

Principle		Recommendation	Fulfillment	Implementation
1st Principle Increasing the Value of Holding a General Meeting of Shareholders (GMS)	1.1	Public Companies have technical methods or procedures for collecting votes (voting) both openly and privately that prioritize independence and the interests of shareholders.	Comply	1. BTPN Syariah's Articles of Association have regulated the GMS, including Place and Time, Notice, Announcement, Invitation to the GMS Chair, Media and Language, Quorum, Voting Rights, Resolutions and Minutes of the GMS; 2. At the 2023 Annual GMS, BTPN Syariah has ensured that adequate information regarding the Announcement and Invitation is available, complete with the GMS Rules of Procedure which contain procedures for collecting votes that prioritize independence and the interests of shareholders. The announcement, invitation and rules of the GMS have been conveyed to shareholders and shareholder representatives and published on the BTPN Syariah website, the Indonesian Stock Exchange and OJK websites, as well as the Easy KSEI application before the meeting is held; 3. BTPN Syariah has ensured the availability of Additional Information regarding the explanation of the GMS Agenda and the Annual GMS Implementation Protocol where all information is available on the BTPN Syariah Website before the meeting is held; 4. In order to ensure the fulfillment of shareholder rights, BTPN Syariah provides an E-proxy alternative for shareholders who wish to provide their power of attorney to the appointed party to attend the 2023 Annual GMS; 5. Complementing the provision of easy attendance for Shareholders at the GMS via electronic proxy, BTPN Syariah has held an electronic GMS (e-GMS) using electronic counting and voting methods (e-voting) at the 2023 Annual GMS, the implementation of which complies with the provisions of POJK Number 16/POJK.04/2020 concerning the Implementation of Electronic General Meetings of Shareholders of Public Companies, and carried out in a manner that fully observes the precautionary principle in implementing health and building security protocol measures during the 2023 Annual GMS.



Principle		Recommendation	Fulfillment	Implementation
	1.2	All members of the Board of Directors, members of the Board of Commissioners and members of the Sharia Supervisory Board of public companies are present at the Annual GMS	Comply	**Attendance at the Annual GMS on April 12 2023** 1. All members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board at BTPN Syariah attended the Annual GMS which was held on April 12 2023 physically and online via information technology (Video Conference) while still observing the Articles of Association and Legislation; 2. Members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board who were physically present at the Annual GMS on 12 April 2023 were as follows: **Board of Directors:** a. Hadi Wibowo, President Director b. Arief Ismail, Compliance Director c. Gatot Adhi Prasetyo, Director* d. Fachmy Achmad, Director e. Dwiyono Bayu Winantio, Director **Board of Commissioners:** a. Kemal Azis Stamboel, President/Independent Commissioner b. Dewie Pelitawati, Independent Commissioner c. Ongki Wanadjati Dana, Commissioner **Sharia Supervisory Board:** a. H. Ikhwan Abidin, MA, Chairman of the Sharia Supervisory Board b. H. Muhamad Faiz, MA, Member of the Sharia Supervisory Board 3. Members of the Board of Commissioners who attended online via information technology (Video Conference) at the Annual GMS on 12 April 2023 were as follows: **Board of Commissioners :** Yenny Lim, Commissioner* 4. Matters related to the 2023 Annual GMS have been conveyed to all members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board before the meeting took place.
	1.3	A summary of the GMS Minutes is available on the Public Company Website for at least 1 (one) year	Comply	1. A summary of the 2023 Annual GMS Minutes was available on the BTPN Syariah Website within 2 (two) days from the date of the GMS; 2. A summary of the 2023 Annual GMS Minutes is also available on the BTPN Syariah Website, as well as on the PT Bursa Efek Indonesia and PT Kustodian Sentral Efek Indonesia Websites;

*effectively no longer serving at the closing of the 2023 Annual GMS held on April 12, 2023

Principle		Recommendation	Fulfillment	Implementation
2nd Principle Improving the Quality of Public Company Communication with Shareholders or Investors	2.1	Public Companies have a communication policy with shareholders or investors	Comply	1. BTPN Syariah has a Policy governing Communication with Shareholders and/or Investors as stated in the Corporate Governance Policy. This policy includes: a. General Principles b. Strategy c. Program and implementation time; 2. BTPN Syariah has a Policy that regulates Transparency and Openness of Information as stated in the Corporate Governance Policy; 3. BTPN Syariah has appointed a Corporate Secretary who is the Bank's representative in relation to Corporate Governance, and is tasked with representing the Bank in relation to regulators, government, media and the wider community; 4. BTPN Syariah has set up a mechanism for Information Disclosure to stakeholders, prepared with reference to applicable regulations, and is concisely implemented: a. Through Fulfillment of Report Submission BTPN Syariah submits Periodic Reports and Incidental Reports to the Sharia Banking Supervisory Financial Services Authority, Capital Market Supervisory Financial Services Authority and other related institutions b. Via the BTPN Syariah Website BTPN Syariah periodically carries out Information Disclosure listed on the BTPN Syariah website, the PT Bursa Efek Indonesia website and the Capital Market Supervisory Financial Services Authority website; c. Through Programs and other Communication Media These are BTPN Syariah programs and activities which are carried out in a structured manner and whose implementation time has been arranged in such a way, which is aligned with applicable regulations, including: i. Annual General Meeting of Shareholders (Annual GMS), which is held every year and no later than 6 (six) months after the financial year ends; ii. Extraordinary General Meeting of Shareholders (Extraordinary GMS), which can be held at any time based on need; iii. Public Expose, as fulfillment of annual obligations and as a medium that provides exposure related to corporate actions currently being carried out by BTPN Syariah for the public to know, in this case Shareholders and/or Investors; d. Organizing other activities related to communication to Shareholders and/or Investors including Analysts Briefings, Investor Meetings and Press Releases.
	2.2	3rd Principle Strengthening the Membership and Composition of the Board of Commissioners	Comply	1. BTPN Syariah has a Policy regarding Communication with shareholders and/or investors which is stated in the Corporate Governance Policy; 2. The Corporate Governance Policy has been disclosed on the BTPN Syariah Website.



Principle		Recommendation	Fulfillment	Implementation
3rd Principle Strengthening the Membership and Composition of the Board of Commissioners	3.1	Determination of the number of members of the Board of Commissioners takes into account the conditions of the Public Company	Comply	1. The determination of the number of members of the Board of Commissioners at BTPN Syariah has taken into account the condition of the Bank; 2. As a Sharia Commercial Bank, the determination of the number of members of the Board of Commissioners has complied with the provisions of Bank Indonesia Regulation Number 11/33/PBI/2009 in conjunction with SEBI Number 12/13/Dpbs concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks, in conjunction with POJK Number 16/POJK.03 /2023 concerning Sharia Commercial Banks, in conjunction with POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks; 3. As a Public Company, the determination of the number of members of the Board of Commissioners at BTPN Syariah has complied with the provisions of POJK No. 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers or Public Companies; 4. The number of members of the Board of Commissioners at BTPN Syariah is currently 4 (four) people, consisting of: a. 3 (three) Independent Commissioners b. 1 (one) Commissioner.
	3.2	Determining the composition of members of the Board of Commissioners takes into account the diversity of skills, knowledge and experience required	Comply	Determining the composition of the Board of Commissioners at BTPN Syariah has taken into account needs, business complexity and elements of diversity of expertise, which are based on knowledge in the banking and sharia banking sector, expertise, professional experience and educational background to support the effective implementation of the duties of the Board of Commissioners.
4th Principle Improving the Quality of Implementation of Duties and Responsibilities of the Board of Commissioners	4.1	The Board of Commissioners has a self-assessment policy to assess the performance of the Board of Commissioners	Comply	1. The Board of Commissioners at BTPN Syariah has a self-assessment policy to assess the performance of the Board of Commissioners; 2. This policy is regulated in the Nomination and Remuneration Committee Guidelines and Work Rules; 3. Semesterly, BTPN Syariah carries out a self-assessment as a Sharia Commercial Bank to assess the performance of Bank Organs and Bank Supporting Organs as well as other matters referring to working papers determined by the Regulator.
	4.2	The self-assessment policy for assessing the performance of the Board of Commissioners is disclosed in the Public Company's Annual Report	Comply	The Self-Assessment Policy for assessing the performance of the Board of Commissioners is regulated in the Nomination and Remuneration Committee Guidelines and Work Rules and disclosed in the 2023 Annual Report in the Board of Commissioners Performance Assessment section.
	4.3	The Board of Commissioners has a policy regarding the resignation of members of the Board of Commissioners if they are involved in financial crimes	Comply	1. BTPN Syariah has provisions regarding the resignation of members of the Board of Commissioners as stated in the Articles of Association; 2. The Board of Commissioners at BTPN Syariah has a policy regarding the resignation of members of the Board of Commissioners which is stated in the Board of Commissioners' Guidelines and Work Rules.

Principle		Recommendation	Fulfillment	Implementation
	4.4	The Board of Commissioners or the Committee that carries out the Nomination and Remuneration function prepares a succession policy in the nomination process for members of the Board of Directors	Comply	The Board of Commissioners and the Nomination and Remuneration Committee at BTPN Syariah have a succession policy in the nomination process for members of the Board of Directors as stated in the Nomination and Remuneration Committee Guidelines and Work Rules.
5th Principle Strengthening the Membership and Composition of the Board of Directors	5.1	Determination of the number of members of the Board of Directors takes into account the condition of the Public Company and effectiveness in decision making	Comply	1. Determining the number of members of the Board of Directors at BTPN Syariah has taken into consideration the condition of the Bank and effectiveness in decision making; 2. As a Sharia Commercial Bank, the determination of the number of members of the Board of Directors has complied with the provisions of Bank Indonesia Regulation Number 11/33/PBI/2009 in conjunction with SEBI Number 12/13/Dpbs concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks, in conjunction with POJK Number 16/POJK.03/ 2023 concerning Sharia Commercial Banks, in conjunction with POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks; 3. As a Public Company, the determination of the number of Directors at BTPN Syariah has complied with the provisions of POJK No. 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers or Public Companies, 4. The number of tDirectors at BTPN Syariah is currently 5 (five) people, led by the President Director, and one member of the Board of Directors has been appointed as Compliance Director and Corporate Secretary. In determining the number of members of the Bank's Board of Directors, it has been based on the need to achieve the Bank's aims and objectives and adapted to the conditions, needs and complexities at BTPN Syariah.
	5.2	Determining the composition of members of the Board of Directors takes into account the diversity of skills, knowledge and experience required	Comply	Determining the composition of the Board of Directors at BTPN Syariah has taken into account the needs and complexity of the business, the element of diversity of expertise, which is based on knowledge in the field of banking and sharia banking, expertise, professional experience, and educational background to support the effective implementation of the Board of Directors' duties.



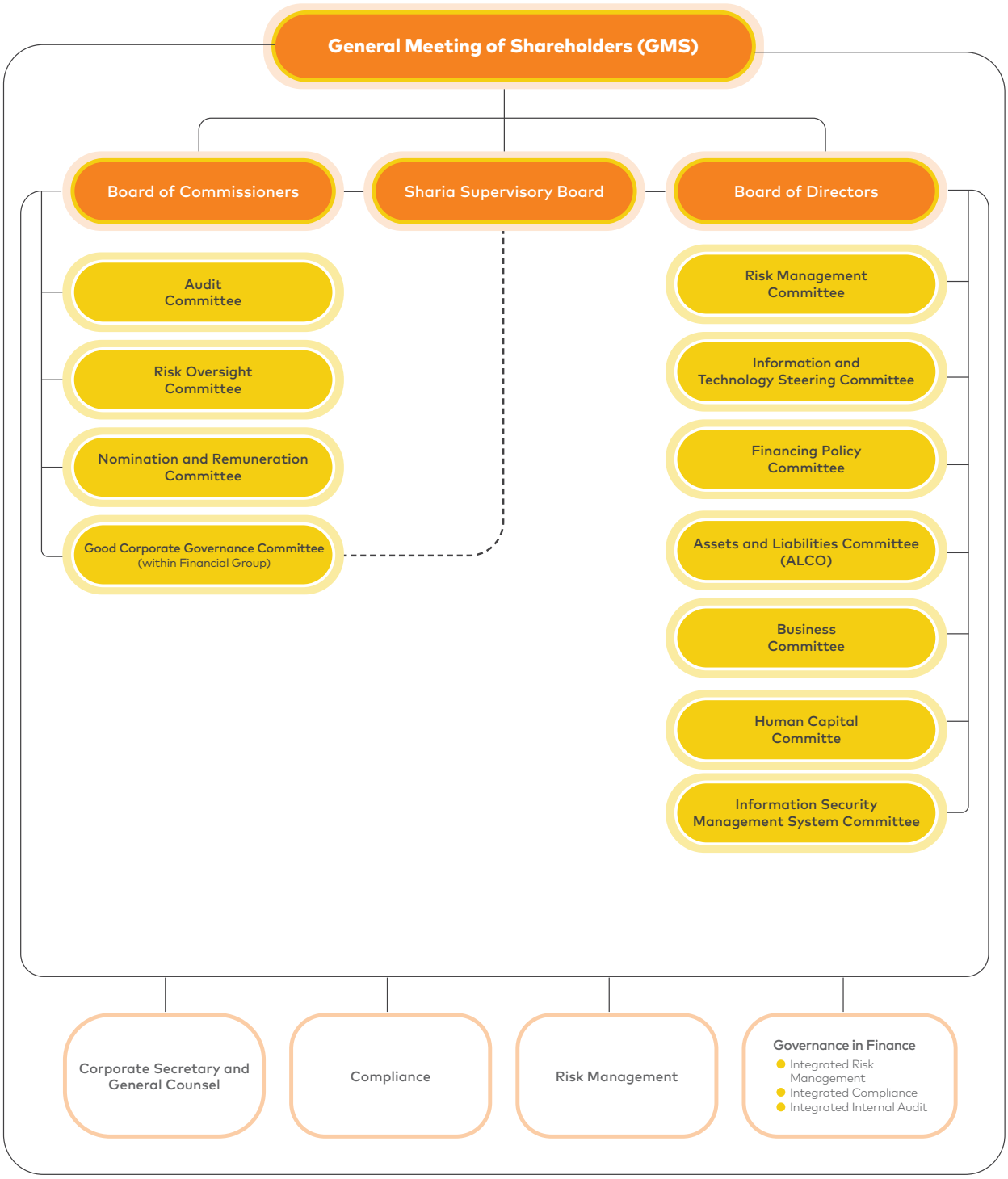
Principle		Recommendation	Fulfillment	Implementation
	5.3	Members of the Board of Directors who are in charge of accounting or finance have expertise and/or knowledge in the field of accounting	Comply	1. The member of the Board of Directors at BTPN Syariah who oversee Accounting and Finance and Operations at BTPN Syariah have good knowledge in the fields of Accounting and Sharia Accounting, Finance, Risk Management, Operations, Treasury and Good Corporate Governance; 2. He has certification in the field of Public Accountant (Certified Public Accountant);Saat ini Beliau menjabat sebagai Dewan Standar Akuntansi Syariah Indonesia periode 2020-2024; 3. Currently he serves as the Indonesian Sharia Accounting Standards Board for the 2020-2024 period; 4. Before serving as Director in charge of Accounting and Finance and Operations at BTPN Syariah, he was Head of Finance at BTPN Syariah and had career experience in a Public Accounting Firm which provided services to various types of companies and banks in the fields of Audit Services, Due Diligence, Mergers and Integration, Implementation System, Capital Raising and other accounting services, as well as having good relationships with corporate clients who have a good reputation in the mass market sector.
6th Principle Improving the quality of implementation of the duties and responsibilities of the Board of Directors	6.1	The Board of Directors has a self-assessment policy to assess the performance of the Board of Directors	Comply	1. BTPN Syariah has a self-assessment policy to assess the performance of the Board of Directors; 2. This policy is regulated in the Nomination and Remuneration Committee Guidelines and Work Rules; 3. Each semester, BTPN Syariah carries out a self-assessment as a Sharia Commercial Bank to assess the performance of Bank Organs and Bank Supporting Organs as well as other matters referring to the working papers determined by the Regulator.
	6.2	The self-assessment policy for assessing the performance of the Board of Directors is disclosed in the public company's annual report	Comply	The Self-Assessment Policy is regulated in the Nomination and Remuneration Charter and disclosed in the 2023 Annual Report in the Directors' Performance Assessment section.
	6.3	The Board of Directors has a policy regarding the resignation of members of the Board of Directors if they are involved in financial crimes	Comply	1. BTPN Syariah has provisions regarding the resignation of members of the Board of Directors which are stated in the Articles of Association; 2. Direksi di BTPN Syariah telah memiliki Kebijakan The Board of Directors at BTPN Syariah has a policy regarding the resignation of members of the Board of Directors which is contained in the Board of Directors Charter.
7th Principle Improving Corporate Governance Aspects through Stakeholder Participation	7.1	Public Companies have policies to prevent insider trading	Comply	1. BTPN Syariah has provisions to prevent insider trading, which are contained in the Corporate Governance Policy and the Policy on Ownership, Confidentiality of Information and Investments for Employees; 2. The policy in question has been disclosed on the BTPN Syariah Website
	7.2	Public Companies have anti-corruption and anti-fraud policies	Comply	BTPN Syariah has anti-corruption and anti-fraud policies which are contained in the Corporate Governance Policy, Code of Ethics, Anti-Fraud Strategy Procedures and Entertainment and Prize Procedures, the main points of which have been disclosed on the BTPN Syariah Website
	7.3	Public Companies have policies regarding the selection and improvement of supplier or vendor capabilities	Comply	BTPN Syariah has provisions regarding the selection and improvement of supplier or vendor capabilities as stated in the Operational Policy for Partner Management and Procurement of Goods and Services, the main points of which have been disclosed on the BTPN Syariah Website

Principle		Recommendation	Fulfillment	Implementation
	7.4	Public Companies have policies regarding fulfilling creditor rights	Explain	1. BTPN Syariah does not have a loan position from other parties (creditors); 2. Policies that include considerations in entering into agreements as well as follow-up actions in fulfilling obligations will be available in the event that there are policy changes at a later date.
	7.5	Public Companies have a whistleblowing system policy	Comply	BTPN Syariah has provisions regarding a whistleblowing system, the main points of which have been disclosed on the BTPN Syariah Website
	7.6	Public Companies have a policy of providing long-term incentives to Board of Directors and Employees	Comply	1. BTPN Syariah has a policy of providing long-term incentives to Directors and Employees 2. The Bank consistently ensures that a fair compensation system is implemented by exploring a long-term compensation system for Directors and Employees, which is deemed to align the interests of the Bank and employees.
8th Principle Improving the Implementation of Information Disclosure	8.1	Public Companies make wider use of information technology apart from Websites as a medium for information disclosure	Comply	1. BTPN Syariah has made wider use of information technology, apart from the website as a medium for information disclosure; 2. BTPN Syariah has official Social Media Accounts: a. Instagram : @btpnsyariah https:///www.instagram.com/btpnsyariah/ b. Instagram: @saya.bankirpemberdaya https:///www.instagram.com/saya.bankirpemberdaya/ c. Tik Tok: @btpnsyariah https://www.tiktok.com/btpnsyariah d. Facebook : BTPN Syariah / @btpnsyariah.id https://facebook.com/btpnsyariah.id e. Youtube : BTPN Syariah https://www.youtube.com/BTPNSyariah f. Linkedin : BTPN Syariah https://www.linkedin.com/company/btpnsyariah
	8.2	Public Company Annual Reports disclose the ultimate beneficial owner in public company share ownership, at least 5% (five percent) in addition to disclosure of the ultimate beneficial owner in public company share ownership through the main and controlling shareholders	Comply	1. The BTPN Syariah Annual Report has revealed that the ultimate beneficial owner in Public Company share ownership is at least 5% (five percent); 2. This information has also been disclosed on the BTPN Syariah Website.



Structure and Mechanism of GOOD CORPORATE GOVERNANCE

BTPN Syariah Corporate Governance Structure





In compliance with Law No. 40 of 2007 concerning Limited Liability Companies (UUPT) and as part of the banking industry, the governance structure at BTPN Syariah consists of Main Organs and Supporting Organs.

main organs

- General Meeting of Shareholders (GMS)
- Board of Commissioners
- Sharia Supervisory Board
- Board of Directors

supporting organs

1. Board of Commissioners Committee
   a. Audit Committee
   b. Risk Oversight Committee
   c. Nomination and Remuneration Committee
   d. Corporate Governance Committee in a Financial Group

2. Board of Directors Committee
   a. Asset and Liabilities Committee
   b. Business Committee
   c. Human Capital Committee
   d. Risk Management Committee
   e. Information and Technology Steering Committee
   f. Financing Policy Committee
   g. Information Security Management Systems Committee

3. Availability of Work Units for business development, operations, implementation of risk management and internal control at BTPN Syariah. Internal Units BTPN Syariah includes among others Internal Audit Unit (SKAI), Risk Management Unit (SKMR), and Compliance Unit (SKK).

4. Other divisions have been formed at BTPN Syariah, namely Corporate Secretary & General Counsel, Corporate Information Security, Corporate & Marketing Communication, Financing Business (subordinate to Financing Business Planning & Support, Mitra Tepat & Project Implementation, Financing Business Risk, DAYA and Distribution Region 1-5), Funding & New Business Team (supervising Retail & Wholesale Funding, Funding & New Business Planning & Support and Business Development), Finance, Treasury & Operation (subordinating Financial Control & Analytics, Treasury & Financial Institution, Operation Development, QA Funding & Operations, Transaction Services and Corporate Services), Information Technology, and Human Resources.

5. Sustainability Task Force
   BTPN Syariah makes a real contribution to initiatives that support improving environmental quality and is committed to faithfully empowering the underprivileged customers it serves to improve their welfare and quality of life in line with sustainability goals.

   In order to realize the achievement of sustainable financial actions, BTPN Syariah has formed a Task Force whose task is to ensure comprehensive internal coordination and supervision of the implementation of the bank's plans in accordance with the Sustainable Financial Action Plan.

BTPN Syariah makes improvements to the GCG Structure from time to time to suit the Bank's conditions and needs.



General Meeting of SHAREHOLDERS

The General Meeting of Shareholders (GMS) is the highest organ of a Limited Liability Company. This organ has authority that is not given to the Directors or Board of Commissioners within the limits determined by the Company Law and the Articles of Association of BTPN Syariah.

Every decision taken at the GMS at BTPN Syariah is carried out in good faith , takes into account the interests of the Bank, and does not conflict with applicable laws and regulations, including laws and regulations in the Capital Market sector and the Articles of Association.

In line with the provisions, the GMS at BTPN Syariah cannot intervene in the duties, functions and authority of the Board of Commissioners, Sharia Supervisory Board and Directors, without reducing the authority of the GMS to exercise its rights by the Articles of Association and applicable laws and regulations.

shareholders

Shareholders are parties who can act as owners in BTPN Syariah and are required to have good integrity as regulated under the provisions.

Parties who can act as Bank owners must have the following qualifications:

1. According to the assessment of the Financial Services Authority, it has good integrity, namely:
   a. Capable of carrying out legal actions;
   b. Have good morals and morals;
   c. Have a commitment to comply with legal regulations and support Financial Services Authority policies; And
   d. Have a commitment to developing healthy Sharia Commercial Bank operations;
2. Have integrity and financial worthiness and financial reputation for prospective Controlling Shareholders;
3. Must fulfill the requirements of having a commitment to developing healthy Bank operations, and having a plan that at least contains the Bank's development direction and strategy, and a plan to strengthen the Bank's capital for a period of at least 3 (three) years (for Controlling Shareholders);
4. Not included in the list of people who are prohibited from becoming Main Parties, which include, among other things, not being included in the Disqualified List (DTL);
5. The Main Party must obtain OJK approval, which must be granted through a fit and proper test;
6. Requirements and other information refer to the applicable provisions regarding the Fit and Proper Assessment.

protection of minority shareholders

BTPN Syariah guarantees protection for minority shareholders referring to the Company Law, Articles of Association and BTPN Syariah Corporate Governance Policy.

share registration and shareholder register

BTPN Syariah has the responsibility to ensure that protection of Shareholders' rights is provided in accordance with statutory regulations and the Articles of Association.

The Board of Directors guarantees the availability of a list of shareholders consisting of:

1. Monthly Shareholder List;
2. List of Shareholders in connection with the implementation of corporate actions and according to the predetermined recording date;
3. Special List containing information regarding shares of members of the Board of Directors and Board of Commissioners.

Information on the Shareholder List is available on the BTPN Syariah Website and is updated regularly.

dividend policy

Dividend policy at BTPN Syariah is as regulated in Article 24 of Articles of Association Number 35 dated 21 April 2021.

Observing the development of the Company's financial performance and to maximize public shareholder value, the Bank's Dividend Policy can reach more than 40%, while still paying attention to related factors, including: income and cash flow availability, financial prospects, working capital needs, future business prospects, capital and infrastructure expenditure, as well as investment plans and other growth drivers.



rights and responsibilities of shareholders

Shareholders are capital owners who have rights and responsibilities over the Bank in accordance with statutory regulations and the Articles of Association.

BTPN Syariah guarantees the fulfillment of the rights and obligations of shareholders based on the principle of fairness and in carrying out their rights and responsibilities, shareholders are obliged to pay attention to the principle that in carrying out their rights and responsibilities they must always pay attention to the continuity of the Bank's business.

shareholder rights in BTPN Syariah include:

1. Shareholders have the right to attend the GMS either personally or represented based on a power of attorney, provide responses to the GMS agenda and participate in decision making in accordance with the number of shares owned;
2. Shareholders have the right to obtain accurate, adequate and timely information relating to the Bank, as long as it is related to the GMS agenda and does not conflict with the interests of the Bank, so that Shareholders can make appropriate decisions at the GMS;
3. Shareholders have the right to receive net profit distribution in the form of dividends and profit distribution in other forms according to the number of shares owned;
4. One or more shareholders who together represent at least 1/20 (one twentieth) or the equivalent of 5% (five percent) of the total number of shares with voting rights issued by the Bank, may propose a GMS agenda, which is accepted by the party convening the GMS no later than 7 (seven) days before the summons for the relevant meeting is issued and carried out in good faith, including the reason for holding the meeting and materials for the proposed meeting agenda, with the proposed agenda being an agenda that requires a GMS decision, and with consider the interests of the Bank and do not conflict with applicable laws and regulations;
5. Shareholders have the right to receive an explanation if the proposed agenda is rejected by the Board of Directors and must disclose the reasons for rejecting the proposed agenda at the GMS;
6. Every shareholder has the right to request from the Bank that their shares be purchased at a reasonable price, if the shareholder does not approve of the bank's actions which are detrimental to the shareholder in the form of changes to the articles of association, transfer or guarantee of bank assets which have a value of more than 50% of the bank's net assets or merger, consolidation , takeover or spin-off.

responsibilities of shareholders at BTPN Syariah include:

1. Each Shareholder is subject to and complies with the Articles of Association and applicable laws and regulations;
2. Controlling Shareholders should pay attention to the interests of minority Shareholders and other stakeholders in accordance with statutory regulations;
3. Minority Shareholders are responsible for exercising their rights in accordance with statutory regulations and the Articles of Association;
4. Shareholders must be able to separate ownership of Bank assets from ownership of personal assets and separate their functions as Shareholders from their functions as members of the Board of Commissioners or Directors in the event that the Shareholders hold positions in these organs;
5. In the event that a Shareholder becomes a Controlling Shareholder in several banks, efforts must be made to ensure that accountability and relationships between banks are carried out clearly, and that they always comply with applicable legal provisions and regulations, especially regarding transactions with related or related parties.
6. Disclose the List of Related Parties if the shareholder acts as controlling shareholder in the bank;
7. Every party or Shareholder who owns 5% (five percent) or more of the paid-up shares, is obliged to report to OJK any ownership and changes in share ownership in accordance with applicable regulations and included in the Bank's Annual Report;
8. Ownership of Bank shares by controlling Shareholders is prohibited from being pledged or guaranteed to other parties.



implementation of the 2023 GMS

BPTN Syariah has implemented its responsibility to hold Annual GMS for the 2022 financial year on April 12, 2023 in which its implementation has fulfilled the provisions of Annual GMS mechanism and procedures in adherence to the Articles of Associations and prevailing regulations.

The 2023 Annual GMS was held with prioritizing the optimization of health and safety priorities for shareholders and employees, without reducing the quality of implementing good GCG principles.

The implementation of the 2023 Annual GMS was prepared through a thorough planning process. During the implementation stage, the Bank took into account the provisions in force at that time, including:

- Limited Liability Company Law No. 40 of 2007 concerning Limited Liability Companies;
- Financial Services Authority Regulation Number 15/POJK.04/2020 concerning Planning and Organizing General Meetings of Shareholders of Public Companies;
- Financial Services Authority Regulation Number 16/POJK.04/2020 concerning Implementation of Electronic General Meeting of Shareholders;
- Decree of the President of the Republic of Indonesia Number 11 of 2020 concerning the Determination of the CoronaVirus Disease (Covid-19) Public Health Emergency;
- Decree of the President of the Republic of Indonesia Number 12 of 2020 concerning Determining Non-Natural Disasters from the Spread of Covid-19 as National Disasters;
- Articles of Association;
- Other related provisions.

BTPN Syariah once again implemented electronic GMS (e-GMS), improving upon the previous year's breakthrough with providing electronic authorization (e-Proxy) complete with electronic voting (e-Voting) in the 2023 Annual GMS.

The implementation of e-GMS, the availability of e-Proxy and e-Voting which is supported by the use of information technology aims to increase the efficiency and effectiveness of holding GMS. This mechanism is also intended to increase the active participation of shareholders in the GMS, either by attending in person or by providing power of attorney electronically. From the regulator's perspective, the provisions for implementing e-GMS, e-Voting and e-Proxy are a form of the regulator's commitment to building regulatory efficiency by combining GMS provisions in one POJK.

Convening e-GMS is also a manifestation of the Bank's initiative in the Business Plan to carry out electronic GMS in 2023, as well as completing the realization of the Bank's commitment to first adapting the provisions of the Articles of Association to the POJK regarding the provisions for convening electronic GMS in 2021.

consistent in providing fair treatment to shareholders

BTPN Syariah is committed to consistently providing fair treatment to all shareholders, both individual shareholders and corporate shareholders who attend or are represented at the 2023 Annual GMS.

This commitment is realized through the availability of complete GMS supporting documents that can be easily accessed which enable shareholders to fully exercise their rights, including:

1. **availability of easy.ksei facilities**
   The Bank provides eASY.KSEI facilities which make it easier for shareholders to attend and cast their votes electronically (e-Voting) or authorize attendance electronically (e-Proxy);
2. **proxy is available to independent parties free of charge**
   - Shareholders who are unable to attend the Annual GMS can authorize their attendance, either through the eASY.KSEI application, through an Independent Party appointed by the Shareholders themselves, or through an Independent Party appointed by BTPN Syariah free of charge;
   - Shareholders do not need to pay service fees for appointing an Independent Party, except for stamp fees for the power of attorney and costs for sending the original Power of Attorney to the Securities Administration Bureau as well as data costs for sending emails or using internet data packages for Live Streaming facilities;
3. **there is sufficient time for shareholders to provide power of attorney**
   - Without reducing the rights of Shareholders from the Invitation period up to 3 (three) days before the GMS to provide power of attorney for attendance, BTPN Syariah provides fair treatment to Shareholders who



have not had the opportunity to provide their power of attorney by the specified time limit (for reasons and/or certain conditions) by continuing to present this opportunity until the day of the GMS;
- Shareholders would not lose voting rights and can ask questions through Independent Parties;

4. **availability of supporting documents for meeting materials at the 2023 Annual GMS that are adequate, complete and timely**
   - Availability of the Annual Report and Sustainability Report for the 2022 financial year on the Bank's website from the date of the Invitation to the 2023 Annual GMS;
   - Availability of brief profiles of prospective members of the Board of Commissioners and prospective members of the Board of Directors on the Bank's website from the date of the Invitation to the Annual GMS which will be held in 2023;
   - Availability of profiles of each member of the Board of Directors, Board of Commissioners and Sharia Supervisory Board who were reappointed as of the date of the Invitation to the Annual GMS which will be held in 2023
   - Availability of profiles of prospective Public Accountants and Public Accounting Firms on the Bank's website from the date of the Invitation to the 2023 Annual GMS;
   - Availability of procedures and protocols for the 2023 Annual GMS which are a guide to the stages of the event procession to make it easier for Shareholders while at the Meeting venue;
   - Preparation of meeting mechanisms and protocols that are short and concise but remain within the corridor of compliance with the provisions for holding the Annual GMS; And
   - There is a Power of Attorney form and a question sheet that is easily accessible to shareholders which has been available on the Bank's website since the date of the Invitation to the 2023 Annual GMS.

procedures for voting and counting votes at the 2023 Annual GMS

shareholders who are entitled to attend the 2023 Annual GMS

Shareholders who have the right to attend or be represented at the 2023 BTPN Syariah Annual GMS are Bank Shareholders whose names are registered in the Bank's Register of Shareholders on March 17, 2023 at 16.00 WIB and/or Shareholders who are registered in securities sub-accounts at KSEI at the close of trading shares on the IDX on March 17, 2023 or the Shareholders' proxies as evidenced by a valid Power of Attorney and verified with Written Confirmation for Meetings (KTUR) and other proof of identity submitted before entering the Annual GMS implementation room.

shareholders who have provided power of attorney to independent parties appointed by the Company and have been validated as shareholders by the Securities Administration Bureau

Shareholders who have given power of attorney to an Independent Party appointed by the Bank can ask questions through the Independent Party no later than 3 (three) days before the Annual GMS and can still monitor the progress of the Annual GMS via Live Streaming by accessing AKSes.KSEI on the eASY application. KSEI has previously made submissions using the procedures as stated in the 2023 Annual GMS rules and regulations.

shareholders who decide not to attend and do not provide power of attorney to independent parties

BTPN Syariah continues to guarantee the fulfillment of Shareholders' rights by providing opportunities for Shareholders who decide not to attend and do not authorize Independent Parties appointed by the Bank to still be able to monitor the proceedings of the 2023 Annual GMS via the Live Streaming facility provided by the Bank. However, the Shareholders in question do not have the right to vote in accordance with the provisions.

The Live Streaming facility access code can be obtained by registering on the eASY.KSEI Application using the procedures as stated in the 2023 Annual GMS regulations.



question and Answer Session at the 2023 Annual GMS

In accordance with the Annual GMS Rules and Regulations, the Chairman of the Meeting provides the opportunity for Shareholders and/or Shareholder Proxies to ask questions before the decision making process on each agenda item of the Meeting. Shareholders and Proxies/Representatives of Shareholders who wish to ask questions are asked to state their name, the shareholder they represent and the number of shares they own.

Shareholders who attend electronically are also given the opportunity to ask questions in writing via the chat feature on the e-Meeting Hall screen. The Chairman of the Meeting or the party appointed by the Chairman of the Meeting has answered questions directly related to the Meeting Agenda.

calculation of votes at the 2023 Annual GMS

The calculation of votes at the 2023 Annual GMS is 1 (one) share entitled to the holder for the right to cast 1 (one) vote and such vote represents all the member of shares owned.

independent party during calculation of votes at 2023 Annual GMS

BTPN Syariah has appointed an independent party, namely Notary Ashoya Ratam, S.H., M.Kn as Public Notary at the Annual GMS held on April 12, 2023, Apart from the Notary, BTPN Syariah has also appointed PT Datindo Entrycom as the Securities Administration Bureau to carry out calculations and/or validation of the quorum and voting at the Annual GMS.

mechanism for casting and calculation of votes at the 2023 annual GMS

The mechanism for voting and vote counting at the 2023 Annual GMS at BTPN Syariah has been regulated as stated in the Annual GMS Rules of Procedures which have been distributed to Shareholders and Shareholder Representatives/Proxies.

Meeting participants who were present physically or electronically have the right to express opinions or ask questions and vote at the Meeting. The Chair of the Meeting had the right to request that those present prove their authority to attend the Meeting (both physically and electronically) in accordance with the specified requirements as stated in the Invitation to the 2023 Annual GMS. Shareholders and Shareholder Representatives/Proxies who arrived in the Meeting room after the Meeting Chairman has opened the Meeting, were considered absent and therefore were not able to submit proposals and/or questions, and were unallowed to cast votes at the Meeting as stated in the 2023 Annual GMS Invitation

casting of vote at the 2023 Annual GMS

Referring to the 2023 Annual GMS Rules of Procedure, voting for each Meeting Agenda is carried out orally, unless otherwise determined by the Chairman of the Meeting without any objection from Shareholders present at the Meeting who own shares in the Bank in the amount of at least 5% (five percent) of the total number of shares with voting rights issued by the Bank. Voting is carried out after all questions have been answered and/or the question and answer time has ended.

The casting of votes was conducted by:

- **For Shareholders who are physically present**
  Voting is carried out orally by asking the Chair of the Meeting to ask Shareholders and/or Shareholder Representatives/Proxies who have stated that they do not agree or abstain from the proposed decision to raise their hands. To facilitate calculations, after raising their hands, Shareholders and/or Shareholder Representatives/Proxies are asked to record the names and number of votes cast on the Voting Card provided by the Bank. The Securities Administration Bureau and Notary Public Officers will collect the completed Voting Cards, and also check the votes listed in the Power of Attorney and then count them. The Notary reports the calculation results to the Chairman of the Meeting.
- **For Shareholders who attend electronically**
  Voting is carried out by each Meeting Participant in the eASY.KSEI Application in the e-Meeting Hall menu, Live Broadcasting (e-Voting) sub menu with the procedures and procedures as informed in the eASY.KSEI application.
- **For Shareholders who provide power of attorney via e-Proxy**
  Shareholders who have provided power of attorney using the e-Proxy mechanism via the eASY.KSEI Application are deemed to have used their vote via the eASY.KSEI Application and are not permitted to carry out the e-Voting process.

After voting for the Meeting Agenda has been completed, all votes cast by Meeting Participants, either through Voting Cards, e-Voting or eASY.

KSEI e-Proxy are counted by the Securities Administration Bureau and the results of the vote calculation will be verified by a Notary. The notary then announces the results of the vote count to the Meeting Participants. The Chairman of the Meeting then confirmed the results of the vote count.

Guided by POJK 15/POJK.04/2020 article 47 concerning Plans for Holding General Meetings of Shareholders of Public Companies, Shareholders who abstain (not vote) are deemed to have cast the same vote as the majority of Shareholders who cast votes, Shareholders who not raising your hand is deemed to agree to the proposal submitted, and if the number of votes that do not approve turns out to be insignificant, the Chairman of the Meeting has the right to declare that the proposal submitted is approved by the Meeting. The decision of the Chair of the Meeting regarding this matter is binding.

Guided by POJK 16/POJK.04/2020 article 11 concerning the Implementation of Electronic General Meetings of Shareholders of Public Companies, Shareholders with voting rights who are present electronically but do not use their voting rights or abstain, are considered valid to attend the GMS and cast the same vote with the majority of Shareholders voting by adding the said vote to the vote of the majority of Shareholders.

resolutions on the Implementation of the 2023 Annual GMS

Decisions on proposals submitted in an Agenda are taken by deliberation to reach a consensus taking into account article 28 POJK 15/POJK.04/2020.

If deliberation to reach consensus cannot be reached, the resolution is valid if it is approved by more than ½ (one half) of the total shares with voting rights who are present or represented at the Meeting where this is in accordance with article 41 paragraph (1) POJK 15/POJK. 04/2020 in conjunction with article 87 paragraph (2) UUPT 2007 in conjunction with article 11 paragraph (7) of the Bank's Articles of Association.(2) UUPT 2007 juncto pasal 11 ayat (7) Anggaran Dasar Bank.

there are no costs for convening the 2023 Annual GMS

Shareholders are not charged costs related to proxies to Independent Parties appointed by BTPN Syariah. However, the costs of sending the Power of Attorney, stamp duty (if any) and data costs due to the use of video conferencing to access the Meeting are the responsibility of each Shareholder.

Attendance of the Board of Commissioners, Sharia Supervisory Board and Board of Directors of BTPN Syariah in the 2023 Annual GMS

No	Name	Position	Annual GMS April 12 2023		Information
			Present	Not Present	
1	Kemal Azis Stamboel	President Commissioner/Independent	V	-	Present in Person
2	Dewie Pelitawati	Independent Commisioner	V	-	Present in Person
3	Ongki Wanadjati Dana	Commissioner	V	-	Present in Person
4	Mulya Effendi Siregar *	Independent Commisioner	V	-	Present in Person
5	Yenny Lim**	Commissioner	V	-	Via Video Teleconference
6	H. Ikhwan Abidin, MA	Chairman of the Sharia Supervisory Board	V	-	Present in Person
7	H. Muhamad Faiz, MA	Member of the Sharia Supervisory Board	V	-	Present in Person
8	Hadi Wibowo	President Director	V	-	Present in Person
9	Arief Ismail	Compliance Director	V	-	Present in Person
10	Gatot Adhi Prasetyo**	Director	V	-	Present in Person
11	Fachmy Achmad	Director	V	-	Present in Person
12	Dwiyono Bayu Winantio	Director	V	-	Present in Person
13	Dewi Nuzulianti***	Director	V	-	Present in Person

Information:
*) Resignation will be effective at the closing of the 2023 Annual GMS which will be held on April 12, 2023
**) Appointed at the closing of the 2023 Annual GMS held on April 12, 2023 and effective after obtaining approval from the Financial Services Authority on April 17, 2023
***) Effectively serving since the closing of the 2023 Annual GMS which was held on April 12, 2023



Table of Attendance of Shareholders and/or Shareholder Proxies at the 2023 Annual GMS
The 2023 Annual GMS was attended by shareholders and/or their proxies representing **7,111,232,32**1 shares or **92.3166931%**
Of the total number of shares with voting rights that have been issued by the Company, the total is **7,703,083,900** shares, excluding shares in savings (Treasury) totaling **616,100** shares, taking into account the Company's Register of Shareholders dated March 17, 2023

Attendance of Capital Market Supporting Institutions and/or Professional in the 2023 Annual GMS

Information	Name	Attendance at the 2023 Annual GMS
Notaris	Ashoya Ratam,SH.,Mkn	V
Administration Bureau	PT Datindo Entrycom	V
Public Acconting Firm	Siddharta Widjaja & Partners (an Indonesian partnership and member firm of the KPMG network of independent member firm affiliated with KPMG International Cooperative)	V

2023 Annual GMS

Deed

Deed No. 26 dated April 12 2023 made by Notary Ashoya Ratam, SH., Mkn, Notary in the Administrative City of South Jakarta

Subject

Minutes of the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk

Agenda

First Agenda of the Meeting:
Ratification and Approval of Financial Reports, Annual Reports and Sustainability Reports which have been reviewed by the Board of Commissioners for the 2022 financial year, including but not limited to:

a. Ratification of Financial Reports for the financial year ending December 31, 2022;
b. Report on the supervisory duties of the Board of Commissioners and the Sharia Supervisory Board for the financial year ending 31 December 2022; and
c. Repayment and Release of Responsibility *(Volledig Acquit et Decharge)* for the Board of Directors, Board of Commissioners and Sharia Supervisory Board of the Company for management and supervision actions that have been carried out in and during the financial year ending December 31, 2022.

Meeting Minutes

1. Approved the Annual Report which has been reviewed by the Board of Commissioners, as well as the report on the supervisory duties of the Board of Commissioners and the Sharia Supervisory Board for the financial year ending December 31 2022, which is contained in the 2022 Annual Report and 2022 Sustainability Report books

2. Ratify the Company's Consolidated Financial Report for the financial year ending December 31 2022 which has been examined or audited by the Public Accounting Firm (KAP) SIDDHARTA WIDJAJA & Rekan (an Indonesian partnership and member firm of KPMG network of independent members affiliated with KPMG International Cooperative), as stated in its report dated February 10 2023 with an opinion. The consolidated financial statements present fairly in all material respects the consolidated financial position of the Group as of December 31 2022, as well as the consolidated financial performance, cash flow, reconciliation of income and profit sharing, source report and distribution of zakat funds and a consolidated report on the source and use of benevolent funds, for the year ending on that date, in accordance with Financial Accounting Standards in Indonesia, and which have been included in the 2022 Annual Report.

3. Provided full repayment and release of responsibility (volledig acquit et decharge) to members of the Company's Board of Directors who served in the financial year ending December 31 2022, regarding management actions, and to the Board of Commissioners and Sharia Supervisory Board regarding supervisory actions that have been carried out each of them during the financial year ending December 31 2022, as long as these actions are reflected in the Annual Report, Sustainability Report and Consolidated Financial Report of the Company for the financial year ending December 31 2022, except for acts of fraud, embezzlement and other criminal acts.

Voting	In accordance with the results of voting carried out at the Meeting and also through eASY.KSEI:	
	Agree Vote	: 7.102.765.321 atau/or 99,8809348 %
	Disagree Vote	: 80.000 atau/or 0,0011250 %
	Abstain Vote	: 8.387.000 atau/or 0,1179402 %
	Total Agree Vote	: 7.111.152.321 atau/or 99,9988750 %
Decision-making	Thus, the meeting with the most votes was 7,111,152,321 or 99.9988750%	

Realization/Follow-up	The Annual Report, Sustainability Report, and Financial Report of BTPN Syariah have been approved by Shareholders and are available on the BTPN Syariah Website as part of Information Disclosure and reported to the Authority in accordance with the provisions

Agenda

Secong Agenda of the Meeting:
Determination of the use of the Company's Net Profit for the financial year ending December 31, 2022

Meeting Minutes

1. Approved the use of the Company's Net Profit for the financial year ending December 31, 2022 amounting to IDR 1,779,542,863,537,- (one trillion seven hundred seventy-nine billion five hundred forty-two million eight hundred sixty-three thousand five hundred and thirty seven rupiah), in accordance with Law number 40 of 2007 concerning Limited Liability Companies, as follows:
   a. An amount of IDR 20,000,000,000 (twenty billion Rupiah) will be set aside as the Company's "General Reserves";
   b. An amount of IDR 92.5 (ninety two point five rupiah) per share or IDR 712,535,260,750,- (seven hundred twelve billion five hundred thirty five million two hundred sixty thousand seven hundred and fifty Rupiah) will be set aside as Cash Dividends to Shareholders, provided that:
      i. For these dividends, the Board of Directors will withhold dividend tax according to the rates in accordance with the tax regulations applicable to shareholders who receive dividend payments;
      ii. The Board of Directors is hereby given the power and authority to determine matters regarding or relating to the implementation of dividend payments for the 2022 financial year.
2. An amount of IDR 1,047,007,602,787,- (one trillion forty-seven billion seven million six hundred two thousand seven hundred and eighty-seven Rupiah) as retained profit to finance the Company's business activities.

Voting	In accordance with the results of voting carried out at the Meeting and also through eASY.KSEI:	
	Agree Vote	: 7.044.729.621 atau/or 99,0648217 %
	Disagree Vote	: 80.000 atau/or 0,0011250 %
	Abstain Vote	: 66.422.700 atau/or 0,9340533 %
	Total Agree Vote	: 7.111.152.321 atau/or 99,9988750 %
Decision-making	Thus, the meeting with the most votes was 7,111,152,321 or 99.9988750%.	
Realization/ Follow-up	1. Regarding the fulfillment of the required reserve amount The provision of a portion of BTPN Syariah's net balance to increase the amount of reserves has been followed up and has been recorded in accordance with the decision of the 2023 Annual GMS. 2. Regarding the follow-up to the distribution of Dividends a. A summary of the 2023 Annual GMS Minutes as well as the schedule and procedures for distributing cash dividends have been submitted to the Financial Services Authority (OJK) and PT Indonesia Stock Exchange (BEI) as well as PT Kustodian Sentral Efek Indonesia (KSEI) via letter No. S.188/DIR/CSGC/IV/2023 dated April 14 2023 and information disclosure has been made on the Indonesian Stock Exchange and Financial Services Authority websites as well as the BTPN Syariah website. b. Realization of Cash Dividend Payment Report i. Cash Dividend Payment (scriptless document) Distribution of Cash Dividends (scriptless documents) is carried out by referring to the Letter from PT Kustodian Sentral Efek Indonesia (KSEI) to BTPN Syariah via letter number KSEI-7718/JKU/0523 dated May 4, 2023, regarding Payment of Cash Dividends on Shares of PT Bank BTPN Syariah Tbk (BTPS) with a distribution date of May 12, 2023, based on share ownership and the tax rate contained in each account recorded on the recording date (Recording Date) May 2, 2023, and taking into account the Bank's response to KSEI via Instruction Letter Number S.223/DIR/CSGC /V/2023 dated May 9, 2023, concerning Instructions for the Distribution of Cash Dividends on BTPS shares. Notification to Account Holders regarding the distribution of Cash Dividends as mentioned above was delivered to the relevant Account Holders on May 20 2022, including information regarding the payment of Tax on Dividend Distribution in accordance with applicable regulations. ii. Payment of cash dividends (non-scriptless documents) BTPN Syariah has distributed to PT Bank BTPN Tbk dividends from 1% ownership which are not listed on the IDX on 12 May 2023.	



Agenda

Third Agenda of the Meeting:
Changes in the composition of the Company's Management
- Resignation of member of the Board of Directors
- Resignation of member of the Board of Commissioners
- Appointment of new member of the Board of Directors
- Appointment of new member of the Board of Commissioners
- Reappointment of members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board

Meeting Minutes

1. Approved and accepted YENNY LIM's resignation as a member of the Company's Board of Commissioners as of the closing of the Meeting by expressing his thanks and expressing his highest appreciation to YENNY LIM for the services and contributions he has provided while serving as a member of the Company's Board of Commissioners;
2. Approved and accepted the resignation of GATOT ADHI PRASETYO as Director of the Company effective from the closing of the Meeting by expressing his thanks and expressing his highest appreciation to GATOT ADHI PRASETYO for the services and contributions he has provided while serving as Director of the Company;
3. Appointment of members of the Company's Board of Commissioners, Directors and Sharia Supervisory Board for the 2023-2026 period as follows:

BOARD OF DIRECTORS:
President Director: HADI WIBOWO
Compliance Director: ARIEF ISMAIL
Director: DWIYONO BAYU WINANTIO
Director: FACHMY ACHMAD
Director: DEWI NUZULIANTI

BOARD OF COMMISSIONERS:
President Commissioner & Independent Commisioner: KEMAL AZIS STAMBOEL
Independent Commissioner: DEWIE PELITAWATI
Commissioner: ONGKI WANADJATI DANA
Independent Commissioner: MULYA EFFENDI SIREGAR*

SHARIA SUPERVISORY BOARD:
Chairman: Haji IKHWAN ABIDIN, MA
Member: Haji MUHAMMAD FAIZ MA

* Effective after receiving approval from the Financial Services Authority

4. Give authority to the Board of Directors with the right of substitution to take all necessary actions related to the decision on the 3rd (third) agenda in accordance with applicable provisions, including to declare it in a separate Notarial Deed and notify changes in the composition of the Company's Board of Commissioners to the Ministry of Law and Human Rights of the Republic of Indonesia and other related agencies in accordance with applicable regulations.

Voting	In accordance with the results of voting carried out at the Meeting and also through eASY.KSEI:
	Agree Vote : 7.045.814.421 atau/or 99,0800765 % Disagree Vote : 48.318.500 atau/or 0,6794673 % Abstain Vote : 17.099.400 atau/or 0,2404562 % Total Agree Vote : 7.062.913.821 atau/or 99,3205327%
Decision-making	Thus, the meeting with the most votes was 7,062,913,821 or 99.3205327%
Realization/ Follow-up	• Deed of Statement of Decisions of the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk Number 27 dated 12 April 2023 made by Notary Ashoya Ratam, SH., Mkn, Notary in the Administrative City of South Jakarta which has been registered with the Ministry of Law and Human Rights of the Republic of Indonesia regarding Receipt of Notification of Changes to Company Data Number AHU-AH-01.09-0112366 dated April 19, 2023 which has been submitted to the Financial Services Authority (OJK) and PT Indonesia Stock Exchange (BEI) and PT Indonesian Central Securities Depository (KSEI) via letter S.187/ DIR/CSGC/IV/2023 dated April 14, 2023 and information disclosure has been made on the Indonesian Stock Exchange and Financial Services Authority websites as well as the BTPN Syariah website; • Deed of Statement of Decisions of the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk Number 46 dated April 27, 2023 made by Notary Ashoya Ratam, SH., Mkn, Notary in the Administrative City of South Jakarta, which has been registered with the Ministry of Law and Human Rights of the Republic of Indonesia regarding the receipt of Notification of Changes to Company Data Number AHU-AH.01.09-0112846 dated April 27, 2023 which has been submitted to the Financial Services Authority (OJK) and PT Indonesia Stock Exchange (BEI) and PT Indonesian Central Securities Depository (KSEI) via letter No. S.205/DIR/CSGC/IV/2023 dated April 27, 2023 and information disclosure has been made on the Indonesian Stock Exchange and Financial Services Authority websites as well as the BTPN Syariah website;

Agenda	
Fourth Agenda of the Meeting: Determination of the amount of remuneration for members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board of the Company in 2023.	
Meeting Minutes	
1. Remuneration Committee Meeting in 2023 and determine the distribution between members of the Board of Directors and the Sharia Supervisory Board, provided that in determining the amount the total and distribution of Remuneration for members of the Board of Directors and the Sharia Supervisory Board, the Board of Commissioners is obliged to pay attention to the recommendations of the Company's Nomination and Remuneration Committee; 2. Approved the recommendations of the Nomination and Remuneration Committee contained in the Minutes of the Nomination and Remuneration Committee Meeting Number M.002/RNC/III/2023 dated March 9 2023, which were approved by the Board of Commissioners as contained in the Minutes of the Board of Commissioners Meeting Number 003/KOM/CSGC /III/2023 dated March 9 2023 which determines the total amount of gross Remuneration for the Board of Commissioners for 2023, not exceeding IDR 18.4 billion (gross), and approves the granting of power and authority to the Board of Commissioners to determine the distribution of the total amount of Remuneration among members of the Board of Commissioners, provided that in determining the distribution of the total amount of Remuneration, the Board of Commissioners is obliged to pay attention to the recommendations of the Company's Nomination and Remuneration Committee.	
Voting	In accordance with the results of voting carried out at the Meeting and also through eASY.KSEI: Agree Vote : 7.030.224.315 atau/or 98,8608443 % Disagree Vote : 72.712.206 atau/or 1,0224980 % Abstain Vote : 8.295.800 atau/or 0,1166577 % Total Agree Vote : 7.038.520.115 atau/or 98,9775020 %
Decision-making	The meeting with the highest number of votes of 7,038,520,115 shares, or 98.9775020%.
Realization/ Follow-up	1. Granting power and authority to the Board of Commissioners, to determine the remuneration for members of the Board of Directors and members of the Sharia Supervisory Board in 2023 and determine its distribution among members of the Board of Directors and members of the Sharia Supervisory Board, and determine remuneration for members of the Board of Commissioners and its distribution among members of the Board of Commissioners has been given according to the decision of the meeting. 2. Determination of remuneration for members of the Board of Directors and members of the Sharia Supervisory Board in 2023 and determining its distribution among members of the Board of Directors and members of the Sharia Supervisory Board, as well as determining remuneration for members of the Board of Commissioners and its distribution among members of the Board of Commissioners have been given in accordance with the meeting decision, namely the Minutes Company Nomination and Remuneration Committee Meeting Number M.002/RNC/III/2023 dated March 9 2023, which was approved by the Board of Commissioners as contained in the Minutes of the Board of Commissioners Meeting Number 003/KOM/CSGC/III/2023 dated March 9 2023 concerning the determination of the total gross remuneration for members of the Board of Commissioners for the financial year ending 12-31-2023 (December thirty-first, two thousand and twenty-three).

Agenda
Fifth Agenda of the Meeting: Appointment of a Public Accountant and/or Public Accounting Firm to examine the Company's books for the financial year ending December 31 2023 and determine the amount of honorarium and other requirements relating to the appointment.
Meeting Minutes
1. Approved the appointment of KAP Siddharta Widjaja & Rekan (hereinafter referred to as "KAP"), which is a KAP registered with the OJK, to audit the Company's Financial Report for the 2023 financial year by appointing Mr. Handrow Cahyadi, S.E, CPA, as Public Accountant (hereinafter referred to as "AP") as the person responsible for the audit, as well as determining the amount of honorarium and other conditions regarding the appointment of the KAP and/or AP by taking into account recommendations from the Audit Committee and applicable regulations; 2. Approved the delegation of authority to the Board of Commissioners to appoint a replacement KAP and/or AP in the event that the KAP and/or AP that have been appointed in accordance with the Meeting's decision for whatever reason are unable to complete/carry out the audit of the financial statements for the financial year ending on December 31 2023 , including determining the amount of honorarium and other requirements in connection with the appointment of the KAP and/or replacement AP; 3. Approved the granting of authority to the Company's Directors to carry out matters deemed necessary regarding the appointment of KAP and/or AP, including but not limited to the process of holding meetings and signing letters of appointment for the KAP and/or AP in question.



Voting	In accordance with the results of voting carried out at the Meeting and also through eASY.KSEI: Agree Vote : 7.102.675.221 atau/or 99,8796678 % Disagree Vote : 548.900 atau/or 0,0077188 % Abstain Vote : 8.008.200 atau/or 0,1126134 % Total Agree Vote : 7.110.683.421 atau/or 99,9922812 %
Decision Making	Meeting with the most votes 7,062,913,821 shares or 99.3205327%
Realization/ Follow-up	1. The Report on the Implementation of the Appointment of a Public Accountant (AP) and/ or Public Accounting Firm (KAP) in the context of an audit of annual historical financial information on December 31 2023 has been submitted to the Sharia Banking OJK via letter number S.211/DIR/CSGC/V /2023 dated May 3 2023, and to OJK Capital Markets and PT Bursa Efek Indonesia via letter number S.213DIR/CSGC/V/2023 dated May 4 2023; 2. Circular resolution of the Audit Committee as a Substitute for the Decision Taken at the Audit Committee Meeting of PT Bank BTPN Syariah Tbk Number 005/CIR/AK/IX/2023 dated September 11 2023 concerning the Audit Committee Recommendation regarding Changes to the Public Accountant as Person Responsible for Auditing Information Annual Historical Finance at PT Bank BTPN Syariah Tbk for the Financial Year Ending December 31, 2023; 3. Circular resolution of the Board of Commissioners as a Substitute for the Decision Taken at the Board of Commissioners Meeting of PT Bank BTPN Syariah Tbk Number 007/ CIR/DEKOM/IX/2023 dated September 12 2023 regarding Approval of the Board of Commissioners regarding Changes to the Public Accountant (AP)* as Responsible Person in framework for an Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk for the Financial Year Ending December 31, 2023; 4. The Public Accountant (AP) Change Report in the context of an audit of annual historical financial information on December 31 2023 has been submitted to the Sharia Banking OJK via letter number S.379/DIR/CSGC/X/2023 dated October 4 2023, and to the OJK Capital Markets and PT Indonesia Stock Exchange via letter number S.380/DIR/CSGC/X/2023 dated October 4 2023; Further explanation of AP changes can be found in the External Audit section of this 2023 Annual Report

Agenda

Sixth Agenda of the Meeting:
Company Report in the form of a Report on the Implementation of the Transfer of Some of the Company's Treasury Shares in 2022

Meeting Minutes

Because the Sixth Meeting Agenda is a Report on the Transfer of some Treasury Shares, there is no decision making, namely:

Paying attention to the Financial Services Authority Regulations:
- Number 59/POJK.03/2017 concerning the implementation of Governance in providing Remuneration for Sharia Commercial Banks and Sharia Business Units
- Number S.030/DIR/CSGC/I/2022 dated 26;

As well as paying attention to the Company's Information Disclosure letter:
- Number S.035 – S.039/DIR/CSGC/I/2023 dated January 26, 2023 concerning Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk; And
- Number S.034/DIR/CSGC/I/2023 dated January 26, 2023 concerning Disclosure of Information that the Public needs to know - Implementation of the Transfer of Some Treasury Shares, conveyed to Shareholders as follows:
  a. The Company has followed up on the Decision of the Company's Extraordinary General Meeting of Shareholders which was held on September 2, 2019, the Second Agenda regarding the Buyback of Company Shares in the context of providing variable remuneration in accordance with POJK Number 59/POJK.03/2017, and has carried out variable remuneration payments as intended through the transfer of a portion of the Company's Treasury Shares on January 25, 2023.
  b. That the subsequent implementation of variable remuneration payments still takes into account the Company's Extraordinary GMS Decision and the applicable provisions.

Decision-making	Because the Sixth Meeting Agenda was a Report on the Transfer of some Treasury Shares, no Decision was made.

stages of holding the 2023 annual GMS

Plans for Holding the 2023 Annual GMS to OJK

February 23, 2023

The Plan for Holding the Annual GMS has been submitted to OJK DPBS, OJK Capital Markets, BEI and KSEI via letter No. S.089/DIR/CSGC/II/2023

Announcement of the 2023 Annual GMS

March 3, 2023

Announcement has been sent to: OJK DPBS, OJK Capital Markets, BEI and KSEI through Letter No. S.105/DIR/CSGS/III/2023 and published on the Company's website and eASY.KSEI application

Recording Date

March 17, 2023

Invitation for the 2023 Annual GMS

March 30, 2023

Invitation for the 2023 Annual GMS was delivered to: OJK DPBS, OJK Capital Markets, BEI and KSEI through Letter No. S.127/DIR/CSGC/III/2023 and published on the Company's website and eASY.KSEI application

Summary of Minutes for the 2023 Annual GMS

April 12, 2023

Located at: 16th floor BTPN Tower, CBD Mega Kuningan Jl. Dr. Ide Anak Agung Gde Agung Kav.5,5.5-6 South Jakarta 12950 Indonesia

Summary of 2023 Annual GMS Minutes

April 14, 2023

A summary of the Minutes has been submitted by OJK DPBS, OJK Capital Markets, BEI and KSEI through Letter No. Letter Number S.188/DIR/CSGC/IV/2023 and published on the Company Website and eASY.KSEI application

Minutes of the 2023 Annual GMS

May 12, 2023

The minutes of the meeting have been submitted to OJK DPBS, OJK Capital Markets, BEI and KSEI via letter No. S.228/DIR/CSGC/V/2023 and published on the Company's Website.



follow-up – decisions from the previous year's general Meeting of shareholders

BTPN Syariah has realized the results of the resolutions of the Annual General Meeting of Shareholders held for the financial year ending on December 31, 2021 and the Extraordinary General Meeting of Shareholders, both of which were held in 2022, as follows:

follow-up – annual general meeting of shareholders (April 21, 2022)

No	Agenda	Decision
1	Ratification and Approval of Financial Reports, Annual Reports and Sustainability Reports which have been reviewed by the Board of Commissioners for the 2021 financial year, including but not limited to: Ratification of Financial Reports for the financial year ending December 31, 2021; a. Approval of the Consolidated Financial Statements for the fiscal year ending on December 31, 2021; b. Report on the Oversight Duties of the Board of Commissioners and the Sharia Supervisory Board for the fiscal year ending on December 31, 2021; and c. Settlement and Discharge of Liabilities (Volledig Acquit et Decharge) for the Board of Directors, Board of Commissioners, and Sharia Supervisory Board of the Company regarding management and oversight activities conducted during the fiscal year ending on December 31, 2021.	1. Approve the Annual Report and Sustainability Report which have been reviewed by the Board of Commissioners, as well as the report on the supervisory duties of the Board of Commissioners and the Sharia Supervisory Board for the financial year ending December 31, 2021, which is contained in the 2021 Annual Report and 2021 Sustainability Report; 2. MIndonesian partnership and member firm of KPMG network of independent member affiliated with KPMG International Cooperative), Ratify the Company's Consolidated Financial Report for the financial year ending December 31, 2021 which has been examined or audited by the Public Accounting Firm (KAP) SIDDHARTA WIDJAJA & Rekan (an Indonesian partnership and member firm of KPMG network of independent members affiliated with KPMG International Cooperative), as stated in its report dated February 10, 2022 with an opinion. The consolidated financial statements present fairly in all material respects the consolidated financial position of the Company and its subsidiaries as of December 31, 2021, as well as financial performance and cash flow, reconciliation of income and profit sharing, sources and the distribution of zakat funds and the source and use of consolidated benevolent funds for the year ending on that date, in accordance with Financial Accounting Standards in Indonesia, and which have been included in the 2021 Annual Report. 3. Provide full repayment and release of responsibility (volledig acquit et decharge) to members of the Company's Board of Directors who served in the financial year ending December 31, 2021, regarding management actions, and to the Board of Commissioners and Sharia Supervisory Board regarding supervisory actions that have been carried out each of them during the financial year ending December 31, 2021, as long as these actions are reflected in the Annual Report, Sustainability Report and Financial Report of the Company for the financial year ending December 31 2021, except for acts of fraud, embezzlement and other criminal acts.
2	Determination of the use of the Company's net profit for the financial year ending December 31, 2021	1. Approve the use of the Company's Net Profit for the financial year ending December 31, 2021 amounting to IDR 1,465,003,529,173 (one trillion four hundred sixty-five billion three million five hundred twenty-nine thousand one hundred seventy-three Rupiah), in accordance with the Law. Law number 40 of 2007 concerning Limited Liability Companies, as follows: a. An amount of IDR 20,000,000,000 (Twenty Billion Rupiah) will be set aside as the Company's General Reserve; b. In the amount of Rp. 61.75 (sixty one point seventy five rupiah) per share or Rp. 475,625,176,000,- (four hundred seventy five billion six hundred twenty five million one hundred seventy six thousand Rupiah) will be set aside as Cash Dividends to Shareholders, provided that: i. For these Dividends, the Board of Directors will deduct Dividend Tax according to rates in accordance with the tax regulations applicable to Shareholders who receive Dividend payments, and ii. The Board of Directors is hereby given the power and authority to determine matters relating to or relating to the implementation of Dividend payments for the 2021 financial year. 2. Booked the Company's remaining net profit for the financial year ending December 31, 2021, amounting to Rp. 969,378,353,173,- (nine hundred sixty-nine billion three hundred seventy-eight million three hundred fifty-three thousand one hundred and seventy-three Rupiah) as retained earnings to finance the Company's business activities.

	Status	Information
	Completed	The Annual Report, Sustainability Report and Financial Report of BTPN Syariah have been approved by Shareholders at the 2021 Annual GMS and are available on the BTPN Syariah Website as part of Information Disclosure and reported to the Authority in accordance with the provisions
	Completed	1. Regarding the fulfillment of the required reserve amount The provision of a portion of BTPN Syariah's net balance to increase the amount of reserves has been followed up and has been recorded in accordance with the decision of the 2022 Annual GMS. 2. Regarding the follow-up to the distribution of Dividends a. A summary of the 2022 Annual GMS Minutes as well as the schedule and procedures for distributing cash dividends have been submitted to the Financial Services Authority (OJK) and PT Indonesia Stock Exchange (BEI) as well as PT Kustodian Sentral Efek Indonesia (KSEI) via letter No. S.154/DIR/CSGC/IV/2022 dated April 25, 2022 and information disclosure has been made on the Indonesian Stock Exchange and Financial Services Authority websites as well as the BTPN Syariah website. b. Cash dividend payment (scriptless) i. BTPN Syariah has carried out cash dividend payments through PT Kustodian Sentral Efek Indonesia (KSEI) via letter number KSEI-8052/JKU/0522 dated 12 May 2022 regarding the Cash Dividend Implementation Report on BTPN Syariah shares. In the letter, KSEI reported that KSEI had made the payment of the Cash Dividend to the Account Holder at KSEI on May 20, 2022 (Payment Date) in accordance with ownership on the Recording Date May 11, 2022 (Recording Date) and Notification to Account Holders regarding the distribution of the Cash Dividend the above has been submitted to the relevant Account Holder on May 20, 2022. Regarding the payment of Tax on Dividend Distribution, it has also been carried out in accordance with applicable regulations. ii. Cash dividend payment (non scriptless) BTPN Syariah has distributed to PT Bank BTPN Tbk dividends from 1% ownership which are not listed on the IDX on May 20, 2022.



No	Agenda	Decision
3	Changes in the composition of members of the Company's Supervisory Board (Changes in the composition of the membership of the Company's Board of Commissioners due to the resignation of members of the Company's Board of Commissioners)	1. Approve and accept the resignation of MAHDI SYAHBUDDIN as a member of the Company's Board of Commissioners as of the closing of the Meeting by expressing his thanks and expressing his highest appreciation to MAHDI SYAHBUDDIN for the services and contributions he has provided while serving as a member of the Company's Board of Commissioners; . 2. Approve and accept the resignation of MAHDI SYAHBUDDIN as a member of the Company's Board of Commissioners as of the closing of the Meeting by expressing his thanks and expressing his highest appreciation to MAHDI SYAHBUDDIN for the services and contributions he has provided while serving as a member of the Company's Board of Commissioners; **Board of Directors:** President Director: Hadi Wibowo Director: Gatot Adhi Prasetyo Compliance Director: Arief Ismail Director: Fachmy Achmad Director: Dwiyono Bayu Winantio **Board of Commissioners:** President/Independent Commissioner: Kemal Azis Stamboel Independent Commissioner: Dewie Pelitawati Commissioner: Yenny Lim **Sharia Supervisory Board:** Chairman of the Sharia Supervisory Board: H. Ikhwan Abidin, MA Member of the Sharia Supervisory Board: H. Muhamad Faiz, MA Thus, the Meeting confirmed the decisions taken at the Annual General Meeting of Shareholders held in 2020 regarding the composition of the Company's Board of Directors. 3. Give authority to the Board of Directors with the right of substitution to take all necessary actions related to the decision on the 3rd (third) agenda in accordance with applicable provisions, including to declare it in a separate Notarial Deed and notify changes in the composition of the Company's Board of Commissioners to the Ministry of Law and Human Rights of the Republic of Indonesia and other related agencies in accordance with applicable regulations.
4	Determination of the amount of remuneration for members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board of the Company in 2022	1. Give full authority to the Company's Board of Commissioners to determine Remuneration for members of the Board of Directors and the Sharia Supervisory Board in 2022 through the Nomination and Remuneration Committee Meeting in 2022 and determine the distribution between members of the Board of Directors and the Sharia Supervisory Board, provided that in determining the total amount and distribution of Remuneration for members of the Board of Directors and the Sharia Supervisory Board, the Board of Commissioners is obliged to pay attention to the recommendations of the Company's Nomination and Remuneration Committee; 2. Approved the recommendations of the Nomination and Remuneration Committee contained in the Minutes of the Nomination and Remuneration Committee Meeting Number M.002/RNC/IV/2022 dated April 8, 2022, which were approved by the Board of Commissioners as contained in the Minutes of the Board of Commissioners Meeting Number 004/KOM/CSGC /IV/2022 dated April 8, 2022 which determines the total amount of gross Remuneration for the Board of Commissioners for 2022, not exceeding Rp 10.61 billion (gross), and approves the granting of power and authority to the Board of Commissioners to determine the distribution of the total amount of Remuneration among members of the Board of Commissioners provided that in determining the distribution of the total amount of Remuneration, the Board of Commissioners is obliged to pay attention to the recommendations of the Company's Nomination and Remuneration Committee.

	Status	Information
	Completed	The change in the composition of the members of the Company's Board of Commissioners has been stated in the Deed of Decision Statement of the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk Number 42 dated April 21, 2022 which was made by Notary Ashoya Ratam, SH., Mkn, Notary in the Administrative City of South Jakarta, which has been registered to the Ministry of Law and Human Rights of the Republic of Indonesia regarding the receipt of Notification of Changes to Company Data Number AHU-AH.01.09-0010849 dated May 1 2022 which has been submitted to the Financial Services Authority (OJK) and PT Indonesia Stock Exchange (BEI) and PT Kustodian Sentral Efek Indonesia (KSEI) through letter No. S.155/DIR/CSGC/IV/2021 dated April 25, 2022 and information disclosure has been made on the Indonesian Stock Exchange and Financial Services Authority websites as well as the BTPN Syariah website;
	Completed	1. Minutes of the Board of Commissioners' Meeting Number M.002/RNC/IV/2022 dated April 8, 2022 (Eighth of April two thousand twenty two) determines the total amount of gross remuneration for members of the Board of Commissioners for the financial year which will end on 12-31-2021 (December thirty-first two thousand twenty-one); 2. Minutes of the BTPN Syariah Nomination and Remuneration Committee Meeting Number 003/KOM/CSGC/IV/2022 dated April 8, 2022 (April eight two thousand twenty two) concerning the determination of the total gross remuneration for members of the Board of Commissioners for the financial year which will end on 12-31-2022 (December thirty-first two thousand twenty-two).



No	Agenda	Decision
5	Appointment of a Public Accountant and/or Public Accountant office to examine the Company's books for the financial year ending December 31, 2022 and determine the amount of honorarium and other requirements relating to the appointment	1. Approve to grant power and authority to the Board of Commissioners to: a. Appoint a Public Accountant (AP) and/or Public Accounting Firm (KAP) who will examine or audit the Company's books and records for the financial year ending December 31, 2022 and determine the amount of honorarium and other conditions regarding the appointment of the AP and/or KAP with pay attention to the Audit Committee recommendations and applicable regulations; b. Determine a replacement AP and/or KAP in the event that the AP and/or KAP that has been appointed in accordance with the Meeting's decision for whatever reason is unable to complete/ carry out the audit of the financial statements for December 31, 2022, including determining the amount of honorarium and other requirements in connection with the appointment of the Public Accounting Firm and/ or the Substitute Public Accountant; 2. That in appointing and appointing the AP and/or KAP, the Company is obliged To fulfill the following provisions: a. The appointed AP and/or KAP must be registered as a Capital Market Supporting Professional with the Financial Services Authority and have experience in auditing banking companies. b. The appointed KAP must be affiliated with an international KAP
6	Report on the Implementation of the Transfer of some of the Company's Treasury Shares in 2022	1. The Company has followed up on the Decision of the Company's Extraordinary General Meeting of Shareholders which was held on September 2, 2019, the Second Agenda regarding the Buyback of Company Shares in the context of providing variable remuneration in accordance with POJK Number 59/POJK.03/2017, and has carried out variable remuneration payments as intended through the transfer of a portion of the Company's Treasury Shares on January 25, 2022. 2. That the subsequent implementation of variable remuneration payments still takes into account the Company's Extraordinary GMS Decision dated September 2, 2019.

	Status	Information
	Completed	1. Circular resolution of the Audit Committee as a Substitute for the Decision Taken at the Audit Committee Meeting of PT Bank BTPN Syariah Tbk Number 002/CIR/AK/IX/2022 dated September 9, 2022 concerning Recommendations of the Audit Committee on the Appointment of a Public Accountant (AP) and/or Accounting Firm Public (KAP) to examine or audit the books and records of PT Bank BTPN Syariah Tbk ending December 31, 2022; 2. Circular resolution of the Board of Commissioners as a Substitute for the Decision Taken at the Board of Commissioners Meeting of PT Bank BTPN Syariah Tbk Number 006/CIR/DEKOM/IX/2022 dated September 28, 2022 concerning Approval of the Board of Commissioners regarding the Appointment of a Public Accountant (AP) and/or Accounting Firm Public (KAP) to examine or audit the books and records of PT Bank BTPN SyariahTbk ending on December 31, 2022; 3. The Report on the Implementation of the Appointment of a Public Accountant (AP) and/or Public Accounting Firm (KAP) in the context of an audit of annual historical financial information on December 31, 2022 has been submitted to the OJK Sharia Bank Supervisor via letter number S.365/DIR/CSGC/IX /2022 dated September 29, 2022, and to OJK Capital Markets and PT Bursa Efek Indonesia via letter number S.364/DIR/CSGC/IX/2022 dated September 29, 2022. 4. The Audit Committee's Evaluation Results Report on the Implementation of the Provision of Audit Services on annual historical financial information as of December 31, 2022 has been submitted to the Sharia Banking OJK via letter number S.238/DIR/SKAI/V/2023 dated May 23, 2023
	Completed	Because the Sixth Meeting Agenda was a report, no decision was made referring to the Company's Information Disclosure Letter Number S.030/DIR/CSGC/I/2022 dated January 26, 2022 regarding Reports on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk and Letter Number S.031/DIR/CSGC/I/2022 dated January 26, 2022 concerning Disclosure of Information that the Public Needs to Know - Implementation of the Transfer of Some Treasury Shares, was conveyed to Shareholders as follows: 1. The Company has followed up on the Decision of the Company's Extraordinary General Meeting of Shareholders which was held on September 2, 2019, the Second Agenda regarding the Buyback of Company Shares in the context of providing variable remuneration in accordance with POJK Number 59/POJK.03/2017, and has carried out variable remuneration payments as intended through the transfer of a portion of the Company's Treasury Shares on January 25, 2022. That the subsequent implementation of variable remuneration payments still takes into account the Company's Extraordinary GMS Decision dated September 2, 2019.



Follow-up – 2022 Extraordinary General Meeting of Shareholders (October 13, 2022)

No	Agenda	Decision
1	Changes in the composition of the Company's Management (Appointment of Members of the Company's Board of Commissioners)	1. Approved the appointment of ONGKI WANADJATI DANA as a member of the Company's Board of Commissioners as of the closing of the Meeting, with the term of office in question being the same as the remaining term of office of other members of the Board of Commissioners who are serving, namely until the closing of the Company's Annual GMS which will be held in 2023 (two thousand twenty-three) without reducing the rights of the Meeting or applicable laws and regulations to dismiss him at any time before his term of office ends. Thus, the complete composition of members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board of the Company as of the closing of the Meeting is as follows: **BOARD OF DIRECTORS:** President Director: HADI WIBOWO Director: GATOT ADHI PRASETYO Compliance Director: ARIEF ISMAIL Director: FACHMY ACHMAD Director: DWIYONO BAYU WINANTIO **BOARD OF COMMISSIONERS:** President Commissioner & Independent Commissioner: KEMAL AZIS STAMBOEL Independent Commissioner: DEWIE PELITAWATI Commissioner : ONGKI WANADJATI DANA Commissioner : YENNY LIM **SHARIA SUPERVISORY BOARD:** Chairman: Haji IKHWAN ABIDIN, MA Member: Haji MUHAMAD FAIZ MA 2. Grant authority to the Company's Directors with the right of substitution to restate the resolutions on the agenda of the Meeting in a Notarial deed and submit them to the Ministry of Law and Human Rights of the Republic of Indonesia and to take all necessary actions in accordance with the Company's Articles of Association and applicable laws and regulations.

	Status	Information
	Completed	Deed of Statement of Decisions of the BTPN Syariah Extraordinary General Meeting of Shareholders Number 25 dated October 13, 2022 made by Notary Ashoya Ratam, SH., Mkn, Administrative City of South Jakarta, which has been registered with the Ministry of Law and Human Rights of the Republic of Indonesia in accordance with decision Number AHU.AH.01.03-0332927 dated October 17, 2022.





Board of COMMISSIONERS

Referring to Law No. 40 of 2007 dated August 16, 2007 concerning Limited Liability Companies, the Board of Commissioners is a company organ that has functions and is responsible collectively (each member of the Board of Commissioners cannot act individually, but rather based on the decision of the Board of Commissioners), who is independently tasked with carrying out general and/or specific supervisory functions in accordance with the Articles of Association, as well as providing advice to the Board of Directors in managing the Bank in accordance with the principles of Good Corporate Governance (GCG).

Members of the Board of Commissioners are appointed and ratified through the General Meeting of Shareholders and are required to fulfill fit and proper test requirements.

legal basis for charter

The Board of Commissioners has work guidelines and regulations in carrying out its duties and responsibilities as stated in the Board of Commissioners Charter. The Board of Commissioners Charter is updated and evaluated periodically with reference to the rules and regulations applicable in Indonesia.

The basis for preparing the Board of Commissioners Charter is as follows:

1. Law no. 40 of 2007 concerning Limited Liability Companies
2. Law no. 6 of 2003 concerning Determination of Regulations
3. Bank Indonesia Regulation No.11/33/PBI/2009 concerning Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units
4. Financial Services Authority Regulation No.33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers or Public Companies
5. POJK No. 16/POJK.03/2022 concerning Sharia Commercial Banks
6. POJK 17 of 2023 concerning Commercial Bank Governance
7. Other applicable laws

board of commissioners charter

In carrying out its duties and responsibilities, the Board of Commissioners refers to the work guidelines and regulations as stated in the Board of Commissioners Charter. Periodically, the Board of Commissioners Charter is evaluated and updated with reference to the rules and regulations applicable in Indonesia. This charter is binding on every member of the Board of Commissioners so that the Board of Commissioners can carry out its supervisory function efficiently, effectively, transparently, independently and with accountability.

The Board of Commissioners has conducted an annual review and approved the latest Board of Commissioners Charter No.01/PedomanKerja/CSGC/XII/2023 on December 7, 2023 referring to the latest provisions.

The Board of Commissioners' Charter at BTPN Syariah regulate:

1. Organization;
2. Independence;
3. Duties, Responsibilities and Authorities;
4. Establishment of Committees;
5. Functions of President Commissioner;
6. Ethical Values of the Board of Commissioners and Prohibitions Against the Board of Commissioners;
7. Meeting;
8. Accountability of the Board of Commissioners;
9. Training;
10. Etc.

duties, responsibilities and authorities of the board of commissioners

Duties, Responsibilities and Authorities of the Board of Commissioners in accordance with the latest BTPN Syariah Board of Commissioners Charter as follows:

1. The Board of Commissioners is obliged to ensure the implementation of Good Corporate Governance ("GCG") in every Bank business at all levels of the organization;



2. The Board of Commissioners is tasked with supervising in the interests of the Bank over the policies and course of management by the Board of Directors, providing advice to the Board of Directors, and is responsible for such supervision, in accordance with the Bank's aims and objectives as stipulated in the provisions of statutory regulations, the Articles of Association and the resolutions of the GMS;
3. The Board of Commissioners is obliged to carry out its duties, authority and responsibilities in good faith and with the principle of prudence;
4. In carrying out supervision, the Board of Commissioners is obliged to direct, monitor and evaluate the implementation of integrated governance, risk management and compliance as well as the Bank's strategic policies in accordance with the provisions of the Laws and Regulations, Articles of Association and GMS Resolutions. To carry out these duties and responsibilities, the Board of Commissioners may request the necessary data and information from the Board of Directors;
5. In carrying out supervision, the Board of Commissioners is prohibited from participating in decision making on the Bank's operational activities, except:
   a. Provision of funds to related parties in accordance with the provisions of the Financial Services Authority Regulation (POJK) regarding the maximum limit for distribution of funds and distribution of large funds for Sharia Commercial Banks or in an amount exceeding the amount that will be determined from time to time by the Board of Commissioners; and
   b. Other matters stipulated in the Bank's Articles of Association or applicable laws and regulations.

6. Decision making by the Board of Commissioners is part of the supervisory duties of the Board of Commissioners so that it does not negate the responsibility of the Board of Directors for the implementation of Bank management;
7. Supervision of Internal and External Audit Functions:
   The Board of Commissioners is obliged to supervise the Directors' follow-up on audit findings or examinations and recommendations from the Bank's internal audit work unit, external auditors, OJK supervision results and/or supervision results from other authorities and institutions;
8. The Board of Commissioners is obliged to notify the OJK no later than five (5) working days after the discovery of:
   a. Violation of statutory provisions in the fields of finance, banking and those related to Bank business activities and;
   b. Circumstances or predicted conditions that could endanger the continuity of the Bank's business.

9. The Board of Commissioners is obliged to propose prospective members of the Sharia Supervisory Board ("DPS") to the Board of Directors by taking into account the recommendations of the Nomination and Remuneration Committee and then requesting recommendations from the Indonesian Ulema Council and approval from the OJK. The GMS can delegate authority to the Board of Commissioners to appoint DPS members;
10. In implementing the internal audit function, the Board of Commissioners is responsible to:
    a. Ensure that the Board of Directors develops and maintains an adequate, effective and efficient internal control system;
    b. Review the effectiveness and efficiency of the internal control system based on information obtained from SKAI at least once every one (1) year and;
    c. Appoint an independent quality controller (Quality Assurance) from an external party to conduct a review of SKAI's performance by considering the recommendations of the Audit Committee.
11. The Board of Commissioners is obliged to provide time to carry out duties and responsibilities optimally in accordance with the Charter;
12. The Board of Commissioners is obliged to safeguard all data and information related to the Bank submitted by the Board of Directors;
13. The Board of Commissioners communicates with the internal audit function of the parent company so that the internal audit function of the parent company prepares the audit scope and carries out internal audit activities with adequate coverage at the Bank;
14. In implementing risk management, the Board of Commissioners must at least:
    a. Approve policies and management to evaluate the Company's risks;
    b. Evaluation of the Board of Directors' responsibility in implementing the risk management policy;
    c. Evaluate and decide the Board of Directors' request related to transactions that require the approval of the Board of Commissioners.



15. Active supervision of the Company's Compliance Function (as explained in the OJK Regulations that apply to the Compliance Function), the Board of Commissioners will:
    a. Evaluate the implementation of the Bank's Compliance Function at least 2 (two) times a year;
    b. Provide suggestions in order to improve the quality of implementation of the Bank's Compliance Function.

    Based on the above evaluation, the Board of Commissioners will provide advice to the President Director with a copy to the Director in charge of the Compliance Function to improve the quality of the Compliance Function.
16. Implementing risk management in the use of information technology, the Board of Commissioners will carry out active supervision as follows:
    a. Provide guidance, monitor and evaluate the Bank's strategic plans and policies regarding the use of Information Technology;
    b. Evaluate the responsibility of the Board of Directors for implementing the use of Information Technology.
17. Approval of the Bank's main policies in accordance with the policy hierarchy and other special policies which include:
    a. Financing Policy;
    b. Policies and procedures for implementing Anti-Money Laundering and Prevention of Terrorism Financing;
    c. Risk Management Policy;
    d. Compliance Policy;
    e. Any other policies that may be required by applicable regulations from Bank Indonesia, OJK and other competent authorities.

rights and authorities of the board of commissioners

To carry out its duties and responsibilities, the Board of Commissioners has the following authorities:

1. The Board of Commissioners has the authority to request an explanation from the Board of Directors regarding all matters concerning the Bank if necessary;
2. The Board of Commissioners has the authority to access and request Bank documents, data and information deemed necessary;
3. In the event that the Board of Commissioners believes that an independent review of a significant problem occurring at the Bank is necessary, the Board of Commissioners has the right to request the Board of Directors to appoint an independent party with terms and conditions determined by the Board of Commissioners;
4. The Board of Commissioners, based on the decisions taken at the Board of Commissioners Meeting, has the right to temporarily dismiss one or more members of the Board of Directors, if the members of the Board of Directors act contrary to the Articles of Association and/or applicable regulations or are detrimental to the aims and objectives of the company or neglect their obligations. In this case the Board of Commissioners may request assistance from the Audit Committee or other third parties to provide suggestions and input to the Board of Commissioners;
5. The temporary suspension, including the reasons, must be notified in writing to the member of the Board of Directors concerned;
6. Within 90 (ninety) days after the temporary dismissal, the Board of Commissioners is required to convene an EGMS which will decide whether the member of the Board of Directors concerned will be permanently dismissed or returned to his original position. At the EGMS, members of the Board of Directors who are temporarily dismissed must be given the opportunity to attend to defend themselves.

duties and responsibilities of the president commissioner

The main functions of a President Commissioner at BTPN Syariah according to the latest BTPN Syariah Board of Commissioners Charter are as follows:

1. The position of each member of the Board of Commissioners, including the President Commissioner, is equal;
2. The task of the President Commissioner is to coordinate the activities of the Board of Commissioners and ensure that each member of the Board of Commissioners can express their opinions based on sufficient information;
3. The GMS is chaired by a member of the Board of Commissioners appointed by the Board of Commissioners. In the event that all members of the Board of Commissioners are absent or unable to attend, the GMS will be chaired by a member of the Board of Directors appointed by the Board of Directors; Other provisions refer to the Company's Articles of Association.



composition and criteria of the board of commissioners

The composition and criteria for members of the Board of Commissioners and the Organization as stated in the Guidelines and Working Rules of the Board of Commissioners of BTPN Syariah are:

1. The number of members of the Board of Commissioners is at least 3 (three) people and at most the same as the number of members of the Board of Directors;
2. At least 1 (one) member of the Board of Commissioners must reside in Indonesia;
3. The Board of Commissioners is led by the President Commissioners or Managing Commissioner; ;
4. Members of the Board of Commissioners consist of Independent Commissioners and Non-Independent Commissioners;
5. The number of Independent Commissioners must be at least fifty percent (50%) of the total members of the Board of Commissioners;
6. The Board of Commissioners consists of at least members who have abilities in the fields of macroeconomics, Sharia banking and finance, law, accounting and auditing;
7. Those who may become members of the Board of Commissioners are individuals who meet the requirements at the time of appointment and during their office:
   a. Have good morals, morals and integrity.
   b. Be capable of carrying out legal acts;
   c. Within 5 years prior to the appointment and during their office:
      i. Are never declared insolvent;
      ii. Never became members of the Board of Directors and/or members of the Board of Commissioners declared guilty causing a company to be declared bankrupt;
      iii. Never being punished for committing a criminal act that is detrimental to State finances and/or related to the financial sector; and
      iv. Never become members of the Board of Directors and/or Board of Commissioners who during their office:
         - Failed to hold an Annual General Meeting of Shareholders ("GMS");
         - Their accountability report as members of the Board of Directors and/or members of the Board of Commissioners has ever been rejected by a GMS or failed to deliver their accountability report as members of the Board of Directors and/or members of the Board of Commissioners; and
         - Has ever caused a company which has obtained a permit, license or registration from OJK failed to meet the obligations to deliver an annual report and/or financial report to OJK.

   d. Have a commitment to comply with applicable laws and regulations.
   e. Have knowledge and/or expertise in the fields required by Issuers or Public Companies.

   Fulfillment of the requirements as referred to above must be included in a statement letter and submitted to the Bank. Banks are required to hold a GMS to replace members of the Board of Commissioners who do not meet the requirements as referred to above.

8. Every proposal for replacement and/or appointment of members of the Board of Commissioners to the GMS must take into account the recommendations of the Remuneration and Nomination Committee;
9. Each member of the Board of Commissioners must fulfill the requirements of having passed a fit and proper test in accordance with OJK/BI regulations regarding fit and proper test;
10. The majority of members of the Board of Commissioners shall be prohibited from having family relationship up to the second degree with the other members of the Board of Commissioners and/or with members of the Board of Directors.
11. Each proposed replacement and/or appointment of a member of the Board of Commissioners to the GMS;

composition of members of the board of commissioners

Based on the resolutions of the BTPN Syariah Annual GMS held in 2023, 3 (three) members of the Board of Commissioners whose terms of office have expired have been reappointed with terms of office until the closing of the Annual GMS which will be held in 2026, without prejudice to changes that may occur before the end of the term of office.

In the same Annual GMS, a new Independent Commissioner was appointed to strengthen the ranks of the Board of Commissioners with a term of office until the closing of the Annual GMS which will be held in 2026, without prejudice to changes that may occur before the end of the term of office.

There were changes to the composition of the Board of Commissioners at BTPN Syariah in 2023 in connection with the resignation of a member of the Board of Commissioners whose term of office has expired effective April 12, 2023 and the appointment of a new Independent Commissioner effective April 17, 2023.

As of December 31, 2023, the Board of Commissioners at BTPN Syariah consists of 4 (people) of which 3 (three) people are Independent Commissioners and all members of the Board of Commissioners of BTPN Syariah have fulfilled the number, composition, criteria and independence in accordance with applicable regulations.

Composition of Members of the Board of Commissioners before the 2023 Annual General Meeting of Shareholders

No	Name	Position	Financial Services Authority Approval	Term of Office
1	Kemal Azis Stamboel	President Commissioner/ Independent	February 24, 2014 (KEP-8/D-03/2014)	May 22, 2014
2	Dewie Pelitawati	Independent Commissioner	February 24, 2014 (KEP-9/D-03/2014)	May 22, 2014
3	Ongki Wanadjati Dana	Commissioner	August 25, 2022 (KEP-129/D-03/2022)	October 13, 2022
4	Yenny Lim	Commissioner	July 17, 2019 (KEP-122/D.03/2019)	September 2, 2019

Composition of Members of the Board of Commissioners after the 2023 Annual General Meeting of Shareholders

No	Name	Position	Financial Services Authority Approval	Term of Office
1	Kemal Azis Stamboel	President Commissioner/ Independent	February 24, 2014 (KEP-8/D-03/2014)	May 22, 2014
2	Mulya Effendi Siregar	Independent Commissioner	April 17, 2023 (KEPR-19/D.03/2023)	April 17, 2023
3	Dewie Pelitawati	Independent Commissioner	February 24, 2014 (KEP-9/D-03/2014)	May 22, 2014
4	Ongki Wanadjati Dana	Commissioner	August 25, 2022 (KEP-129/D-03/2022)	October 13, 2022

All members of the Board of Commissioners in BTPN Syariah have fulfilled the requirements as members of the Board of Commissioners in accordance with Bank Indonesia Regulations concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, Financial Services Authority Regulations concerning the Implementation of Governance for Commercial Banks, Financial Services Authority Regulations concerning Banks General Sharia, Financial Services Authority Regulations regarding Fit and Proper Tests for Main Parties of Financial Services Institutions, as taken into account the regulation of Financial Service Authority Regulations regarding Directors and Board of Commissioners for Issuers or Public Companies.

term of office of the Board of Commissioners

In accordance with the Articles of Association of BTPN Syariah, members of the Board of Commissioners are appointed by the General Meeting of Shareholders for a period of three years, and can be reappointed.

Term of office for members of the Board of Commissioners before the 2023 Annual GMS

No	Name	Position	Term of Office
1	Kemal Azis Stamboel	President Commissioner/Independent	2020 - 2023
2	Dewie Pelitawati	Independent Commissioner	2020 - 2023
3	Ongki Wanadjati Dana	Commissioner	2022 - 2023
4	Yenny Lim	Commissioner	2020 - 2023



Term of Office for Members of the Board of Commissioners After the 2023 Annual GMS and as of December 31, 2023

No	Name	Position	Term of Office
1	Kemal Azis Stamboel	President Commissioner/Independent	2023 - 2026
2	Mulya Effendi Siregar	Independent Commissioner	2023 - 2026
3	Dewie Pelitawati	Independent Commissioner	2023 - 2026
4	Ongki Wanadjati Dana	Commissioner	2023 - 2026

independence and diversity of members of the board of commissioners

independence of commissioners who are independent commissioners

BTPN Syariah has fulfilled the provisions relating to Independent Commissioners in accordance with Bank Indonesia Regulation Number 11/33/PBI/2009 concerning the Implementation of GCG for Sharia Commercial Banks and Sharia Business Units, which stipulates that Independent Commissioners have no financial, management, share ownership and/or family relationships with controlling shareholders, other members of the Board of Commissioners and/or Directors or financial relationships and/or share ownership relationships with the Bank that can support his ability to act independently in conjunction with Financial Services Authority Regulation Number 16/POJK.03/2022 concerning Sharia Commercial Banks which regulates the number of independent commissioners in banks in conjunction with Financial Services Authority Regulation Number 17 of 2023 concerning Commercial Bank Governance and other applicable laws.

The purpose of the existence of an Independent Commissioner at BTPN Syariah is in line with OJK provisions which are intended to encourage the creation of a more objective work climate and environment and place fairness and equality between various interests, including the interests of minority shareholders and other stakeholders.

The independence of the Board of Commissioners at BTPN Syariah in accordance with the Board of Commissioners' Charter includes:

1. The Board of Commissioners is obliged to carry out its duties and responsibilities independently;
2. What is meant by an Independent Commissioner is a member of the Board of Commissioners who has no financial relationship, management, share ownership and/or family relationship with members of the Board of Directors, other members of the Board of Commissioners, members of Sharia Supervisory Board, and/or Final Controlling Shareholders or other relationships with the Bank that may affect his ability to act independently;
3. The number of Independent Commissioners referred to in point (2) must be at least 50% (fifty percent) of the total members of the Board of Commissioners;
4. Candidates of Independent Commissioners must meet the requirements as follows:
   a. Not a person who works or has the authority and responsibility to plan, lead, control or supervise the Bank's activities within the last 1 (one) year, except for reappointment as an Independent Commissioner of the Bank for the following period;
   b. Does not own shares, either directly or indirectly, in the Bank;
   c. Do not have affiliated relationship with the Bank, a member of the Board of Commissioners, member of the Board of Directors, or the Bank's main shareholders;
   d. Has no direct or indirect relationship with the Bank's activities;
   e. Have adequate knowledge in the banking sector that is relevant to the position as an Independent Commissioner; and
   f. Experience in banking and/or financial sector;
   g. Waiting Period for Independent Commissioner candidates originating from:
      i. Former members of the Board of Directors or Executive Officers of the Bank or parties who have a relationship with the Bank, which may influence their ability to act independently, at least 1 (one) year before becoming an Independent Commissioner at the Bank;
      ii. Former President Director of the Bank concerned and former member of the Board of Directors who supervised the supervisory function or Executive Officer who carried out the supervisory function at the Bank concerned, at least 6 (six) months before becoming an Independent Commissioner at the Bank;



iii. Non-Independent Commissioners at the Bank become Independent Commissioners at the Bank or Bank business groups by fulfilling the requirements as Independent Commissioners, for a minimum of 1 (one) year;

h. The relevant candidate discloses a conflict of interest in the fit and proper test process (in the event that there is a conflict of interest or potential conflict of interest of the Independent Commissioner candidate or Non-Independent Commissioner candidate related to the Bank in relation to nomination of the relevant candidate for the Bank);

i. In the event that, based on the assessment of the Financial Services Authority, there is a conflict of interest or potential conflict of interest of a prospective Independent Commissioner or prospective Non-Independent Commissioner related to the Bank in connection with the nomination concerned, the Financial Services Authority has the authority to determine the necessary supervisory actions.

5. Independent Commissioners shall serve for a certain period of time and can be re-appointed after obtaining approval from the GMS, for a maximum of two (2) consecutive terms of office;
6. Independent Commissioners who have served for 2 (two) consecutive terms may be re-appointed in the following period as Independent Commissioners by considering;
   a. Independent Commissioner performance assessment results;
   b. The results of the assessment of the Board of Commissioners meeting stating that Independent Commissioners can still act independently;
   c. The results of the assessment by the head of the internal audit work unit and the Executive Officer in charge of the human resources function which state that the Independent Commissioner can still act independently; and

   d. Independent Commissioner's statement at the GMS regarding the independence of the concerned Commissioner.
7. The Independent Commissioner's statement of independence must be disclosed in the annual report;
8. In the event that an Independent Commissioner serves on the Audit Committee, the Independent Commissioner concerned can only be re-appointed for 1 (one) subsequent term of office on the Audit Committee;
9. That for Independent Parties of the Company who have served for more than 2 (two) periods, under special conditions it is possible to be reappointed, as long as the Independent Parties continue to declare their Independence which will be stated in a separate statement regarding the declaration of independence in compliance with the provisions, especially the provisions related to the Establishment of an Audit Committee for public companies and contained in the Company's Annual Report.

Members of the Board of Commissioners in BTPN Syariah who are Independent Commissioners have fulfilled the independence requirements as proven by having no financial, management, share ownership and/or family relationships with fellow members of the Board of Commissioners, members of the Board of Directors and/or Controlling Shareholders or other related relationships. can naturally affect his ability to act independently.

That all Independent Commissioners at BTPN Syariah are not former members of the Board of Directors or Executive Officers of the Bank or parties who have relationships with the Bank, which could affect their ability to act independently.

Realization of Independence Aspects of Independent Commissioners

Independence Aspect	Independent Commissioner		
	Kemal Azis Stamboel	Mulya Effendi Siregar	Dewie Pelitawati
Does not own shares, either directly or indirectly directly to the Bank	√	√	√
Has no direct or indirect business relationships related to the Bank's business activities	√	√	√
Does not hold concurrent positions as Directors or Executive Officers who carry out supervisory functions	√	√	√



Realization of Independence Aspects of Independent Commissioners

Independence Aspect	Independent Commissioner		
	Kemal Azis Stamboel	Mulya Effendi Siregar	Dewie Pelitawati
Have no familial relationship up to the second degree with fellow members of the Board of Commissioners and/or Directors and/or Controlling Shareholders or relationship with the bank	√	√	√

diversity of the members of the Board of Commissioners

All members of the Board of Commissioners at BTPN Syariah are appointed by the General Meeting of Shareholders taking into account recommendations from the Nomination and Remuneration Committee, and have fulfilled the requirements for passing the Fit and Proper Test from the Financial Services Authority.

Determination of the composition of the Board of Commissioners is carried out by considering the complexity and needs of the Bank. The composition of the Board of Commissioners is based on banking knowledge, expertise, professional experience, and background to support the effective implementation of the duties of the Board of Commissioners without distinguishing between gender, ethnicity, race and religion.

The diversity of members of the Board of Commissioners at BTPN Syariah includes 4 (four) members of the Board of Commissioners, of which there is 1 (one) female member of the Board of Commissioners and 3 (three) male members of the Board of Commissioners. 3 (three) members of the Board of Commissioners are Independent Commissioners.

All members of the Board of Commissioners at BTPN Syariah have fulfilled the number, composition, criteria and independence in accordance with applicable regulations.

Characteristics of the Diversity of the Board of Commissioners

No	Diversity Aspect	Realization
1	Nationality	Indonesian
2	Education	a. Field of Psychology b. Master in Business Management c. Field of Legal Studies d. Master in Law e. Engineering Field f. Master in Science g. Doctorate in Philosophy h. Business Administration Field i. Master in Financial Management and Mathematics j. Knowledgeable in Sharia Banking and Finance and Capital Market Regulations; k. Knowledgeable in Human Resources, Financial Planning, Accounting, Risk Management including determining risk strategies and developing modern risk management, compliance, audit, treasury, corporate banking, information technology, retail & wholesale banking, consumer services, Science and business strategy planning including strategy consolidated within the scope of financial conglomerates as well as strategies in terms of corporate actions
3	Certifications	a. Level 2 Risk Management Certification (Specifically for members of the Board of Commissioners who are Independent Commissioners) b. Level 5 Risk Management Certification (specifically for members of the Board of Commissioners who hold concurrent positions as Executive Officers in the Parent Entity) c. Executive Level Risk Management Certification (specifically for members of the Board of Commissioners who have served as members of the Board of Directors in national banking) d. Sharia Banking Basics Certification

Characteristics of the Diversity of the Board of Commissioners

No	Diversity Aspect	Realization
4	Work Experience	a. House of Representatives - Commissions I and XI b. Chairman of the Audit Committee at a National Scale Company c. President Commissioner at a National-Scale Sharia Bank d. Deputy Commissioner of the Financial Services Authority e. Assistant Governor of Bank Indonesia f. Head of Sharia Banking Directorate, Bank Indonesia g. National Information and Communications Technology Council h. Corporate Legal, Governance, Compliance, Corporate Secretary, Risk Management i. Law Firm Partner j. Indonesia Bank Restructuring Agency (IBRA) k. President Director of National Scale Banking l. Deputy Chief Finance Officer at National Scale Banking m. Executive Officer in International Periodic Banking in charge of Corporate Planning, Corporate Performance, General Affairs, Credit Risk, Market Risk, Operational Risk, Financial Planning and Performances, Credit Analyst, establishment of the Risk Management Work Unit n. Board of Commissioners and serves as Member of the Risk Oversight Committee and Corporate Governance Committee at National Scale Banking which is the Parent Entity of BTPN Syariah
5	Gender	3 Males 1 Female

affiliated relationships

				Familial Relationship with			Financial Relationship with		
No	Name	Position	Term of Office	Board of Commissioners	Board of Directors	Controlling Shareholder	Board of Commissioners	Board of Directors	Controlling Shareholder
1	Kemal Azis Stamboel	President/ Independent Commissioner	2014 - now	None	None	None	None	None	None
2	Mulya Effendi Siregar	Independent Commissioner	2023 - now	None	None	None	None	None	None
3	Dewie Pelitawati	Independent Commissioner	2014 - now	None	None	None	None	None	None
4	Ongki Wanadjati Dana*	Commissioner	2022 - now	None	None	None	None	None	Yes*

*In connection with his position as Member of the Board of Commissioners in which is the Controlling Shareholder of BTPN Syariah

policy on concurrent positions of the Board of Commissioners

1. Members of the Board of Commissioners are prohibited from holding concurrent positions:
   a. As a member of the Board of Directors, member of the Board of Commissioners, member of the Sharia Supervisory Board or Executive Officer at a financial institution or financial company, whether bank or non-bank;
   b. As a member of the Board of Directors, member of the Board of Commissioners, member of the Sharia Supervisory Board or Executive Officer in more than 1 (one) non-financial institution or company, whether domiciled at home or abroad;
   c. At the functional duty of a bank financial institution and/or a non-bank financial institution domiciled at home or overseas;
   d. At another position that might cause a conflict of interest in the performance of his duties as a member of the Board of Commissioners; and/or
   e. In another position in accordance with the laws and regulations.

2. Excluding from the concurrent positions referred to in paragraph (1) in the case of:
   a. Members of the Board of Commissioners serve as members of the Board of Directors, members of the Board of Commissioners, or Executive Officers who carry out supervisory functions in 1 (one) non-Bank subsidiary company controlled by the Bank;
   b. Non-Independent Board of Commissioners members who carry out functional duties for Bank shareholders in the form of legal entities in the Bank's business group; and/or



c. Members of the Board of Commissioners holding a position with a non-profit organization or institution.

As long as it does not result in the person concerned neglecting the implementation of their duties and responsibilities as a member of the Board of Commissioners.

3. Duties in the position and function as intended in number (2.c) can be carried out as long as the person concerned does not neglect the implementation of their duties and responsibilities as a member of the Bank's Board of Commissioners.
4. Candidates for members of the Board of Commissioners who have positions as intended in number (2) are required to make a statement to:
   a. Maintain integrity;
   b. Avoid all forms of conflict of interest; And
   c. Avoid actions that could harm the Bank and/or cause the Bank to violate the principle of prudence, while serving as a member of the Board of Commissioners.
5. Members of the Board of Commissioners are individuals who meet the approval requirements of the Financial Services Authority and during their term of office are required to have:
   a. Integrity;
   b. Competence; And
   c. Good reputation

disclosure of concurrent positions of members of the Board of Commissioners

Regarding the disclosure of concurrent positions until December 31, 2023, the Board of Commissioners at BTPN Syariah did not hold concurrent positions as members of the Board of Commissioners, Board of Directors and Executive Officers in banking institutions, companies or other institutions beyond the maximum limit permitted in accordance with the provisions.

Disclosure of Concurrent Positions of the Board of Commissioners per December 31, 2023:

No	Name	Position	Company Name	Year
1	Kemal Azis Stamboel	Member of the Board of Trustees	WWF Indonesia	1999 – now
		President Commissioner	PT Digital Solusi Pratama	2019 – now
		Member of the Board of Trustees	Universitas Padjajaran	2020 - 2025
2	Mulya Effendi Siregar	Board of Directors Expert Staff	Lembaga Pengembangan Perbankan Indonesia (LPPI)	2022 - now
		Strategic Advisor	Alami Group	2022 - now
		Strategic Advisor	PT Delameta Bilano	2022 - now
3	Dewie Pelitawati	Member of the Audit Committee	Universitas Padjajaran	2021 - 2025
4	Ongki Wanadjati Dana	Member of the Board of Commissioners	PT Bank BTPN Tbk	2022 - now
		Independent Commissioner	PT Nusantara Sejahtera Raya Tbk (Cinema XXI)	2023 - 2028

mechanism for dismissal and replacement of the Board of Commissioners

Members of the Board of Commissioners may be dismissed at any time based on a GMS decision by stating the reasons for their dismissal.

The reasons for dismissal as referred to above are:

1. Being declared bankrupt based on a court ruling;
2. Being put under the custody based on a court ruling;
3. Resigns;
4. No longer meets the applicable legal requirements:
5. Passes away; or
6. Being dismissed by a GMS for other reasons or considerations.

Members of the Board of Commissioners who are dismissed for reasons 1, 2, 4 and 6 are given the opportunity to defend themselves before the GMS makes a decision to dismiss them.

Self-defense of a member of the Board of Commissioners is not necessary if the person concerned accepts his or her dismissal.

The termination is effective as of:

1. GMS closing date.
2. Other dates determined at the GMS.
3. Other dates specified in the applicable laws and regulations.

dismissal or replacement of members of the Board of Commissioners (before the term of office of the Board of Commissioners ends) must take into account, at least:

1. Members of the Board of Commissioners are deemed unable to carry out their duties and responsibilities in managing and implementing healthy Bank strategies;
2. Dismissal or replacement of members of the Board of Commissioners is not based on the subjective assessment of shareholders, but is based on an objective assessment regarding the management of the Bank.
3. The dismissal or replacement of members of the Board of Commissioners has gone through applicable planning and mechanisms, which at least takes into account the assessment of the committee that carries out the nomination function and has been on the agenda at the GMS.
4. Dismissal or replacement of members of the Board of Commissioners does not result in problems in the organization and business activities of the Bank
5. The implementation of the dismissal or replacement of members of the Board of Commissioners prioritizes good communication patterns from various related parties and
6. This is done by prioritizing the implementation of Good Governance in the Bank and prudential aspects.

dismissal or replacement of an independent commissioner (before the term of office ends) must take into account, at least:

1. Must first obtain OJK approval before decisions are made at the GMS;
2. In giving approval, OJK carries out an assessment of the feasibility of the plan to dismiss or replace the Independent Commissioner
3. In the process of dismissal or replacement as intended, the Bank submits a request to the OJK, no later than 1 (one) month before the planned implementation of the GMS which includes the dismissal or replacement of Independent Commissioners by containing information regarding:
   a. Reasons or considerations for dismissing or replacing Independent Commissioners and
   b. May include the profice of candidate replacement considered to meet the requirements for fit and proper test.
4. In the event that the Financial Services Authority assesses that the plan to dismiss or replace an Independent Commissioner is not feasible then:
   a. The plan to dismiss or replace the Independent Commissioner in question was not approved by the OJK and
   b. The Bank is prohibited from including an agenda for the dismissal or replacement of Independent Commissioners at the GMS.

Board of Commissioners resignation policy if involved in financial crime

Members of the Board of Commissioners are required to submit their resignation as Members of the Board of Commissioners to the Bank if they are involved in financial crimes as intended in accordance with the applicable provisions as regulated in the Charter of the Board of Commissioners in the applicable provisions.

disclosure of share ownership of the Board of Commissioners

Regarding the disclosure of BTPN Syariah share ownership by the Board of Commissioners as of December 31, 2023, the Board of Commissioners does not own BTPN Syariah shares as regulated in the provisions.

Disclosure of BTPN Syariah Share Ownership by members of the Board of Commissioners as of December 31, 2023

Name	Position	Share Ownership Percentage	Total Shares
Kemal Azis Stamboel	President Commissioner/ Independent	0,00%	0
Mulya Effendi Siregar	Independent Commissioner	0,00%	0
Dewie Pelitawati	Independent Commissioner	0,00%	0
Ongki Wanadjadti Dana	Commissioner	0,00%	0



orientation for the board of commissioners

The President Director Shall ensure that all newly appointed members of the Board of Commissioners receive the necessary information regarding the Bank to be able to carry out their duties and responsibilities and the Compliance Director and Corporate Secretary is tasked with providing the necessary information.

Throughout 2023, 1 (one) member of the Board of Commissioners participated in the orientation.

In addition to the orientation and induction programs, all members of the Board of Commissioners at BTPN Syariah have implemented training and refresher programs, the presentation of which is contained in the Board of Commissioners Training List in the Corporate Governance Report in this 2023 Annual Report.

risk management certification

As of 31 December 2023, all serving members of the Board of Commissioners have Risk Management Certification and/or have participated in the Risk Management Refreshment program as stated in the Company Profile Chapter of this Annual Report. Certification and/or Risk Management Refreshment program for the Board of Commissioners is in line with OJK Regulation No. 24 of 2022 concerning the Development of the Quality of Human Resources for Commercial Banks and OJK Circular No. 28/ SEOJK.03/2022 concerning Risk Management Certification for Commercial Bank Human Resources.

implementation of Board of Commissioners meetings and joint meetings of the Board of Commissioners and Directors in 2023

In accordance with the provisions of the Articles of Association, the Board of Commissioners is obliged to hold regular Board of Commissioners meetings at least 1 (one) time every 2 (two) months and make a schedule regarding the Board of Commissioners Meetings for the following books before the end of the current financial year. The Articles of Association also stipulate that at least 1 (one) time in 4 (four) months, the Board of Commissioners will hold a joint Board of Commissioners Meeting with members of the Board of Directors in accordance with applicable regulations.

The 2023 Board of Commissioners Meeting Schedule and Agenda were approved by the Board of Commissioners before the financial year ended through Memorandum Number M.001/KOM/ CSGC/XII/2022 dated December 28, 2022.

Board of Commissioners Meeting Policy

The Board of Commissioners Meeting Policy is in accordance with the latest Board of Commissioners Charter, as follows:

1. Board of Commissioners meetings must be held periodically at least 1 (one) time every 2 (two) months. A meeting of the Board of Commissioners is valid and has the right to make binding decisions if more than 2/3 (two thirds) of the total members of the Board of Commissioners are present or represented at the meeting, referring to stricter statutory provisions, and making a schedule regarding the Board of Commissioners Meeting periodical for the following financial year, before the end of the current financial year.

   Board of Commissioners meetings can also be held at any time:
   a. If deemed necessary by one or more members of the Board of Commissioners; or
   b. Upon written request from the Board of Directors Meeting; or
   c. Upon written request from one or more shareholders who together represent 1/10 (one tenth) or more of the total number of valid shares issued by the Bank.

2. The Board of Commissioners is obliged to hold regular meetings with the Board of Directors at least 1 (one) time in 4 (four) months;
3. Board of Commissioners meetings are held if attended by the majority of members of the Board of Commissioners;
4. All members of the Board of Commissioners must physically attend meetings of the Board of Commissioners at least 2 (two) times a year;
5. Non-Independent Commissioners who cannot attend the Board of Commissioners Meeting physically, the relevant member of the Board of Commissioners can attend the Board of Commissioners meeting face to face using the information technology. In special conditions (pandemic or other force majeure), the obligation to physically attend meetings refers to the applicable provisions governing physical meetings or restrictions thereon, without prejudice to the applicable provisions relating to the implementation of good GCG and provisions in the capital markets sector;
6. The Board of Commissioners must schedule meetings for the following year before the end of the financial year;



7. The Board of Commissioners meeting is chaired by the President Commissioner or in the event of his absence, by another Commissioner appointed at the meeting;
8. A Board of Commissioners can be represented only by other members of the Board of Commissioners at Board of Commissioners Meetings based on a power of attorney. A member of the Board of Commissioners can only represent 1 (one) other member of the Board of Commissioners;
9. Decision making at meetings of the Board of Commissioners must first be carried out based on deliberation and consensus;
10. In the event that deliberation does not occur and a consensus is not reached, then decisions at the Board of Commissioners meeting shall be made based on the majority vote;
11. All decisions made legally at the Board of Commissioners Meeting are binding on all members of the Board of Commissioners;
12. Dissenting opinions that occur at Board of Commissioners meetings must be stated clearly in the minutes along with the reasons for the differences in opinion;
13. The results of Board of Commissioners meetings must be stated in the minutes of the meeting and properly documented;
14. Minutes of Board of Commissioners Meetings are drawn up by the Corporate Secretary or party appointed at the meeting, and signed by all members of the Board of Commissioners present at the meeting. In special conditions, which do not need to be proven to any party, the time limit for preparing Meeting Minutes by the Party appointed by the Board of Commissioners, can be more than 2 (two) days, and with the approval of the Board of Commissioners (either verbally/in writing);
15. Minutes of meetings are kept by the Corporate Secretary and distributed to all members of the Board of Commissioners;
16. At a scheduled meeting, the Board of Commissioners meeting materials are delivered to meeting participants no later than 5 (five) working days before the meeting is held;
17. In the event that a meeting is held outside the schedule that has been prepared, the meeting materials are delivered to the meeting participants no later than before the meeting is held;
18. Summons for meetings of the Board of Commissioners must be made in writing and sent by electronic mail (electronic media) or registered letter or delivered directly with a receipt. The summons must be sent to (the) members of the Board of Commissioners no later than 3 (three) calendar days before the Board of Commissioners Meeting without taking into account the date of the summons and the date of the Board of Commissioners Meeting. In case a meeting has already been scheduled, the summons shall not be required;
19. The Board of Commissioners may invite other parties to attend the Board of Commissioners meetings as observers and/or invitees, including but not limited to shareholder representatives;
20. Members of the Board of Commissioners can participate in Board of Commissioners meetings via telephone conference, video conference or similar communication facilities, the use of which can enable all members of the Board of Commissioners present at the Board of Commissioners meeting to see, hear and talk to each other. The participation of the member of the Board of Commissioners concerned in this manner must be considered as the direct presence of the member of the Board of Commissioners at the meeting of the Board of Commissioners and is counted in determining the quorum for the meeting of the Board of Commissioners. Decisions taken at the Board of Commissioners Meeting must be made in writing and signed by the Chair of the Meeting and one of the other members of the Board of Commissioners who is present and appointed for this purpose by the Board of Commissioners Meeting;
21. If during the meeting there is damage or failure in the telephone conference, video conference or similar communication means, then this does not affect the quorum of the meeting which has been reached before the damage or failure occurs in the telephone conference, video conference or similar means of communication, in that event, members of the Board of Commissioners who participate in a meeting of the Board of Commissioners in this way are deemed not to have voted on the proposal submitted at the meeting of the Board of Commissioners after the damage or failure occurs in telephone conferences, video conferences or similar communication facilities;
22. Minutes of meetings of the Board of Commissioners that use telephone conferences, video conferences or similar means of communication will be made in writing and circulated among, and signed by, all members of the Board of Commissioners who participate in the meeting of the Board of Commissioners. Such a signature is not required if the minutes of the Board of Commissioners meeting are drawn up in the form of a notarial deed;



23. The Board of Commissioners can also make legally valid & binding decisions without holding a Board of Commissioners meeting, provided that all serving members of the Board of Commissioners have been notified in writing & all serving members of the Board of Commissioners have given their approval regarding the proposal submitted in writing by signing the agreement. Decisions of the Board of Commissioners taken in this way have the same legal force as decisions legally taken at a meeting of the Board of Commissioners;
24. Members of the Board of Commissioners cannot make decisions at the Board of Commissioners Meeting regarding matters where the member of the Board of Commissioners has a conflict of interest with the Bank, unless otherwise determined at the Board of Commissioners Meeting;
25. Coordination meetings of the Board of Commissioners with the Sharia Supervisory Board are held periodically at least 2 (two) times a year. The Board of Commissioners and/or the Sharia Supervisory Board can determine a minimum number of periodic meetings that is greater than this provision according to needs and agreements.

frequency and attendance of the Board of Commissioners at Board of Commissioners meeting and at Board of Commissioners with Board of Directors meeting in 2023

During 2023, the Board of Commissioners has held meetings 15 (fifteen) times out of 6 (six) planned meetings and 4 (four) meetings of the Board of Commissioners inviting the Board of Directors which are scheduled in accordance with the provisions for implementing GCG for Sharia Commercial Banks and the Guidelines and Rules of Procedure. Work of the Board of Commissioners.

Complementing the number of meetings, the Board of Commissioners has taken 8 (eight) Circular resolutions in 2023, this is in accordance with the provisions of the BTPN Syariah Articles of Association and the Board of Commissioners' Work Guidelines and Rules which regulate that the Board of Commissioners can also take decisions that are legally valid and binding without holding a meeting of the Board of Commissioners, provided that all serving members of the Board of Commissioners have been notified in writing and all serving members of the Board of Commissioners have given their approval regarding the proposal submitted in writing by signing the agreement. Decisions taken by the Board of Commissioners in this manner have the same legal force as decisions legally taken at a meeting of the Board of Commissioners.

During 2023, meetings between the Board of Commissioners and the Board of Directors were held 5 (five) times out of a total of 4 (four) planned meetings in accordance with the provisions for implementing GCG for Sharia Commercial Banks and the Board of Commissioners' Charter and there were no circular resolutions.

The implementation of Board of Commissioners Meetings and Meetings of the Board of Commissioners together with the Board of Directors during 2023 will be carried out face to face and online, in accordance with the provisions of the Articles of Association and the Board of Commissioners' Charter which stipulate that Members of the Board of Commissioners can participate in Board of Commissioners meetings via telephone. conference, video conference or similar communication means whose use can enable all members of the Board of Commissioners present at the Board of Commissioners meeting to see, hear and talk to each other.

In accordance with the Board of Commissioners' Charter, Invitations and Materials for the Board of Commissioners' Meetings and Meetings of the Board of Commissioners together with the Board of Directors have been delivered to all meeting participants before the meeting is held. Decision making at both Board of Commissioners Meetings and at Board of Commissioners Meetings together with the Board of Directors has been carried out on the basis of deliberation to reach consensus.

There were no dissenting opinions on all meeting decisions or on all agenda items for meetings of the Board of Commissioners and the Board of Commissioners together with the Board of Directors during 2023.

In 2023, the provisions regarding the number of meetings and attendance of members of the Board of Commissioners at meetings of the Board of Commissioners and meetings of the Board of Commissioners together with the Board of Directors have complied with applicable regulations.

Meeting of the Board of Commissioners with the Head of Internal Audit of the Parent Entity

In compliance with the Board of Commissioners' Work Guidelines and Rules, 1 (one) meeting of the Board of Commissioners together with the Head of Internal Audit of the Parent Entity PT Bank BTPN Tbk was held without the presence of Management with material to discuss the 2023 Internal Audit Plan including internal audit alignment, Key Strategic Initiatives and Projects related to Bank Business Groups and communication lines between BTPN Syariah and BTPN.

Realization of Frequency and Attendance Rate of the Board of Commissioners in the Board of Commissioners Meetings and Joint Meetings between the Board of Commissioners and Board of Directors in 2023

Name of Member of the Board of Commissioners)	Number of Board of Commissioners Meeting (Realization/Plan)	Percentage of Attendance from Total Meetings	Number of Board of Commissioners Meeting with the Board of Commissioners (Realization/Plan)	Percentage of Attendance from Total Meetings
Kemal Azis Stamboel	10/6	100%	5/4	100%
Mulya E Siregar**	8/8	100%	3/3	100%
Dewie Pelitawati	9/6	100%	5/4	100%
Ongki Wanadjati Dana	10/6	100%	5/4	100%
Yenny Lim*	2/3	67%	1/1	100%

* Yenny Lim's resignation as Member of the Board of Commissioners is effective from the closing of the Annual GMS held on April 12, 2023
** Appointment of Mulya Effendi Siregar as member of the Board of Commissioners effective April 17, 2023

Agenda for the 2023 Board of Commissioners Meeting

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
1	MOM. 001/KOM/CSGC/II/2023	March 7, 2022	Request for Board of Commissioners Approval of the Nomination and Remuneration Committee Recommendations for the new Independent Commissioner Candidate.
2	MOM.003/KOM/CSGC/III/2023	March 9, 2023	1. Determination of remuneration as well as facilities and benefits in 2023 for the Board of Commissioners, Directors, Sharia Supervisory Board and Independent Party Members of the Audit Committee and Risk Oversight Committee 2. Proposed Deferred Bonus scheme (deferred variable remuneration) for Material Risk Takers
3	MOM.006/KOM/CSGC/VI/2023	June 30, 2023	1. Acceptance of the Board of Commissioners' Evaluation Report on the Performance of Board of Commissioners Level Committees (position Semester 1 2023) 2. Reception of Report on Supervisory Visit of Members of the Board of Commissioners and Members of Committees at the same level as the Board of Commissioners to Palembang 19-20 June 20233
4	MOM.007/KOM/CSGC/VII/2023	July 26, 2023	1. Follow-up to the Board of Commissioners' Recommendations at the Previous Meeting 2. Compliance Director's Report to the Board of Commissioners Semester I 2023
5	MOM.009/KOM/CSGC/XI/2023	September 6, 2023	Social Impact Measurement
6	MOM.010/KOM/CSGC/X/2023	October 2, 2023	New Business Exploration
7	MOM.011/KOM/CSGC/X/2023	October 12, 2023	Plan for Providing Deferred Variable Remuneration Components (Deferred Bonus) to Material Risk Takers/ MRT (who at BTPN Syariah are Directors), both those who are still active and those who are no longer active, for performance in 2020, 2021, and 2022 in the form of shares in the month January 2024.
8	MOM.012/KOM/CSGC/X/2023	October 25, 2023	1. Follow-up to the Board of Commissioners' Recommendations at the Previous Meeting; 2. Update from the Director of Compliance to the Board of Commissioners regarding the Fulfillment of Duties of the Corporate Governance Committee - Semester I 2023
9	MOM.014/KOM/CSGC/XII/2023	December 12, 2023	Coordination Meeting with the Head of Internal Audit of the Parent Entity regarding the discussion of the Internal Audit Function
10	S.002/KOM/CSGC/I/2024	January 21, 2024	Board of Commissioners Evaluation Report on the Performance of Board of Commissioners Committees Semester II 2023



Agenda for Joint Meeting of the Board of Commissioners with the Board of Directors in 2023

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
1	MOM. 002/KOM/CSGC/II/2023	February 8, 2023	1. Follow-up to the Board of Commissioners' recommendations at the meeting on November 16, 2022 2. Compliance Director's Report to the Board of Commissioners Semester 2 2022
2	MOM.004/KOM/CSGC/IV/2023	April 18, 2023	1. Follow-up to the Board of Commissioners' Recommendations on February 8 2023 2. Update from the Compliance Director to the Board of Commissioners regarding the Fulfillment of the Duties of the Corporate Governance Committee (Within the SMBC and BTPN Financial Group) - Semester II 2022
3	MOM.005/KOM/CSGC/VI/2023	June 22, 2023	1. Follow-up to the Board of Commissioners' Recommendations from the Meeting on April 18 2023 2. Support Function Update as of May 31, 2023 (Operations and Information & Technology) 3. Request for Approval from the Board of Commissioners for the 2023-2025 RBB Revision
4	MOM.007/KOM/CSGC/VII/2023	July 26, 2023	1. Follow-up to the Board of Commissioners' recommendations at the meeting on June 22 2023 2. Compliance Director's Report to the Board of Commissioners Semester 1 2023
5	MOM.013/KOM/CSGC/XI/2023	November 22, 2023	Request for approval from the Board of Commissioners for the proposed Bank Business Plan (RBB) for the period 2024 – 2026 and Sustainable Financial Action Plan (RAKB) for 2020 – 2024 (2024 Indicator Update) as well as Financial Performance Update as of October 31, 2023

Realization of the Circular resolution of the Board of Commissioners in 2023

No	Circular Number	Date	Regarding
1	No.001/CIR/DEKOM/II/2023	February 15, 2023	Approval of the Board of Commissioners regarding the Plan to Implement the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk for the Financial Year Ending 31 December 2023
2	No.002/CIR/DEKOM/III/2023	March 17, 2023	Approval of the Board of Commissioners regarding the appointment of a Public Accountant (AP) and/or Public Accounting Firm (KAP) to examine or audit the books of PT Bank BTPN Syariah Tbk for the financial year ending on December 31, 2023
3	No.003/CIR/DEKOM/III/2022	March 17, 2023	Approval of the Board of Commissioners for the Proposed Decision at the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk for the Financial Year Ending on December 31, 2022
4	No.004/CIR/DEKOM/III/2023	March 27, 2023	Acceptance of the Board of Commissioners on the Proposed Changes to the Composition of the Board of Directors and Board of Commissioners at PT BTPN Syariah Ventura at the Annual General Meeting of Shareholders of BTPNS Ventura which will be held in 2023
5	No.005/CIR/DEKOM/IV/2023	April 10, 2023	Approval of the Board of Commissioners for the Proposed Decision of the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk for the Financial Year Ending 31 December 2022
6	No.006/CIR/DEKOM/VII/2023	July 18, 2023	Approval of the Board of Commissioners for Changes in the Composition of Members of the Audit Committee, Nomination and Remuneration Committee and Risk Oversight Committee for the period 2023-2026
7	No.007/CIR/DEKOM/IX/2023	September 12, 2023	Approval of the Board of Commissioners for the Change of Public Accountant (AP) as Responsible Person for the Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk for the Financial Year Ending on December 31, 2023
8	No.008/CIR/DEKOM/IX/2023	September 21, 2023	Acceptance of the Board of Commissioners on the Proposed Changes to the Composition of the Board of Directors and Board of Commissioners at PT BTPN Syariah Ventura at the Extraordinary General Meeting of Shareholders of BTPNS Ventura held in 2023
9	No.009/CIR/DEKOM/XII/2023	December 28, 2023	Approval of the Board of Commissioners for the Board of Commissioners' Meeting Agenda and Board of Commissioners Committee Meeting Agenda for 2024



Board of Commissioners meeting schedule for 2024

In accordance with the provisions of the BTPN Syariah Articles of Association, the Board of Commissioners is obliged to hold regular Board of Commissioners meetings at least 1 (one) time every 2 (two) months and make a schedule regarding the Board of Commissioners Meetings for the following books before the end of the current financial year. The Articles of Association also stipulate that at least 1 (one) time in 4 (four) months, the Board of Commissioners will hold a joint Board of Commissioners Meeting with the Board of Directors in accordance with applicable regulations.

The Board of Commissioners' Meeting Schedule and Agenda for 2024 were approved by the Board of Commissioners before the financial year ended through Board of Commissioners Circular resolution No.009/CIR/DEKOM/XII/2023 dated 28 December 2023 concerning Board of Commissioners Approval of the Board of Commissioners Meeting Agenda and Committee Meeting Agenda Board of Commissioners level in 2024 and Memorandum Number M.001/KOM/CSGC/XII/2023 dated December 28, 2023.

performance assessment of the Board of Commissioners

The Performance Assessment of the Board of Commissioners at BTPN Syariah is carried out based on predetermined criteria by considering duties and responsibilities in accordance with applicable regulations, the Bank's Articles of Association and the Bank's internal policies.

Performance assessment is carried out by self-assessment every year to assess the performance of the Board of Commissioners in a collegial manner.

The purpose of the Self-Assessment on the performance of members of the Board of Commissioners is to serve as a basis for consideration for the Nomination and Remuneration Committee in providing recommendations to the Board of Commissioners to re-appoint members of the Board of Commissioners and as a consideration for preparing the remuneration structure for the Board of Commissioners and increasing the effectiveness of the performance of the Board of Commissioners.

criteria for implementing the performance assessment of the Board of Commissioners

The assessment criteria for the individual performance of each member of the Board of Commissioners (individual performance assessment) at BTPN Syariah refers to various considerations, including:

1. Implementation of Good Corporate Governance in every Bank business as well
2. Supervision of the implementation of the duties and responsibilities of the Board of Directors.

performance assessment

1. The Performance Assessment of Members of the Board of Commissioners is carried out by the President Commissioner every year based on the duties and responsibilities of the Board of Commissioners;
2. The results of the Performance Assessment of Members of the Board of Commissioners are one of the considerations for the Nomination and Remuneration Committee in providing recommendations to the Board of Commissioners to reappoint members of the Board of Commissioners, as well as considerations for preparing the remuneration structure for the Board of Commissioners;;
3. The performance of the Board of Commissioners is reported to shareholders at the GMS, and stated in the Annual Report.

assessment of performance of Board of Commissioners Committee

During 2023, Committees at the level of the Board of Commissioners have carried out their supervisory duties and responsibilities well in accordance with the provisions for implementing good GCG for Sharia Commercial Banks and in accordance with the Charter of each Committee.

The performance assessment of committees at the level of the Board of Commissioners is carried out by each committee member's own assessment which is summarized quantitatively.

In compliance with POJK 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers or Public Companies article 28 paragraph (5) and POJK 17 of 2023 concerning the Implementation of Governance for Commercial Banks article 63 paragraph (6) which states that the Board of Commissioners is obliged to carry out evaluation of the performance of committees that help carry out their duties and responsibilities, during 2023 Committees at the level of the Board of Commissioners at BTPN Syariah have prepared periodic reports which are submitted to the Board of Commissioners. The report in question has been evaluated by the Board of Commissioners and managed well by the Corporate Secretary.

Further explanation regarding the Committee Report at the level of the Board of Commissioners can be found in the Governance Implementation Section of this 2023 Annual Report.



implementation of the Board of Commissioners duties and responsibilities 2023

In line with its commitment to implementing the guidelines and principles of Good Corporate Governance, the Board of Commissioners considers that BTPN Syariah has played an active role not only in realizing business, operational and empowerment commitments on an ongoing basis, but has gradually continued to improve the quality of GCG implementation from time to time, which ultimately conveying confidence that BTPN Syariah is here to realize the aspirations of all stakeholders, especially the inclusive poor and prosperous customer segments.

With the declaration of endemic status in Indonesia in 2023, the Board of Commissioners continues its duties of strict supervision of the strategic policies adopted by the Board of Directors, not only to ensure the safety and security of employees and customers as well as the sustainability of the company, but also of the quality of the company's performance as a whole. to maintain the trust of all stakeholders.

The Board of Commissioners appreciates the steps taken by Bank Management who have responsively revised the business plan by adjusting financing growth by focusing on providing financing to customers who have the character of Courage to Do Business, Discipline, Hard Work and Solidarity (BDKS), as well as streamlining costs and increasing provisions for impairment losses. in responding to the challenges of developing economic recovery in the inclusive segment which is running very slowly in early 2023.

The Board of Commissioners fully supports the steps taken by Management in dealing with endemic conditions where the Bank has continued to provide empowerment and assistance to customers and has made optimal efforts to maintain optimism by building intensive communication with customers. The Bank has also provided an appropriate rescue approach according to the needs of affected customers and evaluated the adequacy of reserves from time to time in accordance with risk appetite.

The steps taken by the Board of Directors to ensure that there will be no reduction in employees in 2023 deserves appreciation. Optimally, all operational activities run according to Government recommendations, the process of empowerment and assistance to ultra-micro customers in rural areas continues to be carried out in accordance with the Bank's vision and mission.

In carrying out its supervisory function over the Board of Directors regarding business management, operational activities and customer empowerment, the Board of Commissioners has directed, monitored and provided evaluations on the implementation of the Bank's strategic policies and provided recommendations and advice to the Board of Directors to ensure the implementation of good governance principles and implementation of compliance. Sharia principles in BTPN Syariah will be implemented throughout 2023.

The Board of Commissioners assesses that the realization of the Bank's commitment has been carried out in a measurable manner in 2023, guided by regulatory provisions, which are adjusted to the complexity of the Bank and the current situation, without reducing the Bank's efforts to continue to innovate through the presence of information technology to make it easier to implement good corporate governance in implementation. daily activities at all levels of the organization.

Complementing its supervisory duties over the fulfillment of GCG principles, the Board of Commissioners has carried out supervision and review of the company's material controls covering the areas of operations, finance, compliance and the Bank's risk management system.

In fulfilling its supervisory duties, the Board of Commissioners is based on the Board of Commissioners' Work Guidelines and Code of Conduct (Charter), which are prepared with reference to provisions relating to Sharia Commercial Banks, Implementation of Good Corporate Governance for Sharia Commercial Banks and Implementation of Governance Guidelines for Public Companies and Commercial Banks.

In fulfilling its supervisory duties and responsibilities in accordance with the Charter, the Board of Commissioners has received adequate data and information from Management from time to time and in carrying out its duties effectively the Board of Commissioners is assisted by a Committee at the same level as the Board of Commissioners that has been formed.

The supervisory duties of the Board of Commissioners are carried out through periodic corporate meetings consisting of Committee Meetings at the level of the Board of Commissioners, Meetings of the Board of Commissioners with the Board of Directors, Meetings of the Board of Commissioners with

the Head of Bank SKAI and Compliance without the presence of Management, Meetings of the Board of Commissioners with the Head of SKAI of the Parent Entity without the presence of Management , Coordination Meetings of the Board of Commissioners together with the Sharia Supervisory Board as well as other coordination meetings attended by Independent Parties who are members of Committees at the same level as the Board of Commissioners.

In 2023, the Board of Commissioners, supported by a Committee at the same level as the Board of Commissioners, has ensured that the Board of Directors has implemented the principle of prudence in the entire process of operational activities, development of business plans and strategic initiatives in business competition, maturity of information technology and adequate information security systems, development of long term human resources quality, transparency presentation to ensure the Bank maintains integrity in the presentation of financial reports, internal control and risk management systems, reporting and information disclosure, compliance, good corporate governance and implementation of sharia principles.

Specifically, the fulfillment of the Board of Commissioners' supervisory duties in 2023 includes aspects, including:

1. **Alignment of Mission and Vision**
   In line with the implementation of Good Corporate Governance Principles, the Board of Commissioners has reviewed the suitability of the Vision and Mission with the Bank's business plans and initiatives every year.

   The alignment of the Bank's Mission and Vision and Core Values is considered to remain relevant as stated in the Bank's Business Plan 2023-2025, 2024-2026 and RAKB 2020-2024 (2024 Indicators) and has received approval at the meeting of the Board of Commissioners with the Board of Directors on November 22, 2023.

Mission

Together, we create opportunities for growth and a more meaningful life.

Vision

To become the best Sharia Bank, for inclusive finance, changing the lives of millions of Indonesian people.

Core Values

PRISMA

2. **Support to the Government, among others**
   1) In fulfillment of POJK.17.POJK.03/2021 which is the Second Amendment to the Financial Services Authority Regulation Number 11/POJK.03/2020 concerning National Economic Stimulus as a Countercyclical Policy on the Impact of the Spread of the 2019 Coronavirus Disease, and Financial Services Authority Regulation Number 48/POJK .03/2020 In 2020 Amendments to Financial Services Authority Regulation Number 11/POJK.03/2020 concerning National Economic Stimulus as a Countercyclical Policy on the Impact of the Spread of CoronaVirus Disease 2019, the Board of Commissioners gave approval to the Directors' Policy to support the Government by continuing the policy of providing financing relaxation to affected customers through the Bank's participation in the 2023 National Economic Selection Program, as stated in the Bank's Business Plan;
   2) In compliance with the Minister of Finance Regulation (PMK) Number 71/PMK.08/2020 of 2020 concerning Procedures for Government Guarantees through Appointed Guarantee Business Entities in the Context of Implementing the National Economic Recovery Program T.E.U. Indonesia,



Ministry of Finance and PMK Number 28/PMK.08/2022 Amendments to Regulation of the Minister of Finance Number 71/PMK.08/2020 concerning Procedures for Government Guarantees through Appointed Guarantee Business Entities in the Context of Implementing the National Economic Recovery Program, the Board of Commissioners has provided approval of the Board of Directors' policy in approving BTPN Syariah's participation in providing financing for MSMEs during 2023, as stated in the Bank's Business Plan;

3) The Board of Commissioners gave approval to the Board of Directors' policy to continue developing home renovation products in collaboration with the Ministry of Public Works and Public Housing (PUPR) in 2023, as stated in the Bank's Business Plan;
4) The Board of Commissioners supports the Bank's efforts through the Daya Digital Platform, a platform to increase customer engagement and at the discretion of the Board of Directors to continue collaboration with universities and the Government in the Independent Campus Learning Program (MBKM). The bank opens opportunities for students to play a role in providing empowerment through one-on-one assistance to financing customers. The purpose of this assistance is intended to grow the ability of customers and their families to have a better life so as to create a sustainable relationship between customers and the Bank;
5) The Board of Commissioners supports the Government's direction regarding work health and safety protocols during the pandemic in early 2023, where the Board of Directors has implemented a comprehensive supervision policy for all employees regarding work mechanisms that prioritize work safety at all levels of the organization in a coordinated manner through Business Continuity Management assisted by Safety and Security Unit, until the endemic status is declared at the end of June 2023.

3. Review of Company Material Control, among others

The Board of Commissioners has conducted a review of the company's material controls which include operational, financial, compliance and the Bank's risk management system, supervision of financial performance achievements, integrity of financial reports, internal control systems and non-financial achievements throughout 2023.

That Financial Performance closed with good results and business development shows a positive trend. Achievement of work results is marked by the realization of the business plan in most of the posts in accordance with the targets that have been set.

4. Fulfillment of Commitments to Shareholders, among others

a. The Board of Commissioners has submitted an accountability report to Shareholders at the Annual General Meeting of Shareholders on April 12 2023;
b. The Board of Commissioners gave approval to follow up on the Extraordinary GMS Resolution held in 2019 by transferring the third treasury shares to Material Risk Takers with a distribution date of January 25 2023;
c. The Board of Commissioners has ensured supervision over the fulfillment of the duties and responsibilities of the Board of Directors in managing the company, including fulfilling obligations to Regulators through Information Disclosure regarding the presentation of the Annual Report, Sustainability Report for the 2022 financial year, Interim Financial Report, Annual and Consolidated Financial Reports through the reporting system and to public through national newspapers and available on the Bank Website as required for a public company in 2023;
d. The Board of Commissioners has given approval for the follow-up to the decision of the Annual GMS regarding the appointment of Public Accountants and Public Accounting Firm Sidharta Widjaja and Rekan (an Indonesian partnership

and member firm of KPMG network of independent members affiliated with KPMG International Cooperative as External Auditors), taking into account the recommendations of the Audit Committee.

That the Bank has submitted the Report on the Appointment of Public Accountants and Public Accounting Firms for the Audit of Annual Historical Financial Information on December 31, 2023 to the Sharia Banking Supervisory Financial Services Authority with a copy to the Banking Licensing and Information Department;

5. Implementation of Good Corporate Governance Principles, among others

a. The Board of Commissioners has supervised the implementation of good corporate governance at BTPN Syariah.

Following more than a decade of implementing GCG principles at BTPN Syariah, the implementation of GCG principles is accompanied by quality improvements by adopting the latest ASEAN SCORECARDS which were published in 2023 and gradually continue to improve the quality over time. In particular, the factors that have improved in the last three years are the Bank's increasingly focused focus on shareholder rights, disclosure and transparency as well as the responsibilities of the Board of Directors and Board of Commissioners. In addition, the Bank continues to strive to maintain good values for equal treatment of shareholders and optimal role of stakeholders.

b. Business Plan, Sustainable Financial Action Plan and Follow-up to GMS Decisions
The Board of Commissioners reviews and approves the Board of Directors' proposals for:
    - Annual Report for the 2022 financial year;
    - Sustainability Report for the 2022 financial year;
    - Bank Business Plan (RBB) and RBB Revision for the 2024-2026 Period as well as commitment to monitoring the realization of the RBB in periodic reports to the OJK;
    - Sustainable Financial Action Plan (RAKB) 2020-2024 (2024 Indicators) as well as commitment to monitoring the realization of the Bank's Sustainable Financial Action Plan together with the Board of Directors every year;
    - Corporate Plan and Revised Corporate Plan 2022-2031;
    - Update on the 2023 Board of Commissioners Charter;
    - Changes to the Composition of Committees at the Board of Commissioners level in 2023;
    - Annual Work Plans of Committees at the level of the Board of Commissioners, including the 2023 Annual Audit Plan submitted at the end of 2022 and the 2024 Work Plan submitted at the end of 2023;
    - Following up on the decision taken at the 2019 Extraordinary GMS regarding the Transfer of Some Treasury Shares in early 2023 in order to provide variable remuneration to members of the Board of Directors for the Company's Performance

c. The Board of Commissioners conducted a study on strengthening the Bank's Organ Infrastructure and gave approval to:
    a) Board of Commissioners Work Guidelines and Regulations for 2023;
    b) Performance of Committees at the Board of Commissioners level in 2023;
    c) Nomination Process for Candidates for New Members of the Board of Commissioners in 2023;
    d) Changes in the Composition of Committee Members at the Board of Commissioners level in 2023

d. In an effort to improve the quality of the implementation of the duties and responsibilities of the Board of Commissioners, during 2023, the Board of Commissioners has given approval for the implementation of the implementation of supervisory duties, the mechanism for implementing corporate meetings of the Board of Commissioners and meetings of the Board of Commissioners with the Board of Directors as well as committee meetings at the level of the Board of Commissioners guided by the provisions for implementing the governance good management and timely fulfillment of evaluation reporting by the Board of Commissioners;



6. **Supervision of Subsidiary, among others**
   The Board of Commissioners supervises the Bank's compliance with the fulfillment of GCG principles and Sharia Principles in Subsidiaries, implementation of good Risk Management, monitoring of Financial and Non-Financial Performance, quality sharia services, as well as supervision of members of the Board of Directors and Bank Management who carry out supervisory duties. to the Subsidiary, PT BTPN Syariah Ventura in 2023;

7. **Fulfillment of Commitments on the Implementation of Banking Synergies, among others**
   The Board of Commissioners supervises the fulfillment of duties and responsibilities within the Financial Group with PT Bank BTPN Tbk, including receiving the latest information through the function of the Corporate Governance Committee regarding the implementation of banking synergy in 2023.

   The Corporate Governance Committee is tasked with monitoring to ensure that internal and integrated controls are implemented within the financial group in a prudent and transparent manner, fulfilling the principles of governance as a Conventional Commercial Bank, Sharia Commercial Bank and as a Public Company.

   Further explanation regarding the Corporate Governance Committee can be found in the Report of the Committee at the level of the Board of Commissioners in the Corporate Governance Report Chapter in this 2023 Annual Report

8. **Compliance with Sharia Principles**
   In carrying out its supervisory duties, the Board of Commissioners periodically coordinates with the Sharia Supervisory Board to align strategic supervision in accordance with Sharia Principles.

9. **Directions and Recommendations of the Board of Commissioners, among others**
   a. The Board of Commissioners, assisted by a Board of Commissioners Committee, has formulated, reviewed and provided advice on good internal control measures, monitoring the Bank's risks, ensuring the availability of human resources who are not only physically strong and tough as well as ensuring the implementation of nomination policies and good and measurable remuneration at the Bank, availability of capable information technology tools to support the implementation of the Bank's target completion process in creating a digital ecosystem for the unbanked.

      Committees at the level of the Board of Commissioners have also assisted the Board of Commissioners in monitoring that Management has followed up on every audit finding and recommendation from the OJK and external auditors and supervised their completion;

   b. The Board of Commissioners together with members of Committees at the same level as the Board of Commissioners provide direction and supervision regarding the implementation of business plans and implementation of good governance through visits to branch offices, functional offices, guesthouses, centers and customers. To complete the supervision of the visit, the Board of Commissioners submits a Visit Evaluation Report accompanied by recommendations and input to the Board of Directors;

   c. In providing the best service for financing and funding customers, the Board of Commissioners recommends that the Board of Directors continue to make improvements to the Bank's internal policies and procedures in supporting the Bank's business activities, including Internet Banking and Mobile Banking Service policies for funding customers whose licenses will be obtained in 2022 as well as various development program policies for financing customers;

   d. The Board of Commissioners evaluates the Bank's compliance function, the monitoring of which is carried out periodically and submitted to the President Director with a copy to the Compliance Director. Throughout 2023, the Compliance culture was well implemented, as reflected in the fulfillment of the prudential ratio (prudential ratio) which is well maintained, there are no significant fines from the regulator, and all compliance risk profile parameters show positive values, and the Bank understands the importance of paying attention on new activities



e. In terms of strengthening human capital, the Board of Commissioners provides advice to ensure that the Board of Directors carries out long-term development of the quality of human resources, honing internal talents, and in terms of presenting transparency, the Board of Commissioners has ensured that the Board of Directors maintains the integrity of the presentation of financial reports and the internal control system. and risk management, reporting and information disclosure, compliance, corporate governance, as well as providing recommendations to the Board of Directors regarding policy steps deemed necessary to be taken while still paying attention to applicable legal provisions.

10. Implementation of Sustainable Finance, among others

a. The Board of Commissioners supports the implementation of sustainable finance in line with POJK Number 51/POJK.03/2017 and POJK 17 of 2023 concerning the Implementation of Governance for Commercial Banks in the context of implementing sustainable financial actions to make a real and positive contribution to the stability of the financial system in Indonesia. By granting approval to the Board of Directors' policies, the Board of Commissioners agreed to support the Government in realizing sustainable development that is able to maintain economic stability and is inclusive and prioritizes harmony between economic, social and environmental aspects, as stated in the Sustainable Finance Action Plan;

b. The Board of Commissioners has reviewed and approved the Sustainable Financial Action Plan for the 2020-2024 Period to the OJK;

c. The Board of Commissioners has given approval for the implementation of sustainable initiatives assessed from environmental, social, economic and governance aspects as stated in the 2022 financial year Sustainability Report which was submitted to stakeholders in 2023;

d. The Board of Commissioners together with the Board of Directors have communicated the implementation of the 2023 RAKB initiatives to Shareholders at the Annual General Meeting of Shareholders in 2023.

The Board of Commissioners has received power and authority from Shareholders through the General Meeting of Shareholders and has followed up on the said Decision in 2023, including:

1. Implementation of the Appointment of Public Accountants and Public Accounting Firm Sidharta Widjaja and Rekan (an Indonesian partnership and member firm of KPMG network of independent members affiliated with KPMG International Cooperative) as External Auditors to examine or audit the books and records of BTPN Syariah for the financial year ending on December 31, 2023 as well as determining the amount of honorarium and other conditions regarding appointing the Public Accountant and Public Accounting Firm by taking into account the recommendations of the BTPN Syariah Audit Committee;
2. Implementation of determining Remuneration for members of the Board of Directors and members of the Sharia Supervisory Board in 2023 through the Nomination and Remuneration Committee Meeting, as well as determining the distribution among members of the Board of Directors and members of the Sharia Supervisory Board with the provisions that in determining the total amount and distribution of Remuneration for members of the Board of Directors and members of the Sharia Supervisory Board, the Board of Commissioners has taken into account the recommendations of the Bank's Nomination and Remuneration Committee.


Bersama, kita ciptakan
dan hidup



Sharia SUPERVISORY BOARD

Referring to Sharia Banking Law Number 21 of 2008, POJK No. 16/POJK.03/2022 concerning Sharia Commercial Banks and PBI No.11/33/PBI/2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, the Sharia Supervisory Board (DPS) is the board tasked with providing advice and suggestions to the Board of Directors and supervise the Bank's activities so that they comply with sharia principles.

Members of the Sharia Supervisory Board are appointed and ratified through the General Meeting of Shareholders on the recommendation of the National Sharia Council-Indonesian Ulema Council, and are required to fulfill fit and proper test requirements.

duties and responsibilities of the Sharia Supervisory Board

The duties and responsibilities of DPS based on the latest Charter and Regulations Number 012/Work Guidelines/COMP/III/2023 dated March 20, 2023 are as follows:

1. Carry out duties and responsibilities in accordance with the principles of good corporate governance;
2. Providing advice and suggestions to the Board of Directors and supervising the Bank's activities so that they comply with Sharia Principles;
3. Assess and ensure compliance with Sharia Principles for operational guidelines and products/services issued by the Bank;
4. Supervise the Bank's new product development process to comply with the fatwa of the National Sharia Council (DSN) – Indonesian Ulema Council (MUI);
5. Request a fatwa from DSN – MUI for new Bank products for which there is no fatwa;
6. Conduct regular reviews on the fulfillment of Sharia Principles on the mechanisms for collecting funds and channeling funds as well as Bank services;
7. Providing socialization of sharia principles to employees to increase employee understanding of sharia principles.
8. Request data and information related to sharia aspects through the Compliance Work Unit in the context of carrying out their duties;
9. DPS is obliged to submit a DPS Supervision Results Report on a semi-annual basis to OJK and DSN-MUI no later than 2 (two) months after the semester period in question ends;
10. In carrying out its duties and responsibilities, DPS also coordinates with the Board of Commissioners and Directors;
11. DPS is obliged to provide sufficient time to carry out its duties and responsibilities optimally.

Throughout 2023, DPS has provided a Sharia Opinion on Bank products and services through DPS meetings held regularly every month. DPS has requested an explanation from each Bank official in the relevant work unit and conducted a review of the suitability of sharia principles for DSN-MUI.

DPS has carried out supervisory functions assisted by the Compliance Division by conducting supervision and visits to Branch Offices periodically throughout 2023 to ensure that the implementation of fund collection activities, distribution of funds and Bank services at Branch Offices is in accordance with sharia principles.

Sharia Supervisory Board work guidelines and regulations

In carrying out their duties and responsibilities, DPS Members always refer to the DPS Work Guidelines and Code of Conduct which are regularly updated and refined by taking into account applicable regulations.

The latest DPS Charter refer to Work Guidelines and Rules Number 012/Work Guidelines/COMP/III/2023 dated 20 March 2023.

The DPS Charter regulate:

1. Basic Terms
2. Organization;
3. DPS Membership Requirements
4. Duties and responsibilities;
5. DPS Task Support Organs;
6. Decision Making Process (Meetings and Circular resolutions);
7. Transparency/Openness;
8. Work Ethics;
9. Conflict of Interest
10. Access to Information;
11. Etc.



composition and criteria for members of the Sharia Supervisory Board

The DPS is appointed by the General Meeting of Shareholders and the position of the DPS is equivalent to that of the Board of Commissioners. DPS is obliged to report the implementation of its duties and responsibilities to OJK and DSN-MUI every 6 (six) months in the form of a report on the results of DPS supervision.

The DPS organization is structured by considering an effective and efficient decision-making process.

The composition and criteria for DPS members based on the latest BTPN Syariah Work Guidelines and Regulations are as follows:

1. The number of members of the Sharia Supervisory Board is at least 2 (two) people and a maximum of 50% (fifty percent) of the total number of Bank Directors;
2. The DPS is led by a Chairman appointed from one of the DPS members;
3. Every proposal for replacement and/or appointment of DPS members by the Board of Commissioners to the GMS takes into account the recommendations from the Nomination and Remuneration Committee;
4. Each member of the DPS must fulfill the requirements of having passed a fit and proper test in accordance with the provisions of the Financial Services Authority (OJK) regarding the fit and proper test ("Fit & Proper Test") which has previously received a recommendation from the National Sharia Council - Indonesian Ulema Council;
5. The maximum term of office of a DPS member is the same as the term of office of a member of the Board of Directors or Board of Commissioners;
6. The DPS term of office ends in the event of:
   a. Resignation; or
   b. Deceased; or
   c. Dismissed based on the GMS; or
   d. No longer meeting applicable statutory requirements
7. DPS members can only hold concurrent positions as DPS members at a maximum of 4 (four) other sharia financial institutions.

All DPS members are subject to the Code of Ethics and other related provisions.

The DPS Chairperson is responsible for coordinating the implementation of DPS duties and ensuring that DPS members obtain the information they need to be able to carry out their duties and responsibilities.

composition of Sharia Supervisory Board Members

Composition of BTPN Syariah DPS Members per December 31, 2023

No	Name	Position	Effective Date
1	H. Ikhwan Abidin, MA	DPS Chairman	June, 13 2017
2	H. Muhamad Faiz, MA	DPS Members	May, 2 2027

All BTPN Syariah DPS members have fulfilled the requirements as DPS members in accordance with the provisions, namely the Financial Services Authority Regulations concerning Fit and Proper Tests for Main Parties of Financial Services Institutions, concerning Sharia Commercial Banks, and Bank Indonesia Regulations concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Unit.

independence of the Sharia Supervisory Board

As of 31 December 2023, all BTPN Syariah DPS members have fulfilled the independence requirements as proven by having no financial, management, share ownership and/or family relationships with other members of the Sharia Supervisory Board, Board of Commissioners, members of the Board of Directors and/or Holders. Controlling Shares or other relationships that could naturally affect his ability to act independently.

diversity of the Sharia Supervisory Board

All DPS members at BTPN Syariah are appointed by the General Meeting of Shareholders taking into account recommendations from the DSN-MUI and the Nomination and Remuneration Committee and have fulfilled the requirements for passing the Fit and Proper Test from the Financial Services Authority.

Determination of DPS composition is carried out by considering the complexity and needs of the Bank. The composition of DPS is based on knowledge of sharia banking, expertise, professional experience, background to support the implementation of DPS duties.

Currently there are 2 (two) DPS members at BTPN Syariah, and one of the members has been appointed as Chair of the DPS.

All BTPN Syariah DPS members have fulfilled the number, composition, criteria and independence in accordance with applicable regulations.

realization of independence aspects of Sharia Supervisory Board members

Independence Aspect	Sharia Supervisory Board	
	H. Ikhwan Abidin, MA	H. Muhamad Faiz, MA
Does not own shares, either directly or indirectly directly of the Bank	√	√
Has no direct or indirect business relationships related to the Bank's business activities	√	√
Does not hold concurrent positions as Directors or Executive Officers who carry out supervisory functions	√	√
Have no family relationship up to the second degree with fellow members of the Board of Commissioners and/or Directors and/or Controlling Shareholders or relationship with the bank	√	√

characteristics of diversity of Sharia Supervisory Board Members

No	Diversity Aspect	Realization
1	Nationality	Indonesian
2	Education	Sharia Sector Field of Islamic Economics
3	Certifications	a. Sharia Supervisory Board Certification, Sharia Banking level I b. Sharia Supervisory Board Certification, Sharia Banking level II. c. Certification of the Sharia Supervisory Board of Financing Companies organized by the National Sharia Council – Indonesian Ulema Council (DSN MUI)
4	Work Experience	1. Postgraduate Lecturer at the Institute of Al Qur'an Sciences (IIQ) 2. Board of Directors expert staff for the sharia sector at LPPI 3. Sharia Economic Expert 4. As Chairman and Member of the Sharia Supervisory Board in National Banking, Securities Companies, Financing Companies, Asset Management 5. Deputy Secretary of the Fatwa Committee of the Indonesian Ulema Council 6. Deputy Chair of the PBNU Bahtsul Masail Institute 7. Deputy Caretaker of the Darul Rohman Islamic Boarding School 8. Plenary Member at the National Sharia Council, Indonesian Ulema Council
5	Gender	2 Males



disclosure of concurrent positions of the Sharia Supervisory Board as of December 31, 2023

Name	Position	Company Name	Year
H. Ikhwan Abidin, MA	DPS Chairman	Bank Syariah Bukopin	2000 -now
	Postgraduate Lecturer	Institut Ilmu Al Quran	2007-now
	DPS Chairman	PT Bahana Arta Ventura	2008-now
	DPS Chairman	PT Radana Bhaskara Finance Tbk	2013-now
	DPS Member	PT Asanusa Asset Management	2014-now
H. Muhamad Faiz, MA	DPS Chairman	Unit Usaha Syariah PT Bank Permata Tbk	2008-now
	Deputy Caretaker	PP Darul Rohman	2008-now
	Vice Secretary	Komisi Fatwa MUI	2010-now
	DPS Chairman	PT IMFI Syariah	2012-now
	Vice Chairman	Lembaga Bahtsul Masail at PBNU	2015-now
	Plenary Member	DSN MUI	2020-2025
	Sharia Chief	PBNU	2022-2027
	Chairman	MUI DKI Jakarta	2023-2028
	DPS Member	UUS PT Bank Tabungan Negara (Persero) Tbk	2023-now

In connection with the disclosure of dual positions, BTPN Syariah's dual DPS positions have taken into account the Financial Services Authority Regulation Number 16/POJK.03/2022 concerning Sharia Commercial Banks which regulates that DPS members can only hold concurrent positions as DPS members in a maximum of 4 (four) institutions. other sharia finance.

All DPS members have carried out openness and disclosure of relationships and management based on the provisions.

Sharia Supervisory Board share ownership disclosure as of December 31, 2023

Disclosure of BTPN Syariah share ownership by members of the Sharia Supervisory Board as of 31 December 2023 is as follows:

Name	Position	Share Ownership Percentage	Total Shares
H. Ikhwan Abidin, MA	**Chairman of the Sharia Supervisory Board**	**0,00%**	**0**
H. Muhamad Faiz, MA	**Member of the Sharia Supervisory Board**	**0,00%**	**0**

term of office of members of the Sharia Supervisory Board

As regulated in the BTPN Syariah Articles of Association, members of the Sharia Supervisory Board are appointed by the General Meeting of Shareholders for a period of three years, and can be reappointed

orientation

The President Director is tasked with ensuring that all newly appointed DPS members receive the necessary information regarding the Bank to be able to carry out their duties and obligations. The Compliance Director and Corporate Secretary is tasked with providing the necessary information.

In 2023, there is no new DPS member participated in the orientation.

The Board of Directors has ensured the provision of adequate information to all DPS members regarding the condition of BTPN Syariah during 2023. The Compliance Division is a Division in BTPN Syariah which is mandated to periodically coordinate and bridge the needs of the Division with the Sharia Supervisory Board regarding the implementation of the Compliance Function towards sharia principles.

In order to support the implementation of DPS duties and responsibilities, all DPS members will attend strategic seminars during 2023, namely:
1. Pre-Ijtima' Sanawi Workshop (Annual Meeting) of the Sharia Supervisory Board for Sharia Banking on September 4 2023.
2. Ijtima' Sanawi (Annual Meeting) of the Sharia Supervisory Board on 13-14 October 2023.

report on the implementation of duties and responsibilities of the Sharia Supervisory Board for 2023

Throughout 2023, all DPS members at BTPN Syariah have carried out supervisory duties in providing advice and suggestions to the Board of Directors as expressed through DPS Opinions and Approvals.

Opinions and Approvals of the Sharia Supervisory Board in 2023

No.	Number	DPS Opinion & Approval in 2023
1.	154/DPS/ODP/I/2023	Ujroh Tiering for Mitra Tepat Working Capital Financing
2	155/DPS/ODP/I/2023	OJK findings related to Sharia Principles of Financing
3	156/DPS/ODP/II/2023	Payment Services Using QRIS in Mobile Banking
4	157/DPS/ODP/II/2023	Financing for non-Muslim customers for religious goods businesses.
5	158/DPS/ODP/II/2023	Basic Sharia Banking Training Materials for CO
6	159/DPS/ODP/III/2023	Updates to DPS Work Guidelines and Rules
7	160/DPS/ODP/III/2023	Update on Corporate Governance Policy Version 5.1
8	161/DPS/ODP/IV/2023	Banking Synergy between PT Bank BTPN Syariah Tbk and PT Bank BTPN Tbk
9	162/DPS/ODP/VI/2023	Product Deposito On Call (DOC)
10	163/DPS/ODP/VI/2023	Changes to the Tepat Tabungan Rencana Product Agreement
11	164/DPS/ODP/VI/2023	Submission of Wow Syariah Closing GL Fund Balances to become Social Funds/ TBDSP.
12	165/DPS/ODP/VI/2023	Financing Policy Update
13	166/DPS/ODP/VI/2023	Male Group Financing Product Development Plan
14	167/DPS/ODP/VII/2023	Murabahah Price Determination
15	168/DPS/ODP/X/2023	BTPNS Banking Synergy with BTPNS Ventura
16	169/DPS/ODP/XI/2023	PKS Synergy between BTPNS Syariah and BTPNS - Data Exchange on Implementation of Anti Fraud, APU PPT and PPPSPM
17	170/DPS/ODP/XI/2023	Tepat Financing MT version 2.0 update
18	171/DPS/ODP/XII/2023	Repayment Program for Financing for Deceased Customers & Compensation for Spouses of Deceased Customers
19	172/DPS/ODP/XII/2023	Tepat Deposito PP Update
20	173/DPS/ODP/XII/2023	Insurance Program Update for TTR Mudharabah Agreement Customers



sharia supervisory board meetings in 2023

In accordance with the provisions of the BTPN Syariah Articles of Association and the DPS Work Guidelines and Rules, the DPS is required to hold regular meetings at least 1 (one) time in 1 (one) month. DPS meeting decisions are made based on deliberation and consensus.

DPS also holds joint meetings with the Board of Commissioners when necessary to discuss various topics related to the implementation of sharia principles in the Bank.

The 2023 Sharia Supervisory Board Meeting Schedule and Agenda were approved by the Sharia Supervisory Board.

Throughout 2023, DPS has held meetings 12 (thirteen) times out of a total of 12 planned meetings and issued 1 (one) Circular resolution of the Sharia Supervisory Board during 2023 in accordance with the provisions for implementing GCG for Sharia Commercial Banks with a combination of face-to-face and online attendance (video conference media) for the presence of each member.

DPS attended 2 (two) coordination meetings with the Board of Commissioners/Directors in 2023.

realization of the number of meetings and attendance of sharia supervisory board members at the 2023 sharia supervisory board meeting

Name of Sharia Supervisory Board Member	Total Sharia Supervisory Board Meetings (Meeting Realization/Plan)	Percentage of Attendance
H. Ikhwan Abidin, MA	12/12	100%
H. Muhamad Faiz, MA	12/12	100%

In accordance with the DPS Work Guidelines and Rules regarding Sharia Supervisory Board Meetings, throughout 2023, the number and frequency of DPS meetings have met the provisions.

agenda for the 2023 Sharia Supervisory Board Meeting

No.	Minutes of Meeting Number	Meeting Date	Meeting Agenda
1	No. 01/DPS/RR/I/2023	January 18, 2023	1. Request for DPS Opinion on Tiering Ujroh Mitra Tepat Working Capital Financing 2. Request for DPS Opinion – OJK Findings regarding Sharia Financing Principles 3. Submission of the 2022 DPS Semester 2 Supervision Results Report 4. Submission of DPS Visit Plan for 2023 5. Updating information on Internal Audit Supervision Activities
2	No. 02/DPS/RR/II/2023	February 27, 2023	1. Request for DPS Opinion regarding QRIS Services in M-Banking 2. Updated Information on Submission of Supervision Results of DPS KC Bandung & KFO Mataram 3. Request for DPS Opinion regarding Financing of Non-Muslim Customers for Business of Worship Products. 4. Request for DPS Opinion regarding Sharia Banking Materials for CO

No.	Minutes of Meeting Number	Meeting Date	Meeting Agenda
3	No. 03/DPS/RR/III/2023	March 20, 2023	1. Request for DPS Opinion regarding Extension of PKS – Bank Sharia Services (LSB) 2. Request for DPS Opinion regarding the Bundling Prize Program for Precise Savings Plan & Appropriate Platinum Savings Products 3. Request for DPS Opinion regarding Renewal of DPS Work Guidelines and Rules 4. Request for DPS Opinion regarding GCG Policy Updates
4	No. 04/DPS/RR/IV/2023	April 12, 2023	1. Request for DPS Opinion regarding the BTPNS – BTPN Banking Synergy Joint Agreement 2. Request for DPS Opinion regarding the 2023 Compliance Initiative
5	No. 05/DPS/RR/V/2023	May 16, 2023	1. Update on Submission of Q1 2023 Financial 2. Report Submission of Visit Plans to Solo and Makassar
6	No. 06/DPS/RR/VI/2023	June 26, 2023	1. Request for DPS Opinion regarding Financing Policy Updates 2. Request for DPS Opinion on Submission of Wow Syariah Closing GL Balances to Become Social Funds/TBDSP 3. Request for Initial DPS Opinion for On Call Deposit Products 4. Request for DPS Opinion regarding Changes to the Product Agreement for Savings Plan Products 5. Request for Initial DPS Opinion on Male Group Financing Product Development Plan
7	No. 07/DPS/RR/VII/2023	July 20, 2023	1. Submission of Q2 2023 Social Fund Distribution Report 2. Request for DPS Opinion on Murabahah Price Determination 3. Updated information regarding Internal Audit Supervision Activities Semester I 2023 4. Submission of DPS Supervision Results Report for Semester I 2023 5. Submission of Update on Securities Buying and Selling System Development
8	No. 08/DPS/RR/VIII/2023	August 24, 2023	1. Updated Financial Report Information for July 2023 Continued 2. Discussion on Appropriate Product Development Plans for Group Sharia Financing - Monthly (TPSB) 3. Determination of the Next DPS Pick Test Visit
9	No. 09/DPS/RR/IX/2023	September 14, 2023	1. Updated Financial Report Information for August 2023 2. Update on the Sharia Financing Question and Answer Book (Shariah FAQ)
10	No. 10/DPS/RR/X/2023	October 24, 2023	1. Request for DPS Opinion regarding PKS Addendum Synergy between BTPNS Syariah and BTPNS Ventura 2. Update on Q3 2023 Social Funds Report



No.	Minutes of Meeting Number	Meeting Date	Meeting Agenda
11	No. 11/DPS/RR/XI/2023	November 22, 2023	1. Request for DPS Opinion regarding BTPNS Syariah Synergy PKS with BTPN – Exchange of Data on APU PPT & P3SPM 2. Implementation PP Tepat Update on MT Financing 3. Update on MT Financing Visit Results – Qardh Liquidity 4. Updated OJK Murabahah Financing Guidelines 2023
12	No. 12/DPS/RR/XII/2023	December 14, 2023	1. Repayment Program for Financing for Deceased Customers & Compensation for Spouses of Deceased Customers 2. Update Internal Audit Plan Information 2024 3. Update PP Tepat Deposit 4. Update Insurance Program Update for TTR Mudharabah customers Agreement 5. Discussion of the 2024 DPS Work Program 6. Update on OJK Findings Regarding Sharia Principles

realization of the circular resolution of the Sharia Supervisory Board in 2023

No	Circular Number	Date	Regarding
1	04/CIR/DPS/ODP/V/2023	May 11, 2023	DPS Opinion Update on Individual Tepat Sharia Financing

Sharia Supervisory Board performance assessment

procedures for implementing the performance assessment of the Sharia Supervisory Board

DPS Performance Assessment at BTPN Syariah is carried out based on predetermined criteria taking into account duties and responsibilities in accordance with applicable regulations, the Bank's Articles of Association and the Bank's internal policies.

DPS Performance Assessment is carried out by self-assessment every year to assess DPS performance in a collegial manner.

The purpose of the Self-Assessment on the performance of DPS members is to provide recommendations to the Board of Commissioners to reappoint DPS members as well as consideration for developing the DPS remuneration structure and increasing the effectiveness of DPS performance.

criteria for implementing the performance assessment of the Sharia Supervisory Board

The assessment criteria for the individual performance of each DPS member (individual performance assessment) at BTPN Syariah refers to various considerations, including

1. Supervision of the implementation of the duties and responsibilities of the Board of Directors in accordance with Sharia Principles and;
2. Good Corporate Governance in every Bank business.

implementation of sharia principles in fund collection and fund distribution activities as well as bank services

The implementation of fund collection and distribution activities, services and new product development of BTPN Syariah has generally been carried out in accordance with sharia principles as stated in the DPS Supervision Results Report which has been submitted to the OJK on a semi-annual basis.

In order to ensure compliance with sharia principles in the implementation of Bank operational activities, all DPS members carry out supervision and visit Branch Offices periodically to ensure that the implementation of Bank operational activities in Branch Offices or work units is carried out in accordance with sharia principles.

Throughout 2023, DPS has carried out direct and online visits covering KC and MMS Bandung Region (West Java 4), KFO and MMS Mataram Region, KFO Sidorejo and MMS Solo Raya Region (Central Java 8), KC and MMS Makassar Region, KC and MMS Aceh, MMS Madura Region and MK Mitra Right Financing Activities – Qardh Liquidity.





The Board of Commissioners COMMITTEES

audit committee

BTPN Syariah has met the regulations of Bank Indonesia Number 11/33/PBI/2009 regarding the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units concerning the establishment of the Audit Committee. The appointment of Independent Commissioners to the Audit Committee has considered POJK 33/POJK.04/2014 regarding the Board of Directors and Board of Commissioners of Issuers or Public Companies, in conjunction with POJK 17 of 2023 dated September 14, 2023, regarding the Implementation of Governance for Commercial Banks.

The Audit Committee at BTPN Syariah is appointed and dismissed by the Board of Commissioners.

As a public company, the establishment of the Audit Committee at BTPN Syariah, along with the fulfillment of its duties and responsibilities, has taken into account the provisions of POJK Number 55/POJK.04/2015 dated December 23, 2015, concerning the Establishment and Guidelines for the Implementation of the Audit Committee's Work.

guidelines and code of conduct for the audit committee

The Audit Committee has established Guidelines and a Code of Conduct (Charter) to carry out its duties and responsibilities, which include regulating the Organization, Membership Requirements, Independence, Duties and Responsibilities, Committee Authority, Code of Ethics, Meetings, Meeting Minutes, Reporting Responsibilities, Term of Service, Committee Evaluation, and Review of the Working Guidelines.

In consideration of the relevance to current conditions and regulatory provisions, the Audit Committee has conducted a review and updated the Charter in 2023, and the latest Charter is available on the Company's website.

independence of the audit committee

The Audit Committee at BTPN Syariah has consistently acted independently in carrying out its duties and responsibilities.

1. The independence of BTPN Syariah's Audit Committee has been maintained, consistently adhering to the ethical codes established by the issuer or public company and other applicable regulations throughout the year 2023.

2. All members of the Audit Committee have met the independence criteria and have demonstrated the ability to perform their duties independently during the year 2023.

   These are reflected in the current membership, which adheres to criteria, including:
   a. Independent Commissioners who are members of the Board of Commissioners and do not have financial, managerial, share ownership, and/or family relationships with members of the Board of Commissioners, Sharia Supervisory Board, the Board of Directors, and/or controlling shareholders or other relationships that could affect their ability to act independently.
   b. Independent Parties are external entities without financial, managerial, share ownership, and/or family relationships with the Board of Commissioners, Sharia Supervisory Board, Directors, and/or controlling shareholders or other relationships that could affect their ability to act independently.

The independence of the Audit Committee at BTPN Syariah is evident in the appointment of a Committee Chair who is an Independent Commissioner and other members consisting of two Independent Parties. There are no members of the Board of Directors serving on the Audit Committee.

All members of the Audit Committee have declared their ongoing independence from the Bank throughout 2023, as stated in the Independence Declaration Letter.

Throughout 2023, the Audit Committee has carried out its duties independently, and there have been no conflicts of interest at BTPN Syariah.



Duties and Responsibilities of the Audit Committee

In accordance with the latest Charter No. 02/PedomanKerja/CSGC/XI/2023 dated November 3, 2023, the Audit Committee is tasked with monitoring and evaluating the planning and execution of internal and external audits, as well as monitoring the follow-up to audit results to assess the adequacy of internal controls, including the adequacy of financial reporting processes. The committee also provides independent professional opinions to the Board of Commissioners regarding reports or matters presented by the Board of Directors, identifying issues that require the attention of the Board of Commissioners that include the following.

1. Primary duties and responsibilities include:
   a. Monitor and evaluate the planning and performance of Internal and External Audits and monitor the follow up of audit results in order to assess the adequacy of internal control including the adequacy of the process of financial reporting.
   b. Provide independent professional opinions to the Board of Commissioners on the reports or matters conveyed by the Board of Directors to the Board of Commissioners and to identify matters requiring the attention of the Board of Commissioners.

2. The following are the job descriptions and responsibilities of the Committee:
   a. In order to support the effective performance of the duties and responsibilities of the Board of Commissioners, the Audit Committee prepares an annual activity plan approved by the Board of Commissioners.
   b. To assist the Board of Commissioners in its tasks to ensure the effectiveness of the Company's Internal Audit Work Unit (IAWU) and the effectiveness of the Board of Directors in following up the revision of audit results. In this case the Audit Committee has the following responsibilities:
      i. To monitor, study and review the effectiveness of review by the Company's Internal Audit, and monitor the follow up audit in order to evaluate the adequacy of internal control, including the adequacy in the process of financial reporting.
      ii. To monitor and evaluate the IAWU performance;
      iii. To monitor and evaluate the conformity of an audit performed by the public accunting firm with audit standards;
      iv. To ensure that IAWU communicates with the Board of Directors, Board of Commissioners and Sharia Supervisory Board (SSB), external auditors and OJK;
      v. To ensure that IAWU works independently;
      vi. To provide recommendations to the Board of Commissioners, and to give approval regarding the preparation of audit plan, scope and budget of IAWU;
      vii. To review audit reports and to ensure that the Board of Directors takes the necessary corrective action timely in order to overcome weaknesses in the control, fraud, issues of compliance with policies, laws and regulations or other issues identified and reported by the IAWU, Public Accounting Firm (PAF), the results of supervision by the Financial Services Authority (OJK) and/or the results of supervision of the other authorities and institutions including to provide approval if there is any change to the corrective action and the change in the targetted date of completion of such correction other than what has been agreed upon in the Audit Results Report on any findings related to Information Technology considered significant.
      viii. To give recommendations to the Board of Commissioners regarding the provision of an annual remuneration to IAWU as a whole and a performance reward;
      ix. To ensure that IAWU upholds the integrity in the performance of its duties;
      x. To give recommendations to the Board of Commissioners regarding the appointment of an external party to review the IAWU's performance;
      xi. To give recommendations to the Board of Commissioners in the appointment and dismissal of the Head of IAWU;
      xii. To give recommendations to the Board of Commissioners in approving the Internal Audit Charter.
3. To carry out monitoring and evaluation of the conformance of financial reports with the financial accounting standards.
4. To perform a review on the financial information to be released by the Company to the public and/or the authority including financial reports, projections, and other reports related to the Company's financial information.
5. To review the compliance of Company with the laws and regulations related to the Company's business activities, that is in banking, capital market, as well as other applicable laws and regulations.

6. To review and provide suggestions to the Board of Commissioners related to potential conflicts of interest of the Company.
7. To give recommendations for the appointment of public accountants and Public Accounting Firms to the Board of Commissioners to be presented to the GMS (General Meeting of Shareholders) based on independency, scope of duties and fees, and to ensure the performance of audit by the public accountants conforms with the applicable audit standards.
   In the event the Public Accountants (PA) and/or Public Accounting Firm (PAF) that have been appointed by the GMS cannot complete an audit service on the annual historical financial information during the Professional Appointment Period, the Committee shall give a recommendation for the appointment of a substitute PA and/or PAF to be presented to the Board of Commissioners.
   The giving of recommendations by the Committee shall be made by taking into account at least:
   a. Independency of the PA, PAF, and the persons in the PAF;
   b. The scope of audit;
   c. Audit service fee;
   d. Expertise and experience of the PA, PAF, and Audit Team of the PAF;
   e. Methodology, techniques and means of audit used by the PAF;
   f. The benefits of fresh eye perspectives to be obtained through the change of PA, PAF, and the Audit Team of the PAF;
   g. Potential risks on the use of audit service by the same PAF consecutively for quite a long period and/or
   h. Evaluation results of the performance of audit service on the annual historical financial information by a PA and PAF on the previous period, if any.
8. To analyze the independency and objectivity of PA and PAF and the conformace of performance of audit by the PAF with the applicable audit standards.
9. To analyze the adequacy of audit performed by the PA and PAF to ensure that all important risks have been taken into account.
10. To review and report to the Board of Commissioners on any claims arising related to the Company.
11. To review any claims related to the Company's accounting process and financial reporting.
12. To keep the confidentiality of all Company's documents, data and information in its possession.
13. To carry out and give authority to perform investigations within its scope of work, if needed.
14. To provide independent opinions in the event of dissenting opinions between the management and the PA on the service provided.
15. To evaluate the performance of audit services on the annual historical financial information by a PA and/or PAF. Such evaluation shall be performed at least by:
    a. Conformance of audit perfomed by the PA and/or PAF with the applicable audit standards;
    b. Adequacy of time for a site work;
    c. Study of scope of service provided and the adequacy of a pick test; and
    d. Recommended corrections given by the PA and/or PAF.
16. Review any incoming complaints through the whistleblowing channel and the Committee may ask and or directly receive reports, determine or carry out investigations as well as other actions in relation to the complaints it receives, especially if such complaints are alleged to involve members of the Board of Directors or Board of Management.
17. To ensure that the Company has an internal audit guideline which also covers an internal audit and audit of the utilization of Information Technology, and to ensure the performance of review of the internal audit function including audit on the utilization of Information Technology by using the services of an independent external party, and within the period as specified by the OJK.

composition of the audit committee

The current composition of the Audit Committee at BTPN Syariah is based on the Decision of the Board of Commissioners NumberNo.006/CIR/DEKOM/VI/2023 and determined according to the Board of Directors Decree Number SK.012/DIR/CSGC/VII/2023 dated July 18, 2023, regarding the Composition of the Audit Committee at BTPN Syariah.

In supporting the bank's commitment to enhancing the quality of good corporate governance implementation, there has been a strengthening of the Audit Committee's membership in 2023. This includes the effective appointment of new members of the Board of Commissioners, who are Independent Commissioners and have been appointed as the new Chairman of the Audit Committee in July 2023.



the composition of the audit committee as of december 31, 2023

No	Name	Position	Date of Appointment
1	Mulya Effendi Siregar (Independent Commissioner)	Chairman and Member of the Committee	July 18, 2023
2	Tika Arundina (Independent Party)	Committee Member	February 14, 2019
3	Rena Mutia Indriani (Independent Party)	Committee Member	November 1, 2021

evaluation related to the general provisions of the audit committee

a. The Audit Committee is established in accordance with the provisions of PBI No. 11/33/PBI/2009, together with SEBI No. 12/13/DPbS regarding the Implementation of Good Corporate Governance for Sharia Commercial Banks (BUS) and Sharia Business Units (UUS), as well as POJK No. 55/POJK.04/2015 on the Establishment and Guidelines for the Implementation of the Audit Committee's Work, in conjunction with POJK 17 of 2023 on the Implementation of Governance for Commercial Banks. The committee is responsible to the Board of Commissioners in assisting in carrying out the tasks and functions of the Board of Commissioners.
b. The determination of the composition of the Nomination and Remuneration Committee is based on the Board of Directors' Decree, thereby fulfilling the requirements related to the Implementation of GCG.
c. The Audit Committee is chaired by an Independent Commissioner, with the members consist of one Independent Commissioner and two Independent Parties with respect to the Bank. This arrangement complies with the provisions of PBI No. 11/33/PBI/2009, together with SEBI No. 12/13/DPbS regarding the Implementation of Good Corporate Governance for BUS and UUS, in conjunction with POJK 17 of 2023 on the Implementation of Governance for Commercial Banks, which stipulates that the Audit Committee members consist of at least one Independent Commissioner and one Independent Party with expertise in financial accounting, as well as one Independent Party with expertise in Sharia banking.

evaluation of audit committee membership requirements

a. Independent Commissioners in the Audit Committee have met the membership requirements of the Audit Committee as stipulated in PBI No. 11/33/PBI/2009, together with SEBI No. 12/13/DPbS regarding the Implementation of Good Corporate Governance for Sharia Commercial Banks (BUS) and Sharia Business Units (UUS), in conjunction with POJK 33/POJK.04/2014 on the Board of Directors and Commissioners of Issuers or Public Companies, and POJK No. 55/POJK.04/2015 on the Establishment and Guidelines for the Implementation of the Audit Committee's Work, along with POJK No. 17 of 2023 on the Implementation of Governance for Commercial Banks.
b. Independent Commissioners in the Audit Committee have undergone the Fit and Proper test process and have been declared to have passed the competence and suitability test by the OJK.
c. There are no members of the Board of Directors who also serve in the Audit Committee, in accordance with the applicable provisions related to the Implementation of GCG for BUS and UUS.
d. Independent Parties in the Audit Committee are individuals who have met membership requirements, including not being individuals within a Public Accounting Firm, Legal Consultant Office, Public Appraisal Service Office, or other parties providing insurance services, non-insurance services, appraisal services, and/or other consulting services to BTPN Syariah within the last 6 (six) months. They are also not individuals who work or have the authority and responsibility to plan, lead, control, or supervise the activities of BTPN Syariah within the last 6 (six) months, except for Independent Commissioners.
e. There are members of the BTPN Syariah Audit Committee with educational backgrounds and expertise in accounting and finance, compliance, understanding financial statements, the company's business, especially related to the service or business activities of BTPN Syariah, audit processes, risk management, law, operations, banking, Sharia banking, and regulations in the capital market, as well as other legislation, thus complying with the applicable provisions.
f. All members of the Audit Committee at BTPN Syariah do not have any affiliation with members of the Board of Commissioners, members of the Board of Directors, or the Principal Shareholders of the Issuer, in accordance with the applicable provisions.



audit committee authority

Referring to the latest Guidelines and Rules of Procedure of the Audit Committee No.02/ PedomanKerja/CSGC/XI/2023 dated November 3, 2023, the authority of the Audit Committee at BTPN Syariah includes:

1. The Committee is authorized to have full, free, and unrestricted access to information about employees, funds, assets, and other resources of the Company related to the implementation of its duties, including other authorities granted by the Board of Commissioners.
2. In carrying out its authority, the Committee cooperates with the IAWU and other Units as deemed necessary.
3. To involve an independent party outside the members of the Audit Committee required to assist the performance of its tasks.
4. To build cooperation with outside consultants, accountants or other external parties who provide suggestions to the Committee or give directions in relation to an investigation, seek various related information from the employees and the employees are requested to cooperate to fulfil the Committee's requests.

audit committee term of office

1. The term of office of members of the Committee shall not exceed the term of office of members of the Board of Commissioners, as provided for in the Articles of Association and may be re- appointed for the next 1 (one) period only.
2. If the Chairman of Committee or a member of the Audit Committee resigns before his term of office ends, the other Independent Commissioner shall replace him.
3. If the term of office of a member of Audit Committee has ended and based on the requirements it is not possible to re- appoint him, while at the same time, the Board of Commissioners has not obtained the authority to appoint a new member of the Audit Committee, then the membership of the old Audit Committee shall be extended until the Board of Commissioners has appointed a new member of the Audit Committee.

profile of audit committee members

The profiles of Audit Committee members are detailed in the profiles of members of the Board of Commissioners and Independent Parties in this 2023 Annual Report.

audit committee meeting policy

1. The Committee will hold meetings as needed or at least once a month.
2. Committee meetings can be attended in person or through video conference facilities. Committee meetings are conducted if a majority of Committee members are present.
3. Committee members may participate in committee meetings via teleconference, video conference, or similar communication means that allow all attending members to see, hear, and speak with each other. The participation of the Committee member in this manner must be considered as the direct presence of that Committee member in the committee meeting and is counted in determining the meeting's quorum. Decisions made in the Committee meeting must be made in writing and signed by the Chair of the meeting and another Committee member present and designated for this purpose by the Committee meeting.
4. Committee meetings are chaired by the Committee Chair.
5. In the event the Committee Chair is unable to attend, one of the Committee members present at the meeting is appointed to chair the meeting.
6. Decisions in the Committee meeting are made through consensus. In the absence of consensus, decisions are made based on the majority vote.
7. Dissenting opinions that occur in the Committee meeting must be clearly stated in the meeting minutes along with the reasons for the dissenting opinions.
8. The Committee may also make valid decisions without holding a Committee meeting, with the condition that all Committee members have been informed in writing, and all Committee members agree to the proposed motion in writing by signing the circular approval. Decisions made in this manner have the same force as decisions made validly in a Committee meeting.
9. Meetings between Internal Audit Unit (SKAI) and the Committee without the presence of Directors are held at least once a year.
10. Meetings between the Committee and the Compliance Unit are held at least once a year.
11. Meetings between the Committee and External Auditors without the presence of Directors are held at least once a year after the closing of the financial statements.

minutes of meetings

The results of Committee meetings are documented in meeting minutes, which will be distributed to each Committee member, Board of Commissioners members not on the Committee, and the Corporate Secretary. The minutes of the Committee meeting are well-preserved in both print and electronic media by the Corporate Secretary.



audit committee statement on the effectiveness of the internal control system

The Audit Committee has conducted a review, evaluation, and oversight, and considers the internal control system implemented at BTPN Syariah during the year 2023 has operated effectively and adequately, covering financial, operational, and compliance controls.

The Audit Committee's review of the effectiveness and efficiency of the Bank's Internal Control System includes the following:

a. The results of the Internal Audit Unit's audit indicate that, overall, the implementation of the Internal Control System has been effective.
b. Follow-up on the correction of audit findings has been carried out according to the established schedule.

Furthermore, BTPN Syariah has implemented an internal control framework with a layered defense approach (Three Lines of Defense), each working independently:

a. The executing work unit, assisted by the Quality Assurance (QA) function, performs its tasks in accordance with applicable rules to uphold day-to-day operational risk management practices.
b. The Risk Management Unit (SKMR) along with the Compliance Unit (SKK) defines and maintains risk management methodologies, ensures sufficient risk mitigation, policies and procedures, sets risk limits, and coordinates or facilitates comprehensive risk management. SKK ensures that all activities of BTPN Syariah comply with external and internal regulations, including compliance with the application of Sharia principles.
c. Internal Audit is responsible for independently ensuring that all inherent risks have been managed, resulting in residual risks aligning with agreed-upon risk tolerance and the risk appetite set by the Bank. The results of this oversight are reported to the Board of Directors and the Board of Commissioners, and the implementation of follow-up actions on audit findings is monitored as an effort to improve the performance and health of BTPN Syariah.

audit committee report

As of December 31, 2023, the Audit Committee has conducted 12 (twelve) meetings out of the total planned meetings of 6 (six) and issued 5 (five) Circular resolutions. Thus, the commitment to the Audit Committee meetings in 2023 has been well fulfilled.

The Audit Committee meetings at BTPN Syariah have discussed matters and provided recommendations to the Board of Commissioners, including:

1. Monitoring the implementation and examination of the Internal Audit Unit (SKAI) during 2023 and monitoring the implementation of follow-up actions on findings.
2. Providing strategic recommendations to support the implementation of SKAI's tasks and responsibilities.
3. Periodically monitoring the Bank's financial performance.
4. Reviewing the Financial Statements to be issued by the Bank.
5. Recommending the appointment of a Public Accountant Office to conduct the financial statement audit for the fiscal year ending December 31, 2023.
6. Evaluating the implementation of audit services by AP and/or Public Accountant Office for the fiscal year 2022.
7. Recommending the appointment of an External Review for the needs of External Quality Control for the Review of the Internal Audit Performance of PT Bank BTPN Syariah TBK for the period July 1, 2020, – June 30, 2023.
8. Monitoring and evaluating the implementation of the External Review for the needs of External Quality Control for the Review of the Internal Audit Performance of PT Bank BTPN Syariah TBK for the period July 1, 2020 – June 30, 2023.
9. Monitoring the Bank's compliance with applicable regulations.
10. Monitoring actions and handling of internal fraud cases.
11. Monitoring the resolution of consumer complaints.
12. Reviewing the Guidelines and Working Procedures of the Audit Committee.
13. Supervising strategic steps taken by the Bank.
14. Recommending the implementation of the IESBA Code of Ethics at PT Bank BTPN Syariah Tbk, where the Audit Committee functions as Those Charged with Governance (TCWG).
15. Recommending the Audit Plan for 2024, based on the review of the audit plan.
16. Preparing the work program of the Audit Committee for the year 2024.



To complement its oversight duties, the Audit Committee has conducted field visits to meet and discuss directly with employees and funding or financing customers. With the endemic status declared at the end of June 2023, supervisory visits have been conducted through face-to-face visits covering the areas of Palembang, Kupang, Lombok, Surabaya, Malang, Bandung, and Bali.

During these visits, Board of Commissioners members and Committee members at the Commissioner level directly listened to information about the conditions and situations in the local areas from Community Officers (CO), Business Managers (BM), and Business Coaches (BC). In addition to this, various positive inputs that can be used to improve BTPN Syariah's services were provided by field officers. On the other hand, Board of Commissioners members and Committee members have conveyed things that need to be considered by field officers to ensure their tasks run smoothly.

To complete the fulfillment of its duties, the Audit Committee at BTPN Syariah has presented a report on the implementation of tasks performed during 2023, as outlined in the Audit Committee's Task Implementation Report to the Board of Commissioners on a semi-annual basis.

nomination and remuneration committee

BTPN Syariah has complied with Bank Indonesia Regulation Number 11/33/PBI/2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units regarding the formation of the Nomination and Remuneration Committee in the Bank. Membership of the Board of Commissioners in the Nomination and Remuneration Committee has taken into account POJK 33/POJK.04/2014 concerning the Board of Directors and Board of Commissioners of Issuers or Public Companies POJK 17 of 2023 dated September 14 2023 concerning the Implementation of Governance for Commercial Banks.

The Nomination and Remuneration Committee is appointed and dismissed by the Board of Commissioners.

As a public company, the establishment of the Nomination and Remuneration Committee at BTPN Syariah and the fulfillment of its duties and responsibilities have taken into account the provisions of POJK Number 34/POJK.04/2014 dated December 8, 2014 concerning the Nomination and Remuneration Committee for Issuers or Public Companies.

the nomination and remuneration committee charter

The Nomination and Remuneration Committee at BTPN Syariah has a Charter in carrying out its duties and responsibilities, which, among other things, regulates: Organization, Membership Requirements, Independence, Duties and Responsibilities, Remuneration Policy for the Board of Commissioners, Sharia Supervisory Board and Directors, Self Assessment Policy for members of the Board of Commissioners, Sharia Supervisory Board and Directors, Authority of the Nomination and Remuneration Committee, Work Ethics, Meetings, Minutes of Meetings, Reporting Responsibilities, Term of Service.

The Nomination and Remuneration Committee has conducted an annual review and has approved updating the Committee's Charter in 2023.
The Nomination and Remuneration Committee Charter is available on the BTPN Syariah website.

independence of the nomination and remuneration committee

1. Independent Commissioners on the Nomination and Remuneration Committee are members of the Board of Commissioners who do not have financial, management, share ownership and/or family relationships with other members of the Board of Commissioners, Sharia Supervisory Board, Directors and/or Controlling Shareholders or other relationships that could affect their abilities to act independently.
2. Independent Parties are parties outside the Bank who do not have financial, management, share ownership and/or family relationships with the Board of Commissioners, Sharia Supervisory Board, Directors and/or controlling shareholders or other relationships that could affect their ability to act independently.

The independence of the Nomination and Remuneration Committee at BTPN Syariah is proven by the appointment of a Committee Chair who is an Independent Commissioner and other members consisting of 2 (two) members who are Independent Commissioners, 1 (one) member who is a member of the Board of Commissioners, and 1 (one)) members are Executive Officers in charge of human resources. There are no members of the Board of Directors who are members of the Nomination and Remuneration Committee at the Bank.



The Nomination and Remuneration Committee has complied with the provisions which stipulate that in the event that the number of Remuneration members is determined to be more than 3 (three) people, the number of Independent Commissioners must be at least 2 (two) people.

Throughout 2023, the Nomination and Remuneration Committee has carried out its duties and there are no conflicts of interest at BTPN Syariah.

duties and responsibilities of the nomination and remuneration committee

In accordance with the latest Work Guidelines and Rules of the Nomination and Remuneration Committee No. 03/PedomanKerja/CSGC/X/2022 dated October 12, 2022, the Nomination and Remuneration Committee is tasked with providing independent professional opinions to the Board of Commissioners regarding reports or matters submitted by the Board of Directors to the Board of Commissioners as well as identifying matters that require the Board's attention Commissioners, which include:

1. Related to remuneration policy:
   a. Evaluating remuneration policies;
   b. Evaluate the suitability of remuneration policies with the implementation of these policies;
   c. Provide recommendations to the Board of Commissioners regarding:
      - Remuneration policy, remuneration structure and amount of remuneration for the Board of Commissioners, Directors and Sharia Supervisory Board to be submitted to the General Meeting of Shareholders;
      - Conduct studies and provide recommendations to the Board of Commissioners regarding employee remuneration strategies at a high level by considering internal and external factors to be submitted to the Board of Directors.

2. Regarding nomination policy:
   a. Provide recommendations to the Board of Commissioners regarding the composition of members of the Board of Directors and/or Sharia Supervisory Board and/or Board of Commissioners;
   b. Prepare and provide recommendations regarding systems and procedures for selecting and/or replacing members of the Board of Commissioners, Sharia Supervisory Board and Directors to the Board of Commissioners to be submitted to the GMS;
   c. Provide recommendations regarding prospective members of the Board of Commissioners, Directors and Sharia Supervisory Board to the Board of Commissioners to be submitted to the GMS. Especially for prospective members of the Board of Directors, Human Capital helps facilitate the process of identifying prospective members from internal and external sources, assessing the suitability of prospective members, and their potential for future development;
   d. Provide recommendations regarding independent parties who will become members of the Audit Committee and Risk Oversight Committee to the Board of Commissioners in particular;
   e. Committee members from Independent Parties are required to carry out their duties, responsibilities and authority with integrity, independence, competence and maintaining their reputation;
   f. Assist the Board of Commissioners in assessing the work of members of the Board of Commissioners and/or Sharia Supervisory Board and/or Directors;
   g. Develop a capacity development program for members of the Board of Directors and/or members of the Board of Commissioners.

3. The Committee is obliged to ensure that the remuneration policy is at least in line with:
   a. Financial performance and reserves to fulfill the formation of the Allowance for Asset Losses as regulated in the applicable laws;
   b. Individual work performance;
   c. Fairness with peer groups inside and outside the Bank;
   d. Consideration of the Bank's long-term targets and strategies.

4. Maintain the confidentiality of all Bank data documents and information;

5. Other tasks besides those mentioned above are assigned by the Board of Commissioners to the Committee in accordance with their functions and duties from time to time as needed.

composition of nomination and remuneration committee members

The current composition of members of the BTPN Syariah Nomination and Remuneration Committee is based on the Board of Directors' Decree SK.013/DIR/CSGC/VII/2023 dated July 18, 2023 concerning the Composition of Members of the Nomination and Remuneration Committee.

In supporting the Bank's commitment to improving the quality of implementing good Corporate Governance, it has been implemented by fortifying the membership of the Nomination and Remuneration Committee in 2023, with the effective appointment of new members of the Board of Commissioners in mid-2023 and being appointed to the Committee in July 2023.

The composition of the Nomination and Remuneration Committee as of December 31, 2023 is:

No	Name	Period	Date of Appointment
1	Kemal Azis Stamboel (President/ Independent Commissioner)	Chairman and Member of the Committee	June 13, 2014
2	Mulya Effendi Siregar (Independent Commissioner)	Committee Member	July 18, 2023
3	Dewie Pelitawati (Independent Commissioner)	Anggota Komite Committee Member	June 13, 2014
4	Ongki Wanadjati Dana (Commissioner)	Committee Member	October 13, 2022
5	Ibnu Agung Mulyanto (Head of Human Capital)	Member and Secretary of the Committee	April 21, 2021

evaluation related to the general provisions of the nomination and remuneration committee

a. The Nomination and Remuneration Committee at BTPN Syariah was formed in accordance with the provisions of PBI No.11/33/PBI/2009 dated December 7, 2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units (BUS and UUS) SEBI No.12/13/DPbS April 30 2010 concerning the Implementation of Good Corporate Governance for BUS and UUS, and POJK 17 of 2023 concerning the Implementation of Corporate Governance and responsibility to the Board of Commissioners in helping to carry out the duties and functions of the Board of Commissioners;
b. The composition of the Nomination and Remuneration Committee members is determined based on the Directors' Decree and is in accordance with the provisions;
c. The Nomination and Remuneration Committee at BTPN Syariah is chaired by an Independent Commissioner and the membership consists of 2 (two) Independent Commissioners, 1 (one) Commissioner, and one Executive Officer in charge of Human Resources so that it has complied with the applicable provisions in accordance with PBI No.11 /33/ PBI/2009 dated 7 December 2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units (BUS and UUS) SEBI No.12/13/DPbS dated April 30, 2010 concerning the Implementation of Good Corporate Governance for BUS and UUS states that the membership of the Remuneration and Nomination Committee consists of at least two Independent Commissioners and an Executive Officer in charge of Human Resources. The Nomination and Remuneration Committee at BTPN Syariah has also paid attention to POJK Number 34/POJK.04/2014 concerning the Nomination and Remuneration Committee for Issuers or Public Companies.

evaluation of nomination and remuneration committee membership requirements

a. Commissioners and Independent Commissioners on the Nomination and Remuneration Committee at BTPN Syariah have fulfilled the membership requirements as regulated in PBI No.11/33/PBI/2009 dated December 7, 2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units (BUS and UUS) SEBI No.12/13/DPbS dated April 30, 2010 concerning the Implementation of Good Corporate Governance for BUS and UUS and paying attention to POJK Number 34/ POJK.04/2014 concerning Nomination and Remuneration Committees for Issuers or Public Companies in conjunction with POJK 33/POJK.04/ 2014 concerning Directors and Board of Commissioners of Issuers or Public Companies, and POJK 17 of 2023 concerning Implementation of Corporate Governance;



b. Commissioners and Independent Commissioners on the Nomination and Remuneration Committee have passed the Fit and Proper test process and have been declared to have passed the fit and proper test by OJK;
c. There are no members of the Board of Directors who are members of the Nomination and Remuneration Committee so that it complies with applicable regulations regarding BUS and UUS GCG;
d. The party holding a managerial position under the Board of Directors in charge of Human Resources has complied with the provisions, where the member and secretary of the Nomination and Remuneration Committee is the Head of Human Capital so that they fulfill the membership requirements;
e. Members of the Nomination and Remuneration Committee at BTPN Syariah have an educational background and expertise in the fields of Human Resources, Law, Compliance, Risk Management, accounting and finance, understand financial reports, company business, especially related to BTPN Syariah services or business activities, the audit process, and laws and regulations in the capital market sector as well as other laws and regulations, so that they are in accordance with applicable regulations;
f. Members of KNR BTPN Syariah have no affiliation with members of the Board of Commissioners, members of the Board of Directors or Major Shareholders of the Issuer so that they are in accordance with applicable regulations.

authority of the nomination and remuneration committee

1. The Nomination and Remuneration Committee has the authority to obtain full, free and unlimited access to information about employees, funds, assets and other Bank resources related to the implementation of its duties;
2. In exercising its authority, the Nomination and Remuneration Committee is obliged to collaborate with the Directorate in charge of Human Capital and other units, including having the authority to appoint consultants if necessary.

term of office of the nomination and remuneration committee

1. The term of office of members of the Nomination and Remuneration Committee may not be longer than the term of office of the Board of Commissioners as regulated in the Articles of Association and may be re-elected for the following period;
2. If the member of the Board of Commissioners who is the Chairman of the Nomination and Remuneration Committee resigns before his term of office as Bank Commissioner, then the Chairman of the Nomination and Remuneration Committee will be replaced by an Independent Commissioner;
3. If the term of office of a member of the Nomination and Remuneration Committee has ended and based on the provisions it is not possible to reappoint him, while at the same time, the Board of Commissioners is not yet eligible to appoint members of the Nomination and Remuneration Committee, then the old membership of the Nomination and Remuneration Committee will be extended to the Board. Commissioners eligible to appoint new members of the Nomination and Remuneration Committee;
4. Replacement of members of the Nomination and Remuneration Committee who are not from the Board of Commissioners is carried out no later than 60 (sixty) days after the member in question is unable to carry out their functions.

profiles of the nomination and remuneration committee members

The profiles of members of the Nomination and Remuneration Committee are contained in the profiles of members of the Board of Commissioners and Executive Officers in charge of Human Resources in this Annual Report.

meeting policy

1. The Nomination and Remuneration Committee holds meetings as needed by the Bank, at least 1 (one) meeting every 3 (three) months;
2. The Nomination and Remuneration Committee meeting can only be held if attended by at least 51% (fifty-one per cent) of the total number of members, including the Chairman of the Committee or Committee Members who are Independent Commissioners and Executive Officers;
3. In the event that members of the Nomination and Remuneration Committee do not meet the minimum requirements as referred to in the Organizational point, the recommendation of the committee performing the nomination function:
   a. Can be accepted, in the event that there is at least 1 (one) Independent Commissioner or 1 (one) Non-Independent Commissioner serving on the remuneration and nomination committee; or



   b. Exempted, in the event of a vacancy in the Board of Commissioners, related to proposals for the replacement and/or appointment of members of the Board of Directors and/or members of the Board of Commissioners to the GMS.
4. Nomination Committee Meeting Decision and Remuneration is based on deliberation and consensus. If deliberation to reach a consensus does not occur, decisions are made based on the results of the majority vote;
5. In the event that the Chairman of the Nomination and Remuneration Committee is unable to attend, the meeting is chaired by one of the Committee Members who is an Independent Commissioner;
6. Members of the Nomination and Remuneration Committee can participate in committee meetings via conference calls, video conferences, or similar communication tools that allow all committee members attending the Board of Commissioners meeting to see, hear, and speak to each other. Participation of committee members in this manner must be considered as the direct presence of the committee member in the committee meeting and counted in determining the quorum of the committee meeting. Decisions made in such committee meetings must be made in writing and signed by the Chairman of the Meeting and another committee member present and designated for that purpose by the committee meeting;
7. The results of the Nomination and Remuneration Committee meetings must be documented in Meeting Minutes and properly documented;
8. Dissenting opinions that occur in Nomination and Remuneration Committee meetings must be clearly stated in the Meeting Minutes along with the reasons for the dissenting opinions;
9. The Nomination and Remuneration Committee may also make valid decisions without holding a committee meeting, provided that all committee members have been notified in writing and all members of the Nomination and Remuneration Committee provide written consent circulars regarding the proposed resolutions by signing such circular approval. Decisions made in this manner have the same force as valid decisions made in committee meetings.

nomination and remuneration committee report

As of December 31, 2023, the Committee Nomination and Remuneration at BTPN Syariah has held 3 (three) meetings to fulfill the 3 (three) planned meetings; thus, the commitment to fulfill the meeting in 2023 has been fulfilled correctly.

Considering the pandemic conditions, which have begun to improve, implementing Nomination and Remuneration Meetings in 2023 will begin using a hybrid method (online and face-to-face), fundamentally still paying attention to GCG principles for BUS. The meetings in question have included a discussion of the entire work plan of the Nomination and Remuneration Committee for 2023, including supervision of the follow-up actions of the Board of Directors and Management on the recommendations of the Nomination and Remuneration Committee.

Until December 31, 2023, the Nomination and Remuneration Committee at BTPN Syariah has discussed matters and provided recommendations to the Board of Commissioners which include:

1. Committee recommendations regarding the composition of the Board of Commissioners to be proposed at the Annual General Meeting of Shareholders to be held in 2023 and recommendations for remuneration for new Independent Commissioner members;
2. Committee recommendations regarding considerations in preparing 2023 remuneration proposals for the Board of Commissioners, Directors, DPS and Independent Parties for members of the Audit Committee and Risk Oversight Committee, proposed end-of-term gratuity for the Board of Commissioners and Directors, proposed facilities and benefits for the Board of Commissioners and Directors , proposed Deferred Bonus scheme for Material Risk Takers ("MRT") and settlement of vehicle facilities whose purchase was not from the beginning of the period;
3. Committee recommendation regarding the plan to provide deferred variable remuneration components (Deferred Bonus) to MRT for performance in 2020, 2021 and 2022 in the form of shares in January 2024.

The Nomination and Remuneration Committee at BTPN Syariah has fulfilled all commitments during 2023 as stated in the Nomination and Remuneration Committee Report with the knowledge of the Board of Commissioners, considering that all members of the Board of Commissioners who currently serve are also members of the Nomination and Remuneration Committee.

Explanations regarding the agenda of the committee meetings at the Board of



Commissioners level are included in this GCG Implementation Report.

risk oversight committee

BTPN Syariah has complied with Bank Indonesia Regulation Number 11/33/PBI/2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units regarding the establishment of a Risk Oversight Committee in the Bank.

The Risk Oversight Committee is appointed and dismissed by the Board of Commissioners. As a public company, the Risk Oversight Committee and the fulfillment of its duties and responsibilities at BTPN Syariah has taken into account the provisions of POJK Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units. Membership of the Independent Commissioners on the Risk Oversight Committee has taken into account POJK 17 of 2023 dated September 14, 2023 concerning the Implementation of Corporate Governance.

legal basis for the risk oversight committee's charter

The Risk Oversight Committee has Work Guidelines and Rules in carrying out its duties and responsibilities, which regulate, among other things: Organization, Membership Requirements, Independence, Duties and Responsibilities of the Committee Chair, Duties and Responsibilities, Authority of the Risk Oversight Committee, Work Ethics, Meetings, Minutes of Meetings and Reports, Reporting Responsibilities, Term of Service and Others.

The Risk Oversight Committee reviews the Risk Oversight Committee Charter and the Risk Oversight Committee Charter is available on the BTPN Syariah website

Legal Basis for the Risk Oversight Committee Charter:

1. Financial Services Authority (OJK) Regulation no. 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units.
2. Financial Services Authority (OJK) Regulation No. 17 of 2023 concerning Implementation of Governance for Commercial Banks.

independence of the risk oversight committee

1. Independent Commissioners are members of the Board of Commissioners who do not have financial, management, share ownership and/or family relationships with other members of the Board of Commissioners, Sharia Supervisory Board, Directors and/or Controlling Shareholders or other relationships that could affect their ability to act independently.
2. Independent Parties are parties outside the Bank who do not have financial, management, share ownership and/or family relationships with the Board of Commissioners, Sharia Supervisory Board, Directors and/or controlling shareholders or other relationships that could affect their ability to act independently.

The independence of the members of the Risk Oversight Committee at BTPN Syariah is proven by the appointment of a Committee Chair who is an Independent Commissioner and there are no members of the Board of Directors who are members of the Risk Oversight Committee at the Bank.

The Risk Oversight Committee at BTPN Syariah is chaired by an Independent Commissioner, two members are Independent Commissioners, 1 member is a member of the Board of Commissioners, and 2 (two) members are Independent Parties to the Bank. Thus, the membership composition has met the required provisions.

Throughout 2023, the Risk Oversight Committee carried out its duties independently and there were no conflicts of interest at BTPN Syariah.

duties and responsibilities of the chairman of the risk oversight committee

The duties and responsibilities of the Chairman of the Risk Oversight Committee at BTPN Syariah are to refer to the Committee's 2023 Work Guidelines and Rules, namely carrying out an annual assessment of the performance of each member of the Committee and conducting an annual assessment which includes the following matters:

1. Conduct annual assessments of the performance of each Committee member.
2. The annual assessment includes the following:
   a. Skills, mastery of work or ability to carry out tasks.
      Independency and objectivity in the decision-making process to provide suggestions and recommendations to the Board of Commissioners.
   b. Integrity.
   c. Responsibility and Reliability.
   d. Harmony and group cooperation.
   e. Ability and determination to express opinions in committee meetings.

f. Contribution to achieving the Committee's objectives.
g. Efforts to overcome weaknesses and maintain strengths, competencies and abilities to ensure stable performance.

duties and responsibilities of the risk oversight committee

In accordance with the latest Work Guidelines and Rules No.04/PedomanKerja/RM/XII/2023 dated December 8, 2023, the Risk Oversight Committee is tasked and responsible for providing independent professional opinions to the Board of Commissioners regarding reports or matters submitted by the Board of Directors to The Board of Commissioners and identifying matters that require the attention of the Board of Commissioners, which include:

1. Prepare the Committee's annual activity plan and send it to the Board of Commissioners for approval.
2. Provide independent professional opinions to the Board of Commissioners regarding reports or matters related to risk management both individually at the Bank and in Consolidation with Subsidiaries submitted by the Board of Directors to the Board of Commissioners and identify matters that require the attention of the Board of Commissioners.
3. Evaluate risk appetite and risk tolerance and limits that must be approved by the Board of Commissioners.
4. Analyze the effectiveness of the function of the risk management work unit and risk management committee.
5. Evaluate the suitability between individual and Consolidated risk management policies and their implementation.
6. Monitor and evaluate the implementation of the duties of the Risk Management Committee and the Risk Management work unit in order to provide recommendations to the Board of Commissioners.
7. Evaluate individual and consolidated Bank risk management policies at least once a year.
8. Conduct accountability evaluations for the implementation of the Board of Directors' Risk Management Policy at least semi-annually.
9. Maintain the confidentiality of all Bank and Subsidiary Company data and information documents.
10. Organize and provide authority to carry out investigations into matters within the scope of related duties.
11. Collaborating with external consultants, accountants or other external parties who provide advice to the committee or provide direction in connection with investigations, seek various related information from employees of collaborating parties based on the Committee's request.
12. Other tasks, apart from those mentioned above, are assigned by the Board of Commissioners to the Committee in accordance with their functions and duties from time to time as needed.

composition of the risk oversight committee

The current composition of the BTPN Syariah Risk Oversight Committee members is based on the determination through the Directors' Decree Number SK.014/DIR/CSGC/VII/2023 dated July 18, 2023 concerning the Composition of the Risk Oversight Committee.

In supporting the Bank's commitment to improving the quality of the implementation of Corporate Governance, this has been achieved by strengthening the membership of the Risk Oversight Committee in 2023, with the re-appointment of one member of the Board of Commissioners effective at the closing of the 2023 Annual GMS.

The appointment of this Risk Monitoring Member has received approval from the Board of Commissioners and has carried out information disclosure regarding this change in membership.

The composition of the Risk Oversight Committee as of December 31, 2023 is:

No	Name	Position	Date of Appointment
1	Dewie Pelitawati (Independent Commissioner)	Chairman and Member of the Committee	June 13, 2014
2	Kemal Azis Stamboel (President/Independent Commissioner)	Committee Member	April 17, 2015
3	Mulya Effendi Siregar (Independent Commissioner)	Committee Member	July 18, 2023
4	Ongki Wanadjati Dana (Commissioner)	Committee Member	October 13, 2022
5	Tika Arundina (Independent Party)	Committee Member	February 14, 2019
6	Rena Mutia Indriani (Independent Party)	Committee Member	November 1, 2021



evaluation regarding the general provisions of the risk oversight committee at btpn syariah

1. The Risk Oversight Committee has been formed in accordance with the provisions of PBI No.11/33/PBI/2009 dated December 7, 2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units (BUS and UUS), and SEBI No.12/13/DPbS dated April 30, 2010 concerning the Implementation of Good Corporate Governance for BUS, and POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks and responsibility to the Board of Commissioners in helping to carry out the duties and functions of the Board of Commissioners;
2. The composition of the Risk Oversight Committee members is determined based on the Directors' Decree and is in accordance with provisions related to GCG;
3. The Risk Oversight Committee is chaired by an Independent Commissioner and the membership consists of two Independent Commissioners, one Commissioner and two Independent Parties, so that it has complied with the provisions of PBI No.11/33/PBI/2009 dated December 7, 2009 concerning the Implementation of Good Corporate Governance for Banks General Sharia and Sharia Business Units (BUS and UUS) SEBI No.12/13/DPbS dated April 30, 2010 concerning the Implementation of Good Corporate Governance for BUS and UUS, and POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks which states that membership The Risk Oversight Committee consists of at least one Independent Commissioner, an independent party who has expertise in the field of sharia banking and an independent person who has expertise in the field of risk management.

evaluation of risk oversight committee membership requirements

1. The Commissioners and Independent Commissioners on the Risk Monitoring Committee have fulfilled the requirements as stipulated in the provisions of PBI No.11/33/PBI/2009 dated 7 December 2009 concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units (BUS and UUS) SEBI No. 12/13/DPbS dated 30 April 2010 concerning the Implementation of Good Corporate Governance for BUS and UUS. Membership in the Risk Monitoring Committee has taken into account POJK 33/POJK.04/2014 concerning the Board of Directors and Board of Commissioners of Issuers or Public Companies, and POJK 17 of 2023 concerning the Implementation of Governance for Commercial Banks;
2. Commissioners and Independent Commissioners on the Risk Oversight Committee have passed the Fit and Proper test process and have been declared to have passed the fit and proper test by the OJK;
3. There are no members of the Board of Directors who are members of the Risk Oversight Committee so that in accordance with applicable regulations regarding the Implementation of BUS and UUS GCG;
4. Independent parties on the Risk Oversight Committee are parties who have fulfilled the membership requirements;
5. Members of the Risk Oversight Committee have an educational background and expertise in the fields of risk management, compliance, accounting and finance, understand financial reports, company business, especially related to BTPN Syariah services or business activities, audit processes, law, banking and sharia banking and laws and regulations in the field capital markets and other laws and regulations, so that they are in accordance with applicable regulations;
6. Members of the Risk Oversight Committee have no affiliation with members of the Board of Commissioners, members of the Board of Directors or Major Shareholders of the Issuer so that they are in accordance with applicable regulations.

authority of the risk oversight committee

Referring to the latest Risk Oversight Committee Work Guidelines and Rules No. 04/PedomanKerja/RM/XII/2023 dated December 8, 2023, the authority of the Risk Oversight Committee includes:

1. The Committee has the authority to obtain full, free and unlimited access to information about employees, funds, assets and other Bank resources related to the implementation of its duties;
2. In exercising its authority, the Committee is required to collaborate with the Risk Management Work Unit, and/or other units deemed necessary as well as Subsidiary Companies in order to implement consolidated risk management.

risk oversight committee term of service

1. The term of office of members of the Risk Oversight Committee may not be longer than the term of office of the Board of Commissioners as

regulated in the Articles of Association and may be re-elected for the following period:
2. If the member of the Board of Commissioners (Independent Commissioner) who is the Chairman of the Committee resigns before his term of office as Bank Commissioner, then the Chairman of the Committee is replaced by an Independent Commissioner;
3. If the term of office of a Committee member has ended and based on the provisions, it is not possible to reappoint him, while at the same time, the Board of Commissioners does not yet have the right to appoint Committee members, then the old Committee membership will be extended until the Board of Commissioners has the right to appoint new members of the Committee.

profile of risk oversight committee members

The profiles of members of the Risk Oversight Committee are contained in the profiles of members of the Board of Commissioners and Independent Parties in this Annual Report.

risk oversight committee meeting policy

1. Committee meetings are held 1 (one) time in 1 (one) month;
2. Committee meetings can only be held if attended by at least 51% (fifty one per hundred) of the total number of members, including one Independent Commissioner and one Independent Party;
3. Committee Meeting decisions are made based on deliberation and consensus. In the event that consensus deliberation does not occur, decisions are made based on the results of the majority vote;
4. Committee meetings are chaired by the Committee Chairman;
5. In the event that the Chairman of the Committee is unable to attend, one of the Committee members present at the meeting is appointed to chair the meeting;
6. Committee members can participate in Committee meetings via telephone conference, video conference or similar communication facilities, the use of which can enable all Committee members present at the Board of Commissioners meeting to see, hear and talk to each other. The participation of the Committee member concerned in this way must be considered as the direct presence of the Committee member at the Committee meeting and is counted in determining the quorum for the Committee meeting. Decisions taken at the Committee Meeting must be made in writing and signed by the Chair of the Meeting and one of the other Committee members present and appointed for this purpose by the Committee Meeting;
7. Differences of opinion that occur at Committee meetings must be stated clearly in the Minutes of Meeting along with the reasons for the differences of opinion;
8. Differences of opinion (dissenting opinions) that occur at Committee meetings must be stated clearly in the Minutes of Meeting along with the reasons for the differences of opinion.
9. The committee can also make valid decisions without holding a Committee Meeting, provided that all committee members have been notified in writing and all committee members give their approval regarding the proposal submitted in writing by signing the circular agreement. Decisions taken in this way have the same force as decisions legally taken at a Committee Meeting.

risk oversight committee report

As of 31 December 2023, the Risk Monitoring Committee has held 7 (seven) meetings with no circular decisions.

The commitment to fulfill the 2023 Risk Oversight Committee meeting has been fulfilled properly. All members of the Risk Oversight Committee have carried out supervisory duties over the implementation of good risk management at BTPN Syariah which includes supervision at the head office and supervision in the field during 2023.

The Risk Oversight Committee Meetings and other strategic meetings in 2023 will be held online by prioritizing effectiveness for Committee members and members of the Board of Commissioners, and fundamentally still paying attention to the principles of good corporate governance. The corporate meeting in question included discussion of the entire work plan of the Risk Oversight Committee for 2023, including supervision of the follow-up actions of the Board of Directors and Management based on the recommendations of the Risk Oversight Committee.

Complementing its supervisory duties, the Risk Oversight Committee at BTPN Syariah has carried out field visits to meet and discuss directly with employees and funding and financing customers. With endemic status declared at the end of June 2023, monitoring visits have been carried out through face-to-face visits covering the areas of Palembang, Lombok, Malang, Surabaya, Kupang, Bandung and Denpasar.



Until December 31, 2023, the Risk Oversight Committee at BTPN Syariah discussed and provided recommendations to the Board of Commissioners, including:

1. Preparing and approving work plans and programs for 2023, Risk Appetite & Tolerance Bank 2023 as well as review of Work Guidelines and Rules;

2. Supervising the duties of the Risk Management Committee and monitor risk exposure from the Bank's business activities;
3. Supervising the Bank's risk profile, capital adequacy and Bank Soundness Level;
4. Supervising the quality of the Bank's financing portfolio;
5. Providing recommendations for adjustments to the issuance of POJK and SE OJK in 2023
6. Providing recommendations and suggestions for improvement to improve the Bank's performance.

In carrying out its duties, the Risk Oversight Committee at BTPN Syariah conveyed the fulfillment of commitments as stated in the Risk Oversight Committee Report to the Board of Commissioners in 2023.

Explanations regarding the agenda of the committee meetings at the Board of Commissioners level are included in this GCG Implementation Report.

Corporate Governance Committee

Within the scope of the Financial Group, an Independent Commissioner and a member of the Sharia Supervisory Board at BTPN Syariah have been appointed as Permanent Invitees to the Corporate Governance Committee formed by PT Bank BTPN Tbk (BTPN) as the Coordinating Entity since 2022.

The Corporate Governance Committee was formed to replace the Integrated Governance Committee which had been disbanded in connection with the SMBC Group's financial conglomerate status being received in Indonesia, where BTPN acting as the Main Entity and BTPN Syariah as the Member Entity were no longer included in the financial conglomerate category effective November 15 2021 .
The Corporate Governance Committee is tasked with monitoring to ensure that internal and integrated controls are implemented within the financial group in a prudent and transparent manner, fulfilling the principles of Governance as a Conventional Commercial Bank, Sharia Commercial Bank and as a Public Company.

The Independent Commissioner conveys the development of his duties and responsibilities to the Corporate Governance Committee at regular meetings of the Bank's Board of Commissioners.

Fulfillment of Supervision of the Corporate Governance Committee on the Implementation of Banking Synergy at BTPN Syariah

In line with the commitment to monitor Banking Synergy by BTPN Syariah and BTPN, supervision at the Board of Commissioners level is realized through the function of the Corporate Governance Committee which consists of members of the Independent Board of Commissioners from BTPN as the Coordinating Entity and representatives of the Independent Commissioners and members of the Sharia Supervisory Board from BTPN Syariah as invitees. keep the Committee meeting.

Implementation of the 2023 Corporate Governance Committee Meeting

1. The Corporate Governance Committee Meeting in Semester I 2023 was held on February 23 2023, with an agenda for Anti-Fraud Management Meetings, Banking Synergy Monitoring and Implementation of GCG within the Financial Group
2. The Corporate Governance Committee Meeting in Semester II was held on August 25 2023, with an agenda for meetings on Cyber Security Update, Anti Fraud Management, Banking Synergy Report, Report of Implementation of GCG within the Financial Group and Introduction to CxO Concept.

In order to support supervision and even distribution of information, all members of the Board of Commissioners at BTPN Syariah have received the latest information regarding the results of the 2023 Governance Committee meeting.

Submission of information to the Board of Commissioners regarding the position for Semester I 2023 was carried out on April 18, 2023, and the position for Semester II 2023 was carried out on October 25, 2023 through a meeting forum of the Board of Commissioners with the Director of Compliance

Board of Commissioners' Committee-level committee meetings

The following are the frequency of meetings, Circular resolutions making and the attendance of Committee members at the level of the Board of Commissioners throughout 2023:

No	Name	Audit Committee (Realization/Plan)	%	Risk Oversight Committee (Realization/Plan)	%	Nomination & Remuneration Committee (Realization/Plan)	%
1	Kemal Azis Stamboel[(a)]	4/4	100%	7/6	100%	3/3	100%
2	Mulya Effendi Siregar[(c)]	6/6	100%	4/4	100%	1/1	100%
3	Dewie Pelitawati[(b)]	4/4	100%	7/6	100%	3/3	100%
4	Ongki Wanadjati Dana	Non member		7/6	100%	3/3	100%
5	Yenny Lim[(d)]	Non member		Non member		1/2	50%
6	Tika Arundina	10/6	100%	7/6	100%	Non member	
7	Rena Mutia	10/6	100%	7/6	100%	Non member	
8	Gatot Prasetyo S.	10/6	100%	Non member		Non member	
9	Dharma Putera	Non member		7/6	100%	Non member	
10	Ibnu Agung Mulyanto	Non member		Non member		3/3	100%

a) Kemal Azis Stamboel no longer serves as Chairperson of the Audit Committee in accordance with Directors' Decree Number SK.012/DIR/CSGC/VII/2023 dated 18 July 2023
(b) Dewie Pelitawati no longer serves as a member of the Audit Committee according to the Board of Directors Decree Number SK.012/DIR/CSGC/VII/2023 dated 18 July 2023
(c) Mulya Effendi Siregar serves as Chairman of Audit Committee, member of Risk Oversight Committee, member of Nomination and Remuneration Committee as of July 18, 2023
(d) Yenny Lim no longer serves as a member of the Nomination and Remuneration Committee effective since her resignation as a member of the Board of Commissioners at the closing of the Annual GMS on 12 April 2023

Audit Committee Meeting Schedule and Agenda for 2023:

Date	Meeting Agenda
February 8, 2023	• KPMG Audit of the Financial Statement for the Year Ended 31 December 2023; • Internal Audit Update (as of January 31, 2023); • Anti Fraud Management Full Year Update (2022); • Financial Statements Update.
April 18, 2023	• Financial Performance Update (as of March 31, 2023) • Internal Audit Updates (as of March 31, 2023); • Anti Fraud Management Quarterly Update (as of March 31, 2023).
June 22, 2023	Internal Audit Update (as of March 31, 2023)
July 17, 2023	Financial Performance Update (as of June 30th 2023)
July 26, 2023	Internal Audit Updates (as of June 30th 2023)
July 26, 2023	Compliance Updates (as of June 3oth 2023)
July 26, 2023	Anti Fraud Management Quarterly Updates (Q2 2023)
October 16, 2023	Review of Financial Reports (As of 30 September 2023) and Review of Publication Plans Quarterly Financial Report (as of 30 September 2023)
October 25, 2023	• Review of the External Audit Process Plan (Financial Reports) by KPMG • Internal Audit Report • Anti Fraud Management Quarterly Update (Q3 2023)
November 22, 2023	Internal Audit Report: • Progress Audit 2023 • Audit Results Follow-up Monitoring Report • Audit Result Report • Audit Plan for 2024
November 27, 2023	Interim Audit Results by KPMG (as of 30 September 2023)
December 12, 2023	• Internal Audit Report • Progress Audit 2023 • Audit Results Follow-up Monitoring Report • Audit Result Report



Date	Circular resolutions
March 1, 2023	Providing recommendations and approval from the Audit Committee regarding the Implementation of the IESBA Code of Ethics in 2023 at BTPN Syariah
March 17, 2023	Approval of the Audit Committee on the Evaluation Results of the provision of Financial Report Audit Services for the Financial Year Ending December 31, 2023
March 17, 2023	Recommendation of the Audit Committee on the Appointment of a Public Accountant (AP) and/or Public Accounting Firm (KAP) to Examine or Audit BTPN Syariah Books and Records for the Financial Year Ending December 31, 2023
May 17, 2023	Recommendation of the Audit Committee on the Appointment of Quality Control from External Parties for the Internal Audit Review of BTPN Syariah for the period July 1, 2020 – June 30, 2023
September 11, 2023	Recommendation of the Audit Committee on the Change of Public Accountant (PA) for the Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk for the fiscal year ending on December 31, 2023
September 13, 2023	Affirmation of the Audit Committee regarding the Implementation of the IESBA Code of Ethics at PT Bank BTPN Syariah Tbk and the First Recommendation of the Audit Committee regarding the Implementation of IESBA in 2023

The arrangement of the Audit Committee meeting once a month is effective as of November 2023 in accordance with POJK 17 of 2023.

Nomination and Remuneration Committee Meeting at BTPN Syariah in 2023:

No	Meeting Agenda		
	Meeting Date	in regards to Nominations	in regards to Remuneration
1	February 7, 2023	Committee recommendations regarding-The composition of the Board of Commissioners to be proposed at the Annual GMS to be held in 2023	Committee recommendations regarding remuneration for new members of the Board of Commissioners
2	March 9, 2023	None	Committee recommendations regarding: • Proposed Remuneration in 2023 for the Board of Commissioners, Directors and DPS and Independent Parties who are members of Committees at the same level as the Board of Commissioners • Proposed end-of-term gratuity for Members of the Board of Commissioners and Members of the Board of Directors, proposed facilities and benefits for the Board of Commissioners and Directors, proposed scheme for providing deferred variable remuneration (deferred bonus) for Bank Material Risk Takers (MRT), and settlement vehicle facilities whose purchase is not at the beginning of the term of office
3	October 12, 2023	None	Committee recommendations regarding: Plan to provide a deferred variable remuneration component (deferred bonus) to Material Risk Takers (MRT) for the Bank's performance for the 2020, 2021 and 2022 financial years, in the form of shares with a distribution date of January 25, 2024

Circular Resolution
There were no circular resolutions during the year 2023.

The arrangement of the Nomination and Remuneration Committee meeting once every 3 (three) months, in accordance with POJK 17 of 2023, is effective in the year 2024.

schedule and agenda for 2023 risk oversight committee meetings:

Date	Meeting Agenda
February 8, 2023	• Risk Performance Update (as of 31 December 2022) • RBBR dan ICAAP Update (as of 31 December 2022) • Subsidiary Monitoring - PT BTPN Syariah Ventura Update (as of 31 December 2022)
April 18, 2023	• Update Risk Performance (as of 30 March 2023)
June 22, 2023	• Update Risk Performance (as of 31 May 2023)
July 26, 2023	• Risk Performance Update (as of 30 June 2023) • RBBR dan ICAAP Update (as of 30 June 2023) • Subsidiary Monitoring - PT BTPN Syariah Ventura Update (as of 30 June 2023)
October 25, 2023	• Risk Performance Update (As of 30 September 2023) • Subsidiary Monitoring - PT BTPN Syariah Ventura Update (as of 30 September 2023)

schedule and agenda for 2023 risk oversight committee meetings:

Date	Meeting Agenda
November 22, 2023	• Risk Performance Update (as of 31 Oktober 2023) • Update UU P2SK Regulations (Recovery Plan – OJK dan Resolution Plan – LPS) • Update - 2022 Cyber Security Assessment Results
December 28, 2023	Acceptance by the Risk Oversight Committee of: • Guidelines and Working Procedures for the Risk Oversight Committee 2023 • Meeting Agenda for 2024 in line with Circular Decision of the Board of Commissioners Number 009/CIR/DEKOM/XII/2023 dated December 28, 2023 regarding the Approval of the Board of Commissioners on the Meeting Agenda of the Board of Commissioners Committee for the year 2024.
Circular Resolution	
There were no circular resolutions during the year 2023.	

The arrangement of the Risk Oversight Committee meeting once a month is effective as of November 2023 in accordance with POJK 17 of 2023

Performance Assessment of the Board of Commissioners' Committee

In fulfilling the commitment to good GCG principles, and continuing to Faithfully Empowering, it is ensured that the implementation of the supervisory duties of the Board of Commissioners-level Committee at BTPN Syariah has gone well, through every corporate meeting and field visit in 2023. The Board of Commissioners Committee through the Audit Committee, Risk Oversight Committee and Nomination and Remuneration Committee have ensured that the Bank's activities run according to good corridors and that reporting obligations are fulfilled in a timely manner.

The Committee is prudent in prioritizing the principle of prudence, in line with the Government's direction regarding restrictions during the pandemic that do not reduce compliance with GCG provisions and the Bank's Articles of Association. In terms of decision making, Committees at the level of the Board of Commissioners prioritize decision making based on deliberation to reach consensus, all of which are stated in the Meeting Minutes and Circulars, and are well managed. There are no dissenting opinions during 2023.

In improving the good achievement of GCG implementation which is gradually being sharpened by referring to the ASEAN Corporate Governance Scorecards (ACGS) methodology within the scope of Southeast Asia Regional standards, the Committee at the level of the Board of Commissioners has supported the Board of Commissioners in carrying out supervisory duties well based on the application of governance principles. Manage a good company.

Efforts to increase these standards are well maintained and BTPN Syariah continuously improves and improves internal processes and the presentation of information to all stakeholders with increasingly high quality.

The measure of performance achievement of Committees of the Board of Commissioners is realized by implementing the practice of Performance Assessment (Self Assessment) based on the criteria used as a basis for assessment referring to the Charter and Regulations of each Committee of the Board of Commissioners to reflect the overall implementation of the duties and responsibilities of each member is measurable and on target.

Self-Assessment Criteria for Committees at the Board of Commissioners at BTPN Syariah are as follows:

Performance Assessment of Audit Committee Members

No	Assessment Factors
1	The Committee has provided recommendations to the Board of Commissioners regarding the preparation and periodic updating of the Annual Audit Plan, Work Guidelines and Rules (Charter), Internal Audit Charter
2	The Committee has carried out the duties and responsibilities of monitoring and evaluating at least: a. Implementation of the duties of the internal audit work unit; b. Conformity of financial reports with financial accounting standards; And c. Implementation of follow-up actions by the Board of Directors regarding the findings of the Bank's internal audit work unit, external auditors, results of supervision by the Financial Services Authority, and/or results of supervision by other authorities and institutions.
3	The Committee has assisted the Board of Commissioners in its duties to ensure the effectiveness of the Bank's Internal Audit Work Unit (SKAI) and the effectiveness of the Board of Directors in following up on improvements to audit results



Performance Assessment of Audit Committee Members

No	Assessment Factors
4	The Committee has provided recommendations to the Board of Commissioners regarding the appointment, compensation and supervision of Public Accountants and/or Public Accounting Firms (AP and/or KAP) appointed by the Company in the context of preparing audit reports on the company's financial statements or other work that does not interfere with the committee's independence. , as well as the replacement AP and/or KAP in the event that the appointed AP and/or KAP cannot complete their duties, and analyze the independence and objectivity of the AP and/or KAP as well as the conformity of the audit implementation by the KAP with applicable audit standards.
5	The Committee monitors and evaluates the planning and implementation of internal and external audits as well as monitoring the follow-up to audit results in order to assess the adequacy of internal control, including the adequacy of the financial reporting process.
6	The Committee analyzes the Bank's compliance with laws and regulations in the capital markets sector and other applicable laws and regulations relating to the Bank's activities, including providing advice to the Board of Commissioners regarding potential conflicts of interest.
7	The Committee has provided recommendations to the Board of Commissioners regarding the appointment of an external party to review SKAI's performance.
8	The Committee has provided recommendations to the Board of Commissioners regarding the provision of overall SKAI annual remuneration as well as performance awards.

Performance Assessment of Nomination and Remuneration Committee Members

No	Assessment Factors
1	The Committee has provided recommendations to the Board of Commissioners regarding the preparation and periodic updating of the following matters: a. Nomination and Remuneration Policy b. Charter.
2	**Regarding Remuneration Policy** The Committee has ensured that the Remuneration policy at the Bank has taken into account: a. Financial performance and reserves to fulfill the formation of the Allowance for Asset Losses as regulated in the applicable laws; b. Individual Work Performance; c. Fairness with Peer Groups inside and outside the Bank.
3	**Regarding Remuneration Policy** The Committee has provided recommendations to the Board of Commissioners regarding Remuneration Policy, Remuneration Structure and the amount of remuneration for the Board of Commissioners, Board of Directors and Sharia Supervisory Board to be submitted to the General Meeting of Shareholders, and has conducted studies and provided recommendations to the Board of Commissioners regarding high employee remuneration strategies. level by considering internal and external factors to be submitted to the Board of Directors;
4	**Regarding Nomination Policy** The Committee has provided recommendations to the Board of Commissioners regarding the composition of members of the Board of Commissioners and/or Sharia Supervisory Board and/or Board of Directors, as well as regarding the system and procedures for selecting and/or replacing members of the Board of Commissioners, Sharia Supervisory Board and Directors to the Board of Commissioners to be submitted to the General Meeting Shareholders, as well as recommendations regarding independent parties who will become members of the Audit Committee and Risk Oversight Committee to the Board of Commissioners;
5	**Regarding Nomination Policy** The Committee has assisted the Board of Commissioners in assessing the work of members of the Board of Commissioners and/or the Sharia Supervisory Board and/or the Board of Directors, as well as preparing capacity development programs for members of the Board of Directors and/or members of the Board of Commissioners.

Performance Assessment of Risk Oversight Committee Members

No	Assessment Factors
1	The Committee has provided recommendations to the Board of Commissioners regarding the preparation and periodic updating of the Annual Activity Plan, Work Guidelines and Rules (Charter) and Risk Management Policy;
2	The Committee has provided an independent professional opinion to the Board of Commissioners regarding reports or matters relating to risk management both individually at the Bank and in Consolidation with Subsidiaries submitted by the Board of Directors to the Board of Commissioners and Committees and identified matters that require the attention of the Board of Commissioners;
3	The Committee has assisted the Board of Commissioners in evaluating risk appetite and risk tolerance and limits that must be approved by the Board of Commissioners;
4	assisted the Board of Commissioners in monitoring and evaluating the implementation of the duties of the Risk Management Committee and the Risk Management work unit in order to provide recommendations to the Board of Commissioners;
5	The Committee has assisted the Board of Commissioners in evaluating the suitability of the Individual and Consolidated Risk Management Policies and their implementation;



Remuneration Policy for THE BOARD OF COMMISSIONERS, SHARIA SUPERVISORY BOARD, AND BOARD OF DIRECTORS

The determination of remuneration and benefits refers to the decisions made by shareholders as stipulated in the General Meeting of Shareholders, taking into account the recommendations provided by the Nomination and Remuneration Committee.

In establishing the remuneration for each member of the Board of Commissioners, Sharia Supervisory Board (DPS), and Board of Directors, BTPN Syariah considers the overall performance of BTPN Syariah, performance evaluations, comparability with peer groups in the banking sector and the banking industry, and the Company's capabilities. The company's performance, which is one of the factors in determining the remuneration for members of the Board of Commissioners, DPS, and the Board of Directors, is described as follows:

review

1. Survey to obtain benchmark data on the remuneration of the Board of Commissioners, Sharia Supervisory Board (DPS), and the Board of Directors in several banks in Indonesia. If necessary, the Committee may appoint/collaborate with a Consultant/ Independent Party to ensure more accurate data is obtained.
2. The Committee conducts a review of the bank's performance that can also reflect the performance of the Board of Commissioners, DPS, and Board of Directors.

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proposal & recommendation

1. Based on benchmark data (external) and Company performance data (internal), the Nomination and Remuneration Committee formulates proposals/ recommendations for remuneration for each member of the Board of Commissioners, Sharia Supervisory Board (DPS), and Board of Directors to be submitted to the Board of Commissioners.

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decision

1. The Board of Commissioners' decision regarding remuneration for members of the Board of Commissioners, DPS, and Board of Directors.
2. Shareholders' Meeting approval of the total remuneration for the Board of Commissioners, DPS, and Board of Directors.



governance of remuneration

remuneration policy formulation process

The purpose of the Remuneration Policy is to ensure the provision of remuneration is in accordance with applicable regulations, the financial performance of the company, individual job performance, alignment with the peer group within the bank and the banking industry, as well as the Bank's capabilities.

A review of remuneration is conducted annually, ncluding a review for the remuneration of the Board of Commissioners, DPS, Directors, and Employees. The implementation of remuneration policy, both fixed and variable remuneration, is routinely reviewed. This review takes into account effective risk management, the Bank's financial stability, capital adequacy and strengthening, short-term and long-term liquidity needs, potential future bank income, and compliance with sharia principles.

scope of remuneration policy and its implementation

The Remuneration Policy for Employees applies to Employees across all Business Units and regions, with implementation carried out and monitored centrally at the Head Office.

remuneration linked to performance measurement

The bank adheres to the principle of meritocracy (performance-based) in providing remuneration to the Board of Directors and employees, both for fixed and variable remuneration.

Within the bank's performance management, members of the Board of Directors and all Employees has individual targets as the basis for assessing individual performance. Individual targets for Directors, which also serve as targets for their respective units/directorates, are derived from the bank's overall targets and then cascaded down into smaller unit targets and individual employee targets at the lowest level.

Individual performance is assessed based on the realization of individual targets and is evaluated in categories of Outstanding; Very Good; Good; Needs Improvement; and Poor. Remuneration adjustment is determined based on individual performance assessments, with the management providing guidance on the adjustment of both fixed and variable remuneration according to individual performance.

external consultants

The Bank obtains remuneration data within the banking industry through the services of external consultants. The role of external consultants is to gather information on fixed and variable remuneration for specific positions from several banks with similar business types and operations. This data is collected by consultants through remuneration surveys involving several banks.

variable remuneration

Variable remuneration consists of Incentive and Performance Bonuses. Incentives are provided based on individual performance and are given to employees with marketing positions (sales). Incentives are provided monthly and semi-annually.

Performance bonuses are granted based on performance, business scale, business complexity, peer group, inflation rate, financial conditions and capabilities, as well as in accordance with regulatory provisions, encouraging prudent risk-taking.

remuneration packages and facilities received by the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors

in milion Rupiah

	2023		2022	
	Headcount	Total	Headcount	Total
Board of Directors	6*	65,826	5	45,142
Board of Commissioners	5*	16,194	5	8,979
Sharia Supervisory Board	2	999	2	952

* At the AGMS held on April 12 2023, 1 (one) new Director was appointed to replace members of the Board of Directors whose term of office has ended, and 1 (one) Independent Commissioner was appointed to replace the Non-Independent Commissioner whose term of office has ended
* Include gratuity for the end of service of the Management since the closing of the 2023 AGMS

the members of the Board of Commissioners, Sharia Supervisory Board, and Directors Receiving Fixed and Variable Remuneration for 1 (one) year and the total amount

Fixed Category

in milion Rupiah

	2023		2022	
	Headcount	Total	Headcount	Total
Board of Directors	6*	17,490	5	12,415
Board of Commissioners	5*	9,320	5	6,529
Sharia Supervisory Board	2	994	2	948

* At the AGMS held on April 12 2023, 1 (one) new Director was appointed to replace members of the Board of Directors whose term of office has ended, and 1 (one) Independent Commissioner was appointed to replace the Non-Independent Commissioner whose term of office has ended

Variable Category

in milion Rupiah

	2023		2022	
	Headcount	Total	Headcount	Total
Board of Directors	6	36,343*	5	20,694
Board of Commissioners	5	3,448*	4	624
Sharia Supervisory Board	2	-	2	-
Employee with Bonus		65,545		50,305
Employee with Incentive		81,712		66,768

Notes :
the Commissioners are not entitled to variable compensation
* Include gratuity for the end of service of the Management since the closing of the 2023 AGMS
* At the AGMS held on April 12 2023, 1 (one) new Director was appointed to replace members of the Board of Directors whose term of office has ended, and 1 (one) Independent Commissioner was appointed to replace the Non-Independent Commissioner whose term of office has ended

total amount of deferred variable remuneration

in milion Rupiah

	2023		2022	
	Headcount	Total	Headcount	Total
Deffered bonus (gross)	5	4,461	5	3,715

the ratio of the highest and lowest salaries

in milion Rupiah

	2023	2022
ratio	88.1	83.2



remuneration for the Board of Commissioners, Sharia Supervisory Board, and Board of Directors

The determination of remuneration and benefits refers to the decisions made by shareholders as established in the General Meeting of Shareholders, taking into account the recommendations provided by the Nomination and Remuneration Committee.

in milion Rupiah

Type of Remuneration & Other Facilities	Amount in Indonesian Rupiah Received in 1 (One) Year					
	Board of Commissioners		Board of Directors		Sharia Supervisory Board	
	Members	Million Rupiah	Members	Million Rupiah	Members	Million Rupiah
1. Remuneration (salary/honorarium, bonus*, regular allowances & other facilities in the form of non-cash benefits)	5	13.557	6	56.371	2	994
2. Other facilities in the form of non-cash benefits (housing, transportation, health insurance, etc.):						
a. Can be owned	5	2.601	6	9.278	2	4,4
b. Cannot be owned	5	36	6	178	2	0
Total	5	16.194	6	65.826	2	999

Note:
•At the AGMS held on April 12 2023, 1 (one) new Director was appointed to replace members of the Board of Directors whose term of office has ended, and 1 (one) Independent Commissioner was appointed to replace the Non-Independent Commissioner whose term of office has ended

The members of the Board of Commissioners, Sharia Supervisory Board, and Board of Directors who receive remuneration packages within 1 (one) year, are categorized according to income levels, as shown in the table below:

in milion Rupiah

Amount of Renumeration per Person in 1 (One) Year*	Number of Commissioner	Number of Director	Number of Sharia Supervisory Board Member
Above IDR 2 billion	2	5	
Above IDR 1 billion up to IDR 2 billion	2		
Above IDR 500 million up to IDR 1 billion			
Below IDR 500 million	1		2

highest and lowest salary ratio

Description	Ratio
Highest and lowest employee salary ratio	88,1
Highest and lowest Director's salary ratio	2,4
Highest and lowest Commissioner's salary ratio	2,4
Highest Director's salary and highest employee ratio	2,6

long-term remuneration policy at BTPN Syariah

BTPN Syariah has a remuneration program to retain and motivate its executives and top talents to contribute optimally to the company's progress continually. The remuneration program for the Board of Commissioners, DPS, Directors, and Employees is designed while considering the effective risk management, financial stability of the bank, adequacy and strengthening of the bank's capital, short-term and long-term liquidity needs, potential income of the bank in the future, and compliance with Sharia principles.

BTPN Syariah already has a Remuneration Policy in accordance with the Financial Services Authority (OJK) Regulation No. 59/POJK.03/2017 regarding the Implementation of Corporate Governance in Remuneration for Sharia Commercial Banks and Sharia Business Units. In general, the remuneration components are divided into fixed and variable components.

The determination of fixed remuneration components must at least consider the scale of operations, business complexity, peer group, inflation rate, financial conditions, and compliance with regulations. There should also be a distinction in remuneration between different positions.

For variable remuneration components, they must at least consider performance, business scale, business complexity, peer group remuneration levels, inflation rate, financial conditions, and compliance with regulations, while encouraging prudent risk-taking.

Variable Remuneration for the Board of Directors

In accordance with the Financial Services Authority (OJK) Regulation No. 59/POJK.03/2017 on the Implementation of Corporate Governance in Remuneration for Islamic Commercial Banks and Islamic Business Units, BTPN Syariah has provisions related to Material Risk Takers (MRT). MRT in BTPN Syariah consists of the Board of Directors, given their tasks and responsibilities that have strategic or significant impacts both in the short and long term for the Bank.

The provision of variable remuneration components for MRT is regulated as follows:

1. 80% is provided in cash without deferral;
2. 20% is deferred for 3 (three) years with the following composition and distribution scheme:
    - In the first deferral year: one-third (1/3) of the total 20% deferral, provided in a maximum of 500 shares of BTPN Syariah and the rest in cash, paid in January;
    - In the second deferral year: one-third (1/3) of the total 20% deferral, provided in a maximum of 500 shares of BTPN Syariah and the rest in cash, provided in January;
    - In the third deferral year: one-third (1/3) of the total 20% deferral, provided in a maximum of 500 shares of BTPN Syariah and the rest in cash, provided in January.

The Bank may cancel partially or entirely the deferred variable remuneration if:

- Proven responsible for significant losses to the bank; or
- Proven to have violated applicable regulations.

Rewards & Performance Management

Rewards Management

To ensure that the bank's remuneration program remains competitive within the industry according to the company's strategy and directives, at least once a year, BTPN Syariah will conduct a benchmark with a peer group with the assistance of an Independent Consultant with a good reputation.

The remuneration structure has been arranged and determined according to the employee's grade level.

The Board of Directors ensures that the remuneration policies and strategies applied in the bank are communicated to the Board of Commissioners.

Performance Management

Employee Performance Assessment is a tool for the company to measure employee performance results in accordance with predefined targets and performance goals.

The Performance Assessment process at BTPN Syariah is carried out by applying clear key performance indicators (KPIs) that meet the SMART criteria (specific, measurable, achievable, realistic, and time-bound). This is not only to ensure that assessments can be conducted objectively but also to ensure that the targets assigned to each employee are closely related to the company's strategic objectives in the current fiscal year.


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Board of DIRECTORS

The Board of Directors is the organ of Corporate Governance which is fully responsible for managing the Bank for the interests and objectives of the Bank, as well as representing the Bank both inside and outside the court in accordance with the provisions of the Bank's Articles of Association. Referring to Law No. 40 of 2007 concerning Limited Liability Companies, each member of the Board of Directors carries out each task in accordance with the division of duties and authority, with the aim of achieving management effectiveness and producing maximum results.

The Board of Directors at BTPN Syariah always upholds a professional, objective, strategic-minded attitude in accordance with the principles of Good Corporate Governance (GCG), and prioritizes the interests of the Bank, as well as playing a role in increasing added value for stakeholders and ensuring business sustainability.

Directors are appointed and ratified through the General Meeting of Shareholders and are required to fulfill the fit and proper test requirements of the Financial Services Authority.

All members of the BTPN Syariah Board of Directors have fulfilled the number, composition, criteria and independence in accordance with applicable regulations.

legal basis for charter

The Board of Directors are obliged to carry out their duties and responsibilities in accordance with the Charter. The Board of Directors' Charter is updated and evaluated periodically with reference to applicable rules and regulations.

The legal bases for the Board of Directors Charter at BTPN Syariah include:

1. Law of the Republic of Indonesia no. 40 of 2007 concerning Limited Liability Companies.
2. Bank Articles of Association.
3. Law no. 6 of 2003 concerning Determination of Government Regulations.
4. Financial Services Authority Regulation No.33/POJK.04/2015 concerning Directors and Board of Commissioners of Issuers or Public Companies.
5. Bank Indonesia Regulation no. 11/33/PBI/2009 concerning Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units
6. POJK No.16/POJK.03/2022 concerning Sharia Commercial Banks.
7. POJK 17 of 2023 concerning Commercial Bank Governance.
8. ASEAN Corporate Governance Scorecard.

Board of Directors Charter

All members of the Board of Directors carry out their duties and responsibilities referring to the Board of Directors Charter, updated periodically with reference to the applicable provisions.

In 2023, the Board of Directors conducted a review and approved updates to the Board of Directors' Work Guidelines and Regulations. The latest Board of Directors Charter is No.05/PedomanKerja/CSGC/XII/2023 on December 6, 2023.

The Board of Directors Charter include:

1. Organization.
2. Independence.
3. Duties and Responsibilities of the Board of Directors.
4. Functions of the President Director.
5. Compliance Director.
6. Meeting.
7. Ethical Values and Prohibitions on the Board of Directors.
8. Performance Assessment of the Board of
9. Working Relationship Pattern of the
10. Reports to the Parent Entity
11. Relationship with Stakeholders
12. Training.
13. Miscellaneous

duties and responsibilities of the Board of Directors

Duties and Responsibilities of the BTPN Syariah Board of Directors in accordance with the latest Board of Directors Charter are as follows:

1. The Board of Directors shall be fully responsible for the management of the Bank;.
2. The Board of Directors shall managed the Bank in accordance with its authority and responsibilities as provided for in the prevailing laws and regulations, the Articles of Association, and GMS' decisions.



3. The Board of Directors shall implement the principles of Good Corporate Governance in every business activitity of the Bank at all levels of organization;.
4. The Board of Directors shall follow up all results of audit findings and recommendations from the Internal Audit Work Unit (SKAI), the Sharia Supervisory Board (DPS), the External Auditors, the results of OJK/BI's supervision and/or other authorities' supervision results;
5. In order to carry out the principles of Good Corporate Governance, the Board of Directors must at least establish:
   a. Internal Audit Work Unit.
   b. Risk Management Work Unit.
   c. Risk Management Committee.
   d. Compliance Work Unit.
6. The Board of Directors shall hold an annual GMS and other GMS's as provided for in the laws and regulations and the Articles of Association;.
7. The Board of Directors shall be accountable for the fulfilment of its obligations to the Shareholders through GMS;.
8. The Board of Directors shall disclose to the employees concerning Bank's internal policiies of strategic nature in the employment sector;
9. The Board of Directors shall not engage individual advisors and/or professional services as consultants unless they meet the following requirements:
   a. The project is specific in nature;
   b. Is based on a clear contract, which at least must cover the scope of work, responsibilities and the term of work as well as the cost;
   c. A consultant is an independent party and has the qualification to carry out the project of specific nature as referred to above.
   d. To be carried out by the party who does not hold a structural position with the Bank, and
   e. To be carried out by the party who does not have the authority to make the Bank's operational decisions.
10. In the management of data and information related to the Bank, the Board of Directors shall:
    a. Have and provide accurate, relevant, and timely data and information including to the Board of Commissioners; and
    b. Carry out management of data and information in accordance with good governance at the Bank and the laws and regulations.
11. In order to support the effective implementation of its duties and responsibilities, the Board of Directors may form committees.

    If a committee is formed, the Board of Directors is obliged to evaluate the performance of the committee at the end of each financial year.
12. In carrying out the Internal Audit function, the Board of Directors is responsible for:
    a. Develop an internal control framework to identify, measure, monitor and control all risks faced by the bank.
    b. Ensure that SKAI obtains information regarding ongoing developments, project initiatives, products and operational changes as well as risks that have been identified and anticipated.
    c. Ensure appropriate corrective action has been taken.
13. Members of the Board of Directors have no authority to represent the bank if:
    a. There is any court proceeding between the Bank with the relevant member of the Board of Directors; and
    b. The relevant member of the Board of Directors has a conflict of interest with the Bank.
14. In the event that there are circumstances as referred to in number (13), those entitled to represent the Bank are:
    a. Other members of the Board of Directors who do not have a conflict of interest with the Bank.
    b. The Board of Commissioners in the event that all members of the Board of Directors have a conflict of interest with the Bank or
    c. Other parties appointed by the GMS in the event that all members of the Board of Directors or Board of Commissioners have a conflict of interest with the Bank.

functions of the President Director

Without prejudice to the rights of the Board of Directors as regulated in the Articles of Association and other applicable provisions, the President Director has the authority to:

1. Coordinate the activities of the Board of Directors and ensure that the division of tasks between the Directors runs effectively.
2. Arrange meeting schedules and determine agendas that are the responsibility and priorities of the Board of Directors.
3. Determine meeting invitations.
4. Ensure the adequacy and availability of information required for decision making.
5. Determine the Board of Directors' decision in the event of a deadlock



the composition and criteria of the Board of Directors

The composition and criteria for members of the Board of Directors and the Organization as stated in the latest Board of Directors Charter are:

1. The number of Directors is at least 3 (three) people.
2. All members of the Board of Directors must reside in Indonesia.
3. If required, a member of other Board of Directors may be appointed as Deputy President Director;
4. Those who may become members of the Board of Directors are individuals who, at the time of appointment and during their office must:
   a. Have good character, morality and integrity;
   b. Be capable of carrying out legal acts;
   c. Within 5 (five) years prior to the appointment and during their office:
      i. Are never declared bankrupt;
      ii. Never became members of the Board of Directors and/or members of the Board of Commissioners declared guilty of causing a company to be declared bankrupt;
      iii. Never being punished for committing a criminal act that is detrimental to State finances and/or related to the financial sector;
      iv. Never become members of the Board of Directors and/or Board of Commissioners during their office:
         - Has ever failed to hold an Annual General Meeting of Shareholders;
         - Their accountability report as members of the Board of Directors and/or members of the Board of Commissioners has ever been rejected by a GMS or failed to deliver their accountability report as members of the Board of Directors and/or members of the Board of Commissioners to a GMS; and
         - Has ever caused a company which has obtained a permit, license or registration from OJK failed to meet the obligations to deliver an annual report and/or financial report to OJK.
5. Has the commitment to comply with the laws and regulations;
6. Has the knowledge and/or expertise in the field needed by an Issuer or a Pbulic Company.
7. The fulfillment of requirements referred to in points (4) up to (6) above must be contained in a Statement Letter and submitted to the Bank.
8. All members of the Board of Directors must have the ability in Banking in General and Specifically have at least one of the skills in Sharia Banking and Finance, Economics, Human Resource, Law, Technology, Accounting or Auditing:
   a. One of the Members of the Board of Directors shall be appointed and tasked as Director of Compliance who has the responsibility to ensure compliance with the Sharia Principles, regulation of the Financial Services Authority ("OJK") and Bank Indonesia (BI) as well as other laws and regulations concerning Director of Compliance;
   b. The Director of Compliance shall carry out the compliance function independent of the operational working units;
   c. Performance of the compliance function must be supported by personnel who at least have the knowledge and/or understanding of Sharia Banking operations.
9. All members of the Board of Directors must have the ability to carry out strategic management for the development of healthy and strong Sharia Banking;
10. All members of the Board of Directors must have the knowledge, understanding and capability in the implementation of risks management;
11. The Bank are required to hold a GMS to replace member of the Board of Directors who do not meet the requirements in accordance with the prevailing laws;
12. Every proposal for replacement and/or appointment of members of the Board of Directors the Board of Commissioners at GMS must take into account the recommendation of the Nomination and Remuneration Commitee;
13. The majority of members of the Board of Directors have at least 4 (four) years of experience as Executive Officers in Banking and 1 (one) year of them as Executive Officers in Sharia Commercial Banks/Sharia Business Units and their amendments.
14. Each member of the Board of Directors must fulfill the requirements of having passed a fit and proper test in accordance with applicable OJK regulations.
15. Members of the Board of Directors are prohibited from holding concurrent positions as Board of Commissioners, Directors or Executive Officers in banks, companies and/or other institutions, except:
   a. Directors who are responsible for supervising investments in subsidiary companies of Sharia Commercial Banks, carry out functional duties as Members of the Board of Commissioners in non-bank subsidiary companies controlled by Commercial Banks and/or



b. Directors hold positions in non-profit organizations or institutions, as long as this does not result in the person concerned neglecting the implementation of their duties and responsibilities as members of the Bank's Board of Directors

16. Members of the Board of Directors, individually or collectively, are prohibited from owning shares of more than 25% (twenty five percent) of the paid-up capital in the Bank and/or in another company.
17. The majority of members of the Board of Directors are prohibited from having family relationships up to the second degree with fellow members of the Board of Directors and/or with members of the Board of Commissioners.
18. The Board of Directors is prohibited from granting general power of attorney to other parties which results in the transfer of the duties and functions of the Board of Directors..

composition of Board of Directors membership

Based on the resoution of the BTPN Syariah Annual GMS held in 2023, 4 (four) members of the Board of Directors whose terms of office have expired have been reappointed with terms of office until the closing of the Annual GMS which will be held in 2026, without prejudice to changes that may occur before the end of the term of office.

In the same Annual GMS, a new member of the Board of Directors was appointed to strengthen the Board of Directors with a term of office until the closing of the Annual GMS which will be held in 2026, without prejudice to changes that may occur before the end of the term of office.

There is a change in the composition of members of the Board of Directors at BTPN Syariah in 2023 in connection with the resignation of a member of the Board of Directors whose term of office has expired and the appointment of a new member of the Board of Directors effective April 12, 2023, respectively.

As of December 31, 2023, the number of Directors at BTPN Syariah is 5 (five) people and all members of the BTPN Syariah Board of Directors have fulfilled the number, composition, criteria and independence in accordance with applicable regulations.

Composition of the Board of Directors at BTPN Syariah before the 2023 Annual GMS:

Name of Director	Position	OJK Approval	Effective Date of Office
Hadi Wibowo	President Director	April 3, 2020 (KEP-41/D.03/2020)	April 16, 2020
Gatot Adhi Prasetyo	Director	February 24, 2014 (KEP-16/D.03/2014)	May 22, 2014
Arief Ismail	Compliance Director concurrently serving as Corporate Secretary	August 22, 2017 (KEP-69/D.03/2017)	August 22, 2017
Fachmy Achmad	Director	May 20, 2020 (KEP-58/D.03/2020)	May 27, 2020
Dwiyono Bayu Winantio	Director	26 Februari 2021 (KEP-32/D.03/2021)	April 21, 2021

Composition of the Board of Directors at BTPN Syariah after the 2023 Annual GMS and as of December 31, 2023:

Name of Director	Position	OJK Approval	Effective Date of Office
Hadi Wibowo	President Director	April 3, 2020 (KEP-41/D.03/2020)	April 16, 2020
Arief Ismail	Compliance Director concurrently serving as Corporate Secretary	August 22, 2017 (KEP-69/D.03/2017)	August 22, 2017
Fachmy Achmad	Director	May 20, 2020 (KEP-58/D.03/2020)	May, 27 2020
Dwiyono Bayu Winantio	Director	February 26, 2021 (KEP-32/D.03/2021)	April 21, 2021
Dewi Nuzulianti	Director	March 10, 2023 (KEPR-2/D.03/2023)	April 12, 2023

All members of the Board of Directors at BTPN Syariah have fulfilled the requirements as members of the Board of Directors in accordance with the provisions of Bank Indonesia Regulations concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, Financial Services Authority Regulations concerning Sharia Commercial Banks, Financial Services Authority Regulations concerning Assessment of Capability and Compliance for Main Parties of Financial Services Institutions, as well as paying attention to Financial Services Authority Regulations regarding Directors and Board of Commissioners for Issuers or Public Companies.

term of office of the Board of Directors

The term of office of members of the BTPN Syariah Board of Directors is appointed by the GMS until the closing of the third year GMS and can be reappointed.

Term of office for members of the Board of Directors before the 2023 Annual GMS

No	Name	Position	Term of Office
1	Hadi Wibowo	President Director	2020 - 2023
2	Gatot Adhi Prasetyo	Director	2020 - 2023
3	Arief Ismail	Director of Compliance	2020 - 2023
4	Fachmy Achmad	Director	2020 - 2023
5	Dwiyono Bayu Winantio	Director	2021 - 2023

Term of Office for Members of the Board of Directors After the 2023 Annual GMS and as of December 31, 2023

No	Name	Position	Term of Office
1	Hadi Wibowo	President Director	2023 - 2026
2	Arief Ismail	Director of Compliance	2023 - 2026
3	Fachmy Achmad	Director	2023 - 2026
4	Dwiyono Bayu Winantio	Director	2023 - 2026
5	Dewi Nuzulianti	Director	2023 - 2026

independence and diversity of the Board of Directors

independence of members of the Board of Directors

All members of the Board of Directors at BTPN Syariah have complied with Bank Indonesia Regulation Number 11/33/PBI/2009 concerning the Implementation of GCG for Sharia Commercial Banks and Sharia Business Units, in conjunction with Financial Services Authority Regulation Number 16/POJK.03/2022 concerning Sharia Commercial Banks in conjunction with POJK 17 of 2023 concerning Commercial Bank Governance which regulates the number, concurrent positions, family relationships and other requirements for members of the Board of Directors

The President Director at BTPN Syariah comes from an independent party from the Controlling Shareholders. The President Director's independence has been fulfilled by having no financial, management, share ownership and/or family relationships with the Controlling Shareholder.

As of December 31, 2023, all members of the Board of Directors of BTPN Syariah have no family relationship up to the second degree with fellow members of the Board of Directors and/or with members of the Board of Commissioners or members of the Sharia Supervisory Board and Controlling Shareholders.

The independence of the Board of Directors at BTPN Syariah is further regulated in the Board of Directors Charter, including:

1. Directors must be independent as defined and intended in the Corporate Governance Policy (GCG).
2. The President Director must come from a party who is independent of the controlling shareholder (PSP).
3. Independent criteria in accordance with Bank Indonesia Regulations concerning the Implementation of GCG for Sharia Commercial Banks are parties that do not have:
   a. Financial relationships, management, share ownership and/or family relationships with controlling shareholders, members of the Board of Commissioners and/or members of the Board of Directors.
   b. Financial Relationships and/or Sharia Commercial Bank share ownership relationships.



All members of the Board of Directors at BTPN Syariah do not have share ownership of 5% or more in the Bank or in other Banks and companies domiciled inside or outside the country and do not have financial or family relationships with controlling shareholders, members of the Board of Commissioners and/or other members of the Board of Directors in the GCG implementation report as regulated in the provisions for implementing GCG for Sharia Commercial Banks..

Diversity of the Members of the Board of Directors

All members of the Board of Directors are appointed by the General Meeting of Shareholders taking into account the recommendations of the Nomination and Remuneration Committee, and have fulfilled the requirements for passing the Fit and Proper Test from the OJK.

Determining the diversity of members of the Board of Directors is carried out by considering the complexity and needs of the Bank and is based on banking and sharia banking knowledge, expertise, professional experience, background to support the effective implementation of the Board of Directors' duties without distinguishing between gender, ethnicity, race and religion.

Characteristics of the Board of Directors' Diversity

No	Diversity Aspect	Realization
1	Nationality	Indonesian
2	Education	• Field of Economics • Sharia Accounting Field • Civil Engineering Field • Geodetic Engineering Field • Industrial Engineering Field
3	Certifications	• Risk Management Certification Level 1,2,3,4,5 • Sharia Banking Certification; • Treasury Dealer Certification for the Director in charge of Treasury; • Certified Public Accountant for the Director in charge of Finance
4	Work Experience	• As Director of Operations at National Scale Banking, • MSE Business Director at National Scale Banking • As a member of the Board of Management and Executive Officer at a National Bank, and in areas including Process Transformation, Branchless Banking, Mobile Banking, Operations, Distribution and Sales Force Development, Mass Market, E-banking, Cash Management, Electronic Banking, Consumer Banking , • As President Director of National Scale Banking; • As an Executive Officer in National Scale Banking, and in charge of, among others, Human Resource Operations, Business, Operations, Business Development, Personal Line Operations, Individual • As Risk Director and New Business Director; • As an Executive Officer at an International Scale Bank in charge of, among others, Retail Banking, Wealth Management, Consumer Credit Risk, Portfolio Management Consumer Credit Risk, Retail Credit Risk, Consumer Risk, Unsecured Risk Management, Card Center, Credit Policy • As an Auditor and Consultant at an International Public Accounting Firm; • As an Executive Officer in National Banking with areas including Accounting, Finance, Investor Relations, Treasury; • As Member of the Indonesian Sharia Accounting Standards Council • As Chief of Financing Business at National Scale Banking; • As Senior Vice President of National Scale Banking • As a member of the Board of Management in charge of Financing Business Planning & Support in National Banking.
4	Gender	4 males 1 female

Scope and Division of the Board Directors' Duties

The division of duties, authority and responsibilities of the Board of Directors at BTPN Syariah is contained in the Board of Directors' Decree regarding the Division of Duties, Authority and Responsibilities of the Board of Directors Number SK.008/DIR/CSGC/IV/2023 dated April 12, 2023.

Name	Position	Duties and Responsibilities
Hadi Wibowo	President Director	1. Coordinating tasks among members of the Board of Directors and being directly responsible for the Internal Audit, Human Resources and Information Technology functions; 2. Together with other members of the Board of Directors, coordinate, direct strategic policies and supervise all operational activities of the Bank so that implementation runs well and effectively; 3. Ensure the implementation of good Bank Governance at all levels of the organization.
Arief Ismail	Compliance Director (concurrently serving as Corporate Secretary)	1. Coordinate and lead strategy in the areas of Compliance and Risk Management; 2. Ensure that all policies, provisions, systems and procedures as well as business activities carried out by the Bank are in accordance with applicable laws and regulations; 3. Ensure the implementation of good Bank Governance at all levels of the organization.
Fachmy Achmad	Director	1. Lead and coordinate strategies in Finance and Operations; 2. Ensure the implementation of good Bank Governance at all levels of the organization; 3. As Director carrying out functional duties of supervision over Subsidiary Companies.
Dwiyono Bayu Winantio	Director	1. Lead and coordinate the development of Business Financing (TUR); 2. Ensure the implementation of good Bank Governance at all levels of the organization.
Dewi Nuzulianti	Director	1. Leading and coordinating in the areas of Funding and New Business: 2. Ensure the implementation of good Bank Governance at all levels of the organization.

afiliated relationships

				Familial relationship with			Financial Relationship with		
No	Name	Position	Period	Board of Commissioner	Board of Directors	Controlling Shareholder	Board of Commissioner	Board of Directors	Controlling Shareholder
1	Hadi Wibowo	President Director	2020 - present	None	None	None	None	None	None
2	Arief Ismail	Compliance Director	2017 - present	None	None	None	None	None	None
3	Fachmy Achmad	Director	2020 - present	None	None	None	None	None	None
4	Dwiyono Bayu Winantio	Director	2021 - present	None	None	None	None	None	None
5	Dewi Nuzulianti	Director	2023 - present	None	None	None	None	None	None

Concurrent Position as Members of the Board of Directors

Regarding the disclosure of concurrent positions on the Board of Directors, as of December 31, 2023, there are no members of the Board of Directors of BTPN Syariah who hold concurrent positions as members of the Board of Commissioners, Directors and Executive Officers at banking institutions, companies or other institutions exceeding the maximum limit permitted in accordance with the provisions.

Nomination and Appointment Mechanism

A Director can be nominated to be appointed as a member of the Bank's Board of Directors if the person concerned fulfills the terms and conditions of the applicable laws and regulations, including fulfilling each membership requirement criteria as regulated in points 1.1 and 1.2 of the Directors' Charter.



mechanism for dismissal and replacement of Directors

The GMS has the right to dismiss members of the Board of Directors at any time before their term of office ends.

Members of the Board of Directors who are dismissed for reasons:
a. Declared bankrupt;
b. Placed under guardianship based on a court decision;
c. No longer meets the requirements;
d. Dismissed by the GMS for other reasons or considerations.

Given the opportunity to defend himself before the GMS makes a decision to dismiss him.

A member of the Board of Directors does not need to defend himself if the person concerned accepts his or her dismissal.

The termination is effective as of:
a. GMS closing date;
b. Other dates determined at the GMS;
c. Other dates stipulated in applicable laws and regulations.

Dismissal or replacement of members of the Board of Directors (which is carried out before the term of office of the Board of Directors ends), must take into account, at least:

a. Members of the Board of Directors are deemed unable to carry out their duties and responsibilities in managing and implementing strategies Healthy bank;
b. Dismissal or replacement of members of the Board of Directors is not based on the subjective assessment of shareholders, however based on an objective assessment regarding Bank management;
c. Dismissal or replacement of members of the Board of Directors has gone through planning and applicable mechanisms, at least pay attention to the assessment of the committee that carries out the nomination function and has been agenda in the GMS;
d. Dismissal or replacement of members of the Board of Directors does not result in problems in the organization and business activities of the Bank;
e. The implementation of the dismissal or replacement of members of the Board of Directors prioritizes good communication patterns from various parties related; And
f. This is done by prioritizing the implementation of Good Governance in the Bank and prudential aspects.

Dismissal or replacement of members of the President Director and/or Director in charge of the compliance function (which is carried out before the term of office of the Directors ends), must take into account, at least:

a. Must obtain OJK approval first before being decided at the GMS.
b. In giving approval, OKJ carries out an assessment of the feasibility of the dismissal or replacement plan President Director and/or Director in charge of the compliance function.
c. In the process of dismissal or replacement as intended, the Bank submits a request to the OJK, no later than 1 (one) month before the planned implementation of the GMS which includes the dismissal or replacement of the President Director and/or Director in charge of the compliance function, containing information regarding:
    1. Reasons or considerations for dismissing or replacing the President Director and/or Director who is in charge of the compliance function; And
    2. Can include profiles of potential replacements who are deemed to meet the requirements for a capability assessment and propriety.

d. In the event that the Financial Services Authority assesses that the plan to dismiss or replace the main director and/or the director in charge of the compliance function is not feasible so:
    1. The plan to dismiss or replace the President Director and/or Director in charge of the compliance function is not approved by OJK; And
    2. Banks are prohibited from including an agenda for dismissal or replacement President Director and/or Director in charge of the compliance function at the GMS.

policy on resignation of board of directors in case of involvement in financial crimes

Members of the Board of Directors are required to submit their resignation to the Bank if they are involved in financial crimes as defined in accordance with the applicable provisions as regulated in the Guidelines and Rules of Work of the Board of Directors within the prevailing regulations.

disclosure of the board of directors' share ownership

Disclosure of BTPN Syariah share ownership by members of the Board of Directors as of December 31, 2023:

Name	Position	Share Ownership Percentage	Total Share Ownership
Hadi Wibowo	President Director	0,00084%	64.800
Arief Ismail	Director of Compliance	0,00254%	195.900
Fachmy Achmad	Director	0,00045%	34.500
Dwiyono Bayu Winantio	Director	0,00045%	34.600
Dewi Nuzulianti	Director	0,00000%	-

Note:
* Represents direct share ownership for the receipt of variable remuneration for members of the Board of Directors referring to Financial Services Authority Regulation Number 59/POJK.03/2017 concerning the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units

orientation program for new members of the board of directors

The Orientation Program is provided for new members of the Board of Directors with the aim of providing an understanding of the Bank's future plans, and an overview of business activities, in addition to providing knowledge regarding work guidelines and other matters that are the responsibility of the Board of Directors.

Throughout 2023, 1 new member of the Board of Directors participated in the orientation.

With this orientation program, BTPN Syariah hopes that new members of the Board of Directors will be able to work in harmony with the Bank's Governance organs. The materials for this orientation program are included in the Board of Directors Training List in the Corporate Governance Report in the 2023 Annual Report.

risk management certification

As of 31 December 2023, all serving members of the Board of Directors have Risk Management Certification and/or have participated in the Risk Management Refreshment program as stated in the Company Profile Chapter of this Annual Report. Certification and/or Risk Management Refreshment program for the Board of Commissioners is in line with OJK Regulation No. 24 of 2022 concerning Development of the Quality of Human Resources for Commercial Banks and OJK Circular No. 28/SEOJK.03/2022 concerning Risk Management Certification for Commercial Bank Human Resources.

The Board of Directors' Meetings and Joint Meetings of the Board of Directors and Board of Commissioners

In accordance with the provisions of the Articles of Association, the Board of Directors is obliged to hold regular meetings at least 1 (one) time every month and make a schedule regarding the Board of Directors' Meetings for the following books before the end of the current financial year. The Articles of Association also stipulate that at least 1 (one) time in 4 (four) months, the Board of Directors is obliged to hold a Joint Board of Directors Meeting with the Board of Commissioners as part of conveying the Board of Directors' accountability for strategic, financial, operational aspects, internal control systems, compliance, management. risk and corporate governance.

The Board of Directors' Meeting Schedule and Agenda for 2023 have been approved by the Board of Directors before the financial year ends through Memorandum Number M.005/DIR/CSGC/XII/2022 dated 27 December 2022.

Board of Directors Meeting Policy

The Board of Directors' Meeting Policies are in accordance with the latest Directors' Work Guidelines and Rules, including:

1. The Board of Directors is obliged to hold regular Board of Directors meetings at least 1 (one) time every month.
2. A Board of Directors meeting can be held if the majority of all members of the Board of Directors are present or represented.
3. The Board of Directors is obliged to hold regular meetings between the Board of Directors and the Board of Commissioners at least once every 4 (four) months.
4. Board of Directors meetings can be attended by other invited parties, both internal and external parties to the Bank.
5. The Board of Directors schedules meetings for the following year before the end of the financial year.
6. At a meeting that has been scheduled as in point (6.5), meeting materials are delivered to participants no later than 5 (five) days before the meeting is held.
7. In the event that a meeting is held outside the schedule that has been prepared as intended, the meeting materials are delivered to the meeting participants no later than before the meeting is held.
8. Every policy and strategic decision must be decided through a Board of Directors Meeting taking into account applicable regulations.



9. The Directors' Meeting is chaired by the President Director, or in the event of his absence, by another Director appointed at the Directors' Meeting which does not need to be proven to a third party.
10. Decision making at Board of Directors Meetings is carried out based on deliberation and consensus;
11. In the event that consensus deliberation does not occur, decisions are made based on the majority vote.
12. All decisions made legally at the Board of Directors Meeting are binding on all members of the Board of Directors.
13. Differences of opinion that occur at a Board of Directors Meeting must be stated clearly in the minutes of the Meeting along with the reasons for the difference of opinion.
14. The results of the Board of Directors Meeting must be stated in the Minutes of the Board of Directors Meeting and properly documented:
    a. Minutes of Board of Directors Meetings are recorded by the Company Secretary or a party appointed at the Meeting to take notes.
    b. The minutes of the meeting must be distributed to all members of the Board of Directors present no later than 5 (five) working days after the meeting to obtain input. The Board of Directors must provide their input no later than 2 (two) working days after receiving the Minutes of Meeting. The Minutes of Meeting are deemed to be approved by all members of the Board of Directors present after the expiry of that time period.
    c. The Board of Directors may determine another time period for the preparation of the Minutes of Meeting of the Board of Directors in the event that there are special underlying conditions, and with the approval of the Compliance Director.
    d. The minutes of the Board of Directors Meeting are signed by all members of the Board of Directors present.
    e. The results of the Meeting of the Board of Directors and the Board of Commissioners (as referred to in number (3) in the Directors' Work Guidelines and Rules), must be stated in the Minutes of Meeting, signed by all Members of the Board of Directors and Members of the Board of Commissioners who are present and submitted to all Members of the Board of Directors and Members of the Board Commissioner.
    f. In the event that there are members of the Board of Directors and/or Members of the Board of Commissioners who do not sign the results of the meeting as referred to in number (14) letters (d) and (e), the person concerned is obliged to state the reasons in writing in a separate letter attached to the Minutes of Meeting.
15. Minutes of Meetings are kept by the Corporate Secretary and distributed to all members of the Board of Directors based on requests from members of the Board of Directors.
16. Invitations to Board of Directors Meetings can be submitted by electronic mail, registered letter or by delegation memo from the Board of Directors to the Corporate Secretary to submit a meeting calendar to the Board of Directors for the current year's meeting schedule with meeting times and meeting agendas approved by the Board of Directors.
17. A Board of Directors meeting is valid and has the right to make binding decisions if more than 1/2 (one half) of the total number of Directors members are present or represented at the meeting.
18. A member of the Board of Directors may be represented at a Board of Directors Meeting only by another Member of the Board of Directors based on a power of attorney. A Member of the Board of Directors can only represent 1 (one) other Member of the Board of Directors.
19. Members of the Board of Directors can participate in Board of Directors Meetings via telephone conference, video conference or similar communication systems whose use allows all members of the Board of Directors present at the meeting to see, hear and talk to each other. The participation of the member of the Board of Directors concerned in this manner must be considered as the direct presence of the member of the Board of Directors at the Board of Directors Meeting and is counted in determining the quorum for the Meeting. Decisions taken at a Board of Directors Meeting held in this manner are valid and binding. To Directors' Meetings in which members of the Board of Directors participate in the manner described in number (19), all terms and conditions regarding Directors' Meetings contained in Article 6 of this Work Guide apply, with the following provisions:
    a. Members of the Board of Directors who participate in the Board of Directors Meeting in the manner described in this paragraph cannot act as chairman of the meeting.
    b. Votes cast by members of the Board of Directors who participate in the Board of Directors Meeting in the manner described in this paragraph are equated with valid votes cast at the meeting.
    c. If during the Board of Directors Meeting there is damage or failure in the conference telephone, video conference or similar communication means, then this does not affect the meeting quorum which has been



reached before the damage or failure occurs in the conference telephone, video conference or similar communication means. Members of the Board of Directors who participate in a Board of Directors meeting in this way are deemed not to have voted on the proposal submitted at the Board of Directors meeting after damage or failure occurs in telephone conferences or video conferences or similar communication facilities.

d. Minutes of the Board of Directors' Meetings where the participation of meeting participants is carried out using telephone conferences or video conferences or similar communication equipment as described in number (19) will be made in writing and circulated among all members of the Board of Directors participating in the meeting for signature. If the minutes of the meeting are prepared in the form of a notarial deed, then the signatures of the participants in the Board of Directors Meeting are not required.

20. The Board of Directors may also make valid decisions without holding a Board of Directors Meeting, provided that all members of the Board of Directors have been notified in writing and all members of the Board of Directors have given circular approval regarding the proposal submitted in writing by signing the circular approval. Decisions taken in this way have the same force as decisions legally taken at a Board of Directors Meeting.
21. Members of the Board of Directors cannot make decisions at the Board of Directors Meeting regarding matters where the Member of the Board of Directors has a conflict of interest with the Bank unless otherwise determined at the Board of Directors Meeting.
22. Coordination Meetings of the Board of Directors with the Sharia Supervisory Board are held periodically at least once a year. The Board of Directors and/or the Sharia Supervisory Board can determine a minimum number of periodic meetings that is greater than this provision according to needs and agreement.

frequency and level of attendance of Directors at Board of directors meetings and conferences with the Board of Commissioners in 2023

During 2023, the Board of Directors has held meetings 48 (forty eight) times of 40 (forty) planned meetings that have been scheduled in accordance with the provisions of the Board of Directors' Charter and the applicable Articles of Association of BTPN Syariah, as an effort to implement GCG for Sharia Commercial Banks.

In 2023, the Board of Directors implemented face-to-face attendance of members of the Board of Directors at Board of Directors Meetings which has adapted to the implementation of the government's new normalization policy, as it has been determined that endemic status has been declared. The mechanism for Directors' Meetings remains combined with the availability of video conferencing as another alternative for holding Directors' Meetings during 2023.

The Board of Directors has taken 14 (fourteen) Circular resolutions in 2023, in this case in accordance with the provisions of the BTPN Syariah Articles of Association as well as the Board of Directors' Work Guidelines and Rules (Charter) which regulate the provisions of the Meeting that the Board of Directors can also take legally valid decisions and binding without holding a meeting of the Board of Directors, provided that all members in office have been notified in writing and all members of the Board of Directors in office have given their approval regarding the proposal submitted in writing by signing the agreement. Directors' decisions taken in this way have the same legal force as decisions legally taken at a Board of Directors meeting.

During 2023, meetings between the Board of Directors and the Board of Commissioners were held 7 (seven) times out of a total of 4 (four) planned meetings in accordance with the provisions for implementing GCG for Sharia Commercial Banks and the Directors' Work Guidelines and Regulations and there were no circular resolutions.

The mechanism for meetings between the Board of Directors and the Board of Commissioners will be implemented (Hybrid) online and face to face in 2023. This implementation has taken into account the provisions of the Articles of Association as well as the Guidelines and Work Rules for the Board of Directors and/or Board of Commissioners which regulate that Members of the Board of Directors and/or Members of the Board of Commissioners can participate in Board of Directors meetings and/or Board of Commissioners meetings via telephone conference, video conference or similar communication facilities whose use can enable all members of the Board of Directors and/or Board of Commissioners present at the meeting to see, hear and talk to each other.

In accordance with the Board of Directors' Charter, invitations and materials for the Board of Directors' Meetings and Meetings of the Board of Directors together with the Board of Commissioners have been delivered to all meeting participants before the meeting is held.



Decision making at both Board of Directors Meetings and at Joint Board of Directors Meetings with the Board of Commissioners has been carried out on the basis of deliberation to reach consensus.

There are no dissenting opinions on all meeting decisions or on all agenda items for Board of Directors meetings and joint Board of Directors meetings with the Board of Commissioners during 2023.

During 2023, the provisions regarding the number of meetings and attendance of members of the Board of Directors at Board of Directors meetings and Joint Board of Directors meetings with the Board of Commissioners have met the provisions.

Board of Directors meetings

Realization of Number of Meetings and Attendance of the Board of Directors at the Board of Directors' Meetings and Joint Meetings of the Board of Directors and Board of Commissioners in 2023

Name of Member of the Board of Directors	Total Attendance of Members of the Board of Directors in the Board of Directors Meeting (Realization/Plan)	Percentage of Attendance of Members of the Board of Directors in the Board of Directors Meeting	Number of Joint Meetings of the Board of Directors and the Board of Commissioners (Realization/Plan)	Percentage of attendance of the Members of the Board of Directors in Joint Meetings
Hadi Wibowo	41/36	100%	6/4	100%
Arief Ismail	40/36	100%	7/4	100%
Fachmy Achmad	39/36	100%	7/4	100%
Dwiyono Bayu Winantio	41/36	100%	6/4	100%
Dewi Nuzulianti*	25/25	100%	3/3	100%

Note
*Effective as of the closure of the Annual GMS held on April 12, 2023.

Board of Directors Meeting Agenda in 2023

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
1	MOM.001/DIR/CSGC/I/2023	January 10, 2023	1. Internal Audit Dashboard Update (as of December 31, 2023) 2. UPPK Update (as of December 31, 2023) 3. Daya Quarterly Update (as of December 31, 2023) 4. Corporate & Marketing Communication Quarterly Update (as of December 31, 2023)
2	MOM.002/DIR/CSGC/I/2023	January 17, 2023	1. ALCO Update (as of December 31, 2022) 2. Financing Business Update (as of December 31, 2022) 3. Retail & Wholesale Funding Business Update (as of December 31, 2022) 4. Operations Dashboard Update (as of December 31, 2022)
3	MOM.003/DIR/CSGC/I/2023	January 24, 2023	1. Financial Performance & KSI Update (as of December 31, 2022) 2. Penyesuaian RBB 2023 – 2025 3. Risk Management Committee Update (as of December 31, 2022) 4. Anti Fraud Management Quarterly Update (as of December 31, 2022) 5. Compliance Quarterly Update (as of December 31, 2022) 6. IESBA Update
4	MOM.006/DIR/CSGC/II/2023	February 6, 2023	Internal Audit Dashboard Update (as of January 31, 2023)

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
5	MOM.008/DIR/CSGC/II/2023	February 13, 2023	1. Financial Performance & KSI Update (as of January 31, 2023) 2. ALCO Update (as of January 31, 2023) 3. Business Committee Update (as of January 31, 2023) 4. Financing Non TUR (as of January 31, 2023) 5. Retail & Wholesale Funding Business Performance Update (as of January 31, 2023)
6	MOM.009/DIR/CSGC/II/2023	February 20, 2023	1. Risk Management Committee Update (as of January 31, 2023) 2. IT Dashboard (including ITSC) Update (as of January 31, 2023) 3. HC Dashboard (including HC Committee) Update (as of January 31, 2023)
7	MOM.011/DIR/CSGC/III/2023	March 6, 2023	Internal Audit Dashboard Update (as of February 28, 2023)
8	MOM.012/DIR/CSGC/III/2023	March 13, 2023	1. Financial Performance & KSI Update (as of February 28, 2023) 2. ALCO Update (as of February 28, 2023) 3. Business Committee Update (as of February 28, 2023) 4. Retail & Wholesale Funding Business Performance Update (as of February 28, 2023)
9	MOM.013/DIR/CSGC/III/2023	March 20, 2023	1. HC Dashboard Update (as of February 28, 2023) 2. Operations Dashboard Update 3. Resourcing Update (as of February 28, 2023) 4. Risk Management Committee Update (as of February 28, 2023)
10	MOM.014/DIR/CSGC/III/2023	March 27, 2023	Proposed Changes to the Composition of the Board of Directors and Board of Commissioners at PT BTPN Syariah Ventura (BTPNS Ventura) at the BTPNS Ventura Annual GMS to be held in 2023
11	MOM.015/DIR/CSGC/IV/2023	April 3, 2023	1. Internal Audit Dashboard Update (as of March 31, 2023) 2. Daya Quarterly Update (as of March 31, 2023) 3. Corporate & Marketing Communication Quarterly Update (as of March 31, 2023)
12	MOM.016/DIR/CSGC/IV/203	April 10, 2023	Financial Performance & KSI Update (as of March 31, 2023)
13	MOM.017/DIR/CSGC/IV/2023	April 12, 2023	Determination of the Division of Duties and Authorities of the Board of Directors and Determination of Alternate Directors Post 2023 AGMS
14	MOM.018/DIR/CSGC/IV/2023	April 17, 2023	1. ALCO Update (as of March 31, 2023) 2. Business Committee Update (as of March 31, 2023) 3. Retail & Wholesale Funding Business Performance Update (as of March 31, 2023) 4. Compliance Quarterly Update (as of March 31, 2023) 5. Anti Fraud Management Quarterly Update (as of March 31, 2023)
15	MOM.020/DIR/CSGC/V/2023	May 8, 2023	Internal Audit Dashboard Update (as of April 30, 2023)
16	MOM.021/DIR/CSGC/V/2023	May 15, 2023	1. Financial Performance & KSI Update (as of April 30, 2023) 2. ALCO Update (as of April 30, 2023) 3. Financing Business Update (as of April 30, 2023) 4. Business Non TUR Update (as of April 30, 2023) 5. Retail & Wholesale Funding Business Performance Update (as of April 30, 2023)
17	MOM.022/DIR/CSGC/V/2023	May 22, 2023	1. IT Dashboard (including ITSC) Update (as of April 30, 2023) 2. HC Dashboard Update (as of April 30, 2023) 3. Resourcing Update (as of April 30 ,2023) 4. Operation Dashboard Update (as of April 30, 2023)
18	MOM.023/DIR/CSGC/VI/2023	June 5, 2023	Internal Audit Dashboard Update (as of May 31, 2023)



No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
19	MOM.024/DIR/CSGC/VI/2023	June 12, 2023	1. Financial Performance & KSI Update (as of May 31, 2023) 2. BOD Approval for RBB Revision 2023-2025 3. BOD Approval for RAKB 4. ALCO Update (as of May 31, 2023) 5. Business Committee Update (as of May 31, 2023) 6. Retail & Wholesale Funding Business Performance Update (as of May 31, 2023)
20	MOM.025/DIR/CSGC/VI/2023	June 19, 2023	Risk Management Committee Update (as of May 31, 2023)
21	MOM.026/DIR/CSGC/VII/2023	July 10, 2023	1. Internal Audit Dashboard Update (As of 30 June 2023) 2. UPPK Update (As of 30 June 2023) 3. Daya Quarterly Update (as of 30 June 2023) 4. Corporate & Marketing Communication Quarterly Update (as of 30 June 2023)
22	MOM.027/DIR/CSGC/VII/2023	July 17, 2023	1. Anti Fraud Management Quarterly Update (as of June 30, 2023) 2. Compliance Quarterly Update (as of June 30, 2023)
23	MOM.029/DIR/CSGC/VII/2023	July 24, 2023	1. ALCO Update (as of June 30, 2023) 2. Retail & Wholesale Funding Business Performance Update (as of June 30, 2023) 3. Business Committee Update (as of June 30, 2023) 4. Operations Dashboard Update (as of June 30, 2023) 5. HC Dashboard Update (as of June 30, 2023) 6. Resourcing Update (as of June 30, 2023)
24	MOM.030/DIR/CSGC/VIII/2023	August 7, 2023	Internal Audit Dashboard Update (as of 31 July 2023)
25	MOM.031/DIR/CSGC/VIII/2023	August 14, 2023	1. Financial Performance & KSI Update (as of July 31, 2023) 2. ALCO Update (as of July 31, 2023) 3. Business Committee Update (as of July 31, 2023) 4. Business NON TUR (as of July 31, 2023) 5. Retail & Wholesale Funding Business Performance Update (as of July 31, 2023)
26	MOM.032/DIR/CSGC/VIII/2023	August 14, 2023	Request for Board of Directors Approval for BTPN Syariah Head Office Lease Extension for a period of 6 (six) years
27	MOM.033/DIR/CSGC/VIII/2023	August 21, 2023	1. Risk Management Committee Update (as of July 31, 2023) 2. IT Dashboard (Including ITSC) Update (as of July 31, 2023) 3. HC Dashboard Update (as of July 31, 2023) 4. Resourcing Update (as of July 31, 2023)
28	MOM.034/DIR/CSGC/IX/2023	September 4, 2023	Internal Audit Dashboard Update (as of August 31, 2023)
29	MOM.035/DIR/CSGC/IX/2023	September 11, 2023	1. Financial Performance & KSI Update (as of August 31, 2023) 2. Retail & Wholesale Funding Business Performance Update (as of August 31, 2023)
30	MOM.036/DIR/CSGC/IX/2023	September 11, 2023	Proposed Changes to the Composition of the Board of Directors and Board of Commissioners at PT Bank BTPN Syariah Ventura at the 2023 Extraordinary GMS
31	MOM.037/DIR/CSGC/IX/2023	September 18, 2023	1. Risk Management Committee Update (as of August 31, 2023) 2. ALCO Update (as of August 31, 2023) 3. Business Committee Update (as of August 31, 2023) 4. Operation Dashboard Update (as of August 31, 2023) 5. Resourcing Update (as of August 31, 2023)
32	MOM.038/DIR/CSGC/X/2023	October 9, 2023	1. Daya Quarterly Update (as of September 30, 2023) 2. Internal Audit Dashboard Update (as of September 30, 2023) 3. Corporate & Marketing CommunicationQuarterly Update (as of September 30, 2023) 4. HC Dashboard Update (as of September 30, 2023)
33	MOM.039/DIR/CSGC/X/2023	October 11, 2023	Financial Performance & KSI Update (as of September 30, 2023)
34	MOM.041/DIR/CSGC/X/2023	October 16, 2023	Anti Fraud Management Quarterly Update (as of September 30, 2023)

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
35	MOM.042/DIR/CSGC/X/2023	October 23, 2023	1. ALCO Update (as of September 30, 2023) 2. Bussiness Committee Update (as of September 30, 2023) 3. Retail & Wholesale Funding Business Performance Update (as of September 30, 2023) 4. Compliance Quarterly Update (as of September 30, 2023)
36	MOM.043/DIR/CSGC/XI/2023	November 6, 2023	Internal Audit Dashboard Update (as of 31 Oktober 2023).
37	MOM.044/DIR/CSGC/XI/2023	November 13, 2023	1. Financial Performance & KSI Update (as of October 31, 2023) 2. BOD Approval for RBB 2024 – 2026 3. BOD Approval for RAKB 2020 – 2024 4. (Update Indicator 2024)
38	MOM.045/DIR/CSGC/XI/2023	November 20, 2023	1. ALCO Update (as of October 31, 2023); 2. Business Committee Update (as of October 31, 2023) 3. Business Non TUR Update (as of October 31, 2023) 4. Retail & Wholesale Funding Business Performance Update (as of October 31, 2023) 5. IT Dashboard (including ITSC) Update (as of October 31, 2023) 6. Operations Dashboard Update (as of October 31, 2023)
39	MOM.046/DIR/CSGC/XII/2023	December 4, 2023	1. Internal Audit Dashboard Update (as of November 30, 2023) 2. Update Komite Kebijakan Pembiayaan (as of 30 November 2023)
40	MOM.047/DIR/CSGC/XII/2023	December 11, 2023	1. Financial Performance & KSI Update (as of November 30, 2023) 2. ALCO Update (as of November 30, 2023) 3. Business Committee Update (as of November 30, 2023) 4. Retail & Wholesale Funding Business Performance Update (as of November 30, 2023)
41	MOM.048/DIR/CSGC/XI/2023	December 18, 2023	1. HC Dashboard Update (as of November 30, 2023) 2. Resourcing Update (as of November 30, 2023)

Agenda for Joint Meeting of the Board of Directors and Board of Commissioners in 2023

No	Minutes of Meeting Number	Date of Meeting	Meeting Agenda
1	MOM.004/DIR/CSGC/I/2023	January 25, 2023	Request for Approval from the Board of Commissioners for Updating Data on the Bank's Business Plan for the 2023 – 2025 Period
2	MOM.005/DIR/CSGC/I/2023	January 30, 2023	Request for Audit Committee Recommendations, Recommendations from the Board of Commissioners of PT Bank BTPN Syariah Tbk and Recommendations from the Board of Commissioners of PT BTPN Syariah Ventura regarding the Implementation of IESBA
3	MOM.007/DIR/CSGC/II/2023	February 8, 2023	Financial Performance & KSI Update as well as Request for Approval from the Board of Commissioners for the Publication of the Annual Financial Report for December 31 2022
4	MOM.010/DIR/CSGC/II/2023	February 23, 2023	Request for Approval from the Board of Commissioners for Readjustment of the Bank's Business Plan for the 2023 – 2025 Period
5	MOM.019/DIR/CSGC/IV/2023	April 18, 2023	Financial Performance & KSI Update as well as request for Approval from the Board of Commissioners for the Publication of Interim Financial Reports (unaudited) Position March 31 2023
6	MOM.028/DIR/CSGC/VII/2023	July 17, 2023	1. Follow-up to the Board of Commissioners' Recommendations at the April 18 2023 Meeting 2. Financial Performance & KSI Update as well as Request for Approval from the Board of Commissioners for the Publication of Interim Financial Reports (unaudited) Position 30 June 2023
7	MOM.040/DIR/CSGC/X/2023	October 16, 2023	1. Follow-up to the Board of Commissioners' Recommendations at the October 2, 2023 Meeting 2. Financial Performance & KSI Update as well as request for Approval from the Board of Commissioners for the Publication of Interim Financial Reports (unaudited) Position 30 September 2023



Realizations of the Board of Directors Circular resolutions in 2023

No	Circular Number	Date of Meeting	Regarding
1	No.001/CIR/DIR/II/2023	February 15, 2023	Plan for Implementing the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk for the Financial Year Ending 31 December 2022
2	No.002/CIR/DIR/III/2023	March 17, 2023	Proposed Appointment of a Public Accountant (AP) and/or Public Accounting Firm (KAP) to examine or audit the books of PT Bank BTPN Syariah Tbk for the financial year ending 31 December 2023
3	No.003/CIR/DIR/III/2023	March 27, 2023	Proposed Decisions at the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk for the Financial Year Ending on December 31, 2023
4	No.004/CIR/DIR/IV/2023	April 10, 2023	Approval of the Board of Commissioners for the Proposal (2nd and 4th Agenda) at the Annual General Meeting of Shareholders for the Financial Year Ending 31 December 2022 and Adjustment of Dividend Policy at PT Bank BTPN Syariah Tbk
5	No.005/CIR/DIR/IV/2023	April 12, 2023	(Corporate Secretary) PT Bank BTPN Syariah Tbk Reappointment of the Corporate Secretary of PT Bank BTPN Syariah Tbk
6	No.005A/CIR/DIR/IV/2023	April 17, 2023	Risk Management Committee Recommendations Per March 31, 2023
7	No.006/CIR/DIR/IV/2023	April 18, 2023	Composition of Board of Directors Level Committee Members in 2023
8	No.007/CIR/DIR/V/2023	May 2, 2023	Composition of Board of Directors Level Committee Members in 2023
9	No.008/CIR/DIR/VII/2023	July 18, 2023	Proposed Changes to the Composition of Members of the Audit Committee, Nomination and Remuneration Committee and Risk Oversight Committee for the 2023-2026 period
10	No.008A/CIR/DIR/VII/2023	July 18, 2023	Risk Management Committee Recommendations Per June 30, 2023
11	No.009/CIR/DIR/VII/2023	July 27, 2023	The Board Directors' Approval of Changes to the Composition of the Third Sustainability Task Force
12	No.010/CIR/DIR/IX/2023	September 11, 2023	Proposed Changes to the Public Accountant (AP) as Person Responsible for the Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk for the Financial Year Ending on December 31, 2023
13	No.010A/CIR/DIR/X/2023	Oktober 16, 2023	Recommendation of the Risk Management Committee at PT Bank BTPN Syariah Tbk
14	No.011/CIR/DIR/XII/2023	December 28, 2023	Approval of the Board of Directors regarding the Board of Directors Meeting Agenda for the year 2023 at PT Bank BTPN Syariah Tbk.

Board of Directors meeting schedule for 2024

In accordance with the provisions of BTPN Syariah's Articles of Association, the Board of Directors is obliged to hold regular Board of Directors meetings at least 1 (one) time every month and make a schedule regarding Board of Directors Meetings which will be held periodically for the following financial year before the end of the current financial year. The Articles of Association also stipulate that at least 1 (one) time in 4 (four) months, the Board of Directors is obliged to hold a Joint Board of Directors Meeting with the Board of Commissioners.

The Board of Directors' Meeting Schedule and Agenda for 2024 have been approved by the Board of Directors before the financial year ends through Directors' Circular Decree No. 011/CIR/DIR/XII/2023 dated 28 December 2023 concerning Directors' Approval of the Board of Directors' meeting agenda for 2024 and memorandum number M.015/DIR/CSGC/XII/2023 as of December 28, 2023.

performance assessment of the Board of Directors

procedures for implementation of the Board of Directors performance assessment

1. The procedures for implementing the Board of Directors Assessment at BTPN Syariah are as stated in the Nomination and Remuneration Committee's Work Guidelines and Regulations, taking into account the Articles of Association and the Bank's internal policies.
2. Performance assessment is carried out based on predetermined criteria taking into account duties and responsibilities in accordance with applicable regulations, the Articles of Association and the Bank's Internal Policies.



3. The purpose of the performance assessment is to serve as a basis for consideration for the Nomination and Remuneration Committee in providing recommendations to the Board of Commissioners to reappoint members of the Board of Directors and as a consideration for preparing the remuneration of the Board of Directors and increasing the effectiveness of the Board of Directors' performance.
4. Performance Assessment is carried out independently (Self Assessment) every year to assess the Performance of the Board of Directors in a collegial manner.

self-assessment criteria for the Board of Directors must at least contain:

1. Implementation of the Bank's overall strategy.
2. Monitoring the Bank's overall strategy.
3. Monitoring risk management in each area (risk management activities) and implementing the principles of good corporate governance.

performance evaluation of the Board of Directors

1. The Board of Directors is obliged to review the management performance carried out by the Board of Directors during the financial year and report it once a year.
2. As part of the performance evaluation, the Board of Directors must ensure that the composition and qualifications of the Board of Directors are met.
3. The Board of Directors' Performance Evaluation Report is reported to Shareholders at the GMS and included in the Annual Report.
4. Evaluation of the performance of members of the Board of Directors is carried out by the Nomination and Remuneration Committee based on input from the President Director.
5. The results of the performance evaluation of members of the Board of Directors become guidelines in determining the nomination and remuneration of the relevant members of the Board of Directors.

the Board of Directors succession

nomination of members of the Board of Directors

1. The selection of candidates for the Board of Directors is not based on discrimination of ethnicity, race, religion, nationality and gender.
2. Selection is based on individual qualifications and organizational needs and diversity of background skills and experience.
3. The selection process is carried out by the Nomination and Remuneration Committee through evaluation of qualification fulfillment and an interview process.
4. Candidates who have been recommended by the Nomination and Remuneration Committee are submitted to the Board of Commissioners for approval and then submitted to the Financial Services Authority (OJK) for a Fit and Proper Test process.
5. After obtaining OJK approval, candidates for members of the Board of Directors are nominated for approval by the GMS.

performance of committees at the level of the Board of Directors their assessments

During 2023, Committees at the level of the Board of Directors have been actively involved in supporting the implementation of the Board of Directors' duties by ensuring that all strategies and initiatives have been followed up in accordance with the provisions for implementing good GCG for Sharia Commercial Banks and in accordance with the Guidelines and Work Rules of each Committee.

Further explanation regarding Board of Directors level committees can be found in the Corporate Governance Report in the 2023 Annual Report.

report on the implementation of duties and responsibilities of directors

During 2023, the Board of Directors has carried out duties and responsibilities for the implementation of management at BTPN Syariah.

Implementation of the duties and responsibilities of the Board of Directors in 2023 includes:

1. Alignment of Mission and Vission

In line with the implementation of Good Corporate Governance Principles, the Board of Directors of BTPN Syariah has reviewed the suitability of the Mission and Vission with the Bank's business plans and initiatives every year.

That the alignment of the Bank's Mission and Vission and Core Values is considered to remain relevant as stated in the Bank's Business Plan 2023-2025, 2024-2026 and RAKB 2020-2024 (2024 Indicators) and has received approval at the Board of Directors and Board of Commissioners meeting on November 22, 2023

- Vision: To become the best Sharia Bank, for inclusive finance, changing the lives of millions of Indonesians.
- Mission: Together, we create opportunities for growth and a more meaningful life.
- Core Values: PRISMA

2. Support to the Government, among others

1. In compliance with POJK.17.POJK.03/2021 which is the Second Amendment to the Financial Services Authority Regulation



Number 11/POJK.03/2020 concerning National Economic Stimulus as a Countercyclical Policy on the Impact of the Spread of the 2019 Coronavirus Disease, and Financial Services Authority Regulation Number 48 /POJK.03/2020 In 2020 Amendments to Financial Services Authority Regulation Number 11/POJK.03/2020 concerning National Economic Stimulus as a Countercyclical Policy on the Impact of the Spread of Corona Virus Disease 2019, the Board of Directors supports the Government by continuing the policy of providing relaxation of financing to affected customers through participation Bank in the 2023 National Economic Selection Program.

2. In compliance with Minister of Finance Regulation (PMK) Number 71/PMK.08/2020 of 2020 concerning Procedures for Government Guarantees through Appointed Guarantee Business Entities in the Context of Implementing the National Economic Recovery Program T.E.U. Indonesia, Ministry of Finance and PMK Number 28/PMK.08/2022 Amendment to Regulation of the Minister of Finance Number 71/PMK.08/2020 concerning Procedures for Government Guarantees through Guarantee Business Entities Appointed in the Context of Implementing the National Economic Recovery Program, the Board of Directors has given approval BTPN Syariah's participation in providing financing for MSMEs during 2023;
3. The Board of Directors has agreed to continue developing home renovation products in collaboration with the Ministry of Public Works and Public Housing (PUPR) in 2023;
4. The Board of Directors has approved the Daya Digital Platform, a platform to increase customer engagement and continue collaboration with universities and the Government in the Independent Campus Learning Program (MBKM). The bank opens opportunities for students to play a role in providing empowerment through one-on-one assistance to financing customers. The purpose of this assistance is intended to grow the ability of customers and their families to have a better life so as to create a sustainable relationship between customers and the Bank.
5. In line with the Government's direction regarding work health and safety protocols during the pandemic in early 2023, the Board of Directors has approved comprehensive supervision of all employees over work mechanisms that prioritize work safety at all levels of the organization in a coordinated manner through Business Continuity Management assisted by Safety and Security Unit, until the endemic status is declared at the end of June 2023.
6. Collaboration with the Ministry of Education, Culture, Research and Technology (Kemendikbudristek)
   - In line with the fulfillment of POJK No.76/ POJK.07/2016 concerning Increasing Literacy and Financial Inclusion in the Financial Services Sector to expand and improve customer services, especially for financing customers to gain financial literacy. The Board of Directors has given approval for collaboration with the Ministry of Education and Culture in organizing the Certified Independent Study and Internship Program (MSIB), which is one of the programs of the Independent Campus Learning (MBKM) policy, in terms of funding internships for 100 Batch 3 students in semester 2 of 2022.
   - Based on the results of the evaluation regarding the implementation of the Batch 3 internship program in 2022 which went well, the MBKM Ministry of Education Buristek re-trusted BTPN Syariah to increase the number of student quotas in Batch 4 in semester 1 of 2023 to 539 people, which was then successfully fulfilled by 524 student.
   - In the next batch in semester 2 of 2023, namely Batch 5, BTPN Syariah succeeded in continuing collaboration with MBKM Kemendikbudristek to increase the quota number by 1,510 students which was then fulfilled by 1,125 students.
   - At the end of 2023, the MBKM Ministry of Education and Culture and BTPN Syariah collaborated again and agreed on the MSIB Batch 6 Program with an even larger quota, namely 2,024 students, which will run in the 2024 semester.
7. Development of collaboration with the Ministry of Education and Culture with the theme **"Optimization and Innovation of Talent for the Company's Future Through the Independent Campus Internship Program"** on October 9-10, 2023. This event is a strategic and innovative discussion platform between the company and the Directorate General of Higher Education - Ministry of Education, Culture, Research and Technology to formulate collaborations that suit the

company's needs and desires as well as to explore more deeply the integration of the Independent Campus Internship Program into the company ecosystem in order to produce maximum impact and meet the need for quality talent and initiate innovation.

8. Exploring cooperation with the Coordinating Ministry for Economic Affairs of the Republic of Indonesia regarding the "Exploration of Collaborative Pre-Employment Card Empowerment Program" in January 2023, followed by a strategic discussion "Exploratory Discussion of Collaborative Collaboration on Community Economic Empowerment and Entrepreneurship Programs" on April 13, 2023.
9. Exploring cooperation between BTPN Syariah and KNEKS regarding the Free Halal Certification Companion Training Program (SEHATI) for Micro and Small Business Actors on September 13, 2023 which aims to implement halal certification companion training for students and mentors involved in the Bestee Program, especially in Batch-5, semester 2 of 2023. This collaboration is carried out to improve service and engagement with BTPN Syariah financing customers, especially those in the food and beverage business type so that their products receive official halal certification.
10. Exploring collaboration between BTPN Syariah and the Ministry of Social Affairs on the topic "Exploring Collaborative MSME Empowerment Programs" in February 2023.
    A complete explanation of BTPN Syariah's programs and policies can be found in the Financial Performance, Business Review and DAYA Program presentation in this 2023 Annual Report.

3. Fulfillment of Commitments to Shareholders, among others

1. The Board of Directors has followed up on the 2019 Extraordinary GMS Resolution by transferring the third treasury shares to Material Risk Takers with a distribution date of January 25, 2023;
2. The Board of Directors has submitted an accountability report to Shareholders at the Annual General Meeting of Shareholders on April 12, 2023
3. The Board of Directors has carried out the Annual Public Expose on October 26, 2023;
4. The Board of Directors has followed up on the Decisions of the 2023 Annual General Meeting of Shareholders, including:
    a. Carry out dividend distribution based on the performance of the financial year ending October 26, 2023 based on the approval of the 2023 Annual GMS with a payment date of May 12, 2023.
    That the distribution of dividends aims to uphold the rights of shareholders and continuously increase the trust of shareholders and investors in the results of the development of a healthy sharia banking industry in BTPN Syariah.
    b. Carry out the appointment of Public Accountants and Public Accounting Firm Sidharta Widjaja and Rekan (an Indonesian partnership and member firm of KPMG network of independent members affiliated with KPMG International Cooperative as External Auditors, taking into account the recommendations of the Audit Committee and approval of the Board of Commissioners.
    That the Bank has submitted the Report on the Appointment of Public Accountants and Public Accounting Firms for the Audit of Annual Historical Financial Information on December 31, 2023 to the Sharia Banking Supervisory Financial Services Authority with a copy to the Banking Licensing and Information Department;
    c. Set aside net profit as mandatory reserves;
    d. Report changes to the composition of members of the Board of Directors and Board of Commissioners in 2023 in accordance with provisions;

5. The Board of Directors has submitted Information Disclosure and Reports in a timely manner throughout 2023
6. The Board of Directors communicates the Consolidated Financial Report, Bank Business Plan and Corporate Plan to the Parent Entity within the Financial Group

4. Implementation of Good Corporate Governance Principles, among others

1. The Board of Directors has ensured the implementation of good GCG principles at all organizational levels in the Bank.

    To strengthen the implementation of GCG principles, the Board of Directors has established policies based on the implementation of Financial Services Authority Regulation (POJK)



Number 17 of 2023 concerning Public Company Governance, complementing the implementation of regulatory provisions related to good GCG implementation, including Bank Indonesia Regulation Number 11/33 /PBI/2009 concerning Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units and POJK No 21/POJK.04/2015 concerning Implementation of Public Company Governance Guidelines.

In line with the footsteps of implementing GCG principles at BTPN Syariah for more than a decade, the implementation of GCG principles is accompanied by quality improvements by adopting the latest ASEAN SCORECARDS which were published in 2023 and gradually continue to improve the quality from time to time. In particular, the factors that have improved in the last three years are the Bank's increasingly focused focus on shareholder rights, disclosure and transparency as well as the responsibilities of the Board of Directors and Board of Commissioners. In addition, the Bank continues to strive to maintain good values for equal treatment of shareholders and optimal role of stakeholders.

2. The Board of Directors has implemented sustainable finance in line with POJK Number 51/POJK.03/2017 and POJK 17 of 2023 concerning Implementation of Governance for Commercial Banks in the context of implementing sustainable financial actions to provide real and positive contributions to the stability of the financial system in Indonesia . Through the policies of the Board of Directors, BTPN Syariah continues to support the Government in realizing sustainable development that is able to maintain economic stability and is inclusive and prioritizes harmony between economic, social and environmental aspects.
3. The Board of Directors has ensured that the Bank fulfills its duties and responsibilities as well as its obligations to Regulators, through Information Disclosure regarding the presentation of Annual Reports, Sustainability Reports, Interim Financial Reports, Annual and Consolidated Financial Reports through regulatory and public reporting systems, as well as being available on the Bank's Website as required for a public company and sharia commercial bank;
4. The Board of Directors, supported by a Committee at the same level as the Board of Directors, has conducted a review of the company's material control, which includes the areas of operations, finance, compliance and the Bank's risk management system, internal control system, human resource development, business plan development, formulation of strategic initiatives in business competition, maturity information technology readiness, financing policies;
5. The Board of Directors has conducted studies and given approval, including:
   a. Annual Report for the 2022 financial year;
   b. Sustainability Report for the 2022 financial year;
   c. Bank Business Plan (RBB) and RBB Revision for the 2024-2026 Period as well as commitment to monitoring the realization of the RBB in periodic reports to the OJK;
   d. Sustainable Financial Action Plan (RAKB) 2020-2024 (2024 Indicators) as well as commitment to monitoring the realization of the Bank's Sustainable Financial Action Plan together with the Board of Commissioners every year;
   e. Corporate Plan and Revised Corporate Plan 2022-2031;
   f. Update on the 2023 Board of Directors Charter
   g. Changes to the Composition of Committees at the Board of Directors level in 2023
   h. Implementation of GCG Self-Assessment in 2023
6. The Board of Directors has submitted an accountability report on the performance of the financial year ending December 31, 2022 to Shareholders through holding an Annual General Meeting of Shareholders on April 12, 2023 and an Annual Public Expose on October 26, 2023
7. The Board of Directors has implemented POJK 16 of 2022 regarding Banking synergies in collaboration with BTPN as the Parent Entity as outlined in 10 cooperation agreements;
8. The Board of Directors has followed up on audit findings and recommendations from the Bank's internal audit work unit, external auditors, recommendations from the supervision of the Financial Services Authority;
9. The Board of Directors has ensured that the Bank's soundness level is maintained and the implementation of a Compliance culture which is reflected in the fulfillment of a



well-maintained prudential ratio, there are no significant fines from regulators and the compliance risk profile parameters show a positive value;

10. The Board of Directors prioritizes the implementation of a culture of compliance, including the implementation of anti-money laundering and preventing terrorist financing through (APU/CFT) and anti-fraud,

5. Fulfillment of Commitments for Bank Business Development and to Customers, among others

1. The Board of Directors has optimized opportunities to make various breakthroughs by utilizing technology for good and building the aspirations of the Sharia Digital Ecosystem for Mass Market through its Subsidiary, PT BTPN Syariah Ventura. This aspirational development aims to adapt to the changing needs of customers, ensure that there is an increase in the welfare of pre/moderately prosperous customers, as well as having the opportunity to serve more customers in a sustainable manner;
2. In providing the best service for financing customers, the Board of Directors prepares various development program policies, ensures the availability of infrastructure development programs, develops service features according to the needs of customers and the surrounding community, is equipped with programs for implementing financial literacy education programs, new footprints, as well as providing assistance and empowerment. The Bank continues to implement this to provide people who think positively in carrying out business continuity and social life.

   Further explanation regarding the customer sharing program can be found in the Business Review in this 2023 Annual Report

3. In line with the key strategic initiative to expand and improve customer services and increase customer engagement, especially for financing customers to obtain halal certification, in 2023 the Board of Directors has given approval for cooperation between BTPN Syariah and KNEKS in terms of providing training to accompany halal certification for a number of 29 student interns and 20 mentors who will accompany financing customers so they can obtain halal certification by self-declaration.
4. In providing the best service for funding customers, the Board of Directors has given approval to make improvements to internal policies and procedures, including improvements to the Internet Banking and Mobile Banking Service features which have been active since 2022;
5. In providing the best service for corporate customers, BTPN Syariah has provided funding distribution to multi-finance companies that have similar goals in line with BTPN Syariah's sustainability goals;

6. Fulfillment of Commitments to the Community, among others

1. The Board of Directors approves development programs for communities that have the potential to be further developed in terms of entrepreneurship, health and the environment as well as helping to provide access to new markets both online and offline through customer assistance programs through empowerment training on digital marketing literacy so that the products produced by customers being able to have high competitiveness with other local products in the hope that this can increase their income capacity;
2. The Board of Directors has approved the use of the Poverty Probability Index (PPI issued by Innovation for Poverty Action which is specific to the user country) to measure the social performance of the Bank's financing customers. Some of the things that are measured include improvements in the education of customers' children, improvements in toilets, reductions in household carbon emissions as indicated by the shift to using grilled kahu for cooking;
3. Through the Board of Directors' policy to continue collaboration with universities and the Government in the Independent Campus Learning Program (MBKM), opportunities are opened for students to play a role in providing empowerment activities and one-on-one assistance to financing customers spread across the region. regions in Indonesia, which directly improve the skills and business abilities of customers and their families;
4. The presence of a Subsidiary, BTPN Syariah Ventura, which has been formed and is expected to accelerate the realization of a sharia digital ecosystem more precisely and efficiently through collaboration with strategic partners who have the right digital competence and a similar vision.



7. Supervision of Subsidiaries, among others

1. The Board of Directors supervises Subsidiaries regarding the implementation of GCG principles, Sharia Principles and compliance, implementation of Risk Management, monitoring of Financial and Non-Financial Performance, quality sharia services and timely reporting;
2. Representing BTPN Syariah as controlling shareholder in BTPN Syariah Ventura,
   a. The Board of Directors has given approval to the Decisions taken at the Annual General Meeting of Shareholders and Extraordinary Shareholder Meeting of BTPN Syariah Ventura in 2023;
   b. The Board of Directors has given approval to strengthen the composition of the Board of Directors and Board of Commissioners at BTPN Syariah Ventura through changes to the composition of the Board of Directors and Board of Commissioners at the Annual General Meeting of Shareholders and Extraordinary General Meeting of Shareholders in 2023;
   c. The Board of Directors supervises the fulfillment of the duties and responsibilities of Bank Executive Officers who receive management and supervision duties at BTPN Syariah Ventura;
   d. The Board of Directors has ensured the conformity of the Bank's Business Plan and Sustainable Financial Action Plan with the Business Plan and Sustainable Financial Action Plan of BTPN Syariah Ventura

8. Fulfillment of Commitments to Stakeholders, among others

1. The Board of Directors has carried out the 2023 Annual Public Expose on the company's financial performance as an effort to improve the quality of communication with shareholders and investors;
2. The Board of Directors has implemented information disclosure and submitted regular mandatory and incidental reports to Regulators and the Public through Regulatory reporting media and the Company Website in 2023.

9. Fulfillment of Commitments to Strengthen Bank Infrastructure, among others

1. The Board of Directors has conducted a review of the Bank's infrastructure in the form of updating and refining the Bank's main policies, operational policies and internal procedures by taking into account the review of risk management, compliance, legal and information security and applicable regulations;
2. The Board of Directors approves the implementation of Office Network optimization during 2023;
3. The Board of Directors has approved improvements to the empowerment platform that provides customers with access to knowledge and access to a larger market to improve the quality of customer empowerment. This digital platform also provides opportunities for employees and other stakeholders to participate in providing real support in various forms to productive pre-financial inclusion customers;
4. The Board of Directors agreed to continue implementing Operational Excellence by digitizing and automating operational processes and other supporting functions, centralizing processes, exploring and evaluating the Bank's operational work processes so as to create more effective and efficient processes with better quality. The automation process includes, among others, RPA for reconciliation needs, the use of chatbots for the needs of response service centers or other work units, apart from that, the automation process with H2H will also be carried out for registration and insurance claims processes;
5. The Board of Directors approved strengthening the Bank's information technology through a policy of developing and modernizing data warehouse infrastructure and data analytic platforms to support accurate decision making and reporting, increasing DC and DRC capabilities and information system security capacity.
6. The Board of Directors approved the completion of the treasury system development which aims to improve the control process and support liquidity management



10. Fulfillment of Commitments on the Implementation of Banking Synergies, among others

1. The Board of Directors has approved the formation of a Work Unit to supervise Banking Synergy Monitoring at BTPN Syariah and the Implementation of Governance within the financial group in coordination with BTPN and BTPN Syariah Ventura;
2. The Board of Directors carries out monitoring of the implementation of Banking Synergy through the continuation of the Cooperation Agreement with BTPN and BTPN Syariah Ventura during 2023
3. Representatives of the Board of Directors attend regular banking synergy monitoring coordination meetings and governance coordination meetings with the Parent Entity in 2023
4. The Board of Directors has communicated the implementation of banking synergy on a semi-annual basis to the Board of Commissioners in 2023;
5. The Board of Directors has reported the implementation of Banking Synergy during 2023 to the Regulator;

11. Fulfillment of Commitments for Implementing Sustainable Financial Actions, among others

1. There is a representative of the Board of Directors who carries out direct supervision over the implementation of sustainable financial actions at BTPN Syariah;
2. The Board of Directors has prepared, approved and submitted a Sustainable Financial Action Plan for the 2020-2024 Period to the OJK;
3. The Board of Directors has ensured the implementation of sustainable initiatives assessed from environmental, social, economic and governance aspects as stated in the 2022 financial year Sustainability Report which was submitted to stakeholders in 2023;
4. The Board of Directors has communicated the implementation of the 2023 RAKB initiatives to Shareholders at the Annual General Meeting of Shareholders in 2023

12. Fulfillment of Commitments to Employees, among others

1. The Board of Directors continues the policy of strengthening human resources and the organization at all levels during 2023;
2. The Board of Directors has approved policies for developing the quality of long-term human resources, honing internal talents and preparing career paths, providing scholarships and long-term benefits, insurance and health facilities in 2023;
3. The Board of Directors has approved the improvement of human resource competency and follow-up efforts for its development, including those related to competency in the field of risk management for employees according to their field of duties as regulated in the provisions for implementing risk management for sharia commercial banks;
4. The Board of Directors has approved performance bonuses and employee salary adjustments as well as the provision of a long term compensation program for Senior Employees in 2023;
5. The Board of Directors establishes a policy of no employee reductions during 2023;
6. The Board of Directors has established a working mechanism for a hybrid work system without compromising the timely fulfillment of key performance initiatives in 2023.
7. The Board of Directors has established policies to improve the recruitment process to fulfill employees better and faster, develop capabilities through talent management and learning systems and strengthen talents in non-TUR businesses in 2023



Flow of the appointment and appointment process for members of the Board of Directors, Board of Commissioners and Sharia Supervisory Board at BTPN Syariah

proposal

Submission of proposal of candidates for the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors to the Nomination and Remuneration Committee

Proposal of candidates for the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors from the Shareholders/Board of Directors/ Board of Commissioners

selection & recommendation

Submission of FnPT process to OJK (*)

Selection process by the Nomination and Remuneration Committee includes:
1. Analysis of the candidate's competence and background
2. Interview (when needed)

Submission of recommendations by the Nomination and Remuneration Committee to the Board of Commissioners

Approval from BI/OJK on the proposal of of candidates for the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors

decision

GMS
decision on the membership composition of the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors

The Board of Commissioners proposes to the GMS candidates for the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors by keeping in mind the recommendations from the Nomination and Remuneration Committee

Announcement and disclosure of information on the changes in the composition of the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors to OJK, IDX, and other related institutions including the public, as well as disclosing it on the website

(*) FnPT proposal to OJK for members of the Board of Commissioners, Sharia Supervisory Board, and the Board of Directors may be done after GMS

Proposal of FnPT for Sharia Supervisory Board after obtaining recommendation from National Sharia Council



Training and Refreshment of THE BOARD OF COMMISSIONERS, BOARD OF DIRECTORS, AND INDEPENDENT PARTIES

The Board of Commissioners and the Board of Commissioners

No	Description	Member	Date	Location
1	FGD Finance Direktorat	Board of Directors	January 10, 2023	Jakarta
2	Workshop BCM Collaboration "Readiness BCM Team 2023"	Board of Directors	February 2-4, 2023	Jakarta
3	Training ISO27001 Awareness	Board of Directors	February 8, 2023	Jakarta
4	Workshop of Indonesia Corporate Secretary Association (ICSA): Pelaksanaan RUPS melalui eASY. KSEI	Board of Directors	March 14, 2023	Jakarta
5	Leadership for System Change: Delivering Social Impact at Scale (Harvard Kennedy School)	Board of Directors	March 18-25, 2023	Jakarta
6	Fintech Policy Forum 2023 - Seri I	Board of Directors	May 16, 2023	Jakarta
7	Refreshment Mandatory - Independent learning (APU PPT, Compliance, Anti Fraud Management, Handling Consumer Complaints, Consumer Protection, Basic Sharia Banking Training, Information Security Awareness, Entertainment & Gifts, Risk Awareness, and Code of Conduct)	Board of Directors	25 Mei 2023	Jakarta
8	Economic Outlook Update	Board of Directors	June 6, 2023	Jakarta
9	Introduction Leaders Program	Board of Directors	June 14, 2023	Jakarta
10	Townhall dalam lingkup Group Keuangan SMBC	Board of Commissioners and Board of Directors	August, 8 2023	Jakarta
11	Get to Know More About the Regulations on the P2SK Law in the Context of Strengthening the Non-Bank Financial Industry (IKNB)	Board of Directors	August 10, 2023	Jakarta
12	The Corporate Governance Officer's Role in Driving Digital Resilience	Board of Directors	October 12, 2023	Jakarta
13	Refreshment Executive, Sertifikasi Kompetensi Bidang Treasury Dealer	Board of Directors	November 27, 2023	Jakarta
14	Fintech Policy Forum 2023 - Seri I	Board of Commissioners	May 16, 2023	Jakarta
15	Economic Outlook Update	Board of Commissioners	June 6, 2023	Jakarta
17	Risk Management Refreshment Program for Executives	Board of Commissioners	September 12, 2023	Jakarta
18	Townhall dalam lingkup Group Keuangan SMBC	Board of Commissioners and Board of Directors	December, 8 2023	Jakarta

Independent Party

No	Description	Member	Date	Location
1	Level 4 Certificate Refreshment in Banking Risk Management	Independent Party	October 30, 2023	Jakarta
2	Risk Beyond 2023	Independent Party	December 7-8, 2023	Denpasar Bali



The Board of Directors' COMMITTEES

Asset and Liabilities Management Committee (ALCO)

In accordance with the latest Board of Directors Decree No. SK.010C/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the Composition of ALCO Members, the membership of the Committee is ex officio and consisting of at least:

	Committee Composition	Ex Officio Membership
Members with Voting Rights	Committee Chairman	Director in charge of Finance, Treasury & Operations
	Committee Secretary	Executive Officer in charge of Treasury & Financial Institutions (FI) appointed by the Director in charge of Finance, Treasury & Operations
	Committee Member	President Director
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Director in charge of Financing Business
	Committee Member	Executive Officer in charge of Risk Management
	Committee Member	Executive Officer in charge of Financing Business Planning & Support
	Committee Member	Executive Officer in charge of Retail & Wholesale Funding
	Committee Member	Executive Officer in charge of Business Development
Members without Voting Rights	Regular Invitee	The official appointed by the Executive Officer in charge of Risk Management, namely an official in charge of Liquidity & Market Risk
	Regular Invitee	The official appointed by the Executive Officer in charge of Treasury & FI, namely an official in charge of Treasury & FI

The formation of ALCO has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

ALCO Duties and Authorities

ALCO's duties and responsibility according on the latest ALCO Charter No.06/PedomanKerja/CSGC/XII/2023 dated December 30, 2022, are as follows:

1. Develop, review and determine strategies, guidelines and policies related to Asset Liability Management (ALMA).
2. Regularly monitor the bank's liquidity position through the development of primary and secondary reserves.
3. Regularly monitor developments and strategies for third party funds and financing.
4. Review developments and projections of the overall macroeconomic situation, both global, domestic and industrial, to direct the policies and strategies set.
5. Determine signs/limits and instructions for managing and controlling risks that have an impact on Liquidity Risk (Liquidity Management) and Market Risk (Market Risk).
6. Evaluate and determine prices (pricing) of the Financing and Funding Rate of Return and Funds Transfer Price (FTP) or inter-office account incentives to optimize the results of investing funds, minimize the cost of funds, and maintain the Bank's balance sheet structure in accordance with the Bank's ALMA strategy.
7. Evaluate the Bank's reward rate risk position and ALMA strategy to ensure that the results of the Bank's risk taking position are consistent with the reward rate risk management objectives.
8. Reviewing the performance and position of the Bank's financial assets and liabilities to assess the impact of previous Committee decisions on the Bank's objectives.
9. Evaluate actual results with budget projections or the Bank's business plan.
10. Convey information to the Board of Directors regarding any developments in related provisions and regulations that influence ALMA's strategy and policies.

ALCO committee report

In 2023, ALCO convened 12 (twelve) regular meetings in second week of every month, that were attended both in person and online and issued 3 (three) circular resolution.

All meetings have complied with the provisions of the ALCO Charter.

The ALCO Committee has discussed and provided recommendations to the Board of Directors during 2023, including regarding macroeconomic conditions globally, domestically and industrially, forecasting and pricing for funding and financing, funding concentration, measurement and supervision of liquidity risk, market risk, return risk. results, which include a review of the threshold/limits of existing risk measurement and monitoring tools which are risk control tools, determining gross yield, management of primary reserves and secondary reserves which are treasury assets of the Bank, development of the money market and fixed income market, discussion regarding the composition of deposit rewards based on categories, conducting outreach on new Treasury instruments, both money market instruments and fixed income instruments, outreach on the latest regulations related to Treasury.

The ALCO Committee has produced various strategic decisions in managing the Bank's assets and liabilities to ensure adequate Bank liquidity, optimize the management of the Bank's ALMA, and implement Bank policies to deal with various pressures on inflation which have resulted in an increase in the market benchmark interest rate during 2023.

ALCO committee meetings

Name	Position	Total Meetings Realization/Plan	Percentage of Attendance Over Meeting Plan
Fachmy Achmad	Committee Chairman	12/12	100%
Antonius Priyadi	Committee Secretary	12/12	100%
Hadi Wibowo	Committee Member	11/12	92%
Dwiyono Bayu Winantio	Committee Member	12/12	100%
Dewi Nuzulianti[(b)]	Committee Member	12/12	100%
Dharma Putera	Committee Member	12/12	100%
Shita Satyawati Priandani	Committee Member	12/12	100%
Hendrianto[(c)]	Committee Member	8/8	100%
Erikal Mirtha[(e)]	Committee Member	1/3	34%
Ade Fauzan[(d)]	Committee Member	6/9	67%
Gatot Adhi Prasetyo[(a)]	Committee Member	3/3	100%

Notes :
(a) Gatot Adhi Prasetyo ceased to be a member of ALCO effective upon the conclusion of his term as a member of the Board of Directors on April 12, 2023.
(b) Dewi Nuzulianti assumed office as a member of the ALCO Committee on April 12, 2023 (RUPST 2023), replacing Gatot Adhi Prasetyo.
(c) Hendrianto was effectively appointed as a member of ALCO according to the Organizational Structure on May 2, 2023.
(d) Ade Fauzan ceased to be a member of ALCO effective from the resignation date based on the organizational structure on October 1, 2023.
(e) Erikal Mirtha was effectively appointed as a member of ALCO according to the Organizational Structure on October 1, 2023.



information technology steering committee

In accordance with the latest Board of Directors Decree No. SK.010B/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the Composition of Members of the Information Technology Steering Committee, ex officio membership of the Information Technology Steering Committee at least consisting of:

	Committee Composition	ex officio membership
Members with Voting Rights	Committee Chairman	Director in charge of the Information Technology work unit
	Committee Secretary	The Executive Officer in charge of Information Technology appointed by the Director in charge of Information Technology
	Committee Member	Director in charge of Financing Business
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Director in charge of Finance, Treasury & Operations
	Committee Member	Director in charge of Compliance & Risk
Members without Voting Rights	Regular Invitee	Executive Officer in charge of Risk Management
	Regular Invitee	Executive Officer in charge of Human Capital
	Regular Invitee	Executive Officer in charge of Financing Business Planning & Support
	Regular Invitee	Executive Officer in charge of Business Development
	Regular Invitee	Executive Officer in charge of Operations Development
	Regular Invitee	Executive Officer in charge of Transaction Services
	Regular Invitee	Executive Officer in charge of Financial Control & Analytics
	Regular Invitee	Executive Officer in charge of Funding & New Business Planning & Support
	Regular Invitee	Executive Officer in charge of Corporate Information Security

The formation of the Information Technology Steering Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

duties and authorities of the information technology steering committee

The duties and responsibility of the Information Technology Steering Committee are based on the latest Charter No.07/PedomanKerja/CSGC/VI/2023 dated June 14, 2023 and is responsible for providing recommendations to the Board of Directors that at least involved:

1. Technology Information Strategic Plan which is in line with the Bank's corporate plan.
2. Formulation of key Information Technology policies, standards and procedures.
3. Conformity between Information Technology development plans and IT strategic plans.
4. Conformity between the implementation of Information Technology Development and the Information Technology Development Plan.
5. Evaluation of the cost effectiveness of Information Technology towards achieving planned benefits.
6. Monitoring Information Technology performance and efforts to improve it.
7. Efforts to resolve various problems related to Information Technology that cannot be resolved by the work unit of Information Technology users and administrators effectively, efficiently and on time.
8. Adequacy and allocation of resources related to Information Technology owned by the Bank.
9. Provide direction and approval for strategic initiatives related to data management (data governance).

information technology steering committee report

In 2023, Information Technology Steering Committee convened 4 (four) regular meetings, that were attended both in person and online and issued no circular resolution.

All meetings have complied with the provisions of the Information Technology Steering Committee Charter.

The Information Technology Committee has discussed and provided recommendations to the Board of Directors during 2023 which include, among others:

1. In order to be in line with BTPN Syariah's Key Strategic Initiatives (KSI), the Information Technology Focus in 2023 is to continue the development and innovation of sharia digital ecosystem services, namely the Terra, MitraTepat, Mobile & Internet Banking, and BesteeTepat applications to be able to provide services, comfort and the best security for customers. This mobile application capability is built on a digital platform based on modern microservices technology so that feature development can be done quickly. Apart from that, another main feature is the ability to acquire customers which can be done digitally by utilizing Biometric (Face Recognition) technology.
2. Increasing service development and automation to increase capabilities and strengthen the Core Banking System. Improvements in governance and accuracy of customer data are also continuously carried out by implementing a centralized customer data management system that is integrated with the Core Banking System so that the Bank can report customer data more quickly and precisely.
3. Continuing the implementation of the Treasury Management System to strengthen control and increase automation and capacity in managing the Bank's Treasury in a more integrated and efficient manner.
4. Increasing IT security capability and capacity (Cyber Security) by implementing IT security components to strengthen IT infrastructure security and implementing Information Security Standardization based on the ISO 27001 Standard.
5. Modernize and increase the capabilities of the Data Center (DC) and Disaster Recovery Center (DRC) infrastructure in a structured manner and in line with the Information Technology Strategic Plan as well as ensuring the Bank's readiness for implementing regulatory systems and Bank compliance as a financial services provider through system recovery capabilities and carrying out disaster recovery testing periodically to the bank's critical systems.

information technology steering committee meeting

Name	Position	Total Meetings Meeting Realization/Plan	Percentage of Attendance Over Meeting Plan
Hadi Wibowo	Committee Chairman	4/4	100%
Robertus J. Hadisurya	Committee Secretary	4/4	100%
Fachmy Achmad	Committee Member	3/4	75%
Dewi Nuzulianti[(b)]	Committee Member	3/3	100%
Dwiyono Bayu Winantio	Committee Member	3/4	75%
Arief Ismail	Committee Member	3/4	75%
Gatot Adhi Prasetyo[(a)]	Committee Member	0/1	0 %

Note:
(a) Gatot Adhi Prasetyo ceased to be a member of the Information Technology Steering Committee effective upon the conclusion of his term as a member of the Board of Directors on April 12, 2023.
(b) Dewi Nuzulianti assumed office as a member of the Information Technology Steering Committee effective upon her appointment as a member of the Board of Directors at the conclusion of the AGMS.

human capital committee

In accordance with the latest Board of Directors Decree No. SK.010A/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the composition of the Human Capital Committee members, the membership of the Committee is ex officio with at least one member and consisting of:

	Committee Composition	ex officio membership
Members with Voting Rights	Committee Chairman	Director in charge of Human Capital
	Committee Secretary	Executive Officer in charge of Human Capital assigned by the Director in charge of Human Capital
	Committee Member	President Director
	Committee Member	Director in charge of Finance, treasury & Operations
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Director in charge of Financing Business
Members without Voting Rights	Regular Invitee	Director in charge of Risk Management



The formation of the Human Capital Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

duties and authorities of the human capital committee

The duties and responsibility of the Human Capital Committee are based on the latest Human Capital Committee Charter No. 08/PedomanKerja/CSGC/XII/2023 dated December 31, 2023 is as follows:

1. Establish strategic policies, strategies and targets in the field of Human Capital.
2. Approve the implementation of the Human Capital remuneration program.
3. Approve proposals that exceed the authority of the Division Head and/or Director in charge of Human Capital.

human capital committee report

In 2023, Human Capital convened 3 (three) meetings, that were attended both in person and online and issued 3 (three) circular resolution.

All meetings meet the provisions of the Human Capital Committee Charter.

The Human Capital Committee has discussed and provided decisions during 2023 which include, among others:

1. Report on employee performance assessment results at the end of 2022, decision on application for grade promotion 2023, review of 2023 employee salaries and 2022 employee bonuses;
2. Decision on the performance results of employees with Board of Management (BOM) positions along with 2023 compensation
3. Decision to provide One Time Appreciation (OTA) compensation to employees who comply certain conditions, where compensation will be given if the Bank reaches certain targets by the end of 2023.
4. Report on the results of mid-2023 employee performance assessments and decisions on updating the code of conduct related to the affirmation of the LInK & HELP culture as a guide to building a conducive work environment.
5. Decisions on when to evaluate employee performance at the end of 2023 will begin in November 2023.
6. Decision on the 2024 employee compensation review scheme, decision on adjustments to financing facilities and decision on the 2023 Employee Engagement Survey which will be implemented in the first quarter of 2024.

human capital committee meeting

In 2023, the Committee convened 3 (three) of 4 (four) meetings and issued 3 (three) circular resolution.

Name	Position	Total Meetings (Meeting Realization/Plan)	Percentage of Attendance (Over Meeting Plan)
Hadi Wibowo	Committee Chairman and Member of the Committee	3/4	75%
Ibnu Agung Mulyanto	Committee Secretary	3/4	75%
Fachmy Achmad	Committee Member	3/4	75%
Dewi Nuzulianti[(b)]	Committee Member	2/2	100%
Dwiyono Bayu Winantio	Committee Member	3/4	75%
Gatot Adhi Prasetyo[(a)]	Committee Member	1/1	100%

Notes:
(a) Gatot Adhi Prasetyo ceased to be a member of the Human Capital Committee effective upon the conclusion of his term as a member of the Board of Directors on April 12, 2023.
(b) Dewi Nuzulianti assumed office as a member of the Human Capital Committee effective upon her appointment as a member of the Board of Directors at the conclusion of the Annual General Meeting on April 12, 2023, replacing Gatot Adhi Prasetyo.

risk management committee

In accordance with the latest Board of Directors Decree No. SK.010D/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the composition of the Risk Management Committee members, the membership of the Committee is ex officio with at least one member and consisting of:

	Committee Composition	ex officio membership
Members with Voting Rights	Committee Chairman	Director in charge of Compliance & Risk Management
	Secretary Committee	Executive Officer in charge of Risk Management
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Director in charge of Financing Business
	Committee Member	Director in charge of Finance, Treasury & Operations
	Committee Member	Executive Officer in charge of Financial Control & Analytics
	Committee Member	Executive Officer in charge of Human Capital
	Committee Member	Executive Officer in charge of Operations
	Committee Member	Executive Officer in charge of Information Technology
Members without Voting Rights	Regular Invitee	Head of Internal Audit Work Unit
	Regular Invitee	Executive Officer in charge of Business Risk
	Regular Invitee	Executive Officer in charge of Compliance

The formation of the Risk Management Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

duties and authorities of the risk management committee

The duties and responsibility of the Risk Management Committee based on the latest Risk Management Committee Charter No.009/PedomanKerja/RM/XII/2023 dated December 31, 2023 are as follows:

1. Develop risk management policies and strategies as well as risk limits, along with updating, correcting and/or perfecting them individually and in consolidation with subsidiary companies;
2. Evaluate the suitability of individual and consolidated risk management policies with their implementation;
3. Evaluate and provide recommendations on transactions or activities that require approval from the Board of Directors;
4. Evaluate and provide recommendations for transactions or activities that deviate from normal procedures.

risk management committee report

In 2023, Risk Management Committee convened 11 (eleven) meetings, that were attended both in person and online, and issued no circular resolution.

All meetings have complied with the provisions of the Risk Management Committee Charter.

The Risk Management Committee has discussed and provided recommendations to the Board of Directors during 2023 which includes monitoring all risk exposures faced by the Bank, including monitoring the Bank Key Financial Ratio for industry, monitoring Risk Appetite & Risk Tolerance, monitoring the performance and quality of the Bank's financing portfolio. , as well as other discussions. In addition, discussions were held regarding efforts to increase performance and improve the Bank's business activities. Recommendations from the Committee have been submitted to the relevant work units and ongoing monitoring of the follow-up to these recommendations is carried out.

In order to implement consolidated risk management, BTPN Syariah implemented consolidated risk management to BTPN as the Parent Company and BTPN Syariah Ventura as a subsidiary of BTPN Syariah.



The implementation of consolidated risk management by BTPN Syariah for BTPN and BTPN Syariah Ventura is carried out through a monitoring process for consolidated risk exposure as part of alignment reporting, including the obligation to consolidate Risk Profile, RBBR and ICAAP reporting in accordance with OJK regulations.

risk management committee meetings

Name	Position	Total Meetings (Meeting realization/plan)	Percentage of attendance (attendance over Meeting Plan)
Arief Ismail	Committee Chairman	11/9	100%
Dharma Putera	Committee Secretary	10/9	100%
Dewi Nuzulianti[(b)]	Committee Member	7/8	87%
Gatot Adhi Prasetyo[(a)]	Committee Member	2/3	67%
Dwiyono Bayu Winantio	Committee Member	9/9	100%
Fachmy Achmad	Committee Member	8/9	89%
Hendrianto[(c)]	Committee Member	3/4	75%
Andrew Adhitia[(d)]	Committee Member	6/7	86%
Ibnu Agung Mulyanto	Committee Member	9/9	100%
Muhammad Affendie	Committee Member	10/9	100%
Robertus J. Hadisurya	Committee Member	9/9	80%

Notes:
(a) Gatot Adhi Prasetyo ceased to be a member of the Risk Management Committee effective upon the conclusion of his term as a member of the Board of Directors on April 12, 2023.
(b) Dewi Nuzulianti assumed office as a member of the Risk Management Committee effective upon her appointment as a member of the Board of Directors at the conclusion of the Annual GMS on April 12, 2023, replacing Gatot Adhi Prasetyo.
(c) Hendrianto was effectively appointed as a member of the Risk Management Committee according to the Organizational Structure on May 2, 2023.
(d) Andrew Adhitia was effectively appointed as a member of the Risk Management Committee according to the Organizational Structure on May 2, 2023.

business committee

In accordance with the latest Board of Directors Decree No. SK.010E/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the current composition of Business Committee Members, ex officio membership of the Business Committee at least consists of:

	Committee Composition	ex officio membership
Members with Voting Rights	Chairman Committee	Director in charge of Financing Business
	Secretary Committee	Financing Business Executive Officer in charge of Financing Business Planning & Support di Financing Business
	Committee Member	Director in charge of Finance, Treasury & Operations
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Executive Officer in charge of Operations
	Committee Member	Executive Officer in charge of Human Capital
	Committee Member	Executive Officer in charge of Information Technology
Members without Voting Rights	Permanent Invitee	Executive Officer in charge of Distribution in Financing Business
	Permanent Invitee	Executive Officer in charge of Financial Control & Analytics
	Permanent Invitee	Executive Officer in charge of Risk Management
	Permanent Invitee	Executive Officer in charge of Business Development
	Permanent Invitee	Executive Officer in charge of Financing Business Risk

Under certain circumstances member of the Committee can invite Excecutive Officer and other officer, whenever required as regular invites.

The formation of the Business Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

duties and authorities of the business committee

The duties and authorities of the Business Committee based on the latest Work Guidelines and Regulations No.010/Work Guidelines/CSGC/V/2023 dated May 31, 2023 are:

1. Regularly monitor the development and strategy of Third Party Funds and Financing Business TUR (Tuas Usaha Rakyat/TUR Financing Business);
2. Regularly monitor TUR's Business Financial Performance (TUR Financing Business Finance), Business Process, Business Process, Business Risk and Human Resources;
3. Review every new product or initiative application in Business TUR before submitting it for BOD approval;
4. Develop, review and establish strategies, guidelines and policies for Financing Business TUR (TUR Financing Business);
5. Review developments and projections of overall economic conditions to direct established policies.

business committee report

In 2023, the Business Committee convened 10 (ten) meetings in person and online, and issued no circular resolution.

All Business Committee meetings have complied with the provisions of the Business Committee Guidelines and Work Rules.

The Business Committee has discussed and provided recommendations to the Board of Directors during 2023 which include discussions regarding financing performance, financing quality, key initiatives and human resources as well as non-TUR financing. Considering the impact of the pandemic which is still affecting customers' businesses, the Business Committee continues to monitor portfolio restructuring, restoring customer discipline such as attendance and timely payments. Committee meetings also include discussions regarding Mitra Tepat..

business committee meetings

Name	Title	Total Meetings (Meeting Realization/Plan)	Percentage of Attendance (Over Meeting Plan)
Dwiyono Bayu Winantio	Chairman Committee	10/9	100%
Hendrianto[c]	Secretary Committee	7/7	100%
Fachmy Achmad	Committee Member	10/9	100%
Dewi Nuzulianti[b]	Committee Member	10/9	100%
Gatot Adhi Prasetyo[a]	Committee Member	3/3	100%
Muhammad Affendie	Committee Member	9/9	100%
Ibnu Agung Mulyanto	Committee Member	8/9	89%
Robertus J. Hadisurya	Committee Member	10/9	100%

Notes :
(a) Gatot Adhi Prasetyo ceased to be a member of the Business Committee effective upon the conclusion of his term as a member of the Board of Directors on April 12, 2023.
(b) Dewi Nuzulianti assumed office as a member of the Business Committee effective upon her appointment as a member of the Board of Directors at the conclusion of the Annual GMS on April 12, 2023, replacing Gatot Adhi Prasetyo.
(c) Hendrianto was effectively appointed as a member of the Business Committee according to the Organizational Structure on May 2, 2023.



financing policy committee

In accordance with the latest Board of Directors Decree No. SK.010F/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the composition of members of the Financing Policy Committee, the membership of the Committee is ex officio with at least one member and consists of:

	Committee Composition	ex officio membership
Members with Voting Rights	Chairman Committee	President Director
	Committee Secretary	Executive Officer in charge of Risk Management
	Committee Member	Director in charge of Compliance and Risk Management
	Committee Member	Director in charge of Funding & New Business
	Committee Member	Director in charge of Financing Business
	Committee Member	Internal Audit (SKAI) Head

The formation of the Financing Policy Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.

duties and authorities of the financing policy committee

In accordance with the Self Certification of the Financing Policy Committee's Charter dated November 28, 2022, the duties and authority of the Financing Policy Committee based on the Financing Policy Committee's Charter No.014/PedomanKerja/RM/XII/2023 dated July 30, 2021 are stated to still be in accordance with the internal processes carried out which include:

duties of the financing policy committee

1. Provide input to the Board of Directors in preparing the Bank Financing Policy ("KPB"), especially in relation to the formulation of prudential principles in financing.
2. Supervise that the KPB can be implemented and implemented consistently and consistently and formulate solutions in the event that there are obstacles or obstacles in implementing the KPB. Furthermore, the Committee also conducts periodic reviews of the KPB and provides suggestions to the Board of Directors in the event that changes or improvements to the KPB are needed;
3. Monitor and evaluate:
   a. Overall development and quality of the financing portfolio;
   b. Correct implementation of authority to decide on financing;
   c. Correctness of the process of granting, development and quality of financing provided to parties related to the Bank and certain large debtors;
   d. Correct implementation of BMPK / BMPD provisions;
   e. Compliance with the provisions of laws and other regulations in the implementation of providing financing;
   f. Settlement of problematic financing in accordance with those stipulated in the KPB;
   g. The Bank's efforts to meet the adequacy of the allowance for financing write-offs; And
   h. Application of sharia principles in the financing process.

responsibilities of the financing policy committee

1. Submit regular written reports to the Board of Directors with a copy to the Board of Commissioners regarding:
   a. Results of supervision of the implementation and implementation of the KPB; And
   b. Monitoring and evaluation results as stated in the task above;
2. Provide suggestions for corrective steps to the Board of Directors with a copy to the Board of Commissioners regarding matters related to the report in point (1);
3. In the event that there are irregularities in the implementation of the KPB related to compliance with sharia principles, a report is also submitted to the Sharia Supervisory Board.

financing policy committee report

In 2023, the Financing Policy convened 1 (one) meeting in person and issued no circular resolution.

All meetings have complied with the Financing Policy Committee's Charter

The Financing Policy Committee has discussed and provided recommendations to the Board of Directors during 2023 regarding matters including the Productive Poor Segment Financing Portfolio, Financing Portfolio other than the Productive Poor (PP) Segment, Evaluation of Financing Provisions and recommendations.

In general, the growth of Productive pre-prosperous financing experienced a slowdown in line with the decline in portfolio quality which was under considerable pressure. Throughout 2023, the Bank has issued several provisions, in the context of business needs, performance improvement strategies and provisions that are in line with government and OJK policies.

In non-Productive pre-prosperous financing, the Bank focuses on carrying out evaluations of existing financing provisions to meet the adequacy of internal control in the context of implementing the prudential principle. The results of the meeting have been properly documented in accordance with the Financing Policy Committee's rules and regulations

Financing Policy Committee Meetings

Name	Position	Total Meetings (Meeting Realization/Plan)	Percentage of Attendance (Over Meeting Plan)
Hadi Wibowo	Committee Chairman	1/1	100%
Dharma putera	Committee Secretary	1/1	100%
Arief Ismail	Committee Member	1/1	100%
Dwiyono Bayu Winantio	Committee Member	1/1	100%
Dewi Nuzulianti	Committee Member	1/1	100%
Gatot Prasetyo	Committee Member	1/1	100%

information security management system (ISMS) committee

In accordance with the latest Board of Directors Decree No. SK.010F/DIR/CSGC/V/2023 dated May 2, 2023 concerning the determination of the Composition of Members of the Information Security Management System Committee, the membership of the Committee is ex officio and consisting of at least:

	Committee Composition	ex officio membership
Members with Voting Rights	Committee Chairman	Director of Compliance & Risk or in charge of Corporate Information Security
	Committee Secretary	Executive Officer in charge of Corporate Information Security
	Committee Member	Director in charge of Finance, Treasury & Operations
	Committee Member	Executive Officer in charge of Information Technology
	Committee Member	Executive Officer in charge of IT Planning, Strategic and Governance
	Committee Member	Executive Officer in charge of Risk Management
	Committee Member	Executive Officer in charge of Human Capital
	Committee Member	Head of Internal Audit Work Unit (SKAI)
	Committee Member	Executive Officer in charge of Corporate Services
	Committee Member	Executive Officer in charge of Compliance

The establishment of the Information Security Management System Committee has fulfilled and taken into account the applicable requirements and competencies in accordance with GCG principles.



duties and authorities of the information security management system (ISMS)

The duties and authorities of the Business Committee based on the latest Charter No.015/Pedoman Kerja/CSGC/XII/2023 dated December 12, 2023 are:

1. Plan the management of the information security management system and Bank policies regarding the use of information including Actions to address risks and opportunities as well as how to integrate and implement Actions into the ISMS process.
2. Establish information security requirements in the form of policies, standards and procedures related to the implementation of an adequate information security management system.
3. Communicate information security requirements in the form of policies, standards and procedures related to the implementation of an adequate information security management system.
4. Implement and ensure that ISMS implementation is carried out in accordance with established policies, SOPs and guidelines.

information security management system (ISMS) committee report

The Information Security Management System committee was formed in 2023, ISMS has held 1 meeting. All meetings have complied with the provisions of the ISMS work guidelines and regulations.

The ISMS Committee has discussed and provided several recommendations to stakeholders in information and cyber security organizations in 2023, including regarding the implementation and adoption of international standards for information security management such as ISO 27001 ISMS, strengthening awareness in information security by running an Information Security Awareness program for internal and external sustainability. In terms of securing infrastructure and application systems, protection has been strengthened on the endpoint side by adding and carrying out penetration testing on the application side. Scenario-based security testing by the CSIRT (Cyber Security Incident Response Team) team and implementation of the Disaster Recovery Test. Review of the level of ongoing compliance with regulations and international best practice standards. Routine inspection by internal audit of applications

The ISMS Committee has produced several strategic decisions in managing information security, especially cyber security risks, by establishing ISO27001:2013 as a best practice standard that is adopted and must obtain certification, implementing scenario-based test simulations by the CSIRT team, Ransomware readiness by increasing protection on endpoints with EDR (Endpoint Detection & Response), Continuing the security awareness program, especially cyber security, and carrying out routine checks by internal audit

information security management system (ISMS) committee meeting

Name	Position	Total Meetings (Meeting Realization/Plan)	Percentage of Attendance (Over Meeting Plan)
Arief Ismail	Chairman Committee	1/1	100%
Her Purwoko	Secretary Committee	1/1	100%
Fachmy Achmad	Committee Member	1/1	100%
Robertus J. Hadisurya	Committee Member	1/1	100%
Rizal Muska Kamil	Committee Member	1/1	100%
Dharma Putera	Committee Member	1/1	100%
Ibnu Agung Mulyanto	Committee Member	0/1	100%
Gatot Sedijono	Committee Member	1/1	100%
Herjandi	Committee Member	1/1	100%
Fauzan Rizani	Committee Member	1/1	100%

Number of Circular resolutions Made by Committees at the level of the Board of Directors in 2023

ALCO	Information Technology Steering Committee	Human Capital Committee	Risk Management Committee	Business Committee	Financing Policy Committee	Information Security Management System
1 (one)	No circular resolution	3 (three)	No circular resolution	No circular resolution	No circular resolution	No circular resolution

Corporate SECRETARY

corporate secretary profile

The Corporate Secretary position at BTPN Syariah is held by the Compliance Director, who is responsible for disseminating material information relating to BTPN Syariah's performance.

The Corporate Secretary's profile can be seen on the Board of Directors' Profile page. The Corporate Secretary resides in South Tangerang, Indonesia.

corporate secretary structure



basis of reference

In compliance with POJK No. 35/POJK.04/2014 dated December 8, 2014 concerning the Corporate Secretary and Decision of the Directors of PT Bursa Efek Indonesia No. Kep-00066/BEI/09-2022 dated September 30, 2022 concerning Amendments to Regulation No. I-A, regarding the Appointment or Replacement of the Corporate Secretary, BTPN Syariah has re-appointed Arief Ismail, Compliance Director as Corporate Secretary.

The re-appointment of the Corporate Secretary is based on the Board of Directors Circular Decree Number 005/CIR/DIR/IV/2023 dated April 12 2020 concerning the Re-appointment of the Corporate Secretary of PT Bank BTPN Syariah Tbk and stipulated in the Directors' Decree Number SK 009/DIR/CSGC /IV/2023 dated April 12 2023 concerning the Appointment of the Corporate Secretary (Corporate Secretary) on April 12 2023

Upon the re-appointment of the Corporate Secretary, the Bank has disclosed information through the Indonesian Stock Exchange and Capital Market Websites as well as the BTPN Syariah Website.

The term of office of the Corporate Secretary at BTPN Syariah starts from the signing of the Directors' Circular Decree Number 005/CIR/DIR/IV/2023 dated April 12, 2023 until the closing of the Annual General Meeting of Shareholders which will be held in 2026 (in accordance with the term of office of the appointed members of the Board of Directors based on the Statement of Decisions of the Annual General Meeting of Shareholders dated April 12, 2023).



Brief information on the Corporate Secretary at BTPN Syariah:

Name	Arief Ismail
Residence	Tangerang Selatan
Office Address	Menara BTPN Lantai 12 CBD Mega Kuningan Jl. DR. Ide Anak Agung Gde Agung Kav. 5.5 – 5.6, Jakarta Selatan 12950
Telephone	+6221 300 26 400
Facsimile	+6221 255 67 190
Email	corsec@btpnsyariah.com

working experience

1. Compliance Director at PT Bank BTPN Syariah Tbk (2017-present)
2. HSBC Indonesia
   a. SVP Country Head Retail Banking & Wealth Management (RBWM) Risk – (previously named Head of Consumer Credit Risk) (2011-2017)
   b. SVP Portfolio Management Consumer Credit Risk (2011)
3. Head of Consumer Risk Division at PT Bank Negara Indonesia Tbk (2010)
4. Head of Retail Credit Risk di ANZ Panin Bank (2010)
5. Country Head of Risk and Head of Consumer Risk at ABN AMRO Bank/ Royal Bank of Scotland (RBS) (2008-2010)
6. Head of Consumer Risk at ABN AMRO Bank/ Royal Bank of Scotland (RBS) (2005-2008)
7. PT Bank Danamin Indonesia Tbk
   a. Unsecured Risk Management Head (2004-2005)
   b. Card Centre's Credit Cycle Manager (2001-2004)
8. Marketing Director at PT Rahajasa Media Internet (1999-2001)
9. Director of New Business at GE Capital, Global Consumer (1998-1999)
10. Director of Risk di GE Capital, Global Consumer (1995-1997)
11. Citibank
    a. Direct Sales Manager, Global Consumer (1995)
    b. Credit Policy Manager, Global Consumer (1991-1994)
    c. Management Associate Program as Credit Analyst, Global Consumer (1990-1991)
12. Entry level trainee at PT USI Jaya – IBM Indonesia (1991)

corporate secretary educational history

Bachelor in Industrial Englineering, Institut Teknologi Bandung (1990)

duties and responsibilities of the corporate secretary at BTPN Syariahh

Duties and Responsibilities of the Corporate Secretary at BTPN Syariah based on Directors Circular Decree Number 005/CIR/DIR/IV/2023 dated April 12 2023 regarding the Reappointment of the Corporate Secretary of PT Bank BTPN Syariah Tbk are:

a. Following developments in the Capital Market, especially applicable laws and regulations in the Capital Market sector;
b. Provide input to the Board of Directors and Board of Commissioners of Issuers or Public Companies to comply with statutory provisions in the Capital Market sector;
c. Assist the Board of Directors and Board of Commissioners in implementing corporate governance which includes:
   i. Information Disclosure to the public, including the availability of information on the Issuer or Public
   ii. Submission of reports to the Financial Services Authority on time;
   iii. Organizing and documenting the General Meeting of Shareholders
   iv. Organizing and documenting meetings of the Board of Directors and/or Board of Commissioners;
   v. Implementation of a company orientation program for the Board of Directors and/or Board of Commissioners
d. As a liaison between the Issuer or Public Company and the Shareholders of the Issuer, or Public Company, the Financial Services Authority and other Stakeholders.

Throughout 2023, the Corporate Secretary at BTPN Syariah has fulfilled his duties and responsibilities in accordance with the provisions

afilliated relationships

Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board or Controlling Shareholders

implementation of the duties and responsibilities of the corporate secretary at BTPN Syariah in 2023

A. Ensure the fulfillment of BTPN Syariah's commitment to implementing GCG as a public company and as a sharia commercial bank, including:

1. In order to fulfill PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has carried out regular updates on the Main Policy and other supporting Policies in in 2023;
2. In order to comply with PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has established Guidelines and Work Rules for Bank Organs and Supporting Organs Bank, including Guidelines and Work Rules for the Board of Commissioners, Directors, Committees at the level of the Board of Commissioners and Committees at the level of the Board of Directors;
3. In order to fulfill PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, PBI Number 15/13/PBI/2013 concerning Internal Amendments to PBI 11 /3/PBI/2009 concerning Sharia Commercial Banks and POJK Number 33/POJK.04/2014 concerning Directors and Board of Commissioners of Issuers, BTPN Syariah has ensured that the entire nomination and appointment process for new members of the Board of Directors and Commissioners is in accordance with the provisions. All members of the Board of Commissioners, Sharia Supervisory Board and Directors who are effectively serving have been declared to have passed the Fit and Proper Test by the OJK
4. In order to comply with PBI Number 11/33/PBI/2009 and SEBI Number 12/13/DPBS concerning the Implementation of Good Corporate Governance for Sharia Commercial Banks and Sharia Business Units, the Board of Commissioners and Directors have given approval for changes to the composition of the Board-level Committee members. Commissioners and Directors in 2023
5. In order to fulfill POJK 8/POJK.03/2014 concerning Assessment of the Soundness Level of Sharia Commercial Banks and Sharia Business Units and POJK Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, as well as paying attention to SEOJK Number 10/SEOJK.03/2014 concerning Health Assessment of Sharia Commercial Banks, BTPN Syariah has risk management and internal control standards in accordance with the three lines of defense principle;
6. In order to comply with POJK Number 21/POJK.04/2015 concerning Implementation of Public Company Governance Guidelines, in conjunction with OJK Circular Letter Number 32/SEOJK.04/2015 concerning Public Company Governance Guidelines, BTPN Syariah is guided by the Governance Guidelines which include 5 (five) aspects, 8 (eight) principles of good corporate governance, as well as 25 (twenty five) recommendations for implementing aspects and principles of good corporate governance;
7. In order to fulfill POJK Number 8/POJK.04/2015 concerning Issuer or Public Company Websites, BTPN Syariah is committed to transparency and disclosure of information in accordance with the provisions;
8. In order to comply with POJK Number 29/POJK.04/2016 concerning Annual Reports of Issuers or Public Companies, BTPN Syariah has submitted an Annual Report for the financial year ending 31 December 2022 and has received shareholder approval at the General Meeting of Shareholders on 12 April 2023;
9. In order to comply with POJK Number 30/POJK.04/2017 concerning the Buyback of Shares Issued by Public Companies and POJK Number 59/POJK.03/2017 concerning the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has transferred some of the treasury shares resulting from the buyback, with a distribution date of 25 January 2023 in the context of providing variable remuneration to the Board of Directors for the performance of BTPN Syariah with procedures following the applicable provisions;
10. In order to fulfill POJK Number 38/POJK.03/2019 concerning POJK Number 31/POJK.03/2018 concerning Amendments to POJK Number 32/POJK.03/2018 Maximum Limit for Providing Credit and Providing Large Funds for Commercial Banks, BTPN Syariah prioritize the principle of prudence and submit reports regarding Related Parties periodically or incidentally in the event that there is an update to the data in the report;



11. In order to fulfill POJK Number 15/POJK.04/2020 concerning Planning and Organizing General Meetings of Shareholders of Public Companies, BTPN Syariah has held an Annual General Meeting of Shareholders in 2023;
12. In order to comply with POJK Number 16/POJK.04/2020 concerning the Implementation of General Meetings of Shareholders of Public Companies electronically, BTPN Syariah has held the Annual General Meeting of Shareholders in 2023 electronically (e-GMS) and provided alternatives for granting power of attorney and electronic vote counting (e-Proxy and e-Voting);
13. In order to comply with SEOJK Number 16/SEOJK.04/2021 concerning the Form and Content of Annual Reports of Issuers or Public Companies, the 2023 Annual Report and Sustainability Report of BTPN Syariah has adopted the provisions in question;
14. In order to fulfill SEOJK Number 29/SEOJK.03/2022 concerning Cyber Resilience and Security for Commercial Banks and POJK Number 11/POJK.03/2022 concerning the Implementation of Information Technology by Commercial Banks (including Sharia Commercial Banks), BTPN Syariah has established Information Security Management System Committee in 2023.
15. In order to comply with POJK Number 9 of 2023 concerning the Use of Public Accounting Services and Public Accounting Firms in financial services activities regarding Procedures for Using Public Accounting Services and Public Accounting Firms in financial services activities, BTPN Syariah has paid attention to restrictions on the use of audit services for financial information annual history from the same public accountant as well as ensuring that the appointment of the Public Accountant and Public Accounting Firm to examine the Bank's books for the financial year ending December 31 2023 is in accordance with the provisions.
16. In order to fulfill POJK Number 17 of 2023 concerning the Implementation of Governance for Commercial Banks, BTPN Syariah has made adjustments to the Guidelines and Regulations for Bank Organs and Bank Supporting Organs in 2023;

B. Ensure the fulfillment of BTPN Syariah's commitments in the context of Information Openness in 2023, among others

1. In order to fulfill POJK Number 31/POJK.04/2015 concerning Disclosure of Information or Material Facts by Issuers or Public Companies, BTPN Syariah has implemented transparency in the presentation of Annual Reports, Interim Financial Reports and Annual Financial Reports, consolidated reports and incidental reports others through a reporting system to the Regulator and announcing it to the public via the BTPN Syariah website;
2. In order to comply with POJK Number 7/POJK.04/2018 concerning Submission of Reports through the electronic reporting system of issuers or public companies, BTPN Syariah has submitted regular reports;
3. In order to fulfill the Decree of the Directors of PT Bursa Efek Indonesia Number KEP-00066/BEI/09-2022 concerning Amendments to Regulation Number I-E concerning Obligations to Submit Information, BTPN Syariah ensures the fulfillment of the obligation to submit information on the Monthly Report on Securities Holder Registration or Changes in Shareholder Structure through regular reporting system to regulators and information listed on the Bank's website;
4. In order to fulfill the Decree of the Directors of PT Bursa Efek Indonesia Number KEP-00066/BEI/09-2022 concerning Amendments to Regulation Number I-E concerning the Obligation to Submit Information, section III 1.3.1, BTPN Syariah has carried out a Public Expose on the date October 26 2023 and have submitted a Public Expose Implementation Report to the Financial Services Authority and PT Bursa Efek Indonesia on October 31 2023 and have disclosed information for this purpose;
5. In order to fulfill the Decree of the Board of Directors of PT Bursa Efek Indonesia Number KEP-00101/BEI/12-2021 concerning Amendments to Regulation Number I-A concerning the Listing of Shares and Equity Securities Other Than Shares Issued by Listed Companies in connection with the Free Float provisions as a requirement to remain listed on the Main Board of the Stock Exchange, the composition of public share ownership in BTPN Syariah has met the provisions where as of December 31, 2023, public share ownership reaches 29.99%. The information referred to is submitted to the public every month along with the Monthly Securities Holder Registration Report to the Indonesian Stock Exchange and the Capital Market Supervisory Financial Services Authority.

C. Ensure the fulfillment of BTPN Syariah's commitment to implementing GCG in the context of Banking Synergy in 2023, including:

In order to fulfill POJK Number 16/POJK.03/2022 concerning Sharia Commercial Banks which regulates Banking Synergy, BTPN Syariah together with PT Bank BTPN Tbk which has an ownership relationship, has carried out banking synergy:

1. Contained in 10 (ten) cooperation agreements per position December 31 2023. These Cooperation Agreements aim to support the implementation of BTPN Syariah activities and provide added value for sharia commercial banks and commercial banks;
2. The presence of a Subsidiary Entity from BTPN Syariah called PT BTPN Syariah Ventura which aims to adapt to the ever-changing needs of customers and ensure an increase in the welfare of pre/moderately prosperous customers, as well as the opportunity to serve more customers in a sustainable manner by utilizing technology for good to build aspirations : Sharia Digital Ecosystem for Unbanked.

(Explanation regarding Subsidiaries is contained in the explanation of Subsidiaries in this 2023 Annual Report).

D. Ensure the fulfillment of BTPN Syariah's commitment to the Implementation of GCG in the context of Sustainability Actions in 2023, including:

In order to fulfill POJK Number 51/POJK.03/2017 concerning the Implementation of Sustainable Finance for Financial Services Institutions, Issuers and Public Companies:

1. BTPN Syariah has a Sustainable Financial Action Plan for the 2020-2024 period (2024 indicators);
2. BTPN Syariah has published a Sustainability Report for the 2022 financial year which will be published in 2023 by presenting the report in a timely manner;
3. The Sustainability Report for the 2022 financial year is available on the Bank's Website from the date of the Invitation to the Annual General Meeting of Shareholders on April 12, 2023;
4. BTPN Syarah has carried out transparent communication to stakeholders, including Shareholders and Investors regarding the Sustainable Finance Action Plan as stipulated in POJK Number 51/ POJK.03/2017 regarding the Implementation of Sustainable Finance at the Annual General Meeting of Shareholders on 12 April 2023 .

E. Ensure the fulfillment of BTPN Syariah's commitments regarding support for Subsidiaries

1. In the context of initial capital participation and additional capital in Subsidiaries, BTPN Syariah has taken into account provisions including:
   a. Fulfillment of POJK Number 38/POJK.03/2019 concerning Amendments to POJK Number 32/ POJK.03/2018 concerning Maximum Limits for Providing Credit and Providing Large Funds for Commercial Banks;
   b. Fulfillment of POJK Number 22 of 2022 concerning Capital Investment Activities by Commercial Banks;
   c. Fulfillment of POJK Number 35/POJK.05/2015 concerning the Implementation of Venture Capital Company Business in connection with the business activities of Subsidiaries;
2. In order to fulfill POJK Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has implemented consolidated Risk Management implementation with Subsidiaries including submitting a consolidated Risk Profile Report to the OJK in 2023 ; And
3. In order to fulfill POJK Number 8/POJK.03/2014 and SEOJK Number 10/SEOJK.03/2014 concerning Health Assessment of Sharia Commercial Banks and Sharia Business Units, BTPN Syariah has carried out a consolidated GCG Self Assessment with Subsidiaries to complete the Self Assessment GCG with the Parent Entity.



Training and Certification Program attended by the BTPN Syariah Corporate Secretary in the 2023 financial year

No	Workshop	Organizer	Date
1	ISO27001 Awareness Training	Veda Praxis	February 8, 2023
2	Workshop of Indonesia Corporate Secretary Association (ICSA): Implementation of GMS through eASY.KSEI	Icsa Academy	March 14, 2023
3	Refreshment Mandatory (APU PPT, Compliance, Anti Fraud Management, Handling Consumer Complaints, Consumer Protection, Basic Sharia Banking Training, Information Security Awareness, Entertainment & Gifts, Risk Awareness, and Code of Ethics)	Pembelajaran Mandiri	May 25, 2023
4	Economic Outlook Update	Creco Counsulting	June 6, 2023
5	Get to Know More About the Regulations on the P2SK Law in the Context of Strengthening the Non-Bank Financial Industry (IKNB)	Otoritas Jasa Keuangan	August 10, 2023
6	The Corporate Governance Officer's Role in Driving Digital Resilience	ICSA Academy	October 12, 2023

BTPN Syariah press release 2023

No	Date	Description
1	February 13, 2023	The Right Innovation Creates a Digital Ecosystem, Fulfilling the Access Needs of Various Inclusive Societies
2	April 14, 2023	BTPN Syariah Annual General Meeting of Shareholders Appoints Dewi Nuzulianti as Director and Appoints Mulya E Siregar as Independent Commissioner
3	May 2, 2023	First Quarter Performance: Focus on Serving Inclusive Communities, Creating Sustainable Growth Performance
4	July 21, 2023	Second Quarter 2023 Performance: Focus on Improving Financing Quality in Serving the Needs of Inclusive Communities
5	October 19, 2023	Third Quarter Performance: Maintaining Healthy Ratios, BTPN Syariah Strengthens Community Capacity for Inclusion
6	December 8, 2023	Political Update by Mr. Philips J. Vermonte, Senior Fellow at Center for Strategic and International Studies

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
1	S.004/DIR/ CSGC/I/2023	January 9, 2023	OJK DPBS	✓	Securities Registration Monthly Report as of 31 December 2022	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
2	S.006/DIR/ CSGC/I/2023	January 10, 2023	OJK DPBS	✓	Plan to Transfer Some Treasury Shares in the Context of Providing Variable Remuneration to the Directors for the Performance of PT Bank BTPN Syariah Tbk to Comply with Financial Services Authority Regulation Number 59/POJK.03/2017 concerning Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
3	S.034/DIR/CSGC/I/2023	January 26, 2023	OJK DPBS	✓	Disclosure of Information that the Public Needs to Know - Implementation of the Transfer of Some Treasury Shares	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
4	S.035/DIR/CSGC/I/2023	January 27, 2023	OJK DPBS	✓	Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk a.n Arief Ismail	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
5	S.036/DIR/CSGC/I/2023	January 28, 2023	OJK DPBS	✓	Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk a.n Hadi Wibowo	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
6	S.037/DIR/CSGC/I/2023	January 29, 2023	OJK DPBS	✓	Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk a.n Gatot Adhi Prasetyo	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
7	S.038/DIR/ CSGC/I/2023	January 30, 2023	OJK DPBS	✓	Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk a.n Dwiyono Bayu Winantio	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
8	S.039/DIR/CSGC/I/2023	January 31, 2023	OJK DPBS	✓	Report on Ownership or Changes in Share Ownership of Members of the Board of Directors of PT Bank BTPN Syariah Tbk a.n Fachmy Achmad	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		



Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
9	S.067/DIR/CSGC/I/2023	February 8, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of January 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
10	S.072/DIR/CSGC/II/2023	February 13, 2023	OJK DPBS	✓	Information Disclosure that the Public Needs to Know - Press Release - The Right Innovation to Create a Digital Ecosystem, Fulfilling the Access Needs of an Inclusive Society	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
11	S.077/DIR/CSGC/II/2023	February 14, 2023	OJK DPBS	✓	Submission of Consolidated Financial Report Publication as of December 31, 2022 (Audited) PT Bank BTPN Syariah Tbk	
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
12	S.078/DIR/CSGC/II/2023	February 14, 2023	OJK DPBS	✓	Submission of Consolidated Financial Reports and Proof of Advertisement Publication of Consolidated Financial Reports of PT Bank BTPN Syariah Tbk as of December 31, 2022 (Audited)	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
13	S.081/DIR/CSGC/II/2022	February 15, 2023	OJK DPBS	✓	Submission of Consolidated Financial Reports and Proof of Advertisement Publication of Consolidated Financial Reports of PT Bank BTPN Syariah Tbk as of December 31, 2022 (Audited)	
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
14	S.082/DIR/CSGC/II/2022	February 15, 2023	OJK DPBS	-	Resubmission of the Consolidated Financial Statements and Proof of Advertisement Publication of the Consolidated Financial Statements of PT Bank BTPN Syariah Tbk as of December 31, 2022 (Audited)	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
15	S.089/DIR/CSGC/II/2023	February 23, 2023	OJK DPBS	✓	Implementation Plan & Notification of PT Bank BTPN Syariah Tbk AGMS Agenda for the Financial Year Ending on December 31, 2022	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
16	S.102/DIR/CSGC/III/2023	March 1, 2023	OJK DPBS	✓	Resubmission of Financial Reports and Proof of Advertisement Publication of Financial Reports as of December 31, 2022 (Audited) PT Bank BTPN Syariah Tbk	
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
17	S.103/DIR/CSGC/III/2023	March 1, 2023	OJK DPBS	-	Submission of Financial Reports and Evidence of Publication of Financial Reports of PT Bank BTPN Syariah Tbk as of December 31, 2022 (Audited)	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
18	S.105/DIR/CSGC/III/2023	March 3, 2023	OJK DPBS	✓	Announcement of Plans to Hold the Annual General Meeting of Shareholders of PT bank BTPN Syariah Tbk in 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
19	S.111/DIR/CSGC/III/2023	March 7, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as ofFebruary 28, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
20	S.126/DIR/CSGC/III/2023	March 20, 2023	OJK DPBS	✓	Submission of the 2022 Annual Report and Sustainability Report of PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		



Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
21	S.004/DIR/CSGC/I/2023	March 20, 2023	OJK DPBS	✓	Disclosure of Information that the Public Needs to Know - Report on Changes in the Number of Company Shares Owned by Mr. Gatot Adhi Prasetyo	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
22	S.127/DIR/CSGC/III/2023	March 20, 2023	OJK DPBS	✓	Invitation to the Annual General Meeting of Shareholders of PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
23	S.164/DIR/CSGC/IV/2023	April 4, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of March 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
24	S.186/DIR/CSGC/IV/2023	April 14, 2023	OJK DPBS	✓	Information Disclosure that the Public Needs to Know - Press Release - BTPN Syariah Annual General Meeting of Shareholders Appoints Dewi Nuzulianti as Director and Appoints Mulya E Siregar as Independent Commissioner	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
25	S.187/DIR/CSGC/IV/2023	April 14, 2023	OJK DPBS	✓	Disclosure of Information that the Public Needs to Know - Composition of the Company's Management	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
26	S.188/DIR/CSGC/IV/2023	April 14, 2023	OJK DPBS	✓	Summary of Minutes of Annual General Meeting of Shareholders for Fiscal Year 2022 and Schedule and Procedures for Cash Dividends	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
27	S.192/DIR/CSGC/IV/2023	April 14, 2023	OJK DPBS	✓	Reappointment of the Corporate Secretary	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
28	S.195/DIR/CSGC/IV/2023	April 17, 2023	OJK DPBS	✓	Submission of the Schedule and Procedures for Distribution of Cash Dividends of PT Bank BTPN Syariah Tbk at the Annual General Meeting of Shareholders Summary	
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
29	S.210/DIR/CSGC/V/2023	May 2, 2023	OJK DPBS	✓	Information Disclosure that the Public Needs to Know - Press Release - First Quarter Performance: Focus on Serving Inclusive Communities	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
30	S.211/DIR/CSGC/V/2023	May 3, 2023	OJK DPBS	✓	Report on the Appointment of a Public Accountant and/or Public Accounting Firm in the Context of an Audit of Annual Historical Financial Information on December 31, 2023 PT Bank BTPN Syariah Tbk	
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
31	S.213/DIR/CSGC/V/2023	May 4, 2023	OJK DPBS	✓	Report on the Appointment of a Public Accountant and/or Public Accounting Firm in the Context of an Audit of Annual Historical Financial Information on December 31, 2023 PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
32	S.216/DIR/CSGC/V/2023	May 4, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of May 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		



Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
33	S.228/DIR/CSGC/V/2023	May 12, 2023	OJK DPBS	✓	Minutes of the Annual General Meeting of Shareholders for Fiscal Year 2022 PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
34	S.250/DIR/CSGC/VI/2023	June 7, 2023	OJK DPBS	✓	Securities Registration Monthly Report as of May 31, 2023)	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
35	S.280/DIR/CSGC/VII/2023	July 5, 2023	OJK DPBS	✓	Securities Registration Monthly Report as of June 30, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
36	S.297/DIR/CSGC/VII/2023	July 20, 2023	OJK DPBS	✓	Changes in the Composition of Audit Committee Members at PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
37	S.300/DIR/CSGC/VII/2023	July 21, 2023	OJK DPBS	✓	Changes in the Composition of Audit Committee Members at PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
38	S.301/DIR/CSGC/VII/2023	July 21, 2023	OJK DPBS	✓	Submission of Consolidated Financial Report Publication as of June 30, 2023 (Unaudited) PT Bank BTPN Syariah Tbk	
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
39	S.302/DIR/CSGC/VII/2023	July 21, 2023	OJK DPBS	✓	Submission of Consolidated Financial Reports and Evidence of Publication of Consolidated Financial Reports of PT Bank BTPN Syariah Tbk as of June 30, 2023 (Unaudited)	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
40	S.303/DIR/CSGC/VII/2023	July 21, 2023	OJK DPBS	✓	Information Disclosure that the Public Needs to Know - Press Release - Performance in the Second Quarter 2023: Focus on Improving the Quality of Financing in Serving the Needs of an Inclusive Community	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
41	S.320/DIR/CSGC/VIII/2023	August 4, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of July 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
42	S.355/DIR/CSGC/IX/2023	September 6, 2023	OJK DPBS	✓	Securities Registration Monthly Report as of August 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution			
			BTPN Syariah Website	✓		
43	S.366/DIR/CSGC/IX/2023	September 14, 2023	OJK DPBS	✓	Information Disclosure - Change of Public Accountant to Novie, SE, CPA	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
44	S.379/DIR/CSGC/X/2023	October 4, 2023	OJK DPBS	✓	Report on Changes in the Appointment of a Public Accountant as Responsible Person for the Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk as of December 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		



Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
45	S.380/DIR/ CSGC/X/2023	October 4, 2023	OJK DPBS	-	Report on Changes in the Appointment of a Public Accountant as Responsible Person for the Audit of Annual Historical Financial Information at PT Bank BTPN Syariah Tbk as of December 31, 2023	
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	-		
			BTPN Syariah Website	✓		
46	S.381/DIR/ CSGC/X/2023	October 5, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of September 30, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
47	S.387/DIR/ CSGC/X/2023	October 11, 2023	OJK DPBS	✓	PT bank BTPN Syariah Tbk Annual Public Expose Implementation Plan	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
48	S.403/DIR/ CSGC/X/2023	October 19, 2023	OJK DPBS	✓	Submission of Consolidated Financial Report Publication as of September 30, 2023 (unaudited) PT Bank BTPN Syariah Tbk	
			OJK Capital Market Net	-		
			BEI Net	-		
			Other Institution	-		
			BTPN Syariah Website	-		
49	S.404/DIR/ CSGC/X/2023	October 19, 2023	OJK DPBS	✓	Submission of Consolidated Financial Reports and Proof of Advertisement Publication of Consolidated Financial Reports of PT Bank BTPN Syariah Tbk as of September 30, 2023 (Unaudited)	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		

Information Disclosure Report to OJK DPBS, OJK Capital Markets, Indonesian Stock Exchange, Other Institutions and Websites

No	Reference Number	Letter Date	Website		Regarding	Information
50	S.405/DIR/CSGC/X/2023	October 19, 2023	OJK DPBS	✓	Information Disclosure - Press Release - Third Quarter Performance: Maintaining Healthy Ratios, BTPN Syariah Strengthens Community Capacity for Inclusion	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
51	S.408/DIR/CSGC/X/2023	October 20, 2023	OJK DPBS	✓	Submission of Material of the 2023 Annual Public Expose by PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
52	S.416/DIR/CSGC/X/2023	October 31, 2023	OJK DPBS	✓	Public Expose Implementation Report (public Expose) PT Bank BTPN Syariah Tbk	Other institutions, including PT Kustodian Sentra Efek Indonesia
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
53	S.420/DIR/CSGC/XI/2023	November 8, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of October 31, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		
54	S.454/DIR/CSGC/XII/2023	December 8, 2023	OJK DPBS	✓	Securities Holder Registration Monthly Report as of November 30, 2023	Other institutions, including PT Kustodian Sentra Efek Indonesia, PT Datindo Entrycom
			OJK Capital Market Net	✓		
			BEI Net	✓		
			Other Institution	✓		
			BTPN Syariah Website	✓		



Investor RELATIONS

As a public company, BTPN Syariah is committed to providing up to date information to investors and the public. In order to realize this commitment, BTPN Syariah has an Investor Relations work unit whose role is to communicate the Bank's performance on a regular basis, including managing investors' perceptions and expectations regarding the Bank's strategy, policies, business prospects and achievements.

Head of Investor Relations Profile

name	Andrew Adhitia
citizenship	Indonesia
residence	Bogor, Indonesia
age	43 years old
education history	Graduate Degree in Business Administration, Sekolah Bisnis dan Manajemen Institut Teknologi Bandung (2022)
certifications	Level 4 Risk Management Certification is issued by the Risk Management Certification Body (BSMR)
work experience	• in charge of Investor Relations BTPN Syariah (2023-present) • Analytics and Market Intelligence Head BTPN Syariah (2018-2023) • MIS and Analytics Head BTPN Syariah (2015-2018) • Portfolio Analytics Head Bank Danamon (2011-2014)
affiliated relationships	Has no affiliation with the Board of Directors, Board of Commissioners, Sharia Supervisory Board and Controlling Shareholders

Investor Relations Activities

Throughout 2023, the Investor Relations work unit carried out various activities involving shareholders, investors, securities company analysts and the public as follows:

1. Quarterly Analysts Briefing:

Time	Material	Method
February 9, 2023	FY 2022 Results Update	Video Conference
April 28, 2023	1Q 2023 Results Update	Video Conference
July 21, 2023	1H 2023 Results Update	Video Conference
October 18, 2023	3Q 2023 Results Update	Video Conference

2. Annual Rating Review by Fitch Ratings Indonesia on April 14, 2023 where Fitch Ratings Indonesia affirmed BTPN Syariah's rating with a National Long-Term Rating at **'AAA(idn)'**; Outlook Stable.

3. Update and discussions with investors and analysts through:

Method of Meeting	Total	Description
Analyst/Investor Briefing	4	Presentation of quarterly financial performance reports
Investor & Analyst Meeting/ Calls/Conference/ Webinar	100	Meeting with investors and/or potential local/overseas/retail investors and analysts to introduce the business model, update performance and strategy of Bank BTPN Syariah
Investor & Analyst Site Visit	12	Visit to get to know the activities of the Sharia Mobile Marketing Team (MMS) at Wisma and customer activities at the Center Routine Meeting (PRS)

Internal AUDIT'S REPORT

Internal Audit as an independent work unit is one of the elements of the Internal Control System, namely as the third line of defense. Internal Audit has an important role in helping the Bank achieve its goals, through independent and objective assurance and consultation activities to provide added value to the Bank and improve the Bank's performance.

Internal Audit Charter

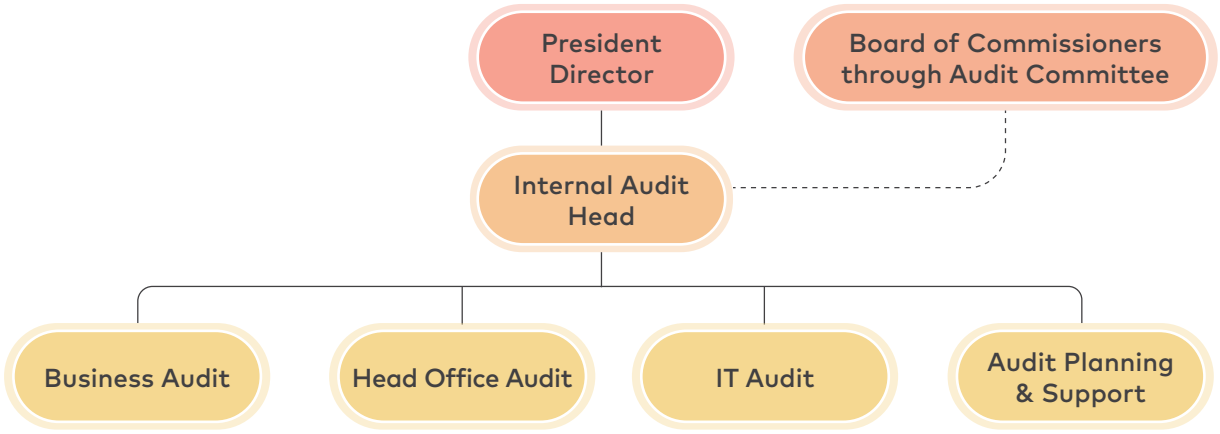
In carrying out its functions, Internal Audit is guided by the Internal Audit Charter which was approved by the Board of Commissioners based on recommendations from the Audit Committee and stipulated by the Board of Directors with number SK.011/DIR/SKAI/V/2023 dated 26 May 2023. The Internal Audit Charter provides guidelines regarding the scope, Internal Audit responsibilities and authorities. This charter confirms the position of Internal Audit within the Bank's organization, its independence and working relationship with external parties. This Internal Audit Charter is also official confirmation that Internal Audit is committed to upholding the internal auditor's code of ethics in carrying out its obligations.

The preparation of the Internal Audit Charter and implementation of Internal Audit activities refers to the Financial Services Authority Regulation (POJK) No. 1/ POJK.03/2019 concerning Implementation of the Internal Audit Function in Commercial Banks and POJK No. 56/POJK.04/2015 concerning the Formation and Guidelines for Preparing the Internal Audit Unit Charter, as well as The International Professional Practice Framework (IPPF) from the Institute of Internal Auditors (IIA). Internal Audit periodically reviews and aligns the audit charter with applicable provisions and standards.

The Position of Internal Audit in the Bank Organizational Structure

As an independent work unit, Internal Audit is directly responsible to the President Director, coordinates with the Audit Committee and can communicate directly with the Board of Commissioners to provide information on various matters related to the audit. Thus, BTPN Syariah Internal Audit does not have responsibility and reporting relationships with management or other parties related to Bank operations that can influence the disclosure of audit results.

Below is the Internal Audit Organizational Structure





The Internal Audit organization consists of 4 parts, each part functions as follows:

1. Business Audit
   Carry out audits in the Business area which includes funding and financing businesses and monitor follow-up to audit results
2. Head of Audit Office
   Carry out audits in the Head Office area, in this case including support functions that serve the Bank as a whole and monitor follow-up to audit results
3. Information Technology Audit
   Carry out audits in the Information Technology area and monitor follow-up to audit results
4. Audit Planning & Support
   Responsible for facilitating the Annual Audit Planning process, developing Audit Methodology & Tools, developing Auditors, carrying out Quality Assurance Audits, Remote Audits, Data Support & MIS, and Internal & External Regular Reporting.

profil internal audit head

Name	Gatot Prasetyo
Citizenship	Indonesia
Residence	Tanggerang Selatan
Age	51 years old until the end of 2023 Financial Year
Education History	Graduate degree in Management, Universitas Bina Nusantara (2007)
Audit Competence Certificate	Qualified Internal Auditor (QIA), Indonesia Internal Audit Practitioner (IIAP)
Basis of Appointment	Appointed by the President Director with the approval of the Board of Commissioners since 1 June 2017, through Decree No. 003/CIR/KRN/V/2017 concerning Approval of Changes to the Head of the Internal Audit Work Unit of PT Bank Tabungan Pensiunan Nasional Syariah Tbk
Work History	Internal Audit Head, Bank BTPN Syariah, Jakarta (2017 – Sekarang) Business Risk Head, Bank BTPN Syariah, Jakarta (2017) Micro and Small Business Audit Head, Bank BTPN, Jakarta (2015 – 2017) Head Office and IT Audit Head, Bank BTPN, Jakarta (2011 – 2015) Internal Audit Head, Bank Barclays Indonesia, Jakarta (2011) Operations Control Head, Bank Barclays Indonesia, Jakarta (2009 – 2011) Operations Control Head, Royal Bank Scotland (RBS) Bank, Jakarta (1998 – 2009)
Affiliated Relationships	Has no affiliation with the Board of Directors, Board of Commissioners and Controlling Shareholders

appointment and dismissal

The appointment and dismissal of the Head of Internal Audit is carried out by the President Director with the approval of the Board of Commissioners based on the recommendation of the Audit Committee. The appointment and dismissal of the Head of Internal Audit is reported to the Financial Services Authority (OJK).

independence

Several provisions are stipulated for the implementation of an independent and objective internal audit function, among others, Internal Auditors are not permitted to hold concurrent positions or carry out other operational activities, are not involved in operational decision making (only limited to providing recommendations), every assignment to Internal Auditors must avoid conflict bias and interests (Conflict of Interest) whether actual or potential. Apart from this, Internal Audit applies periodic task restrictions and has the right to determine and apply audit methods in accordance with professional standards and generally accepted audit standards

code of conduct

Internal Audit has a code of conduct as a guideline for all auditors in carrying out their duties as prepared by The Institute of Internal Auditors as follows:

- **Integrity**
  The integrity of the internal auditor establishes confidence and therefore becomes the basis for trust in the internal auditor's judgment.



- **Objectivity**
  Internal auditors demonstrate professional objectivity at the highest level in obtaining, evaluating and communicating information about the activity or process being tested. Internal auditors carry out a balanced assessment of all relevant matters and are not unduly influenced by personal interests or other parties in providing considerations.

- **Confidentiality**
  Internal auditors respect the value and ownership of the information they receive and do not disclose such information without lawful authority, unless required by law or the profession.

- **Competence**
  Internal auditors apply the knowledge, skills and experience required to provide internal audit services.

duties and authorities of internal audit

The main duties of Internal Audit are as follows:

- Assist the President Director and Board of Commissioners in carrying out supervision by explaining operationally both the planning, implementation, as well as the monitoring of audit results
- Make analysis and assessments in the fields of finance, accounting, operations and other activities through audits
- Identify all possibilities to improve and increase the efficiency of use of resources and funds
- Providing suggestions for improvements and objective information about the activities examined at all levels of management

To facilitate the implementation of its duties and functions, Internal Audit has the following authority:

- Have access to all information about the company (all functions within the organization, records, employees, resources and funds and other Bank assets) related to its duties and functions
- Allocate resources, determine frequency, select subjects, and determine the scope of audit activities required to achieve audit objectives
- Apply audit methods in accordance with professional standards and generally accepted audit standards and adapt them to conditions in the field
- Obtain the necessary assistance from audited unit personnel and experts from both inside and outside the organization
- Involved in audit assignments carried out by the Parent Bank (PT. Bank BTPN) as part of knowledge transfer and staff development
- Communicate directly with the Board of Directors, Board of Commissioners, Audit Committee and Sharia Supervisory Board (DPS) including through personal meetings without the presence of Management and communicate with the Financial Services Authority (OJK) at least once every 1 (one) year
- Holding regular and incidental meetings with the Board of Directors, Board of Commissioners, and Audit Committee, as well as the Sharia Supervisory Board
- Coordinating activities with external auditors
- Participate in strategic meetings without having voting rights
- Ensure that there is sufficient approval in the event of a request for an extension of the follow-up fulfillment target

human resource development

Internal Audit is committed to continuously improving quality through comprehensive audits with competent human resources and implementing audit professional standards to provide added value for the Bank. Internal Audit Human Resources (HR) development is carried out by improving the skills and competencies of auditors through certification programs and training programs both internal and external. Until December 31, 2023, Internal Audit is supported by competent auditors who have the following professional certification:

Certifications	Organizer	Total
Risk Management Certification - Level 2	LSPP	19
Risk Management Certification - Level 3	LSPP	5
Risk Management Certification - Level 4	LSPP	1



Certifications	Organizer	Total
Compliance Certification	LSPP	1
Certified Information System Auditor (CISA)	ISACA	2
Chartered Accountant (CA)	IAI	1
Indonesia Internal Audit Practitioner (IIAP)	IIA	1
Qualified Internal Auditor (QIA)	YPIA	5
Certified Practitioner of Internal Audit (CPIA)	YPIA	1
Certified Bank Internal Audit (CBIA) - Auditor	LSPP	11
Certified Bank Internal Audit (CBIA) - Supervisor	LSPP	6

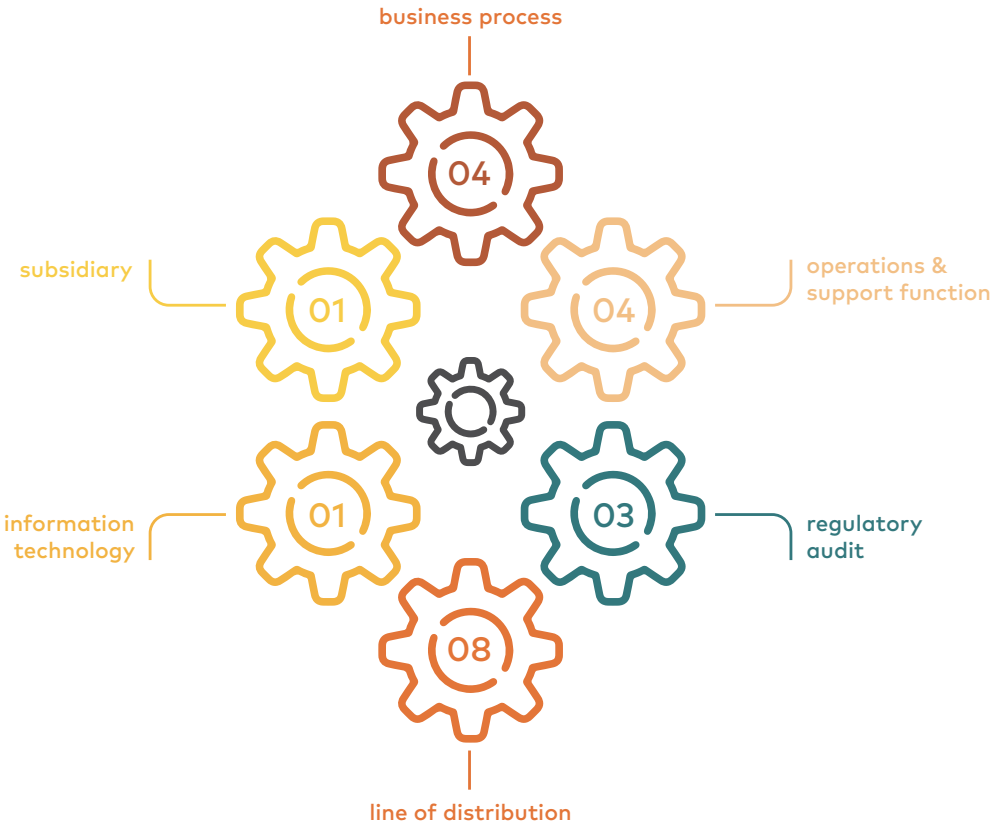
Below are the training programs that Internal Audit participated in throughout 2023:

Training/Webinar	Organizers
Risk Management Certification Refreshment Level 1 - 3	LSPKS
Agile Introduction	BTPNS
Scrum Master	BTPNS
Dynamic Presentation	T&DON
T-Talk Series_Promote Sustainable Pace	BTPNS
Internal Control COSO - 2013	YPIA
Internal Audit Standard & Code of Conduct	YPIA
Agile Auditing	IIA
Leadership Training	TalentBox
Information Asset Management	Vedapraxis
Sharia Banking Refreshment	BTPNS
Risk Maturity	Proxis
ISO27001 Awareness Training for the Information Security Management System (ISMS) implementation team	Vedapraxis
Analyzing & Improving Business Processes	IIA
Special Class for Head/Lead of Internal Audit for Indonesian Internal Audit Practitioner (IIAP) Certification Program	IIA
Network Penetration Testing	CyberAcademy
Blue Team Fundamental	CyberAcademy
Android Penetration Testing	CyberAcademy
Training Data Analysis for Internal Auditor	IIA
Python for Data Science	Hacktiv8
Training Continuous Audit and Data Analytic	IIA
Analyzing & Improving Business Process	IIA
Root Causes Analysis	IIA
Critical Thinking: A Vital Auditing Competency	IIA
Financial Auditing for Internal Auditors	IIA
Audit Issue Writing	IAD SMBC

2023 Internal Audit Activity Report

In 2023, Internal Audit has completed audits according to plan for 22 regular audit assignments which include 5 assignment classifications as follows: Business Process, Operations & Support Functions, Information Technology, Regulatory Audit and Line of Distribution. Apart from that, Internal Audit has carried out 2 limited reviews of the Information Security Management System (SMKI) and the development of the QRIS feature in Mobile Banking.

The audit results have been used as material for evaluating improvements in terms of policy, business and operational processes, infrastructure and HR management. Internal Audit monitors all follow-up audit results to ensure every problem has been resolved and risks have been controlled. To ensure this, each audit result and follow-up progress is reported to the Board of Directors and the Board of Commissioners through the Audit Committee. Until the end of 2023, follow-up improvements have been carried out according to the specified schedule.



Throughout 2023, internal audit have also carried out several activities, as follows:

1. Carrying out the role of Internal Audit as an Independent party in providing input/review in developing Mobile Banking Features.
2. Continuously and continuously build communication and cooperation with the first and second layers in order to create a strong Bank defense.
3. Review the policies and procedures that apply in Internal Audit so that they are always up to date and in accordance with standards.
4. Communicate and collaborate with BTPN Internal Audit as the Parent Company regarding methodology, HR development and technology. Apart from that, a joint audit was also carried out on the BTPN Syariah Operations Audit.

Audit Methodology

Internal Audit applies a risk based audit methodology in carrying out internal audit activities by focusing on high risk areas. Internal Audit carries out a line of distribution audits, namely by conducting Hybrid Audit checks. Hybrid Audit is an audit approach where field work is carried out both off-site and on-site, so that on-site activities are more efficient and effective.

In order to improve audit quality, Internal Audit continues to develop audit methodology and perfect its audit program so that it is in line with existing business process developments and best practices, including The Institute of Internal Auditors (IIA) and the Information System Audit and Control Association (ISACA).



Frequency of Meetings with the Board of Commissioners, Directors, Audit Committee, Sharia Supervisory Board and Head of Internal Audit BTPN

During 2023, Internal Audit participates as a meeting participant or delivers presentations at meetings of the Board of Commissioners, Directors, Audit Committee, Sharia Supervisory Board and Head of Internal Audit of BTPN with the following frequency of attendance:

Meeting Description	Frequency of Attendance
Board of Commissioners Meeting	1
Board of Directors Meeting	42
Audit Committee Meeting	12
Sharia Supervisory Board Meeting	3
Meeting with BTPN's Head of Internal Audit	12

Quality Implementation and Development Standards

Internal Audit uses Mandatory Guidance (including Core Principles for the Professional Practice of Internal Auditing, the Code of Ethics, the Standards, and the Definition of Internal Auditing) established by The Institute of Internal Auditors and POJK No. 1/POJK.03/2019 concerning the Implementation of the Internal Audit Function in Commercial Banks, as a Professional Standard for Internal Audit (SPFAI). Apart from that, Internal Audit also uses Information System Audit and Control Association (ISACA) standards as a reference for best practices.

Internal Audit has an Audit Quality Control program designed to evaluate the conformity of internal audit activities with established standards and regulations. Audit Quality Control activities are carried out through:

1. Periodic Assessment
2. External Assessment carried out by an independent and competent Public Accounting Firm/Consultant

A review of the suitability of internal audit practices has been carried out by the Public Accounting Firm Paul, Hadiwinata, Hidajat, Arsono, Retno, Palilingan & Rekan which is a member of PKF International with the audit period covering July 1, 2020 to June 30, 2023 with the conclusion that the implementation of the Internal Audit function " In general, it is in accordance with POJK provisions and IIA Standards. The results of the review have been submitted to the OJK in August 2023

Internal Audit Information System

To increase effectiveness and maintain the quality of audit implementation according to standards. Internal Audit uses an Audit Management System (AMS) which helps from the preparation stage, field implementation, reporting, to monitoring follow-up audit results.

In addition, the process of digitizing business processes and operational processes at BTPN Syariah encourages Internal Audit to continue developing data analytics capabilities within the Internal Audit organization. In 2023, through the Remote Audit System phase 3 internal audit project, we will enrich the audit data mart, develop transaction anomaly reports, continuous monitoring, and visualize the results of data analysis via the Tableu dashboard. Strengthening audit analytics is also carried out by developing auditor resources so that they are able to carry out audit analytics adequately.

In an effort to improve the quality of the audit process, an internal audit dashboard has also been developed in an effort to ensure monitoring of audit implementation is carried out in accordance with established plans, follow-up monitoring of audit results can be monitored continuously, and the implementation of quality assurance audits on ongoing audit implementation can be monitored with Good.



External AUDIT

BTPN Syariah has appointed a Public Accounting Firm (KAP) registered with the Financial Services Authority, namely Siddharta Widjaja and Rekan (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative – KPMG) to audit the Financial Report Consolidation in 2023. The appointment of KAP is based on the Shareholders' Decision at the 2023 Annual General Meeting of Shareholders taking into account recommendations from the Audit Committee and the Board of Commissioners

The total costs incurred for the audit of the 2023 Financial Statements are IDR 887,000,000 (Eight Hundred and Eighty Seven Million Rupiah) excluding out-of-pocket expenses (OPE) and 11% (Eleven Percent) VAT. The appointment of KPMG as external auditor was first made for the 2019 financial year.

When providing Public Accountant (AP) and KAP services, there is no conflict of interest with the audit services provided to BTPN Syariah. In order to comply with the provisions in POJK 9 of 2023 concerning the Assignment of Public Accounting Services and Public Accounting Firms in Financial Services Activities, KPMG has submitted a Statement of Independence stating that AP, KAP and KAP Insiders have fulfilled the independent conditions in providing audit services for the 2023 financial year.

profile of the accountant in charge

Novie, SE, CPA
Indonesian citizen

Obtained a Bachelor's degree in Accounting from Tarumanagara University, Jakarta.

She has Public Accountant certification from the Indonesian Institute of Public Accountants (IAPI), Indonesian Chartered Accountant certification from the Indonesian Accountants Association (IAI), is a member of IAPI and IAI, and is a Public Accountant registered with OJK Banking, OJK Sharia Banking, OJK Capital Markets and OJK Non-Bank Financial Institutions (OJK IKNB).

Has more than 19 years of experience in auditing financial reports of financial service institutions in Indonesia, especially banking and finance companies. She is also involved in advisory projects including mergers & acquisitions in the banking industry, consulting for the implementation of accounting standards for financial instruments, as well as providing input to companies and regulators in terms of accounting for certain regulatory issues or drafts.

Complementing her role as a Public Accountant, she is also active in providing training related to accounting, including being one of the trainers who assists the OJK in socializing PSAK 71 for the financing industry.

2023 is Novie's second year conducting an audit of BTPN Syariah's financial reports



KAP implementing the audit of consolidated financial statements at BTPN Syariah (2019-2023 period)

Financial Year	Public Accountant's Office	KAP Term	Accountant in Charge	Accountant Term	Services Provided	Fee (Rp Mio)
2019	Siddharta Widjaja and Partners (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative	1	Liana Lim, SE, CPA	1	Audit Financial Statement	1,325
2020	Siddharta Widjaja and Partners (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative	2	Liana Lim, SE, CPA	2	Audit Financial Statement	1,370
2021	Siddharta Widjaja and Partners (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative	3	Liana Lim, SE, CPA	3	Audit Financial Statement	1,440
2022	Siddharta Widjaja and Partners (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative	4	Novie, SE, CPA	1	Audit Financial Statement	1,620
2023	Siddharta Widjaja and Partners (an Indonesia Partnership and member firm of the KPMG Network of Independent Member Firm affiliated with KPMG International Cooperative	5	Novie, SE, CPA	2	Audit Financial Statement	887*

*does not include OPE

other services provided

Throughout the audit period for the 2023 financial year, KPMG does not provide other services apart from Annual Financial Report audit services so that no fees are paid for non-audit services.

implementation of the International Ethics Standards Board of Accountants (IESBA) at BTPN Syariah in 2023

Recommender	:	Audit Committee as Those Charged with Governance (TCWG) at BTPN Syariah
Type of Recommendation	:	Non-assurance services on KAP KPMG AZSA LLC or KPMG International Network on Agreed Upon Procedures (AUP) Engagements, Comfort Letters Engagements, Tax Compliance and Advisory Engagements and General or Industry Training Sessions on Internal Audit
Purpose	:	Regarding the implementation of corporate actions at SMBC and SMFG and their business groups as long as they do not conflict with statutory provisions.

The recommendation is given to ensure that the service engagement provided by KAP KPMG AZSA LLC will not pose a threat to KPMG's independence as BTPN Syariah auditor.

The Audit Committee recommendations are as stated in the Minutes of the Audit Committee Meeting together with the Board of Directors and Board of Commissioners Number MOM 005/DIR/CSGC/I/2023 dated 30 January 2023, Circular resolution of the Audit Committee Number 001/CIR/AC/III/2023 dated March 15, 2023 and Number 006/AC/IX/2023 dated September 13, 2023.



Internal Control SYSTEM

BTPN Syariah applies a layered defense approach (three lines of defense) as a risk management and internal control framework. Further explanation regarding risk management and internal control systems can be found in the Risk Management section of this 2023 Annual Report.

Disclosure of Internal Control Oversight

The Board of Directors, Board of Commissioners and Sharia Supervisory Board have ensured that supervision is carried out in various fields to ensure that good internal controls and controls have been implemented at the Bank in the areas of operations, finance, compliance, including compliance with sharia principles and the risk management system at BTPN Syariah.

Various forms of supervision by the Board of Directors, Board of Commissioners and Sharia Supervisory Board have been carried out through discussions, corporate meetings and field visits as well as fulfilling other supervisory duties as described in the Board of Directors Meeting Agenda, Board of Commissioners and Board of Directors Meeting Agenda, Board of Directors-level Committee Meeting Agenda, Meeting Agenda Board of Commissioners Level Committees as well as the Sharia Supervisory Board Meeting Agenda in the Bank Organ Governance Implementation Report section of this 2023 Annual Report.

Board of Directors' supervision of Risk Management

The Board of Directors has ensured that supervision is carried out on the implementation of risk management at BTPN Syariah during 2023, which refers to the Financial Services Authority Regulation Number 65/POJK.03/2016 concerning the Implementation of Risk Management for Sharia Commercial Banks and Sharia Business Units, the realization of which is in line with the Business Plan, Plan Corporations, Sustainable Financial Action Plans and Bank Key Strategic Initiatives.

The Board of Commissioners and the Sharia Supervisory Board are tasked with carrying out supervisory functions over the implementation of risk management by the Board of Directors, to ensure that each function in the organization implements risk management that is adapted to the conditions in each section and, moreover, to ensure control is a well consolidated part.

To achieve this goal, the Board of Directors must ensure the availability of supporting tools in the form of adequate risk management policies and procedures as well as the availability of adequate risk limit implementation.

In order to ensure that the risk management process can be implemented in the bank, BTPN Syariah has a policy that regulates the adequacy of the risk identification, measurement, monitoring and control process as well as the risk management information system.

Throughout 2023, the Board of Directors has ensured that internal control principles receive full participation from every employee to support the Bank in carrying out its business activities. This means that every employee plays a role in management plans, developing operational activities and improving the quality of human resources from time to time.

The Board of Directors' supervision of internal control is supported by a system that implements 3 lines of defense supported by adequate Quality Assurance according to the bank's conditions and needs, the availability of a Risk Management Work Unit and an Internal Audit Work Unit.

The implementation of risk management is explained further in the description of the Operational Review on the theme of Risk Management in the 2023 Annual Report.
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Compliance REPORTS

As a public company, the level of compliance with applicable regulations must continue to be improved, not only complying with the provisions of the banking OJK but also complying with the provisions of the Capital Markets OJK and the provisions of other regulators. Compliance culture continues to be improved so that it becomes a culture that is implemented at all levels of the organization.

As planned in 2023, the strategy to improve compliance culture will prioritize the following things:

1. From a governance perspective
   - Supervision of the Board of Commissioners, Directors and Sharia Supervisory Board (DPS) is carried out properly through structured mechanisms in regular meetings and direct field visits.
   - The Indonesian government has officially revoked the COVID-19 Pandemic status since June 21, 2023, however, recovery after the Covid 19 pandemic has still not returned to normal conditions. So that the implementation of offline supervision is carried out while still paying attention to the conditions of the destination area and optimizing the use of documents available in the Bank's system as well as online communication / virtual links using the Bank's communication technology.
   - The Bank continues to socialize the regulatory portal which contains external and internal regulations that make it easier for employees to find trusted references for work guidance.
   - Monitoring of the conformity of internal provisions to external provisions continues to be carried out effectively so that internal provisions are always updated with applicable external provisions, where the issuer of provisions carries out self-certification of the provisions they issue.
   - With a work process that has a relationship concept with the business unit, the internalization of rules can be carried out more quickly, effectively and with good quality.
   - Intensive coordination is carried out with all work units in the Bank in the context of inspections carried out by regulators starting from the document request stage, onsite visits, discussions or interviews with work units up to exit meetings and fulfillment of follow-up commitments.
   - The exit meeting with OJK for the inspection period of August 31, 2023 was held on December 22, 2023.
   - Commitments to the regulator regarding recommended improvements based on the 2022 inspection results can be completed in full and some of the 2023 inspection results can be followed up according to the agreed time period.
   - The compliance risk management process continues to be carried out well to ensure that potential compliance risks can be properly mitigated, which indicates that the compliance culture has been well implemented in the Bank.

2. From Awareness Perspective
   - To improve technical and non-technical capabilities for all employees, the Bank makes efforts to develop the quality of its human resources, so that they are in line with current developments.
   - Training for new employees and refreshment for existing employees must be carried out and run effectively so that every employee understands the training material and can implement it well in their daily duties and work.
   - Various information to improve the culture of compliance is presented through various media that is interesting and easy for employees to understand.
   - In collaboration with other work units to assist with compliance issues with regulations, a ready-to-help platform and mechanism has been built that helps employees easily ask questions and get answers quickly and thoroughly.



- Socialization, sharing sessions and refreshments to increase understanding of sharia principles regarding contracts used in the Bank's operational activities and their implementation as well as other matters related to sharia principles, APU, PPT & PPPSPM to new employees, and also given regular refreshment training periodically online and offline on an ongoing basis.
- Apart from sharia principles, awareness is also carried out through socialization and refreshment of the provisions that apply to bank activities such as POJK, SEOJK, PBI and PADG BI as well as other provisions.

3. From Assesment Perspective
   - To implement compliance with sharia principles in Bank operational activities, including but not limited to fund collection activities, fund distribution and Bank services, a checking mechanism is built indirectly through document inspection or directly in the field with DPS and other related teams through discussions and questions and answers conducted with employees at the Head Office, Branches, KFO and Community Officers and even with customers, especially financing customers.
   - DPS supervision has been carried out with direct visits including KC and MMS Bandung Region (Jabar 4), KFO and MMS Mataram Region, KFO Sidorejo and MMS Solo Raya Region (Central Java 8), KC and MMS Makassar Region, KC and MMS Aceh, MMS Madura Region and MK Mitra Right Financing Activities – Qardh Liquidity.
   - The APU PPT and PPPSPM programs have been implemented in several branch offices, including KC Semarang, KC Surabaya, KC Denpasar Bali and KC Menara Kadin Jakarta to ensure that the implementation of APU PPT and PPPSPM has been carried out in accordance with the provisions, in order to mitigate the Bank's risk of money laundering. , Crime of Financing Terrorism and Financing the Proliferation of Weapons of Mass Destruction.

Apart from the above, BTPN Syariah implements the Risk Base Approach (RBA) through the Sectoral Risk Assessment (SRA) and National Risk Assessment (NRA) methods in accordance with OJK and PPATK regulations. By implementing this, BTPN Syariah has been able to identify customers according to existing categories, namely Low, Medium and High. Implementing the principle of knowing your customers well will make BTPN Syariah healthy and avoid money laundering practices, terrorist financing and funding the proliferation of weapons of mass destruction. A strong Compliance Culture will support BTPN Syariah to grow quickly and healthily.

With the issuance of OJK Regulation Number 8 of 2023, concerning the Implementation of Anti-Money Laundering Programs, Prevention of Terrorism Financing and Prevention of Funding for the Proliferation of Weapons of Mass Destruction in the Financial Services Sector, the Bank adjusted its implementation by updating Policies and Procedures regarding efforts to prevent the occurrence of Money Laundering, Terrorism Financing and Funding the Proliferation of Weapons of Mass Destruction.
In accordance with the corporate strategic key, to be able to realize the work plan in 2023, the organizational structure of the compliance function is adjusted to existing needs, one of which is to ensure that the compliance culture continues to be improved at the Bank. Apart from the Sharia Compliance and Advisory (CSA) and AML & CFT Compliance functions, there is a Compliance & Development Support function which was built to perfect tools and various concepts in order to increase the ease of employees in accessing the regulatory portal which contains trusted external and internal provisions as a basis for work implementation. . Updates to policies and other provisions continue to be carried out to ensure that the Bank is updated with the latest regulations from the regulator. Systems and procedures continue to be refined to support all Bank processes running by observing the principle of prudence and in accordance with sharia principles.



By implementing the strategy above, a good Compliance Culture has gradually been created because all work units can understand external and internal regulations correctly. Because compliance is actually the responsibility of all lines of the organization. The Bank's compliance with existing regulations is a reflection of good corporate governance, as well as the basis for BTPN Syariah to grow quickly and healthily.

To be able to contribute and support the realization of the Make Over Brighter Future, what has been done is that the Bank has built a Compliance Helpdesk and relationship concept so that the needs of all work units regarding clarity of external and internal provisions can be served more quickly and precisely. It is hoped that with fast and accurate regulatory information services, Compliance Culture can be implemented in all lines of the organization.

Based on the activities that have been carried out, the main achievements in 2023 can be stated as:

1. The compliance culture is well implemented in the Bank, it is proven that all prudential ratios can be maintained well, there are no significant fines from the regulator and all compliance risk profile parameters show positive values so that the composite value of the compliance risk profile is at risk level 2 (Low to Moderate)
2. The internalization of regulatory rules can be carried out well, as evidenced by the absence of delays in the application of external rules to internal rules. With the provisions portal, banks can monitor the period for reviewing provisions so that they are always updated with existing provisions.
3. The Bank's commitment to regulators can be fulfilled and resolved properly. Implementation of improvements to OJK audit results in 2022 as well as implementation of provisions that are the bank's obligations, such as implementation of the APU PPT program based on the Risk Based Approach (RBA) and implementation stages of GO AML in accordance with applicable regulations
4. Updating of internal regulations has been carried out including Compliance Policies and Entertainment & Prize Procedures, including APU PPT and PPPSPM Policies and Procedures in accordance with the latest POJK.
5. The Bank has obtained permission from Bank Indonesia via letter number No.25/ /DKSP/ Srt/B dated 6 September 2023 regarding product development in the form of features for acquiring new funding customers using e-KYC and managing ATM cards via mobile banking.

This achievement cannot be separated from the way the Bank faces the challenges that exist during 2023. The challenges during 2023 can be identified as follows:

1. There are many rules issued by regulators and banks are obliged to follow them. What is done is to update the rules on a daily basis and carry out follow-up actions according to the areas regulated until they are completed and the Bank complies with the existing rules.
2. The number of employees is large and spread across various regions so there is a high potential for non-compliance with the rules. What is done is to ensure that adequate internal control is implemented, apart from that, periodic DPS inspections are carried out to ensure compliance with sharia principles for both employees and customers in the field; In addition, carrying out compliance assessments to ensure that the Bank's operational implementation is in accordance with applicable regulations, as well as conducting socialization of regulations through communication media that can be accessed by all employees.
3. There are a lot of reports that OJK must submit with different time targets. To overcome this, the Bank always ensures that the reminder system functions well so that there are no delays in making reports.
4. For reporting to PPATK, the Bank has implemented the GO AML application which is a means of reporting to PPATK, in addition to implementing customer risk profile assessments based on RBA with the latest parameters. In addition, to ensure that the Bank is free from corruption, it continues to socialize the integrity pact and implement employee declarations to comply with regulations and be anti-bribery.



Compliance Culture must continue to be improved because a good compliance culture will support the Bank to grow quickly and healthily. Compliance is the responsibility of all lines of the organization. The Bank's compliance with existing regulations will be a reflection of good corporate governance, as evidenced by the various awards the Bank has received. This cannot be separated from being evidence that the compliance culture has been implemented well at all levels of the Bank's organization.

Entering its 9th year, Bank BTPNS has core capital of more than IDR 8 trillion, so in accordance with POJK No 12/POJK.03/2021 concerning Commercial Banks, Bank BTPNS is included in the Group of Banks with Core Capital owned by 2 (KBMI 2), namely it is a bank. with Core Capital of more than IDR 6 trillion) up to IDR 14 trillion); Therefore, improvements to the internal control function continue to be made. Coordination of the Compliance Division, Risk Management Division, Corporate Information Security Division and Legal and General Counsel Division is increasingly visible in supporting businesses from initiation to evaluation of implementation.

With the issuance of POJK No 16/POJK.03/2022 concerning Sharia Commercial Banks, the Bank is mapping its office network in accordance with the provisions in the POJK. Apart from that, this POJK also regulates synergy between the Bank and subsidiaries of non-bank financial institutions, where the Bank carries out this synergy with the subsidiary company, BTPN Syariah Ventura in various fields including Human Resources, Information & Technology, Compliance, Corporate Secretary, and so on.

The implementation of Banking Synergy and Integrated Compliance Governance with the parent Bank has been implemented by updating the Cooperation Agreement with PT Bank BTPN Tbk as the Parent Bank to strengthen banking synergies. This PKS update has been submitted to the OJK in accordance with the provisions. Regarding integrated compliance, the Bank supports the integrated compliance function of the main entity in implementing the Integrated Compliance Work Unit function by submitting integrated reports, risk profiles and compliance dashboards as well as holding regular coordination meetings.

Continuing what was done in the previous year and in order to meet business demands to develop quickly and healthily, apart from continuing the Compliance Culture strategy that has been launched, what needs to be done is that all compliance function services can be provided more friendly, quickly and thoroughly.

Friendly in the sense of communication and interaction with all work units in the delivery of provisions and articles in a language that is better understood by employees accompanied by implementable examples, procedures are translated in the form of work charts/flow charts so that they are easier to understand, socialization materials are more often provided in various media that are often used by employees, compliance testing in compliance assessments is carried out both onsite and offsite.

Fast in the sense that all work unit needs for information and review of provisions can be served more quickly and have measurable SLAs so they can be relied on.

Complete means that all problems and potential compliance risks can be identified properly and precisely, so that the causes / root causes can be resolved thoroughly so that the same mistakes do not happen again.

With the activities mentioned above, it is hoped that a good Compliance Culture will be created. Because compliance is actually the responsibility of all lines of the organization. The Bank's compliance with existing regulations will be a reflection of good corporate governance, as well as being the basis for the Bank to grow quickly and healthily.

compliance head profile

Name	Fauzan Rizani
Citizen	Indonesia
Domicile	Jl Delima Ukung II No 4 RT 06 RW 12, Tanah Baru, Beji Depok
Age	45 years at the end of financial year 2023
Educational Background	Bachelor of Economics, Padjadjaran University (1997)
Competency Certification	Level IV Risk Management Certification
Basis of Appointment	Appointed by the President Director with the approval of the Board of Commissioners since June 7, 2021 through Decree No. 0005/HCS/SK-PK/VI/2021 about Regarding the appointment of employees
Work Experience	• Compliance Head, Bank BTPN Syariah, Jakarta (2021 – Present) • Compliance Head, HSBC, Jakarta (2014 - 2021) • Compliance, Citibank Indonesia, Jakarta (2010 – 2014) • Internal Audit, Citibank Indonesia, Jakarta (2005 2010) • Senior Auditor, Ernst & Young, Jakarta (2003-2005) • Semi Senior Auditor, Dedy Mulyadi & Rekan, Jakarta (2002-2003) • Junior Auditor, Deloitte Touche Tohmatsu, Jakarta (2001 – 2002)
Affiliate Relationships	Has no affiliation with the Board of Directors, Board of Commissioners and Controlling Shareholders



Conflict of Interest AND AFFILIATED TRANSACTIONS

Conflict of interest is a situation where there is a conflict between the Bank's economic interests and the personal economic interests of members of the Board of Commissioners, Directors, Major Shareholders or Affiliated Parties of members of the Board of Commissioners, Directors or Major Shareholders.

During 2023, there will be no transactions containing conflicts of interest at BTPN Syariah.

transactions with affiliated parties

BTPN Sharia has submitted a report to the Financial Services Authority and the Indonesia Stock Exchange through Letter Number S.327/DIR/CSGC/VII/2021 dated August 16, 2021, regarding a collaboration in the field of information technology with affiliated parties, namely Sumitomo Mitsui Banking Corporation and PT Bank BTPN Tbk (BTPN/Parent Entity), with the event date being August 16, 2021.

This collaboration signifies the support from Sumitomo Mitsui Banking Corporation and BTPN as the ultimate controlling shareholders of BTPN Syariah, aiming to develop digital banking businesses in both BTPN and BTPN Syariah. The Board of Directors ensures that affiliate transactions have adhered to adequate procedures to guarantee compliance with generally accepted business practices, following the arm's length principle.

As of the year 2023, the collaboration continues, and the recorded value of transactions up to December 31, 2023, is documented as nil.



Anti Money Laundering

PREVENTION OF TERRORISM FINANCING AND PREVENTION OF FUNDING FOR THE PROLIFERATION OF WEAPONS OF MASS DESTRUCTION (APU, PPT & PPPSPM)

BTPN Syariah is fully committed to implementing regulations related to Anti-Money Laundering, Prevention of Terrorist Financing and Prevention of Funding for the Proliferation of Weapons of Mass Destruction (APU, PPT & PPPSPM) including implementing the know your customer (KYC) principle. The Bank in implementing the Anti-Money Laundering Program, Prevention of Terrorism Financing and Prevention of Funding for the Proliferation of Weapons of Mass Destruction refers to OJK Regulation Number 8 of 2023, concerning Implementation of the Anti-Money Laundering Program, Prevention of Terrorism Financing and Prevention of Funding for the Proliferation of Weapons of Mass Destruction in the Financial Services Sector. This implementation is carried out by creating Policies and Procedures regarding efforts to prevent Money Laundering, Terrorism Financing and Funding for the Proliferation of Weapons of Mass Destruction.

Implementation of the APU PPT & PPPSPM Programs that have been carried out by the Bank during 2023 include:

1. APU, PPT & PPPSPM regulations
   a. The Bank has adjusted the APU, PPT and PPPSPM provisions in accordance with the latest regulations from the regulator;
   b. The Bank has evaluated the implementation of the APU, PPT and PPPSPM programs through the implementation of APU, PPT and PPPSPM Risk studies on new and existing products/services owned by the Bank.
2. Monitoring Customer Transactions
   The Bank monitors customer transactions on an ongoing basis to identify suitability between customer transactions and customer profiles, including occupation, business sector, income and source of customer funds.
3. Updating Customer Data
   The Bank regularly updates customer data to obtain the latest information and documents from customers.
4. Reporting to PPATK
   The Bank has submitted reports related to APU, PPT and PPPSPM, including Cash Financial Transaction Reports, Suspicious Financial Transaction Reports, Integrated Service User Information System Reports (SIPESAT) and Terrorism Financing Suspected Information System Reports (SIPENDAR).
5. Customer Risk Profile Assessment with Risk Based Approach (RBA)
   The Bank has implemented a Risk Based Approach (RBA) through the Sectoral Risk Assessment (SRA) and National Risk Assessment (NRA) methods from the OJK and PPATK, so that it can identify customers according to risk categories consisting of Low, Medium and High.
6. APU & CFT Assessment
   To ensure that the implementation of APU, PPT & PPPSPM was carried out properly in accordance with applicable regulations, throughout 2023 an APU, PPT and PPPSPM assessments were carried out directly at the selected Branch Offices. The assessment mechanism was carried out by carrying out a random inspection of customer documents and interviewing officers at the branch office.
7. Training and Socialization
   To improve the quality of Human Resources, the bank carries out training & outreach on APU, PPT & PPPSPM. Training is provided to new employees, and regular refreshment training is also provided. Training methods using e-learning media or using online communication media. Socialization is provided to officers at branch offices so that they get the latest provisions and information related to APU, PPT and PPPSPM.



Providing funds for social activities AND INCOME FROM HALAL AND NON-HALAL FUNDS

Referring to Bank Indonesia Circular Letter No. 12/13/DPbS dated 30 April 2010 concerning the Implementation of GCG for Sharia Commercial Banks and Sharia Business Units, BTPN Syariah is obliged to disclose non-halal income and its use in Sharia Banks through an annual report on GCG implementation.

Halal and non-halal fund income which is the source of BTPN Syariah's social funds consists of:
1. Income derived from current account services received by the Bank from current accounts with Conventional Banks;
2. Income derived from closing accounts before maturity.
3. Income derived from fines imposed on customers.
4. Contributions from internal companies.
5. Income originating from financing transactions that do not fulfill the terms and/or conditions of the contract.

Report on the Source and Use of PT Bank BTPN Syariah Tbk Benevolent Funds up to 31 December 2023:

Description	December 31, 2023	December 31, 2022
1. Source of benevolent funds at the beginning of the period	2,404	137
2. Receipt of benevolent funds		
a. Infak	-	-
b. alms	-	-
c. Productive benevolence refunds	-	-
d. Fine	52	113
e. Non-halal acceptance	1,323	2,569
f. Others	-	-
Total Receipt	**1,375**	**2,682**
3. Use of benevolent funds		
a. Productive benevolent funds	-	-
b. Donations	-	-
c. Other uses are for public interest	370	415
Total Usage	**370**	**415**
Increase (decrease) in the source of benevolent funds	1,005	2,267
Source of benevolent funds at the end of the period	3,409	2,404



Important CASES

litigation cases

Litigation cases (legal term) are legal cases whose resolution is carried out through a judicial process by submitting various forms of evidence in accordance with the provisions of applicable legislation. These legal cases can be criminal, civil, employment cases or other forms of legal cases.

Throughout 2023, BTPN Syariah did not have any legal cases that significantly affected its financial condition.

important cases faced by the company, members of the board of commissioners, members of the sharia supervisory board and members of the board of directors

In 2023, the Company did not have any important cases that could potentially give rise to legal consequences that disrupted the activities of the Company, Members of the Board of Commissioners, Members of the Sharia Supervisory Board and Members of the Board of Directors.

2023 Administrative Sanctions

During the year 2023, no significant sanctions were imposed by the Regulator on the Bank.

In 2023, there were no significant sanctions from the regulator:

1. OJK Letter No. S-20/PB.341/2023, dated 14 February 2023 regarding Delay in Correcting the Financial Information Services System Report (SLIK) for the period June 2022
   A fine of IDR 50,000 has been paid through SIPO on March 9 2023 and a corrective action plan has been made .
2. Letter from OJK via email No.S-156/EP.121/2023 dated 17 Jan 2023, which the Bank received on 20 January 2023, regarding Written Warning and Letter No.S-19/PB.3413/2023 dated 19 January 2023 regarding Settlement of Consumer Complaints, regarding Consumer Complaints via the Consumer Protection Portal Application (APPK) and has been completed with follow-up by the UPPK team, via Bank letter to OJK No. S.032/DIR/OPTS/I/2023 and S.033/DIR/OPTS/I/2023 date: 25 January 2023.
3. BI Letter No. 25/68/DPKL-GPLB-PLPB/Srt/B, dated 12 May 2023 regarding Sanctions for Integrated Commercial Bank Reports (LBUT) due to changes in the delivery channel transaction reporting template formulation due to Sunset Wow Syariah being replaced with transaction data from Prospera, causing there was an error in calculating the total transactions per channel. Total channel transactions via Prospera have increased with data on total Mobile and Internet Banking channel transactions.

   A fine of Rp 200,000 has been paid by debiting the Bank's Giro account at Bank Indonesia on May 11, 2023 and a corrective action plan has been made.

Through various improvement efforts, BTPN Syariah continues to make internal improvements to ensure that there are no fines or administrative sanctions in the future.



Information ACCESS

Access To Company Information and Data

BTPN Syariah provides easy access and information for stakeholders regarding the Bank through various communication media such as press releases, Public Exposes and Analyst Briefings. In addition, BTPN Syariah provides information regarding products and services, office networks, financial reports, annual reports, reports and implementation of Daya's governance and activities, corporate actions and others, including through:

Information Channel	Address
Website (Bahasa and English)	www.btpnsyariah.com
Call Center	1500300 (BTPN Syariah Call), 0-800-1500-300 (Toll Free)
Corporate Secretary's e-mail	corsec@btpnsyariah.com
Corporate communications email	corporatecommunication@btpnsyariah.com
Investor Relations email	InvestorRelations@btpnsyariah.com
Disclosure of information through the Bank's website and the Indonesia Stock Exchange	www.btpnsyariah.com and www.idx.co.id
Pers Conference	www.btpnsyariah.com and distribution through media

Social Media



Instagram: @btpnsyariah
https://www.instagram.com/btpnsyariah/



Instagram: @bankirpemberdaya.btpns
https://www.instagram.com/bankirpemberdaya.btpns/



Tiktok: @btpnsyariah
https://www.tiktok.com/btpnsyariah/



Facebook: @btpnsyariah.id
https://facebook.com/btpnsyariah.id



YouTube: BTPN Syariah
https://www.youtube.com/@BTPNSyariah



LinkedIn: BTPN Syariah
https://www.linkedin.com/company/btpnsyariah



Code OF ETHICS

1. company values

BTPN Syariah's values are **PRISMA** (Professional, Integrity, Mutual Respect and Cooperation).

Professional

BTPN Syariah employees are required to always be honest, responsible, intelligent and communicative in carrying out their professional duties.

Integrity

BTPN Syariah employees are obliged to uphold justice, truth and commitment in implementing the Company's Code of Ethics.

Mutual Respect

BTPN Syariah employees are obliged to respect and respect each other's opinions and contributions in accordance with their duties, responsibilities and competencies.

Cooperation

BTPN Syariah employees are obliged to always strive to develop a synergistic work environment to provide the best results.

2. shared identity

As companies get bigger, they often face bigger challenges, including organizations that are starting to become fragmented, therefore, to continue to unite the determination of every employee at BTPN Syariah in carrying out the Company's Vision Mission, a collective identity has been created, namely #bankirpemberdaya.

It means:
"Each employee at BTPN Syariah is a skilled professional in the banking industry, but not your typical banker. We are a group of individuals who raise funds from the community and use them to empower families in need, fulfilling our desire to make a positive impact on others' lives."

3. socialization of vision and mission, company values and shared identity

Steps taken include:
1. BTPN Syariah continuously implements an Induction Program for Executive Officers and new Employees regarding GCG Principles, including the socialization of the Vision and Mission,
2. Socialization is also carried out via email blast to all employees;
3. Behavioral measurement based on Company Values is carried out annually through a performance management process.



4. code of ethics

The BTPN Syariah Code of Ethics functions as a guideline and attitude and behavior guide for the Board of Commissioners, Sharia Supervisory Board, Directors, Independent Parties and all Employees in carrying out their duties, authority, obligations and responsibilities in making decisions so that they are consistently in accordance with the Company's Values, BTPN Syariah Vision and Mission and applicable laws and regulations. This is a standard of behavior that is reasonable, appropriate and believed to be appropriate for all Bank personnel in carrying out business activities, including interacting with stakeholders.

The guidelines and attitudes stated in the Code of Ethics include, among others:

1. Vision, Mission, Company Values, Objectives of the Code of Ethics and Scope of the Code of Ethics;
2. Compliance and Risk Management
3. Conflict of Interest
4. Creating a Conducive Work Environment (which includes Fair Treatment of All Employees, Anti-Discrimination and Harassment, Safety in the Workplace, Use of Company Facilities, Activities outside the Company, Use of Social Media, LINK and HELP Communication Culture);
5. Information Management and Security;
6. Relations with Customers and Stakeholders (which includes Realtions with Customers, Realtions with Partners, Relations with Regulators, Bribery and Corruption, Giving and Receiving Gifts, Anti-Money Laundering);
7. Enforcement of the Code of Ethics (which includes Roles and Responsibilities, Violations of the Code of Ethics).

code of ethics enforcement efforts

BTPN Syariah is committed to continuing to strive to enforce the Code of Ethics as one step in implementing good corporate governance, and at the same time developing employee behavior that is in accordance with ethical standards.

Continuous and sustainable implementation of the Code of Ethics in the form of attitudes, actions and commitments and provisions that support the creation of a Company culture. The steps taken include socializing the Code of Ethics via email blast to all employees and employees providing feedback in the form of accepting and implementing the Code of Ethics as best as possible.

Delivery of the Code of Ethics is also carried out by delivering a digital Code of Ethics book to all employees and also delivered during the Induction Program for Executive Employees and new Employees regarding the Code of Ethics. Socialization of the Code of Ethics will continue to be carried out periodically for all employees.

Employees are also given a route to complain about matters related to ethics or complaints at work through the Whistleblower and Speak Your Mind channels. Every complaint is handled confidentially by parties from the Compliance Division or Human Capital.

The Code of Ethics is updated periodically. All employees are required to know, understand and implement the BTPN Syariah Code of Ethics.

BTPN Syariah provides strict sanctions for any deviation, abuse and violation of the code of ethics.



Share Ownership BY EMPLOYEES AND/ OR MANAGEMENT PROGRAM

variable remuneration program for material risk takers

BTPN Syariah has a policy of providing variable remuneration to Directors as Material Risk Takers ("MRT") as regulated in the Bank's internal regulations, namely Directors' Decree No. SK.007/DIR/HC/IV/2023 concerning Provisions for Material Risk Takers (MRT) at PT Bank BTPN Syariah, Tbk., which is guided by Financial Services Authority Regulation Number 59/POJK.03/2017 concerning the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units. The provision of deferred variable remuneration through the transfer of treasury shares is carried out with due observance of Financial Services Authority Regulation No.30/POJK.04/2017 concerning the Buyback of Shares Issued by Public Companies.

The first distribution of BTPN Syariah shares to MRT was carried out in 2021, the second in 2022, and the third in 2023. Details of the report on the provision of deferred variable remuneration in the form of shares in question have been presented in the 2021 and 2022 Annual Reports. Meanwhile The report on the provision of deferred variable remuneration through the transfer of third treasury shares carried out in 2023 is presented in the Corporate Actions section of this 2023 Annual Report.

shares ownership of members of the board of directors and members of the board of commissioners

BTPN Syariah has a policy of disclosing information regarding share ownership of members of the Board of Directors and members of the Board of Commissioners no later than 3 (three) working days after ownership or any change in ownership of BTPN Syariah shares.

This policy is contained in the Bank's Main Policy Number Nomor K.1.3.1/DIR/CSGC/IV/ 2023 tanggal 10 April 2023 as well as in the Directors' Charter Number 05/PedomanKerja/CSGC/XII/2023 tanggal 6 Desember 2023.

The implementation of this policy is contained in the Securities Registration Monthly Report which the Bank submits every month to the Public and Regulators and in incidental reports when members of the Bank's Board of Directors receive variable remuneration in compliance with Financial Services Authority Regulation Number 59/POJK.03/2017 concerning the Implementation of Governance in Providing Remuneration for Sharia Commercial Banks and Sharia Business Units whose treasury share transfer process is guided by Financial Services Authority Regulation No.30/POJK.04/2017 concerning Buyback of Shares Issued by Public Companies.

All members of the Board of Commissioners at BTPN Syariah do not own BTPN Syariah shares, while the Directors' share ownership of BTPN Syariah shares constitutes direct ownership of the variable remuneration received by the Directors as Bank Material Risk Takers as disclosed in the Bank Securities Registration Monthly Report for December 31 2023.



Whistle BLOWING

BTPN Syariah is committed to ensuring the availability of means of conveying aspirations from employees or external parties regarding reporting/information on suspected fraud through the Whistle Blowing System "JAGA" (Execute, Supervise & Observe, Examine, Submit a report).

The Bank encourages employees to report any suspected fraud through available media and guarantees the confidentiality of the identity and security of reporters whose media can be delivered via telephone, email, letter and QR Code.

This mechanism is regulated in JAGA's Whistleblowing management operational procedures which are reviewed periodically to ensure compliance with the Bank's conditions and applicable internal and external regulations.

protection of fraud reporters (whistleblowers)

BTPN Syariah provides full support and protection to every fraud reporter (whistleblower), guaranteeing the confidentiality of the identity of the fraud reporter and the confidentiality of the information reported.

Reporting channel via JAGA

hotline

(+6221) 300 26 200 Ext.

83553 dan 86470

Provided for verbal reporting, where the reporter can speak directly to the Anti-Fraud Management Officer.

mail

Anti-Fraud Management Division for reporting by mail.

Menara BTPN, Lantai 12 CBD Mega Kuningan

Jl. Dr. Ide Anak Agung Gde Agung Kav. 5.5-5.6, Kelurahan Kuningan Timu, Jakarta Selatan 12950.

email

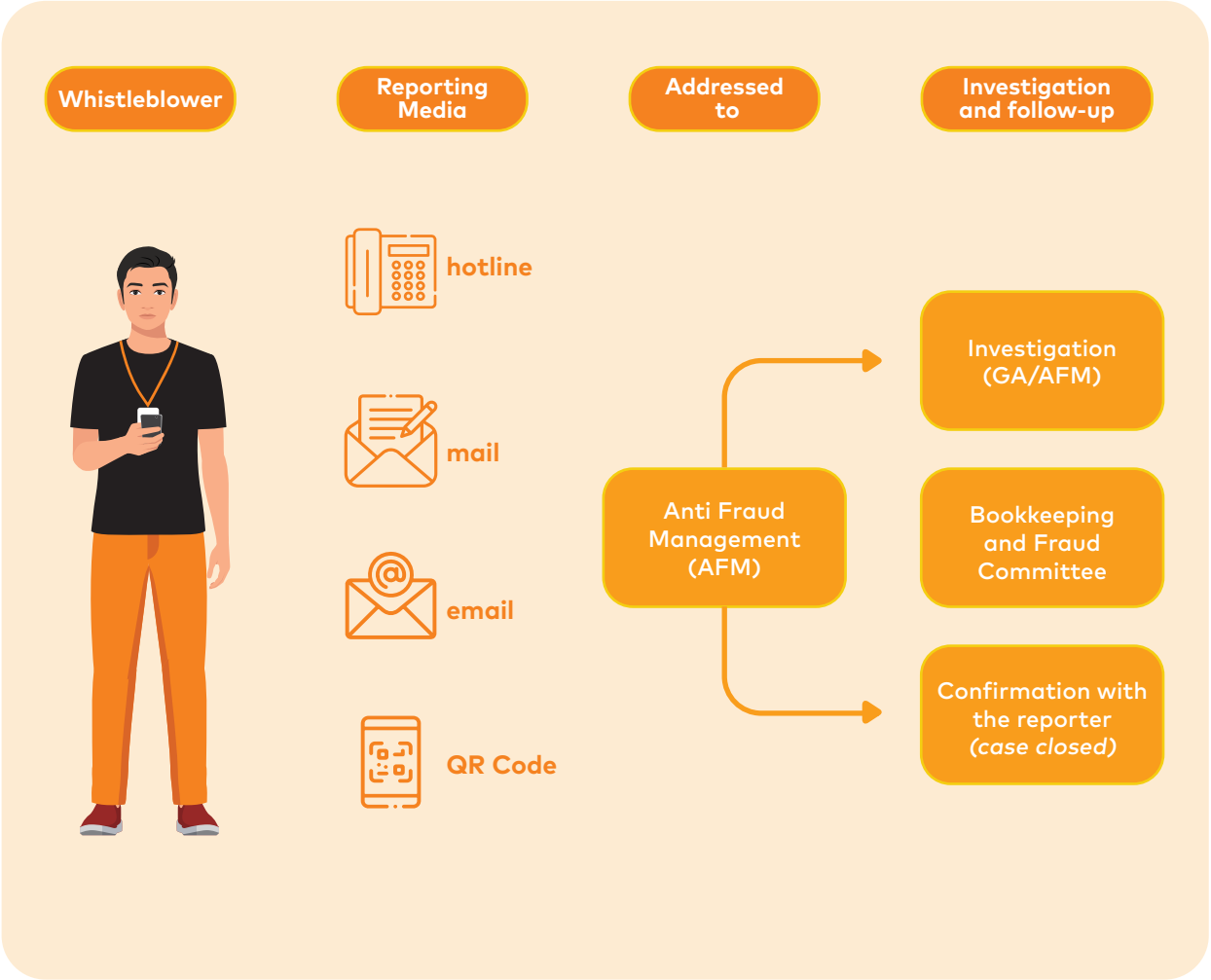
email Jaga@btpnsyariah.com

Can be used to make reports via email.

QR code

Can be used to make reports via a QR Code link

"JAGA" whistleblowing escalation process



complaint management
Whistleblowing channel management is carried out by an internal party, namely Anti Fraud Management.

types of sanctions for perpetrator
The types of sanctions for fraud perpetrators refer to the provisions in force at the Bank.

complaint handling and follow up in 2023
In 2023, there were 488 complaints submitted via the Whistleblowing Channel which have been followed up and resolved.

BTPN Syariah has always urged all employees to convey aspirations, ideas and problems in the event of irregularities and potential fraud by referring to the Whistleblowing Reporting Mechanism Procedure. This appeal is intended to continuously make BTPN Syariah not only a trusted bank, but also one with integrity towards the community, employees and stakeholders.



Bribery AND ANTI-CORRUPTION POLICIES

In carrying out its mandate when carrying out business activities and daily operational activities, BTPN Syariah implements a zero tolerance policy or does not tolerate all forms of bribery (including bribery to and/or from customers, partners, government officials and employees) and all forms of activities that are classified as acts of corruption.

This policy has been clearly regulated in the Employee Code of Ethics which is conveyed and socialized during induction training for new employees and through regular refreshment programs for existing employees, where employees are not permitted to offer and/or accept gifts in any form to/from customers, partners, government officials for the personal interests of both parties.

In its implementation, Management is committed to taking firm action against all forms of violations of this matter where the perpetrators will be processed civilly or criminally in accordance with applicable regulations.

Gift Giving AND RECEIVING POLICY

To ensure independence and professionalism, BTPN Syariah has generally regulated provisions regarding the giving and receiving of gifts or all actions classified as gratification to/from customers, partners or government officials who influence business decisions in the Company's Code of Ethics.

As for the implementation, the main policy points are as follows:

- It is not permitted to give and/or receive any form of gift from other parties as a form of interpersonal remuneration related to work or position;
- It is impossible to avoid the obligation to make a written declaration to the Supervisor in the event of receiving a gift from another party;
- Giving gifts or entertainment can be done to foster good relations (good will) as long as it does not conflict with Sharia Principles and applicable regulations; And
- The value that is considered fair for giving gifts or entertainment refers to the applicable provisions;
- It is not permitted to give gifts/remuneration in the form of cash in any amount, unless specifically arranged in accordance with applicable regulations.

Rules regarding the declaration of receiving gifts along with their reasonable value (based on the "arm's length" principle or the principle of reasonableness and normality of business) have been specifically regulated in the Standard Operating Procedure regarding Entertainment and Prizes issued by the Compliance Division and updated periodically.



Anti Fraud MANAGEMENT

Anti Fraud Enforcement at BTPN Syariah refers to Bank Indonesia Regulation Number 11/33/PBI/2009 dated December 7 2009 concerning the Implementation of Good Corporate Governance (hereinafter referred to as PBI 11), Bank Indonesia Circular Letter Number 12/13/DPbS dated April 30 2010 concerning Implementation of Good Corporate Governance for BUS and UUS (hereinafter referred to as SEBI 12), and Financial Services Authority Regulation Number 39/POJK.03/2019 concerning Implementation of Anti-Fraud Strategies for Commercial Banks (hereinafter referred to as POJK 39).

BTPN Syariah through the Anti Fraud Management work unit is committed to preventing all forms of irregularities/violations/fraud, whether committed by internal or external parties. The Bank has guidelines for implementing the Anti-Fraud Strategy which are contained in the Anti-Fraud Strategy Policy and Standard Operating Procedures for the Anti-Fraud Strategy. The Bank provides zero tolerance for acts of fraud (zero tolerance) for every employee involved in acts of fraud, by providing clear consequences and sanctions.

The Bank implements 4 (four) anti-fraud strategy pillars as an effort to reduce fraud incidents and continuously carries out evaluations to improve processes and mitigate fraud incidents.

pillars of anti-fraud strategy

1. **Prevention**
   a. **Anti Fraud Awareness**
      1. BANK continues to continuously build a culture of awareness in preventing fraud among all employees through:
         Signing of the Integrity Pact and Anti-Fraud Declaration, as a commitment to build awareness not to commit fraud, so that they always comply with applicable regulations and are disciplined in carrying out their duties;
         - Anti-Fraud Awareness is carried out by the Bank continuously through anti-Fraud campaigns, both through in-class training and online training, through the Bank's internal media including email blasts and displays on tablet screens, which aim to build awareness and strengthen awareness of the anti-fraud culture in the Bank.
         - Apart from that, the Bank also socializes the Whistleblowing Channel for reporting incidents indicating fraud so that any reporting of indications of fraud, whether carried out internally or externally, can be handled quickly and precisely, in this way it is hoped that awareness and concern for the anti-fraud culture in the Bank will continue to be maintained and increase;
         - A moral approach is also taken by the Bank with Tausiyah by the Sharia Supervisory Board and all employees are required to apply company values in every activity.
      2. Building awareness of fraud prevention among customers and third parties (vendors), through educational media during KYC and approval of cooperation agreements.

   b. **Principles of Knowing Your Employees**
      The Bank applies the Know Your Employee principle in the employee recruitment/acceptance process and ongoing employee monitoring.



2. **Detection**
   a. To increase the effectiveness of implementing the control system, the Bank provides a medium for reporting suspected or reasonably suspected acts of fraud through an easily accessible whistle blowing system (e-mail, QR code, written letter (mail) and telephone) and the BANK guarantees the confidentiality of the identity of the reporter.
   b. Carrying out the detection process pro-actively by using anomaly data based on certain parameters to detect fraud.
   c. Carrying out surprise audits (sudden checks) in business unit areas that are high risk and prone to fraud incidents.

3. **Investigation, Reportin, and Sanctions**
   a. Follow up on reporting indications of fraud incidents by investigating fraud incidents by authorized, competent and independent parties in accordance with investigation standards.
   b. Report fraud incidents periodically to the Board of Directors, Board of Commissioners, Risk Management Committee, Bank BTPN (Parent Company) and to the Financial Services Authority (OJK) in accordance with applicable regulations
   c. Provide strict sanctions to employees involved in fraud through the Fraud Committee forum, according to the type of violation and regulated in Company Regulations and report employees involved in fraud to law enforcement officials.

4. **Monitoring, Evaluation, and Follow-up**
   a. Carrying out periodic monitoring of the results of investigations into fraud incidents which include improving systems and procedures, increasing the quality of internal control and risk awareness, providing sanctions to employees, legal processes and recovering losses due to fraud
   b. Evaluate fraud incidents on an ongoing basis which can be used as a constructive action for the BANK by identifying control weaknesses that cause fraud to occur.
   c. Carry out follow-up actions to correct weaknesses and strengthen the control system and prevent the recurrence of similar fraud incidents in the future, by prioritizing preventive actions in order to minimize/prevent recurring incidents.

Developments in Internal Fraud Management

Internal	Number of Fraud Cases committed by					
	Manager		Permanent Employees		Temporary Employees	
	2023	2022	2023	2022	2023	2022
Has been resolved	-	-	-	2	2	2
In the process of resolution	-	-	-	-	-	-
Not yet attempted for resolution	-	-	-	-	-	-
Has been pursued through legal process	-	-	1	-	5	8
Total	**-**	**-**	**1**	**2**	**7**	**10**

Note: Deviations with a value of more than Rp. 100,000,000,-



Insider TRADING POLICY

BTPN Syariah has an Information and Investment Confidentiality Ownership Policy for Employees to prevent insider trading and ensure that investment activities carried out by Bank Management and Employees are carried out in accordance with the provisions and in a manner that can be accounted for in accordance with the Compliance Culture, norms that apply in society and are in line with GCG principles and Sharia Principles.

This policy expressly regulates the prohibition on the use of Insider Information for investment activities, including trading activities in securities issued by BTPN Syariah. This policy also regulates the implementation of the Black Out Period, namely the period where employees who have insider information are not permitted to carry out trading transactions selling/buying securities after knowing information relating to the Bank's performance and/or corporate action plans, including information relating to the performance of the Bank. Bank BTPN as Holding Company.

Throughout 2023, BTPN Syariah implemented a black out period in the context of Publication of the Financial Performance of BTPN Syariah and Bank BTPN as the Holding Company for the 2022 Annual Financial Report, 2023 First Quarter Financial Report, 2023 Second Quarter Financial Report and 2023 Third Quarter Financial Report. Banks also has implemented a black out period within the framework of the Parent Company's corporate action plan at the end of 2023.

Share BUYBACK

buyback of company shares (BUYBACK Shares)

BTPN Syariah carried out a share buyback on 23 October 2019 totaling 2,500,000 (two million five hundred) shares at an average price of IDR 3,905.20. The total cost of reacquiring shares is IDR 9,763 million, the implementation of which is guided by the applicable laws and regulations in the Republic of Indonesia, including the Limited Liability Company Law and Financial Services Authority Regulation (POJK) Number 30/POJK.04/2017 concerning Purchases Return Shares issued by a public company.

The implementation of this Buyback is a form of commitment in contributing to the Implementation of Governance in accordance with Financial Services Authority Regulation Number 59/POJK.03/2017. Further information regarding share buybacks is presented in the Share Highlights in this 2023 Annual Report.

Explanations on the buyback of Bank shares are stated in the 2019 Annual Report, while explanations on the transfer of shares resulting from the first, second and third buybacks are stated in the 2020, 2021 and 2022 Annual Reports, while the fourth share transfer is stated in this 2023 Annual Report.



Provision of Funds to RELATED PARTIES AND LARGE EXPOSURES

BTPN Syariah consistently considers capital capacity and portfolio distribution/diversification in providing loans, and during 2023 there were no violations or exceedances of the Legal Lending Limit (LLL).

Provision of funds to Related Parties is carried out in accordance with applicable regulations. BTPN Syariah ensures that Related Party transactions are carried out fairly, independently and at arm's length.

The following is a table of Fund provision to Related Parties and Large Exposures as of December 31, 2023:

No	Provision of Funds	Total	
		Debtor	Nominal (millions of Rupiah)
1	To related parties	1 (BTPN)	3.464
2	To related parties	1 (BTPN Syariah Ventura)	297.000
3	To Core Debtors		
	a. individual	25	41.735
	b. Group	-	-

Transparency of the Bank's Financial AND NON-FINANCIAL CONDITIONS WHICH HAVE NOT BEEN DISCLOSED IN OTHER REPORTS

fulfillment of creditor rights

BTPN Syariah adopted the implementation of open company governance to improve the governance aspect in ensuring the protection of the rights of creditors.

Until 2023, BTPN Syariah did not have a loan position from creditors as stated in the table "Implementation of Public Company Governance in 2023, Principle 7 point 7.4" in this Annual Report.

transparency of bank financial and non-financial conditions

Referring to Financial Services Authority Regulation Number 37/POJK.03/2019 dated 20 December 2019 concerning Transparency and Publication of Bank Reports, BTPN Syariah has fulfilled its obligations regarding transparency of financial and non-financial conditions.

The delivery mechanism is carried out through various communication channels, from uploading via the Bank's website, to conveying it directly to regulators and interested parties.

Moreover, transparency is also carried out through publications in national media. The following are details of transparency in the financial and non-financial sectors:

Transparency Subject	Publication
Monthly Financial Reports to Regulators	website
Quarterly Financial Reports to Regulators	print media and website
Annual report to regulators, rating agencies, shareholders and other interested parties	website
Governance Information	website
Information on Bank Products and Services Including Office Networks	website
Announcement of the holding of GMS	print media and website
Other information relating to information disclosure	website and other channels



Corporate social RESPONSIBILITIES

Embracing the guiding principle of "Do Good, Do Well" the Board of Directors has steadfastly ensured that BTPN Syariah continues to deliver tangible benefits to its valued customers, enriching their lives at every stage of their journey.

This commitment is epitomized through targeted corporate social responsibility initiatives aimed at fostering a cycle of positivity, where the Bank endeavors to reciprocate the goodwill it has received to all stakeholders.

Throughout its 2023 journey, these endeavors have been dedicated to bolstering a harmonious and mutually beneficial sharia financial ecosystem while generating sustainable economic, social, and environmental advantages. Furthermore, all corporate social responsibility activities in 2023 are meticulously aligned with Sharia principles, conducted with integrity, and in compliance with regulatory standards, thus honoring the rights of stakeholders responsibly.

social responsibility governance

BTPN Syariah believes that sustainable business achievement and growth are not solely determined by excellence management performance and operational activities but also require the support and fulfillment of the aspirations and interests of all stakeholders. Therefore, the Bank maintains harmonious relations with all stakeholders while simultaneously committing to implementing good governance policies to fulfill social responsibility and achieve the Bank's mission, vision, and sustainable development goals.

Details regarding the Bank's mission and vision can be found in the Company Profile Chapter of this 2023 Annual Report.

BTPN Syariah is dedicated to conducting social responsibility activities in a transparent, ethical manner, focusing on initiatives that yield long-term impacts and in compliance with applicable laws and regulations.
Furthermore, the Bank consistently considers the aspirations and interests of all stakeholders in formulating social responsibility activities, while adhering to relevant laws, regulations, norms, and ethics.

implementation of the company's mission, vision, and values

The Company's Mission, Vision, and Values serve as the cornerstone for all strategies and tangible actions at BTPN Syariah. For the Bank, Vision represents the collective goals and aspirations that guide every facet of the organization, while Mission forms the fundamental purpose of the organization's existence. Corporate Values, on the other hand, shape the organizational culture necessary to achieve the Mission and Vision.

BTPN Syariah's Mission and Vision were initially established and endorsed by Management in 2014. In accordance with the principles of Good Corporate Governance, the Board of Directors of BTPN Syariah consistently evaluates the alignment of the Mission and Vision with the Bank's business plans and initiatives annually. For the year 2023, The Board of Directors and Board of Commissioners have reviewed and ensured the alignment of BTPN Syariah's Vision and Mission for 2023 as stated in the Bank Business Plan (RBB) and Sustainable Financial Action Plan (RAKB)

which were proposed by the Board of Directors and approved by the Board of Commissioners at the Board of Directors and Board of Commissioners meeting on November 22, 2023.

The Bank actively designs social responsibility activities that align with its Mission and Vision, while also implementing sustainable finance initiatives outlined in the 2023 Sustainable Finance Action Plan and various corporate strategies delineated in the Bank's Business Plan. The preparation and formulation of activities supporting sustainable finance are guided by:

1. POJK Number 51/POJK.03/2017 in order to fulfill the implementation of sustainable financial for Financial Services Institutions, Issuers and Public Companies;
2. Presidential Regulation Number 59 of 2017 concerning Implementation of Achieving Sustainable Development Goals;
3. Presidential Regulation concerning the Indonesian National Strategy for Financial Literacy and the National Strategy for Financial Inclusion through Presidential Decree 114 of 2020.

Moreover, BTPN Syariah has prioritized Sustainable Development Goals as the primary focus in its corporate social responsibility endeavors for 2023, steadfastly committed to faithfully empowering for sustainability. This is exemplified through:

1. **Faithfully empowering for social sustainability**
   BTPN Syariah's unwavering efforts to empower inclusive communities have yielded sustainable impacts on customers and #bankirpemberdaya. Through the Bestee program, which embodies an empowering spirit, BTPN Syariah engages thousands of eager students to directly assist ultra-micro business actors.
   Having a social impact in support of Sustainable Development Goals



2. **Faithfully Empowering for Economic Sustainability**
   BTPN Syariah demonstrates a steadfast commitment to empowering inclusive communities within the ultra-micro segment in a sustainable manner, underpinned by loyalty. This commitment entails providing access to financing, fostering opportunities for growth, and facilitating a more meaningful life for individuals, thereby realizing their dreams.

   Having a social impact in support of Sustainable Development Goals



3. **Faithfully Empowering Environmental Sustainability**
   BTPN Syariah upholds a loyal spirit in empowering sustainability by actively safeguarding the environment, attentively addressing the impacts of climate change, and steadfastly supporting sustainable development initiatives.
   Having a social impact in support of Sustainable Development Goals



4. **Faithfully Empowering for Sustainability from a Governance Perspective**
   BTPN Syariah exemplifies Faithfully empowering sustainability necessitates endorsing the implementation of good corporate governance as the foundation for honorable company management, in alignment with applicable laws and business ethics.
   Having a social impact in support of Sustainable Development Goals





organization that manages social responsibilities in btpn syariah

The Corporate Social Responsibility activities at BTPN Syariah are overseen by the Power Division, operating under the purview of the Director of Financing Business.

Under the stewardship of the Director of Financing Business, the DAYA Division is tasked with managing a range of training and empowerment initiatives that seamlessly integrate with the Bank's overarching mission to enhance financial literacy and promote inclusivity. Aligned with the Bank's vision to "To be the best Sharia Bank, for financial inclusion, making a difference in the lives of millions of Indonesian people" these efforts are further complemented by the Bank's commitment to fostering a digital ecosystem grounded in sustainability and Sharia principles.

As part of its mandate to strengthen literacy within the inclusion segment, the DAYA has an important role in facilitating stakeholder engagement through a dedicated volunteer program known as Sahabat Daya. In collaboration with esteemed universities, BTPN Syariah operates the Sahabat Daya Universitas (SDU) program, which aims to enlist select universities and students in volunteer endeavors, particularly in providing entrepreneurial support to economically disadvantaged clients. Prior to commencing mentoring activities, students undergo comprehensive training to ensure they are adequately prepared to assist clients effectively.

important stakeholders impacted by or has influence on the bank's business activities

BTPN Syariah has identified groups of stakeholders who has an important role and have a significant impact on the Bank's business activities and sustainability in the long term, specifically Shareholders and Investors, Funding Customers, Financing Customers and/ or Community, Employees, Work Partners/ Suppliers, Government/ Regulators, DSN-MUI, and Community Figures/Local Officials.

Further explanation regarding identification steps on the topic of materiality and measurable impacts can be found in the Bank's 2023 Sustainability Report.

social responsibility for fair operations

In a steadfast commitment to uphold corporate social responsibility, the Board of Directors ensures that the company adheres rigorously to principles of good corporate governance across all operational fronts.

This dedication materializes through the Board's enactment of policies promoting robust operational practices and the mitigation of conflicts of interest within BTPN Syariah. These measures encompass the enforcement of a comprehensive Code of Conduct, the establishment of channels for reporting violations (Whistleblowing), the provision of mechanisms for addressing employee and Complaint Procedure, the implementation of a Grievance Procedure, as well as the enforcement of Internal Control, Anti-Fraud, and Anti-Corruption Policies. Additionally, the company adheres to procedures prohibiting the acceptance of gifts and gratuities, alongside other protocols and policies designed to foster a healthy, equitable, and transparent business environment.

implementation of the code of conduct for fair operations activities

To ensure alignment and coherence in all operational endeavors, both internally and externally, the Board of Directors has established company policies guided by the Code of Conduct, which epitomizes the principles of good corporate governance throughout 2023. At BTPN Syariah, the Code of Conduct serves as a compass, guiding every employee to uphold ethical standards and societal norms throughout the year.

Internally, the Code of Conduct applies comprehensively across all organizational levels, encompassing the Board of Commissioners, Sharia Supervisory Board, Directors, independent committee members, and employees. Externally, it governs interactions with customers, partners, regulators, shareholders, and subsidiaries, delineating ethical standards and expectations.

In its daily implementation, the Board of Directors has instilled a firm commitment within the company develop compliance culture, prioritizing ethical conduct and accountability. Throughout 2023, the Code of Conduct was periodically socialized to sharpen its implementation.



Recognizing its ongoing relevance to business needs and operational activities, the Board, through the Human Capital Business Unit, conducted periodic reviews of the Code of Conduct, with the last update undertaken in 2023.

Further insights into the implementation of the Code of Conduct can be gleaned from the dedicated section within the 2023 Annual Report and Sustainability Report.

procedures and mechanisms for complaints or conflicts on fair operation violations

BTPN Syariah maintains a robust mechanism to address complaints or conflicts related to violations of fair operations, facilitated through its Whistleblowing System.

Known as JAGA (Execute, Supervise and Observe, Examine, Submit a Report), this system serves as a platform for reporting any indications of irregularities, violations, or fraud perpetrated by internal parties of BTPN Syariah. Reports received through JAGA are diligently investigated by the Anti-Fraud Management unit in accordance with prevailing regulations.

Complaints regarding violations at BTPN Syariah can be lodged through multiple channels, including:

- Hotline: +6221-300 26 200 ext. 83553 or 86470,
- Email: jaga@btpnsyariah.com,
- QR-Code link

For a more detailed overview of the Whistleblowing System, please refer to the dedicated section within the 2023 Annual Report.

social responsibility for human rights

In fulfilling its corporate social responsibility, the Board of Directors at BTPN Syariah ensures the protection of the rights of all stakeholders, including upholding human rights (HAM).

Throughout 2023, BTPN Syariah's commitment to social responsibility regarding human rights encompassed various aspects, including preventing discriminatory practices, managing working hours, granting leave during emergencies, and facilitating opportunities for religious practices, as outlined in the Bank's internal policies.

Aligned with banking regulations, BTPN Syariah integrates social responsibility into its operations by prioritizing customer protection and prudence in handling data and information. This includes maintaining the confidentiality of customer data through the implementation of robust policies such as the Customer Protection Policy and Information Security Policy. These measures, strictly enforced throughout 2023, aim to safeguard customer rights and maintain stakeholder trust.

In addition to policies, BTPN Syariah establishes a dedicated Corporate Information Security (CIS) Division to oversee corporate information security.

Fulfilling human rights for funding customers involves prioritizing customer experience and ensuring fair operations. This includes providing convenient services such as customer service, internet banking, and mobile banking to meet their banking needs. Moreover, for financing customers, BTPN Syariah offers insurance for their partners and incentive programs, such as the joint Umrah program, to recognize and reward inspirational customers.

The Bank upholds human rights for employees by offering equal rights and opportunities in employment, irrespective of ethnicity, religion, race, gender, or socioeconomic background. Recruitment processes are conducted with attention to both Bank requirements and individual qualifications. Furthermore, BTPN Syariah implements a system of rewards and punishment as part of its social responsibility toward employees.

By safeguarding the rights of employees and customers, BTPN Syariah aims to foster satisfaction and loyalty, thereby positively impacting overall performance.In 2023, the Human Capital Division and the Compliance Division evaluated relevant laws and regulations related to human rights issues to formulate and enhance social responsibility programs.

Notably, there were no reported human rights violations committed by the company during this period.



relevant human rights issues and risks

In conducting its activities as a public company and Sharia commercial bank, BTPN Syariah's Board of Directors meticulously safeguards the bank against significant human rights issues directly related to its operational activities.

The Board recognizes that any human rights violations would adversely impact the Bank's reputation, shareholders, and stakeholders. Potential risks associated with human rights violations include legal repercussions (both criminal and civil) and industrial relations issues. Moreover, the Bank faces the risk of material and non-material losses that could harm its reputation. Alhamdulillah, BTPN Syariah did not encounter any significant human rights issues in 2023.

The Board remains steadfast in ensuring that the Bank delivers banking services comprehensively, transparently, and professionally to safeguard the rights and meet the expectations of stakeholders. This commitment includes adherence to relevant laws and regulations, particularly regarding human rights issues, to ensure the Bank's business continuity and uphold its reputation.

procedures and mechanisms for complaints or human rights conflicts

In anticipation of potential human rights conflicts, BTPN Syariah has established procedures and mechanisms for handling complaints or internal conflicts related to human rights, which can be reported through the whistleblowing system known as "JAGA" (Execute, Supervise & Observe, Examine, Submit a report). Each complaint received is promptly addressed, with attention given to its priority and urgency.

To effectively prevent and mitigate the risks of human rights violations, the Board of Directors is committed to integrating the principles of good corporate governance into all aspects of the Bank's business and operational activities. This commitment aims to foster a culture of compliance across all levels of the organization throughout 2023.

For further details on the Bank's Whistleblowing System, please refer to the dedicated section within the 2023 Annual Report.

involvement of management and relevant stakeholders

In providing protection and fulfillment of human rights to both internal and external parties, the Board of Directors at BTPN Syariah has acted based on core values in accordance with the expectations and needs of stakeholders while still paying attention to the benefits for the Company.
During 2023, the Board of Directors has ensured the full involvement of Management in fulfilling human rights, whose decision making has gone through careful consideration, a fair, appropriate and transparent process guided by Bank and Regulator regulations and reviews of feedback and follow-up actions.

Apart from providing protection through Whistle Blowing media, Management's involvement in protecting human rights is carried out through the Human Capital Division which has again carried out employee satisfaction surveys in 2023 as part of the company's efforts to continue to provide the best for employees, bridge differences, collect appropriate information The targets can ultimately be taken into consideration by the Board of Directors in making decisions and policies and aim to ensure alignment between policies and realization with the targets that have been set.

In addition, the Board of Directors through the Human Capital Division has reviewed and approved policies in the fields of employment and customer protection in 2023, as well as assessed the effectiveness of the violation reporting system through reports from the Anti Fraud Management unit at quarterly Board of Directors meetings held throughout 2023. This is a manifestation of the Board of Directors' commitment to preventing human rights violations.

activities that support human rights

In fostering aspirations that uphold human rights at BTPN Syariah, the Board of Directors has extended invitations to employees, customers, and the surrounding community, particularly those residing in the vicinity of the Bank's customers, to collaboratively engage in creating activities that yield sustainable benefits throughout 2023.



efforts to reduce the impact of human rights violations on employees

- **Working Time**
  BTPN Syariah adheres to applicable laws and regulations regarding working hours, as outlined in the Company Regulations Chapter IV – Working Time Article 13 and Market 14, which have been communicated to all employees. Overtime work is compensated in accordance with employment regulations, ensuring employees have sufficient rest.

  Determining working hours is carried out to ensure that the Bank carries out practices with appropriate working hours, and employees have normal working hours so can have enough rest time.

  No reports of forced labor were received by the end of 2023.

  To adhere to Government recommendations concerning health protocols in response to the ongoing endemic, BTPN Syariah is maintaining its policy of modifying employee working hours. This measure is also implemented to safeguard the health rights of all its employees.

- **Equality in Recruitment**
  The Human Capital Policy ensures that the recruitment and selection process is objective, accountable, and aligned with the competency of prospective employees and the Bank's needs, promoting equal practices throughout 2023.

- **New Employee Acceptance Policy and Minimum Working Age:**
  BTPN Syariah's Company Regulations specify that new employees must be at least 18 years old or high school graduates, ensuring no child laborers are employed in 2023

- **Leave Permit**
  To support employee productivity and rights, BTPN Syariah implements annual leave rights by taking into account the years of service and rank as stipulated in the Human Capital Policy. BTPN Syariah also provides special leave in addition to annual leave, such as maternity leave, religious leave, grief leave, emergency leave, and others throughout 2023.

- **Lactation Room Facilities**
  BTPN Syariah provides lactation rooms to support female employees in providing exclusive breast milk to their children, in compliance with Government Regulation Number 33 of 2012 concerning exclusive breastfeeding, demonstrating the Bank's commitment to protecting the rights of female employees and their children.

efforts to reduce the impact of human rights violations on customers

- **Branch Office**
  BTPN Syariah is committed to providing excellent and equitable services to all funding customers, irrespective of ethnic background, religion, race, social status, gender, or physical condition.
  To ensure accessibility for individuals with special needs, branch offices are equipped with wheelchair access facilities and provide service assistance for customers with special needs.

- **Contact Channel and Website**
  BTPN Syariah offers a Contact Channel facility for funding and financing customers to access information about the products and services offered, as well as to convey requests or complaints. The Contact Channel service can be accessed via the number 1-500-300 and Toll-Free telephone number 0-800-1500-300. Additionally, the Bank maintains a website (www.btpnsyariah.com) and email addresses (corsec@btpnsyariah.com, corporatecommunication@btpnsyariah.com, and investorrelations@btpnsyariah.com), along with social media accounts on Instagram (@btpnsyariah and @bankirpemberdaya.btpns), TikTok (@btpnsyariah), Facebook (btpnsyariah.id), YouTube (BTPN Syariah), and LinkedIn (BTPN Syariah) for customer communication and interaction.

- **Whistleblowing System**
  BTPN Syariah ensures the availability of facilities for employees or other parties to report suspected fraud through the Whistleblowing System, known as "JAGA" (Execute, Supervise & Observe, Examine, Submit a report).



The Bank encourages employees to report any suspected fraud through available channels, guaranteeing the confidentiality and security of reporters' identities.

Further details regarding the Whistleblowing System can be found in the dedicated section of the 2023 Annual Report.

corporate social responsibilities on environmental aspect

In line with its commitment to social responsibility, BTPN Syariah actively supports environmental sustainability by fostering synergy and making positive contributions to both the environment and society to enhance the quality of life on Earth in 2023.

The Bank has adopted various approaches aimed at responsible utilization of natural resources in conducting business and operational activities while ensuring optimal protection for consumers.

responsible management of natural resources

environmentally eco- friendly head office

To mitigate the environmental impact stemming from energy consumption and activities such as plastic and paper usage in the banking industry, BTPN Syariah advocates for an environmentally friendly approach within its Head Office and Sharia Branch Office environments during daily operational activities. This initiative aims to reduce the Bank's ecological footprint and promote sustainable practices.

management of energy sources from electricity, water, air

The Non-Operational Head Office of BTPN Syariah, established since 2017, embraces an environmentally friendly building concept, incorporating materials and designs sourced from nature.

To manage electrical energy sources efficiently, energy-saving lamps with motion sensors are selected to regulate lighting based on movement detection, reducing unnecessary electricity consumption.

Additionally, the office environment promotes sustainability by utilizing glass windows to maximize natural sunlight, thereby minimizing the need for artificial lighting during daylight hours.

Air conditioning is provided in all workspaces for employee comfort, with the operation of coolers limited to conserve energy.

Employee facilities, including the canteen, follow a self-service concept to manage food waste effectively. The canteen is equipped with electricity-saving food heaters, and reusable eating and drinking utensils are provided to reduce plastic waste. Drinking water is supplied through water purifiers, endorsed by the Indonesian Ministry of Health, reducing reliance on bottled water and diminishing plastic waste.

Furthermore, all workspaces are designated smoke-free areas to maintain clean indoor air quality.

In an effort to reduce vehicle usage and fuel consumption, BTPN Syariah collaborates with the Parent Entity to provide commuter transport for employees conducting activities around the Head Office area.

This environmentally friendly approach extends to Sharia Branch Offices and other Functional Offices, not only reducing carbon emissions but also yielding long-term cost savings in office operations.

paper management

The Board of Directors' pursuit of Operational Excellence involves implementing digitalization and automation policies across various operational areas, including managing and reducing paper usage by transitioning to softcopy and electronic filing systems.

This commitment to reducing paper consumption is evident in all Corporate Meetings throughout 2023, which are conducted in a paperless manner, with no printed meeting materials. This dedication extends to fulfilling commitments to shareholders, where all documents related to the Annual General Meeting (AGM) are provided in softcopy form on the Bank's website, eliminating the need for printed materials during the meeting.

Furthermore, all teams at BTPN Syariah have embraced electronic communication (email) throughout 2023 to manage paper usage effectively.



The Bank's efforts to manage paper usage extend to enhancing services in the field through information technology platforms. This includes providing electronic financial access for customers and equipping field employees with tablet facilities to support banking transactions, reducing reliance on paper-based processes.

plastic waste management

BTPN Syariah has been steadfast in its initiatives to manage plastic usage by instituting the mandatory use of tumblers by all employees in the workplace and meeting rooms, thereby discontinuing the provision of bottled beverages in meeting rooms.

To further support plastic waste management efforts, the employee canteen is stocked with ample cutlery. Additionally, employees actively contribute to reducing plastic waste by providing their own cutlery, thus replacing the excessive use of plastic utensils and minimizing the consumption of plastic-based beverage bottles.

environmental management in financing distribution

BTPN Syariah prioritizes responsible financing by selectively distributing funds to customers in the productive underprivileged segment. This includes a conscientious approach where financing is not extended to customers engaged in businesses that harm the environment or are incompatible with Sharia principles.

corporate social responsibility

employment, occupational health, and safety practices

In executing employment practices, the Board of Directors at BTPN Syariah carries out the employment practices by fulfilling employee rights and is committed to maintaining Occupational Health and Safety (K3) aspects.

relevant employment and K3 issues and risks

In the course of its operations, BTPN Syariah acknowledges the potential exposure to risks concerning employment and Occupational Health and Safety (K3). These risks encompass various aspects such as gender equality in employment opportunities, education and training programs, remuneration, employee welfare, promotions, and occupational health and safety. The Bank has proactively anticipated and implemented mitigation strategies to address these risks through the enactment of diverse policies aimed at minimizing potential negative impacts.

Beyond employment-related risks, BTPN Syariah is also susceptible to risks stemming from operational activities, including productivity and employee engagement. These risks directly and indirectly affect the Bank's business continuity. To mitigate these risks, the Bank conducts regular reviews and updates of employment-related regulations, ensuring that its employment policies remain current and effective.

In addition to external regulation reviews, the Board of Directors, in collaboration with the Human Capital Division, periodically reviews Human Capital policies to ensure alignment with employee and stakeholder expectations throughout 2023. These reviews are facilitated through strategic coordination meetings, such as the Board of Directors coordination meeting forum with the Human Capital Division held quarterly, Human Capital Steering Committee meetings, and other coordination sessions.

efforts to reduce risks related to occupational health and safety (K3)

BTPN Syariah remains steadfast in prioritizing the safety and security of its employees to prevent accidents or illnesses in the workplace, fostering a safe and conducive work environment.

The Safety and Security Unit, operating under the Corporate Services Division, consistently updates employees on the latest security conditions in the workplace. Regular training and simulations on emergency responses to various disasters, including extreme weather events, floods, earthquakes, tsunamis, volcanic eruptions, landslides, hurricanes/tornadoes, and fire drills, are conducted to ensure preparedness. Additionally, a work safety outreach program is disseminated via email to all employees, providing crucial tips for maintaining workplace safety and other health-related advice throughout 2023.

The Board of Directors ensures that employees' rights to health insurance and health facilities are fulfilled. All employees are registered as members of BPJS Health, and the Bank provides insurance coverage and other health facilities for its employees.



work accident rate

The Company offers guarantees in compliance with applicable regulations and additional assurances for employees who suffer death or permanent disability resulting from accidents during working hours.

In efforts to prevent work-related accidents during field activities, BTPN Syariah consistently conducts safety riding training in partnership with Astra Honda Motor.

mplementation of Employment and OSH Sector Programs

Creating a Positive Workplace

- **Providing Job Opportunities and Gender Equality**

  BTPN Syariah is committed to offering work environments and opportunities that prioritize gender equality while empowering women, who play a pivotal role as strong, #bankirpemberdaya in serving the majority of female customers.

  The company promotes equality among its employees and prospective employees, providing equal job opportunities regardless of ethnicity, race, age, ethnic background, religion, or gender.

  This commitment to gender equality is reflected in the leadership composition at BTPN Syariah, where the Board of Directors, Board of Commissioners, Sharia Supervisory Board, and Executive Officers comprise:

Composition	Total	Female	Male
Board of Directors	5	1	4
Board of Commissioners	4	1	3
Sharia Supervisory Board	2	0	2
Independent Committee	2	2	0
Board of Management	3	0	3
Senior Employees (Including Senior Officers)	181	60	121
Supervisor	1,822	1,453	369
Staff	12,291	12,120	171

Education	2023		2022	
	Female	Male	Female	Male
Post Graduate	37	48	35	47
Undergraduate Degree	5.413	486	5.207	482
Diploma	979	78	964	81
High School Equivalent	7.208	61	5.904	61

Status	2023		2022	
	Female	Male	Female	Male
Permanent	3.014	598	3.304	592
Non Permanent	10.623	75	8.806	79

Age	2023 Total	Female	Male
< 25 years old	7,068	7,038	30
25 - 29	4,455	4,359	96
30 - 34	1,708	1,576	132
35 - 39	652	473	179
40 - 44	224	102	122
45 - 49	113	46	67
50 - 54	69	34	35
55 - 59	15	7	8
> 59 years old	6	2	4

employee development and infrastructure strengthening

To ensure a continuous pool of competent leadership talent, BTPN Syariah implemented a structured organizational talent identification process in 2023. This process involved various employee development programs, including in-class training both online and offline, combined with mentoring, assignments, and rotations. These initiatives aimed to provide broader exposure, demonstrate competence, and enhance resilience in facing diverse challenges.

In addition, BTPN Syariah launched the Management Trainee SHINE (Sharia Digital Ecosystem Apprentice) Program in 2023. This program targets the development of future leaders by recruiting top university graduates through a rigorous selection process.

The company also prioritized automation in business and operational processes to enhance efficiency and effectiveness. By ensuring the rapid and accurate updating of important information, decision-making processes were expedited, thereby fostering increased employee productivity. Furthermore, BTPN Syariah focused on developing infrastructure for online learning to reach a wider audience of employees, particularly those in the field. This initiative aimed to provide necessary training for career development and to fulfill mandatory training programs regularly.

increasing information openness through social media

As a form of implementation of the Public Company Governance Guidelines on the Principles of Improving the Implementation of Information Openness, BTPN Syariah has utilized information technology more widely, effectively, and efficiently to its full advantage.

Complementing the Website as a medium for information disclosure, the Bank utilizes social media platforms such as Facebook, Instagram, Tiktok, YouTube, and Linkedin for educational and promotional purposes of bank programs, products, and services. This includes sharing business profiles and segments, inspirational employee and customer profiles, as well as information on career opportunities or job vacancies at BTPN Syariah.

Under the supervision of the Corporate & Marketing Communication Division, BTPN Syariah provides regular education to employees through social media. Employees are encouraged to maintain caution and professionalism when expressing personal or corporate-related aspirations on social media platforms.



In terms of enhancing internal security through social media usage, BTPN Syariah conducts regular corporate outreach programs aimed at maintaining security on social media platforms, including preventing phishing email crimes. Various tips for using secure internet networks, such as avoiding the use of public networks, are shared with employees to raise awareness and protect communication channels from potential cybercrimes. Employees are advised to avoid downloading files in public spaces, to be cautious of pop-up advertisements on public hotspots, and to report fake accounts using the name BTPN Syariah, among other precautions.

In addition to increasing information disclosure through social media, the Corporate & Marketing Communication Division conducts outreach programs and appeals via email blasts to all employees regarding the importance of maintaining health and fostering a positive work environment. Various engaging illustrations are presented to convey information about physical and spiritual health topics, such as being attentive to early detection of health conditions, utilizing the Kak Ira service – A Place to Confide with a Psychologist Consultant, and participating in Financial Education for Employees. The division also focuses on increasing employee capacity through the Three Steps of Confidence program, which offers tailored training according to employee needs, and conducts Risk Awareness Campaigns including education on the 10 Basics of Risk Control, Fraud Campaigns, Dual Control Functions, and Ethical Social Media usage.

Other programs include #bankirpemberdaya classes, podcasts featuring directors and management discussing relevant themes related to the workplace, and beneficial employee programs.

BTPN Syariah upholds employee freedom to use social media within the boundaries outlined in the BTPN Syariah Code of Ethics, ensuring that such usage does not pose risks to proprietary information, confidentiality, or the company's reputation.

education and training

Aligned with the key strategic initiative on capacity development, the Board of Directors, through the Human Capital (HC) Division, spearheaded and executed comprehensive training and development programs in 2023, leveraging both internal and external training methods, as well as assignments aimed at unlocking employee potential.

The HC Division is entrusted with providing policies, procedures, and frameworks to support training processes for employees, ensuring that training activities align with the Bank's needs and comply with relevant regulations.

Collective training initiatives incorporate diverse learning approaches such as e-learning, gamification, and bite-size modules, facilitating easier comprehension of learning materials for employees.

BTPN Syariah structured a training and certification curriculum in 2023 specifically tailored for field teams, known as Community Officers (CO), who directly serve customers. This curriculum aims to enhance CO competency, facilitate career advancement, and groom them as proficient field leaders, contributing meaningfully to the organization.

In response to evolving conditions, the Bank has transitioned towards blended online and offline employee training programs as pandemic restrictions ease, ensuring ongoing quality and effectiveness. Training facilitators are equipped with specialized training to deliver sessions both offline and online.

Leadership development programs at BTPN Syariah in 2023 focus on identifying individual strengths and refining them to foster effective leadership. Through a Master's Scholarship Program in collaboration with esteemed business schools in Indonesia, the Bank endeavors to cultivate middle-level organizational talent, nurturing advanced thinking and readiness to tackle future organizational challenges. An intensive assessment program is in place to cultivate a robust pipeline of future leaders.



Moreover, collaboration initiatives with universities are being expanded. BTPN Syariah is set to continue its collaboration with the Independent Campus program in 2023, offering internship opportunities for final-year students. Supervisors/mentors are designated to ensure the quality of education for participating students. Successful interns may subsequently join BTPN Syariah as prospective employees.

Throughout 2023, BTPN Syariah, through the HC Division, conducted 856 training sessions, attended by 58,138 participants, totaling 608,509 training hours equivalent to 25,358 days.

remuneration and employee welfare management

The Bank maintains a system of awards and rewards based on performance, mindful of industry promotion norms, internal equity, and the Bank's capacity.

The special award program introduced in 2022 will be reinstated in 2023 to recognize the dedication of employees who consistently deliver exceptional performance, especially amidst challenging circumstances brought about by the pandemic.

Frontline MMS employees continue to benefit from incentive programs aimed at acknowledging their significant contributions to revenue generation, thereby fostering increased employee engagement.

The employee health program, initially introduced in 2022, persisted in 2023 with regular educational sessions focusing on preventive measures, including Covid-19 management, in collaboration with commercial health insurance providers and telemedicine services. This ongoing initiative is crucial for ensuring employees remain well-informed about health maintenance practices and adhere to health protocols. Additionally, health-related articles are periodically disseminated to all employees to further reinforce health-conscious behaviors.

complaint mechanism for employment and K3 issues

BTPN Syariah has established a complaint mechanism within the employment sector to address concerns regarding working conditions. Employees are encouraged to raise complaints directly with their respective superiors. If the complaint cannot be resolved at this level, it may be escalated to a higher-level superior for further consideration.

The Industrial Relations Unit within the Human Capital Division is responsible for overseeing the complaint process related to employment issues, ensuring adherence to established procedures at BTPN Syariah.

As of December 31, 2023, no Workers Union has been formed at BTPN Syariah.

work and social balance

In alignment with its commitment to corporate social responsibility and fostering a healthy, dynamic, and positive work environment, BTPN Syariah prioritizes maintaining a balanced equilibrium between work and social aspects.

The Bank allocates resources to support employee engagement in sports, health-related activities, and other communal events, including those of a religious nature.

sports and health

BTPN Syariah fosters internal synergy and promotes a healthy living culture by providing resources for employees to engage in sports activities through the PRISMA Club, spanning across various divisions. This initiative aims to not only cultivate a healthy and positive work environment but also create opportunities for creativity and accomplishment in the realm of sports.

In 2023, we resumed joint sports activities that were put on hold during the pandemic season based on employee interests such as zumba, badminton, running and cycling. As we move into 2024, these activities will continue to be promoted as they have proven to boost employee engagement and help maintain a healthy work-life balance.
In addition to promoting physical health, BTPN Syariah also offers a counseling forum for



employees called the Employee Assistance Program (EAP). This program provides counseling services by experts such as Adult & Child Clinical Psychologists, Industrial & Organizational Psychologists, Educational Psychologists, Financial Consultants, and others. The goal is to help employees manage personal and family issues effectively, thereby enhancing work productivity and maximizing their potential.

BTPN Syariah provides three key insurances for employees regarding health coverage: Health Insurance and Telemedicine, BPJS Health, and BPJS Employment. Each insurance comes with its own card and e-ID for easy access to services and facilities. These programs aim to address various employee needs, including first aid at primary health facilities, treatment for injuries or accidents, and provisions for old-age security.

religious social activities

BTPN Syariah promotes social and religious balance by allocating resources to meet employee needs through Islamic spiritual activities. One such activity is the Tausiyah Online, which is organized monthly under the auspices of the Prisma Club managed by the Human Capital Division.

This spiritual enrichment program aims to cultivate future leaders with strong character in line with sharia principles. Throughout 2023, the program covered various themes, including personal growth, discipline, Ramadan worship, Quranic teachings, sustenance through charity, self-reflection on faith, and emulation of Prophet Muhammad's teachings.

Additionally, BTPN Syariah provides prayer rooms with locker facilities at the head office, as well as ablution areas and prayer rooms in all branch offices and functional offices, facilitating employees in performing their religious obligations.

Furthermore, BTPN Syariah maintains the tradition of commencing every company activity with a prayer, fostering a sense of togetherness and providing spiritual nourishment for employees' personal and professional growth through a technology-based platform.

employee engagements

To foster strong connections with employees, BTPN Syariah employs various mediums to deliver information about the company, the Parent Entity, and the National Banking sector in a concise, engaging, and informative manner. This information is disseminated through e-newsletters and webinars.

The e-newsletters cover a range of topics including health tips, psychological well-being, financial management, and awareness campaigns on information security and fraud prevention. Similarly, webinars are conducted on subjects such as understanding the long-term effects of Covid-19 on physical and psychological health, as well as financial education and management throughout 2023.

Moreover, BTPN Syariah promotes interactive dialogue sessions called the Empowering Banker Dialogue, which are attended by senior employees. These sessions provide updates on the company's progress and financial reports on a quarterly basis in 2023. This initiative aims to facilitate open communication, strengthen employee engagement, and foster a sense of belonging among employees.

empowerment of customers

Since its inception, BTPN Syariah has been committed to providing measurable and sustainable empowerment to customers, particularly in society as a whole, as a form of social responsibility and the bank's concern. The Empowerment Program serves as one of the strengthening factors in building a digital ecosystem through the Bestee Platform, a digital platform that provides broad and optimal access to knowledge to reach more customers and offer more intensive business assistance.

The Empowerment Program through the Bestee Platform aims to bring improvements to customers in terms of both knowledge and business. BTPN Syariah collaborates with various external parties such as universities and other related entities to strengthen program implementation and ensure continuous improvement in the future.

In addition to the Bestee Platform, BTPN Syariah also offers the TBNKu Program, which provides



online training (webinars) to customers in the Successful Customer category. These webinars offer direct entrepreneurship training from experts specializing in entrepreneurship. The goal is to equip customers with enhanced skills and knowledge that can be utilized to develop their businesses effectively.

use of company facilities

BTPN Syariah ensures the availability of company facilities, including a room or veranda designed for employees to engage in light activities and rest together.

Through collaborative efforts in Banking Synergy, BTPN Syariah benefits from cooperation with BTPN as the Parent Entity, including access to shared spaces in the BTPN office area and facilities within the BTPN Tower. The agreement for shared facilities has been extended in 2023.

The common room at the BTPN Tower is modernly designed and equipped with various recreational amenities such as foosball, a music studio, and a karaoke room for employees to enjoy after working hours. Additionally, flat-screen TVs with speakers and other technological equipment are provided for communal viewing.

At the BTPN Syariah office environment, employees have access to a canteen and pantry. Furthermore, a lactation room equipped with a refrigerator is available for breastfeeding mothers at the BTPN Syariah Head Office.

new way of working (NWW)

BTPN Syariah continues to implement the New Way of Working (NWW) system for its employees. This approach involves forming small teams known as Squads, comprised of talents from various relevant divisions, to enhance collaboration and expedite product development aligned with customer needs.

Over the past five years, the number of Squads has increased significantly from 2 Squads in 2018 to 22 Squads in 2023.

The NWW spirit is not limited to digital product development but is also integrated into other units to foster collaboration and accelerate process improvements.

In 2023, the company plans to conduct more intensive training and sharing sessions on NWW, establishing small groups for learning and deepening technical expertise (known as Communities of Practices/CoPs). These sessions will feature both internal speakers and Agile practitioners from external sources.

anti-money laundering, prevention of terrorism financing and prevention of funding for the proliferation of weapons of mass destruction (APU, PPT & PPPSPM)

BTPN Syariah is fully committed to implementing regulations related to Anti-Money Laundering, Prevention of Terrorist Financing, and Prevention of Funding for the Proliferation of Weapons of Mass Destruction (APU, PPT & PPPSPM), including the implementation of the know your customer (KYC) principle.

In implementing the Anti-Money Laundering Program, Prevention of Terrorism Financing, and Prevention of Funding for the Proliferation of Weapons of Mass Destruction, BTPN Syariah is guided by OJK Regulation Number 8 of 2023, concerning Implementation of the Anti-Money Laundering Program, Prevention of Terrorism Financing, and Prevention of Funding for the Proliferation of Weapons of Mass Destruction in the Financial Services Sector. This implementation is carried out by creating Policies and Procedures regarding efforts to prevent Money Laundering, Terrorism Financing, and Funding for the Proliferation of Weapons of Mass Destruction.

Implementation of the APU PPT & PPPSPM Program that has been carried out by the Bank



during 2023 includes:

1. APU, PPT & CFT regulations
   a. The Bank has adjusted the APU, PPT, and PPPSPM provisions in accordance with the latest regulations from the regulator.
   b. The Bank has evaluated the implementation of the APU, PPT, and PPPSPM programs through the implementation of APU, PPT, and PPPSPM Risk studies on new and existing products/services owned by the Bank.

2. Monitoring Customer Transactions
   The Bank monitors customer transactions on an ongoing basis to identify suitability between customer transactions and customer profiles, including occupation, business sector, income, and source of customer funds.
3. Updating Customer Data
   The Bank updates customer data regularly to obtain the latest information and documents from customers.
4. Reporting to PPATK
   The Bank has submitted reports related to APU, PPT, and PPPSPM, including Cash Financial Transaction Reports, Suspicious Financial Transaction Reports, Integrated Service User Information System Reports (SIPESAT), and Terrorism Financing Suspected Information System Reports (SIPENDAR).
5. Customer Risk Profile Assessment using Risk Based Approach (RBA)
   The Bank has implemented a Risk Based Approach (RBA) through the Sectoral Risk Assessment (SRA) and National Risk Assessment (NRA) methods from the OJK and PPATK, so that it can identify customers according to risk categories consisting of Low, Medium, and High.
6. APU & CFT Assessment
   To ensure that the implementation of APU, PPT & PPPSPM is carried out properly in accordance with applicable regulations, during 2023 an APU, PPT, and PPPSPM assessment will be carried out directly at the selected Branch Offices. The assessment mechanism is carried out by carrying out a random inspection of customer documents and interviewing officers at the branch office.
7. Training and Socialization
   To improve the quality of Human Resources, the bank carries out training & outreach on APU, PPT & PPPSPM. Training is provided to new employees, and regular refreshment training is also provided.

   Training methods using e-learning media or using online communication media. Socialization is provided to officers at branch offices to obtain the latest provisions and information related to APU, PPT, and PPPSPM.

corporate social responsibility to consumers/customers

BTPN Syariah is committed to trust in providing the best service to customers in accordance with the principles of good governance and sharia principles.

Starting from the belief that customer satisfaction is one of the keys to improving the performance and sustainability of the Bank's business, the Board of Directors is fully committed to maintaining its reputation by continuing to improve service quality and customer satisfaction.

In order to ensure the implementation of its responsibilities to customers, BTPN Syariah has internal policies including consumer protection policies and confidentiality of customer data. the provisions of which refer to the applicable regulations, namely:

- POJK Number 18/POJK.07/2018 concerning Consumer Complaint Services in the Financial Services Sector;
- POJK Number 31/POJK.07/2020 concerning the Implementation of Consumer and Community Services in the Financial Services Sector by OJK;
- PBI Number 7/6/PBI/2005 concerning Transparency of Bank Product Information and Use of Customer Personal Data;
- PBI Number 22/20/PBI/2020 concerning Bank Indonesia Consumer Protection; And
- Regulation of Members of the Board of Governors (PADG) Number 23/17/PADG/2021 concerning Procedures for Bank Indonesia Consumer Protection.
- POJK No.6/POJK.07/2022 concerning Consumer and Public Protection in the Financial Services Sector.

mechanism for managing customer complains

Consumer protection practices at BTPN Syariah refer to POJK no. 6/POJK.07/2022 where the coordinator of the Consumer and Community Protection Function at BTPN Syariah is concurrently the Consumer Complaint Handling Unit (UPPK) and in carrying out his duties is assisted by a Person in Charge (PIC) appointed by each relevant work unit in BTPN Syariah.

The Consumer Complaint Resolution Unit (UPPK) is a work unit within the Operations function of the Directorate in charge of Finance, Treasury, and Operations. This unit was formed by BTPN Syariah to handle and resolve complaints submitted by consumers. This unit has been equipped with Policies and Procedures regarding handling, resolving, and reporting consumer complaints.

BTPN Syariah has built a consumer complaint service mechanism. Complaints can be submitted via the contact channel consisting of Branch Offices, Operational Functional Offices throughout Indonesia, the BTPN Syariah Website, and the BTPN Syariah Call Center with telephone number 1-500-300 and Toll-Free telephone number 0-800-1500-300.

There is no charge for every complaint submitted by a consumer in the customer complaint handling process.

1. Complaints are submitted directly via the contact channel, recorded, and resolved by officers and officials on the contact channel.
2. Complaints that enter the contact channel and require further investigation after being recorded by the PIC contact channel are then submitted to the UPPK work unit. Furthermore, UPPK follows up on the resolution of consumer complaints received in accordance with applicable BTPN Syariah Policies and Procedures.
3. UPPK carries out monitoring to ensure that the handling of consumer complaints has been resolved, both consumer complaints received through the PIC contact channel and through the OJK traceable application in APPK (Consumer Protection Portal Application).
4. On a regular basis, UPPK will submit consolidated consumer complaint reports to the Regulator in accordance with applicable regulations.

Number of Consumer Complaints

Throughout 2023 BTPN Syariah has received 9,406 incoming contacts, consisting of 34.1% Requests, 60.3% Questions and 5.6% Complaints.

Consumer Complaint Resolution Statistics (consumer complaints) in 2023 are as follows:

No	Products and Services	Resolved		on process		Total complaints
		Total	Percentage	Total	Percentage	
1	Mobile Banking	229	100.00%	-	-	229
2	Tepat Pembiayaan/ Financing	157	100.00%	-	-	157
3	ATM	69	100.00%	-	-	69
4	Mitra Tepat	35	100.00%	-	-	35
5	Tabungan/ Savings	21	100.00%	-	-	21
6	Internet Banking	13	100.00%	-	-	13
7	Deposito/ Deposit	1	100.00%	-	-	1
Total		**525**				**525**

All customer complaints can be resolved in less than 20 working days (on average completed within 5 working days)
Acceptance period for incoming contacts January – December 2023

BTPN Syariah continues to make comprehensive improvement efforts in handling consumer complaints



by continuously improving the infrastructure and process for resolving customer complaints as BTPN Syariah's commitment to increasing customer satisfaction.

Disclosures regarding Social Environmental Responsibility and Governance of BTPN Syariah are presented more comprehensively in the 2023 Sustainability Report separately from this Annual Report.

impact and achievements of social responsibility activities for customers

The social responsibility activities implemented by BTPN Syariah have yielded significant impacts and achievements, primarily resulting in high levels of customer satisfaction with the Bank's services and products. Aligned with the Bank's mission and vision to become a sharia commercial bank for inclusive finance that transforms the lives of Indonesian people, these activities have contributed to enhancing the standard and quality of life for customers across the segments served.

Key details of the impact and achievements of social responsibility activities on customers include:

- **confidentiality of customer data:**
  BTPN Syariah prioritizes the confidentiality of customer data by enhancing IT quality for data security. The Bank ensures that customer data is accessible only to authorized employees through stringent authorization stages. As of the end of 2022, there have been no reported complaints regarding customer data leaks. Moreover, BTPN Syariah is committed to safeguarding the data security of its business partners, including vendors. Data and information from vendors and third parties collaborating with the Bank are stored in a secure database accessible only to authorized parties. Until the end of 2023, there have been no complaints regarding data leaks from vendors or other third parties.

- **financial literacy program:**
  BTPN Syariah actively participates in the Financial Literacy Program mandated by the Regulator to enhance public awareness of financial management importance. In line with the Bank's business model and vision, BTPN Syariah conducts financial literacy programs targeting underprivileged and moderately prosperous communities, which represent the focal segments of the Bank's business activities. Detailed insights into the Financial Literacy Program at the Bank can be found in the DAYA discussion included in the 2023 Annual Report.

corporate social responsibility in the field of social and community development

Since its establishment as a Sharia Business Unit within BTPN, the Bank has remained committed to focusing its business activities on the development of pre- and moderately prosperous communities. BTPN Syariah, through its DAYA Division in collaboration with #bankirpemberdaya, conducts training and mentoring activities in the fields of knowledge, education, and business skills to support literacy and inclusion within the community.

Starting from 2023, the DAYA Division has categorized its activities into 2 main groups: Group Empowerment Programs and Individual Empowerment Programs. This restructuring aims to ensure that activities within each group are more functional and aligned with their respective focuses, while maintaining a strong emphasis on measurability. Through a variety of training and empowerment initiatives under the DAYA Division, the Bank aims to create growth opportunities and enhance the quality of life for productive pre-inclusive customers, enabling them to experience meaningful change and their good intentions can be realized faster.

- **Group Empowerment Program:**

The Group Empowerment Program entails empowerment activities conducted within customer groups or centers on a bi-weekly basis. These activities encompass discussions, sharing sessions, and the provision of practical tips on various topics related to health, entrepreneurship, and environmental awareness, presented through concise and relevant modules tailored to the customers' needs and conditions. Beyond center-based activities, the Group Empowerment Program also offers specialized sessions tailored to specific customer groups, particularly the Successful Customers group, where empowerment efforts are more intensive. These sessions include entrepreneurship learning and training through webinars facilitated by experienced partners of BTPN Syariah. The content is customized to address the specific needs of the customers, with the objective of enhancing their entrepreneurial knowledge and capabilities to effectively manage their businesses. This initiative is implemented intensively to foster growth and capacity-building among customers, thereby facilitating their entrepreneurial success and socio-economic advancement.

- **Individual Empowerment Mentoring Program**
  The Individual Empowerment Program at BTPN Syariah consists of two key initiatives aimed at providing tailored support to customers.

  In the Inspirational Customer Assistance Program, customers receive personalized one-on-one mentoring sessions conducted by Senior Business Managers (SBM) or Business Managers (BM) using a dedicated platform. These sessions are designed to offer entrepreneurial guidance and support to enhance the performance of customers' businesses.

  The Bestee Assistance Program involves individual mentoring sessions facilitated by students through an integrated platform. This program collaborates with various third-party organizations, including non-profits, government agencies, and educational institutions. The goal is to provide customers with personalized mentorship outside regular operating hours, leveraging the expertise and resources of these external partners.


SLAMET JARAN GOYANG



07

Company Data



Executive OFFICER

per December 31, 2023

NO	Name	Category	Branch	POSITION/TITLE
1	SAENAH FARIDA	Head Office	-	DAYA HEAD
2	AINUL YAQIN	Head Office	-	CORPORATE & MARKETING COMMUNICATION HEAD
3	RR SHITA SATYAWATI P	Head Office	-	RETAIL & WHOLESALE FUNDING HEAD
4	DWI PRASETYA, ST.	Head Office	-	FUNDING & NEW BUSINESS PLANNING & SUPPORT HEAD
5	FAUZAN RIZANI	Head Office	-	COMPLIANCE HEAD
6	YUNITA CAHAYA HAERANI, SH.H.HUM	Head Office	-	CORPORATE SECRETARY & GENERAL COUNSEL HEAD
7	DHARMA PUTERA	Head Office	-	RISK MANAGEMENT HEAD
8	ANDREW ADHITIA	Head Office	-	FINANCIAL CONTROL & ANALYTIC HEAD
9	HER PURWOKO	Head Office	-	CORPORATE INFORMATION SECURITY HEAD
10	ROBERTUS J HADISURYA	Head Office	-	INFORMATION TECHNOLOGY HEAD.
11	IBNU AGUNG MULYANTO	Head Office	-	HUMAN CAPITAL HEAD
12	GATOT PRASETYO	Head Office	-	INTERNAL AUDIT HEAD
13	HENDRIANTO	Head Office	-	FINANCING BUSINESS PLANNING & SUPPORT HEAD
14	ANTONIUS B. PRIYADI	Head Office	-	TREASURY & FINANCIAL INSTITUTION HEAD
15	MILA ANITA	Head Office	-	QA FUNDING & OPERATIONS HEAD
16	SINARWATI MURTININGSIH	Head Office	-	OPERATION DEVELOPMENT HEAD
17	MUHAMMAD AFFENDIE	Head Office	-	TRANSACTION SERVICES HEAD
18	HERJANDI	Head Office	-	CORPORATE SERVICES HEAD
19	YULIANTO	Head Office	-	DISTRIBUTION HEAD 2
20	ALI ANDI LEON ARKANTORO	Head Office	-	DISTRIBUTION HEAD 3
21	FIRMANSYAH	Head Office	-	DISTRIBUTION HEAD 4
22	HANAN YULIANTO	Head Office	-	MITRA TEPAT & PROJECT IMPLEMENTATION HEAD



NO	Name	Category	Branch	POSITION/TITLE
23	MOHAMAD RIZAL	Head Office	-	FINANCING BUSINESS RISK HEAD
24	FRANSISCA THERISCHOVA	Branch Head	KCS MENARA KADIN	BRANCH MANAGER KADIN
24	ERIKAL MIRTHA	Head Office	-	BUSINESS DEVELOPMENT HEAD
25	ANDI SETIO	Head Office	-	DISTRIBUTION HEAD 1A
26	VICKY AGUS SETIAWAN	Head Office	-	DISTRIBUTION HEAD 1B
27	FRANSISCA THERISCHOVA	Branch Head	KCS MENARA KADIN	BRANCH MANAGER KADIN
28	WIDHY GUSTIANA SAPARI	Branch Head		BRANCH MANAGER BANDUNG
29	DIANA MAULUDIAH	Branch Head	KCS DENPASAR	BRANCH MANAGER BALI
30	RIKA TRI OCTAVIA	Branch Head	KCS PALEMBANG	BRANCH MANAGER PALEMBANG
31	NABILAH, SE	Branch Head	KCS SURABAYA	BRANCH MANAGER SURABAYA
32	HADI SUSILO	Branch Head	KCS LAMPUNG	BRANCH MANAGER LAMPUNG
33	NOOR IKHSAN SYUHADA	Branch Head	KCS MAKASSAR	BRANCH MANAGER MAKASSAR
34	SRI KEUMALA	Branch Head	KCS MEDAN	BRANCH MANAGER MEDAN
35	TITIED DESDYA	Branch Head	KCS PADANG	BRANCH MANAGER PADANG
36	NINIK IZATI	Branch Head	KCS JAKARTA	BRANCH MANAGER PONDOK INDAH
37	DEWI SUSILOWATI	Branch Head	KCS SEMARANG 1	BRANCH MANAGER SEMARANG
38	YOSEPHAN RAMADIAN	Branch Head	KCS DI YOGYAKARTA	BRANCH MANAGER DI YOGYAKARTA
39	DIAN ADILA PUTRA	Branch Head	KCS BANDA ACEH	BRANCH MANAGER BANDA ACEH
40	VITRI	Branch Head	KCS BANJARMASIN	BRANCH MANAGER BANJARMASIN
41	DUDI WALUYO	Branch Head	KCS KUPANG	BRANCH OPERATION MANAGER - KCS KUPANG



Products and SERVICES

FUNDING



Tepat Tabungan Syariah

Savings product with a wadiah yad dhamanah agreement given to both Sharia Financing Appropriate customers and non-financing customers. This product is to support inclusive finance, where customers can have easy bill payment transactions, credit purchases, fund transfers, as well as cash deposit and cash withdrawal transactions at Mitra Mitra BTPN Syariah. Currently, this service is equipped with a payment service feature for products for daily needs of BTPN Syariah customers, so it is hoped that it will make things easier and improve the welfare of their families and the environment.



Tepat Tabungan

Can be opened without a minimum deposit, with a wadiah yad dhamanah agreement. Customers have the convenience of making transactions at all Bank branches, free of monthly administration fees.



Tepat Tabungan Platinum

Savings for individual customers (Tepat Tabungan Platinum) and companies (Tepat Tabungan Platinum Bisnis) which are managed based on a profit sharing agreement (akad mudharabah mutlaqah) provide the freedom to make unlimited cash withdrawals and free monthly administration fees (terms and conditions apply) for returns. optimal results.



Tepat Tabungan Rencana

Planned savings facility, to easily make various dreams come true, with various monthly deposit and time period options (mudharabah mutlaqah contract) .



Rekening Tabungan Jamaah Haji

Savings product for customers who plan to carry out the Hajj pilgrimage to the Holy Land. Based on sharia principles with the wadiah yad dhamanah agreement, this safe and secure product has an online connected system with SISKOHAT of the Indonesian Ministry of Religion.



Tepat Deposito

Deposits based on a profit sharing agreement (akad mudharabah mutlaqah) between BTPN Syariah (mudharib) and the customer as the owner of the funds (shahibul maal) with terms ranging from 1 to 28 days and 1, 2, 3, 4, 5, 6, 7 , 8, 9, 10, 11, 12, and 24 months, in Rupiah currency.



Tepat Giro

Fund placement product that uses a wadiah yad dhamanah contract, providing flexibility for customers to make transactions using Checks/Bilyet Giro.

FINANCING



Tepat Pembiayaan Syariah – Kelompok

Financing specifically aimed at productive underprivileged women is carried out based on a sale and purchase agreement (wakalah wal murabahah contract). Tepat Sharia Financing (previously called PMD) focuses on building customer character and good habits, namely Courage to Do Business, Discipline, Hard Work and Helping Each Other (BDKS).



Tepat Pembiayaan Modal Kerja Syariah Kepada Perusahaan Pembiayaan

Through this product, the Bank distributes financing to sharia financing companies to meet the financing needs of end user customers from sharia financing companies which currently cannot be met by the Bank. The Bank synergizes with PT Bank BTPN Tbk as the parent entity to strengthen the implementation of the precautionary principle in the process of distributing financing to customers.



Tepat Pembiayaan Produktif Syariah kepada Perusahaan Institusi yang Mendukung Segmen Ultra Mikro

Working capital and investment financing aimed at Companies or Institutions that Support the Ultra Micro Segment, through sale and purchase agreements (murabahah contracts) to increase Bank assets and build a business ecosystem with strategic partners to expand service reach and increase financing benefits so that they can meet needs customers who are currently unable to be met by BTPN Syariah.



Tepat Fasilitas Pembiayaan Modal Kerja Kepada Mitra Tepat

With the Tepat product, Working Capital Financing Facilities for Tepat Partners, Tepat Partners as agents find it easy to use revolving financing from the Bank according to the products needed. Customers can use the financing facility to cover liquidity needs for rotating capital in serving customers who make transactions with agents or rotating capital supplies. This facility is provided using several contract options, including: (1) Qardh contract for liquidity needs; (2) Murabahah agreement for purchasing supplies.



Tepat Pembiayaan Syariah Individu

Tepat Individual Sharia Financing is financing for working capital, investment and consumer purposes provided to community and non-community customers.



Penyaluran Pembiayaan Melalui Skema Kerjasama dengan Partner Bank (Channeling)

Financing channeled through collaboration with partners in the form of providing working capital financing limits. Partners will play a role in utilizing the financing limit by distributing it to members/users (hereinafter referred to as BTPNS Customers (end users)) in accordance with the provisions determined between BTPNS & Partners.



Office NETWORK

No	Office Name	Address	Phone Number
1	KFNO PADANG	Jl. Khatib Sulaiman, No. 45, Kel. Lolong Belantih, Kec. Padang Barat, Kota Padang	07514680011
2	KFO DRAMAGA	Jl. Raya Pajajaran No.63, RT. 03 RW. 13, Bantarjati, Kec. Bogor Utara, Kota Bogor, Jawa Barat	02512000072
3	ATM-KC DI YOGYKARTA	Jl. Cik Di Tiro No. 6, RT 059 RW 12, Kel. Terban, Kec. Gondokusuman, Yogjakarta	02745059060
4	KC DI YOGYKARTA	Jl. Cik Di Tiro No. 6, RT 059 RW 12, Kel. Terban, Kec. Gondokusuman, Yogjakarta	02745059060
5	ATM-KC PADANG-SUDIRMAN	Jl. Sudirman No 42, Kel. Jati Baru, Padang	07518955993
6	ATM-KC BANJARMASIN-LAMBUNG MANGKURAT	Jl. Lambung Mangkurat No 40, Kel. Kertak Baru Ilir, Kec. Banjarmasin Tengah, Banjarmasin, Kalsel	0511327662
7	ATM-KC BANDA ACEH-SAFIATUDDIN	Jl. Sri Ratu Safiatuddin No 43, Kel. Peunayong, Kec. Kuta Alam, Banda Aceh	065121276
8	ATM-KC LAMPUNG-JENDRAL SUDIRMAN	Jl. Jendral Sudirman No 55, Kel. Rawa Laut, Kec. Tanjung Karang Timur, Kota Bandar Lampung	0721242941
9	KC JAKARTA-PONDOK INDAH	Jl. Radio dalam No 100, Gandaria Utara, Kebayoran Baru, Jakarta Selatan	02127099533
10	ATM-KC JAKARTA-PONDOK INDAH	Jl. Radio dalam No 100, Gandaria Utara, Kebayoran Baru, Jakarta Selatan	02127099533
11	KC BANDUNG-SUNDA	Jl. Sunda No 55 - 61, Kelurahan Kebon Pisang, Kecamatan Sumur Bandung, Kota Bandung	0224234241
12	ATM-KC BANDUNG-SUNDA	Jl. Sunda No 55 - 61, Kelurahan Kebon Pisang, Kecamatan Sumur Bandung, Kota Bandung	0224234241
13	KFO KEPANJEN	Jl. Jaksa Agung Suprapto No 63, Malang	03413018123
14	KFO GUNUNG PUYUH	Jl. R.E Martadinata 51 Sukabumi Jawa Barat	02666244126 / 7
15	KC BANDA ACEH-SAFIATUDDIN	Jl. Sri Ratu Safiatuddin No 43, Kel. Peunayong, Kec. Kuta Alam, Banda Aceh	065121276
16	KFO TEGAL-KUDAILE	Jl. Flores Baru RT.02 RW.04, Kel. Kudaile, Kec. Slawi, Kab. Tegal. Jawa Tengah	02834562195
17	KFO MATARAM-SELAPARANG	Jl. Selaparang, Lingk.Sweta Timur, Kel.Mayura, Kec. Cakranegara, Kota Mataram, Nusa Tenggara Barat	03706173949
18	KFO PEKANBARU-TAMBUSAI	Jl. Tuanku Tambusai No 320, Pekanbaru, Riau	076131422
19	KFO KENDARI-SAO SAO	Jl. Sao-Sao No. 207, Kota Kendari	04013193746
20	KFO PALANGKARAYA-TJILIK RIWUT	Jl. Tjilik Riwut KM.2, Kel. Palangka, Kec. Jekan Raya, Kota Palangkaraya, Prop. Kalimantan Tengah	05364200408



No	Office Name	Address	Phone Number
21	KFO PONTIANAK-AHMAD YANI	Jl. Ahmad Yani No. 38 B, Pontianak	0561571444
22	KFO SAMARINDA-Dr. SUTOMO	Jl. Dr. Sutomo No. 8A, Kota Samarinda	0541739193
23	KFO JAMBI-ORANG KAYO PINGAI	Jl. Orang Kayo Pingai No 43 A RT 09, Kelurahan Talang Banjar, Kecamatan Jambi Timur, Jambi	074135888
24	KFO PEKALONGAN-TANJUNG KULON	Jl. Mandurorejo RT. 001 RW. 001, Ds. Tanjung Kulon, Kec. Pekalongan, Kab. Pekalongan, Jawa Tengah	02853830041
25	KPNO-MENARA BTPN	Menara BTPN, Lt. 12 CBD Mega Kuningan, Jl. Dr. Ide Anak Agung Gde Agung Kav.5.5-5.6, Kuningan Timur	02130026400
26	KFNO DINOYO	Jl. Dinoyo No.21, Kel. Keputran, Kec. Tegalsari, Kota Surabaya, Prov. Jawa Timur	0315663316
27	KFNO WISMA BCA	Wisma BCA, Jl.Kapt. Soebianto Djojohadikusumo, Kel. Lengkong Gudang, Kec. Serpong, Tangerang Selatan	02129661101
28	KC SEMARANG-PAMULARSIH	Jl. Pamularsih No. 17 Semarang	0247622280
29	KFO SIDOREJO	Ruko Salatiga Regency, Jl. Fatmawati No 188, Kel. Blotongan, Kec. Sidorejo, Kota Salatiga	2986031903
30	KFO PURWODADI	Jl. Ahmad Yani No. 269, Kel. Kuripan, Kec. Purwodadi, Kab. Grobogan, Jateng	0292425135
31	KFO REMBANG	Jl. P. Sudirman No. 81, RT.02 RW.01, Kel. Kabongan Kidul, Kec. Rembang, Kab. Rembang, Jawa Tengah	0295693501
32	ATM-KC SEMARANG PAMULARSIH	Jl. Pamularsih No. 17 Semarang	0247622280
33	KFO CILACAP	Jl. Gatot Subroto (Ruko Gatsula) No. 2 & 3, Kel. Gunungsimping, Kec. Cilacap Tengah, Kab. Cilacap	02825561194
34	KFO PURWOKERTO	Jl. Jend. Sudirman Barat No. 89, Kel. Bantarsoka, Kec. Purwokerto Barat, Kab. Banyumas, Jawa Tengah	02816512117
35	KFO BANJARNEGARA	Jl. Kolektor Primer, Ds. Bawang RT 004, RW 005, Kec. Bawang, Kab. Banjarnegara, Jawa Tengah	02865988503
36	KC JAKARTA-MENARA KADIN	Menara Kadin Indonesia, Jl. HR. Rasuna Said Blok X-5 Kav 2 & 3, Jakarta 12950	0215274601
37	ATM-KC JAKARTA-MENARA KADIN	Menara Kadin Indonesia, Jl. HR. Rasuna Said Blok X-5 Kav 2 & 3, Jakarta 12950	0215274601
38	KFO JATIBARANG	Jl. Mayor Dasuki No.65, Kel. Jatibarang, Kec. Jatibarang, Kabupaten Indramayu, Jawa Barat	02347142239
39	KFO PILANG SARI	Jl. Pilang Raya No 514, RT.06, RW.03, Kel. Pilang Sari, Kec. Kedawung, Kab.Cirebon, Jawa Barat	0231203272
40	KFO PURWAKARTA	Jl. Ibrahim Singadilaga No.16, RT 09 RW 02, Kel. Nagrikaler, Kec. Purwakarta, Kab. Purwakarta, Jabar	02648301510



No	Office Name	Address	Phone Number
41	KFO CIBADAK	Jl. Siliwangi No. 123, RT 01 RW.17, Kel. Cibadak, Kec. Cibadak, Kab. Sukabumi, Propinsi Jawa Barat	02667160007
42	KFO SUKAMAJU	Jl. Raya Kadungora No 197, Kamp. Sukamaju, Ds. Kadungora, Kec. Kadungora, Kab. Garut, Jawa Barat	0262454462
43	KFO JAMPANG KULON	Jl. Raya Surade RT. 005 RW. 002, Kel. Surade, Kec. Surade, Kab. Sukabumi, Propinsi Jawa Barat	0266490048
44	KFO PAMANUKAN	Jl. Raya Ion Martasasmita RT. 016 RW. 006, Ds. Rancasari, Kec. Pamanukan, Kab. Subang, Jawa Barat	2607544055
45	KFO JAWA BARAT-CIAWI TASIK	Jl. Pelita I Blok Cidemang, Ds. Pakemitan, Kec. Ciawi, Kab. Tasikmalaya, Jawa Barat	02657545042
46	KC SURABAYA-DARMAHUSADA	Jl. Darmahusada No. 136, Surabaya	0315956259
47	KFO GENTENG	Jl. Raya Genteng ,Ds.Genteng Wetan, Kec. Genteng, Kab. Banyuwangi, Jawa Timur 68465	0333843962
48	KFO BONDOWOSO	Ruko Crown Plaza No 1, Jl. KH. Wahid Hasyim No 168, Kel. Blindungan, Kec. Bondowoso, Kab. Bondowoso	0332429557
49	KFO SITUBONDO	Jl. A. Yani No. 110 A-B, Kel. Dawuhan, Kec, Situbondo, Kab. Situbondo, Jatim	03383893529
50	KFO BALUNG	Jl. Panglima Besar Sudirman No 26, Ds. Tanggul Wetan, Kec. Tanggul, Kab. Jember, Jawa Timur	0336445466
51	KFO SUMENEP	Jl. Trunojoyo No.214, Komp. Pertokoan Raden Arya Wiraraja Blok 1, Ds. Kolor, Kota Sumenep, Sumenep	03286771037
52	KFO PONOROGO	Jl. Batoro Katong No. 73, Kel. Cokromenggalan, Kec. Ponorogo, Kab. Ponorogo, Jawa Timur	3523592002
53	ATM-KC SURABAYA-DHARMAHUSADA	Jl. Darmahusada No. 136, Surabaya	0315956259
54	KC PALEMBANG-LETKOL ISKANDAR	Jl. Letkol Iskandar No 29, Kampung 24 Ilir	0711373595
55	KFO KAYU AGUNG	Jl. Yusuf Singedekane, Kel. Jua-jua, Kec. Kota Kayu Agung, Kab. Ogan Komiring Ilir, Sumatera Selatan	0712321377
56	ATM-KC PALEMBANG-LETKOL. ISKANDAR	Jl. Letkol Iskandar No 29, Kampung 24 Ilir	0711373595
57	KC LAMPUNG-JENDRAL SUDIRMAN	Jl. Jendral Sudirman No 55, Kel. Rawa Laut, Kec. Tanjung Karang Timur, Kota Bandar Lampung	0721242941
58	KFO PRINGSEWU	Jl. Jend. Ahmad Yani 67 D/E, Kel. Pringsewu Utara, Kec. Pringsewu, Kab. Pringsewu, Provinsi Lampung	072924599
59	KC PADANG-SUDIRMAN	Jl. Sudirman No 42, Kel. Jati Baru, Padang	07518955993
60	KC MEDAN-MAYJEN S. PARMAN	Jl. Mayor Jendral S. Parman No A6 & A7, Medan	06142002552



No	Office Name	Address	Phone Number
61	KFO LIMA PULUH	Jl. Kartini, Kel. Perdagangan I, Kec. Bandar, Kab. Simalungun, Sumatera Utara	0622697879
62	ATM-KC MEDAN-MAYJEN.S. PARMAN	Jl. Mayor Jendral S. Parman No A6 & A7, Medan	06142002552
63	KC KUPANG-OEBOBO	Jl. W. J. Lalamentik RT.013 RW.005, Kel. Oebobo, Kec. Oebobo, Kota Kupang, Prop. Nusa Tenggara Timur	0380821487
64	KFO BIMA	Jl. Sultan Hasanudin, RT.06 RW.02, Kel. Paruga, Kec. Rasane Barat, Kota Bima, Nusa Tenggara Barat	03746648687
65	KFO KOTA BANGKINANG	Jl. Sisingamangaraja, Desa. Bangkinang, Kec. Bangkinang Kota, Kab. Kampar, Riau	076221231
66	KFO KOTA DURI	Jl. Hang Tuah No. 29, RT.005, RW.005, Ds. Tambusai Batang Dui, Kec. Mandau, Kab. Bengkalis, Riau	07655630020
67	KFO RANGKASBITUNG	Jl. By Pass Soekarno Hatta, Desa Kaduagung Timur, Kec. Cibadak, Kab. Lebak, Provinsi Banten	02525550642
68	KFO PANIMBANG	Jl. Jendral Sudirman Kampung Muncang (sblh solite), Ds. Labuan, Kec. Labuan, Kab. Pandeglang, Banten	02535808152
69	KC BANJARMASIN-LAMBUNG MANGKURAT	Jl. Lambung Mangkurat No 40, Kel. Kertak Baru Ilir, Kec. Banjarmasin Tengah, Banjarmasin, Kalsel	0511327662
70	KFO KENDARI-UNAAHA	Jl. Sapati, Kel. Ambekairi, Kec. Unaaha, Kab. Konawe, Propinsi Sulawesi Tenggara, Kode Pos 93411	04082422514
71	KC MAKASSAR-GN. LATIMOJONG	Jl. Gn. Latimojong No 05 RT 001/RW001, Kel. Gaddong, Kec. Bantoala, Kota Makassar	04118005500
72	ATM-KC MKSSR-GN. LATIMOJONG	Jl. Gn. Latimojong No 05 RT 001/RW001, Kel. Gaddong, Kec. Bantoala, Kota Makassar	04118005500
73	KC DENPASAR-DIPONEGORO	Jl. Diponegoro No. 129, Kelurahan Dauhpuri Kelod, Kota Denpasar	03614723055
74	ATM-KC DENPASAR-DIPONEGORO	Jl. Diponegoro No. 129, Kelurahan Dauhpuri Kelod, Kota Denpasar	03614723055





08

Financial *Statements*

PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

LAPORAN KEUANGAN KONSOLIDASIAN/
CONSOLIDATED FINANCIAL STATEMENTS

TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022/
YEARS ENDED 31 DECEMBER 2023 AND 2022

PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

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BTPN Syariah
MENARA BTPN | Lantai 12
CBD Mega Kuningan
Jl. Dr. Ide Anak Agung Gde Agung Kav.5.5-5.6
Jakarta Selatan – 12950
t +62 21 300 26 400 f +62 21 2927 2096

No : SPN. 003 /DIR/FCA/II/2024

SURAT PERNYATAAN DIREKSI TENTANG TANGGUNG JAWAB ATAS LAPORAN KEUANGAN KONSOLIDASIAN TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022 PT BANK BTPN SYARIAH Tbk DAN ENTITAS ANAK

Kami, yang bertanda tangan dibawah ini:

1. Nama : Hadi Wibowo
   Alamat Kantor : Menara BTPN
   CBD Mega Kuningan Lantai 12
   Jalan Dr. Ide Anak Agung Gde Agung
   Kav 5.5 – 5.6, Kuningan
   Jakarta Selatan, 12950
   Alamat Rumah : Jl. Biduri III Blok P / 7
   RT.006 RW.001
   Kelurahan Grogol Utara
   Kecamatan Kebayoran Lama
   Jakarta Selatan 12210
   Nomor Telepon : (021) 30026400
   Jabatan : Direktur Utama

2. Nama : Fachmy Achmad
   Alamat Kantor : Menara BTPN
   CBD Mega Kuningan Lantai 12
   Jalan Dr. Ide Anak Agung Gde Agung
   Kav 5.5 – 5.6, Kuningan
   Jakarta Selatan, 12950
   Alamat Rumah : Jl. Matraman I No.5
   RT.015 RW.001
   Kelurahan Kebon Manggis
   Kecamatan Matraman
   Jakarta Timur 13150
   Nomor Telepon : (021) 30026400
   Jabatan : Direktur

Menyatakan bahwa:

1. Kami bertanggung jawab atas penyusunan dan penyajian laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk dan Entitas Anak;
2. Laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk dan Entitas Anak telah disusun dan disajikan sesuai dengan Standar Akuntansi Keuangan di Indonesia;
3. a. Semua informasi dalam laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk dan Entitas Anak telah dimuat secara lengkap dan benar;
   b. Laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk dan Entitas Anak tidak mengandung informasi atau fakta material yang tidak benar, dan tidak menghilangkan informasi atau fakta material;
4. Kami bertanggung jawab atas sistem pengendalian internal dalam PT BANK BTPN SYARIAH Tbk dan Entitas Anak.

Demikian pernyataan ini dibuat dengan sebenarnya.

BOARD OF DIRECTORS' STATEMENTS REGARDING THE RESPONSIBILITY FOR THE CONSOLIDATED FINANCIAL STATEMENTS YEARS ENDED 31 DESEMBER 2023 DAN 2022 PT BANK BTPN SYARIAH Tbk AND SUBSIDIARY

We, the undersigned:

1. *Name* : *Hadi Wibowo*
   Office Address : *Menara BTPN*
   CBD Mega Kuningan Lantai 12
   Jalan Dr. Ide Anak Agung Gde Agung
   Kav 5.5 – 5.6, Kuningan
   Jakarta Selatan, 12950
   Residential Address : *Jl. Biduri III Blok P / 7*
   RT.006 RW.001
   Kelurahan Grogol Utara
   Kecamatan Kebayoran Lama
   Jakarta Selatan 12210
   Telephone : *(021) 30026400*
   Title : *President Director*

2. *Name* : *Fachmy Achmad*
   Office Address : *Menara BTPN*
   CBD Mega Kuningan Lantai 12
   Jalan Dr. Ide Anak Agung Gde Agung
   Kav 5.5 – 5.6, Kuningan
   Jakarta Selatan, 12950
   Residential Address : *Jl. Matraman I No.5*
   RT.015 RW.001
   Kelurahan Kebon Manggis
   Kecamatan Matraman
   Jakarta Timur 13150
   Telephone : *(021) 30026400*
   Title : *Director*

Declare that:

1. *We are responsible for the preparation and presentation of the consolidated financial statements of PT BANK BTPN SYARIAH Tbk and Subsidiary;*
2. *The consolidated financial statements of PT BANK BTPN SYARIAH Tbk and Subsidiary have been prepared and presented in accordance with Indonesian Financial Accounting Standards;*
3. a. *All information in the consolidated financial statements of PT BANK BTPN SYARIAH Tbk and Subsidiary have been disclosed in a complete and truthful manner;*
   b. *The consolidated financial statements of PT BANK BTPN SYARIAH Tbk and Subsidiary do not contain any incorrect information or material facts, nor do they omit information or material facts;*
4. *We are responsible for PT BANK BTPN SYARIAH Tbk and Subsidiary's internal control system.*

Thus this statement is made truthfully.

JAKARTA,
7 Februari/*February* 2024

Atas nama dan mewakili Dewan Direksi/*For and on behalf of the Board of Directors*

METERAI TEMPEL 2B1F8ALX030657017

Hadi Wibowo
Direktur Utama/*President Director*

Fachmy Achmad
Direktur/*Director*

PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

LAPORAN POSISI KEUANGAN KONSOLIDASIAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
ASET				***ASSETS***
Kas	5	497,153	729,843	*Cash*
Giro dan penempatan pada Bank Indonesia	3b,3j,6	763,443	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain				*Current accounts with other banks*
- Pihak ketiga		3,655	2,355	*Third parties -*
- Pihak berelasi	3w,7,39	3,464	8,982	*Related party -*
	3c,3j,7	7,119	11,337	
Penempatan pada bank-bank lain	3d,8	238,000	230,500	*Placements with other banks*
Investasi pada surat berharga		8,571,244	7,615,789	*Investments in marketable securities*
Pendapatan yang akan diterima dari investasi pada surat berharga		75,512	64,941	*Accrued income from investments in marketable securities*
	3e,3j,9	8,646,756	7,680,730	
Piutang murabahah setelah dikurangi pendapatan marjin yang ditangguhkan sebesar 31 Desember 2023: Rp 2.776.708 dan 31 Desember 2022: Rp 2.830.763				*Murabahah receivables net deferred margin income of 31 December 2023: Rp 2,776,708 and 31 December 2022: Rp 2,830,763*
- Pihak ketiga		11,367,662	11,463,672	*Third parties -*
Pendapatan yang akan diterima dari piutang murabahah		164,890	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	3g	(1,213,542)	(768,259)	*Less: Allowance for impairment losses*
	3f,3j,10	10,319,010	10,834,186	
Pinjaman qardh - pihak ketiga		530	3,516	*Funds of qardh - third parties*
Pendapatan yang akan diterima dari piutang qardh		-	3	*Accrued income from qardh receivables*
Dikurangi: Cadangan kerugian penurunan nilai		(177)	(63)	*Less: Allowance for impairment losses*
	3h,3j	353	3,456	
Pembiayaan musyarakah - pihak ketiga		19,669	60,275	*Musyarakah financing - third parties*
Dikurangi: Cadangan kerugian penurunan nilai		(197)	(603)	*Less: Allowance for impairment losses*
	3i,3j,11	19,472	59,672	
Beban dibayar dimuka	12	48,012	53,141	*Prepayments*
Aset tetap		1,082,143	1,092,053	*Fixed assets*
Dikurangi: Akumulasi penyusutan		(705,901)	(713,286)	*Less: Accumulated depreciation*
	3k,3v,13	376,242	378,767	
Aset takberwujud		383,607	296,549	*Intangible assets*
Dikurangi: Akumulasi amortisasi		(172,863)	(125,937)	*Less: Accumulated amortization*
	3k,14	210,744	170,612	
Aset pajak tangguhan	3u,19f	273,592	160,622	*Deferred tax assets*
Aset lain-lain - bersih	3l,15	35,470	117,683	*Other assets - net*
JUMLAH ASET		**21,435,366**	**21,161,976**	***TOTAL ASSETS***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

LAPORAN POSISI KEUANGAN KONSOLIDASIAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
LIABILITAS, DANA SYIRKAH TEMPORER DAN EKUITAS				***LIABILITIES, TEMPORARY SYIRKAH FUNDS AND SHAREHOLDERS' EQUITY***
LIABILITAS				***LIABILITIES***
Liabilitas segera	3j,3m,16	29,345	38,428	*Liabilities due immediately*
Bagi hasil yang belum dibagikan	3j,3r,17	21,951	18,996	*Undistributed revenue sharing*
Simpanan nasabah				*Deposits from customers*
- Pihak ketiga				*Third parties -*
Giro wadiah		24,009	27,646	*Wadiah demand deposits*
Tabungan wadiah		2,197,488	2,177,252	*Wadiah saving deposits*
- Pihak berelasi	3w,39			*Related parties -*
Tabungan wadiah		500	370	*Wadiah saving deposits*
	3j,3n,18	2,221,997	2,205,268	
Utang pajak				*Taxes payable*
- Pajak penghasilan badan	19e	34,851	44,342	*Corporate income tax -*
- Pajak lainnya		16,050	14,951	*Other taxes -*
	3u,19a	50,901	59,293	
Pinjaman yang diterima	20	-	100,000	*Borrowings*
Liabilitas sewa	3j,3v	53,792	67,746	*Lease liabilities*
Liabilitas lain-lain	3j,21	62,569	144,505	*Other liabilities*
Akrual	3j,22	67,568	90,791	*Accruals*
Liabilitas imbalan kerja karyawan	3t,3v,38, 39	229,290	185,693	*Employee benefits liabilities*
JUMLAH LIABILITAS		**2,737,413**	**2,910,720**	***TOTAL LIABILITIES***
DANA SYIRKAH TEMPORER				***TEMPORARY SYIRKAH FUNDS***
Bukan bank				***Non-bank***
Tabungan mudharabah				*Mudharabah saving deposits*
- Pihak ketiga		887,890	763,070	*Third parties -*
- Pihak berelasi	3w,39	2,064	596	*Related parties -*
	3p,23	889,954	763,666	
Deposito mudharabah				*Mudharabah time deposits*
- Pihak ketiga		8,997,932	9,043,060	*Third parties -*
- Pihak berelasi	3w,39	32,934	36,535	*Related parties -*
	3p,24	9,030,866	9,079,595	
JUMLAH DANA SYIRKAH TEMPORER		**9,920,820**	**9,843,261**	***TOTAL TEMPORARY SYIRKAH FUNDS***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

LAPORAN POSISI KEUANGAN KONSOLIDASIAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
EKUITAS				***SHAREHOLDERS' EQUITY***
Modal saham				*Share capital*
Modal dasar - 27.500.000.000 saham				*Authorized - 27,500,000,000 shares*
Modal ditempatkan dan disetor penuh - 7.703.700.000 saham	25	770,370	770,370	*Issued and fully paid capital - 7,703,700,000 shares*
Tambahan modal disetor	3y,25	846,440	846,440	*Additional paid-in capital*
Cadangan revaluasi aset	3k	5,239	5,239	*Asset revaluation reserve*
Keuntungan yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain - bersih	3e,9a	143	63	*Unrealized gains on investments in marketable securities classified as measured as fair value through other comprehensive income - net*
Saldo laba				*Retained earnings*
- Dicadangkan	26,27	125,000	105,000	*Appropriated -*
- Belum dicadangkan		7,011,434	6,664,100	*Unappropriated -*
		7,136,434	6,769,100	
Komponen ekuitas lainnya		20,916	20,916	*Other equity components*
Saham tresuri	3ab	(5,538)	(7,173)	*Treasury shares*
Kepentingan non-pengendali	3a	3,129	3,040	*Non-controlling interest*
JUMLAH EKUITAS		**8,777,133**	**8,407,995**	***TOTAL EQUITY***
JUMLAH LIABILITAS, DANA SYIRKAH TEMPORER, DAN EKUITAS		**21,435,366**	**21,161,976**	***TOTAL LIABILITIES, TEMPORARY SYIRKAH FUNDS, AND EQUITY***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

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LAPORAN LABA RUGI DAN PENGHASILAN KOMPREHENSIF LAIN KONSOLIDASIAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
Pendapatan pengelolaan dana oleh Bank sebagai mudharib				*Income from fund management by the Bank as mudharib*
Pendapatan dari jual beli - marjin murabahah	3q	5,299,422	5,048,219	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya		182	120	*Income from other receivables*
Pendapatan bagi hasil - pembiayaan musyarakah	3q	4,727	3,289	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	28	441,851	322,162	*Other main operating income*
		5,746,182	5,373,790	
Hak pihak ketiga atas bagi hasil dana syirkah temporer	3r,3w,29,39	(486,433)	(344,440)	*Third parties' shares on return of temporary syirkah funds*
Hak bagi hasil milik Bank		5,259,749	5,029,350	*Bank's share in profit sharing*
PENDAPATAN OPERASIONAL LAINNYA	3s,30	60,949	65,646	***OTHER OPERATING INCOME***
BEBAN OPERASIONAL LAINNYA	3s			***OTHER OPERATING EXPENSES***
Beban tenaga kerja	3s,3v,31,39	(1,362,405)	(1,193,141)	*Personnel expenses*
Beban umum dan administrasi	32	(638,604)	(610,693)	*General and administrative expenses*
Pembentukan cadangan kerugian penurunan nilai	3g,33	(1,898,117)	(945,052)	*Provision for allowance for impairment losses*
Beban operasional lainnya	34	(42,503)	(65,658)	*Other operating expenses*
		(3,941,629)	(2,814,544)	
PENDAPATAN OPERASIONAL BERSIH		1,379,069	2,280,452	***NET OPERATING INCOME***
Pendapatan non-operasional - bersih	35	825	1,942	*Non-operating income - net*
LABA SEBELUM PAJAK PENGHASILAN		1,379,894	2,282,394	***INCOME BEFORE INCOME TAX***
BEBAN PAJAK PENGHASILAN				***INCOME TAX EXPENSE***
- Kini	3u,19b	(411,468)	(510,165)	*Current -*
- Tangguhan	3u,19b	112,162	7,351	*Deferred -*
		(299,306)	(502,814)	
LABA BERSIH TAHUN BERJALAN		**1,080,588**	**1,779,580**	***NET INCOME FOR THE YEAR***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

LAPORAN LABA RUGI DAN PENGHASILAN KOMPREHENSIF LAIN KONSOLIDASIAN TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022

(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME YEARS ENDED 31 DECEMBER 2023 AND 2022

(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
PENGHASILAN KOMPREHENSIF LAIN:				***OTHER COMPREHENSIVE INCOME:***
Pos yang tidak akan direklasifikasi ke laba rugi				***Items that would never be reclassified to profit or loss***
Pengukuran kembali liabilitas imbalan kerja karyawan	3t,38	(688)	5,891	*Remeasurement of employee benefits liabilities*
Pajak penghasilan terkait	3u,19f	58	(1,296)	*Related income tax*
		(630)	4,595	
Pos yang akan direklasifikasi ke laba rugi				***Items that will be reclassified to profit or loss***
Keuntungan (kerugian) yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	9a	102	(32)	*Unrealized gains (losses) on investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	3u,19f	(22)	7	*Related income tax*
		80	(25)	
Penghasilan komprehensif lain tahun berjalan, setelah pajak penghasilan		(550)	4,570	***Other comprehensive income for the year, net of income tax***
JUMLAH LABA KOMPREHENSIF TAHUN BERJALAN, SETELAH PAJAK PENGHASILAN		**1,080,038**	**1,784,150**	***TOTAL COMPREHENSIVE INCOME FOR THE YEAR, NET OF INCOME TAX***
LABA BERSIH YANG DIATRIBUSIKAN KEPADA :				***NET PROFIT ATTRIBUTABLE TO :***
Pemilik entitas induk		1,080,499	1,779,543	*Owners of the parent*
Kepentingan non-pengendali		89	37	*Non-controlling interest*
		1,080,588	1,779,580	
JUMLAH LABA KOMPREHENSIF YANG DIATRIBUSIKAN KEPADA :				***TOTAL COMPREHENSIVE INCOME ATTRIBUTABLE TO :***
Pemilik entitas induk		1,079,949	1,784,113	*Owners of the parent*
Kepentingan non-pengendali		89	37	*Non-controlling interest*
		1,080,038	1,784,150	
LABA BERSIH PER SAHAM DASAR/DILUSIAN (NILAI PENUH)	3x,37	**140**	**231**	***BASIC/DILUTED EARNINGS PER SHARE (FULL AMOUNT)***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

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PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

LAPORAN PERUBAHAN EKUITAS KONSOLIDASIAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ Notes	Modal saham ditempatkan dan disetor penuh/*Issued and fully paid capital*	Tambahan modal disetor/ *Additional paid-in capital*	Cadangan pembayaran berbasis saham/*Share-based payment reserve*	Cadangan revaluasi aset/*Asset revaluation reserve*	Keuntungan/ kerugian yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain/ *Unrealized gains/ losses on investments in marketable securities classified as measured at fair value through other comprehensive income*	Saldo laba yang dicadangkan/ *Appropriated retained earnings*	Saldo laba yang belum dicadangkan/ *Unappropriated retained earnings*	Saham tresuri/ *Treasury shares*	Komponen ekuitas lainnya/ *Other equity components*	Kepentingan non-pengendali/ *Non-controlling interest*	Jumlah ekuitas/ *Total equity*	
Saldo pada tanggal 31 Desember 2021		**770,370**	**846,440**	**20,916**	**5,239**	**88**	**85,000**	**5,375,588**	**(8,941)**	**-**	**200**	**7,094,900**	***Balance as of 31 December 2021***
Pembayaran dividen dari laba bersih tahun 2022	27	-	-	-	-	-	-	(475,626)	-	-	-	(475,626)	*Payments of dividend from 2022 net income*
Pembentukan cadangan wajib	26	-	-	-	-	-	20,000	(20,000)	-	-	-	-	*Appropriation for legal reserve*
Laba bersih tahun berjalan		-	-	-	-	-	-	1,779,543	-	-	37	1,779,580	*Net profit for the year*
Penghasilan komprehensif lain:													*Other comprehensive income:*
Penilaian kembali liabilitas imbalan kerja karyawan	3t,38	-	-	-	-	-	-	5,891	-	-	-	5,891	*Remeasurement of employee benefits liabilities*
Investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	3e,9a	-	-	-	-	(32)	-	-	-	-	-	(32)	*Investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	3u,19f	-	-	-	-	7	-	(1,296)	-	-	-	(1,289)	*Related income tax*
Reklasifikasi ke komponen ekuitas lainnya		-	-	(20,916)	-	-	-	-	-	20,916	-	-	*Reclassification to other equity components*
Pembayaran kompensasi dari saham tresuri	3ab	-	-	-	-	-	-	-	1,768	-	-	1,768	*Payments of compensation from treasury shares*
Pembayaran modal Entitas Anak	3a	-	-	-	-	-	-	-	-	-	2,803	2,803	*Payment of Subsidiary's capital*
Saldo pada tanggal 31 Desember 2022		**770,370**	**846,440**	**-**	**5,239**	**63**	**105,000**	**6,664,100**	**(7,173)**	**20,916**	**3,040**	**8,407,995**	***Balance as of 31 December 2022***
Pembayaran dividen dari laba bersih tahun 2022	27	-	-	-	-	-	-	(712,535)	-	-	-	(712,535)	*Payments of dividend from 2022 net income*
Pembentukan cadangan wajib	26	-	-	-	-	-	20,000	(20,000)	-	-	-	-	*Appropriation for legal reserve*
Laba bersih tahun berjalan		-	-	-	-	-	-	1,080,499	-	-	89	1,080,588	*Net profit for the year*
Penghasilan komprehensif lain:													*Other comprehensive income:*
Penilaian kembali liabilitas imbalan kerja karyawan	3t,38	-	-	-	-	-	-	(688)	-	-	-	(688)	*Remeasurement of employee benefits liabilities*
Investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	3e,9a	-	-	-	-	102	-	-	-	-	-	102	*Investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	3u,19f	-	-	-	-	(22)	-	58	-	-	-	36	*Related income tax*
Pembayaran kompensasi dari saham tresuri	3ab	-	-	-	-	-	-	-	1,635	-	-	1,635	*Payments of compensation from treasury shares*
Saldo pada tanggal 31 Desember 2023		**770,370**	**846,440**	**-**	**5,239**	**143**	**125,000**	**7,011,434**	**(5,538)**	**20,916**	**3,129**	**8,777,133**	***Balance as of 31 December 2023***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

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LAPORAN ARUS KAS KONSOLIDASIAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF CASH FLOWS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
ARUS KAS DARI AKTIVITAS OPERASI				***CASH FLOWS FROM OPERATING ACTIVITIES***
Penerimaan pendapatan dari pengelolaan dana		5,709,497	5,335,597	*Receipts of income from fund management*
Pembayaran bagi hasil dana syirkah temporer		(483,478)	(339,631)	*Payments of profit sharing for temporary syirkah funds*
Penerimaan pendapatan administrasi		4,990	10,460	*Receipts of administrative income*
Penerimaan dari piutang murabahah yang dihapusbukukan		104,244	126,190	*Receipts from recovery of written-off murabahah receivables*
Pembayaran beban tenaga kerja		(1,318,775)	(1,175,598)	*Payments of personnel expenses*
Pembayaran beban usaha lainnya		(2,001,983)	(1,410,309)	*Payments of other operating expenses*
Pembayaran terkait pendapatan (beban) non-operasional - bersih		(2,018)	(1,389)	*Payments related with non-operating income (expenses) - net*
Pembayaran pajak penghasilan badan		(420,516)	(510,301)	*Payments of corporate income tax*
Arus kas sebelum perubahan dalam aset dan liabilitas operasi		1,591,961	2,035,019	*Cash flows before changes in operating assets and liabilities*
Perubahan dalam aset operasi, liabilitas operasi dan dana syirkah temporer:				*Changes in operating assets, operating liabilities and temporary syirkah funds:*
Penurunan (kenaikan) aset operasi:				*Decrease (increase) in operating assets:*
Penempatan pada Bank Indonesia dan bank-bank lain		-	150,000	*Placements with Bank Indonesia and other banks*
Piutang murabahah		96,010	(1,030,581)	*Murabahah receivables*
Pembiayaan musyarakah		40,606	(50,003)	*Musyarakah financing*
Pinjaman qardh		2,986	(3,410)	*Funds of qardh*
Aset lain-lain		(25,560)	(78,360)	*Other assets*
Kenaikan (penurunan) liabilitas operasi:				*Increase (decrease) in operating liabilities:*
Liabilitas segera		(9,083)	15,206	*Liabilities due immediately*
Simpanan nasabah		16,729	137,711	*Deposits from customers*
Liabilitas lain-lain		(12,098)	(9,683)	*Other liabilities*
Hak minoritas		-	2,802	*Minority rights*
Kenaikan dana syirkah temporer		77,559	937,358	*Increase in temporary syirkah funds*
Arus kas bersih diperoleh dari aktivitas operasi		**1,779,110**	**2,106,059**	***Net cash flows provided from operating activities***
ARUS KAS DARI AKTIVITAS INVESTASI				***CASH FLOWS FROM INVESTING ACTIVITIES***
Hasil penjualan aset tetap	13	2,394	3,346	*Proceeds from sale of fixed assets*
Pembelian aset tetap		(110,068)	(95,635)	*Purchase of fixed assets*
Pembelian aset takberwujud	14	(100,053)	(82,445)	*Purchase of intangible assets*
Pembelian surat berharga		(10,616,855)	(7,217,523)	*Purchase of marketable securities*
Penjualan surat berharga		9,974,731	6,539,617	*Sale of marketable securities*
Arus kas bersih digunakan untuk aktivitas investasi		**(849,851)**	**(852,640)**	***Net cash flows used in investing activities***
ARUS KAS DARI AKTIVITAS PENDANAAN				***CASH FLOWS FROM FINANCING ACTIVITIES***
Penerimaan dari pinjaman yang diterima		-	100,000	*Proceeds from borrowings*
Pembayaran dari pinjaman yang diterima		(100,000)	-	*Payments from borrowings*
Pembayaran dividen		(681,151)	(451,453)	*Payments of dividend*
Pembayaran pajak dividen		(31,384)	(24,173)	*Payments of tax on dividend*
Arus kas bersih digunakan untuk aktivitas pendanaan		**(812,535)**	**(375,626)**	***Net cash flows used in financing activities***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of consolidated these financial statements.

LAPORAN ARUS KAS KONSOLIDASIAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF CASH FLOWS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
KENAIKAN BERSIH KAS DAN SETARA KAS		116,724	877,793	***NET INCREASE IN CASH AND CASH EQUIVALENTS***
KAS DAN SETARA KAS PADA AWAL TAHUN		**4,143,991**	**3,266,198**	***CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR***
KAS DAN SETARA KAS PADA AKHIR TAHUN		**4,260,715**	**4,143,991**	***CASH AND CASH EQUIVALENTS AT END OF THE YEAR***
Kas dan setara kas terdiri dari:				*Cash and cash equivalents consist of:*
Kas	5	497,153	729,843	*Cash*
Giro pada Bank Indonesia	6	663,443	694,427	*Current accounts with Bank Indonesia*
Giro pada bank-bank lain	7	7,119	11,337	*Current accounts with other banks*
Penempatan pada Bank Indonesia	6	100,000	37,000	*Placements with Bank Indonesia*
Penempatan pada bank-bank lain	8	238,000	230,500	*Placements with other banks*
Investasi pada surat berharga	9h	2,755,000	2,440,884	*Investments in marketable securities*
		4,260,715	**4,143,991**	

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

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LAPORAN REKONSILIASI PENDAPATAN DAN BAGI HASIL KONSOLIDASIAN TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF RECONCILIATION OF INCOME AND REVENUE SHARING YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
Pendapatan pengelolaan dana oleh Bank sebagai mudharib				***Income from fund management by the Bank as mudharib***
Pendapatan dari jual beli - marjin murabahah	3q	5,299,422	5,048,219	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya		182	120	*Income from other receivables*
Pendapatan dari bagi hasil - pembiayaan musyarakah	3q	4,727	3,289	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	28	441,851	322,162	*Other main operating income*
		5,746,182	5,373,790	
Pengurang				***Deductions***
Pendapatan tahun berjalan yang kas dan setara kasnya belum diterima:				*Current period income in which the cash and cash equivalents were not received:*
Pendapatan dari jual beli - marjin murabahah		(164,890)	(138,773)	*Income from sales and purchases - murabahah margin*
Pendapatan keuntungan piutang lainnya		-	(3)	*Income from profit other receivables*
Pendapatan usaha utama lainnya		(75,512)	(64,941)	*Other main operating income*
		(240,402)	(203,717)	
Penambah				***Additions***
Pendapatan tahun sebelumnya yang kasnya diterima pada tahun berjalan:				*Prior period income in which the cash were received in the current year:*
Penerimaan pelunasan piutang marjin murabahah		138,773	108,239	*Receipts from settlement of murabahah margin receivables*
Pendapatan keuntungan piutang lainnya		3	-	*Income from profit other receivables*
Pendapatan usaha utama lainnya		64,941	57,286	*Other main operating income*
		203,717	165,525	
Pendapatan yang tersedia untuk bagi hasil		**5,709,497**	**5,335,598**	***Available income for revenue sharing***
Bagi hasil yang menjadi hak Bank		5,223,064	4,991,158	*Bank's share on revenue sharing*
Bagi hasil yang menjadi hak pemilik dana	3r,29	486,433	344,440	*Fund owners' share on revenue sharing*
Perincian:				***Details of:***
Hak pemilik dana atas bagi hasil yang sudah didistribusikan		464,482	325,444	*Fund owners' share on distributed revenue sharing*
Hak pemilik dana atas bagi hasil yang belum didistribusikan	3r,17	21,951	18,996	*Fund owners' share on undistributed revenue sharing*
		486,433	**344,440**	

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

LAPORAN SUMBER DAN PENYALURAN DANA ZAKAT KONSOLIDASIAN TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF SOURCES AND DISTRIBUTION OF ZAKAT FUNDS YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
Saldo awal dana zakat	2e	-	-	*Beginning balance of zakat funds*
Sumber dana zakat				*Sources of zakat funds*
Zakat dari bank		-	-	*Zakat from banks*
Zakat dari pihak luar bank		-	-	*Zakat from non-bank parties*
		-	-	
Penyaluran dana zakat		-	-	*Distribution of zakat funds*
Kenaikan dana zakat		-	-	*Increase in zakat funds*
Saldo akhir dana zakat		-	-	*Ending balance of zakat funds*

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

PT BANK BTPN SYARIAH Tbk
DAN ENTITAS ANAK/*AND SUBSIDIARY*

LAPORAN SUMBER DAN PENGGUNAAN DANA KEBAJIKAN KONSOLIDASIAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Dinyatakan dalam jutaan Rupiah, kecuali dinyatakan lain)

CONSOLIDATED STATEMENTS OF SOURCES AND USES OF QARDHUL HASAN FUNDS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Catatan/ *Notes*	2023	2022	
Saldo awal dana kebajikan	2e	2,404	137	***Beginning balance of qardhul hasan funds***
Sumber dana kebajikan				***Sources of qardhul hasan funds***
Sumbangan/Hibah		-	-	*Donation/Grant*
Pendapatan non-halal		1,323	2,569	*Non-halal income*
Denda		52	113	*Penalty*
Jumlah		1,375	2,682	***Total***
Penggunaan dana kebajikan		(370)	(415)	***Use of qardhul hasan funds***
Penurunan sumber dana kebajikan		1,005	2,267	*Decrease in qardhul hasan funds*
Saldo akhir dana kebajikan		**3,409**	**2,404**	***Ending balance of qardhul hasan funds***

Lihat Catatan atas Laporan Keuangan Konsolidasian, yang merupakan bagian tidak terpisahkan dari laporan keuangan konsolidasian.

See Notes to the Consolidated Financial Statements, which form an integral part of these consolidated financial statements.

1. INFORMASI UMUM

a. Pendirian Bank dan informasi umum

PT BANK BTPN SYARIAH Tbk ("Bank") awalnya didirikan dengan nama PT Bank Purba Danarta berdasarkan Akta Pendirian No. 10 tanggal 7 Maret 1991, yang kemudian diubah dengan Akta Perubahan Anggaran Dasar No. 39 tanggal 25 Mei 1992, dan Akta Perubahan No. 25 tanggal 11 Juli 1992, yang ketiganya dibuat di hadapan Haji Abu Jusuf, S.H., notaris di Jakarta dan telah mendapat pengesahan dari Menteri Kehakiman Republik Indonesia, sebagaimana telah mengalami beberapa perubahan dan untuk selanjutnya disebut sebagai Menteri Hukum dan Hak Asasi Manusia Republik Indonesia dalam Surat Keputusan No. C2.58310 HT.01.01-TH.92 tanggal 21 Juli 1992, yang telah didaftarkan dalam register umum yang berada di Kantor Kepaniteraan Pengadilan Negeri Semarang pada tanggal 30 Juli 1992 di bawah No. 206A/1992/II, serta telah diumumkan dalam Berita Negara Republik Indonesia No. 81 tanggal 9 Oktober 1992, Tambahan No. 5020 dengan ijin usaha untuk melakukan kegiatan usaha sebagai Bank Umum yang diperoleh berdasarkan Surat Keputusan Menteri Keuangan No. 1060/ KMK.017/1992 tanggal 14 Oktober 1992.

Kantor pusat Bank berlokasi di Menara BTPN - CBD Mega Kuningan, Lantai 12 Jalan Dr. Ide Anak Agung Gde Agung Kav 5.5 - 5.6, Kuningan, Jakarta Selatan 12950.

b. Akuisisi oleh BTPN

Pada tanggal 19 Juli 2013, Bank Indonesia ("BI") menyetujui rencana PT BANK BTPN Tbk (dahulu PT Bank Tabungan Pensiunan Nasional Tbk) ("BTPN") untuk melakukan akuisisi sebesar 70% (tujuh puluh persen) saham PT Bank Sahabat Purba Danarta ("BSPD") melalui suratnya No. 15/10/DPB1/PB1-5/Rahasia dengan syarat dilakukan perubahan atas kegiatan usaha dari BSPD yang semula merupakan bank konvensional menjadi bank umum berdasarkan prinsip syariah.

Pada tanggal 4 Februari 2014, BTPN melakukan pembayaran terkait akuisisi sebesar Rp 600.000 yang terdiri dari modal dasar dan agio saham masing-masing sebesar Rp 373.333 dan Rp 226.667.

1. GENERAL INFORMATION

a. The Bank's establishment and general information

PT BANK BTPN SYARIAH Tbk ("Bank") was initially established under the name of PT Bank Purba Danarta based on Notarial Deed No. 10 dated 7 March 1991 which was amendmend by the Notarial Deed on Amendment to the Article of Association No. 39 dated 25 May 1992, and Notarial Deed No. 25 dated 11 July 1992 which all of the Notarial Deeds were made before Haji Abu Jusuf, S.H., notary in Jakarta and had been approved by the Minister of Justice of the Republic of Indonesia whose name was amended several times and became the Minister of Law and Human Rights in its decree No. C2.5839.HT.01.01-TH.92 dated 21 July 1992 and had been registered in the court registry office in Semarang on 30 July 1992, No. 206A/1992/II and had been published in State Gazette of the Republic of Indonesia No. 81 dated 9 October 1992, Supplement to No. 5020 with license to perform business activities as a Commercial Bank under the Decision Letter of Minister of Finance Republic of Indonesia No. 1060/KMK.017/1992 dated 14 October 1992.

The Bank's head office is located at Menara BTPN - CBD Mega Kuningan, 12th floor Jalan Dr. Ide Anak Agung Gde Agung Kav 5.5 - 5.6, Kuningan, Jakarta Selatan 12950

b. Acquisition by BTPN

On 19 July 2013, Bank Indonesia ("BI") approved the plan of PT BANK BTPN Tbk (formerly PT Bank Tabungan Pensiunan Nasional Tbk) ("BTPN") to acquire 70% (seventy percent) shares of PT Bank Sahabat Purba Danarta ("BSPD") through its letter No. 15/10/DPB1/PB1-5/Rahasia which subject to the change of BSPD's business activities from a conventional bank into a commercial bank under sharia principles.

On 4 February 2014, BTPN paid the total consideration of the acquisition amounting to Rp 600,000 in the form of authorised capital and paid in capital amounting to Rp 373,333 and Rp 226,667, respectively.

1. INFORMASI UMUM (lanjutan)

b. Akuisisi oleh BTPN (lanjutan)

BTPN adalah pemegang saham pengendali dan Sumitomo Mitsui Financial Group (melalui Sumitomo Mitsui Banking Corporation) adalah pemegang saham pengendali terakhir Bank.

c. Pemisahan Unit Usaha Syariah

Pada tanggal 20 Januari 2014, Rapat Umum Pemegang Saham Luar Biasa yang diaktakan dengan Akta Notaris No. 8 tanggal 4 Juli 2014 di hadapan Hadijah, S.H., M.Kn., notaris di Jakarta menyetujui pemisahan Unit Usaha Syariah PT Bank Tabungan Pensiunan Nasional Tbk ("UUS BTPN") dari PT Bank Tabungan Pensiunan Nasional Tbk ("BTPN"). Pemisahan dilakukan dengan mengacu kepada Peraturan Bank Indonesia No. 11/10/PBI/2009 yang telah diubah dengan PBI No. 15/14/PBI/2013 tentang Unit Usaha Syariah. Pendirian tersebut telah disetujui oleh Bank Indonesia melalui dua tahap, yaitu persetujuan izin konversi dan izin pemisahan.

Pada tanggal 22 Mei 2014, Bank telah mendapatkan izin dari Bank Indonesia untuk melaksanakan konversi BSPD berdasarkan Surat Keputusan Dewan Komisioner Otoritas Jasa Keuangan ("OJK") No.Kep-49/D-03/2014. Izin tersebut mengubah kegiatan usaha Bank dari bank umum konvensional menjadi bank umum yang melaksanakan kegiatan usaha berdasarkan prinsip syariah.

Pada tanggal 23 Juni 2014, Bank memperoleh izin pemisahan dari OJK berdasarkan Surat No: S-17/PB.1/2014. Pemisahan UUS BTPN dilakukan dengan Akta Pemisahan No. 8 tanggal 4 Juli 2014 yang dibuat di hadapan Hadijah, S.H., M.Kn., notaris di Jakarta. Selanjutnya, pemisahan terjadi secara efektif pada tanggal 14 Juli 2014 dan pertama kalinya Bank memulai kegiatan usaha berdasarkan prinsip syariah, sebagaimana yang dilaporkan kepada Bank Indonesia ("BI") dengan surat No. S.031/DIR/LG/VII/2014 tanggal 17 Juli 2014 perihal Laporan Pelaksanaan Pembukaan Bank Umum Syariah Hasil Pemisahan.

***1. GENERAL INFORMATION** (continued)*

***b. Acquisition by BTPN** (continued)*

BTPN is the controlling shareholder and Sumitomo Mitsui Financial Group (through Sumitomo Mitsui Banking Corporation) is the ultimate controlling shareholder of the Bank.

c. Spin-off of Sharia Business Unit

On 20 January 2014, the Extraordinary General Meeting of Shareholders which was notarised by Notarial Deed No. 8 dated 4 July 2014 before Hadijah, S.H., M.Kn., notary in Jakarta approved the spin-off of the sharia business unit of PT Bank Tabungan Pensiunan Nasional Tbk ("UUS BTPN") from PT Bank Tabungan Pensiunan Nasional Tbk ("BTPN").The spin-off was made with reference to Bank Indonesia Regulation No.11/10/PBI/2009 which has been amended by PBI No. 15/14/PBI/2013 regarding Sharia Business Unit. The establishment has been approved by Bank Indonesia in two stages, the approval of the conversion permit and spin-off permit.

On 22 May 2014, the Bank received its permit from Bank Indonesia regarding conversion of BSPD based on the Decision Letter of Board of Commissioner of Otoritas Jasa Keuangan ("OJK") No.Kep-49/D-03/2014. The permit changed the Bank's business activities from conventional commercial bank to commercial bank which conduct business activities based on sharia principles.

On 23 June 2014, the Bank received its spin-off permit from OJK based on the Letter No: S-17/PB.1/2014. The spin-off of UUS BTPN was made under Spin-off Deed No. 8 dated 4 July 2014 and was notarised by Hadijah, S.H., M.Kn., notary in Jakarta. Furthermore, the spin-off became effective on 14 July 2014 and started its operational activity based on sharia principles, as reported to Bank Indonesia ("BI") through its letter No. S.031/DIR/LG/VII/2014 dated 17 July 2014 regarding the Report on the Implementation of the Opening of Sharia Commercial Bank Resulting from the Spin-Off.

1. INFORMASI UMUM (lanjutan)

d. Penawaran Umum Perdana Saham

Berdasarkan Rapat Umum Pemegang Saham Luar Biasa (RUPSLB) Bank yang dilakukan melalui Keputusan Sirkuler Resolusi Pemegang Saham pada tanggal 16 November 2017, para pemegang saham menyetujui rencana Penawaran Umum Perdana Saham Biasa kepada masyarakat melalui pasar modal serta melakukan pencatatan saham Bank di Bursa Efek Indonesia. Pada tanggal 25 April 2018, Bank memperoleh pernyataan efektif dari OJK dengan surat No. S-36/D-04/2018 untuk penawaran umum perdana saham tersebut.

Bank melakukan penawaran umum perdana atas 770.370.000 saham dengan nilai nominal sebesar Rp 100 (nilai penuh) setiap saham dengan harga penawaran setiap saham sebesar Rp 975 (nilai penuh) kepada masyarakat di Indonesia. Saham tersebut dicatat di Bursa Efek Indonesia pada tanggal 8 Mei 2018. Dana yang diterima oleh Bank atas penawaran umum perdana adalah sebesar Rp 735.020 (setelah biaya emisi dan pajak).

e. Perubahan nama Bank

PT Bank Purba Danarta melakukan perubahan nama menjadi PT Bank Sahabat Purba Danarta ("BSPD") pada tahun 2009 dan berganti nama menjadi PT Bank Tabungan Pensiunan Nasional Syariah, sebagaimana didasarkan pada Akta Perubahan Terhadap Anggaran Dasar No. 25 tanggal 27 Agustus 2013 yang dibuat di hadapan Hadijah, S.H., M.Kn., notaris di Jakarta dan telah mendapat persetujuan dari Menteri Hukum dan Hak Asasi Manusia Republik Indonesia dalam Surat Keputusan No. AHU-50529.AH.01.02. Tahun 2013 tanggal 1 Oktober 2013 dan telah diumumkan dalam Berita Negara Republik Indonesia Nomor 94 Tahun 2013, tambahan Berita Negara Republik Indonesia No. 124084 tanggal 22 November 2013.

Bank mengubah namanya menjadi PT BANK BTPN SYARIAH Tbk sebagaimana didasarkan pada Akta No. 26 tanggal 16 April 2020, yang dibuat di hadapan Ashoya Ratam, S.H., M.Kn., notaris di Jakarta, dan telah mendapat persetujuan dari Menteri Hukum dan Hak Asasi Manusia Republik Indonesia dalam Surat Keputusan No. AHU- 0034666.AH.01.02.Tahun 2020 tanggal 8 Mei 2020.

***1. GENERAL INFORMATION** (continued)*

d. Initial Public Offering

Based on the Bank's Circular Resolution of the Shareholders in lieu of the Extraordinary General Meeting of Shareholders (RUPSLB) dated 16 November 2017, the shareholders approved the Initial Public Offering of Ordinary Shares plan to public through capital market and listing of the Bank's shares at the Indonesia Stock Exchange. On 25 April 2018, the Bank obtained the effective notification from the OJK through its letter No. S-36/D-04/2018 for the initial public offering.

The Bank undertook an initial public offering of 770,370,000 shares with a nominal value of Rp 100 (full amount) per share with offering price of Rp 975 (full amount) per share to the public in Indonesia. The shares were listed at the Indonesia Stock Exchange on 8 May 2018. The funds received by the Bank from the initial public offering amounting to Rp 735,020 (net of issuance costs and tax).

e. The Bank's name changes

PT Bank Purba Danarta changed its name to PT Bank Sahabat Purba Danarta ("BSPD") in 2009 and to PT Bank Tabungan Pensiunan Nasional Syariah under the Amendmend to the Articles of Association No. 25 dated 27 August 2013 before Hadijah, S.H., notary in Jakarta and was approved by Minister of Law and Human Rights of the Republic of Indonesia by its Decision Letter No. AHU-50529.AH.01.02. Year 2013 dated 1 October 2013 and has been published in the State Gazette of the Republic of Indonesia No 94 Year 2013, Supplement to the State Gazette of the Republic of Indonesia No.124084 dated 22 November 2013.

The Bank changed its name to PT BANK BTPN SYARIAH Tbk pursuant to the Notarial Deed No. 26 dated 16 April 2020, Ashoya Ratam, S.H., MKn, notary in Jakarta, and was approved by Minister of Law and Human Rights of the Republic of Indonesia through its Decision Letter No. AHU- 0034666.AH.01.02.Year 2020 dated 8 May 2020.

1. INFORMASI UMUM (lanjutan)

e. Perubahan nama Bank (lanjutan)

Bank telah mendapatkan persetujuan OJK melalui surat nomor S-66/PB.101/2020 tanggal 4 Juni 2020 dan Salinan Keputusan Deputi Komisioner Pengawas Perbankan I OJK Nomor KEP-99/PB.1/2020 tanggal 4 Juni 2020 perihal Permohonan Penetapan Penggunaan Izin Usaha karena perubahan nama PT Bank Tabungan Pensiunan Nasional Syariah Tbk menjadi PT BANK BTPN SYARIAH Tbk.

f. Anggaran Dasar

Setelah menjadi Bank Umum Syariah, Bank telah melakukan beberapa kali perubahan Anggaran Dasar. Perubahan terakhir Anggaran Dasar Perseroan sebagaimana tercantum dalam Akta No. 35 tanggal 21 April 2021, yang dibuat di hadapan Ashoya Ratam, S.H., M.Kn., notaris di Jakarta, penyesuaian dengan POJK No. 14/POJK.04/2019, POJK No. 15/POJK.04/2020 dan POJK No. 16/POJK.04/2020. Akta tersebut telah memperoleh persetujuan Menteri Hukum dan Hak Asasi Manusia Republik Indonesia berdasarkan Surat Penerimaan Pemberitahuan Perubahan Anggaran Dasar No. AHU-AH.01.03-0309443 tanggal 17 Mei 2021.

g. Tujuan dan kegiatan usaha

Sesuai dengan pasal 3 Anggaran Dasar Bank, tujuan dan kegiatan usaha Bank adalah melakukan kegiatan di bidang perbankan berdasarkan prinsip syariah.

h. Dewan Komisaris, Direksi, Dewan Pengawas Syariah, Komite Audit, Sekretaris Perusahaan, Satuan Kerja Audit Internal dan Karyawan

Susunan Dewan Komisaris dan Direksi Bank pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

	31 Desember 2023	31 Desember 2022	
Dewan Komisaris			***Board of Commissioners***
Komisaris Utama/ Independen	Kemal Azis Stamboel	Kemal Azis Stamboel	*President Commissioner/ Independent*
Komisaris Independen	Mulya Effendi Siregar*	-	*Independent Commissioner*
Komisaris Independen	Dewie Pelitawati	Dewie Pelitawati	*Independent Commissioner*
Komisaris	Ongki Wanadjati Dana	Ongki Wanadjati Dana	*Commissioner*
Komisaris	-	Yenny Lim***	*Commissioner*
Direksi			***Board of Directors***
Direktur Utama	Hadi Wibowo	Hadi Wibowo	*President Director*
Direktur Kepatuhan	Arief Ismail	Arief Ismail	*Compliance Director*
Direktur	Dewi Nuzulianti**	Gatot Adhi Prasetyo***	*Director*
Direktur	Fachmy Achmad	Fachmy Achmad	*Director*
Direktur	Dwiyono Bayu Winantio	Dwiyono Bayu Winantio	*Director*

*) Efektif tanggal 17 April 2023
**) Efektif tanggal 12 April 2023
***) Tidak lagi menjabat sejak 12 April 2023

*Effective as of 17 April 2023 *)*
*Effective as of 12 April 2023 **)*
*No longer serving as of 12 April 2023 ***)*

***1. GENERAL INFORMATION** (continued)*

***e. The Bank's name changes** (continued)*

The Bank has obtained OJK approval through its letter number S-66/PB.101/2020 dated 4 June 2020 and the Copy of Approval of Deputi Komisioner Pengawas Perbankan I OJK Number KEP-99/PB.1/2020 dated 4 June 2020 regarding business license approval request due to change of name from PT Bank Tabungan Pensiunan Nasional Syariah Tbk into PT BANK BTPN SYARIAH Tbk.

f. Articles of Association

The Bank's Articles of Association have been amended several times since the Bank became Sharia Commercial Bank. The latest amendement of the Articles of Association of the Bank was stated in deed No. 35 dated 21 April 2021, which was notarised by Ashoya Ratam, S.H., M.Kn., notary in Jakarta, adjustment to Financial Service Authority Regulation No. 14/POJK.04/2019, No. 15/POJK.04/2020 and No. 16/POJK.04/2020. The deed was approved by Minister of Law and Human Rights of the Republic of Indonesia through its Letter of Acceptance of the amendment to Articles of Association No. AHU-AH.01.03-0309443 dated 17 May 2021.

g. Objectives and scope of activities

In accordance with article 3 of the Bank's Articles of Association, the Bank's objectives and scope of activities are to engage in banking industry based on sharia principles.

h. Board of Commissioners, Board of Directors, Sharia Supervisory Board, Audit Committee, Corporate Secretary, Internal Audit Unit and Employees

The composition of the Bank's Board of Commissioners and Board of Directors as of 31 December 2023 and 2022 was as follows:

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1. INFORMASI UMUM (lanjutan)

h. Dewan Komisaris, Direksi, Dewan Pengawas Syariah, Komite Audit, Sekretaris Perusahaan, Satuan Kerja Audit Internal dan Karyawan (lanjutan)

Perubahan susunan Dewan Komisaris dan Direksi telah disetujui oleh OJK.

Susunan Dewan Pengawas Syariah Bank pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

	31 Desember 2023	31 Desember 2022	
Dewan Pengawas Syariah			***Sharia Supervisory Board***
Ketua	H. Ikhwan Abidin, MA	H. Ikhwan Abidin, MA	*Chairman*
Anggota	H. Muhamad Faiz, MA	H. Muhamad Faiz, MA	*Member*

Susunan Komite Audit Bank yang ditetapkan oleh Dewan Komisaris pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

	31 Desember 2023	31 Desember 2022	
Komite Audit			***Audit Committees***
Ketua	Mulya Effendi Siregar**	Kemal Azis Stamboel*	*Chairman*
Anggota	-	Dewie Pelitawati*	*Member*
Anggota	Tika Arundina	Tika Arundina	*Member*
Anggota	Rena Mutia Andriani	Rena Mutia Andriani	*Member*

*) Tidak lagi menjabat sebagai Komite Audit sejak 18 Juli 2023
**) Efektif menjabat sebagai Komite Audit sejak 18 Juli 2023

Pada tanggal 31 Desember 2023 dan 2022, Sekretaris Perusahaan Bank adalah Arief Ismail.

Efektif sejak tanggal 1 Juni 2017 berdasarkan Surat Keputusan Sirkuler Direksi No.006/CIR/DIR/V/2017 tanggal 18 Mei 2017, Kepala Satuan Kerja Audit Internal pada 31 Desember 2023 dan 2022 adalah Gatot Prasetyo.

Jumlah karyawan Bank pada tanggal 31 Desember 2023 dan 2022, masing-masing adalah 14.297 orang dan 12.768 orang (tidak diaudit).

i. Efektif tanggal 31 Desember 2012, fungsi, tugas, dan wewenangnya dalam pengaturan dan pengawasan di sektor pasar modal beralih dari Bapepam-LK di Kementerian Keuangan ke Bagian Pengawas Pasar Modal di OJK. Efektif tanggal 31 Desember 2013, fungsi, tugas, dan wewenangnya dalam pengaturan dan pengawasan di sektor perbankan beralih dari Bank Indonesia ke OJK.

***1. GENERAL INFORMATION** (continued)*

***h. Board of Commissioners, Board of Directors, Sharia Supervisory Board, Audit Committee, Corporate Secretary, Internal Audit Unit and Employees** (continued)*

The change in composition of the Board of Commissioners and Board of Directors has been approved by OJK.

The composition of the Bank's Sharia Supervisory Board as of 31 December 2023 and 2022 was as follows:

The composition of the Bank's Audit Committee as designated by the Board of Commissioners as of 31 December 2023 and 2022 was as follows:

*No longer serving as Audit Committees of 18 July 2023 *)*
*Effective as Audit Committees of 18 July 2023 **)*

As of 31 December 2023 and 2022, the Bank's corporate secretary was Arief Ismail.

Effective since 1 June 2017 in accordance with the Circular Decision Letter of the Bank's Board of Directors No.006/CIR/DIR/V/2017 dated 18 May 2017, the Head of Internal Audit as of 31 December 2023 and 2022 was Gatot Prasetyo.

As of 31 December 2023 and 2022, the Bank had 14,297 and 12,768 permanent employees (unaudited), respectively.

***i.** Effective 31 December 2012, its regulatory and supervisory functions, duties, and authority in the capital market sector were moved from Bapepam-LK of the Ministry of Finance to the Capital Market Supervisory Department of OJK. Effective 31 December 2013, its regulatory and supervisory functions, duties, and authority in the banking sector were moved from Bank Indonesia to OJK.*

1. INFORMASI UMUM (lanjutan)

j. Entitas Anak

Bank mempunyai kepemilikan langsung pada Entitas Anak sebagai berikut:

***1. GENERAL INFORMATION** (continued)*

j. Subsidiary

The Bank has direct ownership in the following Subsidiary:

Entitas anak/ *Subsidiary*	Domisili/ *Domicile*	Bidang usaha/ *Business activities*	Persentase kepemilikan/ *Percentage of ownership*		Jumlah aset/ *Total assets*	
			31 Desember/ *December 2023*	31 Desember/ *December 2022*	31 Desember/ *December 2023*	31 Desember/ *December 2022*
PT BTPN SYARIAH VENTURA	Jakarta	Modal Ventura/ *Venture Capital*	99%	99%	320,596	313,497

Entitas Anak berkantor pusat di Jl. Radio Dalam No. 100, Kebayoran Baru, Jakarta Selatan 12140.

The head office of Subsidiary is located at Jl. Radio Dalam No. 100, Kebayoran Baru, Jakarta Selatan 12140.

Berdasarkan Akta Pendirian No. 36 tanggal 21 Oktober 2021 yang dibuat di hadapan Ashoya Ratam, S.H., M.Kn., notaris di Jakarta, Bank telah mendirikan Entitas Anak dan menjadi pemegang saham mayoritas. Hal ini telah diketahui oleh Kementerian Hukum dan Hak Asasi Manusia Republik Indonesia melalui surat No. AHU-0066702.AH.01.01 tertanggal 22 Oktober 2021.

Based on Establishment Deed No. 36 dated 21 October 2021 before Ashoya Ratam, S.H., M.Kn., notary in Jakarta, the Bank has established the Subsidiary and has become the majority shareholder. It was acknowledged by the Ministry of Law and Human Rights of the Republic of Indonesia through its letter No. AHU-0066702. AH.01.01 dated 22 October 2021.

Susunan Pemegang Saham terakhir Entitas Anak adalah sebagaimana dituangkan ke dalam Akta No. 10 tanggal 10 Maret 2022 yang dibuat oleh Ashoya Ratam, S.H., M.Kn., notaris di Jakarta dan telah diterima dan dicatat di dalam Sistem Administrasi Badan Hukum melalui Surat Keputusan Menteri Hukum dan Hak Asasi Manusia Republik Indonesia No. AHU-AH.01.03-0158924 tanggal 10 Maret 2022.

The latest composition of the Shareholders of the Subsidiary is as specified in the Deed No. 10 dated 10 March 2022 made by Ashoya Ratam, S.H., M.Kn., notary in Jakarta and has been received and recorded in Legal Entity Administration System through Decree Letter of Ministry of Law and Human Rights of the Republic of Indonesia Number No. AHU-AH.01.03-0158924 dated 10 March 2022.

Sedangkan Susunan Dewan Komisaris, Direksi dan Dewan Pengawas Syariah Entitas Anak terakhir adalah sebagaimana dituangkan kedalam akta Pernyataan Keputusan diluar Rapat Umum Pemegang Saham No. 40 tanggal 30 Oktober 2023 yang dibuat oleh Ashoya Ratam, S.H., M.Kn., notaris di Jakarta dan telah diterima dan dicatat di dalam Sistem Administrasi Badan Hukum melalui Surat Keputusan Menteri Hukum dan Hak Asasi Manusia Republik Indonesia No. AHU-AH.01.09-0181484 tanggal 3 November 2023.

Whereas the latest composition of the Board of Commissioners, the Board of Directors and the Sharia Supervisory Board of the Subsidiary is as specified in the in the Deed of Circular Resolution of the General Meeting of Shareholders No. 40 dated 30 October 2023, made by Ashoya Ratam, S.H., M.Kn., notary in Jakarta and has been received and recorded in Legal Entity Administration System through Decree Letter of Ministry of Law and Human Rights of the Republic of Indonesia Number No. AHU-AH.01.09-0181484 dated 3 November 2023.

1. INFORMASI UMUM (lanjutan)

j. Entitas Anak (lanjutan)

PT BTPN SYARIAH VENTURA telah mendapatkan perijinan operasional dari Otoritas Jasa Keuangan melalui Surat Keputusan Anggota Dewan Komisioner Nomor KEP-23/D.05/2022 tanggal 20 Mei 2022 tentang Pemberian Izin Usaha Perusahaan Modal Ventura Syariah kepada PT BTPN SYARIAH VENTURA dan efektif menjalankan kegiatan operasionalnya pada tanggal 30 Mei 2022.

Tujuan pendirian Entitas Anak adalah untuk menunjang kegiatan usaha dan aspirasi Entitas Anak dalam mewujudkan digital ekosistem bagi segmen yang dilayaninya.

Entitas Anak merupakan perusahaan yang melakukan kegiatan usaha modal ventura syariah, pengelolaan dana ventura, dan kegiatan usaha lain dengan persetujuan dari otoritas terkait, yang seluruhnya dilaksanakan berdasarkan prinsip syariah.

***1. GENERAL INFORMATION** (continued)*

***j. Subsidiary** (continued)*

PT BTPN SYARIAH VENTURA has obtained its operational permits from the Financial Services Authority by means of letter Number KEP-23/D.05/2022 dated 20 May 2022, regarding the Granting of Business Permit of Sharia Venture Capital Company to PT BTPN SYARIAH VENTURA and effectively carried out its operational activities on 30 May 2022

The purpose of establishing the Subsidiary is to support the business activities and aspiration of the Subsidiary in realizing a digital ecosystem for the segment its served.

The Subsidiary is a company that carries out the sharia venture capital business activities, venture fund management, and other business activities upon the approval from relevant authorities, all of which are carried out based on sharia principles.

2. DASAR PENYUSUNAN

a. Pernyataan kepatuhan

Laporan keuangan konsolidasian telah disusun dan disajikan sesuai dengan Standar Akuntansi Keuangan di Indonesia.

b. Laporan keuangan konsolidasian ini yang merupakan konsolidasian dari laporan keuangan Bank dan Entitas Anak (secara bersama-sama disebut "Bank dan Entitas Anak" dan Bank secara individu disebut "Bank") telah disetujui untuk diterbitkan oleh Direksi Bank pada tanggal 7 Februari 2024.

c. Mata uang fungsional dan penyajian

Laporan keuangan konsolidasian disajikan dalam Rupiah, yang merupakan mata uang fungsional Bank and Entitas Anak. Seluruh informasi keuangan yang disajikan telah dibulatkan ke jutaan terdekat dalam jutaan Rupiah, kecuali dinyatakan lain.

Laporan keuangan konsolidasian ini disajikan dalam bahasa Indonesia dan Inggris. Dalam hal terdapat perbedaan penafsiran akibat penerjemahan bahasa, maka yang digunakan sebagai acuan adalah dalam bahasa Indonesia.

2. BASIS OF PREPARATION

a. Statement of compliance

The consolidated financial statements have been prepared and presented in accordance with Indonesian Financial Accounting Standards.

b. *These consolidated financial statements which represent the consolidation of the financial statements of the Bank and its subsidiary (together referred to as the "Bank and Subsidiary" and the Bank individually as the "Bank"), were authorised for issuance by the Bank's Board of Directors on 7 February 2024.*

c. Functional and presentation currency

The consolidated financial statements are presented in Rupiah, which is the Bank and Subsidiary's functional currency. Unless otherwise stated, the financial information presented in Rupiah has been rounded to the nearest million.

The consolidated financial statements are presented in Indonesian and English languages. Should there be any difference in interpretation due to translation, the Indonesian version shall prevail.

2. DASAR PENYUSUNAN (lanjutan)

d. Penggunaan pertimbangan dan estimasi

Penyusunan laporan keuangan konsolidasian sesuai dengan SAK di Indonesia mengharuskan manajemen untuk membuat pertimbangan dan estimasi yang mempengaruhi penerapan kebijakan akuntansi, dan jumlah aset, liabilitas, pendapatan dan beban yang dilaporkan. Walaupun estimasi ini dibuat berdasarkan pengetahuan terbaik manajemen atas kejadian dan kegiatan saat ini, hasil aktual mungkin berbeda dari estimasi tersebut.

Estimasi dan asumsi yang digunakan ditelaah secara berkesinambungan. Revisi atas estimasi akuntansi diakui pada periode dimana estimasi tersebut direvisi dan periode-periode yang akan datang yang dipengaruhi oleh revisi estimasi tersebut.

Informasi mengenai hal-hal penting yang terkait dengan ketidakpastian estimasi dan pertimbangan-pertimbangan signifikan dalam penerapan kebijakan akuntansi yang memiliki dampak yang signifikan terhadap jumlah yang diakui dalam laporan keuangan konsolidasian dijelaskan di Catatan 4.

e. Dasar pengukuran

Berdasarkan PSAK 101 (Revisi 2016), laporan keuangan entitas syariah yang lengkap terdiri dari komponen-komponen sebagai berikut:

(i) Laporan posisi keuangan pada akhir periode;
(ii) Laporan laba rugi dan penghasilan komprehensif lain selama periode;
(iii) Laporan perubahan ekuitas selama periode;
(iv) Laporan arus kas selama periode;
(v) Laporan rekonsiliasi pendapatan dan bagi hasil selama periode;
(vi) Laporan sumber dan penyaluran dana zakat selama periode;
(vii) Laporan sumber dan penggunaan dana kebajikan selama periode; dan
(viii) Catatan atas laporan keuangan.

Laporan sumber dan penggunaan dana kebajikan konsolidasian menunjukkan sumber dan penggunaan dana kebajikan dalam jangka waktu tertentu serta saldo dana kebajikan pada tanggal tertentu.

2. *BASIS OF PREPARATION* *(continued)*

d. Use of judgments and estimates

The preparation of consolidated financial statements in conformity with SAK requires management to make judgements and estimates that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Although those estimates are based on management's best knowledge of current events and activities, actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimate is revised and in any future periods affected.

Information about significant areas of estimation uncertainties and critical judgments in applying accounting policies that have significant effect on the amounts recognized in the consolidated financial statements are described in Note 4.

e. Basis of measurement

Based on PSAK 101 (Revised 2016), a complete financial statements of a sharia entity consist of the following components:

(i) Statement of financial position as of end of the period;
(ii) Statement of profit or loss and other comprehensive income for the period;
(iii) Statement of changes in equity for the period;
(iv) Statement of cash flows for the period;
(v) Statement of reconciliation of income and revenue sharing for the period;
(vi) Statement of sources and distribution of zakat funds for the period;
(vii) Statement of sources and uses of qardhul hasan funds for the period; and
(viii) Notes to the financial statements.

The consolidated statements of sources and uses of qardhul hasan funds show the sources and uses of qardhul hasan funds for a certain period, and qardhul hasan funds balance at a certain date.

2. DASAR PENYUSUNAN (lanjutan)

e. Dasar pengukuran (lanjutan)

Sejak tanggal Bank dan Entitas Anak beroperasi, Bank dan Entitas Anak belum menunjuk suatu lembaga untuk mengelola sumber dan penggunaan dana zakat dan kebajikan.

Sampai dengan tanggal 31 Desember 2023, Bank belum mengelola penerimaan dana zakat, baik yang bersumber dari Bank maupun dari pihak luar.

Laporan posisi keuangan, laporan laba rugi dan penghasilan komprehensif lain, laporan perubahan ekuitas, dan laporan arus kas, merupakan laporan keuangan yang mencerminkan kegiatan komersial entitas syariah sesuai prinsip syariah.

Laporan keuangan konsolidasian Bank dan Entitas Anak disusun berdasarkan konsep harga perolehan, kecuali untuk beberapa akun yang dinilai menggunakan dasar pengukuran lain sebagaimana dijelaskan dalam kebijakan akuntansi masing-masing akun tersebut, dan disusun dengan dasar akrual, kecuali laporan arus kas konsolidasian dan laporan rekonsiliasi pendapatan dan bagi hasil konsolidasian.

Laporan arus kas konsolidasian disusun dengan menggunakan metode langsung dengan mengelompokkan arus kas dalam aktivitas operasi, investasi dan pendanaan. Untuk penyajian laporan arus kas konsolidasian, setara kas terdiri dari kas, giro dan penempatan pada Bank Indonesia, giro dan penempatan pada bank-bank lain, dan investasi pada surat berharga yang jatuh tempo dalam 3 (tiga) bulan dari tanggal penempatan dan yang tidak dijaminkan serta tidak dibatasi penggunaannya.

Laporan rekonsiliasi pendapatan dan bagi hasil konsolidasian merupakan rekonsiliasi antara pendapatan Bank dan Entitas Anak yang menggunakan dasar akrual (*accrual basis*) dengan pendapatan yang didistribusikan kepada pemilik dana yang menggunakan dasar kas (*cash basis*).

Laporan sumber dan penyaluran dana zakat konsolidasian merupakan laporan yang menunjukkan sumber dan penyaluran dana zakat dalam jangka waktu tertentu, serta dana zakat yang belum disalurkan pada tanggal tertentu.

***2. BASIS OF PREPARATION** (continued)*

***e. Basis of measurement** (continued)*

Since the operation commencement date, the Bank and Subsidiary have not appointed an institution to manage sources and uses of zakat and qardhul hasan funds.

Up to 31 December 2023, the Bank have not managed any zakat funds received from the Bank as well as external parties.

The statement of financial positions, statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows, are the financial statements reflecting the sharia entity's commercial activities in accordance with sharia principles.

The Bank and Subsidiary's consolidated financial statements have been prepared under the historical cost concept, except for certain accounts which have been valued using another measurement basis as explained in the accounting policy for those specified accounts, and prepared under the accrual basis, except for the consolidated statements of cash flows and consolidated statements of reconciliation of income and revenue sharing.

The consolidated statements of cash flows are prepared using the direct method by classifying cash flows into operating, investing and financing activities. For the presentation of consolidated cash flows statement, cash equivalents consist of cash, current accounts and placements with Bank Indonesia, current accounts and placements with other banks, and investments in marketable securities with maturities of 3 (three) months from the date of placement and are not pledged or restricted.

The consolidated statements of reconciliation of income and revenue sharing represent the reconciliation between the Bank and Subsidiary's revenue that are recognized under accrual basis with the revenue sharing distributed to fund owner under the cash basis.

The consolidated statements of sources and distribution of zakat funds show the sources and distribution of zakat funds for a certain period, and the undistributed zakat funds at a certain date.

2. DASAR PENYUSUNAN (lanjutan)

f. Perubahan kebijakan akuntansi

Standar akuntansi berikut ini yang berlaku efektif tanggal 1 Januari 2023 dan relevan terhadap laporan keuangan konsolidasian ini, tidak membawa dampak perubahan yang signifikan terhadap kebijakan akuntansi Bank dan Entitas Anak serta jumlah yang dilaporkan di tahun berjalan atau tahun sebelumnya:

- Amendemen PSAK 1: "Penyajian Laporan Keuangan: Pengungkapan Kebijakan Akuntansi"
- Amendemen PSAK 25: "Kebijakan Akuntansi, Perubahan Estimasi Akuntansi, dan Kesalahan" tentang definisi "estimasi akuntansi" dan penjelasannya
- Amendemen PSAK 16: "Aset Tetap" tentang hasil sebelum penggunaan yang diintensikan
- Amendemen PSAK 46: "Pajak Penghasilan" tentang Pajak Tangguhan terkait Aset dan Liabilitas yang timbul dari Transaksi Tunggal
- Amendemen PSAK 107: "Akuntansi Ijarah"

***2. BASIS OF PREPARATION** (continued)*

f. Changes in accounting policies

The following accounting standards, which became effective on 1 January 2023 and are relevant to these consolidated financial statements, do not result in significant changes to the Bank and Subsidiary's accounting policies and on the amounts reported for current or prior financial years:

- *Amendment of PSAK 1: "Presentation of Financial Statements: Disclosure of Accounting Policies"*
- *Amendment of PSAK 25: "Accounting Policies, Changes in Accounting Estimates, and Errors" regarding the definition of "accounting estimates" and their Explanations*
- *Amendment of PSAK 16: "Fixed Assets" regarding proceeds before intended use*
- *Amendment of PSAK 46: "Income Tax" on Deferred Tax related to Assets and Liabilities arising from a Single Transaction*
- *Amendment of PSAK 107: "Ijarah Accounting"*

3. IKHTISAR KEBIJAKAN AKUNTANSI MATERIAL

Kebijakan-kebijakan akuntansi yang material, yang diterapkan dalam penyusunan laporan keuangan konsolidasian Bank adalah seperti dijabarkan di bawah ini:

a. Prinsip konsolidasi

Laporan keuangan konsolidasian mencakup laporan keuangan Bank dan Entitas Anak.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES

The material accounting policies, applied in preparing the Bank's consolidated financial statements are set out below:

a. Basis of consolidation

The consolidated financial statements include the accounts of the Bank and Subsidiary.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

a. Prinsip konsolidasi (lanjutan)

Suatu pengendalian atas entitas anak dianggap ada bilamana Bank terekspos atau memiliki hak atas imbal hasil variabel dari keterlibatannya dengan entitas anak dan memiliki kemampuan untuk mempengaruhi imbal hasil tersebut melalui kekuasaannya atas entitas anak. Bank akan menilai kembali apakah memiliki kendali jika ada perubahan atas satu atau lebih unsur pengendalian. Ini termasuk situasi dimana hak protektif yang dimiliki (seperti yang dihasilkan dari hubungan pinjaman) menjadi substantif dan mengakibatkan Bank memiliki kekuasaan atas suatu entitas anak.

Ketika Bank kehilangan kendali atas entitas anak, Bank menghentikan pengakuan aset dan liabilitas entitas anak, dan kepentingan non-pengendali terkait dan komponen ekuitas lainnya. Laba atau rugi yang timbul diakui dalam laba rugi. Kepentingan yang dipertahankan di entitas anak sebelumnya diukur sebesar nilai wajar ketika pengendalian hilang.

Seluruh transaksi dan saldo antar perusahaan dieliminasi dalam laporan keuangan konsolidasian, sehingga laporan keuangan konsolidasian hanya mencakup transaksi dan saldo dengan pihak lain.

Perubahan dalam bagian kepemilikan Bank pada entitas anak yang tidak mengakibatkan hilangnya pengendalian diperlakukan sebagai transaksi antara pemegang ekuitas dan dicatat sebagai transaksi ekuitas.

Kepentingan non-pengendali disajikan di ekuitas dalam laporan posisi keuangan konsolidasian dan dinyatakan sebesar proporsi pemegang saham non-pengendali atas laba tahun berjalan dan ekuitas entitas anak tersebut berdasarkan persentase kepemilikan pemegang saham non-pengendali pada entitas anak tersebut.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES *(continued)*

a. Basis of consolidation *(continued)*

Control over a subsidiary is presumed to exist if the Bank is exposed to, or has rights to, variable returns from its involvement with the subsidiary and has the ability to affect those returns through its power over the subsidiary. The Bank reassesses whether it has control if there are changes to one or more of the elements of the control. This includes circumstances in which protective rights held (e.g. those resulting from a lending relationship) become substantive and lead to the Bank having power over a subsidiary.

When the Bank loses control over a subsidiary, it derecognises the assets and liabilities of the subsidiary, and any related non-controlling interests and other components of equity. Any resulting gain or loss is recognized in profit or loss. Any interest retained in the former subsidiary is measured at fair value when the control is lost.

All inter-company transactions and balances are eliminated in the consolidated financial statements; accordingly, the consolidated financial statements include only transactions and balances with other parties.

Changes in the Bank's ownership interest in subsidiary that do not result in a loss of control are treated as transaction between equity holders and are accounted for as equity transactions.

Non-controlling interest is presented as part of equity in the consolidated statements of financial position and represents the non-controlling shareholders' proportionate share in the net income for the year and equity of the subsidiary based on the percentage of ownership of the non-controlling shareholders in the subsidiary.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

b. Giro dan penempatan pada Bank Indonesia

Giro dan penempatan pada Bank Indonesia terdiri dari giro wadiah pada Bank Indonesia dan penanaman dana pada Bank Indonesia berupa Fasilitas Simpanan Bank Indonesia Syariah ("FASBIS") dan Sertifikat Bank Indonesia Syariah ("SBIS").

FASBIS dan SBIS merupakan sertifikat yang diterbitkan Bank Indonesia sebagai bukti penitipan dana berjangka pendek dengan akad masing-masing adalah wadiah dan jualah. Giro dan Penempatan pada Bank Indonesia disajikan sebesar biaya perolehan.

c. Giro pada bank-bank lain

Giro pada bank-bank lain dinyatakan sebesar saldo giro dikurangi dengan cadangan kerugian penurunan nilai. Bonus yang diterima dari bank umum syariah diakui sebagai pendapatan usaha utama lainnya. Penerimaan jasa giro dari bank umum konvensional (jika ada) tidak diakui sebagai pendapatan Bank dan Entitas Anak dan digunakan untuk dana kebajikan (qardhul hasan).

d. Penempatan pada bank-bank lain

Penempatan pada bank-bank lain oleh Bank dan Entitas Anak adalah penempatan dana pada bank umum syariah, unit usaha syariah dan/atau BPR syariah antara lain dalam bentuk giro, tabungan, deposito, pembiayaan, dan/atau bentuk penempatan lainnya berdasarkan prinsip syariah. Penempatan pada bank-bank lain disajikan sebesar saldo penempatan, setelah dikurangi cadangan kerugian penurunan nilai.

e. Investasi pada surat berharga

Surat berharga syariah adalah surat bukti investasi berdasarkan prinsip syariah yang lazim diperdagangkan di pasar uang syariah dan/atau pasar modal syariah antara lain obligasi syariah (sukuk), Sertifikat Investasi Mudharabah Antarbank (SIMA), reksa dana syariah, investasi pada efek ekuitas dan surat berharga lainnya berdasarkan prinsip syariah.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

b. Current accounts and placements with Bank Indonesia

Current accounts and placements with Bank Indonesia consist of wadiah current accounts with Bank Indonesia and placements of funds with Bank Indonesia in the form of Bank Indonesia Sharia Deposit Facilities ("FASBIS") and Bank Indonesia Sharia Certificates ("SBIS").

FASBIS and SBIS are certificates issued by Bank Indonesia as a proof of short-term fund deposits under wadiah and jualah agreements. Current accounts and placements with Bank Indonesia are stated at acquisition cost.

c. Current accounts with other banks

Current accounts with other banks are stated at their outstanding balances, net of allowance for impairment losses. Bonuses received from sharia commercial banks are recognized as other main operating income. Interest income from conventional commercial banks (if any) are not recognized as the Bank and Subsidiary's income but are recognized as part of the qardhul hasan funds.

d. Placements with other banks

Placements with other banks by the Bank and Subsidiary's represent placements with sharia commercial banks, sharia business units and/or sharia rural banks in the form of current accounts, saving accounts, deposits, financing and/or other placements based on sharia principles. Placements with other banks are stated at their outstanding balances, net of allowance for impairment losses.

e. Investment in marketable securities

Sharia marketable securities are proof of investments based on sharia principles that are commonly traded in the sharia money market and/or sharia capital markets, including sharia bonds (sukuk), Certificate of Interbank Mudharabah Investment (SIMA), sharia mutual funds, investment in equity securities and other securities based on sharia principles.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

e. Investasi pada surat berharga (lanjutan)

Bank dan Entitas Anak menentukan klasifikasi investasi pada sukuk dan efek lain yang mempunyai karakteristik yang serupa dengan sukuk, sesuai dengan PSAK 110 (Revisi 2015) dan penyesuaian tahun 2020 tentang "Akuntansi Sukuk" sebagai berikut:

1) Diukur pada biaya perolehan. Investasi tersebut dimiliki dalam suatu model usaha yang bertujuan utama untuk memperoleh arus kas kontraktual dan terdapat persyaratan kontraktual dalam menentukan tanggal tertentu atas pembayaran pokok dan atau hasilnya. Pada saat pengakuan awal, investasi pada sukuk diukur pada nilai wajar termasuk biaya transaksi yang dapat diatribusikan secara langsung untuk perolehan investasi tersebut.

   Setelah pengakuan awal, investasi pada sukuk dinyatakan sebesar biaya perolehan, ditambah biaya transaksi yang belum diamortisasi dengan menggunakan metode garis lurus, dikurangi cadangan kerugian penurunan nilai, jika ada.

2) Diukur pada nilai wajar melalui penghasilan komprehensif lain. Investasi tersebut dimiliki dalam suatu model usaha yang bertujuan utama untuk memperoleh arus kas kontraktual dan melakukan penjualan sukuk, terdapat persyaratan kontraktual dalam menentukan tanggal tertentu atas pembayaran pokok dan/atau hasilnya.

   Pada saat pengakuan awal, investasi pada sukuk diukur pada nilai wajar termasuk biaya transaksi yang dapat diatribusikan secara langsung untuk perolehan investasi tersebut. Setelah pengakuan awal, investasi pada sukuk dicatat sebesar nilai wajar. Seluruh perubahan nilai wajar diakui pada penghasilan komprehensif lain. Ketika investasi sukuk dihentikan pengakuannya, akumulasi keuntungan atau kerugian yang sebelumnya diakui dalam penghasilan komprehensif lain diklasifikasikan ke laba rugi.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

***e. Investment in marketable securities** (continued)*

The Bank and Subsidiary determined the classification of investments in sukuk and other securities which have similar characteristics with sukuk, in accordance with PSAK 110 (2015 Revision) and its amendments in 2020 regarding "Accounting for Sukuk" as follows:

1) Measured at acquisition cost. The investment is held in a business model whereby the primary goal is to collect contractual cash flows and has contractual terms in determining the specific date of principal payments and or the margin. At the initial recognition, investments in sukuk are measured at fair value plus directly attributable transaction costs.

   Subsequent to initial recognition, investments in sukuk are stated at acquisition cost, plus unamortized portion of transaction costs that are amortized using straight-line method, minus allowance for impairment losses, if any.

2) Measured at fair value through other comprehensive income. The investment is held in a business model whereby the primary goal is to obtain contractual cash flows and to sell the sukuk, and has contractual terms in determining the specific date of principal payments and/or the results.

   At the initial recognition, investments in sukuk are measured at fair value plus directly attributable transaction costs. Subsequent to initial recognition, investments in sukuk are stated at fair value. All changes in fair value are recognized in other comprehensive income. When sukuk is derecognized, accumulated gains or losses which have previously been recognized in other comprehensive income is reclassified to profit or loss.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

e. Investasi pada surat berharga (lanjutan)

3) Diukur pada nilai wajar melalui laba rugi. Pada saat pengakuan awal, investasi pada sukuk diukur pada nilai wajar tidak termasuk biaya transaksi. Biaya transaksi langsung diakui pada laba rugi. Setelah pengakuan awal, investasi pada sukuk dicatat sebesar nilai wajar. Seluruh perubahan nilai wajar diakui pada laba rugi tahun berjalan.

Investasi dalam unit reksa dana syariah dinyatakan sebesar nilai wajar yang ditentukan berdasarkan nilai aset bersih dari reksa dana pada tanggal pelaporan. Seluruh perubahan nilai aset bersih diakui pada penghasilan komprehensif lain. Investasi dalam unit reksa dana syariah terproteksi dinyatakan sebesar biaya perolehan.

Investasi pada efek ekuitas dikategorikan sebagai aset keuangan terukur pada FVTPL. Aset keuangan ini diakui dan diukur pada nilai wajar. Keuntungan atau kerugian atas penghentian pengakuan aset keuangan ini diakui dalam laba rugi.

f. Piutang murabahah

Murabahah adalah akad jual beli antara nasabah dengan Bank, dimana Bank membiayai kebutuhan barang untuk konsumsi, investasi dan modal kerja nasabah yang dijual dengan harga pokok ditambah dengan marjin yang diketahui dan disepakati bersama. Pembayaran atas pembiayaan ini dilakukan dengan cara mengangsur dalam jangka waktu yang ditentukan.

Piutang murabahah pada awalnya diukur pada nilai bersih yang dapat direalisasi ditambah dengan biaya transaksi yang dapat diatribusikan secara langsung dan biaya tambahan untuk memperoleh piutang murabahah tersebut. Setelah pengakuan awal, piutang murabahah diukur pada biaya perolehan diamortisasi menggunakan metode imbal hasil efektif dikurangi pendapatan marjin yang ditangguhkan dan cadangan kerugian penurunan nilai.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

***e. Investment in marketable securities** (continued)*

3) Measured at fair value through profit or loss. At the initial recognition, investments in sukuk are measured at fair value excluding transaction costs. Transaction costs are directly recognized in profit or loss. Subsequent to initial recognition, investments in sukuk are stated at fair value. All changes in fair value are recognized in the current year profit or loss.

Investments in sharia mutual funds are presented at fair value which is measured based on net asset value of mutual funds at reporting date. All changes in net asset value are recognized in other comprehensive income. Investments in protected sharia mutual funds are presented at acquisition cost.

Investments in equity securities are categorized as measured-at-FVTPL financial assets. These financial assets are recognized and measured at fair value. Gains or losses on derecognition of these financial assets are recognized in profit or loss.

f. Murabahah receivables

Murabahah is a sale and purchase contract between the customer and the Bank, whereby the Bank finances the goods for consumption, investment and working capital needs of the customer, that are sold with a principle price plus a certain margin that is mutually informed and agreed. Repayment on this financing is made in installments within a specified period.

Murabahah receivables are initially measured at net realizable value plus directly attributable transaction costs and additional costs to obtain the respective murabahah receivables. Subsequent to the initial recognition, they are measured at amortized cost using the effective rate of return method less deferred margin income and allowance for impairment losses.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

g. Cadangan kerugian penurunan nilai piutang murabahah

Untuk tujuan evaluasi penurunan nilai, Bank melakukan evaluasi penurunan nilai secara kolektif karena seluruh piutang murabahah memiliki nilai tidak signifikan secara individu.

Untuk penurunan nilai secara kolektif ini, Bank mengelompokkan portofolio piutang berdasarkan kesamaan karakteristik risiko kredit yaitu antara nasabah yang diberikan restrukturisasi dan nasabah yang tidak direstrukturisasi, dimana metode yang digunakan mengikuti *incurred loss* atau *regulatory reporting.*

Bank menggunakan model analisa statistik dalam perhitungan cadangan kerugian penurunan nilai secara kolektif ini, yaitu metode *migration analysis* dan metode *vintage analysis*.

Metode *migration analysis* digunakan untuk menentukan kerugian penurunan nilai dari nasabah yang tidak direstrukturisasi dan nasabah yang direstrukturisasi karena usaha menurun (non-covid). Pada metode *migration analysis*, Bank menentukan tingkat kerugian dari portofolio selama periode antara terjadinya peristiwa gagal bayar dengan saat kerugian teridentifikasi untuk setiap portofolio yang teridentifikasi dalam jangka waktu 12 bulan. Kerugian penurunan nilai atas piutang murabahah diukur sebesar selisih antara nilai tercatat piutang murabahah dengan nilai estimasi arus kas masa datang.

Metode *vintage analysis* digunakan untuk menentukan kerugian penurunan nilai dari nasabah yang telah direstrukturisasi COVID-19. Pada metode *vintage analysis*, Bank menentukan tingkat kerugian berdasarkan pengalaman Bank atas kondisi nasabah yang diretrukturisasi sebelumnya dari tanggal restrukturisasi sampai dengan piutang pembiayaan tersebut lunas atau dihapusbukukan dan mempertimbangkan tren pembayaran nasabah di periode restrukturisasi juga.

Ketika pembiayaan yang diberikan tidak tertagih, pembiayaan tersebut dihapusbuku dengan menjurnal balik cadangan kerugian penurunan nilai. Pembiayaan tersebut dapat dihapusbuku setelah semua prosedur yang diperlukan telah terpenuhi dan jumlah kerugian telah ditentukan. Beban penurunan nilai diakui sebagai "Pembentukan cadangan kerugian penurunan nilai".

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

g. Allowance for impairment losses of murabahah receivables

For the purpose of evaluation of impairment, the Bank conducts a collective evaluation of impairment because all murabahah receivables have individually insignificant value.

For this collective impairment, the Bank classifies the receivables portfolio based on the similarity of credit risk characteristics, that is between customers who were given restructuring and customers who were not restructured, were the method used follows the incurred losses or regulatory reporting.

The Bank uses statistical analysis models in determining the collective impairment loss allowance, that are the migration analysis method and the vintage analysis method.

The migration analysis method is used for determining the impairment loss for non-restructuring customers and customers who were restuctured due to declining business (non-covid). In the migration analysis method, the Bank determines the loss rate of the portfolio from the period between the occurrence of a default event and the identification of a loss for each identified portfolio within 12 months. Impairment losses on murabahah receivables are measured at the difference between the carrying amount of the murabahah receivables and the estimated future cash flows.

The vintage analysis method is used to determine the impairment loss of restructured customers COVID-19. In the vintage analysis method, the Bank uses the loss rate based on the Bank's experience of the condition of previous restructured customers from the retructuring date until the financing receivables were paid-off or written-off and consider customer payment trends in the restructuring period as well.

When a financing is uncollectible, it is written-off against the related allowance for impairment losses. Such financing is written-off after all necessary procedures have been completed and the amount of the loss has been determined. Impairment charges are recognized as "provision for allowance for impairment losses".

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

g. Cadangan kerugian penurunan nilai piutang murabahah (lanjutan)

Penerimaan kembali atas pembiayaan yang telah dihapusbukukan pada tahun berjalan dikreditkan pada akun pembentukan cadangan kerugian penurunan nilai. Penerimaan kembali atas pembiayaan yang telah dihapusbukukan pada tahun sebelumnya dicatat sebagai pendapatan operasi lainnya.

h. Pinjaman qardh

Pinjaman qardh adalah penyaluran dana dengan akad qardh.

Pinjaman qardh adalah penyediaan dana atau tagihan yang dapat dipersamakan berdasarkan persetujuan atau kesepakatan antara peminjam dan Bank yang mewajibkan peminjam melunasi hutangnya setelah jangka waktu tertentu.

Pinjaman qardh diakui sebesar total dana yang dipinjamkan kepada peminjam pada saat terjadinya. Bank dapat menerima imbalan namun tidak diperkenankan untuk dipersyaratkan di dalam perjanjian. Imbalan tersebut diakui pada saat diterima.

Pinjaman qardh disajikan sebesar saldonya dikurangi cadangan kerugian penurunan nilai.

i. Pembiayaan musyarakah

Pembiayaan musyarakah adalah akad kerjasama antara dua pihak atau lebih untuk suatu usaha tertentu, dimana masing-masing pihak memberikan kontribusi dana dengan ketentuan bahwa keuntungan dibagi berdasarkan kesepakatan, sedangkan kerugian berdasarkan porsi kontribusi dana. Dana tersebut meliputi kas atau aset non-kas yang diperkenankan oleh syariah.

Pembiayaan musyarakah dinyatakan sebesar saldo pembiayaan dikurangi dengan saldo cadangan kerugian penurunan nilai. Bank menetapkan cadangan kerugian penurunan nilai sesuai dengan kualitas pembiayaan berdasarkan penelaahan atas masing-masing saldo pembiayaan.

Cadangan kerugian penurunan nilai atas pembiayaan musyarakah dihitung dengan pendekatan sesuai pencadangan menurut penerapan yang diatur oleh regulator.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES *(continued)*

g. Allowance for impairment losses of murabahah receivables *(continued)*

Subsequent recoveries of financing written off in the current year are credited to the provision for allowance for impairment losses account. Subsequent recoveries of financing written off in previous year are recognized as other operating income.

h. Funds of qardh

Funds of qardh represent a distribution of funds with qardh agreement.

Funds of qardh represent funds provided or similar claims based on an agreement or contract between the borrower and the Bank, wherein the borrower should repay the loan after a specified period of time.

Funds of qardh are recognized in the amount lent to the borrower at the transaction date. The Bank may receive a fee, however, this should not be stated in the agreement. The fee is recognized upon receipt.

Funds of qardh are stated at their outstanding balances less allowance for impairment losses.

i. Musyarakah financing

Musyarakah financing is an agreement between two or more parties for a particular business, in which each party contributes funds with the terms that profits are shared according to the agreement, while losses are borne by each party proportionate to the amount of fund contributions. The fund consists of cash or non-cash assets allowed by sharia.

Musyarakah financing is stated at outstanding balance, net of allowance for impairment losses. The Bank provides allowance for impairment losses based on the financing quality as determined by a review of each account.

The allowance for impairment losses on musyarakah financing is calculated using the regulatory provisioning approach.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

j. Aset keuangan dan liabilitas keuangan

Aset keuangan Bank dan Entitas Anak terutama terdiri dari kas, giro dan penempatan pada Bank Indonesia, giro pada bank-bank lain, penempatan pada bank-bank lain, investasi pada surat berharga, piutang murabahah, pinjaman qardh, pembiayaan musyarakah dan aset lain-lain.

Liabilitas keuangan Bank dan Entitas Anak terutama terdiri dari liabilitas segera, bagi hasil yang belum dibagikan, simpanan nasabah, surat berharga yang diterbitkan, liabilitas sewa, akrual dan liabilitas lain - lain tertentu.

j.1. Pengakuan

Pada saat pengakuan awal, aset keuangan atau liabilitas keuangan diukur pada nilai wajar ditambah/dikurangi (untuk instrumen keuangan yang tidak diukur pada nilai wajar melalui laba rugi setelah pengakuan awal) biaya transaksi yang dapat diatribusikan secara langsung atas perolehan aset keuangan atau penerbitan liabilitas keuangan. Pengukuran aset keuangan dan liabilitas keuangan setelah pengakuan awal dijelaskan pada catatan masing-masing yaitu giro dan penempatan pada Bank Indonesia (Catatan 3b), giro pada bank-bank lain (Catatan 3c), penempatan pada bank-bank lain (Catatan 3d), investasi pada surat berharga (Catatan 3e), piutang murabahah (Catatan 3f), pinjaman qardh (Catatan 3h), pembiayaan musyarakah (Catatan 3i), liabilitas segera (Catatan 3m), simpanan nasabah (Catatan 3n), dan liabilitas sewa (Catatan 3v).

Biaya transaksi hanya meliputi biaya-biaya yang dapat diatribusikan secara langsung untuk perolehan suatu aset keuangan atau penerbitan suatu liabilitas keuangan dan merupakan biaya tambahan yang tidak akan terjadi apabila instrumen keuangan tersebut tidak diperoleh atau diterbitkan. Untuk aset keuangan, biaya transaksi ditambahkan pada jumlah yang diakui pada awal pengakuan aset, sedangkan untuk liabilitas keuangan, biaya transaksi dikurangkan dari jumlah utang yang diakui pada awal pengakuan liabilitas. Biaya transaksi tersebut diamortisasi selama umur instrumen berdasarkan metode suku bunga efektif dan dicatat sebagai bagian dari pendapatan bunga untuk biaya transaksi sehubungan dengan aset keuangan atau sebagai bagian dari beban bunga untuk biaya transaksi sehubungan dengan liabilitas keuangan.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

j. Financial assets and financial liabilities

The Bank and Subsidiary's financial assets mainly consist of cash, current accounts and placements with Bank Indonesia, current accounts with other banks, placements with other banks, investments in marketable securities, murabahah receivables, funds of qardh, musyarakah financing and other assets

The Bank and Subsidiary's financial liabilities mainly consist of liabilities due immediately, undistributed revenue sharing, deposits from customers, securities issued, lease liabilities, certain accruals and other liabilities.

j.1. Recognition

A financial asset or financial liability is initially measured at fair value plus/less (for financial instruments not subsequently measured at fair value through profit or loss) transaction costs that are directly attributable to the acquisition of a financial asset or issuance of a financial liability. The subsequent measurement of financial assets and financial liabilities is described in respective notes for current accounts and placements with bank Indonesia (Note 3b), current accounts with other banks (Note 3c), placements with other banks (Note 3d), investments in marketable securities (Note 3e), murabahah receivables (Note 3f), funds of qardh (Note 3h), musyarakah financing (Note 3i), liabilities due immediately (Note 3m), deposits from customers (Note 3n), and lease liabilities (Note 3v).

Transaction costs include only those costs that are directly attributable to the acquisition of a financial asset or issuance of a financial liability and are incremental costs that would not have been incurred if the instruments had not been acquired or issued. In the case of financial assets, transaction costs are added to the amount recognized initially, while for financial liabilities, transaction costs are deducted from the amount of debt recognized initially. Such transaction costs are amortised over the terms of the instruments based on the effective interest method and are recorded as part of interest income for transaction costs related to financial assets or interest expense for transaction costs related to financial liabilities.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

j. Aset Keuangan dan Liabilitas Keuangan (lanjutan)

j.2. Penghentian pengakuan

Bank dan Entitas Anak menghentikan pengakuan aset keuangan pada saat hak kontraktual atas arus kas yang berasal dari aset keuangan tersebut kadaluwarsa, atau Bank dan Entitas Anak mentransfer seluruh hak untuk menerima arus kas kontraktual dari aset keuangan dalam transaksi dimana Bank dan Entitas Anak secara substansial telah mentransfer seluruh risiko dan manfaat atas kepemilikan aset keuangan yang ditransfer. Setiap hak atau liabilitas atas aset keuangan yang ditransfer yang timbul atau yang masih dimiliki oleh Bank dan Entitas Anak diakui sebagai aset atau liabilitas secara terpisah.

Bank dan Entitas Anak menghentikan pengakuan liabilitas keuangan pada saat liabilitas yang ditetapkan dalam kontrak dilepaskan atau dibatalkan atau kadaluwarsa.

Dalam transaksi dimana Bank dan Entitas Anak secara substansial tidak memiliki atau tidak mentransfer seluruh risiko dan manfaat atas kepemilikan aset keuangan. Bank dan Entitas Anak menghentikan pengakuan aset tersebut jika Bank dan Entitas Anak tidak lagi memiliki pengendalian atas aset tersebut. Hak dan kewajiban yang masih dimiliki dalam transfer tersebut diakui secara terpisah sebagai aset atau liabilitas. Dalam transfer dimana pengendalian atas aset masih dimiliki, Bank dan Entitas Anak tetap mengakui aset yang ditransfer tersebut sebesar keterlibatan berkelanjutan, dimana tingkat keberlanjutan Bank dan Entitas Anak dalam aset yang ditransfer adalah sebesar perubahan nilai aset yang ditransfer.

Bank dan Entitas Anak menghapus bukukan aset keuangan dan cadangan kerugian penurunan nilai terkait, pada saat Bank dan Entitas Anak menentukan bahwa aset keuangan tersebut tidak dapat ditagih seluruhnya. Keputusan ini diambil setelah mempertimbangkan informasi seperti telah terjadinya perubahan signifikan pada posisi keuangan debitur/penerbit aset keuangan sehingga debitur/penerbit aset keuangan tidak lagi dapat melunasi kewajibannya, atau hasil penjualan agunan tidak akan cukup untuk melunasi seluruh eksposur yang diberikan.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

***j. Financial Assets and Financial Liabilities** (continued)*

j.2. Derecognition

The Bank and Subsidiary derecognise a financial asset when the contractual rights to the cash flows from the financial asset expire, or when the Bank and Subsidiary transfer the rights to receive the contractual cash flows on the financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred. Any interest in transferred financial assets that is created or retained by the Bank and Subsidiary is recognized as a separate asset or liability.

The Bank and Subsidiary derecognise a financial liability when its contractual obligations are discharged or cancelled or expired.

In transactions in which the Bank and Subsidiary neither retain nor transfer substantially all the risks and rewards of ownership of a financial asset, the Bank and Subsidiary derecognise the asset if they do not retain control over the asset. The rights and obligations retained in the transfers are recognized separately as assets and liabilities as appropriate. In transfers in which control over the asset is retained, the Bank and Subsidiary continue to recognise the asset to the extent of their continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

The Bank and Subsidiary write off a financial asset and any related allowance for impairment losses, when the Bank and Subsidiary determine that the financial asset is completely uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the financial position of borrower/financial asset's issuer such that the borrower/financial asset's issuer can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire exposure.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

j. Aset keuangan dan liabilitas keuangan (lanjutan)

j.3. Saling hapus

Aset keuangan dan liabilitas keuangan disalinghapuskan dan jumlah netonya dilaporkan pada laporan posisi keuangan ketika terdapat hak yang berkekuatan hukum untuk melakukan saling hapus atas jumlah yang telah diakui tersebut dan adanya niat untuk menyelesaikan liabilitas secara bersamaan. Hak saling hapus tidak kontijen atas peristiwa di masa depan dan dapat dipaksakan secara hukum dalam situasi bisnis yang normal dan dalam peristiwa gagal bayar, atau peristiwa kepailitan atau kebangkrutan Bank dan Entitas Anak atau pihak lawan.

Pendapatan dan beban disajikan dalam jumlah bersih hanya jika diperkenankan oleh standar akuntansi.

k. Aset tetap dan aset takberwujud

Aset tetap

Tanah tidak disusutkan. Sejak tanggal 28 Februari 2016 tanah dinilai dengan metode revaluasi. Tanah disajikan sebesar nilai wajar berdasarkan penilaian yang dilakukan oleh penilai independen eksternal yang telah terdaftar di OJK. Penilaian atas aset tersebut dilakukan secara berkala untuk memastikan bahwa nilai wajar aset yang direvaluasi tidak berbeda secara material dengan jumlah tercatatnya. Selisih nilai wajar diakui sebagai "cadangan revaluasi aset" yang merupakan komponen ekuitas.

Jika aset yang direvaluasi dijual, jumlah yang dicatat di dalam ekuitas dipindahkan ke saldo laba.

Revaluasi atas tanah dilakukan kembali pada tanggal 31 Desember 2018 oleh penilai independen dan pada tahun 2023 dan 2022 secara internal. Tidak dilakukan pembukuan atas surplus revaluasi aset tanah dan bangunan untuk tahun 2018 karena tidak terdapat perubahan nilai yang signifikan dari hasil revaluasi.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES *(continued)*

j. Financial assets and financial liabilities *(continued)*

j.3. Offsetting

Financial assets and liabilities are offset and the net amount is reported in the statement of financial position when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously. The legally enforceable right must not be contingent on future events and must be enforceable in the normal course of business and in the event of default, or in solvency or bankruptcy of the Bank and Subsidiary or the counterparty.

Income and expenses are presented on a net basis only when permitted by the accounting standards.

k. Fixed assets and intangible assets

Fixed assets

Land is not depreciated. Since 28 February 2016 land is measured using revaluation method. Land is shown at fair value, based on valuation performed by external independent valuer which is registered at OJK. Valuations are performed with sufficient regularity to ensure that the fair value of a revalued asset does not differ materially from its carrying amount. Fair value changes are recognized as "asset revaluation reserve" which is an equity component.

When revalued assets are sold, the amounts included in equity are transferred to retained earnings.

Revaluation of land was carried out again on 31 December 2018 by an independent appraiser and in 2023 and 2022 internally. No bookkeeping was made of the revaluation surplus of land and building assets for 2018 because there was no significant change in value from the revaluation results.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

k. Aset tetap dan aset takberwujud (lanjutan)

Aset tetap (lanjutan)

Aset tetap, selain tanah, dinyatakan sebesar biaya perolehan dikurangi akumulasi penyusutan dan rugi penurunan nilai (jika ada). Biaya perolehan termasuk biaya penggantian bagian aset tetap saat biaya tersebut terjadi, jika memenuhi kriteria pengakuan. Semua biaya pemeliharaan dan perbaikan yang tidak memenuhi kriteria pengakuan diakui dalam laba rugi pada saat terjadinya. Pada setiap tanggal pelaporan, nilai residu, umur manfaat, dan metode penyusutan ditelaah kembali dan jika sesuai dengan keadaan, disesuaikan secara prospektif.

Aset tetap, selain tanah, disusutkan selama taksiran masa manfaat ekonomis aset tetap dengan metode garis lurus dan diakui sebesar harga perolehan setelah dikurangi dengan akumulasi penyusutan.

Taksiran masa manfaat ekonomis aset tetap adalah sebagai berikut:

	Tahun/*Years*	
Gedung	20	*Buildings*
Golongan I:		*Class I:*
Kendaraan bermotor	4	*Vehicles*
Perlengkapan kantor	4 & 8	*Office equipment*
Golongan II:		*Class II:*
Kendaraan bermotor	3	*Vehicles*
Perlengkapan kantor	5 & 8	*Office equipment*
Leasehold improvement	sesuai masa sewa/*according to lease period*	*Leasehold improvement*

Perlengkapan kantor terdiri dari perabotan dan perlengkapan, instalasi, perangkat keras komputer, peralatan komunikasi dan peralatan kantor lainnya.

Jumlah tercatat aset tetap dihentikan pengakuannya pada saat dilepaskan atau saat tidak ada manfaat ekonomis masa depan yang diharapkan dari penggunaan atau pelepasannya. Laba atau rugi yang timbuldari penghentian pengakuan aset (dihitung sebagai perbedaan antara jumlah neto hasil pelepasan dan jumlah tercatat dari aset) diakui dalam laba rugi pada periode aset tersebut dihentikan pengakuannya.

Bank dan Entitas Anak menelaah apakah terdapat indikasi penurunan nilai aset pada tanggal pelaporan. Apabila terdapat indikasi penurunan nilai aset, Bank dan Entitas Anak mengestimasi jumlah yang dapat diperoleh kembali dari aset tersebut. Kerugian penurunan nilai diakui dalam laba rugi tahun berjalan.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

k. Fixed assets and intangible assets *(continued)*

Fixed assets (continued)

Fixed assets, except land, are stated at acquisition cost less accumulated depreciation and impairment losses (if any). Acquisition cost includes the cost of replacing parts of fixed assets when the cost is incurred, if the recognition criteria are met. All other repair and maintenance costs which do not meet the recognition criteria are recognized in profit or loss as incurred. At each reporting date, the residual value, useful life, and depreciation method are reviewed and if appropriate with the condition, adjusted prospectively.

Fixed assets, except land, are depreciated over their expected useful lives using straight-line method and are stated at acquisition cost less accumulated depreciation.

The expected useful lives of fixed assets are as follows:

Office equipment consists of furniture and fixture, installation, computer hardware, communication and other office equipment.

The carrying amount of fixed assets is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gains or losses arising from derecognition of fixed assets (calculated as the difference between the net proceeds from disposal and the carrying amount of the assets) are recognized in profit or loss in the period when those assets are derecognized.

The Bank and Subsidiary review whether there are indications of impairment on reporting date. If there are any indications of impairment, the Bank and Subsidiary estimate the recoverable amount of the asset. Impairment losses are charged to the current year profit or loss.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

k. Aset tetap dan aset takberwujud (lanjutan)

Aset takberwujud

Piranti lunak diakui sebesar harga perolehan dan selanjutnya dicatat sebesar harga perolehan dikurangi akumulasi amortisasi.

Biaya yang terkait dengan pemeliharaan program piranti lunak diakui sebagai beban pada saat terjadinya. Biaya pengembangan yang dapat secara langsung diatribusikan dalam pembuatan dan pengujian produk piranti lunak yang dapat diidentifikasi oleh Bank dan Entitas Anak diakui sebagai aset takberwujud.

Biaya yang dapat diatribusikan secara langsung dikapitalisasi sebagai bagian produk piranti lunak mencakup beban pekerja pengembang piranti lunak dan bagian *overhead* yang relevan.

Pengeluaran pengembangan yang lain yang tidak memenuhi kriteria ini diakui sebagai beban pada saat terjadinya. Biaya pengembangan yang sebelumnya diakui sebagai beban tidak dapat diakui sebagai aset pada periode berikutnya.

Biaya pengembangan piranti lunak diakui sebagai aset yang diamortisasi selama estimasi masa manfaat, yang tidak lebih dari empat tahun dan lima tahun atau tidak lebih dari tarif amortisasi 25% dan 20% dan dihitung dengan menggunakan metode garis lurus.

Aset takberwujud dihentikan pengakuannya saat aset tersebut dilepas atau ketika tidak lagi terdapat manfaat masa depan yang diharapkan dari penggunaan atau pelepasannya.

l. Aset lain-lain

Aset lain-lain antara lain terdiri dari uang muka, setoran jaminan, dan lain-lain.

Bank dan Entitas Anak mengakui kerugian penurunan nilai untuk aset lain-lain apabila taksiran jumlah yang dapat diperoleh kembali (*recoverable amount*) dari suatu aset lebih rendah dari nilai tercatatnya. Pada setiap tanggal pelaporan, Bank dan Entitas Anak melakukan penelaahan atas jumlah yang dapat dipulihkan untuk menentukan apakah terdapat indikasi penurunan nilai. Kerugian penurunan nilai diakui dalam laba rugi tahun berjalan.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

***k. Fixed assets and intangible assets** (continued)*

Intangible assets

Software is recognized at acquisition cost and subsequently carried at acquisition cost less accumulated amortisation.

Costs associated with maintaining software programs are recognized as expense when incurred. Development costs, which are directly attributable to the design and testing of identifiable software by the Bank and Subsidiary, is recognized as intangible assets.

Directly attributable costs are capitalised as part of the software product which include the software development employee costs and an appropriate portion of relevant overheads.

Other development expenditures which do not meet these criteria, are recognized as expenses as incurred. Development costs previously recognized as expenses are not recognized as assets in a subsequent period.

Software development costs recognized as assets are amortised over their estimated useful lives, which do not exceed four and five years or do not exceed 25% and 20% amortisation rate and calculated using the straight-line method.

Intangible assets shall be derecognized on disposal or when no future economic benefits are expected from its use or disposal.

l. Other assets

Other assets consist of advances, security deposits, and others.

The Bank and Subsidiary recognise impairment of other assets if the recoverable amount of the assets is lower than the carrying value. At each reporting date, the Bank and Subsidiary evaluate the recoverable amount of the assets to determine whether there is an indication of impairment. The impairment losses are recognized in the current year profit or loss.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

m. Liabilitas segera

Liabilitas segera merupakan kewajiban Bank dan Entitas Anak kepada pihak lain yang sifatnya wajib segera dibayarkan sesuai perintah pemberi amanat perjanjian yang ditetapkan sebelumnya. Liabilitas segera dinyatakan sebesar nilai kewajiban Bank dan Entitas Anak kepada pemberi amanat.

n. Simpanan nasabah

Simpanan nasabah adalah dana yang dipercayakan oleh masyarakat kepada Bank berdasarkan perjanjian penyimpanan dana. Termasuk di dalamnya adalah giro wadiah dan tabungan wadiah.

Giro wadiah merupakan giro wadiah yadh-dhamanah yakni titipan dana pihak lain dimana pemilik dana mendapatkan bonus berdasarkan kebijakan Bank. Giro wadiah dicatat sebesar saldo titipan pemegang giro wadiah.

Tabungan wadiah merupakan simpanan pihak lain yang bisa diambil kapan saja (*on call*) atau berdasarkan kesepakatan dimana tidak ada imbalan yang disyaratkan kecuali dalam bentuk pemberian ('Athaya') sukarela dari pihak Bank.

o. Pinjaman yang diterima

Pada saat pengakuan awal, pinjaman diakui sebesar nilai wajar, dikurangi dengan biaya-biaya transaksi yang terjadi. Selanjutnya, pinjaman yang diterima diukur sebesar biaya perolehan diamortisasi; selisih antara penerimaan (dikurangi biaya transaksi) dan nilai pelunasan dicatat pada laba rugi selama periode pinjaman dengan menggunakan metode suku bunga efektif.

Biaya yang dibayar untuk memperoleh fasilitas pinjaman diakui sebagai biaya transaksi pinjaman sepanjang besar kemungkinan sebagian atau seluruh fasilitas akan ditarik. Dalam hal ini, biaya memperoleh pinjaman ditangguhkan sampai penarikan pinjaman terjadi. Sepanjang tidak terdapat bukti bahwa besar kemungkinan sebagian atau seluruh fasilitas akan ditarik, biaya memperoleh pinjaman dikapitalisasi sebagai pembayaran dimuka untuk jasa likuiditas dan diamortisasi selama periode fasilitas yang terkait.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

m. Liabilities due immediately

Liabilities due immediately represent the Bank and Subsidiary's liabilities to other parties which should be settled immediately based on predetermined instructions by those having the authority. Liabilities due immediately are stated at the amounts of the Bank and Subsidiary's liabilities to the trustee.

n. Deposits from customers

Deposits from customers are the funds placed by customers to the Bank based on fund deposits agreements. Included in these accounts are wadiah demand deposits and wadiah saving deposits.

Wadiah demand deposits are wadiah yadh-dhamanah demand deposits in which the funds owners will get bonus based on the Bank's policy. Wadiah demand deposits are stated at the amount entrusted by depositors.

Wadiah saving deposits represent third party funds which can be taken at any time (on call) or by an agreement which required no reward except in the form of bonus ('Athaya') provided by the Bank voluntarily.

o. Borrowings

Borrowings are initially recognized at fair value, net of transaction costs incurred. Borrowings are subsequently carried at amortized cost; any difference between the proceeds (net of transaction costs) and the redemption value is recognized in the profit or loss over the period of the borrowings using the effective interest rate method.

Fees paid on the establishment of loan facilities are recognized as transaction costs of the loan to the extent that it is probable that some or all of the facility will be drawdown. In this case, the fee is deferred until the draw-down occurs. To the extent that there is no evidence that it is probable that some or all of the facility will be drawdown, the fee is capitalised as a pre-payment for liquidity services and amortized over the period of the facility to which it relates.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

p. Dana syirkah temporer

Dana syirkah temporer merupakan investasi dengan akad mudharabah mutlaqah, yaitu pemilik dana (shahibul maal) memberikan kebebasan kepada pengelola dana (mudharib/Bank) dalam pengelolaan investasinya sesuai prinsip syariah dengan keuntungan dibagikan sesuai kesepakatan. Dana syirkah temporer terdiri dari tabungan mudharabah dan deposito mudharabah.

Tabungan mudharabah merupakan investasi yang bisa ditarik kapan saja *(on call)* atau sesuai dengan persyaratan tertentu yang disepakati. Tabungan mudharabah dinyatakan sebesar saldo tabungan nasabah di Bank.

Deposito mudharabah merupakan investasi yang hanya bisa ditarik pada waktu tertentu sesuai dengan perjanjian antara pemegang deposito mudharabah dengan Bank. Deposito mudharabah dinyatakan sebesar nilai nominal sesuai dengan perjanjian antara pemegang deposito dengan Bank.

Dana syirkah temporer tidak dapat digolongkan sebagai liabilitas karena Bank tidak berkewajiban untuk menjamin pengembalian jumlah dana awal dari pemilik dana bila Bank merugi kecuali kerugian akibat kelalaian atau wanprestasi. Di sisi lain, dana syirkah temporer tidak dapat digolongkan sebagai ekuitas karena mempunyai waktu jatuh tempo dan pemilik dana tidak mempunyai hak kepemilikan yang sama dengan pemegang saham seperti hak voting dan hak atas realisasi keuntungan yang berasal dari aset lancar dan aset non-investasi.

Pemilik dana syirkah temporer mendapatkan imbalan bagi hasil sesuai dengan nisbah yang ditetapkan.

q. Pendapatan pengelolaan dana oleh Bank sebagai mudharib

Pendapatan pengelolaan dana oleh Bank sebagai mudharib terdiri atas pendapatan dari jual beli-margin murabahah, pendapatan bagi hasil-pembiayaan musyarakah, dan pendapatan usaha utama lainnya.

Pengakuan pendapatan atas piutang murabahah yang tidak memiliki risiko yang signifikan terkait dengan kepemilikan persediaan diakui pada laba rugi dengan menggunakan metode tingkat imbal hasil efektif.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

p. Temporary syirkah funds

Temporary syirkah funds represent investments from other parties conducted on the basis mudharabah mutlaqah contract in which the owners of the funds (shahibul maal) grant freedom to the fund manager (mudharib/Bank) in the management of their investments according to sharia principle with profit distributed based on the agreement. Temporary syirkah funds consist of mudharabah saving accounts and mudharabah time deposits.

Mudharabah saving accounts represent investment which could be withdrawn anytime (on call) or can be withdrawn based on certain agreed terms. Mudharabah saving accounts are stated based on the customer's savings deposit balance at the Bank.

Mudharabah time deposits represent investment which can only be withdrawn at a certain time based on the agreement between the customer and the Bank. Mudharabah time deposits are stated at nominal amount as agreed between the deposit holder and the Bank.

Temporary syirkah funds cannot be classified as liability because the Bank does not have any obligation to return the initial funds to the owners if the Bank experiences losses, except for losses due to the Bank's management negligence or default. On the other hand, temporary syirkah fund cannot be classified as equity because of the maturity period and the depositors do not have the same rights as the shareholders, such as voting rights and the rights to the realised gain from current assets and other non-investment accounts.

The owner of temporary syirkah funds receives a return from the profit sharing based on a predetermined ratio.

q. Income from fund management by the Bank as mudharib

Income from fund management by the Bank as mudharib consists of income from sales and purchases-murabahah margin, income from profit sharing-musyarakah financing and other main operating income.

The revenue recognition of murabahah receivables, which do not have significant risk in relation with the ownership of inventory, are recognized in the profit or loss using the effective rate of return method.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

q. Pendapatan pengelolaan dana oleh Bank sebagai mudharib (lanjutan)

Tingkat imbal hasil efektif merupakan metode alokasi pengakuan pendapatan dan merupakan tingkat imbal hasil yang secara tepat mendiskontokan estimasi penerimaan kas di masa depan selama perkiraan umur dari piutang murabahah untuk memperoleh nilai tercatat piutang murabahah. Pada saat menghitung tingkat imbal hasil efektif, Bank mengestimasi arus kas di masa datang dengan mempertimbangkan seluruh persyaratan kontraktual dalam piutang murabahah tersebut, tetapi tidak mempertimbangkan kerugian piutang di masa mendatang. Perhitungan ini mencakup seluruh komisi, provisi dan bentuk lain yang diterima oleh para pihak dalam akad yang merupakan bagian tidak terpisahkan dari tingkat imbal hasil efektif, biaya transaksi, dan seluruh premi atau diskon lainnya.

Untuk pengakuan pendapatan atas piutang murabahah yang telah direstrukturisasi dengan *payment holiday* atau skema penundaan pembayaran cicilan, Bank hanya mengakui pendapatan marjin apabila Bank cukup yakin bahwa pembayaran angsuran akan diterima sesuai dengan kesepakatan dengan nasabah.

Pendapatan bagi hasil - pembiayaan musyarakah diakui dalam periode terjadinya hak bagi hasil sesuai nisbah yang disepakati.

r. Hak pihak ketiga atas bagi hasil dana syirkah temporer

Hak pihak ketiga atas bagi hasil dana syirkah temporer merupakan bagian bagi hasil milik nasabah yang didasarkan pada prinsip mudharabah atas hasil pengelolaan dana mereka oleh Bank. Pendapatan yang dibagikan adalah yang telah diterima (*cash basis*).

Pendapatan marjin atas pembiayaan yang diberikan dan atas aset produktif lainnya (penempatan pada Bank Indonesia dan investasi pada surat berharga) akan dibagikan kepada nasabah pemilik dana dan Bank sesuai dengan proporsi dana yang dipakai dalam pembiayaan yang diberikan dan aset produktif lainnya. Selanjutnya, pendapatan marjin yang tersedia tersebut kemudian didistribusikan ke nasabah pemilik dana sebagai shahibul maal dan Bank sebagai mudharib sesuai porsi nisbah bagi hasil yang telah disepakati bersama sebelumnya.

Pendapatan marjin dari pembiayaan dan aset produktif lainnya yang memakai dana Bank, seluruhnya menjadi milik Bank, termasuk pendapatan dari transaksi Bank berbasis imbalan.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

q. Income from fund management by the Bank as mudharib *(continued)*

Effective rate of return is an allocation method of revenue recognition and the rate which exactly discounts the estimated future cash receipts through the expected life of the murabahah receivable to obtain the carrying amount of murabahah receivables. When calculating the effective rate of return, the Bank estimates future cash flows by considering all contractual terms of the murabahah receivables, but does not consider the loss of receivables in the future. This calculation includes all commissions, provisions and other forms received by the parties in a contract which are an integral part of the effective rate of return, transaction costs and all other premiums or discounts.

For the recognition of margin income on restructured murabahah receivables with payment holidays or a scheme to postpone installment payments, the Bank will only recognise margin income if the Bank has a reasonable certainty that an installment payment will be received in accordance with the agreement with the customers.

Income from profit sharing - musyarakah financing is recognized during the period of profit sharing in accordance with the pre-determined ratio.

r. Third parties' shares on return of temporary syirkah funds

Third parties' share on returns of temporary syirkah funds represent customer's share on the Bank's income derived from the management of their funds by the Bank under mudharabah principles. Income which will be distributed is the cash received (cash basis).

Margin income on financing facilities and other earning assets (placements with Bank Indonesia and investments in marketable securities) are distributed to funds owners and the Bank based on proportion of funds used in the financing and other earning assets. Likewise, the available margin income then distributed to fund owners as shahibul maal and the Bank as mudharib based on a pre-determined ratio (nisbah).

Margin income from financing facilities and other earning assets using the Bank's funds, are entirely belong to the Bank, including income from the Bank's fee-based transactions.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

s. Pendapatan dan beban operasional lainnya

Beban operasional lainnya terutama beban umum dan administrasi serta beban tenaga kerja karyawan merupakan beban yang timbul sehubungan dengan aktivitas kantor dan operasional Bank dan Entitas Anak, serta beban yang berupa gaji karyawan, bonus, lembur, tunjangan dan pelatihan.

Seluruh pendapatan dan beban yang terjadi dibebankan pada laba rugi pada saat timbulnya hak dan kewajiban.

t. Imbalan kerja

Imbalan kerja jangka pendek

Imbalan kerja jangka pendek diakui pada saat terutang kepada karyawan.

Imbalan pascakerja

Liabilitas imbalan pasca-kerja untuk karyawan tetap dihitung sebesar nilai kini estimasi jumlah liabilitas imbalan pasca-kerja di masa depan yang timbul dari jasa yang telah diberikan oleh karyawan pada masa kini dan masa lalu. Perhitungan dilakukan oleh aktuaris berkualifikasi dengan metode *projected unit credit*.

Keuntungan atau kerugian yang timbul dari pengukuran kembali aktuarial atas liabilitas imbalan pasti neto diakui segera dalam penghasilan komprehensif lain. Ketika manfaat suatu program diubah atau terjadi kurtailmen, perubahan manfaat yang terkait dengan jasa lalu atau keuntungan atau kerugian dari kurtailmen diakui segera dalam laba rugi.

Pada 31 Desember 2023 dan 2022, liabilitas imbalan pasca-kerja untuk karyawan PKWT (Perjanjian Kerja Waktu Tertentu) dihitung secara internal dengan metode *historical stayrate*.

Imbalan kerja jangka panjang lainnya

Kewajiban bersih Bank sehubungan dengan imbalan kerja jangka panjang selain imbalan pascakerja adalah jumlah imbalan masa depan yang diterima karyawan sebagai imbalan atas jasa periode kini dan periode lalu. Imbalan ini dihitung dengan menggunakan metode *projected unit credit* dan didiskontokan ke nilai kini. Keuntungan dan kerugian aktuarial yang timbul dari penyesuaian dan perubahan dalam asumsi-asumsi aktuarial diakui dalam laba rugi tahun berjalan.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

s. Other operating income and expenses

Other operating expenses mostly consist of general and administrative expenses and personnel expenses which represent expenses related to the Bank and Subsidiary's office and operational activities, including salaries and wages, bonuses, overtime, allowances and training.

All of these income and expenses are recorded in profit or loss when rights and obligations incurred.

t. Employee benefits

Short-term employee benefits

Short-term employee benefits are recognized when they are payable to the employees.

Post-employment benefits

The obligation for post-employment benefits of permanent employee is calculated at the present value of estimated future benefits that the employees have earned in return for their services in the current and prior periods. The calculation is performed by a qualified actuary using the projected unit credit method.

Gains or losses arising from actuarial remeasurements of the net defined benefit liability are recognized immediately in other comprehensive income. When the benefits of a plan are changed or when a plan is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognized immediately in profit or loss.

As of 31 December 2023 and 2022, PKWT employee post-employment benefit obligations (Specific Time Employment Agreements) are calculated internally using the historical stayrate method.

Other long-term employee benefits

The Bank's net obligation in respect of long-term employee benefits other than post-employment benefits is the amount of future benefits that employees have earned in return for their services in the current and prior periods. These benefits are calculated using the projected unit credit method and discounted to present value. Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are recognized in the current year profit or loss.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

u. Pajak penghasilan

Beban pajak penghasilan terdiri dari pajak kini dan pajak tangguhan. Beban pajak penghasilan diakui pada laba rugi, kecuali untuk komponen yang diakui secara langsung di ekuitas atau di penghasilan komprehensif lain.

Beban pajak kini merupakan jumlah pajak yang dibayar, atau terutang atas laba atau rugi kena pajak untuk tahun yang bersangkutan dengan menggunakan tarif pajak yang secara substantif telah berlaku pada tanggal pelaporan. Pajak kini juga termasuk penyesuaian yang dibuat untuk penyisihan pajak tahun sebelumnya, baik untuk merekonsiliasi pajak penghasilan dengan pajak yang dilaporkan di surat pemberitahuan tahunan, atau untuk memperhitungkan perbedaan yang muncul dari pemeriksaan pajak. Beban pajak kini diukur menggunakan estimasi terbaik dari jumlah yang diekspektasikan akan dibayar atau diterima, mempertimbangkan ketidakpastian terkait dengan kompleksitas peraturan perpajakan.

Pajak tangguhan diakui atas perbedaan temporer antara nilai tercatat aset dan liabilitas untuk tujuan pelaporan keuangan dan nilai yang digunakan untuk tujuan perpajakan. Pajak tangguhan diukur dengan menggunakan tarif pajak yang diharapkan untuk diterapkan atas perbedaan temporer pada saat pembalikan, berdasarkan peraturan yang telah berlaku atau secara substantif telah berlaku pada tanggal pelaporan.

Kebijakan akuntansi ini juga mengharuskan pengakuan manfaat pajak, seperti rugi fiskal yang belum dikompensasi, yang timbul dari periode berjalan yang diharapkan akan direalisasi pada masa mendatang, apabila besar kemungkinan manfaat pajak tersebut dapat direalisasi.

Aset pajak tangguhan merupakan saldo bersih dari manfaat pajak tangguhan yang timbul dan dipergunakan sampai dengan tanggal pelaporan. Aset pajak tangguhan ditelaah ulang pada setiap tanggal pelaporan dan dikurangkan dengan manfaat pajak sejumlah nilai yang besar kemungkinan tidak dapat terealisasi; pengurangan tersebut akan dibalik ketika kemungkinan realisasi melalui laba kena pajak di masa depan meningkat.

Aset pajak tangguhan yang belum diakui dinilai kembali pada setiap tanggal pelaporan dan diakui sepanjang kemungkinan besar laba kena pajak masa depan akan tersedia untuk digunakan.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

u. Income tax

Income tax expense consists of current and deferred income tax. Income tax expense is recognized in profit or loss except to the extent that it relates to items recognized directly in equity or in other comprehensive income.

Current tax expense is the amount of tax paid, or payable on taxable income or loss for the year using tax rates substantively enacted as of the reporting date. Current tax also includes true-up adjustments made to the previous years' tax provisions either to reconcile them with the income tax reported in annual tax returns, or to account for differences arising from tax assessments. Current tax expense is measured using the best estimate of the amount expected to be paid or received, taking into consideration the uncertainty associated with the complexity of tax regulations.

Deferred tax is recognized in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is measured at the tax rates that are expected to be applied to temporary differences when they reverse, based on the laws that have been enacted or substantively enacted as of the reporting date.

This accounting policy also requires the recognition of tax benefits, such as tax loss carryforwards, which are originated in the current period that are expected to be realized in the future periods, to the extent that realization of such benefits is probable.

Deferred tax assets represent the net remaining balance of deferred tax benefits that have been originated and utilized through the reporting date. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefits will be realized; such reductions are reversed when the probability of their realization through future taxable profits improves.

Unrecognized deferred tax assets are reassessed at each reporting date and recognized to the extent that it has become probable that future taxable profits will be available against which they can be used.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

u. Pajak penghasilan (lanjutan)

Bank dan Entitas Anak telah menentukan bahwa bunga dan penalti sehubungan dengan pajak penghasilan, termasuk yang mungkin diterima dalam kaitannya dengan posisi pajak yang mengandung ketidakpastian, tidak memenuhi definisi pajak penghasilan, dan dengan demikian diperlakukan sesuai dengan PSAK 57, Provisi, Liabilitas Kontinjensi dan Aset Kontinjensi.

Koreksi atas kewajiban pajak diakui pada saat surat ketetapan pajak diterima, atau apabila diajukan keberatan dan atau banding, maka koreksi diakui pada saat keputusan atas keberatan atau banding itu diterima.

v. Transaksi sewa

Pada tanggal insepsi suatu kontrak, Bank dan Entitas Anak menilai apakah suatu kontrak merupakan, atau mengandung, sewa dengan mempertimbangkan apakah kontrak tersebut memberikan hak untuk mengendalikan penggunaan suatu aset identifikasian selama suatu jangka waktu untuk dipertukarkan dengan imbalan. Suatu kontrak memberikan hak untuk mengendalikan penggunaan suatu aset identifikasian jika semua kondisi di bawah dipenuhi:

- kontrak tersebut melibatkan penggunaan secara substansial seluruh kapasitas dari aset identifikasian yang secara fisik berbeda (sebagaimana ditentukan secara eksplisit atau implisit dalam kontrak). Jika pemasok memiliki hak substitusi yang substantif, maka aset tersebut tidak dapat dianggap sebagai dapat diidentifikasi;

- Bank dan Entitas Anak memiliki hak untuk memperoleh secara substansial semua manfaat ekonomi dari penggunaan aset selama periode penggunaan; dan

- Bank dan Entitas Anak memiliki hak untuk mengarahkan penggunaan aset: yaitu memiliki hak pengambilan keputusan yang paling relevan untuk mengubah bagaimana dan untuk tujuan apa aset tersebut digunakan.

3. *SUMMARY OF MATERIAL ACCOUNTING POLICIES* *(continued)*

u. Income tax *(continued)*

The Bank and Subsidiary have determined that interest and penalties related to income taxes, including those that may materialize in connection with uncertain tax positions, do not meet the definition of income taxes, and therefore are accounted in accordance with PSAK 57, Provisions, Contingent Liabilities and Contingent Assets.

Amendments to tax obligations are recognized when a tax assessment letter is received, or if objection and or appeal is applied, when the results of the objection or the appeal are received.

v. Lease transaction

At inception of a contract, the Bank and Subsidiary determine if a contract is, or contains, a lease by considering whether the contract conveys the right to control the use of an identified asset for a period of time in exchange for a consideration. A contract conveys the right to control the use of an identified asset if all of the following conditions are met:

- *the contract involves the use of substantially all of the capacity of an identified asset that is physically distinct (as specified explicitly or implicitly in the contract). If the supplier has a substantive substitution right, then the asset cannot be considered as identifiable;*

- *the Bank and Subsidiary have the right to obtain substantially all of the economic benefits from the use of the asset throughout the period of use; and*

- *the Bank and Subsidiary have the right to direct the use of the asset: i.e. they have decision-making rights that are most relevant to changing how and for what purpose the asset is used.*

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

v. Transaksi sewa (lanjutan)

Pada saat insepsi atau penilaian kembali sebuah kontrak yang berisi komponen sewa, Bank dan Entitas Anak mengalokasikan imbalan dalam kontrak tersebut kepada setiap komponen sewa atas dasar harga relatif yang berdiri sendiri.

Bank dan Entitas Anak mengakui aset hak-guna dan liabilitas sewa pada tanggal dimulainya sewa. Aset hak-guna awalnya diukur pada biaya perolehan, yang terdiri dari jumlah pengukuran awal dari liabilitas sewa disesuaikan dengan pembayaran sewa yang dilakukan pada atau sebelum tanggal permulaan, ditambah dengan biaya langsung awal yang dikeluarkan dan estimasi biaya untuk membongkar dan memindahkan aset pendasar atau untuk merestorasi aset pendasar atau tempat di mana aset berada, dikurangi insentif sewa yang diterima.

Setelah tanggal permulaan, aset hak-guna diukur dengan model biaya. Aset hak-guna selanjutnya disusutkan dengan menggunakan metode garis-lurus dari tanggal permulaan hingga tanggal yang lebih awal antara akhir masa manfaat aset hak-guna atau akhir masa sewa. Taksiran masa manfaat aset hak-guna ditentukan dengan basis yang sama dengan aset tetap. Selain itu, aset hak-guna secara berkala dikurangi dengan kerugian penurunan nilai jika ada dan disesuaikan dengan pengukuran kembali liabilitas sewa (seperti dijelaskan di bawah).

Liabilitas sewa awalnya diukur pada nilai kini atas pembayaran sewa yang belum dibayar pada tanggal permulaan, didiskontokan menggunakan suku bunga implisit dalam sewa atau, jika suku bunga tersebut tidak dapat ditentukan, digunakan suku bunga pinjaman inkremental Bank dan Entitas Anak. Umumnya, Bank dan Entitas Anak menggunakan suku bunga pinjaman inkremental sebagai suku bunga diskonto.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES *(continued)*

v. Lease transaction *(continued)*

At inception or on reassessment of a contract that contains a lease component, the Bank and Subsidiary allocate the consideration in the contract to each lease component on the basis of their relative stand-alone prices.

The Bank and Subsidiary recognise a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

After commencement date, right-of-use asset is measured using cost model. The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of right-of-use asset are determined on the same basis as those of fixed assets. In addition, the right-of-use asset is periodically reduced by impairment losses if any and adjusted for certain remeasurements (as described below) of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not yet paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Bank and Subsidiary's incremental borrowing rate. Generally, the Bank and Subsidiary use their incremental borrowing rate as the discount rate.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

v. Transaksi sewa (lanjutan)

Pembayaran sewa yang termasuk dalam pengukuran liabilitas sewa terdiri dari:

- Pembayaran tetap, termasuk pembayaran tetap secara-substansi, dikurangi insentif sewa yang belum diterima;
- Pembayaran sewa secara variabel yang bergantung pada indeks atau suku bunga, yang pada awalnya diukur menggunakan indeks atau suku bunga pada tanggal permulaan;
- Jumlah yang diperkirakan akan dibayarkan berdasarkan jaminan nilai residual; dan
- Harga eksekusi opsi beli jika Bank dan Entitas Anak cukup pasti untuk mengeksekusi opsi, pembayaran sewa dalam opsi periode perpanjangan jika Bank dan Entitas Anak cukup pasti untuk melaksanakan opsi perpanjangan, dan denda untuk penghentian sewa lebih awal kecuali Bank dan Entitas Anak yakin tidak menghentikan lebih awal.

Liabilitas sewa diukur pada biaya perolehan diamortisasi menggunakan metode suku bunga efektif. Liabilitas sewa diukur kembali ketika ada perubahan pembayaran sewa masa depan yang timbul dari perubahan indeks atau suku bunga, jika ada perubahan estimasi Bank dan Entitas Anak atas jumlah yang diperkirakan akan dibayar dalam jaminan nilai residual, atau jika Bank dan Entitas Anak mengubah penilaiannya apakah akan mengeksekusi opsi beli, perpanjangan atau penghentian.

Ketika liabilitas sewa diukur kembali dengan cara ini, penyesuaian terkait dilakukan terhadap jumlah tercatat aset hak-guna, atau dicatat dalam laba rugi jika jumlah tercatat aset hak-guna telah berkurang menjadi nol.

Aset hak-guna Bank dan Entitas Anak disajikan sebagai bagian dari "Aset tetap", dan liabilitas sewa secara terpisah di dalam laporan posisi keuangan konsolidasian.

Bank dan Entitas Anak memilih untuk tidak mengakui aset hak-guna dan liabilitas sewa untuk sewa jangka-pendek yang memiliki masa sewa 12 bulan atau kurang dan sewa atas aset bernilai-rendah. Bank dan Entitas Anak mengakui pembayaran sewa terkait dengan sewa ini sebagai beban dengan dasar garis-lurus selama masa sewa.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

***v. Lease transaction** (continued)*

Lease payments included in the measurement of the lease liability consist of:

- *Fixed payments, including in-substance fixed payments, less lease incentives receivable;*
- *Variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;*
- *Amounts expected to be payable under a residual value guarantee; and*
- *The exercise price under a purchase option that the Bank and Subsidiary are reasonably certain to exercise, lease payments in an option renewal period if the Bank and Subsidiary are reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Bank and Subsidiary are reasonably certain not to terminate early.*

The lease liability is measured at amortized cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Bank and Subsidiary's estimate of the amount expected to be payable under a residual value guarantee, or if the Bank and Subsidiary change their assessment of whether they will exercise a purchase, extension or termination option.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use assets, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Bank and Subsidiary's right-of-use assets are presented as "Fixed assets" and lease liabilities are presented separately in the consolidated statements of financial position.

The Bank and Subsidiary have elected not to recognize right-of-use assets and lease liabilities for short-term leases that have a lease term of 12 months or less and leases of low-value assets. The Bank and Subsidiary recognize the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

w. Transaksi dengan pihak-pihak berelasi

Dalam laporan keuangan konsolidasian ini, istilah pihak-pihak berelasi digunakan sesuai dengan PSAK 7 mengenai "Pengungkapan Pihak-Pihak Berelasi".

x. Laba per saham

Laba bersih per saham dasar dihitung dengan membagi laba bersih tahun berjalan dengan rata-rata tertimbang jumlah saham biasa yang beredar pada tahun yang bersangkutan.

Laba per saham dilusian dihitung dengan membagi jumlah rata-rata tertimbang saham biasa yang beredar dengan dampak dari semua efek berpotensi saham biasa yang dilutif yang dimiliki Bank.

y. Beban emisi saham

Beban emisi saham disajikan sebagai bagian dari tambahan modal disetor dan tidak diamortisasi.

z. Segmen operasi

Segmen operasi adalah komponen dari Bank dan Entitas Anak yang terlibat dalam aktivitas bisnis yang menghasilkan pendapatan dan menimbulkan beban, termasuk pendapatan dan beban yang terkait dengan transaksi dengan komponen lain Bank dan Entitas Anak, dimana hasil operasinya dikaji ulang secara berkala oleh pengambil keputusan operasional untuk membuat keputusan mengenai sumber daya yang akan dialokasikan pada segmen tersebut dan menilai kinerjanya, serta tersedia informasi keuangan yang dapat dipisahkan. Hasil segmen yang dilaporkan kepada Direksi Bank dan Entitas Anak meliputi komponen-komponen yang dapat diatribusikan secara langsung kepada suatu segmen, dan komponen-komponen yang dapat dialokasikan dengan dasar yang wajar.

aa. Pengukuran nilai wajar

Nilai wajar adalah harga yang akan diterima untuk menjual suatu aset atau harga yang akan dibayar untuk mengalihkan suatu liabilitas dalam transaksi teratur (*orderly transaction*) antara pelaku pasar (*market participants*) pada tanggal pengukuran di pasar utama atau, jika tidak terdapat pasar utama, di pasar yang paling menguntungkan dimana Bank dan Entitas Anak memiliki akses pada tanggal tersebut. Nilai wajar liabilitas mencerminkan risiko wanprestasinya.

***3. SUMMARY OF MATERIAL ACCOUNTING POLICIES** (continued)*

w. Transactions with related parties

In these consolidated financial statements, the term related parties are used as defined in the PSAK 7 regarding "Related Party Disclosures".

x. Earnings per share

Basic earnings per share are computed by dividing net profit with the weighted average number of ordinary shares outstanding during the year.

Diluted earnings per share is calculated by dividing the weighted average number of ordinary shares outstanding plus the assumed conversion of all dilutive potential ordinary shares owned by the Bank.

y. Shares issuance cost

Shares issuance costs are presented as part of additional paid-in capital and are not amortized.

z. Operating segments

An operating segment is a component of Bank and Subsidiary that engage in business activities from which they may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Bank and Subsidiary's other components, whose operating results are reviewed regularly by the operating decision makers to make decisions about resources allocated to the segment and assess its performance, and for which discrete financial information is available. Segment results that are reported to the Bank and Subsidiary's Board of Directors include items directly attributable to a segment, as well as those that can be allocated on a reasonable basis.

aa. Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal market or, in its absence, the most advantageous market to which the Bank and Subsidiary have access at that date. The fair value of a liability reflects its non-performance risk.

3. IKHTISAR KEBIJAKAN AKUNTANSI YANG MATERIAL (lanjutan)

aa. Pengukuran nilai wajar (lanjutan)

Jika harga kuotasian tidak tersedia di pasar aktif, Bank dan Entitas Anak menggunakan teknik penilaian dengan memaksimalkan penggunaan input yang dapat diobservasi dan relevan dan meminimalkan penggunaan input yang tidak dapat diobservasi. Teknik penilaian yang dipilih menggabungkan semua faktor yang diperhitungkan oleh pelaku pasar dalam penentuan harga transaksi.

Bukti terbaik atas nilai wajar pada saat pengakuan awal adalah harga transaksi, yaitu nilai wajar dari pembayaran yang diberikan atau diterima. Jika Bank dan Entitas Anak menetapkan bahwa nilai wajar pada pengakuan awal berbeda dengan harga transaksi dan nilai wajar tidak dapat dibuktikan dengan harga kuotasian di pasar aktif untuk aset atau liabilitas yang identik atau berdasarkan teknik penilaian yang hanya menggunakan data dari pasar yang dapat diobservasi, maka nilai wajar instrumen keuangan pada saat pengakuan awal disesuaikan untuk menangguhkan perbedaan antara nilai wajar pada saat pengakuan awal dan harga transaksi. Setelah pengakuan awal, perbedaan tersebut diakui dalam laba rugi berdasarkan umur dari instrumen tersebut namun tidak lebih lambat dari saat penilaian tersebut didukung sepenuhnya oleh data pasar yang dapat diobservasi atau saat transaksi ditutup.

ab. Saham tresuri

Bank menetapkan metode biaya *(cost method)* dalam mencatat saham tresuri. Saham tresuri dicatat sebesar harga perolehan kembali saham dan disajikan sebagai pengurang ekuitas pada laporan posisi keuangan konsolidasian.

3. SUMMARY OF MATERIAL ACCOUNTING POLICIES *(continued)*

aa. Fair value measurement *(continued)*

If there is no quoted price in an active market, then the Bank and Subsidiary use valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

The best evidence of the fair value at initial recognition is normally the transaction price, i.e., the fair value of the consideration given or received. If the Bank and Subsidiary determine that the fair value at initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique that uses only data from observable markets, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value at initial recognition and the transaction price. Subsequently, that difference is recognized in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

ab. Treasury shares

The Bank uses cost method in recording the treasury shares. Treasury shares are recorded at reacquisition cost and presented as a deduction of equity in the consolidated statement of financial position.

4. PENGGUNAAN ESTIMASI DAN PERTIMBANGAN

Sumber utama ketidakpastian estimasi

Informasi mengenai asumsi dan ketidakpastian estimasi dijelaskan di bawah ini dan pada catatan-catatan di bawah ini:

- Catatan 10 - cadangan kerugian penurunan nilai piutang murabahah
- Catatan 38 - pengukuran liabilitas imbalan pascakerja dan imbalan jangka panjang lainnya: asumsi-asumsi aktuarial.

Piutang murabahah dievaluasi untuk penurunan nilai berdasarkan metode seperti yang dijelaskan di Catatan 3g.

Bank melakukan reviu atas aset keuangan pada setiap tanggal laporan untuk melakukan penilaian atas cadangan kerugian penurunan nilai yang telah dicatat.

Perhitungan cadangan penurunan nilai kolektif meliputi kerugian kredit yang melekat dalam portofolio piutang murabahah Bank. Dalam menilai kebutuhan untuk cadangan penurunan nilai kolektif, manajemen mempertimbangkan faktor-faktor seperti kualitas pembiayaan, karakteristik produk dan apakah pembiayaan tersebut telah direstrukturisasi.

Dalam mengestimasi cadangan yang diperlukan, asumsi-asumsi dibuat untuk menentukan model kerugian bawaan dan untuk menentukan parameter input yang diperlukan, berdasarkan pengalaman historis dan kondisi ekonomi saat ini. Ketepatan dari cadangan yang dihitung ini tergantung pada seberapa tepat estimasi dan asumsi pada model dan parameter yang digunakan dalam menentukan cadangan kolektif.

Pertimbangan akuntansi yang penting dalam menerapkan kebijakan akuntansi Bank

Klasifikasi investasi pada surat berharga

Dalam mengklasifikasikan investasi pada surat berharga sebagai ”diukur pada biaya perolehan”, ”diukur pada nilai wajar melalui penghasilan komprehensif lain” dan ”diukur pada nilai wajar melalui laba rugi”, Bank telah menetapkan bahwa investasi tersebut telah memenuhi persyaratan klasifikasi sebagaimana dijabarkan dalam Catatan 3e.

4. USE OF ESTIMATES AND JUDGEMENTS

Key sources of estimation uncertainty

Information about the assumptions and estimation uncertainties is set out below and in the following notes:

- *Note 10 - allowance for impairment losses of murabahah receivables*
- *Note 38 - measurement of post-employment benefits liabilities and other long term benefits: actuarial assumptions.*

Murabahah receivables are evaluated for impairment on the methods described in Note 3g.

The Bank reviews its financial assets at each reporting date to evaluate the allowance for impairment losses.

Collectively assessed impairment allowances cover credit losses inherent in portfolios of the Bank's murabahah receivables. In assessing the need for collective impairment allowances, management considers factors such as financing quality, characteristic of products and whether the financing has been restructured.

In order to estimate the required allowance, assumptions are made to define the way inherent losses are modeled and to determine the required input parameters, based on historical experience and current economic conditions. The accuracy of the allowances calculated depends on how well the estimates and assumptions on the model and parameters used in determining collective allowances.

Critical accounting judgments in applying the Bank's accounting policies

Classification of investment in marketable securities

In classifying investment in marketable securities as "measured at acquisition cost", "measured at fair value through other comprehensive income" and "measured at fair value through profit or loss", the Bank has determined that they meet the requirements of such classification as set out in Note 3e.

4. PENGGUNAAN ESTIMASI DAN PERTIMBANGAN (lanjutan)

Pertimbangan akuntansi yang penting dalam menerapkan kebijakan akuntansi Bank (lanjutan)

Sewa (lanjutan)

Dalam menentukan apakah suatu perjanjian mengandung unsur sewa membutuhkan pertimbangan yang cermat untuk menilai apakah perjanjian tersebut memberikan hak untuk mendapatkan secara substansial seluruh manfaat ekonomi dari penggunaan aset identifikasian dan hak untuk mengarahkan penggunaan aset identifikasian, bahkan jika hak tersebut tidak dijabarkan secara eksplisit di perjanjian.

Karena Bank tidak dapat dengan mudah menentukan suku bunga implisit, manajemen menggunakan suku bunga pinjaman inkremental Bank sebagai tingkat diskonto. Ada beberapa faktor yang perlu dipertimbangkan dalam menentukan suku bunga pinjaman inkremental, yang banyak di antaranya memerlukan pertimbangan untuk dapat secara andal mengukur penyesuaian yang diperlukan untuk sampai pada tingkat diskonto akhir.

Dalam menentukan suku bunga pinjaman inkremental, Bank mempertimbangkan faktor-faktor utama berikut; risiko kredit Bank, jangka waktu sewa, jangka waktu pembayaran sewa, lingkungan ekonomi, kapan sewa dilakukan, dan mata uang pembayaran sewa.

Dalam menentukan jangka waktu sewa, Bank mempertimbangkan semua fakta dan keadaan yang menimbulkan insentif ekonomi untuk menggunakan opsi perpanjangan, atau tidak menggunakan opsi penghentian. Opsi perpanjangan (atau periode setelah opsi penghentian kontrak kerja) hanya termasuk dalam jangka waktu sewa jika cukup pasti akan diperpanjang (atau tidak dihentikan).

4. USE OF ESTIMATES AND JUDGEMENTS *(continued)*

Critical accounting judgments in applying the Bank's accounting policies *(continued)*

Leases *(continued)*

In determining whether an arrangement is or contains a lease requires careful judgement to assess whether the arrangement conveys a right to obtain substantially all the economic benefits from use of the asset throughout the period of use and right to direct the use of the asset, even if the right is not explicitly specified in the arrangement.

Since the Bank could not readily determine the implicit rate, management uses the Bank's incremental borrowing rate as a discount rate. There is a number of factors to consider in determining an incremental borrowing rate, many of which need judgement in order to be able to reliably quantify any necessary adjustments to arrive at the final discount rates.

In determining incremental borrowing rate, the Bank considers the following main factors; the Bank's credit risk, the lease term, the lease payment term, the economic environment, the time at which the lease is entered into, and the currency in which the lease payments are denominated.

In determining the lease term, the Bank considers all facts and circumstances that create an economic incentive to exercise an extension option, or not exercise a termination option. Extension options (or periods after termination options) are only included in the lease term if the lease is reasonably certain to be extended (or not terminated).

5. KAS

Kas yang dimiliki seluruhnya dalam mata uang Rupiah. Pada tanggal 31 Desember 2023 dan 2022, saldo kas dan kas pada *vendor* masing-masing sebesar Rp 268.665 (2022: Rp 283.721) dan Rp 228.488 (2022: Rp 446.122).

5. CASH

Cash was all denominated in Rupiah. As of 31 December 2023 and 2022, the balance of cash on hand and cash with vendors amounted to Rp 268,665 (2022: Rp 283,721) and Rp 228,488 (2022: Rp 446,122), respectively.

6. GIRO DAN PENEMPATAN PADA BANK INDONESIA / *6. CURRENT ACCOUNTS AND PLACEMENTS WITH BANK INDONESIA*

a. Berdasarkan jenis / *a. By type*

	2023	2022	
Rupiah			***Rupiah***
Giro wadiah pada Bank Indonesia	663,443	694,427	*Wadiah current accounts with Bank Indonesia*
Fasilitas Simpanan Bank Indonesia Syariah (FASBIS)	100,000	37,000	*Bank Indonesia Sharia Deposit Facilities (FASBIS)*
	763,443	731,427	
Pendapatan yang akan diterima dari penempatan pada Bank Indonesia	-	-	*Accrued income from placements with Bank Indonesia*
	763,443	**731,427**	

b. Berdasarkan jangka waktu / *b. By time period*

Penempatan pada Bank Indonesia berdasarkan jangka waktu adalah sebagai berikut :

Placements with Bank Indonesia based on time period are as follows:

	2023	2022	
Hingga 1 bulan	100,000	37,000	*Up to 1 month*
	100,000	37,000	
Pendapatan yang akan diterima dari penempatan pada Bank Indonesia	-	-	*Accrued income from placements with Bank Indonesia*
	100,000	**37,000**	

c. Berdasarkan sisa umur sampai dengan tanggal jatuh tempo / *c. By remaining period to maturity date*

Penempatan pada Bank Indonesia berdasarkan sisa umur sampai dengan tanggal jatuh tempo adalah sebagai berikut:

Placements with Bank Indonesia based on remaining period to maturity date are as follows:

	2023	2022	
Hingga 1 bulan	100,000	37,000	*Up to 1 month*
	100,000	37,000	
Pendapatan yang akan diterima dari penempatan pada Bank Indonesia	-	-	*Accrued income from placements with Bank Indonesia*
	100,000	**37,000**	

d. Informasi lainnya / *d. Other information*

Pada tanggal 31 Desember 2023 dan 2022, rasio Giro Wajib Minimum (GWM) Total Bank adalah masing-masing 5,54% dan 5,77% untuk Rupiah. Bank telah memenuhi peraturan Bank Indonesia yang berlaku mengenai GWM.

As of 31 December 2023 and 2022, the Bank's Total Minimum Reserve Requirement (GWM) ratio was 5.54% and 5.77% for Rupiah, respectively. The Bank has fulfilled the prevailing Bank Indonesia regulation regarding GWM.

Bank menempatkan dana pada Fasilitas Bank Indonesia Syariah ("FASBIS") dengan rata-rata tingkat imbalan dan bonus tahunan sebagai berikut:

The Bank placed its fund in Bank Indonesia Sharia's Deposit Facility (FASBIS) with average annual return and bonus rate as follows:

	2023	2022	
FASBIS	5.06%	3.25%	*FASBIS*

7. GIRO PADA BANK-BANK LAIN / *7. CURRENT ACCOUNTS WITH OTHER BANKS*

Giro pada bank-bank lain terdiri atas: / *Current accounts with other banks consist of:*

	2023	2022	
Rupiah			*Rupiah*
Pihak ketiga			*Third parties*
PT Bank Syariah Indonesia Tbk	1,947	857	*PT Bank Syariah Indonesia Tbk*
PT Bank Central Asia Tbk	988	771	*PT Bank Central Asia Tbk*
PT Bank Mandiri (Persero) Tbk	250	250	*PT Bank Mandiri (Persero) Tbk*
PT Bank CIMB Niaga Tbk	8	10	*PT Bank CIMB Niaga Tbk*
	3,193	1,888	
Pihak berelasi			*Related parties*
PT BANK BTPN Tbk (Catatan 39)	3,464	8,982	*PT BANK BTPN Tbk (Note 39)*
	6,657	10,870	
USD			*USD*
Pihak ketiga			*Third parties*
PT Bank Syariah Indonesia Tbk	462	467	*PT Bank Syariah Indonesia Tbk*
	7,119	**11,337**	

Pada tanggal 31 Desember 2023 dan 2022, seluruh giro pada bank-bank lain diklasifikasikan lancar berdasarkan kolektibilitas OJK. Tidak terdapat giro pada bank-bank lain yang mengalami penurunan nilai.

As of 31 December 2023 and 2022, all current accounts with other banks were classified as current based on OJK grading. There was no impaired current accounts with other banks.

Manajemen berpendapat bahwa tidak diperlukan adanya cadangan kerugian penurunan nilai.

Management believes that no allowance for impairment losses is necessary.

8. PENEMPATAN PADA BANK-BANK LAIN / *8. PLACEMENTS WITH OTHER BANKS*

Seluruh penempatan pada bank-bank lain adalah dalam mata uang Rupiah dan ditempatkan pada pihak ketiga oleh Entitas Anak, yang terdiri atas:

All placements with other banks were denominated in Rupiah and were placed with third parties by the Subsidiary, which consist of:

a. Berdasarkan jenis / *a. By type*

Penempatan pada bank-bank lain (syariah) / *Placements with other banks (sharia)*

	2023	2022	
Pihak ketiga			*Third parties*
Deposito mudharabah			*Mudharabah time deposits*
PT Bank Muamalat Indonesia Tbk	180,500	186,000	*PT Bank Muamalat Indonesia Tbk*
PT Bank Aceh Syariah	50,000	-	*PT Bank Aceh Syariah*
PT Bank Mega Syariah	7,500	44,500	*PT Bank Mega Syariah*
	238,000	**230,500**	

b. Berdasarkan sisa umur sampai dengan tanggal jatuh tempo / *b. By remaining period to maturity*

	2023	2022	
Hingga 1 bulan	129,500	230,500	*Up to 1 month*
> 1 - 3 bulan	108,500	-	*> 1 - 3 months*
	238,000	**230,500**	

c. Tingkat imbal hasil / *c. Rate of returns*

Rata-rata tingkat imbal hasil setahun untuk deposito mudharabah yang diterima Bank pada tanggal 31 Desember 2023 dan 2022 masing-masing sebesar 6,39% dan 5,38%.

The average annual rate of return per annum for mudharabah time deposits as of 31 December 2023 and 2022 was 6.39% and 5.38%, respectively.

9. INVESTASI PADA SURAT BERHARGA / *9. INVESTMENTS IN MARKETABLE SECURITIES*

a. Berdasarkan kategori dan penerbit / *a. By category and issuer*

Surat berharga adalah dalam mata uang Rupiah dan USD yang ditempatkan pada Bank Indonesia dan pihak ketiga yang terdiri dari:

Marketable securities were denominated in Rupiah and USD were placed with Bank Indonesia and third parties, which consist of:

	2023				
	Nilai nominal/ *Nominal value*	Keuntungan yang belum direalisasi/ *Unrealised gains*	Premium yang belum diamortisasi/ *Unamortised Premium*	Nilai tercatat/ *Carrying amount*	
Rupiah					***Rupiah***
Diukur pada nilai wajar melalui penghasilan komprehensif lain:					***Measured at fair value through other comprehensive income:***
Reksa dana syariah	205,000	183	-	205,183	*Sharia mutual funds*
	205,000	183	-	205,183	
Diukur pada biaya perolehan:					***Measured at acquisition cost:***
Sertifikat Investasi Mudharabah Antar Bank (SIMA)	550,000	-	-	550,000	*Certificate of Interbank Mudharabah Investment (SIMA)*
Sukuk Bank Indonesia	3,550,643	-	-	3,550,643	*Bank Indonesia sukuk*
Sukuk korporasi	28,000	-	170	28,170	*Corporate sukuk*
Surat Berharga Syariah Negara	3,905,633	-	1,551	3,907,184	*Sovereign Sharia Securities*
Reksa dana syariah	250,000	-	-	250,000	*Sharia mutual funds*
	8,284,276	-	1,721	8,285,997	
USD					***USD***
Diukur pada nilai wajar melalui laba rugi:					***Measured at fair value through other profit or loss:***
Investasi pada efek ekuitas	80,064	-	-	80,064	*Investment in equity securities*
	80,064	-	-	80,064	
Jumlah investasi pada surat berharga	8,569,340	183	1,721	8,571,244	*Total investments in marketable securities*
Pendapatan yang akan diterima dari investasi pada surat berharga				75,512	*Accrued income from investments in marketable securities*
				8,646,756	

	2022				
	Nilai nominal/ *Nominal value*	Keuntungan yang belum direalisasi/ *Unrealised gains*	Premium yang belum diamortisasi/ *Unamortised Premium*	Nilai tercatat/ *Carrying amount*	
Rupiah					***Rupiah***
Diukur pada nilai wajar melalui penghasilan komprehensif lain:					***Measured at fair value through other comprehensive income:***
Reksa dana syariah	205,000	81	-	205,081	*Sharia mutual funds*
	205,000	81	-	205,081	
Diukur pada biaya perolehan:					***Measured at acquisition cost:***
Sertifikat Investasi Mudharabah Antar Bank (SIMA)	323,000	-	-	323,000	*Certificate of Interbank Mudharabah Investment (SIMA)*
Sukuk Bank Indonesia	3,306,884	-	-	3,306,884	*Bank Indonesia sukuk*
Sukuk korporasi	107,000	-	1,545	108,545	*Corporate sukuk*
Surat Berharga Syariah Negara	3,413,975	-	27,353	3,441,328	*Sovereign Sharia Securities*
Reksa dana syariah	150,000	-	-	150,000	*Sharia mutual funds*
	7,300,859	-	28,898	7,329,757	
USD					***USD***
Diukur pada nilai wajar melalui laba rugi:					***Measured at fair value through other profit or loss:***
Investasi pada efek ekuitas	80,951	-	-	80,951	*Investment in equity securities*
	80,951	-	-	80,951	
Jumlah investasi pada surat berharga	7,586,810	81	28,898	7,615,789	*Total investments in marketable securities*
Pendapatan yang akan diterima dari investasi pada surat berharga				64,941	*Accrued income from investments in marketable securities*
				7,680,730	

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9. INVESTASI PADA SURAT BERHARGA (lanjutan) / *9. INVESTMENTS IN MARKETABLE SECURITIES (continued)*

a. Berdasarkan kategori dan penerbit (lanjutan) / *a. By category and issuer (continued)*

Perubahan keuntungan yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui pendapatan komprehensif lain sebagai berikut:

The movement of unrealized gains on investments in marketable securities classified as measured at fair value through other comprehensive income as follows:

	2023	2022	
Saldo, awal tahun	81	113	*Balance, beginning of year*
Perubahan atas keuntungan yang belum direalisasi selama tahun berjalan -bersih	102	(32)	*Movement of unrealized gains during the year - net*
Jumlah sebelum pajak penghasilan terkait	183	81	*Total before related income tax*
Pajak penghasilan terkait (Catatan 19f)	(40)	(18)	*Related income tax (Note 19f)*
Saldo, akhir tahun - bersih	**143**	**63**	*Balance, end of year - net*

b. Berdasarkan jangka waktu / *b. By time period*

	2023	2022	
Hingga 1 bulan	2,550,000	2,235,884	*Up to 1 month*
> 1 - 3 bulan	205,183	205,081	*> 1 - 3 months*
> 3 - 6 bulan	403,038	1,394,000	*> 3 - 6 months*
> 6 - 9 bulan	532,591	-	*> 6 - 9 months*
> 9 - 12 bulan	474,881	-	*> 9 – 12 months*
Lebih dari 12 bulan	4,405,551	3,780,824	*More than 12 months*
	8,571,244	7,615,789	
Pendapatan yang akan diterima dari investasi pada surat berharga	75,512	64,941	*Accrued income from investments in marketable securities*
	8,646,756	**7,680,730**	

c. Berdasarkan sisa umur sampai dengan tanggal jatuh tempo / *c. By remaining period to maturity date*

	2023	2022	
Hingga 1 bulan	2,895,183	2,780,965	*Up to 1 month*
> 1 - 3 bulan	587,412	1,263,509	*> 1 - 3 months*
> 3 - 6 bulan	565,164	189,071	*> 3 - 6 months*
> 6 - 9 bulan	1,122,258	807,550	*> 6 - 9 months*
> 9 - 12 bulan	419,787	80,428	*> 9 - 12 months*
Lebih dari 12 bulan	2,981,440	2,494,266	*More than 12 monts*
	8,571,244	7,615,789	
Pendapatan yang akan diterima dari investasi pada surat berharga	75,512	64,941	*Accrued income from investments in marketable securities*
	8,646,756	**7,680,730**	

d. Berdasarkan akad / *d. By contract*

	2023	2022	
Ijarah	3,907,184	3,441,328	*Ijarah*
Musyarakah muntahiyah bittamlik	3,550,643	3,306,884	*Musyarakah muntahiyah bittamlik*
Mudharabah	578,169	431,545	*Mudharabah*
Wakalah	455,184	355,081	*Wakalah*
Lain-lain (investasi dalam efek ekuitas ventura)	80,064	80,951	*Others (investment in equity shares ventura)*
	8,571,244	7,615,789	
Pendapatan yang akan diterima dari investasi pada surat berharga	75,512	64,941	*Accrued income from investments in marketable securities*
	8,646,756	**7,680,730**	

9. INVESTASI PADA SURAT BERHARGA (lanjutan)

9. INVESTMENTS IN MARKETABLE SECURITIES *(continued)*

e. Tingkat imbal hasil rata-rata setahun

e. Average rate of return per annum

	2023	2022	
Surat Berharga Syariah Negara	5.53%	5.14%	*Sovereign Sharia Securities*
Sertifikat Investasi Mudharabah Antar Bank (SIMA)	6.07%	4.03%	*Certificate of Interbank Mudharabah Investment (SIMA)*
Reksa dana syariah	5.44%	5.22%	*Sharia mutual funds*
Sukuk korporasi	7.22%	6.83%	*Corporate sukuk*
Sukuk Bank Indonesia	6.05%	3.77%	*Sukuk Bank Indonesia*

f. Berdasarkan peringkat

f. By rating

Sukuk korporasi berdasarkan peringkat adalah sebagai berikut:

Corporate sukuk by rating was as follows:

	2023	2022	
PT Bank CIMB Niaga Tbk - Unit Usaha Syariah			*PT Bank CIMB Niaga Tbk - Sharia Business Unit*
Pemeringkat	Pefindo	Pefindo	*Rating agency*
Peringkat	id AAA	id AAA	*Rating*
PT Bank Syariah Indonesia Tbk			*PT Bank Syariah Indonesia Tbk*
Pemeringkat	-	Pefindo	*Rating agency*
Peringkat	-	id AA	*Rating*
PT BPD Kalimantan Selatan - Unit Usaha Syariah			*PT BPD Kalimantan Selatan - Sharia Business Unit*
Pemeringkat	Fitch	Fitch	*Rating agency*
Peringkat	A idn	A idn	*Rating*

g. Cadangan kerugian penurunan nilai

g. Allowance for impairment losses

Berdasarkan ketentuan OJK yang berlaku, seluruh surat berharga pada tanggal 31 Desember 2023 dan 2022 digolongkan sebagai lancar.

Based on the prevailing OJK regulation, all investment in marketable securities as of 31 December 2023 and 2022 were classified as current.

Manajemen berpendapat bahwa tidak diperlukan adanya cadangan penurunan nilai pada investasi pada surat berharga.

Management believes that no allowance for impairment losses is necessary on investment in marketable securities.

h. Pada tanggal 31 Desember 2023 dan 2022, jumlah investasi pada surat berharga yang digolongkan sebagai setara kas adalah masing-masing sebesar Rp 2.755.000 dan Rp 2.440.884.

h. *As of 31 December 2023 and 2022, total investments in marketable securities that were classified as cash equivalents amounted to Rp 2,755,000 and Rp 2,440,884, respectively.*

i. Investasi pada efek ekuitas terdiri dari investasi yang dilakukan oleh Entitas Anak sesuai prinsip syariah ke Dagangan Pte Ltd sejumlah 1.913.734 saham Series A saham preferen senilai US Dollar 5.199.998,03 (nilai penuh).

i. *Investments in equity securities consist of investment made by the Subsidiary under sharia principle to Dagangan Pte Ltd for a total of 1,913,734 series A preferred shares amounted to US Dollars 5,199,998.03 (full amount).*

10. PIUTANG MURABAHAH / *10. MURABAHAH RECEIVABLES*

Seluruh piutang murabahah didenominasi dalam mata uang Rupiah dengan rincian sebagai berikut:

All of murabahah receivables were denominated in Rupiah, with details as follows:

	2023	2022	
Piutang murabahah	11,367,662	11,463,672	*Murabahah receivables*
Pendapatan yang akan diterima dari piutang murabahah	164,890	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(1,213,542)	(768,259)	*Less: Allowance for impairment losses*
	10,319,010	**10,834,186**	

a. Berdasarkan sektor ekonomi dan kolektibilitas menurut peraturan OJK / *a. By economic sector and grading based on OJK regulation*

	2023						
	Lancar/ *Current*	Dalam perhatian khusus/ *Special mention*	Kurang lancar/ *Substandard*	Diragukan/ *Doubtful*	Macet/*Loss*	Jumlah/*Total*	
Perdagangan, restoran dan hotel	7,143,929	342,919	206,328	14,410	34,759	7,742,345	*Trading, restaurant and hotel*
Pertanian dan perikanan	1,990,663	57,523	31,936	1,181	3,927	2,085,230	*Agriculture and fishery*
Perindustrian	877,175	37,524	21,771	940	3,341	940,751	*Manufacturing*
Sosial/masyarakat	52	-	2	-	-	54	*Social/public*
Pengangkutan, pergudangan dan telekomunikasi	308	11	21	7	3	350	*Transportation warehousing, and telecommunication*
Jasa usaha	561,446	21,664	12,529	843	2,211	598,693	*Business services*
Pertambangan	42	-	-	-	-	42	*Mining*
Lainnya	184	7	6	-	-	197	*Others*
	10,573,799	459,648	272,593	17,381	44,241	11,367,662	
Pendapatan yang akan diterima dari piutang murabahah	131,170	33,720	-	-	-	164,890	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(597,997)	(313,968)	(243,104)	(15,018)	(43,455)	(1,213,542)	*Less: Allowance for impairment losses*
	10,106,972	**179,400**	**29,489**	**2,363**	**786**	**10,319,010**	

	2022						
	Lancar/ *Current*	Dalam perhatian khusus/ *Special mention*	Kurang lancar/ *Substandard*	Diragukan/ *Doubtful*	Macet/*Loss*	Jumlah/*Total*	
Perdagangan, restoran dan hotel	8,961,781	244,780	169,957	22,565	82,845	9,481,928	*Trading, restaurant and hotel*
Pertanian dan perikanan	658,830	5,075	3,074	483	2,894	670,356	*Agriculture and fishery*
Perindustrian	658,334	9,168	5,441	597	2,523	676,063	*Manufacturing*
Sosial/masyarakat	129	16	-	-	12	157	*Social/public*
Pengangkutan, pergudangan dan telekomunikasi	867	22	17	-	39	945	*Transportation, warehousing and telecommunication*
Jasa usaha	605,519	13,221	9,032	1,059	4,715	633,546	*Business services*
Pertambangan	119	1	1	-	6	127	*Mining*
Lainnya	508	22	5	-	15	550	*Others*
	10,886,087	272,305	187,527	24,704	93,049	11,463,672	
Pendapatan yang akan diterima dari piutang murabahah	120,812	17,961	-	-	-	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(333,970)	(168,550)	(150,759)	(22,269)	(92,711)	(768,259)	*Less: Allowance for impairment losses*
	10,672,929	**121,716**	**36,768**	**2,435**	**338**	**10,834,186**	

b. Berdasarkan jangka waktu / *b. By time period*

	2023	2022	
Hingga 1 tahun	5,384,649	5,659,099	*Up to 1 year*
Lebih dari 1 tahun	5,983,013	5,804,573	*More than 1 year*
	11,367,662	11,463,672	
Pendapatan yang akan diterima dari piutang murabahah	164,890	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(1,213,542)	(768,259)	*Less: Allowance for impairment losses*
	10,319,010	**10,834,186**	

10. PIUTANG MURABAHAH (lanjutan) / *10. MURABAHAH RECEIVABLES (continued)*

c. Berdasarkan sisa umur sampai dengan tanggal jatuh tempo / *By remaining period to maturity date*

	2023	2022	
Hingga 1 bulan	202,279	156,721	*Up to 1 month*
> 1 - 3 bulan	643,285	580,766	*> 1 - 3 months*
> 3 - 12 bulan	7,720,570	7,580,079	*> 3 - 12 months*
Lebih dari 1 tahun	2,801,528	3,146,106	*More than 1 year*
	11,367,662	11,463,672	
Pendapatan yang akan diterima dari piutang murabahah	164,890	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(1,213,542)	(768,259)	*Less: Allowance for impairment losses*
	10,319,010	**10,834,186**	

d. Berdasarkan hubungan dengan debitur / *By relationship with debtors*

Pada tanggal 31 Desember 2023 dan 2022, seluruh piutang murabahah diberikan kepada pihak ketiga.

As of 31 December 2023 and 2022, all murabahah receivables were provided to third parties.

e. Tingkat margin rata-rata setahun / *Average margin rate per annum*

	2023 dan/*and* 2022	
Tingkat margin rata-rata setahun	25% - 30%	*Average margin rate per annum*

f. Pembiayaan yang direstrukturisasi / *Restructured financing*

Pada tanggal 31 Desember 2023 dan 2022, jumlah piutang murabahah yang direstrukturisasi berdasarkan kolektibilitas adalah:

As of 31 December 2023 and 2022, total restructured murabahah receivables based on grading was as follows:

	2023	2022	
Lancar	610,501	1,049,108	*Current*
Dalam perhatian khusus	39,794	190,762	*Special mention*
Kurang lancar	15,809	116,849	*Substandard*
Diragukan	5,674	11,960	*Doubtful*
Macet	18,005	76,428	*Loss*
	689,783	1,445,107	
Dikurangi: Cadangan kerugian penurunan nilai	(603,373)	(602,878)	*Less: Allowance for impairment losses*
	86,410	**842,229**	

Sebagai dampak dari pandemi Covid-19 yang melanda Indonesia sejak bulan Maret 2020, sejumlah piutang murabahah telah direstrukturisasi berdasarkan Peraturan OJK No. 11/POJK.03/2020 tanggal 16 Maret 2020 tentang Stimulus Perekonomian Nasional Sebagai Kebijakan Countercyclical Dampak Penyebaran Corona Virus Disease 2019 dan Peraturan OJK No. 48/POJK.03/2020 tanggal 1 Desember 2020 tentang Perubahan Atas Peraturan OJK No. 11/POJK.03/2020 dan Peraturan OJK No. 17/POJK.03/2021 tentang Perubahan Kedua atas Peraturan OJK No. 11/POJK.03/2020.

As the impacts of the Covid-19 pandemic which has been spreaded to Indonesia since March 2020, certain amount of murabahah receivables has been restructured based on OJK Regulation No. 11/POJK.03/2020 dated 16 March 2020 concerning National Economic Stimulus as a Countercyclical Policy on the Impacts of the Spread of Corona Virus Disease 2019 and OJK Regulation No. 48/POJK.03/2020 dated 1 December 2020 concerning Amendments to OJK Regulation No. 11/POJK.03/2020 and OJK Regulation No. 17/POJK.03/2021 concerning the Second Amendment to OJK Regulation No. 11/POJK.03/2020.

10. PIUTANG MURABAHAH (lanjutan)

f. Pembiayaan yang direstrukturisasi (lanjutan)

Dilanjutkan sesuai dengan Peraturan OJK No. 19 Tahun 2022 tentang Perlakuan Khusus untuk Lembaga Jasa Keuangan pada Daerah dan Sektor Tertentu di Indonesia yang Terkena Dampak Bencana yang berlaku serta KDK No. 34/KDK 03/2022 mengenai Penetapan Daerah dan/atau Sektor Ekonomi yang Terdampak Bencana yang Memerlukan Perlakuan Khusus terhadap Kredit Bank (sektor ekonomi dan daerah tersebut adalah sektor penyediaan akomodasi dan penyediaan makan minum, sektor tekstil dan produk tekstil serta alas kaki, segmen usaha mikro, kecil, dan menengah, dan/atau daerah Provinsi Bali).

g. Informasi lainnya

1) Perubahan cadangan kerugian penurunan nilai piutang murabahah sebagai berikut:

	2023	2022	
Saldo, awal tahun	768,259	699,156	*Balance, beginning of year*
Penyisihan selama tahun berjalan (Catatan 33)	1,898,302	944,483	*Provision made during the year (Note 33)*
Penghapusbukuan selama tahun berjalan	(1,501,303)	(950,212)	*Written-off during the year*
Penerimaan kembali piutang yang telah dihapusbuku	48,284	74,832	*Recovery of receivables written-off*
Saldo, akhir tahun	**1,213,542**	**768,259**	*Balance, ending of year*

Pergerakan cadangan kerugian penurunan nilai Bank dari Rp 768.259 posisi 31 Desember 2022 menjadi Rp 1.213.542 posisi 31 Desember 2023 adalah sebagai bagian prinsip kehati-hatian Bank terhadap tantangan yang dihadapi oleh segmen nasabah yang dilayaninya dalam periode pasca pandemi Covid-19, termasuk didalamnya nasabah-nasabah restruktur Covid-19.

Manajemen Bank berkeyakinan bahwa jumlah cadangan kerugian penurunan nilai yang dibentuk cukup untuk menutupi kemungkinan penurunan nilai piutang murabahah.

2) Rasio pemenuhan cadangan kerugian penurunan nilai piutang murabahah Bank (persentase cadangan kerugian penurunan nilai piutang murabahah yang telah dibentuk terhadap jumlah minimum cadangan kerugian penurunan nilai piutang murabahah sesuai ketentuan OJK) pada tanggal 31 Desember 2023 dan 2022 masing-masing adalah sebesar 562,21% dan 341,96%.

3) Rasio Pembiayaan Bermasalah/*Non-Performing Financing* (NPF) piutang murabahah pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

	2023	2022	
Persentase *NPF* - bruto	2.94%	2.66%	*NPF Percentage - gross*
Persentase *NPF* - neto	0.29%	0.34%	*NPF Percentage - net*

***10. MURABAHAH RECEIVABLES** (continued)*

***f. Restructured financing** (continued)*

Continued in accordance to OJK Regulation No. 19/2022 concerning Special Treatment for Financial Services Institutions in Specific Regions and Sectors in Indonesia Impacted by Disaster and OJK Board of Commissioners Decree No. 34/KDK 03/2022 concerning Stipulation of Region and/or Sector Which Require Special Treatment regarding Bank Financing (the sectors and/or regions include Accommodation and Food and Drink Provision Sector, the Textile and Textile Products and Footwear Sectors, the Micro, Small and Medium Enterprises Segment and Bali Province).

g. Other information

1) The movement of allowance for impairment losses on murabahah receivables was as follows:

The movement of the Bank's allowance for impairment losses from Rp 768,259 as of 31 December 2022 to Rp 1,213,542 as of 31 December 2023 is part of the Bank's prudential principle as challenges faced by the customer segment served in the post Covid-19 pandemic period, including Covid-19 restructuring customers.

The Bank's management believes that the allowance for impairment losses provided was adequate to cover possible impairment losses on murabahah receivables.

2) The Bank's ratio of allowance for impairment losses on murabahah receivables (percentage of allowance for impairment losses on murabahah receivables recorded by the Bank to the minimum allowance for impairment losses on murabahah receivables as required by OJK) as of 31 December 2023 and 2022 was 562.21% and 341.96%, respectively.

3) The ratio of Non-Performing Financing (NPF) of murabahah receivables as of 31 December 2023 and 2022 was as follows:

10. PIUTANG MURABAHAH (lanjutan)

g. Informasi lainnya (lanjutan)

4) Pada tanggal 31 Desember 2023 dan 2022, Bank telah memenuhi ketentuan Batas Maksimum Penyaluran Dana, baik untuk pihak berelasi maupun untuk pihak ketiga.

5) Dalam rangka implementasi Program Pemulihan Ekonomi Nasional (PEN) sesuai dengan Peraturan Menteri Keuangan Republik Indonesia (PMK) No. 71/PMK.08/2020 tanggal 23 Juni 2020 tentang Tata Cara Penjaminan Pemerintah Melalui Badan Usaha Penjaminan Yang Ditunjuk Dalam Rangka Pelaksanaan Program Pemulihan Ekonomi Nasional, Bank telah berpartisipasi dengan menjadi peserta penjaminan. Pada tanggal 31 Desember 2023 dan 2022, saldo piutang murabahah masing-masing sebesar Rp 248.791 dan Rp 2.777.938 telah dijamin oleh Badan Usaha Penjaminan yang ditunjuk yaitu PT Penjaminan Jamkrindo Syariah dan PT Jaminan Pembiayaan Askrindo Syariah.

***10. MURABAHAH RECEIVABLES** (continued)*

***g. Other information** (continued)*

4) As of 31 December 2023 and 2022, the Bank had complied with Maximum Limit for Distribution of Funds requirements for both related parties and third parties.

5) In conjunction with the implementation of National Economic Recovery Program (PEN) in accordance with the Minister of Finance of Republic of Indonesia Regulation (PMK) No. 71/PMK.08/2020 dated 23 June 2020 concerning Government Guarantee Procedures through Designated Guarantee Company in conjunction with the Implementation of National Economic Recovery Program, the Bank has participated as a guarantee participant. As of 31 Desember *2023 and 2022, the amount murabahah receivables amounting to Rp 248,791 and Rp 2,777,938, respectively, were guaranteed by the designated Guarantee Company which were PT Penjaminan Jamkrindo Syariah and PT Jaminan Pembiayaan Askrindo Syariah.*

11. PEMBIAYAAN MUSYARAKAH

Semua pembiayaan musyarakah yang diberikan oleh Bank adalah dalam mata uang Rupiah dengan rincian sebagai berikut:

11. MUSYARAKAH FINANCING

All musyarakah financing was denominated in Rupiah, with details as follows:

	2023	2022	
Pembiayaan musyarakah	19,669	60,275	*Musyarakah financing*
Dikurangi: Cadangan kerugian penurunan nilai	(197)	(603)	*Less: Allowance for impairment losses*
	19,472	**59,672**	

a. Berdasarkan sektor ekonomi dan kolektibilitas menurut peraturan OJK

a. By economic sector and grading based on OJK regulations

	2023						
	Lancar/ *Current*	Dalam perhatian khusus/ *Special mention*	Kurang lancar/ *Substandard*	Diragukan/ *Doubtful*	Macet/*Loss*	Jumlah/ *Total*	
Perantara keuangan	19,669	-	-	-	-	19,669	*Financial intermediaries*
Dikurangi: Cadangan kerugian penurunan nilai	(197)	-	-	-	-	(197)	*Less: Allowance for impairment losses*
	19,472	**-**	**-**	**-**	**-**	**19,472**	

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11. PEMBIAYAAN MUSYARAKAH (lanjutan) / *11. MUSYARAKAH FINANCING (continued)*

a. Berdasarkan sektor ekonomi dan kolektibilitas menurut peraturan OJK (lanjutan) / *a. By economic sector and grading based on OJK regulations (continued)*

	2022						
	Lancar/ *Current*	Dalam perhatian khusus/ *Special mention*	Kurang lancar/ *Substandard*	Diragukan/ *Doubtful*	Macet/*Loss*	Jumlah/ *Total*	
Perantara keuangan	60,275	-	-	-	-	60,275	*Financial intermediaries*
Dikurangi: Cadangan kerugian penurunan nilai	(603)	-	-	-	-	(603)	*Less: Allowance for impairment losses*
	59,672	**-**	**-**	**-**	**-**	**59,672**	

b. Berdasarkan jangka waktu / *b. By time period*

	2023	2022	
Hingga 1 tahun	866	12,739	*Up to 1 year*
Lebih dari 1 tahun	18,803	47,536	*More than 1 year*
	19,669	60,275	
Dikurangi: Cadangan kerugian penurunan nilai	(197)	(603)	*Less: Allowance for impairment losses*
	19,472	**59,672**	

c. Berdasarkan sisa umur sampai dengan tanggal jatuh tempo / *c. By remaining period to maturity date*

	2023	*2022*	
Hingga 1 bulan	409	-	*Up to 1 months*
> 1 - 3 bulan	1,592	-	*> 1 - 3 months*
> 3 – 12 bulan	13,167	17,775	*> 3 – 12 months*
Lebih dari 1 tahun	4,501	42,500	*More than 1 year*
	19,669	60,275	
Dikurangi: Cadangan kerugian penurunan nilai	(197)	(603)	*Less: Allowance for impairment losses*
	19,472	**59,672**	

d. Berdasarkan hubungan dengan debitur / *d. By relationship with debtors*

Pada tanggal 31 Desember 2023 dan 2022, seluruh pembiayaan musyarakah diberikan kepada pihak ketiga.

As of 31 December 2023 and 2022, all musyarakah financing were provided to third parties.

e. Tingkat imbal hasil setahun / *e. Rate of return per annum*

Tingkat imbal hasil selama tahun berakhir 31 Desember 2023 dan 2022 adalah setara dengan 8,75%-11,00% dan 8,75%-10,50%.

The rate of return per annum during the year ended 31 December 2023 and 2022 was equal to 8.75%-11.00% and 8.75%-10.50%.

11. PEMBIAYAAN MUSYARAKAH (lanjutan) / *11. MUSYARAKAH FINANCING (continued)*

f. Informasi lainnya / *f. Other information*

1) Perubahan cadangan kerugian pembiayaan musyarakah adalah sebagai berikut:

1) The movement of allowance for impairment losses on musyarakah financing was as follows:

	2023	2022	
Saldo, awal tahun	603	103	*Balance, beginning of year*
(Pemulihan) penambahan penyisihan selama tahun berjalan (Catatan 33)	(406)	500	*(Reversal) addition of allowance during the year (Note 33)*
Saldo, akhir tahun	**197**	**603**	*Balance, ending of year*

Penilaian atas cadangan kerugian penurunan nilai musyarakah dievaluasi secara individual namun tidak terdapat bukti obyektif penurunan nilai sehingga penilaiannya dilakukan secara kolektif.

Assessment on allowance for impairment losses on musyarakah financing is evaluated individually but there is no objective evidence of impairment so the assessment is made collectively.

Manajemen Bank berkeyakinan bahwa jumlah cadangan kerugian penurunan nilai yang dibentuk cukup untuk menutupi kemungkinan penurunan nilai pembiayaan musyarakah.

The Bank's management believes that the allowance for impairment losses provided is adequate to cover possible impairment loss on musyarakah financing.

2) Tidak terdapat *Non-Performing Financing* (NPF) pembiayaan musyarakah pada tanggal 31 Desember 2023 dan 2022.

2) There was no Non-Performing Financing (NPF) of musyarakah financing as of 31 December 2023 and 2022.

3) Pada tanggal 31 Desember 2023 dan 2022, Bank telah memenuhi ketentuan Batas Maksimum Penyaluran Dana, baik untuk pihak berelasi maupun untuk pihak ketiga.

3) As of 31 December 2023 and 2022, the Bank had complied with Maximum Limit for Distribution of Funds requirements for both related parties and third parties.

12. BEBAN DIBAYAR DIMUKA / *12. PREPAYMENTS*

	2023	2022	
Beban lisensi dibayar dimuka	30,923	35,880	*Prepaid license fee*
Pemeliharaan dan perbaikan TI	10,374	10,537	*IT maintenance and renewal*
Sewa gedung	3,420	2,783	*Building rental*
Lainnya	3,295	3,941	*Others*
	48,012	**53,141**	

13. ASET TETAP / *13. FIXED ASSETS*

	2023					
	1 Januari/ *January*	Penambahan/ *Addition*	Pengurangan/ *Deduction*	Reklasifikasi/ *Reclassification*	31 Desember/ *December*	
Model revaluasi						***Revaluation model***
Kepemilikan langsung						***Direct ownership***
Tanah	9,467	-	-	-	9,467	*Land*
Model biaya						***Cost model***
Kepemilikan langsung						***Direct ownership***
Bangunan	10,685	-	-	-	10,685	*Buildings*
Kendaraan bermotor	189,376	50,817	(12,396)	-	227,797	*Motor vehicles*
Perlengkapan kantor	307,618	6,638	(34,287)	48,125	328,094	*Office equipment*
Leasehold improvement	167,874	17,227	(49,748)	-	135,353	*Leasehold improvement*
Aset hak-guna	359,222	58,577	(81,959)	-	335,840	*Right-of-use assets*
Aset dalam penyelesaian	47,811	35,386	(165)	(48,125)	34,907	*Construction in progress*
	1,092,053	168,645	(178,555)	-	1,082,143	

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13. ASET TETAP (lanjutan) / *13. FIXED ASSETS (continued)*

	2023					
	1 Januari/ *January*	Penambahan/ *Addition*	Pengurangan/ *Deduction*	Reklasifikasi/ *Reclassification*	31 Desember/ *December*	
Model biaya						***Cost model***
Akumulasi penyusutan/ amortisasi						***Accumulated depreciation/ amortization***
Bangunan	(6,845)	(620)	-	-	(7,465)	*Buildings*
Kendaraan bermotor	(136,663)	(29,909)	11,523	-	(155,049)	*Motor vehicles*
Perlengkapan kantor	(211,943)	(47,563)	33,756	-	(225,750)	*Office equipment*
Leasehold improvement	(134,143)	(15,687)	49,747	-	(100,083)	*Leasehold improvement*
Aset hak-guna	(223,692)	(75,455)	81,593	-	(217,554)	*Right-of-use assets*
	(713,286)	(169,234)	176,619	-	(705,901)	
Nilai buku bersih	**378,767**				**376,242**	***Net book value***

	2022					
	1 Januari/ *January*	Penambahan/ *Addition*	Pengurangan/ *Deduction*	Reklasifikasi/ *Reclassification*	31 Desember/ *December*	
Model revaluasi						***Revaluation model***
Kepemilikan langsung						***Direct ownership***
Tanah	9,467	-	-	-	9,467	*Land*
Model biaya						***Cost model***
Kepemilikan langsung						***Direct ownership***
Bangunan	10,653	32	-	-	10,685	*Buildings*
Kendaraan bermotor	181,218	18,325	(10,271)	104	189,376	*Motor vehicles*
Perlengkapan kantor	271,779	1,534	(8,129)	42,434	307,618	*Office equipment*
Leasehold improvement	164,251	7,662	(4,039)	-	167,874	*Leasehold improvement*
Aset hak-guna	301,684	66,595	(9,057)	-	359,222	*Right-of-use assets*
Aset dalam penyelesaian	22,319	68,082	(52)	(42,538)	47,811	*Construction in progress*
	961,371	162,230	(31,548)	-	1,092,053	
Model biaya						***Cost model***
Akumulasi penyusutan/ amortisasi						***Accumulated depreciation/ amortization***
Bangunan	(6,227)	(618)	-	-	(6,845)	*Buildings*
Kendaraan bermotor	(113,686)	(33,223)	10,246	-	(136,663)	*Motor vehicles*
Perlengkapan kantor	(178,511)	(40,435)	7,003	-	(211,943)	*Office equipment*
Leasehold improvement	(123,794)	(14,372)	4,023	-	(134,143)	*Leasehold improvement*
Aset hak-guna	(162,219)	(70,530)	9,057	-	(223,692)	*Right-of-use assets*
	(584,437)	(159,178)	30,329	-	(713,286)	
Nilai buku bersih	**376,934**				**378,767**	***Net book value***

Rincian keuntungan penjualan aset tetap adalah sebagai berikut:

Detail of gains on sale of fixed assets was as follows:

	2023	2022	
Hasil atas penjualan aset tetap	2,394	3,346	*Proceeds from sale of fixed assets*
Nilai buku	(801)	(25)	*Book value*
Keuntungan penjualan aset tetap	**1,593**	**3,321**	*Gains on sale of fixed assets*

Bank menyewa gedung, kendaraan bermotor dan mesin ATM masing-masing untuk periode 1-11 tahun, 3 tahun dan 5 tahun. Kontrak tersebut mencakup opsi untuk memperbarui sewa untuk periode tambahan dengan durasi yang sama setelah akhir masa kontrak.

The Bank leases buildings, motor vehicles and ATM machines for a term of 1-11 years, 3 years and 5 years, respectively. The contracts include an option to renew the lease for an additional period for the same duration after the end of the contract term.

13. ASET TETAP (lanjutan) / *13. FIXED ASSETS (continued)*

Perubahan nilai tercatat aset hak-guna tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

Movement of the carrying amount of right-of-use assets as of 31 December 2023 and 2022 was as follows:

	2023			
	Properti/ Property	**Kendaraan Bermotor dan ATM/ *Motor Vehicles and ATM***	**Jumlah/ *Total***	
Nilai tercatat, awal tahun	126,759	8,771	135,530	*Carrying amount, beginning of year*
Penambahan	54,895	3,682	58,577	*Addtition*
Pengurangan	(81,682)	(277)	(81,959)	*Deduction*
Beban amortisasi	11,870	(5,732)	6,138	*Amortization charge*
Nilai tercatat, akhir tahun	111,842	6,444	118,286	*Carrying amount, ending of year*

	2022			
	Properti/ Property	**Kendaraan Bermotor dan ATM/ *Motor Vehicles and ATM***	**Jumlah/ *Total***	
Nilai tercatat, awal tahun	132,939	6,526	139,465	*Carrying amount, beginning of year*
Penambahan	59,717	6,878	66,595	*Addtition*
Pengurangan	(9,057)	-	(9,057)	*Deduction*
Beban amortisasi	(56,840)	(4,633)	(61,473)	*Amortization charge*
Nilai tercatat, akhir tahun	126,759	8,771	135,530	*Carrying amount, ending of year*

Jumlah yang diakui dalam laba rugi yang berhubungan dengan transaksi sewa selama tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

Amounts related with lease transactions which have been recognised in profit or loss during as 31 December 2023 and 2022 were as follows:

	2023	**2022**	
Bunga atas kewajiban sewa	5,150	6,458	*Interest on lease liabilities*
Pembayaran sewa variabel tidak termasuk dalam pengukuran kewajiban sewa	1,690	2,632	*Variable lease payments not included in the measurement of lease liabilities*
Amortisasi aset hak-guna	75,455	70,530	*Amortization of right-of-use assets*
Beban yang berkaitan dengan sewa jangka pendek atau nilai rendah	10,196	11,388	*Expenses relating to short-term or low value leases*

Pada tanggal 31 Desember 2023 dan 2022, aset tetap, kecuali tanah, telah diasuransikan kepada PT Zurich General Takaful Indonesia (pihak ketiga) dengan total nilai pertanggungan masing-masing sebesar Rp 178.786 dan Rp 153.391. Bank berpendapat bahwa nilai pertanggungan asuransi cukup untuk menutup kemungkinan kerugian dari aset tetap tersebut.

As of 31 December 2023 and 2022, fixed assets, except for land, have been insured by PT Zurich General Takaful Indonesia (third party) with total coverage of Rp 178,786 and Rp 153,391, respectively. The Bank believes that the insurance coverage is adequate to cover possible losses arising from the fixed assets.

Pada tanggal 31 Desember 2023 dan 2022, Bank melakukan peninjauan kembali atas masa manfaat, metode penyusutan dan nilai residu aset tetap dan menyimpulkan bahwa tidak terdapat perubahan atas metode dan asumsi tersebut.

As of 31 December 2023 and 2022, the Bank performed a review on useful life, depreciation method and residual value of financial assets and concluded that there were no changes in these methods and assumptions.

Berdasarkan penelaahan manajemen, tidak terdapat indikasi penurunan nilai atas aset tetap tersebut di atas.

Based on management review, there was no indication of impairment in the value of fixed assets.

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13. ASET TETAP (lanjutan)

Pada tanggal 31 Desember 2023 dan 2022, tidak terdapat aset tetap yang digunakan sebagai jaminan dan tidak terdapat pembatasan kepemilikan atas semua aset tetap.

Pada tanggal 31 Desember 2023 dan 2022, aset tetap yang sudah disusutkan penuh namun masih digunakan untuk menunjang aktivitas operasi Bank adalah sebesar Rp 376.020 (2022: Rp 327.199).

Pada tanggal 31 Desember 2023 dan 2022, jumlah harga perolehan tanah Bank adalah sebesar Rp 3.987.

13. FIXED ASSETS (continued)

As of 31 December 2023 and 2022, there were no fixed assets pledged as collaterals and no limitation of ownership on fixed assets.

As of 31 December 2023 and 2022, fixed assets which had been fully depreciated but still used to support the Bank's operations amounted to Rp 376,020 (2022: Rp 327,199).

As of 31 December 2023 and 2022, the acquisition cost of the Bank's land amounted to Rp 3,987.

14. ASET TAKBERWUJUD / *14. INTANGIBLE ASSETS*

	2023					
	Saldo awal/ *Beginning Balance*	**Penambahan/ *Addition***	**Pengurangan/ *Deduction***	**Reklasifikasi/ *Reclassification***	**Jumlah/ *Total***	
Biaya perolehan						***Cost***
Piranti lunak	209,743	-	(527)	70,889	280,105	*Software*
Pengembangan piranti lunak	86,806	87,585	-	(70,889)	103,502	*Software development*
	296,549	87,585	(527)	-	383,607	
Akumulasi amortisasi						***Accumulated amortization***
Piranti lunak	(125,937)	(46,926)	-	-	(172,863)	*Software*
Nilai buku bersih	**170,612**				**210,744**	***Net book value***

	2022					
	Saldo awal/ *Beginning Balance*	**Penambahan/ *Addition***	**Pengurangan/ *Deduction***	**Reklasifikasi/ *Reclassification***	**Jumlah/ *Total***	
Biaya perolehan						***Cost***
Piranti lunak	176,739	1,063	-	31,941	209,743	*Software*
Pengembangan piranti lunak	40,933	81,382	(3,568)	(31,941)	86,806	*Software development*
	217,672	82,445	(3,568)	-	296,549	
Akumulasi amortisasi						***Accumulated amortization***
Piranti lunak	(88,180)	(37,757)	-	-	(125,937)	*Software*
Nilai buku bersih	**129,492**				**170,612**	***Net book value***

Sisa periode amortisasi untuk piranti lunak pada tanggal 31 Desember 2023 dan 2022 adalah kurang dari 4 tahun.

Remaining amortisation period of software as of 31 December 2023 and 2022 was below 4 years.

Manajemen berpendapat bahwa tidak terdapat indikasi adanya penurunan nilai aset takberwujud.

Management believes that there was no indication of impairment in the value of intangible assets.

Pada tanggal 31 Desember 2023 dan 2022, tidak terdapat aset takberwujud yang digunakan sebagai jaminan dan tidak terdapat pembatasan kepemilikan atas semua aset takberwujud.

As of 31 December 2023 and 2022, there were no intangible assets pledged as collaterals and no limitation of ownership on the intangible assets.

15. ASET LAIN-LAIN – BERSIH / *15. OTHER ASSETS – NET*

	2023	2022	
Pihak ketiga			***Third parties***
Uang jaminan	8,560	9,155	*Guarantee deposits*
Uang muka	7,460	105,657	*Advances*
Lain-lain	19,450	2,871	*Others*
	35,470	**117,683**	

Uang muka terdiri dari berbagai uang muka untuk keperluan operasional di kantor pusat dan tim lapangan.

Advances consist of various advances for operational needs at head office and teams.

Lain-lain sebagian besar terdiri dari berbagai macam tagihan dari transaksi kepada pihak ketiga.

Others mainly consist of various receivables from transaction with third parties.

16. LIABILITAS SEGERA / *16. LIABILITIES DUE IMMEDIATELY*

	2023	2022	
Titipan bagi hasil deposito	3,943	2,887	*Unsettled profit sharing of time deposits*
Lainnya	25,402	35,541	*Others*
	29,345	**38,428**	

Lainnya terdiri dari utang lainnya kepada pihak ketiga.

Others mainly consist of other payables to third parties.

17. BAGI HASIL YANG BELUM DIBAGIKAN / *17. UNDISTRIBUTED REVENUE SHARING*

Akun ini merupakan bagi hasil yang belum dibagikan oleh Bank kepada shahibul maal atas bagian keuntungan hasil usaha Bank yang telah disisihkan dari pengelolaan dana mudharabah.

This account represents the undistributed share of the customer (shahibul maal) on the distribution of income generated by the Bank from managing mudharabah funds.

Bagi hasil yang belum dibagikan Bank pada tanggal pelaporan adalah bagi hasil untuk deposito dan tabungan mudharabah dengan saldo pada tanggal 31 Desember 2023 dan 2022 masing-masing sebesar Rp 21.951 dan Rp 18.996.

Undistributed revenue sharing by the Bank at reporting date represented the revenue sharing for mudharabah time deposits and saving deposits with balance as of 31 December 2023 and 2022 amounted to Rp 21,951 and Rp 18,996 respectively.

18. SIMPANAN NASABAH / *18. DEPOSITS FROM CUSTOMERS*

	2023	2022	
Pihak ketiga			***Third parties***
Tabungan wadiah			***Wadiah saving deposits***
Tepat Tabungan Kelompok	2,140,799	2,109,497	*Tepat Kelompok saving deposits*
Tepat Tabungan	44,477	39,457	*Tepat saving deposits*
Tepat Tabungan Rencana	12,033	10,624	*Tepat Rencana saving deposits*
Tabungan Haji	166	126	*Hajj saving deposits*
Tabungan Mapan Syariah	13	8	*Mapan Syariah saving deposits*
Tabungan BTPN WOW iB	-	17,540	*BTPN WOW iB saving deposits*
	2,197,488	2,177,252	
Giro wadiah	24,009	27,646	***Wadiah demand deposits***
	2,221,497	2,204,898	
Pihak berelasi			***Related parties***
Tabungan wadiah			***Wadiah saving deposits***
Tepat Tabungan	351	295	*Tepat saving deposits*
Tepat Tabungan Rencana	149	75	*Tepat Rencana saving deposits*
	500	370	
	2,221,997	**2,205,268**	

18. SIMPANAN NASABAH (lanjutan)

Giro wadiah merupakan giro wadiah yad-dhamanah yaitu titipan dana pihak lain yang dapat diberikan bonus berdasarkan kebijakan Bank. Selama tahun yang berakhir pada tanggal 31 Desember 2023 dan 2022, Bank membagikan bonus untuk produk giro wadiah masing-masing sebesar Rp 761 dan Rp 609 (Catatan 32). Bonus rata-rata giro wadiah untuk tahun yang berakhir pada tanggal 31 Desember 2023 dan 2022 masing-masing adalah 2,70% dan 2,16%.

Tabungan wadiah merupakan simpanan dana dalam mata uang Rupiah yang dapat diberikan bonus berdasarkan kebijakan Bank. Selama tahun yang berakhir pada tanggal 31 Desember 2023 dan 2022, Bank membagikan bonus untuk produk tabungan WOW iB wadiah masing-masing sebesar nihil (Catatan 32).

18. DEPOSITS FROM CUSTOMERS (continued)

Wadiah demand deposits represent wadiah yad-dhamanah in which depositors can be given bonuses based on the Bank's discretion policy. During the years ended 31 December 2023 and 2022, the Bank distributed bonuses for wadiah demand deposits amounting to Rp 761 and Rp 609, respectively (Note 32). The average bonus rate for wadiah demand deposits for the years ended 31 Desember 2023 and 2022 was 2.70% dan 2.16%, respectively.

Wadiah saving deposits represent deposits in Rupiah in which depositors can be given bonuses based on the Bank's discretion policy. During the years ended 31 December 2023 and 2022, the Bank distributed bonuses for WOW iB wadiah saving deposits amounting to nil, respectively (Note 32).

19. PERPAJAKAN / *19. TAXATION*

a. Utang pajak / *a. Taxes payable*

	2023	2022	
Pajak penghasilan badan			*Corporate income tax*
- Pasal 25	29,385	34,044	*Article 25* -
- Pasal 29	5,466	10,298	*Article 29* -
	34,851	44,342	
Pajak lainnya			*Other taxes*
- Pasal 21	6,832	7,761	*Article 21* -
- Pasal 23, 26 dan 4(2)	9,183	7,061	*Article 23, 26 and 4(2)* -
- Pajak pertambahan nilai	35	129	*Value added tax* -
	16,050	14,951	
Total	**50,901**	**59,293**	*Total*

b. Beban pajak penghasilan / *b. Income tax expense*

	2023	2022	
Pajak penghasilan badan			*Corporate income tax*
- Kini	(411,468)	(510,165)	*Current* -
- Tangguhan:			*Deferred:* -
Pembentukan perbedaan temporer	112,162	7,351	*Origination of temporary differences*
	(299,306)	**(502,814)**	

c. Berdasarkan Undang-Undang perpajakan di Indonesia, Bank menghitung dan melaporkan/menyetorkan pajak berdasarkan sistem *self-assessment*. Fiskus dapat menetapkan/mengubah pajak-pajak tersebut dalam jangka waktu tertentu sesuai peraturan yang berlaku.

c. *Under the Indonesian taxation laws, the Bank submits tax returns on a self-assessment basis. The tax authorities may assess/amend taxes within the statute of limitations under prevailing regulations.*

19. PERPAJAKAN (lanjutan)

d. Rekonsiliasi atas beban pajak penghasilan Bank dengan laba akuntansi Bank sebelum beban pajak penghasilan dikali tarif pajak yang berlaku adalah sebagai berikut:

***19. TAXATION** (continued)*

***d.** The reconciliation between the Bank's income tax expense with the calculation of the accounting income before income tax expense multiplied by the prevailing tax rate was as follows:*

	2023	2022	
Laba sebelum pajak penghasilan	1,379,894	2,282,394	*Income before tax*
Tarif pajak yang berlaku	22%	22%	*Prevailing tax rate*
	303,577	502,127	
Beda permanen dengan tarif 22%	(4,271)	687	*Permanent differences at tax 22%*
Beban pajak penghasilan	**299,306**	**502,814**	*Income tax expense*

e. Rekonsiliasi dari laba akuntansi sebelum pajak penghasilan ke penghasilan kena pajak untuk periode tahun yang berakhir tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

***e.** The reconciliation of accounting income before tax to taxable income for the years ended 31 December 2023 and 2022 was as follows:*

	2023	2022	
Laba akuntansi sebelum pajak penghasilan	1,379,894	2,282,394	*Accounting income before tax*
Perbedaan tetap			***Permanent differences***
(Penghasilan) beban yang tidak dapat dikurangkan	(19,413)	3,123	*Non-deductible (income) expenses*
Perbedaan temporer			***Temporary differences***
Liabilitas imbalan kerja karyawan	28,340	(19,930)	*Employee benefits obligation*
Akrual bonus dan tantiem	22,524	24,915	*Accrued bonus and tantiem*
Penyusutan aset tetap	(11,044)	(14,436)	*Depreciation of fixed assets*
Cadangan kerugian penurunan nilai atas piutang murabahah	478,746	65,046	*Allowance for impairment losses on murabahah*
Penghasilan (beban) dari selisih kurs	892	(3,828)	*Income (expenses) from exchange rate*
Lainnya	(9,629)	(18,353)	*Others*
Penghasilan kena pajak	1,870,310	2,318,931	***Taxable income***
Beban pajak penghasilan kini	411,468	510,165	*Current income tax expense*
Dikurangi: pajak dibayar dimuka	(376,617)	(465,823)	*Less: prepaid tax*
Utang pajak penghasilan	**34,851**	**44,342**	***Income tax payable***

Perhitungan pajak penghasilan untuk tahun yang berakhir pada tanggal 31 Desember 2023 di atas adalah suatu perhitungan estimasi awal yang dibuat untuk tujuan penyusunan laporan keuangan ini dan dapat berubah pada saat Bank menyampaikan Surat Pemberitahuan Tahunan (SPT) pajak tahun fiskal 2023.

The calculations of income tax for the year ended 31 December 2023 above were preliminary estimates made for financial statement preparation purposes and were subject to change at the time the Bank submits its Annual Corporate Income Tax Return (SPT) for fiscal year 2023.

Perhitungan perpajakan untuk tahun yang berakhir pada tanggal 31 Desember 2022 telah sesuai dengan Surat Pemberitahuan Tahunan (SPT) Pajak tahun fiskal 2022.

The calculation of income tax for the year ended 31 December 2022 was in accordance to Annual Corporate Income Tax Return (SPT) for fiscal year 2022.

19. PERPAJAKAN (lanjutan)

f. Rincian aset (liabilitas) pajak tangguhan pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

***19. TAXATION** (continued)*

***f.** The details of the deferred tax assets (liabilities) as of 31 December 2023 and 2022 were as follows:*

	2023					
	1 Januari/ *January*	Dikreditkan (dibebankan) ke laba rugi/ *Credited (charged) to profit or loss*	Dibebankan ke ekuitas/ *Charged to equity*	Lainnya/ *Others*	31 Desember/ *December*	
Aset (liabilitas) pajak tangguhan						***Deferred tax assets (liabilities)***
Akrual bonus dan tantiem	35,579	4,955	-	-	40,534	*Accrued bonus and tantiem*
Liabilitas imbalan kerja karyawan	2,057	6,235	58	772	9,122	*Employee benefits liabilities*
Aset tetap	(586)	(2,430)	-	-	(3,016)	*Fixed assets*
Cadangan kerugian penurunan nilai atas piutang murabahah	112,696	105,324	-	-	218,020	*Allowance for impairment losses on murabahah receivables*
Keuntungan yang belum direalisasi dari surat berharga	(18)	-	(22)	-	(40)	*Unrealized gains from marketable securities*
Keuntungan yang belum direalisasi dari investasi pada efek ekuitas	(842)	196	-	-	(646)	*Unrealized gain from investment in equity securities*
Lainnya	11,736	(2,118)	-	-	9,618	*Others*
Aset pajak tangguhan - bersih	**160,622**	**112,162**	**36**	**772**	**273,592**	***Deferred tax assets - net***

	2022				
	1 Januari/ *January*	Dikreditkan (dibebankan) ke laba rugi/ *Credited (charged) to profit or loss*	Dikreditkan ke ekuitas/ *Credited to equity*	31 Desember/ *December*	
Aset (liabilitas) pajak tangguhan					***Deferred tax assets (liabilities)***
Akrual bonus dan tantiem	30,098	5,481	-	35,579	*Accrued bonus and tantiem*
Liabilitas imbalan kerja karyawan	7,738	(4,385)	(1,296)	2,057	*Employee benefits liabilities*
Aset tetap	2,590	(3,176)	-	(586)	*Fixed assets*
Cadangan kerugian penurunan nilai atas piutang murabahah	98,386	14,310	-	112,696	*Allowance for impairment losses on murabahah receivables*
Keuntungan yang belum direalisasi dari surat berharga	(25)	-	7	(18)	*Unrealized gains from marketable securities*
Keuntungan yang belum direalisasi dari investasi pada efek ekuitas	-	(842)	-	(842)	*Unrealized gain from investment in equity securities*
Lainnya	15,773	(4,037)	-	11,736	*Others*
Aset pajak tangguhan - bersih	**154,560**	**7,351**	**(1,289)**	**160,622**	***Deferred tax assets - net***

Manajemen berpendapat bahwa aset pajak tangguhan kemungkinan besar dapat direalisasi pada tahun-tahun mendatang.

Management believes that total deferred tax assets are probable to be realized in the future years.

g. Posisi pajak Bank dapat digugat oleh otoritas pajak. Posisi perpajakan Bank dibentuk atas dasar teknis yang baik, sesuai dengan peraturan perpajakan. Oleh karena itu, manajemen berkeyakinan bahwa tidak diperlukan akrual untuk potensi liabilitas pajak penghasilan. Penilaian ini bergantung pada estimasi dan asumsi dan mungkin melibatkan pertimbangan tentang peristiwa di masa depan. Informasi baru mungkin tersedia yang menyebabkan manajemen mengubah penilaiannya. Perubahan tersebut akan berdampak pada beban pajak selama periode penetapan tersebut dibuat.

***g.** The Bank's tax positions may be challenged by the tax authorities. The Bank's tax positions are formed on sound technical bases, in compliance with the tax regulations. Accordingly, management believes that no accruals for potential income tax liabilities is necessary. This assessment relies on estimates and assumptions and may involve judgment about future events. New information may become available that causes management to change its judgment. Such changes will impact tax expense in the period in which such determination is made.*

20. PINJAMAN YANG DITERIMA / 20. BORROWINGS

Pinjaman yang diterima terdiri dari pinjaman bank dan pinjaman buku bank yang dilakukan dengan pihak ketiga

Borrowings consist of bank borrowings and non-bank borrowings with third parties.

	2023	2022	
Pihak ketiga			*Third parties*
PT Bank Maybank Indonesia Tbk	-	100,000	*PT Bank Maybank Indonesia Tbk*

Pada tanggal 13 Desember 2021, Bank mendapatkan fasilitas pembiayaan mudharabah yang diberikan oleh PT Bank Maybank Indonesia Tbk sebesar Rp 100.000. Fasilitas pembiayaan berlaku sampai dengan tanggal 13 Desember 2022. Tujuan pembiayaan adalah untuk menunjang bisnis bank.

On 13 December 2021, the Bank obtained a mudharabah financing facility provided by PT Bank Maybank Indonesia Tbk in the amount of Rp 100,000. The financing facility is valid until 13 December 2022. The purpose of the financing is to support the bank's business.

Penarikan pembiayaan dilakukan pada tanggal 9 Maret 2022 sebesar Rp 100.000 dengan indikasi bagi hasil setara 5% dan telah jatuh tempo dan telah dibayarkan pada tanggal 9 Maret 2023.

Withdrawal of financing was carried out on 9 March 2022 in the amount of Rp 100,000 with an indication of profit sharing equivalent to 5% and mature and fully paid on 9 March 2023.

21. LIABILITAS LAIN-LAIN / 21. OTHER LIABILITIES

	2023	2022	
Insentif kepada nasabah	24,512	21,544	*Incentives to customers*
Asuransi	12,130	17,352	*Insurance*
Utang kepada pihak ketiga	620	92,255	*Payable to third parties*
Lain-lain	25,307	13,354	*Others*
	62,569	**144,505**	

22. AKRUAL / 22. ACCRUALS

	2023	2022	
Akrual beban operasional	57,122	79,765	*Accrued operational expenses*
Akrual jasa profesional	10,368	10,740	*Accrued professional fees*
Akrual beban promosi	78	286	*Accrued promotion expenses*
	67,568	**90,791**	

23. TABUNGAN MUDHARABAH / 23. MUDHARABAH SAVINGS DEPOSITS

a. Berdasarkan jenis produk / a. By product

	2023	2022	
Bukan bank			*Non-bank*
Tepat Tabungan Platinum Bisnis	482,900	508,799	*Tepat Platinum Business Savings*
Tepat Tabungan Platinum	404,721	254,867	*Tepat Platinum Savings*
Tepat Tabungan Payroll	1,798	-	*Tepat Payroll Savings*
Tepat Tabungan Rencana	535	-	*Tepat Rencana Savings*
	889,954	**763,666**	

23. TABUNGAN MUDHARABAH (lanjutan) / *23. MUDHARABAH SAVINGS DEPOSITS (continued)*

b. Berdasarkan pihak berelasi dan pihak ketiga / *b. By related parties and third parties*

	2023	2022	
Bukan bank			*Non-bank*
Pihak ketiga	887,890	763,070	*Third parties*
Pihak berelasi (Catatan 39)	2,064	596	*Related parties (Note 39)*
	889,954	**763,666**	

Nisbah dan tingkat bagi hasil rata-rata untuk tabungan mudharabah untuk tahun-tahun yang berakhir pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

The average of pre-determined ratio and profit sharing rate for mudharabah savings deposits for the years ended 31 December 2023 and 2022 were as follows:

	2023		
	Nisbah (%)/ *Pre-determined ratio (%)*	Tingkat bagi hasil (%)/ *Profit sharing rate (%)*	
Tabungan mudharabah	**2.52%**	**2.99%**	*Mudharabah savings deposits*

	2022		
	Nisbah (%)/ *Pre-determined ratio (%)*	Tingkat bagi hasil (%)/ *Profit sharing rate (%)*	
Tabungan mudharabah	**2.68%**	**3.10%**	*Mudharabah savings deposits*

Pada tanggal 31 Desember 2023 dan 2022, tidak ada saldo tabungan mudharabah yang diblokir atau dijadikan jaminan pembiayaan.

As of 31 December 2023 and 2022, there were no mudharabah saving deposits which were blocked or pledged for financing.

24. DEPOSITO MUDHARABAH / *24. MUDHARABAH TIME DEPOSITS*

a. Berdasarkan pihak berelasi dan pihak ketiga / *a. By related parties and third parties*

	2023	2022	
Bukan bank			*Non-bank*
Pihak ketiga	8,997,932	9,043,060	*Third parties*
Pihak berelasi (Catatan 39)	32,934	36,535	*Related parties (Note 39)*
	9,030,866	**9,079,595**	

b. Berdasarkan jangka waktu / *b. By time period*

	2023	2022	
Bukan bank			*Non-bank*
> 1 - 3 bulan	8,721,511	8,786,784	*> 1 - 3 months*
> 3 - 6 bulan	299,222	280,994	*> 3 - 6 months*
> 6 - 9 bulan	-	2,000	*> 6 - 9 months*
> 9 - 12 bulan	10,111	9,795	*> 9 - 12 months*
Lebih dari 12 bulan	22	22	*More than 12 months*
	9,030,866	**9,079,595**	

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24. DEPOSITO MUDHARABAH (lanjutan) / *MUDHARABAH TIME DEPOSITS (continued)*

c. Berdasarkan sisa umur sampai jatuh tempo / *By remaining period to maturity date*

	2023	2022	
Bukan bank			*Non-bank*
Hingga 1 bulan	7,329,602	7,513,812	*Up to 1 months*
> 1 - 3 bulan	1,467,881	1,378,351	*> 1 - 3 months*
> 3 - 6 bulan	227,896	180,550	*> 3 - 6 months*
> 6 - 9 bulan	1,193	3,385	*> 6 - 9 months*
> 9 - 12 bulan	4,294	3,475	*> 9 - 12 months*
Lebih dari 12 bulan	-	22	*More than 12 months*
	9,030,866	**9,079,595**	

Pada tanggal 31 Desember 2023 dan 2022, ada deposito mudharabah yang diblokir dan dijadikan sebagai jaminan atas pembiayaan masing-masing sebesar Rp 8.000.

As of 31 December 2023 and 2022, there were mudharabah time deposits which were blocked and used as collateral for financing amounting to Rp 8,000, respectively.

Nisbah dan tingkat bagi hasil rata-rata untuk deposito mudharabah pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

The average of pre-determined ratio (nisbah) and profit sharing rate for mudharabah time deposits as of 31 December 2023 and 2022 were as follows:

	2023		
	Nisbah (%)/ *Pre-determined Ratio (%)*	**Tingkat bagi hasil (%)/ *Profit sharing rate (%)***	
1 bulan	9.00%	4.88%	*1 month*
3 bulan	8.93%	4.97%	*3 month*
6 bulan	8.76%	4.80%	*6 month*
12 bulan	8.13%	4.79%	*12 month*

	2022		
	Nisbah (%)/ *Pre-determined Ratio (%)*	**Tingkat bagi hasil (%)/ *Profit sharing rate (%)***	
1 bulan	7.71%	3.82%	*1 month*
3 bulan	7.77%	3.81%	*3 month*
6 bulan	7.89%	3.82%	*6 month*
12 bulan	8.24%	4.23%	*12 month*

25. MODAL SAHAM / *SHARE CAPITAL*

Berdasarkan Rapat Umum Pemegang Saham Luar Biasa (RUPSLB) Bank yang dilaksanakan secara sirkuler pada tanggal 16 November 2017, para pemegang saham menyetujui rencana Penawaran Umum Perdana Saham Biasa kepada masyarakat melalui pasar modal serta melakukan pencatatan saham Bank di Bursa Efek Indonesia. Pada tanggal 25 April 2018, Bank memperoleh pernyataan efektif dari Otoritas Jasa keuangan dengan surat No. S-36/D-04/2018 untuk melakukan penawaran umum saham perdana tersebut.

Based on Circular Resolution of the Shareholders of the Bank, in lieu of Extraordinary General Meeting of Shareholders (RUPSLB) dated 16 November 2017, the shareholders approved the Initial Public Offering of Ordinary Shares plan to public through capital market and listing of the Bank's shares at the Indonesia Stock Exchange. On 25 April 2018, the Bank obtained the effective notice from the Financial Services Authority through letter No. S-36/D-04/2018 for its initial public offering.

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25. MODAL SAHAM (lanjutan)

Bank melakukan penawaran umum perdana atas 770.370.000 saham dengan nilai nominal sebesar Rp 100 (nilai penuh) setiap saham dengan harga penawaran setiap saham sebesar Rp 975 (nilai penuh) kepada masyarakat di Indonesia. Saham tersebut dicatat di Bursa Efek Indonesia atau BEI pada tanggal 8 Mei 2018. Dari hasil Penawaran Umum Perdana, Bank mencatatkan tambahan modal disetor berupa agio sebesar Rp 674.074 dengan biaya emisi saham sebesar Rp 16.090. Hasil emisi bersih dari penawaran umum perdana ini adalah sebesar Rp 735.021. Jumlah tambahan modal disetor Bank pada tanggal 31 Desember 2018 adalah Rp 846.440.

Berdasarkan Rapat Umum Pemegang Saham Luar Biasa (”RUPSLB”) Bank yang dilaksanakan secara sirkuler pada tanggal 5 April 2018, para pemegang saham menyetujui penambahan modal dasar Bank dari semula sebesar 15.000.000.000 lembar saham dengan jumlah nilai nominal Rp 1.500.000 menjadi sebesar 27.500.000.000 lembar saham dengan jumlah nilai nominal Rp 2.750.000.

Penambahan modal dasar Bank telah dinyatakan dalam perubahan Anggaran Dasar Nomor 8 tanggal 5 April 2018 oleh Notaris Jose Dima Satria, S.H.,M.Kn., dan telah dilaporkan pada Kementerian Hukum dan Hak Asasi Manusia Republik Indonesia berdasarkan Keputusan No. AHU-0007953.AH.01.02. Tahun 2018 tanggal 10 April 2018 dan Surat Penerimaan Pemberitahuan Perubahan Anggaran Dasar No. AHU-AH.01.03-0140091 tanggal 10 April 2018.

Berdasarkan Akta Pernyataan Keputusan Pemegang Saham Perubahan Anggaran Dasar No 178 tanggal 31 Mei 2018, oleh Notaris Jose Dima Satria, S.H.,M.Kn., dan telah dilaporkan pada Kementerian Hukum dan Hak Asasi Manusia Republik Indonesia berdasarkan Surat Penerimaan Pemberitahuan Perubahan Anggaran Dasar No. AHU-AH.01.03-0215425 tanggal 21 Juni 2018, pemegang saham telah menyetujui untuk menyatakan kembali komposisi kepemilikan saham Bank setelah dilakukannya Penawaran Umum Saham Perdana dan mencatatkan saham-saham tersebut pada Bursa Efek Indonesia.

***25. SHARE CAPITAL** (continued)*

The Bank undertook an initial public offering of 770,370,000 shares with a nominal value of Rp 100 (full amount) per share with offering price of Rp 975 (full amount) per share to the public in Indonesia. The shares were listed at the Indonesia Stock Exchange or IDX on 8 May 2018. As a result of the Initial Public Offering, the Bank recorded additional paid in capital as agio amounting to Rp 674,074 with the cost of issuing shares amounting to Rp 16,090. Net proceeds from the initial public offering was Rp 735,021. Total additional paid-in capital of the Bank as of 31 December 2018 was Rp 846,440.

Based on a Circular Resolution of the Shareholders of the Bank, in lieu of an Extaordinary General Meeting of Shareholders (“RUPSLB”) dated 5 April 2018, the shareholders approved the increase of the authorized share capital of the Bank from 15,000,000,000 shares with total nominal value of Rp 1,500,000 to 27,500,000,000 shares with total nominal value of Rp 2,750,000.

The addition of the Bank’s authorized shares capital had been stated in the amendment Articles of Association No. 8 dated 5 April 2018 by Notary Jose Dima Satria S.H.,M.Kn and reported to the Ministry of Law and Human Rights of the Republic of Indonesia through its letter No. AHU-0007953.AH.01.02.Year 2018 dated 10 April 2018 and Letter of Acceptance of the Amendment Articles of Association through its letter No. AHU-AH.01.03-0140091 dated 10 April 2018.

Based on the Resolution of Shareholder’s Meeting of the amendment Articles of Association No. 178 dated 31 May 2018 by Notary Jose Dima Satria S.H., M.Kn and reported to the Ministry of Law and Human Rights of the Republic of Indonesia through its Letter of Acceptance of the Amendment Articles of Association No. AHU-AH.01.03-0215425 dated 21 June 2018, the shareholders approved to restate the shares ownership composition after the Initial Public Offering and listing of the Bank’s shares at the Indonesia Stock Exchange.

25. MODAL SAHAM (lanjutan) / *SHARE CAPITAL (continued)*

Susunan pemegang saham Bank pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

The composition of the Bank's shareholders as of 31 December 2023 and 2022 was as follows:

Pemegang saham / *Shareholders*	2023 Jumlah saham ditempatkan dan disetor penuh/ *Issued and fully paid shares*	2023 Persentase kepemilikan/ *Ownership percentage*	2023 Jumlah modal/ *Amount of capital*
PT BANK BTPN Tbk ("BTPN")	5,392,590,000	70.000%	539,259
Masyarakat (masing-masing <5%)	2,310,493,900	29.992%	231,049
	7,703,083,900	99.992%	770,308
Saham tresuri	616,100	0.008%	62
	7,703,700,000	**100.000%**	**770,370**

Pemegang saham / *Shareholders*	2022 Jumlah saham ditempatkan dan disetor penuh/ *Issued and fully paid shares*	2022 Persentase kepemilikan/ *Ownership percentage*	2022 Jumlah modal/ *Amount of capital*
PT BANK BTPN Tbk ("BTPN")	5,392,590,000	70.000%	539,259
Masyarakat (masing-masing <5%)	2,309,842,000	29.984%	230,984
	7,702,432,000	99.984%	770,243
Saham tresuri	1,268,000	0.016%	127
	7,703,700,000	**100.000%**	**770,370**

26. CADANGAN WAJIB / *LEGAL RESERVES*

Cadangan wajib dibentuk dalam rangka memenuhi ketentuan pasal 70 Undang-undang No. 40/2007 mengenai Perseroan Terbatas yang mengharuskan perusahaan Indonesia untuk membentuk cadangan wajib sebesar sekurang-kurangnya 20% dari jumlah modal yang ditempatkan dan disetor penuh. Undang-undang tersebut tidak mengatur jangka waktu untuk pembentukan cadangan tersebut.

The legal reserves are provided in accordance with Indonesian Limited Liability Company Law No. 40/2007 article 70 which requires Indonesian companies to set up a legal reserve amounting to at least 20% of the issued and fully paid-up capital. This particular law does not regulate the period of time in relation to the provision of such reserves.

Berdasarkan keputusan Rapat Umum Pemegang Saham Tahunan tanggal 12 April 2023 yang berita acaranya diaktakan dengan akta No. 26 tanggal 12 April 2023 dari Notaris Ashoya Ratam, S.H., Mkn., para pemegang saham menyetujui penggunaan laba bersih untuk tahun yang berakhir pada tanggal 31 Desember 2022 sebagai cadangan wajib sebesar Rp 20.000 (Catatan 27).

Based on result of the Annual General Meeting of Shareholders on 12 April 2023 which was notarized by Ashoya Ratam, Sh., Mk., in notarial deed No. 26 dated 12 April 2023 the shareholders approved the appropriation of net income for the year ended 31 December 2022 as legal reserve amounted to Rp 20,000 (Note 27).

Berdasarkan keputusan Rapat Umum Pemegang Saham Tahunan tanggal 21 April 2022 yang berita acaranya diaktakan dengan akta No. 41 tanggal 21 April 2022 dari Notaris Ashoya Ratam, S.H., Mkn., para pemegang saham menyetujui penggunaan laba bersih untuk tahun yang berakhir pada tanggal 31 Desember 2021 sebagai cadangan wajib sebesar Rp 20.000 (Catatan 27).

Based on result of the Annual General Meeting of Shareholders on 21 April 2022 which was notarized by Ashoya Ratam, Sh., Mk., in notarial deed No. 41 dated 21 April 2022 the shareholders approved the appropriation of net income for the year ended 31 December 2021 as legal reserve amounted to Rp 20,000 (Note 27).

27. PENGGUNAAN LABA BERSIH

Para pemegang saham menyetujui penggunaan laba bersih untuk tahun yang berakhir pada tanggal 31 Desember 2022 sebagai berikut:

(1) Pembentukan tambahan cadangan wajib sebesar Rp 20.000 untuk tahun 2023.

(2) Bank membagikan dividen kepada para pemegang saham sebesar Rp 712.535 atau Rp 92,50 (nilai penuh) per lembar saham. Dividen tunai yang dibayarkan senilai Rp 681.151 dengan pajak dividen sebesar Rp 31.384. Pada tanggal 12 Mei 2023, PT Kustodian Sentral Efek Indonesia telah melakukan distribusi deviden tunai kepada Pemegang Saham berdasarkan tanggal pencatatan tanggal 2 Mei 2023.

(3) Sisa saldo laba bersih yang diperoleh Bank setelah dikurangi pembentukan tambahan cadangan wajib dan pembagian dividen, dinyatakan sebagai saldo laba yang belum ditentukan penggunaannya.

Para pemegang saham menyetujui penggunaan laba bersih untuk tahun yang berakhir pada tanggal 31 Desember 2021 sebagai berikut:

(1) Pembentukan tambahan cadangan wajib sebesar Rp 20.000 untuk tahun 2022.

(2) Bank membagikan dividen kepada para pemegang saham sebesar Rp 451.453 atau Rp 61,75 (nilai penuh) per lembar saham. Dividen tunai yang dibayarkan senilai Rp 475.626 dengan pajak dividen sebesar Rp 24.173. Pada tanggal 20 Mei 2022, PT Kustodian Sentral Efek Indonesia telah melakukan distribusi deviden tunai kepada Pemegang Saham berdasarkan tanggal pencatatan tanggal 11 Mei 2022.

(3) Sisa saldo laba bersih yang diperoleh Bank setelah dikurangi pembentukan tambahan cadangan wajib dan pembagian dividen, dinyatakan sebagai saldo laba yang belum ditentukan penggunaannya.

27. APPROPRIATION OF NET INCOME

The shareholders approved the appropriation of net income for the year ended 31 December 2022 as follows:

(1) Additional appropriation for legal reserve amounted to Rp 20,000 for the year 2023.

(2) The Bank distributed dividend to shareholders amounting Rp 712,535 or Rp 92.50 (full amount) per share. Cash dividend was paid at the amount of Rp 681,151 with tax on dividend amounting to Rp 31,384. On 12 May 2023, PT Kustodian Sentral Efek Indonesia has distributed cash dividends to Shareholders based on the recording date of 2 May 2023.

(3) The remaining balance of the Bank's net income, after deducting with additional appropriation legal reserves and dividend payment, shall be declared as unappropriated retained earnings.

The shareholders approved the appropriation of net income for the year ended 31 December 2021 as follows:

(1) Additional appropriation for legal reserve amounted to Rp 20,000 for the year 2022

(2) The Bank distributed dividend to shareholders amounting Rp 451,453 or Rp 61.75 (full amount) per share. Cash dividend was paid at the amount of Rp 475,626 with tax on dividend amounting to Rp 24,173. On 20 May 2022, PT Kustodian Sentral Efek Indonesia has distributed cash dividends to Shareholders based on the recording date of 11 May 2022.

(3) The remaining balance of the Bank's net income, after deducting this with additional appropriation legal reserves and dividend payment, shall be declared as unappropriated retained earnings.

28. PENDAPATAN USAHA UTAMA LAINNYA / *28. OTHER MAIN OPERATING INCOME*

	2023	2022	
Pendapatan dari investasi pada surat berharga	411,569	305,691	*Income from investment in marketable securities*
Pendapatan bagi hasil penempatan pada Deposito	10,785	3,132	*Profit sharing income from placements in Deposits*
Pendapatan bagi hasil penempatan pada Sertifikat Investasi Mudharabah Antarbank (SIMA)	7,157	531	*Profit sharing income from placements in Certificate of Interbank Mudharabah Investment (SIMA)*
Pendapatan bonus penempatan pada FASBIS	5,573	7,653	*Bonus income from placements in FASBIS*
Pendapatan imbalan dari penempatan pada SBIS	-	347	*Income from placements in SBIS*
Pendapatan dari bank-bank lain & Bank Indonesia – lainnya	6,767	4,808	*Income from other banks and Bank Indonesia - others*
	441,851	**322,162**	

29. HAK PIHAK KETIGA ATAS BAGI HASIL DANA SYIRKAH TEMPORER / *29. THIRD PARTIES' SHARE ON RETURN OF TEMPORARY SYIRKAH FUNDS*

	2023	2022	
Deposito mudharabah	455,237	315,501	*Mudharabah time deposits*
Tabungan mudharabah	29,756	24,643	*Mudharabah savings deposits*
Pembiayaan yang diterima	820	4,250	*Borrowings*
Sertifikat Investasi Mudharabah Antarbank (SIMA)	620	46	*Interbank Mudharabah Investment (SIMA)*
	486,433	**344,440**	

30. PENDAPATAN OPERASIONAL LAINNYA / *30. OTHER OPERATING INCOME*

	2023	2022	
Penerimaan kembali piutang yang telah dihapusbukukan	55,960	51,358	*Recovery from written-off receivables*
Jasa administrasi layanan bank	1,339	1,351	*Bank service administration fees*
Lain-lain	3,650	12,937	*Others*
	60,949	**65,646**	

31. BEBAN TENAGA KERJA / *31. PERSONNEL EXPENSES*

	2023	2022	
Tunjangan karyawan	706,827	620,901	*Employee allowances*
Gaji dan upah	613,880	553,713	*Salaries and wages*
Pendidikan dan pelatihan	41,698	18,527	*Education and training*
	1,362,405	**1,193,141**	

32. BEBAN UMUM DAN ADMINISTRASI / *32. GENERAL AND ADMINISTRATIVE EXPENSES*

	2023	2022	
Perlengkapan kantor dan jasa dari pihak ketiga	251,813	236,116	*Office equipment and third party services*
Penyusutan aset tetap (Catatan 13)	169,234	159,178	*Depreciation of fixed assets (Note 13)*
Pemeliharaan dan perbaikan	84,101	66,529	*Service and maintenance*
Amortisasi aset takberwujud (Catatan 14)	46,926	37,757	*Amortization of intangible assets (Note 14)*
Asuransi	28,577	25,737	*Insurance*
Jasa profesional	27,933	56,554	*Professional fees*
Sewa	17,036	20,499	*Rent*
Promosi	9,732	5,950	*Promotion*
Bonus simpanan wadiah (Catatan 18)	761	609	*Wadiah deposit bonus (Note 18)*
Lain-lain	2,491	1,764	*Others*
	638,604	**610,693**	

33. PEMBENTUKAN CADANGAN KERUGIAN PENURUNAN NILAI / *33. PROVISION FOR ALLOWANCE OF IMPAIRMENT LOSSES*

	2023	2022	
Piutang murabahah (Catatan 10)	1,898,302	944,483	*Murabahah receivables (Note 10)*
Piutang qardh	221	69	*Qardh receivables*
Pembiayaan musyarakah (Catatan 11)	(406)	500	*Musyarakah financing (Note 11)*
	1,898,117	**945,052**	

34. BEBAN OPERASIONAL LAINNYA / *34. OTHER OPERATING EXPENSES*

	2023	2022	
Keanggotaan OJK	11,189	9,654	*OJK membership*
Kerugian operasional	7,421	5,948	*Operational loss*
Pengembangan komunitas	7,263	40,544	*Community development expenses*
Kantor	3,141	2,461	*Office expense*
Lain-lain	13,489	7,051	*Others*
	42,503	**65,658**	

Lain-lain terdiri dari beban operasional terkait dengan program pengembangan eksternal, program laku pandai, dan *entertainment*.

Others consist of operating expenses related to external development program, financial inclusion program and entertainment.

35. PENDAPATAN NON-OPERASIONAL – BERSIH / *35. NON-OPERATING INCOME - NET*

	2023	2022	
Pendapatan non-operasional	2,899	4,157	*Non-operating income*
Beban non-operasional	(2,074)	(2,215)	*Non-operating expenses*
	825	**1,942**	

Pendapatan non-operasional sebagian besar terdiri dari keuntungan penjualan aset tetap dan pendapatan non-operasional lainnya.

Non-operating income mostly consists of gain on sale of fixed assets and other non-operating income.

Beban non-operasional terdiri dari sumbangan, iuran keanggotaan, dan lain-lain.

Non-operating expenses consist of contribution, membership fees, and others.

36. INFORMASI MENGENAI KOMITMEN DAN KONTINJENSI / *36. COMMITMENTS AND CONTINGENCIES INFORMATION*

a. Bank memiliki tagihan kontinjensi berupa pendapatan dari piutang pembiayaan yang *non-performing* sebesar Rp 44.739 pada tanggal 31 Desember 2023 (31 Desember 2022: Rp 42.336).

a. The Bank had contingent receivables in the form of income from non-performing financing receivables amounting to Rp 44,739 as of 31 December 2023 (31 December 2022: Rp 42,336).

b. Bank memiliki liabilitas komitmen sebesar nihil pada tanggal 31 Desember 2023 (31 Desember 2022: Rp 20.032).

b. The Bank had committed liability amounting to nil as of 31 December 2023 (31 December 2022: Rp 20,032).

37. LABA BERSIH PER SAHAM / *37. EARNINGS PER SHARE*

	2023	2022	
Laba bersih tahun berjalan	1,080,588	1,779,580	*Net profit for the year*
Jumlah rata-rata tertimbang saham biasa	7,703,042,821	7,702,375,205	*Weighted average number of shares*
Laba bersih per saham dasar/ dilusian (nilai penuh)	**140**	**231**	*Basic/diluted earnings per share (full amount)*

Pada tanggal 31 Desember 2023 dan 2022, tidak ada efek yang berpotensi saham yang dapat menimbulkan pengaruh dilusi pada laba bersih per saham Bank.

As of 31 December 2023 and 2022, there were no dilutive potential ordinary shares that would give rise to a dilution of the Bank's earnings per share.

38. LIABILITAS IMBALAN KERJA KARYAWAN / *38. EMPLOYEE BENEFITS LIABILITIES*

	2023	2022	
Imbalan kerja jangka pendek:			*Short-term employee benefits:*
Akrual bonus karyawan, THR, tantiem dan liabilitas jangka pendek lainnya	187,270	164,746	*Accruals of employee bonus, THR, tantiem and other short-term liabilities*
Imbalan kerja jangka panjang:			*Long-term employee benefits:*
Imbalan pascakerja	28,304	7,955	*Post-employment benefits*
Imbalan kerja jangka panjang lainnya	13,716	12,992	*Other long-term employee benefits*
Liabilitas yang diakui pada laporan posisi keuangan	**229,290**	**185,693**	*Liabilities recognised in the statement of financial position*

Bank menerapkan kebijakan program imbalan pascakerja sesuai dengan Undang-Undang Cipta Kerja (UUCK) No. 11 Tahun 2020, Peraturan Pemerintah No. 35 Tahun 2021 dan Perjanjian Kerja Bersama yang berlaku di Bank. Dasar perhitungan imbalan UUCK No. 11 ini menggunakan gaji pokok terkini.

The Bank implemented a policy on post-employment benefits based on Job Creation Act (UUCK) No. 11 Year 2020, Government Regulations No. 35 Year 2021 and Collective Labor Agreement applied by the Bank. The calculation of UUCK No. 11 benefits is based on current basic salary.

Program tersebut memberikan imbalan pensiun yang akan dibayarkan kepada karyawan yang berhak pada saat karyawan pensiun atau pada saat karyawan tersebut berhenti sesuai dengan peraturan UU Ketenagakerjaan.

The program calls for benefits to be paid to eligible employees at retirement or when the employees resign according to the Labor Law regulation.

Pendanaan program pascakerja ini ditanggung sepenuhnya oleh Bank dengan membayar iuran yang setidaknya memenuhi jumlah minimum seperti yang diharuskan oleh peraturan perundang-undangan yang berlaku. Pengelolaan dana program pensiun imbalan pasti dilakukan oleh PT Asuransi Allianz Life Indonesia. Pada tanggal 31 Desember 2023 dan 2022, jumlah karyawan yang memiliki hak atas imbalan ini adalah masing-masing sebanyak 3.628 dan 3.924 karyawan (tidak diaudit).

Post-employement benefit plan is fully funded by the Bank, by paying sufficient contributions to meet the minimum requirements set forth in applicable laws. The Bank's defined benefit pension plan is managed by PT Asuransi Allianz Life Indonesia. As of 31 December 2023 and 2022, the total number of employees eligible for this benefit was 3,628 and 3,924 employees, respectively (unaudited).

Selain imbalan yang disebutkan diatas, Bank juga memberikan imbalan kerja jangka panjang lainnya berupa imbalan cuti panjang.

Beside the benefit mentioned above, the Bank also provides other long-term employee benefits in form of long service leave benefit.

Penilaian aktuarial pada tanggal 31 Desember 2023 dilakukan oleh konsultan aktuaria terdaftar, Kantor Konsultan Aktuaria Yusi dan Rekan (2022: Kantor Konsultan Aktuaria Yusi dan Rekan), aktuaris independen, dengan menggunakan metode *projected unit credit* sebagaimana yang tercantum dalam laporan pada tanggal 9 Januari 2024 (2022: tanggal 6 Januari 2023) dengan asumsi-asumsi sebagai berikut:

The actuarial valuation as of 31 December 2023 was performed by registered actuarial consulting firm, Kantor Konsultan Aktuaria Yusi dan Rekan (2022: Kantor Konsultan Aktuaria Yusi dan Rekan), independent actuary, using projected unit credit method as stated in its reports dated 9 January 2024 (2022: 6 January 2023) with the following assumptions:

38. LIABILITAS IMBALAN KERJA KARYAWAN (lanjutan)

38. EMPLOYEE BENEFITS LIABILITIES (continued)

Program pensiun imbalan pasti

Defined benefit pension plan

	2023	2022	
Tingkat diskonto per tahun	6.45% - 7.14%	5.77% - 7.30%	*Annual discount rate*
Tingkat kenaikan gaji per tahun	9%	9%	*Annual salary increase rate*
Tabel mortalita	TMI (Tabel Mortalita Indonesia) 2019/ TMI (Indonesian Mortality Table) 2019	TMI (Tabel Mortalita Indonesia) 2019/ TMI (Indonesia Mortality Table) 2019	*Mortality table*
Usia pensiun	55 tahun/years	55 tahun/years	*Retirement age*

Imbalan pascakerja

Post-employment benefits

Status pendanaan atas program pensiun pada tanggal 31 Desember 2023 dan 2022 yang masing-masing berdasarkan laporan aktuaria adalah sebagai berikut:

The funding status of the pension plan as of 31 December 2023 and 2022 based on the actuarial reports was as follows:

	2023	2022	
Nilai kini liabilitas imbalan pasti	(229,374)	(195,106)	*Present value of defined benefits liabilities*
Nilai wajar aset program	204,563	202,188	*Fair value of plan assets*
(Kekurangan) surplus pendanaan	(24,811)	7,082	*Funding (deficit) surplus*
Dampak batas atas aset	-	(7,082)	*The effect of the asset ceiling*
(Liabilitas) aset imbalan bersih neto	**(24,811)**	**-**	*Net defined benefit (liability) asset*

Perubahan liabilitas imbalan pasti yang timbul dari imbalan pascakerja selama tahun berjalan adalah sebagai berikut:

The movement in the defined benefits liabilities arising from post-employment benefits during the year was as follows:

	2023	2022	
Nilai kini liabilitas imbalan pasti, awal tahun	195,106	240,583	*Present value of defined benefits liabilities, beginning of year*
Termasuk dalam laba rugi			*Included in profit or loss*
Beban jasa kini	34,487	32,371	*Current service cost*
Beban bunga	13,647	15,243	*Interest expense*
Penyesuaian atas perubahan metode atribusi	-	(53,029)	*Adjustment due to change in benefit attribution method*
Termasuk dalam penghasilan komprehensif lain			*Included in other comprehensive income*
Pengukuran kembali:			*Remeasurement:*
- Penyesuaian asumsi keuangan	6,593	(4,554)	*Changes in financial assumption -*
- Penyesuaian pengalaman	(11,247)	(19,388)	*Experience adjustment -*
Lain-lain			*Others*
Imbalan yang dibayar	(9,212)	(16,120)	*Benefits paid*
Nilai kini liabilitas imbalan pasti, akhir tahun	**229,374**	**195,106**	*Present value of defined benefits liabilities, end of year*

Pergerakan nilai wajar aset program selama tahun berjalan adalah sebagai berikut:

The movement in the fair value of plan assets during the year was as follows:

	2023	2022	
Saldo, awal tahun	202,188	219,728	*Balance, beginning of year*
Termasuk dalam laba rugi			*Included in profit or loss*
Hasil yang diharapkan dari aset program	14,521	15,024	*Expected return on plan assets*
Termasuk dalam penghasilan komprehensif lain			*Included in other comprehensive income*
Penyesuaian pengalaman	(12,934)	(10,969)	*Experience adjustments*
Lain-lain			*Others*
Kontribusi pemberi kerja	10,000	-	*Employer's contribution*
Imbalan yang dibayar	(9,212)	(16,120)	*Benefits paid*
Mutasi aset	-	(5,475)	*Asset mutation*
Saldo, akhir tahun	**204,563**	**202,188**	*Balance, ending of year*

38. LIABILITAS IMBALAN KERJA KARYAWAN (lanjutan)

38. EMPLOYEE BENEFITS LIABILITIES (continued)

Imbalan pascakerja (lanjutan)

Post-employment benefits (continued)

Seluruh aset program pensiun pada tanggal 31 Desember 2023 dan 2022 ditempatkan pada Program Dana Pensiun Lembaga Keuangan Allianz dengan deposito berjangka sebagai aset yang mendasari.

All of the pension plan assets as of 31 December 2023 and 2022 were placed on Program Dana Pensiun Lembaga Keuangan Allianz with time deposits as underlying assets.

Bank terekspos dengan beberapa risiko melalui program imbalan pasti. Risiko yang paling signifikan adalah sebagai berikut:

The Bank is exposed to a number of risks through its defined benefit pension plans. The most significant risks are as follows:

Volatilitas aset

Asset volatility

Liabilitas program dihitung menggunakan tingkat diskonto yang merujuk kepada tingkat imbal hasil obligasi pemerintah. Jika imbal hasil aset program lebih rendah, maka akan menghasilkan defisit program.

The plan liabilities are calculated using a discount rate set with reference to government bond yields. If plan assets underperform this yield, then this will create a deficit.

Hasil yang diharapkan dari aset program ditentukan dengan mempertimbangkan imbal hasil yang diharapkan atas aset dengan mengacu pada kebijakan investasi. Hasil investasi bunga tetap didasarkan pada hasil pengembalian bruto pada tanggal pelaporan.

The expected return on plan assets is determined by considering the expected returns available on the assets underlying the current investment policy. Expected yields on fixed interest investments are based on gross redemption yields as of the reporting date.

	2023	2022	
Dampak batas atas aset pada awal periode	7,082	-	*Effect of asset ceiling at beginning of period*
Termasuk dalam laba rugi			*Included in profit or loss*
Bunga atas dampak batas aset	510	-	*Interest on the effect of asset ceiling*
Termasuk dalam penghasilan komprehensif lain			*Included in other comprehensive income*
Setiap perubahan yang berdampak pada batas atas aset, tidak termasuk jumlah yang dimasukkan dalam bunga neto atas liabilitas (aset) imbalan pasti neto	(7,592)	7,082	*Any change in the effect of the asset ceiling, excluding amounts included in net interest on the net defined benefit liability (asset)*
Dampak batas atas aset pada akhir periode	**-**	**7,082**	*Effect of asset ceiling at the end of period*

Nilai kini liabilitas imbalan pascakerja, nilai wajar aset program, defisit/surplus pada program dan penyesuaian pada liabilitas program dan aset program untuk 5 tahun terakhir adalah sebagai berikut:

Present value of post-employment benefits liabilities, fair value of plan assets, deficit/surplus of program and adjustment on plan liabilities and plan assets for the last 5 years were as follows:

	2023	2022	2021	2020	2019	
Nilai kini liabilitas imbalan pasti	(229,374)	(195,106)	(240,583)	(217,467)	(175,160)	*Present value of defined benefits liabilities*
Nilai wajar aset program	204,563	202,188	219,728	193,363	188,883	*Fair value of plan asset*
Surplus (defisit)	(24,811)	7,082	(20,855)	(24,104)	13,723	*Surplus (deficit)*
Dampak batas atas aset	-	(7,082)	-	-	-	*The effect of the asset ceiling*
(Liabilitas) aset imbalan bersih neto	(24,811)	-	(20,855)	(24,104)	13,723	*Net defined benefit (liability) asset*
Penyesuaian yang timbul pada liabilitas program	(4,654)	(23,942)	(13,603)	(7,606)	16,253	*Adjustments on plan liabilities*
Penyesuaian pengalaman yang timbul pada aset program	(12,934)	(10,969)	(8,153)	(5,969)	(4,052)	*Experience adjustment on plan assets*

38. LIABILITAS IMBALAN KERJA KARYAWAN (lanjutan)

Imbalan pascakerja (lanjutan)

Manajemen berkeyakinan bahwa estimasi liabilitas atas imbalan pascakerja pada tanggal 31 Desember 2023 dan 2022 telah memenuhi persyaratan minimum UUCK.

Durasi rata-rata tertimbang dari liabilitas program pensiun imbalan pasti pada tanggal 31 Desember 2023 dan 2022 masing-masing adalah 14,79 tahun dan 13,38 tahun.

Analisis jatuh tempo yang diharapkan dari imbalan pensiun yang tidak didiskontokan adalah sebagai berikut:

38. EMPLOYEE BENEFITS LIABILITIES (continued)

Post-employment benefits (continued)

Management believes that the estimated post-employment benefit liabilities as of 31 December 2023 and 2022 have fulfilled the minimum requirements of UUCK.

The weighted average duration of the defined benefit pension obligation as of 31 December 2023 and 2022 was 14.79 years and 13.38 years, respectively.

Expected maturity analysis of undiscounted pension benefits was as follows:

	2023	2022	
Hingga 1 tahun	11,709	8,428	*Up to 1 year*
> 1 - 2 tahun	14,013	7,675	*> 1 - 2 years*
> 2 - 2 - 5 tahun	100,282	79,774	*> 2 - 5 years*
Lebih dari 5 tahun	2,158,255	1,516,997	*More than 5 years*

Sensitivitas dari kewajiban imbalan pasti terhadap perubahan asumsi aktuaria utama adalah sebagai berikut:

The sensitivity of the defined benefit obligation to changes in the principal actuarial assumptions was as follows:

	2023			
	Dampak program pensiun imbalan pasti/ *Impact on defined benefit pension plan*			
	Perubahan asumsi/ *Change in assumption*	**Kenaikan (penurunan) nilai kini kewajiban imbalan kerja/ *Increase (decrease) in present value of benefit obligation***	**Kenaikan (penurunan) beban jasa kini/ *Increase (decrease) in current service cost***	
Tingkat diskonto	Kenaikan/*Increase* 1%	(18,539)	(3,195)	*Discount rate*
	Penurunan/*Decrease* 1%	21,207	3,733	
Tingkat kenaikan gaji	Kenaikan/*Increase* 1%	20,208	3,605	*Salary increase rate*
	Penurunan/*Decrease* 1%	(18,048)	(3,152)	

	2022			
	Dampak program pensiun imbalan pasti/ *Impact on defined benefit pension plan*			
	Perubahan asumsi/ *Change in assumption*	**Kenaikan (penurunan) nilai kini kewajiban imbalan kerja/ *Increase (decrease) in present value of benefit obligation***	**Kenaikan (penurunan) beban jasa kini/ *Increase (decrease) in current service cost***	
Tingkat diskonto	Kenaikan/*Increase* 1%	(15,143)	(2,918)	*Discount rate*
	Penurunan/*Decrease* 1%	17,252	3,393	
Tingkat kenaikan gaji	Kenaikan/*Increase* 1%	17,420	3,425	*Salary increase rate*
	Penurunan/*Decrease* 1%	(15,566)	(2,999)	

38. LIABILITAS IMBALAN KERJA KARYAWAN (lanjutan)

Imbalan pascakerja (lanjutan)

Analisa sensitivitas didasarkan pada perubahan atas satu asumsi aktuaria dimana asumsi lainnya dianggap konstan. Dalam praktiknya, hal ini jarang terjadi dan perubahan beberapa asumsi mungkin saling berkorelasi. Dalam perhitungan sensitivitas liabilitas imbalan pasti atas asumsi aktuaria utama, metode yang sama (perhitungan nilai kini liabilitas imbalan pasti dengan menggunakan metode *projected unit credit* di akhir periode pelaporan) telah diterapkan seperti dalam penghitungan liabilitas imbalan pasti yang diakui dalam laporan posisi keuangan.

Imbalan jangka panjang lainnya

Perubahan liabilitas imbalan pasti yang timbul dari imbalan kerja jangka panjang lainnya selama tahun berjalan adalah sebagai berikut:

	2023	2022	
Nilai kini liabilitas imbalan pasti, awal tahun	12,992	12,483	*Present value of the defined benefits liabilities, beginning of year*
Termasuk dalam laba rugi			*Included in profit or loss*
Beban jasa kini	1,794	1,881	*Current service cost*
Beban bunga	878	692	*Interest expense*
Pengukuran kembali:			*Remeasurement:*
- Penyesuaian asumsi keuangan	246	(362)	*Changes in financial assumptions -*
- Penyesuaian pengalaman	(818)	(544)	*Experience adjustment -*
Imbalan yang dibayar	(1,376)	(1,158)	*Benefit paid*
Nilai kini liabilitas imbalan pasti, akhir tahun	**13,716**	**12,992**	*Present value of defined benefits liabilities, end of year*

Analisis jatuh tempo yang diharapkan dari imbalan jangka panjang lainnya tidak didiskontokan adalah sebagai berikut:

	2023	2022	
≤ 1 tahun	1,999	1,396	*≤ 1 year*
> 1 - 2 tahun	2,076	2,078	*> 1 - 2 years*
> 2 - 5 tahun	6,411	6,658	*> 2 - 5 years*
> 5 tahun	39,701	40,089	*> 5 years*

38. EMPLOYEE BENEFITS LIABILITIES (continued)

Post-employment benefits (continued)

The sensitivity analysis is based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefits liabilities to key actuarial assumptions, the same method (present value of the defined benefits liabilities calculated with the projected unit credit method at the end of the reporting period) has been applied as when calculating the defined benefits liabilities recognised in the statement of financial position.

Other long-term employee benefits

The movement in the defined benefits liabilities arising from other long-term employee benefits during the year was as follows:

Expected maturity analysis of undiscounted other long term employee benefits are as follows:

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38. LIABILITAS IMBALAN KERJA KARYAWAN (lanjutan)

38. EMPLOYEE BENEFITS LIABILITIES (continued)

Imbalan jangka panjang lainnya (lanjutan)

Other long-term employee benefits (continued)

Sensitivitas dari kewajiban imbalan jangka panjang lainnya terhadap perubahan asumsi aktuaria utama adalah sebagai berikut:

The sensitivity of the other long term employee benefit obligation to changes in the principal actuarial assumptions is as follows:

	2023			
	Dampak program imbalan jangka panjang lainnya/ *Impact on other long term employee benefits plan*			
	Perubahan asumsi/ *Change in assumption*	**Kenaikan (penurunan) nilai kini kewajiban imbalan kerja/ *Increase (decrease) in present value of benefit obligation***	**Kenaikan (penurunan) beban jasa kini/ *Increase (decrease) in current service cost***	
Tingkat diskonto	Kenaikan/*Increase* 1% Penurunan/*Decrease* 1%	(790) 886	(103) 115	*Discount rate*
Tingkat kenaikan gaji	Kenaikan/*Increase* 1% Penurunan/*Decrease* 1%	789 (719)	103 (94)	*Salary increase rate*

	2022			
	Dampak program imbalan jangka panjang lainnya/ *Impact on other long term employee benefits plan*			
	Perubahan asumsi/ *Change in assumption*	**Kenaikan (penurunan) nilai kini kewajiban imbalan kerja/ *Increase (decrease) in present value of benefit obligation***	**Kenaikan (penurunan) beban jasa kini/ *Increase (decrease) in current service cost***	
Tingkat diskonto	Kenaikan/*Increase* 1% Penurunan/*Decrease* 1%	(699) 784	(102) 112	*Discount rate*
Tingkat kenaikan gaji	Kenaikan/*Increase* 1% Penurunan/*Decrease* 1%	763 (694)	109 (100)	*Salary increase rate*

Pada 31 Desember 2023 dan 2022, Imbalan Pasca Kerja untuk Karyawan dengan Perjanjian Kerja Waktu Tertentu (PKWT) dihitung secara internal dengan metode *historical stay rate* dan sudah diakui oleh Bank masing-masing sebesar Rp 11.556 dan Rp 7.955.

As of 31 December 2023 and 2022, Post-Employment Benefits for Employees with Fixed Time Employment Agreements (PKWT) are calculated internally using the historical stay rate method and has been recognized by the Bank amounted to Rp 11,556 and Rp 7,955, respectively.

39. TRANSAKSI DENGAN PIHAK BERELASI

39. RELATED PARTY TRANSACTIONS

Dalam kegiatan usahanya, Bank mengadakan transaksi dengan pihak-pihak berelasi, terutama meliputi transaksi-transaksi keuangan.

In the normal course of business, the Bank engages in transactions with related parties, primarily consisting of financial transactions.

Di bawah ini adalah ikhtisar pihak-pihak berelasi yang bertransaksi dengan Bank, termasuk sifat hubungan dan sifat transaksinya:

The following is a summary of related parties who have transactions with the Bank, and includes the nature of the relationship and transaction:

39. TRANSAKSI DENGAN PIHAK BERELASI (lanjutan)

39. *RELATED PARTY TRANSACTIONS (continued)*

a. Jenis hubungan dan unsur transaksi berelasi

a. *Type of relationships and related parties transactions*

Pihak berelasi/ *Related parties*	Jenis hubungan/ *Nature of relationships*	Unsur transaksi pihak berelasi/ *Related parties transactions*
PT BANK BTPN Tbk ("BTPN")	Induk perusahaan/ *Parent company*	Giro pada bank-bank lain/ *Current accounts with other banks*
Direktur, Komisaris dan pejabat eksekutif/*Directors, Commissioners and executive employees*	Personil manajemen kunci/ *Key management personnel*	Tabungan wadiah, tabungan mudharabah, deposito mudharabah, gaji pokok, honorarium, bonus, tantiem, tunjangan lainnya dan imbalan pascakerja, imbalan jangka panjang lainnya/ *Wadiah saving deposits, Mudharabah saving deposits, mudharabah time deposits, basic salary, honorarium, bonus, tantiem, other allowances and post-employment benefits, other long-term employee benefits.*

Personil manajemen kunci adalah orang-orang yang mempunyai kewenangan dan tanggung jawab untuk merencanakan, memimpin dan mengendalikan aktivitas Bank, secara langsung atau tidak langsung, termasuk Direktur dan Komisaris dan pejabat eksekutif dari Bank sesuai dengan peraturan Bank Indonesia.

Key management personnel are those people who have the authority and responsibility to plan, lead and control activities of the Bank, directly or indirectly. Key management personnel are the Directors and Commissioners and executive employees of the Bank according to Bank Indonesia regulation.

Saldo dan rincian transaksi dengan pihak berelasi adalah sebagai berikut:

The outstanding balances and detail transactions with related parties were as follows:

	2023	2022	
Aset			***Assets***
Giro pada bank-bank lain (Catatan 7)			*Current accounts with other banks (Note 7)*
PT BANK BTPN Tbk	3,464	8,982	*PT BANK BTPN Tbk*
Persentase terhadap jumlah aset	**0.02%**	**0.04%**	***Percentage to total assets***
Liabilitas			***Liabilities***
Simpanan nasabah (Catatan 18)			*Deposits from customers (Note 18)*
Personil manajemen kunci	500	370	*Key management personnel*
Jumlah liabilitas dari pihak-pihak berelasi	500	370	*Total liabilities from related parties*
Persentase terhadap jumlah liabilitas	**0.02%**	**0.01%**	***Percentage to total liabilities***
Dana syirkah temporer			***Temporary syirkah funds***
Tabungan mudharabah (Catatan 23)			*Mudharabah saving deposits (Note 23)*
Personil manajemen kunci	2,064	596	*Key management personnel*
Deposito mudharabah (Catatan 24)			*Mudharabah time deposits (Note 24)*
Personil manajemen kunci	32,934	36,535	*Key management personnel*
Jumlah dana syirkah temporer dari pihak-pihak berelasi	34,998	37,131	*Total temporary syirkah funds from related parties*
Persentase terhadap jumlah dana syirkah temporer	**0.35%**	**0.38%**	***Percentage to total temporary syirkah funds***
Hak pihak ketiga atas bagi hasil dana syirkah temporer			***Third parties' share on returns of temporary syirkah funds***
Tabungan	37	22	*Saving accounts*
Deposito berjangka	1,933	1,765	*Time deposits*
Jumlah hak pihak ketiga atas bagi hasil dana syirkah temporer	1,970	1,787	*Total third parties' share on returns of temporary syirkah funds*
Persentase terhadap jumlah hak pihak ketiga atas bagi hasil dana syirkah temporer	**0.40%**	**0.52%**	***Percentage to third parties' shares on temporary syirkah funds***

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39. TRANSAKSI DENGAN PIHAK BERELASI (lanjutan)

39. RELATED PARTY TRANSACTIONS (continued)

b. Transaksi dengan pihak berelasi

b. Related party transactions

Kompensasi yang dibayar atau terutang pada manajemen kunci atas jasa kepegawaian adalah sebagai berikut:

The compensation paid or payable to key management for employee services was as follows:

	2023						
	Direksi/ *Board of Directors*		Dewan Komisaris/ *Board of Commissioners*		Personil manajemen kunci lainnya/ *Other key management personnel*		
	%*)	Rp	%*)	Rp	%*)	Rp	
Gaji dan imbalan karyawan jangka pendek lainnya	6.08%	82,823	2.75%	37,410	4.91%	66,954	*Salaries and other short-term employee benefits*
Kewajiban imbalan pascakerja bersih	-	-	-	-	0.28%	3,769	*Net post-employment benefits liabilities*
Imbalan jangka panjang lainnya	-	-	-	-	0.04%	562	*Other long-term benefits*
Jumlah	**6.08%**	**82,823**	**2.75%**	**37,410**	**5.23%**	**71,285**	***Total***

	2022						
	Direksi/ *Board of Directors*		Dewan Komisaris/ *Board of Commissioners*		Personil manajemen kunci lainnya/ *Other key management personnel*		
	%*)	Rp	%*)	Rp	%*)	Rp	
Gaji dan imbalan karyawan jangka pendek lainnya	7.13%	85,107	0.99%	11,797	6.12%	72,968	*Salaries and other short-term employee benefits*
Kewajiban imbalan pascakerja bersih	-	-	-	-	0.00%	-	*Net post-employment benefits liabilities*
Imbalan jangka panjang lainnya	-	-	-	-	0.04%	456	*Other long-term benefits*
Jumlah	**7.13%**	**85,107**	**0.99%**	**11,797**	**6.16%**	**73,424**	***Total***

*) % terhadap beban tenaga kerja

*% to total personnel expenses *)*

40. ANALISIS JATUH TEMPO

40. MATURITY ANALYSIS

Jatuh tempo aset dan liabilitas pada tanggal 31 Desember 2023 dan 2022 berdasarkan umur yang tersisa sampai dengan tanggal jatuh tempo adalah sebagai berikut:

The maturity of assets and liabilities as of 31 December 2023 and 2022 based on the remaining period to maturity date are as follows:

	2023						
	Tidak ada jatuh tempo/ *No maturity*	Hingga 1 bulan/ *Up to 1 month*	Lebih dari 1 bulan hingga 3 bulan/ *More than 1 month up to 3 months*	Lebih dari 3 bulan hingga 1 tahun/ *More than 3 months up to 1 year*	Lebih dari 1 tahun/ *More than 1 year*	Jumlah/ *Total*	
Aset							***Assets***
Kas	497,153	-	-	-	-	497,153	*Cash*
Giro dan penempatan pada Bank Indonesia	663,443	100,000	-	-	-	763,443	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	7,119	-	-	-	-	7,119	*Current accounts with other banks*
Penempatan pada bank-bank lain	-	129,500	108,500	-	-	238,000	*Placements with other banks*
Investasi pada surat berharga	-	2,898,723	591,974	2,127,972	3,028,087	8,646,756	*Investments in marketable securities*
Piutang murabahah	-	205,560	654,777	7,835,855	2,836,360	11,532,552	*Murabahah receivables*
Pinjaman qardh	-	355	7	38	130	530	*Funds of qardh*
Pembiayaan musyarakah	-	408	1,593	13,167	4,501	19,669	*Musyarakah financing*
Beban dibayar dimuka	48,012	-	-	-	-	48,012	*Prepayment*
Aset tetap	376,242	-	-	-	-	376,242	*Fixed assets*
Aset takberwujud	210,744	-	-	-	-	210,744	*Intangible assets*
Aset pajak tangguhan	273,592	-	-	-	-	273,592	*Deferred tax assets*
Aset lain-lain	24,107	1,038	194	2,040	8,091	35,470	*Other assets*
Jumlah aset	**2,100,412**	**3,335,584**	**1,357,045**	**9,979,072**	**5,877,169**	**22,649,282**	***Total assets***
Cadangan kerugian penurunan nilai						(1,213,916)	***Allowance for impairment losses***
Jumlah aset, setelah cadangan kerugian penurunan nilai						**21,435,366**	***Total assets, net of allowance for impairment losses***

40. ANALISIS JATUH TEMPO (lanjutan) / *40. MATURITY ANALYSIS (continued)*

	2023						
	Tidak ada jatuh tempo/ *No maturity*	Hingga 1 bulan/ *Up to 1 month*	Lebih dari 1 bulan hingga 3 bulan/ *More than 1 month up to 3 months*	Lebih dari 3 bulan hingga 1 tahun/ *More than 3 months up to 1 year*	Lebih dari 1 tahun/ *More than 1 year*	Jumlah/ *Total*	
Liabilitas							***Liabilities***
Liabilitas segera	-	6,879	22,466	-	-	29,345	*Liabilities due immediately*
Bagi hasil yang belum dibagikan	-	17,019	4,288	644	-	21,951	*Undistributed revenue sharing*
Simpanan nasabah	2,221,997	-	-	-	-	2,221,997	*Deposits from customers*
Utang pajak	-	45,435	-	5,466	-	50,901	*Taxes payable*
Liabilitas sewa	-	730	78	1,310	51,674	53,792	*Lease liabilities*
Liabilitas lain-lain	34,628	27,941	-	-	-	62,569	*Other liabilities*
Akrual	67,568	-	-	-	-	67,568	*Accruals*
Liabilitas imbalan kerja karyawan	50,082	32,777	-	146,431	-	229,290	*Employee benefits liabilities*
Jumlah liabilitas	2,374,275	130,781	26,832	153,851	51,674	2,737,413	***Total liabilities***
Dana syirkah temporer							***Temporary syirkah funds***
Tabungan mudharabah	889,954	-	-	-	-	889,954	*Mudharabah saving deposits*
Deposito mudharabah	-	7,329,602	1,467,881	233,383	-	9,030,866	*Mudharabah time deposits*
Jumlah dana syirkah temporer	889,954	7,329,602	1,467,881	233,383	-	9,920,820	***Total temporary syirkah funds***
Aset (liabilitas)-bersih, sebelum cadangan kerugian penurunan nilai	**(1,163,817)**	**(4,124,799)**	**(137,668)**	**9,591,838**	**5,825,495**	**9,991,049**	***Assets (liabilities)-net, before allowance for impairment losses***
Aset bersih, setelah cadangan kerugian penurunan nilai						**8,777,133**	***Net assets, net of allowance for impairment losses***

	2022						
	Tidak ada jatuh tempo/ *No maturity*	Hingga 1 bulan/ *Up to 1 month*	Lebih dari 1 bulan hingga 3 bulan/ *More than 1 month up to 3 months*	Lebih dari 3 bulan hingga 1 tahun/ *More than 3 months up to 1 year*	Lebih dari 1 tahun/ *More than 1 year*	Jumlah/ *Total*	
Aset							***Assets***
Kas	729,843	-	-	-	-	729,843	*Cash*
Giro dan penempatan pada Bank Indonesia	694,427	37,000	-	-	-	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	11,337	-	-	-	-	11,337	*Current accounts with other banks*
Penempatan pada bank-bank lain	-	230,500	-	-	-	230,500	*Placements with other banks*
Investasi pada surat berharga	-	2,782,881	1,273,478	1,088,512	2,535,859	7,680,730	*Investments in marketable securities*
Piutang murabahah	-	158,606	589,254	7,674,079	3,180,506	11,602,445	*Murabahah receivables*
Pinjaman qardh	-	62	1,296	2,116	45	3,519	*Funds of qardh*
Pembiayaan musyarakah	-	-	-	17,775	42,500	60,275	*Musyarakah financing*
Beban dibayar dimuka	53,141	-	-	-	-	53,141	*Prepayment*
Aset tetap	378,767	-	-	-	-	378,767	*Fixed assets*
Aset takberwujud	170,612	-	-	-	-	170,612	*Intangible assets*
Aset pajak tangguhan	160,622	-	-	-	-	160,622	*Deferred tax assets*
Aset lain-lain	108,473	485	40	599	8,086	117,683	*Other assets*
Jumlah aset	**2,307,222**	**3,209,534**	**1,864,068**	**8,783,081**	**5,766,996**	**21,930,901**	***Total assets***
Cadangan kerugian penurunan nilai						(768,925)	***Allowance for impairment losses***
Jumlah aset, setelah cadangan kerugian penurunan nilai						**21,161,976**	***Total assets, net of allowance for impairment losses***

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40. ANALISIS JATUH TEMPO (lanjutan) / *40. MATURITY ANALYSIS (continued)*

	2022						
	Tidak ada jatuh tempo/ *No maturity*	Hingga 1 bulan/ *Up to 1 month*	Lebih dari 1 bulan hingga 3 bulan/ *More than 1 month up to 3 months*	Lebih dari 3 bulan hingga 1 tahun/ *More than 3 months up to 1 year*	Lebih dari 1 tahun/ *More than 1 year*	Jumlah/ *Total*	
Liabilitas							***Liabilities***
Liabilitas segera	-	2,975	35,453	-	-	38,428	*Liabilities due immediately*
Bagi hasil yang belum dibagikan	-	15,074	3,396	526	-	18,996	*Undistrubuted revenue sharing*
Simpanan nasabah	2,205,268	-	-	-	-	2,205,268	*Deposits from customers*
Utang pajak	-	50,095	-	9,198	-	59,293	*Taxes payable*
Pinjaman yang diterima	-	-	-	100,000	-	100,000	*Borrowings*
Liabilitas sewa	-	222	-	4,557	62,967	67,746	*Lease liabilities*
Liabilitas lain-lain	120,332	24,173	-	-	-	144,505	*Other liabilities*
Akrual	90,791	-	-	-	-	90,791	*Accruals*
Liabilitas imbalan kerja karyawan	5,643	48,620	-	131,430	-	185,693	*Employee benefits liabilities*
Jumlah liabilitas	2,422,034	141,159	38,849	245,711	62,967	2,910,720	***Total liabilities***
Dana syirkah temporer							***Temporary syirkah funds***
Tabungan mudharabah	763,666	-	-	-	-	763,666	*Mudharabah saving deposits*
Deposito mudharabah	-	7,513,812	1,378,351	187,410	22	9,079,595	*Mudharabah time deposits*
Jumlah dana syirkah temporer	763,666	7,513,812	1,378,351	187,410	22	9,843,261	***Total temporary syirkah funds***
Aset (liabilitas)-bersih, sebelum cadangan kerugian penurunan nilai	**(878,478)**	**(4,445,437)**	**446,868**	**8,349,960**	**5,704,007**	**9,176,920**	***Assets (liabilities)-net, before allowance for impairment losses***
Aset bersih, setelah cadangan kerugian penurunan nilai						**8,407,995**	***Net assets, net of allowance for impairment losses***

41. SEGMEN OPERASI / *41. OPERATING SEGMENT*

Pembuat keputusan operasional adalah Direksi. Direksi melakukan penelaahan terhadap laporan internal Bank untuk menilai kinerjanya dan mengalokasikan sumber daya. Berdasarkan laporan internal tersebut, manajemen menentukan operasi segmennya. Bank mengoperasikan dan mengelola bisnisnya dalam satu segmen, yaitu pemberian pembiayaan dengan akad murabahah untuk masyarakat prasejahtera produktif. Informasi segmen Bank berdasarkan wilayah geografis adalah sebagai berikut:

The chief operating decision-maker is the Board of Directors. The Board reviews the Bank's internal reporting in order to assess its performance and allocate resources. Based on that related report, the Bank determined its operating segment. The Bank operates their business in one segment which is financing using murabahah contract for productive poor community. The Bank's segment information based on geographical area are as follows:

41. SEGMEN OPERASI (lanjutan) / *41. OPERATING SEGMENT (continued)*

	2023					
	Jawa	Bali & Nusa Tenggara	Sumatera	Kalimantan & Sulawesi	Jumlah/ *Total*	
Laporan Laba Rugi dan Penghasilan Komprehensif Lain Konsolidasian						***Consolidated Statements of Profit or Loss and Other Comprehensive Income***
Pendapatan pengelolaan dana oleh Bank sebagai mudharib						*Income from fund management by the Bank as mudharib*
Pendapatan dari jual beli - marjin murabahah	3,388,411	221,898	1,401,215	287,898	5,299,422	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya	182	-	-	-	182	*Income from other receivables*
Pendapatan bagi hasil - pembiayaan musyarakah	4,727	-	-	-	4,727	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	441,851	-	-	-	441,851	*Other main operating income*
	3,835,171	221,898	1,401,215	287,898	5,746,182	
Hak pihak ketiga atas bagi hasil dana syirkah temporer	(429,170)	(7,465)	(37,129)	(12,669)	(486,433)	*Third parties' shares on return of temporary syirkah funds*
Hak bagi hasil milik Bank	3,406,001	214,433	1,364,086	275,229	5,259,749	*Bank's share in profit sharing*
Pendapatan operasional lainnya	47,684	3,461	7,186	2,618	60,949	*Other operating income*
Beban tenaga kerja	(1,122,709)	(24,996)	(167,337)	(47,363)	(1,362,405)	*Personnel expenses*
Beban umum dan administrasi	(520,077)	(13,191)	(78,145)	(27,191)	(638,604)	*General and administrative expenses*
Pembentukan cadangan kerugian penurunan nilai aset produktif dan non-produktif	(1,589,889)	(53,836)	(177,993)	(76,399)	(1,898,117)	*Provision for allowance for impairment losses on earning and non-earning assets*
Beban operasional lainnya	(38,024)	(384)	(3,107)	(988)	(42,503)	*Other operating expenses*
	(3,270,699)	(92,407)	(426,582)	(151,941)	(3,941,629)	
Pendapatan operasional bersih	182,986	125,487	944,690	125,906	1,379,069	*Net operating income*
Pendapatan (beban) non-operasional - bersih	(23)	200	253	395	825	*Non-operating income (expenses) - net*
Laba sebelum pajak penghasilan	**182,963**	**125,687**	**944,943**	**126,301**	**1,379,894**	***Income before income tax***

	2023					
	Jawa	Bali & Nusa Tenggara	Sumatera	Kalimantan & Sulawesi	Jumlah/ *Total*	
Laporan Posisi Keuangan Konsolidasian						***Consolidated Statements of Financial Position***
Aset						***Assets***
Kas	266,255	24,088	159,147	47,663	497,153	*Cash*
Giro dan penempatan pada Bank Indonesia	763,443	-	-	-	763,443	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	7,119	-	-	-	7,119	*Current accounts with other banks*
Penempatan pada bank-bank lain	238,000	-	-	-	238,000	*Placements with other banks*
Investasi pada surat berharga	8,646,756	-	-	-	8,646,756	*Investments in marketable securities*
Piutang murabahah - bersih	6,443,416	454,684	2,832,317	588,593	10,319,010	*Murabahah receivables - net*
Pembiayaan musyarakah - bersih	19,472	-	-	-	19,472	*Musyarakah financing - net*
Lainnya	873,851	8,994	44,497	17,071	944,413	*Others*
Jumlah aset	**17,258,312**	**487,766**	**3,035,961**	**653,327**	**21,435,366**	***Total assets***
Liabilitas						***Liabilities***
Simpanan nasabah	1,421,001	87,806	586,071	127,119	2,221,997	*Deposits from customers*
Lainnya	497,266	1,820	13,592	2,738	515,416	*Others*
Jumlah liabilitas	**1,918,267**	**89,626**	**599,663**	**129,857**	**2,737,413**	***Total liabilities***
Dana syirkah temporer						***Temporary syirkah funds***
Tabungan mudharabah	772,640	4,826	88,182	24,306	889,954	*Mudharabah saving deposits*
Deposito mudharabah	8,125,754	158,201	580,983	165,928	9,030,866	*Mudharabah time deposits*
Jumlah dana syirkah temporer	**8,898,394**	**163,027**	**669,165**	**190,234**	**9,920,820**	***Total temporary syirkah funds***

41. SEGMEN OPERASI (lanjutan) / *41. OPERATING SEGMENT (continued)*

	2022					
	Jawa	Bali & Nusa Tenggara	Sumatera	Kalimantan & Sulawesi	Jumlah/ *Total*	
Laporan Laba Rugi dan Penghasilan Komprehensif Lain						***Statements of Profit or Loss and Other Comprehensive Income***
Pendapatan pengelolaan dana oleh Bank sebagai mudharib						*Income from fund management by the Bank as mudharib*
Pendapatan dari jual beli - marjin murabahah	3,303,576	195,575	1,298,018	251,050	5,048,219	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya	120	-	-	-	120	*Income from other receivables*
Pendapatan bagi hasil - pembiayaan musyarakah	3,289	-	-	-	3,289	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	322,162	-	-	-	322,162	*Other main operating income*
	3,629,147	195,575	1,298,018	251,050	5,373,790	
Hak pihak ketiga atas bagi hasil dana syirkah temporer	(293,869)	(3,241)	(35,268)	(12,062)	(344,440)	*Third parties' shares on return of temporary syirkah funds*
Hak bagi hasil milik Bank	3,335,278	192,334	1,262,750	238,988	5,029,350	*Bank's share in profit sharing*
Pendapatan operasional lainnya	53,567	2,345	7,492	2,242	65,646	*Other operating income*
Beban tenaga kerja	(993,027)	(21,063)	(140,683)	(38,368)	(1,193,141)	*Personnel expenses*
Beban umum dan administrasi	(503,634)	(12,488)	(72,026)	(22,545)	(610,693)	*General and administrative expenses*
Pembentukan cadangan kerugian penurunan nilai aset produktif dan non-produktif	(811,143)	(30,878)	(60,731)	(42,300)	(945,052)	*Provision for allowance for impairment losses on earning and non-earning assets*
Beban operasional lainnya	(61,920)	(327)	(2,448)	(963)	(65,658)	*Other operating expenses*
	(2,369,724)	(64,756)	(275,888)	(104,176)	(2,814,544)	
Pendapatan operasional bersih	1,019,121	129,923	994,354	137,054	2,280,452	*Net operating income*
Pendapatan (beban) non-operasional - bersih	1,067	117	600	158	1,942	*Non-operating income (expenses) - net*
Laba sebelum pajak penghasilan	**1,020,188**	**130,040**	**994,954**	**137,212**	**2,282,394**	***Income before tax***

	2022					
	Jawa	Bali & Nusa Tenggara	Sumatera	Kalimantan & Sulawesi	Jumlah/ *Total*	
Laporan Posisi Keuangan						***Statements of Financial Position***
Aset						***Assets***
Kas	423,336	30,713	229,957	45,837	729,843	*Cash*
Giro dan penempatan pada Bank Indonesia	731,427	-	-	-	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	11,337	-	-	-	11,337	*Current accounts with other banks*
Penempatan pada bank-bank lain	230,500	-	-	-	230,500	*Placements with other banks*
Investasi pada surat berharga	7,680,730	-	-	-	7,680,730	*Investments in marketable securities*
Piutang murabahah - bersih	7,227,086	420,917	2,647,194	538,989	10,834,186	*Murabahah receivables - net*
Pembiayaan musyarakah - bersih	59,672	-	-	-	59,672	*Musyarakah financing - net*
Lainnya	808,575	9,846	49,349	16,511	884,281	*Others*
Jumlah aset	**17,172,663**	**461,476**	**2,926,500**	**601,337**	**21,161,976**	***Total assets***
Liabilitas						***Liabilities***
Simpanan nasabah	1,458,641	77,738	558,343	110,546	2,205,268	*Deposits from customers*
Lainnya	688,169	1,612	12,780	2,891	705,452	*Others*
Jumlah liabilitas	**2,146,810**	**79,350**	**571,123**	**113,437**	**2,910,720**	***Total liabilities***
Dana syirkah temporer						***Temporary syirkah funds***
Tabungan mudharabah	667,277	3,093	72,268	21,028	763,666	*Mudharabah saving deposits*
Deposito mudharabah	8,125,079	54,629	656,189	243,698	9,079,595	*Mudharabah time deposits*
Jumlah dana syirkah temporer	**8,792,356**	**57,722**	**728,457**	**264,726**	**9,843,261**	***Total temporary syirkah funds***

42. ASET KEUANGAN DAN LIABILITAS KEUANGAN

Nilai wajar instrumen keuangan

Nilai wajar aset keuangan dan liabilitas keuangan yang diperdagangkan di pasar aktif didasarkan pada kuotasian harga pasar atau harga *dealer*. Untuk semua instrumen keuangan lainnya, Bank menentukan nilai wajar dengan menggunakan teknik penilaian lainnya.

Untuk instrumen keuangan yang jarang diperdagangkan dan sedikit memiliki transparansi harga, nilai wajar menjadi kurang obyektif, dan membutuhkan berbagai tingkat pertimbangan tergantung pada likuiditas, konsentrasi, ketidakpastian faktor pasar, asumsi harga dan risiko lainnya yang mempengaruhi instrumen tertentu.

Model Penilaian

Bank mengukur nilai wajar dengan menggunakan hirarki dari metode berikut:

- Level 1: input yang berasal dari harga kuotasian (tanpa penyesuaian) di pasar aktif untuk instrumen yang identik yang dapat diakses Bank pada tanggal pengukuran.
- Level 2: input selain harga kuotasian yang termasuk dalam level 1 yang dapat diobservasi, baik secara langsung atau tidak langsung. Dalam kategori ini termasuk instrumen yang dinilai dengan menggunakan: harga kuotasian untuk instrumen yang serupa di pasar aktif; harga kuotasian untuk instrumen yang identik atau yang serupa di pasar yang tidak aktif; atau teknik penilaian lainnya dimana seluruh input signifikan dapat diobservasi secara langsung maupun tidak langsung dari data pasar.
- Level 3: input yang tidak dapat diobservasi. Dalam kategori ini termasuk semua instrumen dimana teknik penilaian menggunakan input yang tidak dapat diobservasi dan input yang tidak dapat diobservasi ini memberikan dampak signifikan terhadap penilaian instrumen. Termasuk dalam kategori ini adalah instrumen yang dinilai berdasarkan harga kuotasian untuk instrumen serupa yang memerlukan penyesuaian atau asumsi signifikan yang tidak dapat diobservasi untuk mencerminkan perbedaan diantara instrumen tersebut.

Nilai wajar instrumen keuangan

Teknik penilaian mencakup model nilai kini bersih dan arus kas yang didiskontokan, perbandingan dengan instrumen sejenis yang harga pasarnya tersedia, serta dapat diobservasi, serta model penilaian lainnya. Asumsi dan input yang digunakan dalam teknik penilaian meliputi suku bunga bebas risiko (*risk-free*) dan suku bunga acuan serta *credit spreads* yang digunakan untuk mengestimasi tingkat diskonto dan harga surat berharga.

42. FINANCIAL ASSETS AND FINANCIAL LIABILITIES

Fair values of financial instruments

The fair values of financial assets and financial liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other financial instruments, the Bank determines fair values using other valuation techniques.

For financial instruments that trade infrequently and have little price transparency, fair values is less objective, and requires varying degrees of judgment depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument.

Valuation Models

The Bank measures fair values using the following hierarchy of methods:

- *Level 1: inputs that are quoted prices (unadjusted) in active markets for identical instruments that the Bank can access at the measurement date.*
- *Level 2: inputs other than quoted prices included within level 1 that are observable either directly or indirectly. This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are not active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.*
- *Level 3: inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments.*

Fair values of financial instruments

Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk-free and benchmark interest rates and credit spreads used in estimating discount rates and marketable securities prices.

42. ASET KEUANGAN DAN LIABILITAS KEUANGAN (lanjutan)

Nilai wajar instrumen keuangan (lanjutan)

Tujuan dari teknik penilaian adalah untuk pengukuran nilai wajar yang mencerminkan harga yang akan diterima untuk menjual aset atau harga yang akan dibayar untuk mengalihkan suatu liabilitas dalam transaksi teratur (*orderly transactions*) antara pelaku pasar (*market participants*) pada tanggal pengukuran.

Pertimbangan dan estimasi manajemen biasanya memerlukan pemilihan model yang sesuai untuk digunakan, penentuan arus kas masa depan yang diharapkan pada instrumen keuangan yang dinilai, penentuan probabilitas kegagalan pihak lawan dan pembayaran dimuka dan pemilihan tingkat diskonto yang tepat.

Instrumen keuangan yang diukur pada nilai wajar

Tabel di bawah ini menunjukkan instrumen keuangan yang diukur pada nilai wajar pada tanggal 31 Desember 2023 dan 2022 berdasarkan level hirarki nilai wajar:

42. *FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued)*

***Fair values of financial instruments** (continued)*

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

Management judgment and estimation are usually required for selection of the appropriate valuation model to be used, determination of expected future cash flows on the financial instrument being valued, determination of the probability of counterparty default and prepayments and selection of appropriate discount rates.

Financial instruments measured at fair value

The table below presents financial instruments measured at fair value as of 31 December 2023 and 2022, based on the level in the fair value hierarchy:

	2023			
	Tingkat/ *Level 1*	**Tingkat/ *Level 2***	**Tingkat/ *Level 3***	
Aset keuangan				***Financial assets***
Investasi pada surat berharga	205,183	80,064	-	*Investments in marketable securities*
	205,183	**80,064**	**-**	

	2022			
	Tingkat/ *Level 1*	**Tingkat/ *Level 2***	**Tingkat/ *Level 3***	
Aset keuangan				***Financial assets***
Investasi pada surat berharga	205,081	80,951	-	*Investments in marketable securities*
	205,081	**80,951**	**-**	

Nilai wajar atas investasi pada efek ekuitas dinilai dengan menggunakan metode pendekatan pasar. Input dalam metode penilaian termasuk transaksi pasar yang melibatkan aset dan liabilitas yang identik atau sebanding yang dapat diobservasi.

The fair value of investment in equity securities is estimated by using market approach method. Inputs to the valuation method include market transactions involving identical or comparable observable assets and liabilities.

42. ASET KEUANGAN DAN LIABILITAS KEUANGAN (lanjutan)

42. *FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued)*

Instrumen keuangan yang tidak diukur pada nilai wajar

Financial instruments not measured at fair value

Tabel di bawah ini menunjukkan instrumen keuangan yang tidak diukur pada nilai wajar yang dikelompokkan berdasarkan hirarki nilai wajar.

The tables below show the financial instruments not measured at fair value grouped according to the fair value hierarchy.

	2023		2022		
	Nilai tercatat bruto/ *Gross carrying value*	Nilai wajar/ *Fair value*	Nilai tercatat bruto/ *Gross carrying value*	Nilai wajar/ *Fair value*	
Aset keuangan					***Financial assets***
Investasi pada surat berharga	8,441,573	8,456,062	7,475,649	7,413,622	*Investment in marketable securities*
Piutang murabahah	11,532,552	11,532,552	11,602,445	11,602,445	*Murabahah receivables*
Pinjaman qardh	530	530	3,519	3,519	*Funds of qardh*
Pembiayaan musyarakah	19,669	19,669	60,275	60,275	*Musyarakah financing*
	19,994,324	**20,008,813**	**19,141,888**	**19,079,861**	
Liabilitas keuangan					***Financial liabilities***
Simpanan nasabah					*Deposit from customers*
- Giro wadiah	24,009	24,009	27,646	27,646	*Wadiah demand deposits -*
- Tabungan wadiah	2,197,988	2,197,988	2,177,622	2,177,622	*Wadiah saving accounts -*
	2,221,997	**2,221,997**	**2,205,268**	**2,205,268**	

Nilai wajar investasi pada Sukuk, Surat Berharga Syariah Negara dan reksa dana syariah berdasarkan harga kuotasian pasar.

The fair values of investments in Sukuk, Sovereign Sharia Securities and sharia mutual funds were based on quoted market price.

Nilai wajar dari SIMA diestimasi dengan menggunakan model penilaian, seperti teknik diskonto arus kas. Input dalam teknik penilaian termasuk arus kas yang akan diterima di masa depan.

Fair value of SIMA is estimated using valuation models, such as discounted cash flow techniques. Inputs into the valuation techniques include expected future cash flow.

Nilai tercatat dari pembiayaan syariah merupakan perkiraan yang layak atas nilai wajar dikarenakan pinjaman tersebut memiliki tenor jangka pendek.

Carrying value of sharia financing approximates the estimates fair value since sharia financing have short-term tenure.

Nilai wajar dari simpanan nasabah tanpa jatuh tempo adalah jumlah yang terutang pada saat penarikan.

The fair value of deposit from customers with no stated maturity is the amount repayable on demand.

Sebagian besar dari instrumen keuangan yang tidak diukur pada nilai wajar, diukur pada harga perolehan. Tabel di bawah ini menyajikan daftar instrumen keuangan yang nilai tercatatnya mendekati nilai wajarnya, contohnya, instrumen keuangan jangka pendek atau yang ditinjau ulang menggunakan harga pasar secara berkala.

Majority of the financial instruments not measured at fair value are measured at amortized cost. The following table lists those financial instruments for which their carrying amount are reasonable approximation of fair value because, for example, they are short term in nature or re-price to current market rates frequently.

Aset Keuangan:
- Kas
- Giro dan penempatan pada Bank Indonesia
- Giro pada bank-bank lain
- Penempatan pada bank-bank lain
- Aset lain-lain

Financial Assets:
- *Cash*
- *Current accounts and placements with Bank Indonesia*
- *Current accounts with other banks*
- *Placements with other banks*
- *Other assets*

Liabilitas Keuangan:
- Liabilitas segera
- Bagi hasil yang belum dihasilkan
- Akrual
- Liabilitas sewa
- Liabilitas lain-lain

Financial Liabilities:
- *Liabilities due immediately*
- *Undistributed revenue sharing*
- *Accrual*
- *Lease liabilities*
- *Other liabilities*

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42. ASET KEUANGAN DAN LIABILITAS KEUANGAN (lanjutan)

Instrumen keuangan yang tidak diukur pada nilai wajar (lanjutan)

Perhitungan nilai wajar dilakukan hanya untuk kepentingan pengungkapan dan tidak berdampak pada pelaporan posisi atau kinerja keuangan Bank. Nilai wajar yang dihitung oleh Bank mungkin berbeda dengan jumlah aktual yang akan diterima/dibayar pada saat penyelesaian atau jatuh tempo instrumen keuangan. Mengingat kategori tertentu instrumen keuangan yang tidak diperdagangkan, maka terdapat pertimbangan manajemen dalam perhitungan nilai wajar.

42. FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued)

Financial instruments not measured at fair value *(continued)*

The fair values calculated are for disclosure purposes only and do not have any impact on the Bank's reported financial performance or position. The fair values calculated by the Bank may be different from the actual amount that will be received/paid on the settlement or maturity of the financial instrument. As certain categories of financial instruments are not traded, there is management judgement involved in calculating the fair values.

43. MANAJEMEN RISIKO

Kerangka manajemen risiko

Pengembangan manajemen risiko di Bank berpedoman pada Peraturan OJK No. 65/POJK.03/2016 tentang Penerapan Manajemen Risiko bagi Bank Umum Syariah dan Unit Usaha Syariah.

Penerapan manajemen risiko mencakup:
- Pengawasan aktif Dewan Komisaris, Direksi dan Dewan Pengawas Syariah
- Kecukupan kebijakan, prosedur dan penetapan limit risiko
- Kecukupan proses identifikasi, pengukuran, pemantauan dan pengendalian risiko serta manajemen risiko sistem informasi
- Pengendalian internal yang menyeluruh

Organisasi manajemen risiko Bank melibatkan pengawasan dari Dewan Komisaris dan Direksi. Bank telah membentuk Komite Pemantauan Risiko sebagai pengawas tertinggi di tingkat komisaris. Di tingkat direksi telah dibentuk Komite Manajemen Risiko yang merupakan bagian yang sangat penting dalam pengendalian risiko, yang memantau seluruh risiko yang terdapat pada kegiatan operasional Bank.

Komite Audit memiliki tanggung jawab untuk memantau dan mengevaluasi rencana audit dan pelaksanaannya, serta memastikan pelaksanaan rencana tindak lanjut dari hasil audit. Dalam menjalankan fungsinya, Komite Audit dibantu oleh Satuan Kerja Internal Audit.

Risiko yang dianggap signifikan oleh Bank diantaranya adalah risiko kredit, risiko likuiditas, risiko pasar, dan risiko operasional.

43. RISK MANAGEMENT

Risk management framework

Risk management development in the Bank is based on the regulation from OJK No. 65/POJK.03/2016 regarding the Implementation of Risk Management for Sharia Banks and Sharia Unit Business.

Implementation of risk management includes:
- *Active supervision from Board of Commissioners, Board of Directors and Sharia Supervisory Board*
- *Adequacy of policy, procedure and risk appettite*
- *Adequate process of risk identification, measurement, monitoring and control, and information system risk management*
- *Comprehensive internal controls*

The Bank's risk management organisation involves the oversight from the Board of Commissioners and Board of Directors. The Bank has established Risk Monitoring Committee as the highest risk authority in the commissioner level. At the director level, Risk Management Committee has been established which constitutes a crucial element in risk control, to monitor all of the risks in the Bank's operating activities.

Audit Committee is responsible for monitoring and evaluating the audit plan and its implementation, also ensuring the execution of audit recommendation. In carrying out their function, Audit Committee is assisted by Internal Audit Division.

The Bank considers credit risk, liquidity risk, market risk, and operational risk as significant.

43. MANAJEMEN RISIKO (lanjutan)

Risiko kredit

Risiko kredit adalah risiko akibat kegagalan nasabah atau pihak lain dalam memenuhi kewajiban kepada Bank sesuai dengan perjanjian yang disepakati. Risiko kredit terutama berasal dari pembiayaan/piutang syariah.

Tujuan pengelolaan risiko kredit Bank, selain untuk memenuhi persyaratan-persyaratan yang telah ditetapkan oleh peraturan Bank Indonesia/OJK, adalah juga untuk mengelola risiko kredit itu sendiri sehingga diharapkan kemungkinan kerugian dari tidak dibayarnya pembiayaan yang diberikan dan kontrak keuangan lainnya seminimal mungkin, baik pada tingkat individual maupun portofolio pembiayaan secara keseluruhan.

Bank telah menyusun kebijakan dan prosedur pembiayaan tertulis. Kebijakan dan prosedur tersebut memberikan pedoman secara lengkap dan terperinci atas kegiatan manajemen pembiayaan dari saat pengajuan pembiayaan, proses analisis, persetujuan, pemantauan, pendokumentasian, pengendalian dan penyelamatan/restrukturisasi. Dalam rangka mendukung proses pemberian pembiayaan yang lebih hati-hati, Bank melakukan penelaahan dan penyempurnaan kebijakan pembiayaan secara periodik sesuai dengan perkembangan bisnis terkini.

(i) Pengelolaan risiko kredit

Melakukan kaji ulang atas kebijakan pembiayaan secara periodik terutama jika terdapat perubahan kondisi perekonomian, perubahan peraturan dan/atau pendekatan bisnis.

Batas pemberian pembiayaan/piutang syariah ditetapkan dan ditinjau mengikuti perubahan pada kondisi pasar dan ekonomi. Peninjauan pembiayaan/piutang syariah secara periodik dan penilaian atas kemungkinan wanprestasi juga dilakukan. Proses persetujuan pembiayaan dilakukan sesuai dengan Batas Wewenang Memutus Pembiayaan oleh Pejabat Bank yang telah ditetapkan.

Bank juga dengan ketat memantau perkembangan portofolio pembiayaan sehingga memungkinkan Bank untuk melakukan tindakan pencegahan secara tepat waktu apabila terjadi penurunan kualitas pembiayaan salah satunya dengan melakukan deteksi dini permasalahan dan pemantauan yang disiplin.

***43. RISK MANAGEMENT** (continued)*

Credit risk

Credit risk arises from customers' or other parties' failure to fulfill their obligations according to the contracts with the Bank. Credit risk arises mainly from sharia financing/receivables.

The objectives of managing the Bank's credit risk besides meeting the requirements set by Bank Indonesia/OJK regulation, are to also manage credit risk itself so that the possibility of losses from default financing facilities and other financial contracts is maintained at the minimum level, both at the individual and overall financing portfolio level.

The Bank has prepared financing policies and procedures. These policies and procedures provide comprehensive and detail guidance regarding financing management activities from financing application, analysis process, approval, monitoring, documentation, control and recovery/restructuring process. In order to support prudent financing process, the Bank conducts review and improvement on financing policies periodically in accordance with current business development.

(i) Credit risk management

Review of the financing policies periodically, especially if there are changes in market conditions, regulations and/or business approaches.

Lending limits for sharia financing/receivables are set and reviewed following changes in market and economic conditions. Periodic review on sharia financing/receivables and assessments of probability of default are also conducted. Financing approval process is is performed based on Financing Limit Approval to Bank officials who have been assigned.

The Bank also closely monitors the development of its financing portfolios to enable the Bank initiate a timely preventive action when there is a deterioration in financing quality by conducting early warning detection and disciplined monitoring.

43. MANAJEMEN RISIKO (lanjutan)

Risiko kredit (lanjutan)

(i) Pengelolaan risiko kredit (lanjutan)

Dalam masa pandemi, Bank membantu nasabah yang usahanya terdampak pandemi Covid-19, melalui program relaksasi sesuai POJK No 11/2020 beserta perubahannya. Bank juga berpartisipasi dalam program Pemulihan Ekonomi Nasional sesuai dengan kebijakan pemerintah untuk membantu segmen usaha mikro yang terdampak.

Bank terus secara aktif mengelola dan mengawasi kualitas portofolio pembiayaan dengan cara meningkatkan kebijakan manajemen risiko kredit secara efektif dan penyempurnaan prosedur dan pengembangan sistem.

Sistem Informasi Manajemen telah tersedia dan mencakup tingkat yang cukup rinci untuk mendeteksi setiap perkembangan yang kurang baik sedini mungkin sehingga memungkinkan dilakukannya tindakan secara tepat waktu atas penurunan kualitas pembiayaan atau untuk meminimalisasi kerugian kredit.

(ii) Eksposur maksimum terhadap risiko kredit

Eksposur maksimum risiko kredit diungkapkan setelah cadangan kerugian penurunan nilai tanpa memperhitungkan agunan dan pendukung lainnya.

Eksposur risiko kredit terhadap aset pada laporan posisi keuangan pada tanggal 31 Desember 2023 dan 2022 adalah sebagai berikut:

***43. RISK MANAGEMENT** (continued)*

***Credit risk** (continued)*

(i) Credit risk management (continued)

During the pandemic period, the Bank supports customers whose businesses are impacted by the Covid-19 pandemic with relaxation program, in accordance to POJK No. 11/2020 and its related amendments. The Bank also participates in National Economic Recovery program as imposed by the government to support micro business segment impacted by the pandemic.

The Bank continues to actively manage and monitor the financing portfolio quality by improving credit risk management policies effectively and improving procedures and systems development.

Management Information System (MIS) is available and covers sufficient level of detail to detect any adverse development at an early stage, allowing for timely measures to be taken to counteract any possible deterioration in financing credit quality or to minimise credit losses.

(ii) Maximum exposure to credit risk

Maximum exposure to credit risk is disclosed net after allowance for impairment losses without considering collateral held or other enhancements.

Credit risk exposures on asset in the statements of financial position assets as of 31 December 2023 and 2022 were as follows:

	Eksposur maksimum/ *Maximum exposure*		
	2023	**2022**	
Giro dan penempatan pada Bank Indonesia	763,443	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	7,119	11,337	*Current accounts with other banks*
Penempatan pada bank-bank lain	238,000	230,500	*Placements with other banks*
Investasi pada surat berharga	8,646,756	7,680,730	*Investments in marketable securities*
Piutang murabahah - bersih	10,319,010	10,834,186	*Murabahah receivables - net*
Pinjaman qardh - bersih	353	3,456	*Funds of qardh - net*
Pembiayaan musyarakah - bersih	19,472	59,672	*Musyarakah financing - net*
Aset lain-lain	10,081	10,270	*Other assets*
	20,004,234	**19,561,578**	

43. MANAJEMEN RISIKO (lanjutan)

Risiko kredit (lanjutan)

(ii) Eksposur maksimum terhadap risiko kredit (lanjutan)

Pada tanggal 31 Desember 2023 dan 2022, tidak ada fasilitas piutang murabahah dan pembiayaan musyarakah kepada nasabah yang belum ditarik - *committed*. Sebagai akibatnya, tidak terdapat risiko kredit terhadap rekening administratif.

Risiko konsentrasi kredit

Bank mengelola dan mengendalikan konsentrasi risiko kredit ketika risiko tersebut teridentifikasi secara khusus, terhadap debitur individu dan kelompok. Bank menentukan tingkat risiko kredit yang dimiliki dengan menetapkan batas jumlah risiko yang bisa diterima yang terkait dengan satu debitur atau kelompok debitur.

Tabel berikut ini menggambarkan rincian eksposur risiko kredit Bank pada nilai tercatat, yang dikategorikan berdasarkan sektor industri.

***43. RISK MANAGEMENT** (continued)*

***Credit risk** (continued)*

(ii) Maximum exposure to credit risk (continued)

As of 31 December 2023 and 2022, there were no unused murabahah receivables and musyarakah financing facilities granted - committed. As such, there were no credit risk exposures related to off-balance sheet items.

Concentration of credit risk

The Bank manages and controls concentrations of credit risk when they are identified in particular, to individual and group of debtors. The Bank determines the levels of credit risk by placing limits on the amount of risk accepted in relation to one debtor or group of debtors.

The following table breaks down the Bank's credit risk exposure at carrying amounts, as categorised by industry sectors.

	2023							
	Pemerintah dan Bank Indonesia/ *Government and Bank Indonesia*	Lembaga keuangan/ *Financial institution*	Perdagangan / *Trading*	Jasa/ *Business Services*	Perindustrian/ *Manufac turing*	Lain-lain/ *Others*	Jumlah/ *Total*	
Giro dan penempatan pada Bank Indonesia	763,443	-	-	-	-	-	763,443	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	-	7,119	-	-	-	-	7,119	*Current accounts with other banks*
Penempatan pada bank-bank lain	-	238,000	-	-	-	-	238,000	*Placements with other banks*
Investasi pada surat berharga	7,532,519	1,034,173	-	-	-	80,064	8,646,756	*Investments in marketable securities*
Piutang murabahah - bersih	-	-	6,886,583	171	880,303	2,551,953	10,319,010	*Murabahah receivables - net*
Pinjaman qardh	-	189	-	-	-	164	353	*Funds of qardh*
Pembiayaan musyarakah	-	19,472	-	-	-	-	19,472	*Musyarakah financing*
Aset lain-lain	-	1,243	-	-	-	8,838	10,081	*Other assets*
	8,295,962	**1,300,196**	**6,886,583**	**171**	**880,303**	**2,641,019**	**20,004,234**	

	2022							
	Pemerintah dan Bank Indonesia/ *Government and Bank Indonesia*	Lembaga keuangan/ *Financial institution*	Perdagangan / *Trading*	Jasa/ *Business Services*	Perindustrian / *Manufac turing*	Lain-lain/ *Others*	Jumlah/ *Total*	
Giro dan penempatan pada Bank Indonesia	731,427	-	-	-	-	-	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	-	11,337	-	-	-	-	11,337	*Current accounts with other banks*
Penempatan pada bank-bank lain	-	230,500	-	-	-	-	230,500	*Placements with other banks*
Investasi pada surat berharga	6,813,153	786,626	-	-	-	80,951	7,680,730	*Investments in marketable securities*
Piutang murabahah - bersih	-	-	8,906,587	4,431	659,325	1,263,843	10,834,186	*Murabahah receivables - net*
Pinjaman qardh	-	-	-	-	-	3,456	3,456	*Funds of qardh*
Pembiayaan musyarakah	-	59,672	-	-	-	-	59,672	*Musyarakah financing*
Aset lain-lain	-	485	-	-	-	9,785	10,270	*Other assets*
	7,544,580	**1,088,620**	**8,906,587**	**4,431**	**659,325**	**1,358,035**	**19,561,578**	

43. MANAJEMEN RISIKO (lanjutan)

Risiko kredit (lanjutan)

(ii) Eksposur maksimum terhadap risiko kredit (lanjutan)

Piutang murabahah dari sektor ”Perdagangan Besar dan Eceran” merupakan konsentrasi penyaluran pembiayaan terbesar Bank berdasarkan sektor industri.

(iii) Analisis risiko kredit

Tabel berikut ini menyajikan aset Bank yang memiliki penurunan nilai, yang telah jatuh tempo tetapi tidak mengalami penurunan nilai, serta yang belum jatuh tempo atau tidak mengalami penurunan nilai.

***43. RISK MANAGEMENT** (continued)*

***Credit risk** (continued)*

(ii) Maximum exposure to credit risk (continued)

Murabahah receivables from sector “Trading” mostly constitute the largest concentration of bank financing for industry sector.

(iii) Credit Risk Analysis

The following table presents the Bank’s impaired, past due but not impaired, and neither past due nor impaired assets.

2023

	Belum jatuh tempo atau tidak mengalami penurunan nilai/*Neither past due nor impaired*		Telah jatuh tempo tetapi tidak mengalami penurunan nilai/*Past due but not impaired*					
	Lancar/ *Current*	**Pernah mengalami keterlambatan pembayaran/ *Has an overdue experience***	**1-30 hari/ *days***	**31-60 hari/ *days***	**61-90 hari/ *days***	**Mengalami penurunan nilai/ *Impaired***	**Jumlah/ *Total***	
Giro dan penempatan pada Bank Indonesia	763,443	-	-	-	-	-	763,443	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	7,119	-	-	-	-	-	7,119	*Current accounts with other banks*
Penempatan pada bank-bank lain	238,000	-	-	-	-	-	238,000	*Placements with other banks*
Investasi pada surat berharga	8,646,756	-	-	-	-	-	8,646,756	*Investments in marketable securities*
Piutang murabahah - bersih	10,057,864	49,108	68,300	52,461	58,639	32,638	10,319,010	*Murabahah receivables - net*
Pinjaman qardh	200	-	15	7	5	126	353	*Funds of qardh*
Pembiayaan musyarakah	19,472	-	-	-	-	-	19,472	*Musyarakah financing*
Aset lain-lain	10,081	-	-	-	-	-	10,081	*Other assets*
Jumlah	**19,742,935**	**49,108**	**68,315**	**52,468**	**58,644**	**32,764**	**20,004,234**	*Total*

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	Belum jatuh tempo atau tidak mengalami penurunan nilai/*Neither past due nor impaired*		Telah jatuh tempo tetapi tidak mengalami penurunan nilai/*Past due but not impaired*					
	Lancar/ *Current*	**Pernah mengalami keterlambatan pembayaran/ *Has an overdue experience***	**1-30 hari/ *days***	**31-60 hari/ *days***	**61-90 hari/ *days***	**Mengalami penurunan nilai/ *Impaired***	**Jumlah/ *Total***	
Giro dan penempatan pada Bank Indonesia	731,427	-	-	-	-	-	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain	11,337	-	-	-	-	-	11,337	*Current accounts with other banks*
Penempatan pada bank-bank lain	230,500	-	-	-	-	-	230,500	*Placements with other banks*
Investasi pada surat berharga	7,680,730	-	-	-	-	-	7,680,730	*Investments in marketable securities*
Piutang murabahah - bersih	10,603,162	69,767	62,200	30,223	29,293	39,541	10,834,186	*Murabahah receivables - net*
Pinjaman qardh	2,898	26	370	121	2	39	3,456	*Funds of qardh*
Pembiayaan musyarakah	59,672	-	-	-	-	-	59,672	*Musyarakah financing*
Aset lain-lain	10,270	-	-	-	-	-	10,270	*Other assets*
Jumlah	**19,329,996**	**69,793**	**62,570**	**30,344**	**29,295**	**39,580**	**19,561,578**	*Total*

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43. MANAJEMEN RISIKO (lanjutan)

Risiko kredit (lanjutan)

(iii) Analisis risiko kredit (lanjutan)

Penjelasan pembagian kualitas pembiayaan yang "belum jatuh tempo atau tidak mengalami penurunan nilai" adalah:

- Lancar

  Pembiayaan dalam kategori ini memiliki kemampuan yang sangat kuat untuk membayar kembali marjin dan pokok piutang murabahah kepada Bank. Di dalam kategori lancar termasuk juga piutang murabahah yang telah direstrukturisasi dan tidak memiliki tunggakan setelah restrukturisasi.

- Pernah mengalami keterlambatan pembayaran

  Pembiayaan dalam kategori ini adalah jumlah pembiayaan yang pernah menunggak dalam satu tahun terakhir. Pembayaran ini dianggap memiliki kapasitas memadai untuk membayar marjin dan pokok piutangnya. Namun terdapat pertimbangan terkait dengan kemampuan nasabah dalam melakukan pembayaran pada tanggal jatuh tempo.

Risiko pasar

Risiko pasar merupakan risiko yang timbul akibat dari perubahan harga di pasar, seperti nilai tukar dan suku bunga, yang akan berdampak pada pendapatan dan nilai instrumen keuangan yang dimiliki Bank. Tujuan dari pengelolaan risiko pasar adalah untuk mengelola dan mengawasi eksposur risiko pasar dengan menggunakan parameter-parameter yang dapat diterima, dan pada saat yang sama dapat mengoptimalkan pendapatan.

Aset keuangan dalam mata uang USD hanya dimiliki oleh Entitas Anak, sehingga secara keseluruhan Bank dan Entitas Anak tidak memiliki risiko mata uang asing yang material. Bank dan Entitas Anak juga tidak memiliki liabilitas keuangan dalam mata uang asing, maupun pada posisi diperdagangkan.

Dilihat dari aktivitas Bank saat ini, faktor risiko pasar yang dapat mempengaruhi nilai aset dan liabilitas keuangan pada laporan posisi keuangan adalah perubahan tingkat suku bunga pasar pada portofolio buku Bank.

Dalam melaksanakan proses manajemen risiko pasar, Bank melakukan identifikasi, pengukuran, pemantauan dan pengendalian terhadap faktor-faktor risiko pasar. Kebijakan yang dijalankan Bank dalam pengendalian terhadap risiko suku bunga pasar mencakup:

a) Melakukan simulasi perhitungan pendapatan marjin bersih terhadap semua kemungkinan perubahan tingkat suku bunga pasar.
b) Melakukan pemantauan terhadap *Assets & Liabilities Repricing Gap Profile* secara keseluruhan dalam mengantisipasi pergerakan tren suku bunga pasar yang dapat menyebabkan kerugian.

43. RISK MANAGEMENT (continued)

***Credit risk** (continued)*

(iii) Credit Risk Analysis (continued)

Details for financing quality which are "neither past due nor impaired" are as follows:

- Current

This category considered as very strong repayment capacity of murabahah receivables principal and margin back to the Bank. Included in the current category are the murabahah receivables which have been restructured and do not have past due receivables after the restructuring.

- Has an overdue experience

This financing category is the financing that had overdue experience in the past one year. This financing is considered to have adequate capacity to pay margin and principal of the receivables. However, there is a concern over the debtor's ability to make payments on the due date.

Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates and interest rates, will affect the Bank's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return on risk.

Assets that denominated in USD currencies are only owned by the Subsidiary, therefore the Bank and Subsidiary's foreign currency risk is not material. The Bank and Subsidiary also does not have liabilities denominated in foreign currencies, or held for trading.

In current Bank's activities, the market risk factors which may affect the value of financial assets and liabilities in the statement of financial position is the changes of market interest rate in the Bank's portfolio.

In carrying out the market risk management process, the Bank identifies, measures, monitors and controls the market risk factors. Policies adopted by the Bank in managing its market interest rate risk include:

a) Perform simulation net margin income calculation toward all possible market interest rate changes.
b) Monitoring on overall Assets & Liabilities Repricing Gap Profile in order to anticipate adverse movement of market interest rate.

43. MANAJEMEN RISIKO (lanjutan)

Risiko likuiditas

Risiko likuiditas adalah risiko akibat ketidakmampuan Bank untuk memenuhi kewajiban yang jatuh tempo dari sumber pendanaan arus kas dan/atau aset likuid berkualitas tinggi yang dapat diagunkan, tanpa mengganggu aktivitas dan kondisi keuangan Bank. Hal ini disebabkan adanya *mismatch* jangka waktu antara sumber dana dan penyaluran dana Bank.

Dalam melaksanakan proses manajemen risiko likuiditas, Bank melakukan identifikasi, pengukuran, pemantauan, dan pengendalian terhadap faktor-faktor risiko likuiditas, antara lain ketersediaan aset likuid, rasio likuiditas, proyeksi arus kas, dan profil jatuh tempo. Pengukuran atas risiko likuiditas dilakukan baik untuk kondisi normal maupun stres.

Bank mengungkapkan aset dan liabilitas berdasarkan umur jatuh tempo di Catatan 40.

Kebijakan yang dijalankan Bank dalam mengendalikan risiko likuiditas mencakup:

- Menetapkan kebijakan pengendalian risiko likuiditas yang telah disesuaikan dengan misi, strategi bisnis, kecukupan permodalan, sumber daya manusia dan *risk appetite* Bank.
- Menetapkan kebijakan dan prosedur penetapan limit risiko likuiditas secara tertulis, lengkap, memadai, dan mudah ditelusuri.
- Membentuk satuan kerja pengendali risiko likuiditas dan melaksanakan pengendalian risiko likuiditas secara konsisten dan independen.
- Melaksanakan fungsi ALCO (*Asset & Liability Committee*) untuk mengatur tingkat bagi hasil dalam usaha meningkatkan/menurunkan sumber dana tertentu.
- Mengelola portofolio pendanaan untuk menghindari risiko konsentrasi dan ketergantungan pada sumber pendanaan tertentu. Hal ini dimonitor oleh ALCO dan *Risk Management Committee* (RMC) secara bulanan.
- Menerapkan kerangka pengukuran Risiko Likuiditas dengan mengacu pada Basel III yakni Rasio LCR (*Liquidity Coverage Ratio*) dan NSFR (*Net Stable Funding Ratio*).
- Menetapkan prosedur dan tim kontijensi pendanaan likuiditas, sebagai bagian dari pengendalian risiko likuiditas, khususnya pada saat kondisi krisis.

***43. RISK MANAGEMENT** (continued)*

Liquidity risk

Liquidity risk is the risk due to inability of the Bank to meet maturing obligations from cash flow funding sources and/or high quality liquid assets which can be pledged, without disturbing the activities and financial condition of the Bank. This is due to a mismatch between the period of funding and disbursement of Bank funds.

In carrying out the liquidity risk management process, the Bank identifies, measures, monitors, and controls the liquidity risk factors, among others the availability of liquid assets, liquidity ratio, cash flow projections and maturity profile. Liquidity risk measurement is performed for both normal and stress condition.

The Bank has disclosed assets and liabilities based on its maturity in Note 40.

Policies adopted by the Bank in managing its liquidity risk include:

- *Establishing liquidity risk control policy which is in line with the Bank's mission, business strategy, capital adequacy, human resources and risk appetite.*
- *Establishing liquidity risk limit policies and procedures which are written, complete, adequate and easy to follow.*
- *Forming a liquidity risk control work unit and performing consistent and independent liquidity risk control.*
- *Implementing the ALCO (Asset & Liability Committee) function to manage profit sharing in an effort to increase/decrease certain sources of funds.*
- *Managing its funding portfolio to avoid concentration risk and dependence on single source of funding. This matter is monitored by ALCO and Risk Management Committee (RMC) on a monthly basis.*
- *Implementing Liquidity Risk Measurement Framework by referring to Basel III, consist of LCR (Liquidity Coverage Ratio) and NSFR (Net Stable Funding Ratio).*
- *Establishing procedures and team for funding liquidity contingency, as part of the liquidity risk control, especially in crisis condition.*

43. MANAJEMEN RISIKO (lanjutan)

Risiko operasional

Risiko operasional adalah risiko terjadinya kerugian yang disebabkan oleh ketidakcukupan dan/atau tidak berfungsinya proses internal, kesalahan manusia, kegagalan sistem atau adanya kejadian-kejadian eksternal.

Kerangka kerja pengelolaan risiko operasional

1. Kerangka kerja pengelolaan risiko operasional Bank dilakukan dengan pembagian akuntabilitas dan peran yang jelas. Direksi dan Dewan Komisaris bertanggung-jawab untuk mengawasi efektivitas dari kerangka kerja pengelolaan risiko operasional secara menyeluruh maupun pada pelaksanaannya.

   Dalam rangka pengendalian internal, Bank menerapkan konsep *3 layers of defense*.

   Pertama, unit kerja *(Risk Taking Unit)* dibantu dengan fungsi *Quality Assurance* (QA) memastikan bahwa kegiatan operasional yang dilakukan telah sesuai dengan kebijakan maupun prosedur yang ada.

   Kedua, Satuan Kerja Manajemen Risiko (SKMR) memastikan proses identifikasi, pengukuran, pemantauan dan pengendalian risiko, serta sistem informasi manajemen risiko telah dikelola dengan baik. Selain itu Satuan Kerja Kepatuhan (SKK) memastikan bahwa seluruh aktifitas Bank telah sesuai dengan peraturan internal dan eksternal, termasuk telah sesuai dengan penerapan prinsip syariah.

   Ketiga, Satuan Kerja Audit Internal (SKAI) memastikan bahwa seluruh risiko yang tersisa (*residual risk*) telah dikelola dengan baik sesuai *risk appetite* maupun *risk tolerance* yang telah ditetapkan. Penyelarasan kerja antara pihak-pihak yang terkait praktik pengendalian internal Bank dilakukan secara berkelanjutan melalui forum-forum periodik dan fasilitasi rutin.

2. Pelaksanaan kerangka kerja pengelolaan risiko operasional di Bank dilakukan dalam tahapan proses yang terpadu dan terdiri dari proses identifikasi, pengukuran, pemantauan serta pengendalian/mitigasi risiko.

***43. RISK MANAGEMENT** (continued)*

Operational risk

Operational risk is defined as the risk of loss resulting from inadequate or failure internal processes, people and systems failure or from external events.

Operational risk management framework

1. The Bank's operational risk management framework is executed with clear accountabilities and roles. The Board of Directors and the Board of Commissioners are responsible to oversee the effectiveness of overall operational risk management framework as well as its execution.

   In the framework of internal control, the Bank applies the concept of 3 layers of defense.

   First, Risk Taking Unit (RT4) assisted with the Quality Assurance (QA) function ensures that the operational activities carried out are in accordance with existing policies and procedures.

   Second, Operational Risk Management (SKMR) ensures the process of identifying, measuring, monitoring and controlling risk, and the risk management information system has been managed properly. In addition, Compliance Management Unit (SKK) ensures that all Bank's activities have complied with internal and external regulation, including the sharia principles.

   Third, Internal Audit unit (SKAI) ensures that all residual risks have been managed properly based on applied compliance risk appetite and risk tolerance. Continuous alignment between all parties related to internal control practices in the Bank conducted through regular forums and facilitations.

2. Practices of ORM Framework in Bank are conducted through an integrated process and consists of risk identification, measurement, monitoring and controlling/mitigating.

43. MANAJEMEN RISIKO (lanjutan)

Kerangka kerja pengelolaan risiko operasional (lanjutan)

Dalam proses ini, Bank secara bertahap melakukan tinjauan risiko secara menyeluruh atas produk, sistem, layanan maupun aktivitas/proses Bank yang baru maupun perubahannya, pengembangan sistem registrasi risiko, pendefinisian mitigasi/mekanisme kontrol, serta secara terus menerus melakukan pengukuran atas pemaparan risiko dan tingkat kedisiplinan Unit Kerja dalam menerapkan mekanisme kontrol.

3. Otomasi dari proses pengelolaan risiko operasional sehari-hari dilakukan melalui ORMS (*Operational Risk Management System*) yang merupakan aplikasi *online real-time internal* untuk memudahkan pencatatan, analisis, dan pelaporan dari data risiko operasional, dengan kemampuan melakukan identifikasi risiko, penilaian/pengukuran, pemantauan, dan pengendalian/mitigasi yang dilaksanakan secara terintegrasi, sehingga dapat meningkatkan efektivitas dari pengelolaan risiko operasional.

4. Perhitungan beban modal untuk risiko operasional dilakukan Bank dengan menggunakan Pendekatan Indikator Dasar sesuai dengan ketentuan Regulator (Bank Indonesia/OJK).

5. Bank telah menyusun pedoman bagi Pengelolaan Kelangsungan Usaha yang komprehensif dengan tujuan untuk mengantisipasi risiko operasional yang mungkin terjadi dari situasi ekstrim/kritikal karena bencana alam seperti banjir, gempa bumi, dan juga faktor lainnya seperti kebakaran, gangguan sistem utama, gangguan pasokan listrik, hingga lingkungan bisnis yang kurang menguntungkan, sehingga kelangsungan layanan kepada nasabah dapat terjamin.

Risiko non-keuangan lainnya

Bank juga mengelola dan memonitor risiko non-keuangan sebagai berikut:

(i) risiko hukum untuk mengurangi kemungkinan kerugian dari tuntutan hukum atau kelemahan aspek yuridis, contohnya yang disebabkan oleh lemahnya perikatan, ketiadaan peraturan perundang-undangan yang menyebabkan suatu transaksi yang telah dilakukan tidak sesuai dengan ketentuan yang ada, dan mengakibatkan terjadinya proses litigasi;

***43. RISK MANAGEMENT** (continued)*

***Operational risk management framework** (continued)*

In this process, the Bank performs risk reviews over new and/or changes to Bank's products, system, services and activities/processes, development of risk registration, definition of mitigations/control mechanisms as well as continuous measurement over residual risk exposures and the level of the Working Units' discipline in deploying control mechanisms.

3. Automation of day-to-day ORM processes is performed by the ORMS (Operational Risk Management System), an internally designed online-real time application which is implemented to facilitate recording, analysis and reporting of operational risk data by enabling risk identification, assessment/measurement, monitoring and controlling/mitigating to be conducted in an integrated manner, thereby enhance the effectiveness of operational risk management.

4. The Bank has performed the capital charges calculation for operational risk by using Basic Indicator Approach in accordance to Bank Indonesia/OJK.

5. The Bank has composed a comprehensive Business Continuity Management ("BCM") guidelines to anticipate operational risks that might arise from critical situations, such as natural disasters e.g. flood, earthquake, and other factors e.g. fire, major system disruption, power failure, as well as non-conducive business environment to ensure continuous services to customer.

Other non-financial risks

The Bank also manages and monitors non-financial risk as follows:

(i) legal risks to minimise possible losses from lawsuits and/or weaknesses in juridical matters, for example caused by the weak legal arrangements, an absence and/or change of regulations, which causes a transaction to become illegal and resulting in litigation process;

43. MANAJEMEN RISIKO (lanjutan)

Risiko non-keuangan lainnya (lanjutan)

(ii) risiko reputasi untuk mengurangi kemungkinan kerugian dari publikasi negatif yang terkait dengan kegiatan usaha Bank atau persepsi negatif terhadap Bank;

(iii) risiko strategis untuk mengurangi kemungkinan kerugian akibat ketidaktepatan dalam pengambilan dan/atau pelaksanaan suatu keputusan stratejik yang gagal mengantisipasi perubahan lingkungan bisnis; dan

(iv) risiko kepatuhan untuk mengurangi kemungkinan kerugian karena tidak mematuhi atau tidak melaksanakan peraturan perundang-undangan dan ketentuan lain yang berlaku, termasuk prinsip syariah bagi Bank.

(v) risiko imbal hasil untuk memastikan dampak dari perubahan tingkat imbal hasil yang dibayarkan Bank tidak berdampak signifikan terhadap perilaku nasabah dana pihak ketiga.

(vi) risiko investasi untuk memastikan potensi risiko yang mungkin timbul akibat Bank ikut menanggung kerugian dari usaha nasabah pembiayaan dengan akad bagi hasil.

Berpedoman pada Surat Edaran OJK SEOJK No. 13/SEOJK.03/2015 dan *New Basel II Capital Accord* yang memasukkan risiko operasional dalam perhitungan *regulatory capital*, Bank telah menerapkan prinsip-prinsip manajemen risiko operasional, termasuk perhitungan beban modal risiko operasional.

Proses pengelolaan risiko operasional dilakukan oleh setiap unit kerja (*risk owner*), sehingga unit-unit kerja di kantor pusat dan kantor-kantor cabang, dengan difasilitasi oleh unit manajemen risiko, bertanggung jawab dalam proses identifikasi, penilaian, pengukuran, pemantauan serta pengendalian risiko operasional menjadi lebih akurat dan cepat.

Untuk mengantisipasi terhadap kejadian-kejadian yang dapat mengganggu operasional Bank sebagai akibat faktor internal seperti gangguan pada sistem teknologi informasi dan faktor eksternal seperti bencana alam, kerusuhan, dan kebakaran, Bank telah mengembangkan *Business Continuity Management* dan *Disaster Recovery Plan*. Terkait dengan kondisi pandemi COVID-19, tindakan pencegahan dan penanganan atas pandemi COVID-19 telah turut disertakan dalam *Business Continuity Management* Bank.

***43. RISK MANAGEMENT** (continued)*

***Other non-financial risks** (continued)*

(ii) reputation risks to minimise possible losses from negative publicity relating to the Bank's business activities or negative perception about the Bank;

(iii) strategic risks to minimise possible losses arising from inappropriate decision and/or carrying out a strategic decision which fails to anticipate changes in the business environment; and

(iv) compliance risks to minimise possible losses from non-compliance or failure to implement prevailing laws and regulations, including sharia principles for the Bank.

(v) rate of return risk to ensure that the changes of rate of return offered by the Bank do not bring significant impact to funding customers behavior.

(vi) investment risk to ensure the potential risks arising from the Bank sharing the losses of financing customer's business under a profit sharing contract.

Following OJK Circular Letter SEOJK No. 13/SEOJK.03/2015 and the New Basel II Capital Accord, which added operational risk in the calculation of regulatory capital, the Bank has applied the principles of operational risk management, including operational risk capital charge.

Operational risk management process is performed by each unit (risk owner), so the units in head office and branches, facilitated by risk management unit, are responsible to identify, assess, measure, monitor, and control operational risk, to become faster and more accurate.

To anticipate events which can disrupt the Bank's operations as a result of internal factors such as disturbances in information technology systems and external factors such as natural disasters, riots, and fires, the Bank has developed the Business Continuity Management and Disaster Recovery Plan. In the relation to the COVID-19 pandemic, preventive and handling measures for the COVID-19 pandemic have been included in the Bank's Business Continuity Management.

44. MANAJEMEN MODAL / *44. CAPITAL MANAGEMENT*

Tujuan manajemen permodalan Bank adalah untuk mempertahankan posisi modal yang kuat untuk mendukung pertumbuhan bisnis dan mempertahankan investor, deposan, pelanggan dan kepercayaan pasar. Dalam pengelolaan permodalan, Bank mempertimbangkan faktor-faktor seperti: pengembalian modal yang optimal kepada pemegang saham, menjaga keseimbangan antara keuntungan yang lebih tinggi dengan *gearing ratio* serta keamanan yang diberikan oleh posisi modal yang sehat.

The Bank's capital management objective is to maintain a strong capital position to support business growth and to sustain investor, depositor, customer and market confidence. In managing its capital, the Bank considers some factors such as: providing optimal capital rate of return to shareholders and maintaining a balance between high return with gearing ratio and safety provided by a sound capital position.

Rasio Kewajiban Penyediaan Modal Minimum (KPMM) Bank yang dikaitkan dengan profil risiko Bank dan dihitung berdasarkan Peraturan OJK No. 21/POJK.03/2014 dan Surat Edaran OJK No. 34/SEOJK.03/2015 tentang Perhitungan Aset Tertimbang Menurut Risiko untuk Risiko Kredit dengan Menggunakan Pendekatan Standar bagi Bank Umum Syariah, Surat Edaran OJK No. 13/SEOJK.03/2018 tentang Perubahan Surat Edaran OJK No. 34/SEOJK.03/2015 tentang Perhitungan Aset Tertimbang Menurut Risiko untuk Risiko Kredit dengan Menggunakan Pendekatan Standar bagi Bank Umum Syariah dan Surat Edaran OJK No. 13/SEOJK.03/15 tentang Perhitungan Aset Tertimbang Menurut Risiko untuk Risiko Operasional dengan Menggunakan Indikator Dasar bagi Bank Umum Syariah adalah sebagai berikut:

The Minimum Required Capital Adequacy Ratio (CAR) of the Bank is related with the Bank's risk profile and calculated based on OJK Regulation No. 21/POJK.03/2014 and OJK Circular Letter No. 34/SEOJK.03/2015 regarding Calculation of Risk Weighted Assets for Credit Risk by Using Standard Approach for Sharia Commercial Banks, OJK Circular Letter No. 13/SEOJK.03/2018 regarding Amendment to OJK Circular Letter No. 34/SEOJK.03/2015 concerning Calculation of Risk Weighted Assets for Credit Risk Using the Standard Approach for Sharia Commercial Banks and OJK Circular Letter No. 13/SEOJK.03/15 concerning Calculation of Risk Weighted Assets for Operational Risk Using Basic Indicators for Sharia Commercial Banks was as follows:

	2023	2022	
Modal inti	8,235,764	8,019,187	***Core capital***
Modal pelengkap (maksimum 100% dari modal inti)	107,043	99,814	***Supplementary capital (maximum at 100% from core capital)***
Jumlah modal	**8,342,807**	**8,119,001**	***Total capital***
Aset Tertimbang Menurut Risiko (ATMR)			*Risk Weighted Assets (RWA)*
Risiko Kredit	8,072,300	7,750,299	*Credit Risk*
Risiko Operasional	8,095,128	7,380,362	*Operational Risk*
Rasio total	**51.60%**	**53.66%**	***Total ratio***
Rasio KPMM yang diwajibkan	**9% - 10%**	**9% - 10%**	***Minimum CAR***

45. JAMINAN PEMERINTAH TERHADAP LIABILITAS PEMBAYARAN BANK UMUM / *45. GOVERNMENT GUARANTEE ON OBLIGATIONS OF COMMERCIAL BANKS*

Sesuai dengan Peraturan Pemerintah Republik Indonesia No. 39 tahun 2005 tanggal 12 Oktober 2005, sejak tanggal 12 Oktober 2005, penjaminan simpanan nasabah bank berdasarkan prinsip Syariah mengacu kepada Undang-Undang No. 24 tanggal 22 Desember 2004.

According to Government Regulation No. 39 year 2005 dated 12 October 2005, since 12 October 2005, guarantees on deposits from customers of Syariah principles banks follow Law No. 24 dated 22 Desember 2004.

45. JAMINAN PEMERINTAH TERHADAP LIABILITAS PEMBAYARAN BANK UMUM (lanjutan)

Berdasarkan Undang-Undang No. 24 tanggal 22 Desember 2004, efektif sejak tanggal 22 Desember 2005, Lembaga Penjamin Simpanan (LPS) dibentuk untuk menjamin kewajiban tertentu bank-bank umum berdasarkan program penjaminan yang berlaku. Undang-Undang tersebut telah diubah dengan Peraturan Pemerintah sebagai Pengganti Undang-Undang No. 3 tahun 2008, yang mana telah ditetapkan menjadi undang-undang sejak tanggal 13 Januari 2009 berdasarkan Undang-Undang Republik Indonesia No. 7 tahun 2009.

Berdasarkan Peraturan Pemerintah Republik Indonesia No. 66/2008 tanggal 13 Oktober 2008 mengenai besarnya nilai simpanan yang dijamin LPS, pada tanggal 31 Desember 2023 dan 2022, jumlah simpanan yang dijamin LPS adalah simpanan sampai dengan Rp 2.000 untuk per nasabah per bank.

Pada tanggal 31 Desember 2023 dan 2022, Bank adalah peserta dari program penjaminan tersebut.

***45. GOVERNMENT GUARANTEE ON OBLIGATIONS OF COMMERCIAL BANKS** (continued)*

Based on Law No. 24 dated 22 Desember 2004, effective 22 Desember 2005, Indonesia Deposit Insurance Corporation (LPS) was established to provide guarantee on certain deposits from customers based on prevailing guarantee schemes. The law was changed with the Government Regulation as the Replacement of Law No. 3 Year 2008, which was stipulated as a law since 13 January 2009 based on the Republic of Indonesia Law No. 7 Year 2009.

Based on the Government Regulation of the Republic of Indonesia No. 66/2008 dated 13 October 2008 regarding the deposit amount guaranteed by LPS, as of 31 December 2023 and 2022, the deposit amount guaranteed by LPS for every customer in a bank was a maximum of Rp 2,000.

As of 31 December 2023 and 2022, the Bank was a participant of the guarantee program.

46. OPINI DEWAN PENGAWAS SYARIAH

Untuk tahun yang berakhir pada tanggal 31 Desember 2023 dan 2022, Dewan Pengawas Syariah ("DPS") menyatakan bahwa secara umum aspek syariah dalam operasional Bank sudah sesuai dengan prinsip dan nilai-nilai syariah.

46. OPINION OF THE SHARIA SUPERVISORY BOARD

For the years ended 31 December 2023 and 2022, the Sharia Supervisory Board ("DPS") stated that in general the sharia aspects in the Bank's operation have complied with sharia principles and values.

47. STANDAR AKUNTANSI YANG DITERBITKAN NAMUN BELUM BERLAKU EFEKTIF

Beberapa standar akuntansi baru dan interpretasi dari standar akuntansi telah diterbitkan dan belum berlaku efektif untuk tahun buku yang berakhir pada tanggal 31 Desember 2023 dan belum diterapkan pada penyusunan laporan keuangan ini. Diantaranya adalah beberapa PSAK di bawah ini, yang akan berlaku efektif sejak tanggal 1 Januari 2024 dan penerapan dini diperbolehkan :

- Amendemen PSAK 1: "Penyajian Laporan Keuangan: Pengungkapan liabilitas jangka panjang dengan kovenan"; dan
- Amandemen PSAK 2 "Laporan Arus Kas"; dan
- Amendemen PSAK 73: "Sewa" terkait liabilitas sewa pada transaksi jual dan sewa-balik

47. ISSUED BUT NOT YET EFFECTIVE ACCOUNTING STANDARDS

Certain new accounting standards and interpretations have been issued that are not yet effective for the year ended 31 December 2023 and have not been applied in preparing these financial statements. Among them, the following PSAK, which will become effective for reporting periods beginning on or after 1 January 2024 and early adoption is permitted :

- *Amendment of PSAK 1: "Presentation of Financial Statements: Disclosure of long term liabilities under the covenant; and*
- *Amendments to PSAK 2 "Cash Flow Statement"; and*
- *Amendment of PSAK 73: "Leases" regarding lease liabilities in sale-and-lease back transactions*

47. STANDAR AKUNTANSI YANG DITERBITKAN NAMUN BELUM BERLAKU EFEKTIF (lanjutan)

PSAK dibawah ini akan berlaku efektif sejak tanggal 1 Januari 2025 dan penerapan dini diperbolehkan :

- Amandemen PSAK 10 “Pengaruh Perubahan Kurs Valuta Asing”

Pada saat penerbitan laporan keuangan, Bank masih mempelajari dampak yang akan mungkin timbul dari penerapan standar baru dan revisi tersebut serta pengaruhnya terhadap laporan keuangan.

***47. ISSUED BUT NOT YET EFFECTIVE ACCOUNTING STANDARDS** (continued)*

The following PSAK will become effective for reporting periods beginning on or after 1 January 2025 and early adoption is permitted :

- *Amendments to PSAK 10 “The Effect of Changes in Foreign Exchange Rates”*

As at the authorization date of this financial statements, the Bank is still evaluating the potential impact of these new and revised standards to the financial statements.

48. INFORMASI KEUANGAN TAMBAHAN

Bank menerbitkan laporan keuangan konsolidasian yang merupakan laporan keuangan utama. Informasi keuangan tambahan PT BANK BTPN SYARIAH Tbk (Entitas Induk) ini, dimana investasi pada Entitas Anak dicatat dengan metode harga perolehan, disajikan untuk dapat menganalisis hasil usaha entitas induk saja. Informasi keuangan tambahan PT BANK BTPN SYARIAH Tbk (Entitas Induk) (halaman 99-109) berikut ini harus dibaca bersamaan dengan laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk dan Entitas Anak.

48. SUPPLEMENTARY FINANCIAL INFORMATION

The Bank issued the consolidated financial statements as its primary financial statements. The supplementary financial information of PT BANK BTPN SYARIAH Tbk (Parent Entity) which account for investments in Subsidiary using the cost method, have been prepared in order that the parent entity’s results of operations can be analysed. The following supplementary financial information of PT BANK BTPN SYARIAH Tbk (Parent Entity) (pages 99-109) should be read in conjunction with the consolidated financial statements of PT BANK BTPN SYARIAH Tbk and Subsidiary.

LAMPIRAN 1.1 | ***APPENDIX 1.1***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN POSISI KEUANGAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
ASET			***ASSETS***
Kas	497,153	729,843	*Cash*
Giro dan penempatan pada Bank Indonesia	763,443	731,427	*Current accounts and placements with Bank Indonesia*
Giro pada bank-bank lain			*Current accounts with other banks*
- Pihak ketiga	1,251	1,036	*Third parties -*
- Pihak berelasi	3,464	8,982	*Related party -*
	4,715	10,018	
Investasi pada surat berharga	8,491,180	7,534,838	*Investments in marketable securities*
Pendapatan yang akan diterima dari investasi pada surat berharga	75,512	64,941	*Accrued income from investments in marketable securities*
	8,566,692	7,599,779	
Piutang murabahah setelah dikurangi pendapatan marjin yang ditangguhkan sebesar 31 Desember 2023: Rp 2.776.708 dan 31 Desember 2022: Rp 2.830.763			*Murabahah receivables net deferred margin income of 31 December 2023: Rp 2,776,708 and 31 December 2022: Rp 2,830,763*
- Pihak ketiga	11,367,662	11,463,672	*Third parties -*
Pendapatan yang akan diterima dari piutang murabahah	164,890	138,773	*Accrued income from murabahah receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(1,213,542)	(768,259)	*Less: Allowance for impairment losses*
	10,319,010	10,834,186	
Pinjaman qardh - pihak ketiga	530	3,516	*Funds of qardh - third parties*
Pendapatan yang akan diterima dari piutang qardh	-	3	*Accrued income from qardh receivables*
Dikurangi: Cadangan kerugian penurunan nilai	(177)	(63)	*Less: Allowance for impairment losses*
	353	3,456	
Pembiayaan musyarakah - pihak ketiga	19,669	60,275	*Musyarakah financing - third parties*
Dikurangi: Cadangan kerugian penurunan nilai	(197)	(603)	*Less: Allowance for impairment losses*
	19,472	59,672	
Penyertaan saham	297,000	297,000	*Investment in shares*
Beban dibayar dimuka	48,012	53,141	*Prepayments*
Aset tetap	1,082,125	1,092,053	*Fixed assets*
Dikurangi: Akumulasi penyusutan	(705,901)	(713,286)	*Less: Accumulated depreciation*
	376,224	378,767	
Aset takberwujud	383,607	296,549	*Intangible assets*
Dikurangi: Akumulasi amortisasi	(172,863)	(125,937)	*Less: Accumulated amortization*
	210,744	170,612	
Aset pajak tangguhan	274,217	161,378	*Deferred tax assets*
Aset lain-lain - bersih	35,470	117,683	*Other assets - net*
JUMLAH ASET	**21,412,505**	**21,146,962**	***TOTAL ASSETS***

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LAMPIRAN 1.2 | ***APPENDIX 1.2***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN POSISI KEUANGAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
LIABILITAS, DANA SYIRKAH TEMPORER DAN EKUITAS			***LIABILITIES, TEMPORARY SYIRKAH FUNDS AND SHAREHOLDERS' EQUITY***
LIABILITAS			***LIABILITIES***
Liabilitas segera	29,345	38,428	*Liabilities due immediately*
Bagi hasil yang belum dibagikan	21,951	18,996	*Undistributed revenue sharing*
Simpanan nasabah			*Deposits from customers*
- Pihak ketiga			*Third parties -*
Giro wadiah	24,009	27,646	*Wadiah demand deposits*
Tabungan wadiah	2,197,488	2,177,252	*Wadiah saving deposits*
- Pihak berelasi			*Related parties -*
Tabungan wadiah	500	371	*Wadiah saving deposits*
	2,221,997	2,205,269	
Utang pajak			*Taxes payable*
- Pajak penghasilan badan	34,851	42,997	*Corporate income tax -*
- Pajak lainnya	16,044	14,950	*Other taxes -*
	50,895	57,947	
Pinjaman yang diterima	-	100,000	*Borrowings*
Liabilitas sewa	53,792	67,746	*Lease liabilities*
Liabilitas lain-lain	62,569	144,504	*Other liabilities*
Akrual	67,471	90,402	*Accruals*
Liabilitas imbalan kerja karyawan	229,290	185,693	*Employee benefits liabilities*
JUMLAH LIABILITAS	**2,737,310**	**2,908,985**	***TOTAL LIABILITIES***
DANA SYIRKAH TEMPORER			***TEMPORARY SYIRKAH FUNDS***
Bukan bank			***Non-bank***
Tabungan mudharabah			*Mudharabah saving deposits*
- Pihak ketiga	887,890	763,070	*Third parties -*
- Pihak berelasi	2,176	1,322	*Related parties -*
	890,066	764,392	
Deposito mudharabah			*Mudharabah time deposits*
- Pihak ketiga	8,997,932	9,043,060	*Third parties -*
- Pihak berelasi	32,934	36,535	*Related parties -*
	9,030,866	9,079,595	
JUMLAH DANA SYIRKAH TEMPORER	**9,920,932**	**9,843,987**	***TOTAL TEMPORARY SYIRKAH FUNDS***

LAMPIRAN 1.3 | ***APPENDIX 1.3***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN POSISI KEUANGAN
31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF FINANCIAL POSITION
31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
EKUITAS			***SHAREHOLDERS' EQUITY***
Modal saham			***Share capital***
Modal dasar – 27.500.000.000 saham			*Authorized – 27,500,000,000 shares*
Modal ditempatkan dan disetor penuh- 7.703.700.000 saham	770,370	770,370	*Issued and fully paid capital - 7,703,700,000 shares*
Tambahan modal disetor	846,440	846,440	*Additional paid-in capital*
Cadangan revaluasi aset	5,239	5,239	*Asset revaluation reserve*
Keuntungan yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain – bersih	143	63	*Unrealized gains on investments in marketable securities classified as measured as fair value through other comprehensive income - net*
Saldo laba			*Retained earnings*
- Dicadangkan	125,000	105,000	*Appropriated -*
- Belum dicadangkan	6,991,693	6,653,135	*Unappropriated -*
	7,116,693	6,758,135	
Komponen ekuitas lainnya	20,916	20,916	*Other equity components*
Saham tresuri	(5,538)	(7,173)	*Treasury shares*
JUMLAH EKUITAS	**8,754,263**	**8,393,990**	***TOTAL EQUITY***
JUMLAH LIABILITAS, DANA SYIRKAH TEMPORER, DAN EKUITAS	**21,412,505**	**21,146,962**	***TOTAL LIABILITIES, TEMPORARY SYIRKAH FUNDS, AND EQUITY***

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LAMPIRAN 2.1 | ***APPENDIX 2.1***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN LABA RUGI DAN PENGHASILAN KOMPREHENSIF LAIN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
Pendapatan pengelolaan dana oleh Bank sebagai mudharib			*Income from fund management by the Bank as mudharib*
Pendapatan dari jual beli - marjin murabahah	5,299,422	5,048,219	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya	182	120	*Income from other receivables*
Pendapatan bagi hasil - pembiayaan musyarakah	4,727	3,289	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	431,060	318,913	*Other main operating income*
	5,735,391	5,370,541	
Hak pihak ketiga atas bagi hasil dana syirkah temporer	(486,444)	(344,655)	*Third parties' shares on return of temporary syirkah funds*
Hak bagi hasil milik Bank	5,248,947	5,025,886	*Bank's share in profit sharing*
PENDAPATAN OPERASIONAL LAINNYA	60,949	61,819	***OTHER OPERATING INCOME***
BEBAN OPERASIONAL LAINNYA			***OTHER OPERATING EXPENSES***
Beban tenaga kerja	(1,361,556)	(1,192,801)	*Personnel expenses*
Beban umum dan administrasi	(638,080)	(609,820)	*General and administrative expenses*
Pembentukan cadangan kerugian penurunan nilai	(1,898,117)	(945,052)	*Provision for allowance for impairment losses*
Beban operasional lainnya	(41,387)	(65,598)	*Other operating expenses*
	(3,939,140)	(2,813,271)	
PENDAPATAN OPERASIONAL BERSIH	1,370,756	2,274,434	***NET OPERATING INCOME***
Pendapatan (beban) non-operasional - bersih	405	(5,058)	*Non-operating income (expenses) - net*
LABA SEBELUM PAJAK PENGHASILAN	1,371,161	2,269,376	***INCOME BEFORE INCOME TAX***
BEBAN PAJAK PENGHASILAN			***INCOME TAX EXPENSE***
- Kini	(411,468)	(508,819)	*Current -*
- Tangguhan	112,030	8,108	*Deferred -*
	(299,438)	(500,711)	
LABA BERSIH TAHUN BERJALAN	**1,071,723**	**1,768,665**	***NET INCOME FOR THE YEAR***

LAMPIRAN 2.2 | ***APPENDIX 2.2***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN LABA RUGI DAN PENGHASILAN KOMPREHENSIF LAIN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
PENGHASILAN KOMPREHENSIF LAIN:			***OTHER COMPREHENSIVE INCOME:***
Pos yang tidak akan direklasifikasi ke laba rugi			***Items that would never be reclassified to profit or loss***
Pengukuran kembali liabilitas imbalan kerja karyawan	(688)	5,891	*Remeasurement of employee benefits liabilities*
Pajak penghasilan terkait	58	(1,296)	*Related income tax*
	(630)	4,595	
Pos yang akan direklasifikasi ke laba rugi			***Items that will be reclassified to profit or loss***
Keuntungan (kerugian) yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	102	(32)	*Unrealized gains (losses) on investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	(22)	7	*Related income tax*
	80	(25)	
Penghasilan komprehensif lain tahun berjalan, setelah pajak penghasilan	(550)	4,570	***Other comprehensive income for the year, net of income tax***
JUMLAH LABA KOMPREHENSIF TAHUN BERJALAN, SETELAH PAJAK PENGHASILAN	**1,071,173**	**1,773,235**	***TOTAL COMPREHENSIVE INCOME FOR THE YEAR, NET OF INCOME TAX***
LABA BERSIH PER SAHAM DASAR/DILUSIAN (NILAI PENUH)	**139**	**230**	***BASIC/DILUTED EARNINGS PER SHARE (FULL AMOUNT)***

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INFORMASI KEUANGAN TAMBAHAN/*SUPPLEMENTARY FINANCIAL INFORMATION*

LAMPIRAN 3 **APPENDIX 3**

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN PERUBAHAN EKUITAS
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF CHANGES IN EQUITY
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Modal saham ditempatkan dan disetor penuh/*Issued and fully paid capital*	Tambahan modal disetor/ *Additional paid-in capital*	Cadangan pembayaran berbasis saham/*Share-based payment reserve*	Cadangan revaluasi aset/*Asset revaluation reserve*	Keuntungan/ kerugian yang belum direalisasi atas investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain/*Unrealized gains/ losses on investments in marketable securities classified as measured at fair value through other comprehensive income*	Saldo laba yang dicadangkan / *Appropriated retained earnings*	Saldo laba yang belum dicadangkan/ *Unappropriated retained earnings*	Saham tresuri/ *Treasury shares*	Komponen ekuitas lainnya/ *Other equity components*	Jumlah ekuitas/ *Total equity*	
Saldo pada tanggal 31 Desember 2021	**770,370**	**846,440**	**20,916**	**5,239**	**88**	**85,000**	**5,375,501**	**(8,941)**	**-**	**7,094,613**	***Balance as of 31 December 2021***
Pembayaran dividen dari laba bersih tahun 2021	-	-	-	-	-	-	(475,626)	-	-	(475,626)	*Payments of dividend from 2021 net income*
Pembentukan cadangan wajib	-	-	-	-	-	20,000	(20,000)	-		-	*Appropriation for legal reserve*
Laba bersih tahun berjalan	-	-	-	-	-	-	1,768,665	-	-	1,768,665	*Net profit for the year*
Penghasilan komprehensif lain:											*Other comprehensive income:*
Penilaian kembali liabilitas imbalan kerja karyawan	-	-	-	-	-	-	5,891	-	-	5,891	*Remeasurement of employee benefits liabilities*
Investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	-	-	-	-	(32)	-	-	-	-	(32)	*Investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	-	-	-	-	7	-	(1,296)	-	-	(1,289)	*Related Income tax*
Reklasifikasi ke komponen ekuitas lainnya	-	-	(20,916)	-	-	-	-	-	20,916	-	*Reclassification to other equity components*
Pembayaran kompensasi dari saham tresuri	-	-	-	-	-	-	-	1,768	-	1,768	*Payments of compensation from treasury shares*
Saldo pada tanggal 31 Desember 2022	**770,370**	**846,440**	**-**	**5,239**	**63**	**105,000**	**6,653,135**	**(7,173)**	**20,916**	**8,393,990**	***Balance as of 31 December 2022***
Pembayaran dividen dari laba bersih tahun 2022	-	-	-	-	-	-	(712,535)	-	-	(712,535)	*Payments of dividend from 2022 net income*
Pembentukan cadangan wajib	-	-	-	-	-	20,000	(20,000)	-	-	-	*Appropriation for legal reserve*
Laba bersih tahun berjalan	-	-	-	-	-	-	1,071,723	-	-	1,071,723	*Net profit for the year*
Penghasilan komprehensif lain:	-	-	-	-	-	-	-	-	-		*Other comprehensive income:*
Penilaian kembali liabilitas imbalan kerja karyawan	-	-	-	-	-	-	(688)	-	-	(688)	*Remeasurement of employee benefits liabilities*
Investasi pada surat berharga yang diklasifikasikan sebagai diukur pada nilai wajar melalui penghasilan komprehensif lain	-	-	-	-	102	-	-	-	-	102	*Investments in marketable securities classified as measured at fair value through other comprehensive income*
Pajak penghasilan terkait	-	-	-	-	(22)	-	58	-	-	36	*Related income tax*
Pembayaran kompensasi dari saham tresuri	-	-	-	-	-	-	-	1,635	-	1,635	*Payments of compensation from treasury shares*
Saldo pada tanggal 31 Desember 2023	**770,370**	**846,440**	**-**	**5,239**	**143**	**125,000**	**6,991,693**	**(5,538)**	**20,916**	**8,754,263**	***Balance as of 31 December 2023***

LAMPIRAN 4.1 | ***APPENDIX 4.1***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN ARUS KAS
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF CASH FLOWS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
ARUS KAS DARI AKTIVITAS OPERASI			***CASH FLOWS FROM OPERATING ACTIVITIES***
Penerimaan pendapatan dari pengelolaan dana	5,698,706	5,332,348	*Receipts of income from fund management*
Pembayaran bagi hasil dana syirkah temporer	(483,489)	(339,846)	*Payments of profit sharing for temporary syirkah funds*
Penerimaan pendapatan administrasi	4,990	10,461	*Receipts of administrative income*
Penerimaan dari piutang murabahah yang dihapusbukukan	104,244	126,190	*Receipts from recovery of written-off murabahah receivables*
Pembayaran beban tenaga kerja	(1,317,926)	(1,175,258)	*Payments of personnel expenses*
Pembayaran beban usaha lainnya	(2,000,944)	(1,409,764)	*Payments of other operating expenses*
Pembayaran terkait pendapatan (beban) non-operasional - bersih	(1,990)	(8,388)	*Payments related with non-operating income (expenses) - net*
Pembayaran pajak penghasilan badan	(419,613)	(510,301)	*Payments of corporate income tax*
Arus kas sebelum perubahan dalam aset dan liabilitas operasi	1,583,978	2,025,442	*Cash flows before changes in operating assets and liabilities*
Perubahan dalam aset operasi, liabilitas operasi dan dana syirkah temporer:			*Changes in operating assets, operating liabilities and temporary syirkah funds:*
Penurunan (kenaikan) aset operasi:			*Decrease (increase) in operating assets:*
Penempatan pada Bank Indonesia dan bank-bank lain	-	150,000	*Placements with Bank Indonesia and other banks*
Piutang murabahah	96,010	(1,030,581)	*Murabahah receivables*
Pembiayaan musyarakah	40,606	(50,003)	*Musyarakah financing*
Pinjaman qardh	2,986	(3,410)	*Funds of qardh*
Aset lain-lain	(25,561)	(78,360)	*Other assets*
Kenaikan (penurunan) liabilitas operasi:			*Increase (decrease) in operating liabilities:*
Liabilitas segera	(9,083)	15,206	*Liabilities due immediately*
Simpanan nasabah	16,728	137,624	*Deposits from customers*
Liabilitas lain-lain	(12,102)	(9,684)	*Other liabilities*
Kenaikan dana syirkah temporer	76,945	918,083	*Increase in temporary syirkah funds*
Arus kas bersih diperoleh dari aktivitas operasi	**1,770,507**	**2,074,317**	***Net cash flows provided from operating activities***
ARUS KAS DARI AKTIVITAS INVESTASI			***CASH FLOWS FROM INVESTING ACTIVITIES***
Hasil penjualan aset tetap	2,394	3,346	*Proceeds from sale of fixed assets*
Pembelian aset tetap	(110,050)	(95,635)	*Purchase of fixed assets*
Pembelian aset takberwujud	(100,053)	(82,446)	*Purchase of intangible assets*
Pembelian surat berharga	(10,616,855)	(7,140,399)	*Purchase of marketable securities*
Penjualan surat berharga	9,974,731	6,539,617	*Sale of marketable securities*
Penyertaan saham	-	(277,200)	*Investment in shares*
Arus kas bersih digunakan untuk aktivitas investasi	**(849,833)**	**(1,052,717)**	***Net cash flows used in investing activities***
ARUS KAS DARI AKTIVITAS PENDANAAN			***CASH FLOWS FROM FINANCING ACTIVITIES***
Penerimaan dari pinjaman yang diterima	-	100,000	*Proceeds from borrowings*
Pembayaran dari pinjaman yang diterima	(100,000)	-	*Payments from borrowings*
Pembayaran dividen	(681,151)	(451,453)	*Payments of dividend*
Pembayaran pajak dividen	(31,384)	(24,173)	*Payments of tax on dividend*
Arus kas bersih digunakan untuk aktivitas pendanaan	**(812,535)**	**(375,626)**	***Net cash flows used in financing activities***

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LAMPIRAN 4.2 | ***APPENDIX 4.2***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN ARUS KAS
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF CASH FLOWS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
KENAIKAN BERSIH KAS DAN SETARA KAS	**108,139**	**645,974**	***NET INCREASE IN CASH AND CASH EQUIVALENTS***
KAS DAN SETARA KAS PADA AWAL TAHUN	**3,912,172**	**3,266,198**	***CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR***
KAS DAN SETARA KAS PADA AKHIR TAHUN	**4,020,311**	**3,912,172**	***CASH AND CASH EQUIVALENTS AT END OF THE YEAR***
Kas dan setara kas terdiri dari:			*Cash and cash equivalents consist of:*
Kas	497,153	729,843	*Cash*
Giro pada Bank Indonesia	663,443	694,427	*Current accounts with Bank Indonesia*
Giro pada bank-bank lain	4,715	10,018	*Current accounts with other banks*
Penempatan pada Bank Indonesia	100,000	37,000	*Placements with Bank Indonesia*
Investasi pada surat berharga	2,755,000	2,440,884	*Investments in marketable securities*
	4,020,311	**3,912,172**	

LAMPIRAN 5 | ***APPENDIX 5***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN REKONSILIASI PENDAPATAN DAN BAGI HASIL TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF RECONCILIATION OF INCOME AND REVENUE SHARING YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
Pendapatan pengelolaan dana oleh Bank sebagai mudharib			***Income from fund management by the Bank as mudharib***
Pendapatan dari jual beli - marjin murabahah	5,299,422	5,048,219	*Income from sales and purchases - murabahah margin*
Pendapatan dari piutang lainnya	182	120	*Income from other receivables*
Pendapatan dari bagi hasil - pembiayaan musyarakah	4,727	3,289	*Revenue from profit sharing - musyarakah financing*
Pendapatan usaha utama lainnya	431,060	318,913	*Other main operating income*
	5,735,391	5,370,541	
Pengurang			***Deductions***
Pendapatan tahun berjalan yang kas dan setara kasnya belum diterima:			*Current period income in which the cash and cash equivalents were not received:*
Pendapatan dari jual beli - marjin murabahah	(164,890)	(138,773)	*Income from sales and purchases - murabahah margin*
Pendapatan keuntungan piutang lainnya	-	(3)	*Income from profit other receivables*
Pendapatan usaha utama lainnya	(75,512)	(64,941)	*Other main operating income*
	(240,402)	(203,717)	
Penambah			***Additions***
Pendapatan tahun sebelumnya yang kasnya diterima pada tahun berjalan:			*Prior period income in which the cash were received in the current year:*
Penerimaan pelunasan piutang marjin murabahah	138,773	108,239	*Receipts from settlement of murabahah margin receivables*
Pendapatan keuntungan piutang lainnya	3	-	*Income from profit other receivables*
Pendapatan usaha utama lainnya	64,941	57,286	*Other main operating income*
	203,717	165,525	
Pendapatan yang tersedia untuk bagi hasil	5,698,706	5,332,349	***Available income for revenue sharing***
Bagi hasil yang menjadi hak Bank	5,212,262	4,987,694	*Bank's share on revenue sharing*
Bagi hasil yang menjadi hak pemilik dana	486,444	344,655	*Fund owners' share on revenue sharing*
Perincian:			***Details of:***
Hak pemilik dana atas bagi hasil yang sudah didistribusikan	464,493	325,659	*Fund owners' share on distributed revenue sharing*
Hak pemilik dana atas bagi hasil yang belum didistribusikan	21,951	18,996	*Fund owners' share on undistributed revenue sharing*
	486,444	**344,655**	

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LAMPIRAN 6 | ***APPENDIX 6***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN SUMBER DAN PENYALURAN DANA ZAKAT
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF SOURCES AND DISTRIBUTION OF ZAKAT FUNDS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
Saldo awal dana zakat	-	-	*Beginning balance of zakat funds*
Sumber dana zakat			*Sources of zakat funds*
Zakat dari bank	-	-	*Zakat from banks*
Zakat dari pihak luar bank	-	-	*Zakat from non-bank parties*
	-	-	
Penyaluran dana zakat	-	-	*Distribution of zakat funds*
Kenaikan dana zakat	-	-	*Increase in zakat funds*
Saldo akhir dana zakat	-	-	*Ending balance of zakat funds*

LAMPIRAN 7 | ***APPENDIX 7***

PT BANK BTPN SYARIAH Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN SUMBER DAN PENGGUNAAN DANA KEBAJIKAN
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF SOURCES AND USES OF QARDHUL HASAN FUNDS
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	2023	2022	
Saldo awal dana kebajikan	**2,404**	**137**	***Beginning balance of qardhul hasan funds***
Sumber dana kebajikan			***Sources of qardhul hasan funds***
Sumbangan/Hibah	-	-	*Donation/Grant*
Pendapatan non-halal	1,323	2,569	*Non-halal income*
Denda	52	113	*Penalty*
Jumlah	1,375	2,682	***Total***
Penggunaan dana kebajikan	(370)	(415)	***Use of qardhul hasan funds***
Penurunan sumber dana kebajikan	1,005	2,267	*Decrease in qardhul hasan funds*
Saldo akhir dana kebajikan	**3,409**	**2,404**	***Ending balance of qardhul hasan funds***

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Siddharta Widjaja & Rekan
Registered Public Accountants
33rd Floor Wisma GKBI
28, Jl. Jend. Sudirman
Jakarta 10210
Indonesia
+62 (0) 21 574 2333 / 574 2888

Laporan Auditor Independen

No.: 00021/2.1005/AU.4/07/1212-2/1/II/2024

Para Pemegang Saham,
Dewan Komisaris dan Direksi
PT BANK BTPN SYARIAH Tbk:

Opini

Kami telah mengaudit laporan keuangan konsolidasian PT BANK BTPN SYARIAH Tbk ("Bank") dan entitas anaknya ("Grup"), yang terdiri dari laporan posisi keuangan konsolidasian tanggal 31 Desember 2023, serta laporan laba rugi dan penghasilan komprehensif lain konsolidasian, laporan perubahan ekuitas konsolidasian, laporan arus kas konsolidasian, laporan rekonsiliasi pendapatan dan bagi hasil konsolidasian, laporan sumber dan penyaluran dana zakat konsolidasian, dan laporan sumber dan penggunaan dana kebajikan konsolidasian untuk tahun yang berakhir pada tanggal tersebut, serta catatan, yang terdiri dari kebijakan akuntansi material dan informasi penjelasan lainnya.

Menurut opini kami, laporan keuangan konsolidasian tersebut menyajikan secara wajar, dalam semua hal yang material, posisi keuangan konsolidasian Grup tanggal 31 Desember 2023, serta kinerja keuangan konsolidasian, arus kas, laporan rekonsiliasi pendapatan dan bagi hasil, laporan sumber dan penyaluran dana zakat, dan laporan sumber dan penggunaan dana kebajikan konsolidasiannya untuk tahun yang berakhir pada tanggal tersebut, sesuai dengan Standar Akuntansi Keuangan di Indonesia.

Basis Opini

Kami melaksanakan audit kami berdasarkan Standar Audit yang ditetapkan oleh Institut Akuntan Publik Indonesia. Tanggung jawab kami menurut standar tersebut diuraikan lebih lanjut dalam paragraf Tanggung Jawab Auditor terhadap Audit atas Laporan Keuangan Konsolidasian pada laporan kami. Kami independen terhadap Grup berdasarkan ketentuan etika yang relevan dalam audit kami atas laporan keuangan konsolidasian di Indonesia, dan kami telah memenuhi tanggung jawab etika lainnya berdasarkan ketentuan tersebut. Kami yakin bahwa bukti audit yang telah kami peroleh adalah cukup dan tepat untuk menyediakan suatu basis bagi opini audit kami.

Independent Auditors' Report

No.: 00021/2.1005/AU.4/07/1212-2/1/II/2024

The Shareholders,
Board of Commissioners and Board of Directors
PT BANK BTPN SYARIAH Tbk:

Opinion

We have audited the consolidated financial statements of PT BANK BTPN SYARIAH Tbk ("the Bank") and its subsidiary ("the Group"), which comprise the consolidated statement of financial position as of 31 December 2023, the consolidated statements of profit or loss and other comprehensive income, changes in equity, cash flows, reconciliation of income and revenue sharing, sources and distribution of zakat funds, and sources and uses of qardhul hasan funds for the year then ended, and notes, comprising material accounting policies and other explanatory information.

In our opinion, the consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as of 31 December 2023, and its consolidated financial performance, cash flows, reconciliation of income and revenue sharing, sources and distribution of zakat funds, and sources and uses of qardhul hasan funds for the year then ended in accordance with Indonesian Financial Accounting Standards.

Basis for Opinion

We conducted our audit in accordance with Standards on Auditing established by the Indonesian Institute of Certified Public Accountants. Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Indonesia, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Siddharta Widjaja & Rekan - Registered Public Accountants, an Indonesian partnership and a member firm of the KPMG global organization of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee.
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KPMG

Hal Audit Utama

Hal audit utama adalah hal-hal yang, menurut pertimbangan profesional kami, merupakan hal yang paling signifikan dalam audit kami atas laporan keuangan konsolidasian periode kini. Hal-hal tersebut disampaikan dalam konteks audit kami atas laporan keuangan secara keseluruhan, dan dalam merumuskan opini kami atas laporan keuangan konsolidasian terkait, kami tidak menyatakan suatu opini terpisah atas hal audit utama tersebut.

1. Cadangan kerugian penurunan nilai piutang murabahah

Lihat Catatan 3g (Ikhtisar kebijakan akuntansi yang material – Cadangan kerugian penurunan nilai piutang murabahah), Catatan 4 (Penggunaan estimasi dan pertimbangan dalam penentuan cadangan kerugian penurunan nilai piutang murabahah), Catatan 10 (Piutang murabahah), Catatan 33 (Pembentukan cadangan kerugian penurunan nilai), Catatan 43 (Manajemen risiko – Risiko kredit) pada laporan keuangan konsolidasian.

Pada tanggal 31 Desember 2023, Grup melaporkan cadangan kerugian penurunan nilai piutang murabahah sebesar Rp 1.213.542 juta (31 Desember 2022 sebesar Rp 768.259 juta).

Kami mengidentifikasi cadangan kerugian penurunan nilai piutang murabahah sebagai hal audit utama karena penentuan cadangan kerugian penurunan nilai memerlukan pertimbangan manajemen yang signifikan dan memiliki tingkat ketidakpastian estimasi yang tinggi. Lebih lanjut, dalam menentukan cadangan kerugian penurunan nilai, manajemen menggunakan sejumlah asumsi dan input data internal.

Pengukuran cadangan kerugian penurunan nilai piutang murabahah melibatkan pertimbangan manajemen yang signifikan, termasuk antara lain:

- Pemilihan model, data dan asumsi;
- Pengklasifikasian debitur ke kategori risiko kredit yang tepat berdasarkan kelompok hari tunggakan;
- Penentuan parameter input yang diperlukan berdasarkan pengalaman historis dan kondisi ekonomi saat ini, termasuk dampak atas COVID-19.

Bagaimana audit kami merespon Hal Audit Utama

Kami bekerja sama dengan *financial risk modelling specialist* kami, yang merupakan bagian yang tidak terpisahkan dari tim audit utama kami, dalam menerapkan beberapa prosedur audit.

Kami memeroleh pemahaman mengenai pengendalian utama dan pendekatan manajemen dalam menghitung cadangan kerugian penurunan nilai piutang murabahah dan menilai risiko inheren dari salah saji material dengan mempertimbangkan tingkat ketidakpastian estimasi dan tingkat risiko inheren lainnya. Sebagai bagian dari penilaian

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

1. Allowance for impairment losses of murabahah receivables

Refer to Note 3g (Summary of material accounting policies – Allowance for impairment losses of murabahah receivables), Note 4 (Use of estimates and judgments in determination of allowance for impairment losses of murabahah receivables), Note 10 (Murabahah receivables), Note 33 (Provision for allowance of impairment losses), Note 43 (Risk management – Credit risk) to the consolidated financial statements.

As of 31 December 2023, the Group reported allowance for impairment losses of murabahah receivables of Rp 1,213,542 million (31 December 2022 amounted to Rp 768,259 million).

We identified allowance for impairment losses of murabahah receivables as a key audit matter because the determination of allowance for impairment losses requires significant management judgment and is subject to a high degree of estimation uncertainty. In addition, in determining the allowance for impairment losses, the management using various assumptions, and relied on internal data input.

The measurement of allowance for impairment losses of murabahah receivables involves significant management judgement, including among others:

- *Selection of models, data and assumptions*
- *Classification of borrowers into appropriate credit risk categories based on days past due buckets;*
- *Determination of input parameters, based on historical experience and current economic condition, including the impact of COVID-19.*

How our audit addressed the Key Audit Matter

We work with our financial risk modelling specialist, who are an integral part of our core audit team in performing several audit procedures.

We obtained an understanding of management's key controls and approach in the calculation of allowance for impairment losses of murabahah receivables to assess the inherent risk of material misstatement by considering the degree of estimation uncertainty and level of other inherent risks. As part of our risk assessment, we also evaluate

risiko, kami juga mengevaluasi uji retrospektif (analisis *back-testing*) yang dilakukan manajemen untuk menilai kecukupan cadangan kerugian penurunan nilai.

Kami mengevaluasi dan menguji desain dan implementasi pengendalian internal yang berkaitan dengan pengukuran cadangan kerugian penurunan nilai piutang murabahah, termasuk antara lain:

- Penelaahan dan persetujuan model, data dan asumsi yang digunakan dalam perhitungan cadangan;
- Pengendalian atas kelengkapan dan akurasi parameter input;
- Penelaahan penentuan klasifikasi risiko kredit debitur;
- Penelaahan dan persetujuan hasil perhitungan cadangan penurunan nilai.

Kami melakukan pengujian substantif yang terutama terdiri dari:

- Mengevaluasi apakah model, asumsi dan input yang digunakan untuk menghitung cadangan penurunan nilai telah memadai;
- Mengevaluasi apakah definisi gagal bayar yang digunakan dalam model sudah konsisten dengan kebijakan akuntansi dan praktik industri;
- Mengevaluasi apakah asumsi yang digunakan untuk menghitung cadangan penurunan nilai telah konsisten dengan titik data, seperti peraturan dan pengalaman historis atau kini;
- Mengevaluasi kewajaran estimasi manajemen atas *management overlay*, termasuk dampaknya terhadap perhitungan cadangan penurunan nilai;
- Pengujian atas relevansi dan keandalan (kelengkapan dan akurasi) dari data yang digunakan dalam perhitungan cadangan kerugian ke sistem sumber;
- Mengevaluasi kecukupan pengungkapan sesuai dengan standar akuntansi yang berlaku.

retrospective review (back-testing analysis) performed by the management to assess the sufficiency of allowance for impairment losses.

We evaluated and tested the design and implementation of the internal controls relating to allowance for impairment losses of murabahah receivables, including, among others:

- *Assessment and approval of model, data and assumptions used in allowance calculation;*
- *Controls over completeness and accuracy of the input parameters;*
- *Assessment of borrower credit risk categories determination;*
- *Assessment and approval of the calculation of allowance for impairment losses.*

We performed substantive testing which primarily consisted of:

- *Evaluate models, assumptions and input used in allowance for impairment losses calculation as to whether they are appropriate;*
- *Evaluate whether the definition of default used in the model is consistent with accounting policy and industry practice;*
- *Evaluate whether the assumption used in allowance for impairment losses calculation is consistent with other data points, such as regulatory and historical or recent experience;*
- *Evaluate the reasonableness of management's estimate of the management overlay, including its impact on allowance for impairment losses calculation;*
- *Testing the relevance and reliability (completeness and accuracy) of data used in calculating allowance for impairment losses to the source systems;*
- *Evaluate the adequacy of disclosures in accordance with the prevailing accounting standards.*

2. ***Pengendalian dan sistem Teknologi Informasi ("TI")***

Sebagai entitas perbankan, Bank menggunakan sistem TI yang kompleks dan saling bergantung satu sama lain dalam kegiatan operasionalnya untuk melakukan pemrosesan dan pencatatan volume transaksi yang tinggi. Pengendalian atas akses dan perubahan pada sistem TI sangat penting untuk akurasi pencatatan informasi keuangan dan penyusunan laporan keuangan.

2. ***Information Technology ("IT") systems and controls***

As a banking entity, the Bank utilize many complex and interdependent IT systems in their operational activities to process and record a high volume of transactions. Controls over access and changes to IT systems are critical for accurately recording financial information and preparing financial statements.

Pengendalian dan sistem TI, karena berkaitan dengan pencatatan dan pelaporan transaksi keuangan, merupakan hal audit utama karena pendekatan audit kami dapat berbeda secara signifikan tergantung pada efektivitas operasi dari pengendalian TI Bank.

The IT systems and controls, as they pertain to the recording and reporting of financial transactions, is a key audit matter as our audit approach could significantly differ depending on the effective operation of the Bank's IT controls.

Bagaimana audit kami merespon Hal Audit Utama

Kami bekerja sama dengan tim audit TI kami, yang merupakan bagian yang tidak terpisahkan dari tim audit utama kami, dalam mengevaluasi risiko terkait lingkungan TI Bank. Tim audit TI kami melakukan pengujian lingkungan atas pengendalian umum TI untuk aplikasi-aplikasi TI yang termasuk dalam cakupan audit kami. Prosedur audit yang dilakukan oleh tim audit TI kami mencakup:

- Menilai tata kelola dan pengendalian level entitas di lingkungan TI Bank, termasuk yang terkait dengan desain, tinjauan, dan kesadaran atas kebijakan TI, dan praktik manajemen risiko TI;
- Menguji desain dan efektivitas operasi pengendalian pada akses ke program dan data, termasuk manajemen kata sandi, manajemen atas akses istimewa, dan pengendalian pemantauan atas aktivitas akun istimewa untuk semua aplikasi-aplikasi TI yang termasuk dalam cakupan audit kami;
- Menguji desain dan efektivitas operasi pengendalian pada manajemen perubahan, termasuk permintaan perubahan dan persetujuan pengujian sebelum penerapan perubahan ke lingkungan produksi. Kami juga menguji pemisahan lingkungan TI dan pemisahan tugas antara pengembang dan pelaksana implementasi atas perubahan untuk semua aplikasi TI yang termasuk dalam cakupan audit kami;
- Menguji desain dan efektivitas operasi pengendalian pada operasi komputer, termasuk proses perpindahan data secara berkelompok dan pemantauan proses membuat data cadangan untuk semua aplikasi-aplikasi TI yang termasuk dalam cakupan audit kami;
- Menguji desain dan efektivitas operasi pengendalian pada pengendalian TI yang bersifat otomatis untuk aplikasi-aplikasi TI tertentu yang termasuk dalam cakupan audit kami.

How our audit addressed the Key Audit Matter

We work with our IT audit team, who are an integral part of our core audit team, to assess the risks associated with the IT environment of the Bank. Our IT audit team performed tests over the general IT controls for IT applications within the scope of our audit. The audit procedures performed by our IT audit team included:

- *Assessing the governance and entity-level controls across the Bank's IT environment, including those related to IT policy design, review, and awareness, and IT risk management practices;*
- *Testing the design and operating effectiveness of controls over access to programs and data, including password management, privileged access management, and monitoring controls for privileged accounts' activities for all IT applications within the scope of our audit;*
- *Testing the design and operating effectiveness of controls over change management, including change request approval and testing approval prior to deployment to the production environment. We also tested the segregation of the IT environments and the segregation of duties between developers and deployers of changes for all IT applications within the scope of our audit;*
- *Testing the design and operating effectiveness of controls over computer operations, including batch process and data backup monitoring, for all IT applications within the scope of our audit;*
- *Testing the design and operating effectiveness of the IT automated controls for certain IT applications within the scope of our audit.*

Hal Lain

Audit kami dilaksanakan dengan tujuan untuk merumuskan opini atas laporan keuangan konsolidasian secara keseluruhan. Informasi tambahan dalam Lampiran 1 sampai dengan 7, yang terdiri dari laporan posisi keuangan PT BANK BTPN SYARIAH Tbk (entitas induk saja) tanggal 31 Desember 2023, serta laporan laba rugi dan penghasilan komprehensif lain, laporan perubahan ekuitas, laporan arus kas, laporan rekonsiliasi pendapatan dan bagi hasil, laporan sumber dan penyaluran dana zakat, dan laporan sumber dan penggunaan dana kebajikan untuk tahun yang berakhir pada tanggal tersebut, disajikan untuk tujuan analisis tambahan dan bukan merupakan bagian yang diwajibkan dalam laporan keuangan konsolidasian sesuai dengan Standar Akuntansi Keuangan di

Other Matter

Our audit was performed for the purpose of forming an opinion on the consolidated financial statements as a whole. The supplementary information included in Appendix 1 to 7, which comprises the statement of financial position of PT BANK BTPN SYARIAH Tbk (parent entity only) as of 31 December 2023, and the related statements of profit or loss and other comprehensive income, changes in equity, cash flows, reconciliation of income and revenue sharing, sources and distribution of zakat funds, and sources and uses of qardhul hasan funds for the year then ended, is presented for the purpose of additional analysis and is not a required part of the consolidated financial statements prepared in accordance with Indonesian Financial Accounting

Indonesia. Informasi tersebut telah menjadi objek prosedur audit yang diterapkan dalam audit atas laporan keuangan konsolidasian dan, menurut pendapat kami, dinyatakan secara wajar, dalam hal-hal material, sehubungan dengan laporan keuangan konsolidasian secara keseluruhan.

Standards. Such information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements and, in our opinion is fairly stated, in all material respects, in relation to the consolidated financial statements taken as a whole.

Informasi Lain

Other Information

Manajemen bertanggung jawab atas informasi lain. Informasi lain terdiri dari informasi yang tercantum dalam Laporan Tahunan 2023, tetapi tidak mencantumkan laporan keuangan konsolidasian dan laporan auditor kami. Laporan Tahunan 2023 diharapkan akan tersedia bagi kami setelah tanggal laporan auditor ini.

Management is responsible for the other information. The other information comprises the information included in the 2023 Annual Report, but does not include the consolidated financial statements and our auditor's report thereon. The 2023 Annual Report is expected to be made available to us after the date of this auditors' report.

Opini kami atas laporan keuangan konsolidasian tidak mencakup informasi lain, dan oleh karena itu, kami tidak menyatakan bentuk keyakinan apapun atas informasi lain tersebut.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

Sehubungan dengan audit kami atas laporan keuangan konsolidasian, tanggung jawab kami adalah untuk membaca informasi lain yang teridentifikasi di atas, jika tersedia dan, dalam melaksanakannya, mempertimbangkan apakah informasi lain mengandung ketidakkonsistensian material dengan laporan keuangan konsolidasian atau pemahaman yang kami peroleh selama audit, atau mengandung kesalahan penyajian material.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

Ketika kami membaca Laporan Tahunan 2023, jika kami menyimpulkan bahwa terdapat suatu kesalahan penyajian material di dalamnya, kami diharuskan untuk mengomunikasikan hal tersebut kepada pihak yang bertanggung jawab atas tata kelola dan melakukan tindakan yang tepat berdasarkan peraturan perundang-undangan yang berlaku.

When we read 2023 Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions based on the applicable laws and regulations.

Tanggung Jawab Manajemen dan Pihak yang Bertanggung Jawab atas Tata Kelola terhadap Laporan Keuangan Konsolidasian

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Manajemen bertanggung jawab atas penyusunan dan penyajian wajar laporan keuangan konsolidasian tersebut sesuai dengan Standar Akuntansi Keuangan di Indonesia, dan atas pengendalian internal yang dianggap perlu oleh manajemen untuk memungkinkan penyusunan laporan keuangan konsolidasian yang bebas dari kesalahan penyajian material, baik yang disebabkan oleh kecurangan maupun kesalahan.

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with Indonesian Financial Accounting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Dalam penyusunan laporan keuangan konsolidasian, manajemen bertanggung jawab untuk menilai kemampuan Grup dalam mempertahankan kelangsungan usahanya, mengungkapkan, sesuai dengan kondisinya, hal-hal yang berkaitan dengan kelangsungan usaha, dan menggunakan basis akuntansi kelangsungan usaha, kecuali manajemen memiliki intensi untuk melikuidasi Grup atau menghentikan operasi, atau tidak memiliki alternatif yang realistis selain melaksanakannya.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Pihak yang bertanggung jawab atas tata kelola bertanggung jawab untuk mengawasi proses pelaporan keuangan Grup.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

KPMG

Tanggung Jawab Auditor terhadap Audit atas Laporan Keuangan Konsolidasian

Tujuan kami adalah untuk memeroleh keyakinan memadai tentang apakah laporan keuangan konsolidasian secara keseluruhan bebas dari kesalahan penyajian material, baik yang disebabkan oleh kecurangan maupun kesalahan, dan untuk menerbitkan laporan auditor yang mencakup opini kami. Keyakinan memadai merupakan suatu tingkat keyakinan tinggi, namun bukan merupakan suatu jaminan bahwa audit yang dilaksanakan berdasarkan Standar Audit akan selalu mendeteksi kesalahan penyajian material ketika hal tersebut ada. Kesalahan penyajian dapat disebabkan oleh kecurangan maupun kesalahan dan dianggap material jika, baik secara individual maupun secara agregat, dapat diekspektasikan secara wajar akan memengaruhi keputusan ekonomi yang diambil oleh pengguna berdasarkan laporan keuangan konsolidasian tersebut.

Sebagai bagian dari suatu audit berdasarkan Standar Audit, kami menerapkan pertimbangan profesional dan mempertahankan skeptisisme profesional selama audit. Kami juga:

- Mengidentifikasi dan menilai risiko kesalahan penyajian material dalam laporan keuangan konsolidasian, baik yang disebabkan oleh kecurangan maupun kesalahan, mendesain dan melaksanakan prosedur audit yang responsif terhadap risiko tersebut, serta memeroleh bukti audit yang cukup dan tepat untuk menyediakan basis bagi opini kami. Risiko tidak terdeteksinya kesalahan penyajian material yang disebabkan oleh kecurangan lebih tinggi dari yang disebabkan oleh kesalahan, karena kecurangan dapat melibatkan kolusi, pemalsuan, penghilangan secara sengaja, pernyataan salah, atau pengabaian pengendalian internal.

- Memeroleh suatu pemahaman tentang pengendalian internal yang relevan dengan audit untuk mendesain prosedur audit yang tepat sesuai dengan kondisinya, tetapi bukan untuk tujuan menyatakan opini atas keefektivitasan pengendalian internal Grup.

- Mengevaluasi ketepatan kebijakan akuntansi yang digunakan serta kewajaran estimasi akuntansi dan pengungkapan terkait yang dibuat oleh manajemen.

- Menyimpulkan ketepatan penggunaan basis akuntansi kelangsungan usaha oleh manajemen dan, berdasarkan bukti audit yang diperoleh, apakah terdapat suatu ketidakpastian material yang terkait dengan peristiwa atau kondisi yang dapat menyebabkan keraguan signifikan atas kemampuan Grup untuk mempertahankan kelangsungan usahanya. Ketika kami menyimpulkan bahwa terdapat suatu ketidakpastian material, kami diharuskan untuk menarik perhatian dalam laporan auditor kami ke pengungkapan terkait dalam laporan keuangan konsolidasian atau, jika pengungkapan tersebut tidak memadai, harus menentukan apakah perlu untuk memodifikasi opini kami. Kesimpulan kami didasarkan pada bukti audit yang diperoleh hingga tanggal laporan auditor kami. Namun, peristiwa atau kondisi masa depan dapat menyebabkan Grup tidak dapat mempertahankan kelangsungan usaha.

Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with the Standards on Auditing, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- *Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.*

- *Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.*

- *Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.*

- *Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.*

- Mengevaluasi penyajian, struktur, dan isi laporan keuangan konsolidasian secara keseluruhan, termasuk pengungkapannya, dan apakah laporan keuangan konsolidasian mencerminkan transaksi dan peristiwa yang mendasarinya dengan suatu cara yang mencapai penyajian wajar.

- Memeroleh bukti audit yang cukup dan tepat terkait informasi keuangan entitas atau aktivitas bisnis dalam Grup untuk menyatakan opini atas laporan keuangan konsolidasian. Kami bertanggung jawab atas arahan, supervisi, dan pelaksanaan audit grup. Kami tetap bertanggung jawab sepenuhnya atas opini audit kami.

Kami mengomunikasikan kepada pihak yang bertanggung jawab atas tata kelola mengenai, antara lain, ruang lingkup dan saat yang direncanakan atas audit, serta temuan audit signifikan, termasuk setiap defisiensi signifikan dalam pengendalian internal yang teridentifikasi oleh kami selama audit.

Kami juga memberikan suatu pernyataan kepada pihak yang bertanggung jawab atas tata kelola bahwa kami telah mematuhi ketentuan etika yang relevan mengenai independensi, dan mengomunikasikan seluruh hubungan, serta hal-hal lain yang dianggap secara wajar berpengaruh terhadap independensi kami, dan, jika relevan, pengamanan terkait.

Dari hal-hal yang dikomunikasikan kepada pihak yang bertanggung jawab atas tata kelola, kami menentukan hal-hal tersebut yang paling signifikan dalam audit atas laporan keuangan konsolidasian periode kini dan oleh karenanya menjadi hal audit utama. Kami menguraikan hal audit utama dalam laporan auditor kami, kecuali peraturan perundang-undangan melarang pengungkapan publik tentang hal tersebut atau ketika, dalam kondisi yang sangat jarang terjadi, kami menentukan bahwa suatu hal tidak boleh dikomunikasikan dalam laporan kami karena konsekuensi merugikan dari mengomunikasikan hal tersebut akan diekspektasikan secara wajar melebihi manfaat kepentingan publik atas komunikasi tersebut.

- *Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.*

- *Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.*

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Kantor Akuntan Publik/*Registered Public Accountants*
Siddharta Widjaja & Rekan

Novie, S.E., CPA
Izin Akuntan Publik/*Public Accountant License* No. AP. 1212

7 Februari 2024

7 February 2024

Consolidated Financial

Statements of the Parent Company

STATEMENTS OF FINANCIAL POSITION

As of 31 December 2023 and 2022

(In million Rupiah)

No.	ACCOUNTS	INDIVIDUAL		CONSOLIDATED	
		31 Dec 2023 Audited	31 Dec 2022 Audited	31 Dec 2023 Audited	31 Dec 2022 Audited
ASSET					
1.	Cash	931,530	1,017,618	1,428,683	1,747,461
2.	Placements with Bank Indonesia	17,236,809	30,664,044	18,000,252	31,395,471
3.	Placements with other banks	958,732	2,661,799	1,200,387	2,894,654
4.	Spot and derivative / forward receivables	1,133,149	1,746,824	1,133,149	1,746,824
5.	Securities	8,547,321	11,301,039	17,038,501	18,835,877
6.	Securities sold under repurchase agreements (repo)	-	-	-	-
7.	Claims from securities purchased under resale agreements (reverse repo)	-	-	-	-
8.	Acceptance receivables	3,289,757	3,069,854	3,289,757	3,069,854
9.	Loans	145,173,436	134,596,053	145,173,436	134,596,053
10.	Sharia financing/receivables	-	-	11,387,861	11,527,463
11.	Equity Investments	1,308,484	1,308,484	102,586	103,473
12.	Other financial asset	1,121,451	892,697	1,361,853	1,096,415
13.	Impairment on financial assets -/-	(3,413,725)	(2,816,274)	(4,627,641)	(3,585,199)
	a. Securities	(799)	(999)	(799)	(999)
	b. Loans and Sharia financing	(3,404,131)	(2,810,194)	(4,618,047)	(3,579,119)
	c. Others	(8,795)	(5,081)	(8,795)	(5,081)
14.	Intangible assets	3,096,432	2,880,272	3,541,155	3,237,937
	Accumulated amortization of intangible assets -/-	(2,278,908)	(2,035,262)	(2,451,771)	(2,161,199)
15.	Fixed assets and equipment	3,958,107	4,017,129	5,040,250	5,109,182
	Accumulated depreciation on fixed assets and equipment -/-	(2,286,537)	(2,277,391)	(2,992,438)	(2,990,677)
16.	Non-productive assets	79,120	10,838	79,120	10,838
	a. Abandoned properties	21,099	-	21,099	-
	b. Foreclosed assets	58,021	10,838	58,021	10,838
	c. Suspense accounts	-	-	-	-
	d. Interbranch assets	-	-	-	-
17.	Other assets	2,386,178	2,203,832	2,743,252	2,535,277
TOTAL ASSET		181,241,336	189,241,556	201,448,392	209,169,704
LIABILITIES AND EQUITY					
	LIABILITIES				
1.	Demand deposits	26,604,674	23,738,156	26,628,683	23,765,802
2.	Saving deposits	14,470,875	13,454,911	17,558,817	16,396,199
3.	Time deposits	54,980,210	65,624,952	64,011,076	74,704,547
4.	Electronic money	-	-	-	-
5.	Liabilities to Bank Indonesia	-	-	-	-
6.	Liabilities to other banks	10,818,444	176,227	10,814,638	166,131
7.	Spot and derivative / forward liabilities	1,072,104	1,447,736	1,072,104	1,447,736
8.	Securities sold under repurchase agreements (repo)	-	-	-	-
9.	Acceptance liabilities	2,323,633	2,356,828	2,323,633	2,356,828
10.	Securities issued	200,569	200,134	200,569	200,134
11.	Borrowings	34,283,897	47,925,106	34,283,897	48,025,106
12.	Margin deposits	-	-	-	-
13.	Interbranch liabilities	-	-	-	-
14.	Other liabilities	2,756,110	2,087,628	3,271,871	2,694,197
15.	Minority Interest			2,616,678	2,506,348
	TOTAL LIABILITY	147,510,516	157,011,678	162,781,966	172,263,028
	EQUITY				
16.	Issued and fully paid-in capital	161,136	161,133	161,136	161,133
	a. Authorized capital	300,000	300,000	300,000	300,000
	b. Unpaid capital -/-	(137,018)	(137,018)	(137,018)	(137,018)
	c. Treasury stock -/-	(1,846)	(1,849)	(1,846)	(1,849)
17.	Additional paid-in capital	11,175,667	11,175,197	11,145,923	11,143,883
	a. Agio	10,914,866	10,914,396	10,909,389	10,907,349
	b. Disagio -/-	-	-	-	-
	c. Fund for paid up capital	-	-	-	-
	d. Others	260,801	260,801	236,534	236,534
18.	Other comprehensive income	860,288	841,390	886,452	867,939
	a. Profit	953,361	849,140	979,525	875,689
	b. Loss -/-	(93,073)	(7,750)	(93,073)	(7,750)
19.	Reserves	32,596	32,596	32,596	32,596
	a. General reserves	32,596	32,596	32,596	32,596
	b. Appropriate reserves	-	-	-	-
20.	Profit/loss	21,501,133	20,019,562	26,440,319	24,701,125
	a. Previous years	20,019,562	17,836,586	24,701,125	21,605,424
	b. Current year	2,100,711	2,182,976	2,358,334	3,095,701
	c. Payable dividend -/-	(619,140)	-	(619,140)	-
	TOTAL EQUITY ATTRIBUTABLE TO THE OWNERS OF PARENTS	33,730,820	32,229,878	38,666,426	36,906,676
	TOTAL EQUITY	33,730,820	32,229,878	38,666,426	36,906,676
TOTAL LIABILITY AND EQUITY		181,241,336	189,241,556	201,448,392	209,169,704

STATEMENTS OF PROFIT LOSS AND OTHER COMPREHENSIVE INCOME

For the years ended on 31 December 2023 and 2022

(In million Rupiah, unless earning per share)

No.	ACCOUNTS	INDIVIDUAL		CONSOLIDATED	
		31 Dec 2023 Audited	31 Dec 2022 Audited	31 Dec 2023 Audited	31 Dec 2022 Audited
	OPERATING INCOME AND EXPENSES				
A.	Interest Income and Expenses				
1.	Interest Income	13,075,311	10,527,940	18,821,492	15,901,730
2.	Interest Expenses	(6,285,177)	(3,876,891)	(6,772,370)	(4,221,331)
	Net Interest Income	6,790,134	6,651,049	12,049,122	11,680,399
B.	Other Operating Income and Expenses				
1.	Gain (Loss) from increase (decrease) in fair value of financial assets	(228,961)	218,426	(228,961)	218,426
2.	Gain (Loss) from increase (decrease) in fair value of financial liabilities	-	-	-	-
3.	Gain (Loss) from sale of financial assets	58,512	36,246	58,512	36,246
4.	Gain (Loss) from spot and derivative /forward transactions (realised)	1,032,561	70,609	1,032,561	70,609
5.	Gain (Loss) from investment under equity method	-	-	-	-
6.	Gain (Loss) from foreign exchange translation	(152,333)	492,010	(152,333)	495,838
7.	Dividend revenue	498,815	332,993	1	1
8.	Commissions/provisions/fees and administration	822,113	801,571	823,453	802,923
9.	Other income	473,302	1,082,123	532,912	1,142,589
10.	Impairment losses on financial assets	(1,118,558)	(1,651,505)	(3,016,675)	(2,596,557)
11.	Losses related to operational risks	(11,771)	(1,672)	(19,193)	(7,620)
12.	Personnel expenses	(2,395,212)	(2,212,191)	(3,757,617)	(3,405,333)
13.	Promotion expenses	(268,287)	(254,998)	(278,020)	(260,947)
14.	Other expenses	(2,919,534)	(2,854,445)	(3,581,835)	(3,518,898)
	Net Other Operating (Expenses) Income	(4,209,353)	(3,940,833)	(8,587,195)	(7,022,723)
	NET OPERATING INCOME (EXPENSES)	2,580,781	2,710,216	3,461,927	4,657,676
	NON-OPERATING INCOME AND EXPENSES				
1.	Gain (Loss) from sale of fixed assets and equipments	(6,963)	(358)	(5,370)	3,381
2.	Other non-operating income (expenses)	2,785	(1,941)	1,125	(3,738)
	NET NON OPERATING INCOME (EXPENSES)	(4,178)	(2,299)	(4,245)	(357)
	PROFIT (LOSS) FOR THE CURRENT PERIOD BEFORE TAX	2,576,603	2,707,917	3,457,682	4,657,319
	Income Tax:	(475,892)	(524,941)	(775,198)	(1,027,755)
	a. Estimated current period tax	(515,875)	(504,435)	(927,343)	(1,014,600)
	b. Deferred tax income (expenses)	39,983	(20,506)	152,145	(13,155)
	NET PROFIT (LOSS) FOR THE CURRENT PERIOD	2,100,711	2,182,976	2,682,484	3,629,564
	MINORITY INTEREST PROFIT (LOSS)			324,150	533,863
	OTHER COMPREHENSIVE INCOME				
1.	Items that are not being reclassified to Profit Loss	8,344	(33,618)	7,714	(29,023)
	a. Gain from fixed assets revaluation	79,772	-	79,772	-
	b. Gain (Loss) from remeasurement benefecial pension program	(71,428)	(33,618)	(72,058)	(29,023)
	c. Others	-	-	-	-
2.	Items that are being reclassified to Profit Loss	10,554	(125,554)	10,634	(125,579)
	a. Gain (Loss) from adjustment in foreign exchange translation	-	-	-	-
	b. Gain (Loss) from changes in the fair value of financial asset on liability instrument which measured by fair value from other comprehensive income	10,554	(125,554)	10,634	(125,579)
	c. Others	-	-	-	-
	OTHER COMPREHENSIVE INCOME FOR THE CURRENT PERIOD - AFTER OF TAX	18,898	(159,172)	18,348	(154,602)
	TOTAL CURRENT COMPREHENSIVE PROFIT (LOSS)	2,119,609	2,023,804	2,700,832	3,474,962
	Net income of the current period attributable to:				
	- Owners of The Parent	2,100,711	2,182,976	2,358,334	3,095,701
	- Non Controlling Interest			324,150	533,863
	NET PROFIT (LOSS) FOR THE CURRENT PERIOD	2,100,711	2,182,976	2,682,484	3,629,564
	Total current comprehensive Profit (Loss) attributable to :				
	- Owners of The Parent	2,119,609	2,023,804	2,376,847	2,939,728
	- Non Controlling Interest			323,985	535,234
	TOTAL CURRENT COMPREHENSIVE PROFIT (LOSS)	2,119,609	2,023,804	2,700,832	3,474,962
	PROFIT (LOSS) TRANSFERRED TO HEAD OFFICE	-	-	-	-
	DIVIDEN D	619,140	-	619,140	-
	EARNING PER SHARE (Full amount)				
	- Basic	261	271	293	384
	- Diluted	261	271	293	384

STATEMENTS OF COMMITMENT AND CONTIGENCIES

As of 31 December 2023 and 2022

(In million Rupiah)

No.	ACCOUNTS	INDIVIDUAL		CONSOLIDATED	
		31 Dec 2023 Audited	31 Dec 2022 Audited	31 Dec 2023 Audited	31 Dec 2022 Audited
I.	COMMITMENT RECEIVABLES	80,982,245	53,122,010	80,982,245	53,122,010
	1. Unused borrowing facilities	40,326,914	20,661,055	40,326,914	20,661,055
	2. Outstanding spot and derivative / forward purchased	40,655,331	32,460,955	40,655,331	32,460,955
	3. Others	-	-	-	-
II.	COMMITMENT LIABILITIES	156,823,356	144,508,014	156,823,356	144,528,046
	1. Unused loans facilities	115,779,514	111,511,492	115,779,514	111,531,524
	a. Committed	10,870,217	13,315,311	10,870,217	13,315,311
	b. Uncommitted	104,909,297	98,196,181	104,909,297	98,216,213
	2. Outstanding irrevocable L/C	721,016	961,523	721,016	961,523
	3. Outstanding spot and derivative / forward sold	40,322,826	32,034,999	40,322,826	32,034,999
	4. Others	-	-	-	-
III.	CONTINGENT RECEIVABLES	30,270,312	31,249,359	30,315,051	31,291,695
	1. Guarantees received	30,270,312	31,249,359	30,270,312	31,249,359
	2. Others	-	-	44,739	42,336
IV.	CONTINGENT LIABILITIES	5,455,734	5,608,120	5,455,734	5,608,120
	1. Guarantees issued	5,455,734	5,608,120	5,455,734	5,608,120
	2. Others	-	-	-	-

INFORMASI KEUANGAN TAMBAHAN/*SUPPLEMENTARY FINANCIAL INFORMATION*

LAMPIRAN 3.1 | ***APPENDIX 3.1***

PT BANK BTPN Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN PERUBAHAN EKUITAS
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF CHANGES IN EQUITY
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Modal ditempatkan dan disetor penuh/ *Issued and fully paid-up share capital*	Tambahan modal disetor/ *Additional paid in capital*	Cadangan revaluasi asset tetap/ *Reserve on revaluation of fixed assets*	Cadangan nilai wajar - bersih/ *Fair value reserve – net*	Saldo laba yang sudah ditentukan penggunaannya/ *Appropriated retained earnings*	Saldo laba yang belum ditentukan penggunaanya/ *Unappropriated retained earnings*	Komponen ekuitas lainnya/ *Other equity components*	Saham tresuri/ *Treasury shares*	Jumlah ekuitas/ *Total equity*	
Saldo tanggal 1 Januari 2023	**162,982**	**11,167,694**	**870,785**	**(7,750)**	**32,596**	**19,997,917**	**260,801**	**(255,147)**	**32,229,878**	***Balance as of 1 January 2023***
Laba bersih tahun berjalan	-	-	-	-	-	2,100,711	-	-	2,100,711	*Net income for the year*
Penghasilan komprehensif lainnya:										*Other comprehensive income:*
Cadangan revaluasi aset tetap	-	-	79,772	-	-	-	-	-	79,772	*Gain on revaluation of fixed assets*
Pengukuran kembali liabilitas imbalan kerja karyawan	-	-	-	-	-	(91,574)	-	-	(91,574)	*Remeasurement of employee benefit liabilities*
Perubahan nilai wajar atas aset keuangan yang diukur pada nilai wajar melalui penghasilan komprehensif lain	-	-	-	13,531	-	-	-	-	13,531	*Changes in fair value of financial assets measured at fair value through other comprehensive income*
Efek pajak terkait	-	-	-	(2,977)	-	20,146	-	-	17,169	*Related tax effect*
Jumlah laba komprehensif selama tahun berjalan	-	-	79,772	10,554	-	2,029,283	-	-	2,119,609	*Total comprehensive income during the year*
Pembayaran dividen	-	-	-	-	-	(619,140)	-	-	(619,140)	*Dividend payment*
Penjualan saham treasuri ke publik	-	21	-	-	-	-	-	452	473	*Sales of treasury shares to public*
Saldo tanggal 31 Desember 2023	**162,982**	**11,167,715**	**950,557**	**2,804**	**32,596**	**21,408,060**	**260,801**	**(254,695)**	**33,730,820**	***Balance as of 31 December 2023***

LAMPIRAN 3.2 | ***APPENDIX 3.2***

PT BANK BTPN Tbk
ENTITAS INDUK/*PARENT ENTITY*

LAPORAN PERUBAHAN EKUITAS
TAHUN BERAKHIR 31 DESEMBER 2023 DAN 2022
(Disajikan dalam jutaan Rupiah, kecuali dinyatakan lain)

STATEMENTS OF CHANGES IN EQUITY
YEARS ENDED 31 DECEMBER 2023 AND 2022
(Expressed in millions of Rupiah, unless otherwise stated)

	Modal ditempatkan dan disetor penuh/ *Issued and fully paid-up share capital*	Tambahan modal disetor/ *Additional paid in capital*	Cadangan revaluasi 220sset tetap/ *Reserve on revaluation of fixed assets*	Cadangan nilai wajar - bersih/ *Fair value reserve - net*	Saldo laba yang sudah ditentukan penggunaannya/ *Appropriated retained earnings*	Saldo laba yang belum ditentukan penggunaanya/ *Unappropriated retained earnings*	Komponen ekuitas lainnya/ *Other equity components*	Saham tresuri/ *Treasury shares*	Jumlah ekuitas/ *Total equity*	
Saldo tanggal 1 Januari 2022	**162,982**	**11,167,694**	**870,785**	**117,804**	**32,596**	**17,848,559**	**260,801**	**(255,147)**	**30,206,074**	***Balance as of 1 January 2022***
Laba bersih tahun berjalan	-	-	-	-	-	2,182,976	-	-	2,182,976	*Net income for the year*
Penghasilan komprehensif lainnya:										*Other comprehensive income:*
Pengukuran kembali liabilitas imbalan kerja karyawan	-	-	-	-	-	(43,100)	-	-	(43,100)	*Remeasurement of employee benefits liabilties*
Perubahan nilai wajar atas aset keuangan yang diukur pada nilai wajar melalui penghasilan komprehensif lain	-	-	-	(160,967)	-	-	-	-	(160,967)	*Changes in fair value of financial assets measured at fair value through other comprehensive income*
Efek pajak terkait	-	-	-	35,413	-	9,482	-	-	44,895	*Related tax effect*
Jumlah laba komprehensif selama tahun berjalan	-	-	-	(125,554)	-	2,149,358	-	-	2,023,804	*Total comprehensive income during the year*
Saldo tanggal 31 Desember 2022	**162,982**	**11,167,694**	**870,785**	**(7,750)**	**32,596**	**19,997,917**	**260,801**	**(255,147)**	**32,229,878**	***Balance as of 31 December 2022***



OJK REFERENCE

Cross Reference to Financial Services Authority Circular Letter No. 16/SEOJK.04/2021

Notes on the Content of Annual Report			Page
1.	**The Annual Report contains at least information regarding:**		
a.	overview of important financial data;		20-23
b.	stock information (if any);		24-35
c.	Board of Directors' report;		49-54
d.	Board of Commissioners' report;		43-47
e.	profile of Issuer or Public Company;		61-113
f.	management discussion and analysis;		115-213
g.	governance of the Issuer or Public Company;		223-453
h.	social and environmental responsibility of Issuers or Public Companies;		217-221, 436-453
i.	audited annual financial reports; and		466-577
j.	Statement letter from members of the Board of Directors and members of the Board of Commissioners regarding their responsibilities for the Annual Report.		58-59
2.	**Description of the Contents of the Annual Report**		
a	Summary of Important Financial Data. Summary of Important Financial Data contains financial information presented in comparative form for 3 (three) financial years or since starting their business if the Issuer or Public Company has been running its business activities for less than 3 (three) years, at least contains:		
	1)	income/sales;	20
	2)	gross profit;	20
	3)	profit (loss);	20
	4)	total profit (loss) attributable to owners of the parent entity and non-controlling interests;	20
	5)	total comprehensive profit (loss).	20
	6)	total comprehensive profit (loss) attributable to owners of the parent entity and non-controlling interests;	20
	7)	profit (loss) per share;	20
	8)	total assets;	20
	9)	total liabilities;	20
	10)	total equity;	20
	11)	ratio of profit (loss) to total assets;	22
	12)	ratio of profit (loss) to equity;	22
	13)	ratio of profit (loss) to income/sales;	22
	14)	current ratio;	N/A
	15)	liabilities to equity ratio;	22
	16)	ratio of liabilities to total assets; and	22
	17)	information and other financial ratios that are relevant to the Issuer or Public Company and the type of industry.	23
b.	Stock Information		
	Stock information for Public Companies at least contains:		
	1)	shares that have been issued for each quarter period presented in comparative form for the last 2 (two) financial years, at least include:	

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Notes on the Content of Annual Report			Page
		(a) the number of shares outstanding;	26-27
		(b) market capitalization based on the price on the Stock Exchange where the shares are listed;	30-31
		(c) the highest, lowest and closing share prices are based on the price on the Stock Exchange where the shares are listed; and	30-31
		(d) trading volume on the Stock Exchange where the shares are listed; Information in letters b), c), and d) is only disclosed if the shares are listed on the Stock Exchange;	30-31
	2)	in the event of a corporate action, such as a stock split, reverse stock, stock dividends, bonus shares, changes in the nominal value of shares, issuance of convertible securities, as well as additions and reductions in capital, share information as referred to in number 1) added at least an explanation regarding:	
		(a) the date of implementation of the corporate action;	29
		(b) ratios of stock splits, reverse stock ratios, stock dividends, bonus shares, and changes in the nominal value of shares;	29
		(c) the number of outstanding shares before and after the corporate action;	29
		(d) the number of effect conversions executed (if any); and	N/A
		(e) stock prices before and after corporate actions;	29
	3)	in the event of a temporary suspension of share trading (suspension) and/or delisting of shares during the financial year, the Issuer or Public Company explains the reasons for the temporary suspension of share trading (suspension) and/or delisting of shares (delisting); and	29
	4)	in the event that the temporary suspension of share trading (suspension) and/or delisting of shares as referred to in number 3) is still ongoing until the end of the Annual Report period, the Issuer or Public Company shall explain the actions taken to resolve the temporary suspension of share trading (suspension).) and/or delisting of said shares;	29
c.	Board of Directors' Report		
	The Board of Directors' report contains at least a brief description of:		
	1)	the performance of the Issuer or Public Company, at least includes:	
		(a) Issuer's or Public Company's strategy and strategic policies;	49-50
		(b) the role of the Board of Directors in formulating the strategy and strategic policies of the Issuer or Public Company;	49-50
		(c) the process carried out by the Board of Directors to ensure the implementation of the Issuer's or Public Company's strategy;	49-50
		(d) a comparison between the results achieved and those targeted by the Issuer or Public Company; and	50-51
		(e) constraints faced by Issuers or Public Companies;	49
	2)	description of business prospects;	53-54
	3)	implementation of Issuer or Public Company governance.	53
d.	Report of the Board of Commissioners		
	The Board of Commissioners' report contains at least a brief description of:		
	1)	assessment of the Board of Directors' performance regarding the management of the Issuer or Public Company, including oversight by the Board of Commissioners in the formulation and implementation of the Issuer's or Public Company's strategy carried out by the Board of Directors;	44-45



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Notes on the Content of Annual Report			Page
	2)	views on the business prospects of the Issuer or Public Company compiled by the Board of Directors; And	46
	3)	views on the implementation of the Issuer's or Public Company's governance.	45-46
e.		Profile of Issuer or Public Company	
		Profile of Issuer or Public Company at least contains:	
	1)	name of Issuer or Public Company including if there is a change of name, reasons for the change, and the effective date of the name change in the financial year;	63
	2)	access to Issuers or Public Companies including branch offices or representative offices that enable the public to obtain information about Issuers or Public Companies, including:	
		(a) address;	63
		(b) phone number;	63
		(c) e-mail address; and	63
		(d) Website address;	66, 69, 112, 424
	3)	a brief history of the Issuer or Public Company;	68
	4)	the vision and mission of the Issuer or Public Company and corporate culture or corporate values;	70-71
	5)	business activities according to the latest articles of association, business activities carried out in the financial year, and types of goods and/or services produced;	63, 458-459
	6)	the operational area of the Issuer or Public Company; operational area is the area or area of implementing operational activities or the scope of the company's operational activities;	460-463
	7)	organizational structure of the Issuer or Public Company in a form of chart, at least up to 1 (one) level below the Board of Directors including committees under the Board of Directors (if any) and committees under the Board of Commissioners, accompanied by names and positions;	74-75
	8)	list of membership of industry associations both on a national and international scale related to the implementation of sustainable finance;	110-111
	9)	profile of the Board of Directors, at least contains:	
		(a) name and position in accordance with duties and responsibilities;	84-88
		(b) recent photograph;	84-88
		(c) age;	84-88
		(d) nationality;	84-88
		(e) history of education and/or certification;	84-88
		(f) history of position, including information on:	
		(1) legal basis for appointment as a member of the Board of Directors of the Issuer or Public Company concerned;	84-88
		(2) concurrent positions, both as members of the Board of Directors, members of the Board of Commissioners, and/or committee members as well as other positions both inside and outside the Issuer or Public Company. In the event that members of the Board of Directors do not have concurrent positions, then this is disclosed; and	84-88
		(3) work experience and time period both inside and outside the Issuer or Public Company;	84-88
		(g) affiliation with other members of the Board of Directors, members of the Board of Commissioners, major and controlling shareholders, either directly or indirectly to individual owners, including names of affiliated parties. In the event that members of the Board of Directors have no affiliation, then the Issuer or Public Company shall disclose this matter; and	84-88

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Notes on the Content of Annual Report		Page
	(h) changes in the composition of members of the Board of Directors and reasons for the changes. In the event that there is no change in the composition of the members of the Board of Directors, then this matter shall be disclosed;	106-107, 356
10)	profile of the Board of Commissioners, at least contains:	
	(a) name and title;	78-81
	(b) recent photograph;	78-81
	(c) age;	78-81
	(d) nationality;	78-81
	(e) educational background and/or certification;	78-81
	(f) history of position, including information on:	78-81
	(1) the legal basis for appointment as a member of the Board of Commissioners	
	(2) the legal basis for the first appointment as a member of the Board of Commissioners who is an Independent Commissioner of the Issuer or Public Company concerned;	
	(3) concurrent positions, both as members of the Board of Commissioners, members of the Board of Directors, and/or committee members as well as other positions both inside and outside the Issuer or Public Company. In the event that members of the Board of Commissioners do not have concurrent positions, then this is disclosed; And	
	(4) work experience and time period both inside and outside the Issuer or Public Company;	
	(g) Affiliate relationships with other members of the Board of Commissioners, major shareholders and controllers, either directly or indirectly to individual owners, including names of affiliated parties; In the event that members of the Board of Commissioners have no affiliation, the Issuer or Public Company shall disclose this matter;	78-81
	(h) statement of independence of the Independent Commissioner if the Independent Commissioner has served more than 2 (two) terms; And	298
	(i) changes in the composition of the members of the Board of Commissioners and the reasons for the changes. In the event that there is no change in the composition of the members of the Board of Commissioners, then this matter shall be disclosed;	106-107, 297
11)	in the event that there is a change in the composition of the members of the Board of Directors and/or members of the Board of Commissioners that occurs after the end of the financial year until the deadline for submission of the Annual Report, the composition included in the Annual Report is the last and previous composition of the members of the Board of Directors and/or the Board of Commissioners;	297-298 356-357
12)	number of employees according to gender, position, age, educational level, and employment status (permanent/contract) in the financial year;	137
13)	Disclosure of information can be presented in tabular form.	
	(a) shareholders who own 5% (five percent) or more shares of the Issuer or Public Company;	102
	(b) members of the Board of Directors and members of the Board of Commissioners who own shares of Issuers or Public Companies. In the event that all members of the Board of Directors and/or all members of the Board of Commissioners do not own shares, this matter shall be disclosed; and	104
	(c) groups of public shareholders, namely groups of shareholders who each own less than 5% (five percent) of the shares of the Issuer or Public Company; The above information can be presented in tabular form.	99



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Notes on the Content of Annual Report			Page
	14)	the percentage of indirect ownership of shares of Issuers or Public Companies by members of the Board of Directors and members of the Board of Commissioners at the beginning and end of the financial year, including information regarding shareholders who are registered in the register of shareholders for the benefit of indirect ownership by members of the Board of Directors and members of the Board of Commissioners; In the event that all members of the Board of Directors and/or all members of the Board of Commissioners do not have indirect ownership of the shares of the Issuer or Public Company, then this matter shall be disclosed.	104
	15)	number of shareholders and percentage of ownership at the end of the financial year based on classification:	
		(a) ownership of local institutions;	103
		(b) ownership of foreign institutions;	103
		(c) local individual ownership; And	103
		(d) foreign individual ownership;	103
	16)	information regarding the major and controlling shareholders of the Issuer or Public Company, either directly or indirectly, up to the individual owners, presented in the form of a schematic or chart;	100-101
	17)	names of subsidiaries, associated companies, joint venture companies where the Issuer or Public Company has joint control (if any), along with the percentage of share ownership, line of business, total assets, and operating status of subsidiaries, associated companies, joint venture companies; For subsidiaries, information regarding the address of the subsidiary is added.	68-69
	18)	chronology of share listing, number of shares, nominal value, and offering price from the beginning of listing to the end of the financial year as well as the name of the Stock Exchange where the Issuer's or Public Company's shares are listed, including stock splits, reverse stocks, dividends shares, bonus shares, and changes in the nominal value of shares, implementation of conversion effects, implementation of additions and reductions in capital (if any);	24-25
	19)	information on the listing of securities other than securities as referred to in number 18), which are not yet due in the financial year, at least contains the name of the securities, year of issuance, interest/yield rate, maturity date, offering value, and rating of the securities (if There is);	24-25
	20)	information on the use of the services of a public accountant (AP) and a public accounting firm (KAP) and their network/association/alliance includes:	
		(a) name and address;	109,411
		(b) assignment period;	109,411
		(c) information on audit and/or non-audit services provided;	109,411
		(d) audit and/or non-audit fee for each assignment given during the financial year; And	109,411
		(e) in the event that the designated AP and KAP and their network/association/alliance do not provide non-audit services, then the information shall be disclosed; And Disclosure of information on the use of AP and KAP services and their networks/ associations/alliances can be presented in tabular form.	413
	21)	Name and address of capital market supporting institutions and/or professions other than AP and KAP.	109
f.	Management Discussion and Analysis		
	Management analysis and discussion contains analysis and discussion of financial reports and other important information with an emphasis on material changes that occurred during the financial year, which at least contain:		
	1)	Operational review per operating segment according to the type of industry of the Issuer or Public Company, at least concerning:	
		(a) production, which includes its process, capacity and development;	126-131
		(b) revenue/sales; And	120-121
		(c) profitability;	120-121
	2)	Comprehensive financial performance which includes a comparison of financial performance in the last 2 (two) financial years, an explanation of the causes of the changes and the impact of these changes, at least concerning:	

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Notes on the Content of Annual Report		Page
	(a) current assets, non-current assets and total assets;	120
	(b) short-term liabilities, long-term liabilities and total liabilities;	120
	(c) equity;	121
	(d) income/sales, expenses, profit (loss), other comprehensive income, and total comprehensive profit (loss); And	121
	(e) cash flow;	121
3)	Ability to pay debts or obligations by presenting the calculation of the relevant ratio;	122
4)	The collectibility level of the Issuer's or Public Company's receivables by presenting the calculation of the relevant ratio;	122
5)	The capital structure and management policies on the capital structure are accompanied by the basis for determining the said policies;	122
6)	Discussion regarding material commitments for investment in capital goods with explanations covering at least:	
	(a) the purpose of the bond;	123
	(b) the expected source of funds to fulfill the said commitment;	123
	(c) the currency in which it is denominated; And	123
	(d) steps planned by the Issuer or Public Company to protect against risks from the related foreign currency position;	123
7)	Discussion on investment in capital goods realized in the last financial year, at least includes:	
	(a) type of investment in capital goods;	123
	(b) the purpose of investing in capital goods; And	123
	(c) the investment value of capital goods issued;	123
8)	Information and material facts that occurred after the date of the accountant's report (if any);	123
9)	The business prospects of the Issuer or Public Company are related to the conditions of the industry, general economy and the international market accompanied by quantitative supporting data from credible data sources;	124
10)	Comparison between targets/projections at the beginning of the financial year with the results achieved (realization), regarding:	
	(a) revenue/sales;	123
	(b) profit (loss);	123
	(c) capital structure; or	123
	(d) other matters deemed important by the Issuer or Public Company;	123
11)	Targets/projections to be achieved by Issuers or Public Companies for the next 1 (one) year, regarding:	
	(a) revenue/sales;	124-125
	(b) profit (loss);	124-125
	(c) capital structure;	124-125
	(d) dividend policy; or	124-125
	(e) other matters deemed important by the Issuer or Public Company;	124-125
12)	Marketing aspects of Issuer's or Public Company's goods and/or services, at least concerning marketing strategy and market share;	131
13)	Description of dividends for the last 2 (two) financial years (if any), at least:	
	(a) dividend policy, including information on the percentage of the amount of dividends distributed to net income;	107-108



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Notes on the Content of Annual Report		Page
	(b) cash dividend payment date and/or non-cash dividend distribution date;	108
	(c) the amount of dividends per share (cash and/or non-cash); And	108
	(d) the amount of annual dividends paid;	108
	Disclosure of information can be presented in tabular form. In the event that the Issuer or Public Company has not distributed dividends in the last 2 (two) years, this will be disclosed.	
14)	Realization of the use of proceeds from the Public Offering, provided that:	
	(a) in the event that during the financial year, the Issuer has an obligation to submit a report on the realization of the use of funds, then the cumulative realization of the use of proceeds from the Public Offering is disclosed up to the end of the financial year; And	123
	(b) in the event that there is a change in the use of funds as stipulated in the Financial Services Authority Regulation concerning Realization Reports on the Use of Proceeds from a Public Offering, the Issuer shall explain the change;	123
15)	material information (if any), including but not limited to investments, expansions, divestitures, business mergers/consolidations, acquisitions, debt/capital restructuring, material transactions, Affiliate transactions, and conflict of interest transactions, which occurred in the financial year, including among other things :	
	(a) the date, value and object of the transaction;	420
	(b) the name of the party making the transaction;	420
	(c) the nature of the affiliate relationship (if any);	420
	(d) an explanation regarding the fairness of the transaction;	420
	(e) fulfillment of related provisions; and	420
	(f) in the event that there is an affiliation relationship, apart from disclosing the information referred to in point a) through point e), the Issuer or Public Company also discloses information:	
	(1) a statement from the Board of Directors that the affiliated transaction has gone through adequate procedures to ensure that the affiliated transaction is carried out in accordance with generally accepted business practices, among others carried out by fulfilling the arm's length principle; And	N/A
	(2) the role of the Board of Commissioners and the audit committee in carrying out adequate procedures to ensure that affiliated transactions are carried out in accordance with generally accepted business practices, among others carried out by fulfilling the arm's length principle;	N/A
	(g) for affiliate transactions or material transactions which are business activities carried out in order to generate business income and are carried out routinely, repeatedly and/or continuously, an explanation is added that the affiliated transactions or material transactions are business activities carried out in order to generate income business and carried out routinely, repeatedly, and/or continuously; In the case of affiliated transactions or material transactions referred to have been disclosed in the annual financial statements, information is added regarding references to disclosure in the said annual financial statements.	N/A
	(h) for disclosure of affiliated transactions and/or conflict of interest transactions which are the result of the implementation of affiliated transactions and/or conflict of interest transactions that have been approved by independent shareholders, information regarding the date of the GMS that approves the affiliated transactions and/or conflict of interest transactions is added;	N/A
	(i) in the event that there are no affiliated transactions and/or conflict of interest transactions, then disclose this matter;	N/A
16)	changes in the provisions of laws and regulations that have a significant effect on the Issuer or Public Company and the impact on the financial statements (if any); And	124
17)	changes in accounting policies, reasons and their impact on the financial statements (if any);	124
g.	Governance of Issuers or Public Companies	
	The governance of the Issuer or Public Company contains at least a brief description of:	
1)	GMS, at least contains:	

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Notes on the Content of Annual Report		Page
	(a) Information regarding GMS resolutions in the financial year and 1 (one) year before the financial year includes:	
	(1) GMS resolutions in the financial year and 1 (one) year prior to the financial year realized in the financial year; And	278-282
	(2) GMS decisions in the financial year and 1 (one) year prior to the financial year that have not been realized and the reasons for not being realized;	N/A
	(b) in the event that an Issuer or Public Company uses an independent party in the implementation of the GMS to count the votes, then this matter shall be disclosed;	276
2)	Board of Directors, at least contains:	
	(a) the duties and responsibilities of each member of the Board of Directors; Information regarding the duties and responsibilities of each member of the Board of Directors is described and can be presented in tabular form.	353-354
	(b) a statement that the Board of Directors has guidelines or charter of the Board of Directors;	353
	(c) policies and implementation of the frequency of meetings of the Board of Directors, meetings of the Board of Directors with the Board of Commissioners, and the level of attendance of members of the Board of Directors at these meetings including attendance at the GMS;	361-364
	(d) training and/or competency improvement for members of the Board of Directors:	
	(1) policy on training and/or competency improvement for members of the Board of Directors, including an orientation program for newly appointed members of the Board of Directors (if any); And	361
	(2) training and/or competency improvement attended by members of the Board of Directors in the financial year (if any);	377
	(e) the Board of Directors' assessment of the performance of the committees that support the implementation of the duties of the Board of Directors in the financial year contains at least:	
	(1) performance appraisal procedures; And	369
	(2) the criteria used are performance achievements during the financial year, competence and attendance at meetings; And	364
	(f) in the event that the Issuer or Public Company does not have a committee that supports the implementation of the duties of the Board of Directors, this will be disclosed.	N/A
3)	Board of Commissioners, at least contains:	
	(a) the duties and responsibilities of the Board of Commissioners;	293-295
	(b) a statement that the Board of Commissioners has guidelines or charter of the Board of Commissioners;	293
	(c) policies and implementation of the frequency of meetings of the Board of Commissioners, meetings of the Board of Commissioners with the Board of Directors, and the level of attendance of members of the Board of Commissioners at these meetings including attendance at the GMS;	304-307
	(d) training and/or competency improvement for members of the Board of Commissioners:	
	(1) policy on training and/or competency improvement for members of the Board of Commissioners, including an orientation program for newly appointed members of the Board of Commissioners (if any); and	304
	(2) training and/or competency improvement attended by members of the Board of Commissioners in the financial year (if any);	377



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	(e) assessment of the performance of the Board of Directors and the Board of Commissioners as well as each member of the Board of Directors and members of the Board of Commissioners, at least contains:	
	(1) performance appraisal implementation procedures;	309, 368
	(2) the criteria used are performance achievements during the financial year, competence and attendance at meetings; And	309, 368
	(3) the party making the assessment; and	309, 368
	(f) the Board of Commissioners' assessment of the performance of the committees that support the implementation of the duties of the Board of Commissioners in the financial year includes:	
	(1) performance appraisal procedures; and	309
	(2) the criteria used are performance achievements during the financial year, competence and attendance at meetings;	307
4)	Nomination and remuneration for the Board of Directors and Board of Commissioners, at least contains:	
	(a) the nomination procedure, including a brief description of the policy and nomination process for members of the Board of Directors and/or members of the Board of Commissioners; And	376
	(b) procedures and implementation of remuneration for the Board of Directors and Board of Commissioners, including:	
	(1) procedures for determining remuneration for the Board of Directors and Board of Commissioners;	347-348
	(2) remuneration structure for the Board of Directors and Board of Commissioners, such as salaries, allowances, tantiem/bonuses and others; and	349-350
	(3) the amount of remuneration for each member of the Board of Directors and members of the Board of Commissioners;	N/A
	Disclosure of information can be presented in tabular form.	
5)	Sharia Supervisory Board, for Issuers or Public Companies that carry out business activities based on sharia principles as stated in the articles of association, at least contains:	
	(a) name;	89, 318
	(b) the legal basis for the appointment of the Sharia Supervisory Board;	317
	(c) the assignment period of the Sharia Supervisory Board;	320
	(d) duties and responsibilities of the Sharia Supervisory Board; And	317
	(e) the frequency and method of providing advice and suggestions as well as supervising the fulfillment of Sharia Principles in the Capital Market to Issuers or Public Companies;	322-325
6)	Audit Committee, at least contains:	
	(a) name and position in the membership of the committee;	92, 330
	(b) age;	79, 93-94
	(c) nationality;	79, 93-94
	(d) educational history;	79, 93-94
	(e) position history, including information on:	
	(1) the legal basis for appointment as a member of the committee;	330
	(2) concurrent positions, both as members of the Board of Commissioners, members of the Board of Directors, and/or committee members and other positions (if any); And	79, 93-94
	(3) work experience and time period both inside and outside the Issuer or Public Company;	79,93-94
	(f) the period and tenure of the members of the Audit Committee;	331
	(g) statement of independence of the Audit Committee;	327
	(h) training and/or competency improvement that has been attended in the financial year (if any);	377

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	(i) the policy and implementation of the frequency of meetings of the Audit Committee and the level of attendance of members of the Audit Committee in these meetings; And	331
	(j) the implementation of the activities of the Audit Committee in the financial year according to what is stated in the Audit Committee guidelines or charter;	332
7)	Issuer or Public Company nomination and remuneration committee or function, at least contains:	
	(a) name and position in the membership of the committee;	92, 335
	(b) age;	78-81, 96
	(c) nationality;	78-81, 96
	(d) educational history;	78-81, 96
	(e) position history, including information on:	
	(1) the legal basis for appointment as a member of the committee;	333
	(2) concurrent positions, both as members of the Board of Commissioners, members of the Board of Directors, and/or committee members and other positions (if any); And	78-81, 96
	(3) work experience and time period both inside and outside the Issuer or Public Company;	78-81, 96
	(f) period and tenure of committee members;	336
	(g) statement of committee independence;	333-334
	(h) training and/or competency improvement that has been attended in the financial year (if any);	377
	(i) description of duties and responsibilities;	334
	(j) a statement that the committee has guidelines or charters;	333
	(k) policies and implementation regarding the frequency of committee meetings and the level of attendance of committee members at those meetings;	336-343
	(l) a brief description of the committee's activities in the financial year; And	337-338
	(m) in the event that a nomination and remuneration committee is not formed, it is sufficient for the Issuer or Public Company to disclose the information referred to in letter i) to letter l) and disclose:	N/A
	(1) reasons for not forming a committee; And	N/A
	(2) parties carrying out nomination and remuneration functions;	N/A
8)	Other committees owned by Issuers or Public Companies in order to support the functions and duties of the Board of Directors (if any) and/or committees that support the functions and duties of the Board of Commissioners, contain at least:	
	(a) name and position in the membership of the committee;	338
	(b) age;	78-81, 93-94 96,98
	(c) nationality;	78-81, 93-94 96,98
	(d) educational history;	78-81, 93-94 96,98
	(e) position history, including information on:	
	(1) the legal basis for appointment as a member of the committee;	338
	(2) concurrent positions, both as members of the Board of Commissioners, members of the Board of Directors, and/or committee members and other positions (if any); And	78-81, 93-94 96,98
	(3) work experience and time period both inside and outside the Issuer or Public Company;	78-81, 93-94 96,98



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	(f) period and tenure of committee members;	340-341
	(g) statement of committee independence;	338
	(h) training and/or competency improvement that has been attended in the financial year (if any); And	377
	(i) description of duties and responsibilities;	339
	(j) a statement that the committee has guidelines or charters;	338
	(k) the policy and implementation of the frequency of committee meetings and the level of attendance of committee members at these meetings; and	341-343
	(l) a brief description of the committee's activities in the financial year;	341-342
9)	Corporate Secretary, at least contains:	
	(a) name;	390
	(b) domicile;	390
	(c) history of position, including information on:	
	(1) legal basis for appointment as Corporate Secretary; And	390
	(2) work experience and time period both inside and outside the Issuer or Public Company;	390
	(d) educational history;	390
	(e) training and/or competency improvement that has been attended in the financial year; And	394
	(f) a brief description of the implementation of the duties of the Corporate Secretary in the financial year;	391-393
10)	Internal Audit Unit, at least contains:	
	(a) the name of the head of the Internal Audit Unit;	406
	(b) history of position, including information on:	
	(1) legal basis for appointment as head of the Internal Audit Unit; And	406
	(2) work experience and time period both inside and outside the Issuer or Public Company;	406
	(c) qualification or certification as an internal audit profession (if any);	406
	(d) training and/or competency improvement attended in the financial year;	407-408
	(e) the structure and position of the Internal Audit Unit;	405
	(f) description of duties and responsibilities;	407
	(g) statement that it has guidelines or charter for the Internal Audit Unit; And	405
	(h) a brief description of the implementation of the duties of the Internal Audit Unit in the fiscal year including policies and implementation of the frequency of meetings with the Board of Directors, Board of Commissioners and/or the audit committee;	410
11)	Description of the internal control system implemented by the Issuer or Public Company, at least concerning:	
	(a) financial and operational control, as well as compliance with other laws and regulations; And	414
	(b) review of the effectiveness of the internal control system;	414
	(c) statement of the Board of Directors and/or Board of Commissioners regarding the adequacy of the internal control system;	414
12)	The risk management system implemented by Issuers or Public Companies, at least regarding:	
	(a) an overview of the Issuer's or Public Company's risk management system;	142-144
	(b) types of risks and how to manage them;	146-209
	(c) review of the effectiveness of the Issuer's or Public Company's risk management system; And	142-145

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	(d) a statement from the Board of Directors and/or Board of Commissioners or the audit committee regarding the adequacy of the risk management system;	53
13)	Legal cases with a material impact faced by Issuers or Public Companies, subsidiaries, members of the Board of Directors and members of the Board of Commissioners (if any), contain at least:	
	(a) main case/lawsuit;	423
	(b) case/lawsuit settlement status; And	423
	(c) the impact on the condition of the Issuer or Public Company;	423
14)	Information on administrative sanctions / imposed on Issuers or Public Companies, members of the Board of Commissioners and Directors, by the Financial Services Authority and other authorities in the financial year (if any);	423
15)	Information regarding the code of ethics of Issuers or Public Companies includes:	
	(a) the main points of the code of ethics;	425-426
	(b) forms of dissemination of the code of ethics and efforts to enforce them; And	426
	(c) a statement that the code of ethics applies to members of the Board of Directors, members of the Board of Commissioners and employees of Issuers or Public Companies;	426
16)	A brief description of the policy of providing performance-based long-term compensation to management and/or employees owned by Issuers or Public Companies (if any), including among others in the form of management stock ownership program (MSOP) and/or programs share ownership by employees (employee stock ownership program/ ESOP); In the case of providing compensation in the form of a management stock ownership program (MSOP) and/or an employee stock ownership program (ESOP), the information disclosed shall contain at least:	350-351
	(a) number of shares and/or options;	N/A
	(b) implementation period;	N/A
	(c) requirements of eligible employees and/or management; And	N/A
	(d) exercise price or determination of exercise price	N/A
17)	Brief description of the information disclosure policy regarding:	
	(a) share ownership of members of the Board of Directors and members of the Board of Commissioners no later than 3 (three) working days after the occurrence of ownership or any change in ownership of shares in the Public Company; And	427
	(b) implementation of the said policy;	427
18)	Description of the whistleblowing system at the Issuer or Public Company, at least contains:	
	(a) how to submit reports of violations;	428
	(b) protection for reporters;	428
	(c) complaint handling;	429
	(d) the party managing the complaint; and	429
	(e) the results of handling complaints, at least include:	
	(1) the number of complaints received and processed in the financial year; and	429
	(2) follow-up of complaints;	429
	In the event that an Issuer or Public Company does not have a whistleblowing system, then this should be disclosed.	N/A
19)	Description of the Issuer's or Public Company's anti-corruption policy, at least contains:	
	(a) programs and procedures implemented to address corruption, kickbacks, fraud, bribery and/or gratuities in Issuers or Public Companies; And	421
	(b) anti-corruption training/socialization for employees of Issuers or Public Companies;	421
	If the Issuer or Public Company does not have an anti-corruption policy, the reasons for not having such a policy will be explained.	N/A



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	20)	Implementation of Public Company Governance Guidelines for Issuers that issue Equity-Type Securities or Public Companies, includes:	
		(a) a statement regarding the recommendations that have been implemented; and/or	263-269
		(b) an explanation of recommendations that have not been implemented, accompanied by reasons and alternatives for implementation (if any);	263-269
		Disclosure of information can be presented in tabular form.	
h.	Social and Environmental Responsibility of Issuers or Public Companies		
	1)	The information disclosed in the social and environmental responsibility section is a Sustainability Report as referred to in the Financial Services Authority Regulation Number 51/POJK.03/2017 concerning the Implementation of Sustainable Finance for Financial Services Institutions, Issuers and Public Companies, at most bit loading:	217-220, 436-453, *more details are in the sustainability report
		(a) explanation of the sustainability strategy;	
		(b) an overview of sustainability aspects (economic, social and environmental);	
		(c) a brief profile of the Issuer or Public Company;	
		(d) explanation of the Board of Directors;	
		(e) sustainability governance;	
		(f) sustainability performance;	
		(g) written verification from an independent party, if any;	
		(h) feedback sheet for readers, if any; And	
		(i) the Issuer's or Public Company's response to feedback on the previous year's report;	
	2)	The Sustainability Report as referred to in number 1), must be prepared in accordance with the Technical Guidelines for Preparing Sustainability Reports for Issuers and Public Companies as listed in Appendix II which is an integral part of this Financial Services Authority Circular Letter;	
	3)	Sustainability Report information (Sustainability Report) in number 1) can:	
		(a) disclosed in other relevant sections outside the social and environmental responsibility section, such as the Directors' explanation regarding the Sustainability Report disclosed in the related section of the Directors' Report; and/or	
		(b) refers to other sections outside the section on social and environmental responsibility while still referring to on Technical Guidelines for Preparing Sustainability Reports for Issuers	
	4)	The Sustainability Report as referred to in number 1) is an integral part of the Annual Report but can be presented separately from the Annual Report;	
	5)	If the Sustainability Report is presented separately from the Annual Report, the information disclosed in the Sustainability Report must:	
		(a) contains all the information referred to in number 1); And	

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		(b) prepared in accordance with the Technical Guidelines for Preparing Sustainability Reports for Issuers and Public Companies as listed in Appendix II which is an integral part of this Financial Services Authority Circular Letter;	
	6)	In the event that the Sustainability Report is presented separately from the Annual Report, then the social and environmental responsibility section contains information that information regarding social and environmental responsibility has been disclosed in the Sustainability Report which is presented separately from the Annual Report; and	
	7)	Submission of the Sustainability Report which is presented separately from the Annual Report must be submitted simultaneously with the submission of the Annual Report.	
i		Audited Annual Financial Report	
		The annual financial statements included in the Annual Report are prepared in accordance with Indonesian financial accounting standards and have been audited by a public accountant registered with the Financial Services Authority.	466-577
		The intended annual financial report contains a statement regarding accountability for financial reports as stipulated in the Financial Services Authority Regulation regarding the responsibility of the Board of Directors for financial reports or laws and regulations in the capital market sector which regulate periodic reports of securities companies in the event that the Issuer is a securities company.	468
j		Statement of Members of the Board of Directors and Members of the Board of Commissioners regarding Responsibility for the Annual Report	
		Statements of members of the Board of Directors and members of the Board of Commissioners regarding responsibility for the Annual Report are prepared in accordance with the format of Statement Letters of Members of the Board of Directors and Board of Commissioners regarding Responsibility for Annual Reports as listed in the Appendix which is an integral part of this Financial Services Authority Circular Letter.	58-59



syariah btpn

PT Bank BTPN Syariah Tbk
Menara BTPN, Lt. 12, CBD Mega Kuningan
Jl. Dr. Ide Anak Agung Gde Agung Kav. 5.5 - 5.6
Jakarta Selatan 12950

021 - 300 26 400
021 - 255 67 190
www.btpnsyariah.com